

# Show Me



A SAFE, SCENIC CITY THAT IS ONE OF AMERICA'S BEST PLACES TO LIVE, WORK & PLAY!

CITIZENS' NEWSLETTER  
WINTER 2017 EDITION

## TRASH PLACEMENT ENFORCEMENT SWEEP UNDER WAY

**I**N the months after Hurricane Harvey, the City suspended enforcement of trash placement and fence and debris violations to assure homeowners in all communities had an opportunity to focus on rebuilding and recovering from the storm.

The deferment continued through the end of November. Then, on Friday, Dec. 1, 2017, Code Enforcement Officers resumed issuing warnings and citations for trash placement offenses. And, on Thursday, Feb. 1, 2018, staff will resume enforcing fence and debris regulations.

“We implemented the grace period to assist our citizens during an unprecedented public emergency,” said City Manager Anthony J. Snipes. “And, as part of our commitment to superior customer service, especially following a crisis such as Harvey, staff wanted to provide residents notification of the placement enforcement currently under way.”

Code initiatives are integral in keeping the City landscape clean and green, and a collaborative effort by citizens and staff in this area is reflective of the “Show Me” City’s designation as a Platinum Scenic City. The distinction reflects the area’s utilization of strict ordinances and regulations, resulting in increased economic development and property values. Missouri City is the only municipality in the region to hold a Platinum-level Scenic City designation.

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## MCTX WEBSITE RECEIVES UPGRADE

**A**S citizen engagement and community partnerships grow and evolve, the “Show Me City” continually strives to be a leader in municipal transparency and engagement. Across all citizen communications platforms, Missouri City is dedicated to sharing the most relevant, the most up-to-date and, in cases of emergency, the most life-saving information with our engaged citizenry. As digital media continues to offer residents new and exciting ways to become involved with local government and their community, staff is constantly re-evaluating current citizen communications tools and looking for ways to utilize innovative and on-trend media platforms.

One example is the recent upgrade of the City’s main web presence, [www.missouricitytx.gov](http://www.missouricitytx.gov).

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## MISSOURI CITY GOES MOBILE

**I**N line with the website redesign, Missouri City has debuted its new Citywide mobile application, “MCTX Mobile”, for smart phone, tablet and phablet devices. “Show Me City” residents will have full access to the City’s main website – [www.missouricitytx.gov](http://www.missouricitytx.gov) – courtesy of this new mobile application, which includes a sleek and easily navigable design. Residents can download this new app by searching for ‘MCTX mobile’ in the Apple app store or on Google Play.

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# COUNCIL CONNECTION

## CITY COUNCIL

**Allen Owen**.....Mayor  
aowen@missouricitytx.gov

**Jerry Wyatt**.....At-Large Position 1  
jwyatt@missouricitytx.gov

**Chris Preston**.....At-Large Position 2  
chris.preston@missouricitytx.gov

**Yolanda Ford**.....Mayor Pro Tem  
District A  
yford@missouricitytx.gov

**Jeffrey Boney**.....District B  
jeffrey.boney@missouricitytx.gov

**Anthony Maroulis**.....District C  
anthony.maroulis@missouricitytx.gov

**Floyd Emery**.....District D  
femery@missouricitytx.gov

## CITY ADMINISTRATION

**Anthony J. Snipes**.....City Manager

**Bill Atkinson**.....Assistant  
City Manager

**Scott Elmer**.....Assistant  
City Manager

Visit [www.missouricitytx.gov](http://www.missouricitytx.gov) to  
view previous Council Meetings

## ON THE AGENDA:



At the Monday, Nov. 20, 2017 Regular City Council Meeting, oaths of office were administered to Mayor Pro Tem Ford, and Councilmembers Emery (top left), Boney (top right) and Maroulis (bottom left). At the bottom right, Councilmember Boney joins staff for a new orientation session to learn about City programs and services.



## CUSTOMER SERVICE INITIATIVE LAUNCHED

The organization-wide training was scheduled for all departments on Nov. 6. Staff partnered with nationally-recognized consultant Chris Bryant of the Bryant Group, who focused on city-wide standards that can help staff provide superior service to citizens and customers. Ultimately, departments will work with Chief Performance Officer Kathleen Weisenberger to translate the City's Service Standards into actionable steps and expectations. Watch the City's website for updates.

## RESULTS OF THE NOVEMBER 7, 2017 ELECTION

**Yolanda Ford** won the City Council  
District A race.

**Jeffrey L. Boney** won the City Council  
District B race.

**Anthony G. Maroulis** won the City  
Council District C race.

**Floyd Emery** won the City Council  
District D race.

- ✓ Proposition A pass
- ✓ Proposition B pass
- ✗ Proposition C did not pass
- ✗ Proposition D did not pass
- ✓ Proposition E pass
- ✓ Proposition F pass
- ✓ Proposition G pass

For more details visit [www.missouricitytx.gov](http://www.missouricitytx.gov)



## "Show Me City" Newsletter Winter 2017

The "Show Me City" Newsletter is  
produced by the Communications Staff.

For questions, email Stacie Walker at  
[swalker@missouricitytx.gov](mailto:swalker@missouricitytx.gov)

# KEEPING YOU INFORMED

## CITY COUNCIL ACTIONS

**1** Help keep storm water sewer systems free of lawn clippings, pet waste and debris. Please remind landscapers that it's against City ordinance to put pollutants in drains. And, individuals or yard crews should not blow clippings or leaves into the streets or in gutters.



**2** Residents and businesses pay \$50 per year to register alarm systems. City ordinance does not allow permits to be transferred to another person or premises. Permits are valid for a 12-month period from the date they are issued and holders are given 30 days' notice of the expiration date and the need for renewal. To renew permits or obtain a new one, call 281-403-8643; pay online by going to the City website and clicking "Online Payments"; or mail a completed application to: City of Missouri City, Attn: Alarm Permitting, 1522 Texas Pkwy., Missouri City, TX 77489.

**3** All garbage, trash or yard waste can be placed on the curb at **6 p.m.** the day before pickup. Empty trash cans must be stored out of public view by midnight the day of pickup.

Want to "Report a Code Violation"?

Submit it through  
SeeClickFix.com/missouri-city

**4** Walkers and joggers can enjoy the golf course cart paths during these times: **Holes 1 through 9:** 6 a.m. to 7 a.m. daily and from ½ hour after dusk until 11 p.m.; **Holes 10 through 18:** 6 a.m. to 8:30 a.m. daily and from ½ hour after dusk until 11 p.m. Pets are not allowed on the course.

**5** City Code Enforcement officers are citing residents straight to court for these violations:

- **High grass or weeds, junk cars and dirty pools.**

For a second violation, the following will be cited to court:

- **Trash cans, yard waste or any type of garbage left out in public view, except during allowed times.**

**6** City Council has approved a sidewalk policy to include the following provisions: Property owners should mitigate the roots of trees/landscaping prior to City repair of sidewalks; the City should not issue citations or liens against property owners to secure mitigation of root problems; and if root problems are not mitigated within 30 days of owners being notified, the sidewalk should be replaced by the City in order of priority based on severity by either edge grinding, slab lifting or with a crushed granite or similar material. The policy also states that in cases of tree root mitigation, if the property owners agree to indemnify the City for any loss, staff will mitigate the root problem and repair the sidewalk.

**7** City Council approved a no-smoking ordinance, including electronic cigarettes and vaping devices, that prohibits lighting up in most public places, including restaurants and educational facilities. Smoking is also banned in areas within 20 feet of the playing surface or competition area during a youth sporting event at a City park.



**8** City Council passed a texting ordinance that bans motorists from using wireless communications devices to view, send or compose electronic messages while driving and when stopped at stop signs and traffic signals. Violations are subject to a fine of up to \$500.

**9** City ordinance stipulates where registered sex offenders may reside in the City; it establishes a 2,500-foot buffer zone around parks, schools, swimming pools, recreational facilities and other public places where children gather.

**10** City Council approved an ordinance requiring metal recycling and crafted precious metal dealers to obtain a dealer permit from the City. The law allows police officers or City Staff to inspect such businesses and requires that all business transactions be reported via a web-based database designated by the Police Department.

Note: City Council approved two strategic code enforcement ordinances; learn more by visiting [www.missouricitytx.gov](http://www.missouricitytx.gov).

# TIDBITS

Growth and development continue citywide. For instance, new developments in 2017 includes:

- Groundbreaking for a future Fairfield Inn & Suites by Marriott at 3505 FM 1092;
- Grand opening for the Texas Leaguer Brewing Company at 13503 Pike Rd.;
- Grand opening of Volley Fits U at 2322 Texas Pkwy.;
- Grand opening of The Houston Community College District Missouri City Center for Entrepreneurship, Technology & Health at 1600 Texas Pkwy.;
- Grand opening of Rexel, the newest member of the Park 8Ninety complex, at 521 Hwy. 90A, Ste. 100



# BEST BUY WAREHOUSE COMES TO US 90A CORRIDOR

**B**EST Buy, a leading provider of technology products, services and solutions, has selected Missouri City as the location of its newest delivery distribution center.

Best Buy plans to open the distribution center prior to the 2018 holiday shopping season. The facility will distribute large items — including products ranging from major appliances to large 4K televisions — to nearly 60 Best Buy stores throughout Texas and Louisiana and directly to customers’ homes. It’s expected to create at least 40 new full-time jobs in Missouri City.

“We’re pleased to bring this distribution center to Missouri City,” said Jeff Shelman, Best Buy spokesman. “Not only will it provide local jobs and tax revenue, but it will allow us to better serve our customers throughout much of southern Texas.”

“This distribution center will have a tremendous economic impact on Missouri City, not only through primary jobs but also as a long-term property tax generator,” said Joe Esch, Missouri City Economic Development Director. “We appreciate the investment that Best Buy is making in our community and look forward to a long-lasting relationship with the company. I commend the City Council for their work to secure this opportunity for our residents.”

The planned facility will be an approximately 550,000-square-foot greenfield development that will be located at 636 Highway 90A (at the corner of Cravens Road and Highway 90, near the Sam Houston Tollway). Seefried Industrial Properties, Inc. and 4M Investments, LLC

will develop the property for Best Buy.

The project came directly to the Missouri City Economic Development Department from the company’s site selection consultant in July 2017. Key factors to the success of the project were the proximity to interstate highways, workforce availability, real estate partners, incentive opportunities and available land for greenfield development.

“We are delighted to welcome Best Buy as Missouri City’s newest corporate citizen,” said Allen Owen, Mayor of Missouri City. “A previously vacant piece of land now will be a major source of revenue that can help us serve the residents of Missouri City. This

is a big win, and I am excited at the possibilities that will be open to our community with these good jobs and revenue.”

Fort Bend County Commissioners Court also provided incentives based

upon the capital investment and jobs that Best Buy is bringing to the county. Jack Belt, Executive Vice President of the Greater Fort Bend Economic Development Council, commented “The Best Buy project represents a significant next step forward in the emergence of a new major regional industrial center growing around the interchange of US 90A and the Sam Houston Tollway. It also continues the evolution of Fort Bend into a preferred commercial address in Greater Houston that will soon rival its long established reputation as one of the region’s most desired residential areas.”

**“IT’S EXPECTED TO CREATE AT LEAST 40 NEW FULL-TIME JOBS”**



## VISITORS CENTER OPENS TO SHOWCASE AREA ATTRACTIONS

**M**ISSOURI City is proud to announce the opening of its brand new Visitors Center. This center will market Missouri City as a destination to visit, shop, play and stay overnight. It will work hand-in-hand with local hotels, the Quail Valley golf course and local events to make sure that folks take time to explore and enjoy Missouri City.

The Visitors Center is located directly inside the main Community Center entrance and includes a meeting room, information area and seating area. A holographic virtual assistant will greet visitors and provide a brief overview of points of attraction in the area. An interactive kiosk guides tourists through listings and maps of activity centers, events and local businesses. The City is currently exploring options for rotating exhibits to highlight local talent and local history.

The Visitors Center is funded by \$100,000 in hotel occupancy tax revenue, which also accounts for a Tourism Manager, whom Missouri City is currently looking to hire. The Visitors Center is part of a series of renovations under way at the complex. The main Community Center was renovated last year; a stage with landscaping will soon be completed just outside the building entrance; and, the entire City Hall complex is currently being repainted with a fresh palette of colors.

The Visitors Center is currently open to the public during regular business hours. Please stop by to explore this exciting new space!





## EVENTS ON THE AGENDA:

### Ladies Tennis Boot Camp: Session 1

Tuesdays, January 23, 30, February 6, 13 • 9:30 a.m. – 11:30 a.m.

Recreation & Tennis Center • 2701 Cypress Point Dr.

League players and teams are invited to participate in ladies tennis boot camps at the Rec! Players will be matched with other players of similar levels for practice and drills. Call 281-403-8629 to register!



### Dad & Daughter Dance

Saturday, February 3 • 6 p.m. – 8:30 p.m.

Community Center • 1522 Texas Pkwy.

Save the date for Missouri City's 22nd Annual Dad & Daughter Dance. This enchanted evening will be one your daughter won't forget. Tickets can be purchased at the Recreation & Tennis Center, 2701 Cypress Point Dr.

Cost: \$30 father/daughter pair, \$20 each additional daughter



### Group Piano Classes

December

Community Center • 1522 Texas Pkwy.

Beginning in December, enroll your child in Group Piano Classes, which will teach the piano basics and how to read music. 2nd-3rd grade lessons will be Wednesdays at 4:45 p.m., and 4th-5th grade lessons will be Thursdays at 5 p.m., both classes at the Community Center.



### Other Upcoming Events

For a full list of events visit  
[www.missouricitytx.gov](http://www.missouricitytx.gov)

## URBAN FORESTRY CORNER

### HOUSTON AREA URBAN FORESTRY TREE PLANTING COMPETITION HOSTED IN MISSOURI CITY

THE division marked a milestone in February when 2,078 trees were planted at Buffalo Run Park, Community Park and Oyster Creek Trail. Buffalo Run Park received the most, with an estimated 2,000 mixed riparian species such as elm, ash, several oaks, baldcypress, mulberry, sycamore, red maple and pecan. The plantings were a result of the Houston Area Urban Forestry Tree Planting Competition, in an effort to regenerate a forest near the park's new detention pond. Seventy new trees were planted at the northeast side of Community Park.

This area is primarily a seasonal wetland, and the leftover trees for the HAUFC Tree Planting Competition were used for this project. Finally, two memorial trees and six replacement trees were planted at Oyster Creek Trail, at the Edible Arbor Trail. Only 160 of the 2,078 trees were purchased through City funds. The remainder were donated by families and private corporations.



### PLANTING A LEGACY

IN 2017, 24 trees were planted in Missouri City through the Memorial Tree Program.

To take part in the program, please download a Memorial Tree Application and return it, with a check in the amount of \$100 made out to "The City of Missouri City," to:

Missouri City Parks Department  
c/o City Forester  
1522 Texas Pkwy.  
Missouri City, TX 77489



# SURF THE NEW WWW.MISSOURI

## WEBSITE RELAUNCH *Continued from page 1*

ON Monday, Nov. 20, Missouri City reached a milestone in citizen education and engagement with the launch of a revitalized City website, [www.missouricitytx.gov](http://www.missouricitytx.gov). The relaunch of the City’s website includes a complete design change to the main website, which includes new features, streamlined pages and social media connections. New website features also includes branding for the City’s Mission, Vision, Credo and Code of Ideals; customized department homepages; a portal for a livestream of the MCTV channel and the ability to translate website content into multiple languages that represent the City’s cultural diversity.

“The journey that dedicated Missouri City staff members took to complete this redesign and relaunch was arduous, and I am proud of the City leaders that dedicated months of exhaustive and meticulous research to produce this comprehensive new website,” City Manager Anthony J. Snipes said. “City Council made it clear that transparency and strengthening the City’s brand and image were two of their main goals when I began my career at Missouri City’s Chief Executive Officer more than two years ago. I am proud that staff was able to collaborate with so many internal and external partners to create a website that addresses all of their specific, individual needs.”

The overhaul of the City’s main online presence was a collaboration of residents, City Council, stakeholders, employees from all departments, the University of Houston Master of Public Administration program, who polled local businesses for the initiative, Creative Consumer Research, a market research firm that conducted an independent internal/external project survey and public input symposium, and CivicPlus, a nationally renowned company that provides integrated technology platforms and solutions for local, state and federal government agencies.

According to CivicPlus officials, the company “is built

on designing innovative solutions for local governments. We continually invest in our products to strengthen and transform the way local governments work and communicate with their citizens and we are proud to partner with Missouri City to help it accomplish its citizen engagement goals.” Referring to their close partnership with the City’s Communications Department, who managed the website relaunch, CivicPlus officials also said, “we want to congratulate [the City] on the launch of [its] new website! Your hard work has paid off, and the Missouri City website is something of which your community should be very proud.”

The site has improved functionality and improved navigation, with pages populated by features based on the requests of citizens, commercial partners, stakeholders and staff. As part the relaunch, each City department now has a personalized page within the newly designed website, giving staff the ability to customize their information based on their needs and the needs of citizens.



# WELCOME

Missouri City website

## MISSOURICITYTX.GOV

### New URLs include:

- Police: [www.missouricitypolice.org](http://www.missouricitypolice.org)
- Fire & Rescue Services: [www.missouricityfirerescue.org](http://www.missouricityfirerescue.org)
- Economic Development: [www.missouricitycodev.com](http://www.missouricitycodev.com)
- Financial Services: [www.mctxfinance.com](http://www.mctxfinance.com)
- Parks & Recreation: [www.mctxparks.com](http://www.mctxparks.com)

Each City Council member also has their own page with their biography, contact information and a geographic representation map, again ensuring that Missouri City continues its commitment to transparency.

### Other new features include:

- Mobile responsiveness;
- City Council pages;
- A portal for a live stream of MCTV
- A language translator;
- Social Media widgets;
- Information on the new “MCTX Mobile” App;
- And customized department homepages.

## “MCTX MOBILE” APP

*Continued from page 1*

“WE encourage residents to download the new app to receive RSS feeds for upcoming events, emergency alerts, special city projects and more,” Mr. Snipes said. “This portal is the latest in a series of new citizens’ communications tool that the City has launched in 2017 to ensure our residents have access to important municipal information in as many ways as possible.”

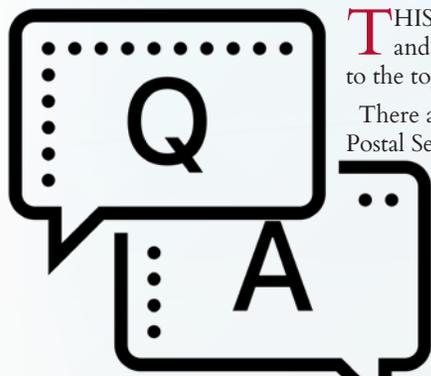
THE new MCTX Mobile app was finalized in partnership with Swagit Productions, LLC, whose contract was approved by City Council in May 2016 to be the City’s provider of HD broadcast and streaming equipment and services solution for City public meetings. The partnership included an option for a mobile app (HD Peg Portal) that fully integrates with the City’s website and social media platforms and provides an outlet to give residents a consistent location to see media broadcasting around the clock as well as providing staff the ability to send push notifications, especially in case of special announcements and emergencies.

“This collaboration with Missouri City to implement their Mobile App changes the way the City does their future business. Instead of residents having to come to a specific website to gather public information, Missouri City’s staff will be able to push electronic print, as well as timely video content, directly to its citizens,” said David Alex Owusu, Swagit’s Vice-President and Co-Founder. “The requirement would only be a 3G, 4G or 5G connection via a mobile device, and communication regarding local community events changes overnight. The current administration clearly believes in maximizing transparency.”



# WWW.MISSOURICITYTX.GOV

# FREQUENTLY ASKED QUESTIONS: ADDRESSES, LIMITS, ETJ & LOGO



**T**HIS year, staff has received inquiries about the City's limits, how the postal office assigns addresses and the City's trademarked logo. A list of frequently asked questions were compiled in relation to the topics.

There are citizens who live on the border of City limits who receive services from the U.S. Postal Service Office at 1902 Texas Pkwy. and are thus assigned a Missouri City postal code.

While these citizens have a Missouri City address, they do not live, pay taxes in, receive municipal services from or vote for elections in Missouri City. The only way addresses in those communities may be changed is if an election is called by the U.S. Postal Service. Conversely, there are Missouri City residents in the Harris County portion of District A who have Houston addresses but actually reside inside Missouri City limits.

## Frequently Asked Questions

### 1. What is an ETJ?

- An extraterritorial jurisdiction is the unincorporated area located within three and a half miles of the boundaries of a city with a population of 50,000 to 99,999 that is not located within the ETJ of another municipal jurisdiction. Sienna Plantation, Sienna Point, and portions of Riverstone are examples of neighborhoods in Missouri City's ETJ. A map of ETJs can be viewed on the City's website.

### 2. How are fire services provided to Sienna residents?

- Sienna Plantation has a fire protection agreement with the City wherein the Fire Department provides services at the same level as those received by residents. These costs are reimbursed by Sienna MUD No. 1 at actual-cost level. The agreement was executed in 2015 and is effective for a period of 40 years or until annexation of the district by the City.

### 3. When was the trademarked, official Missouri City logo approved?

In an action to authorize the City's new branding program, including a logo and tagline, City Council authorized the official, trademarked municipal logo on Oct. 15, 2007. The official logo was adopted for the following reasons according to a news release issued on the same day:

- Missouri City embraces its name as an asset and announces the outcome of an 11-month branding campaign focusing on its name for the logo and tagline—**THE SHOW ME CITY.**
- At the time, Mayor Allen Owen said: "Research showed us that everyone has an opinion about the Missouri City name. Rather than becoming divided about it, we decided to have fun with what practically everyone knows, we're named after a state."
- Effective that day, the City started referencing itself as "The Show Me

City" and the logo picked up the historic advertising theme: a land of sunshine and eternal summer which is a timeless and symbolic declaration.

### 4. What does the logo graphic symbolize?

- The logo depicts a sunburst reflecting a new day on the horizon, a symbol of hope. The use of the sun is indicative of a recurring cycle of time, visually strong.
- There are nine flared radiating straight lines of yellow to intensifying golden-rod colored rays symbolizing strength.
- The use of capital letters in "CITY" is for the purpose of calling attention to the word itself with the upper case script and to further emphasize "CITY" as a part of the name—Missouri City. Historically, Missouri City has been referred to, incorrectly, as Missouri, Texas.
- The contrasting color in the logos is an emerald green, evoking the promise of life, growth and prosperity. Texas is in the logo as the composition's finale.

To read the full FAQs on each topic, visit [www.missouricitytx.gov](http://www.missouricitytx.gov)

## TRASH PLACEMENT ENFORCEMENT SWEEP UNDER WAY

Continued from page 1

**T**O assure strategic enforcement of codes and consistency overall, City Manager Snipes convened a Nuisance Abatement Committee in August, 2016 to develop the philosophy, processes, communications and means to measure the outcomes and reporting out on Code Enforcement initiatives.

"The task force is making strides and includes employees in my office, Code Enforcement, Police, Fire & Rescue Services, Development Services, Legal and Communications," he said. "Based on recommendations the committee made to City Council last year, the elected officials unanimously approved an ordinance that establishes graduated minimum penalties for certain violations, including solid waste

and recycling receptacle placement."

Council approved the fines below for violation of the Solid Waste Receptacle Placement ordinance:

- **A minimum fine of \$50 for a first conviction;**
- **\$250 for the second conviction;**
- **\$500 for three or more convictions**

In addition, "there are a high number of trash screening violations citywide, and the sweep serves as a reminder to homeowners that any device used for trash collection or storage must be screened from public view," said Code Enforcement Supervisor Cynthia Rex. "Code of Ordinance also prohibits trash and trash containers being placed at the curb prior to 6 p.m. the

evening before scheduled collection and after midnight of the scheduled collection day."

Residents who wish to report Code Enforcement violations may do so through <https://seeclickfix.com/missouri-city> or by downloading the Missouri City iReport app, which is available for free in the app store for iPhone and Android phones. Citizens can download the application by searching "Missouri City iReport". Once a resident has reported an issue, iReport will contact a corresponding Code Enforcement Officer via email for further review. The application also allows residents to track the status of their complaint, receive progress reports and comment on other complaints.

# “SHOW ME” SUCCESS AT-A-GLANCE

MISSOURI City employs some of the best and brightest talent in the nation; here are some examples of our employee excellence:

The Municipal Court Team received the following four awards at the Texas Court Clerks Association annual banquet:

*Norma West—Extraordinary Achievement Award*

*Monika Whitsey—Distinguished Service Award*

*Tanya Munoz—Distinguished Service Award*

*Erika Gleghorn—Distinguished Service Award*



Professional (CPRP) certifications from the National Recreation and Park Society (NRPA). Governed by the National Certification Board of the National Recreation and Park Association, this status certifies that Shane and Barry meet high standards of education, expertise and experience established in the field.

MCPD Officers Warren Simon, Janavian Chocklin and Travis Lutze recently graduated the Field Training Program.

Officer Steven Deliphose and his K-9 partner SAMU recently won a photo contest in Police K-9 Magazine; the prize is a paid trip to the 2018 national Police K-9 Conference & Vendor Show in Las Vegas, Nev.

Recreation Superintendent Shane Mize and Parks Supervisor Barry Hamilton attained Certified Park and Recreation

Vickie Berglund completed her certification as a Texas Registered Municipal Clerk through the Texas Municipal Clerks Certification Program (TMCCP). The TMCCP is a professional development program with college/university-level courses. Personal development is as much a goal of the certification as career development.



Regional Water Treatment Plant's first place best tasting drinking water in the South Central Region of Texas award.



Robert D. Jasper was promoted to new Administrative Lieutenant.



Officer Steven Deliphose and his K-9 partner SAMU

## Technology of Participation (ToP)<sup>TM</sup> Training



HOW do we build a High Performance team? We believe that a key component lies in developing leadership and communication skills and building a climate of involvement.

Twenty City employees, from 12 departments, have been trained in facilitation techniques called the Technology of Participation (ToP)<sup>TM</sup>. Throughout two days, participants learned to organize and plan a meeting in advance, to lead focused and inclusive conversations, to surface group consensus while remaining neutral as a facilitator and to create action plans with clear accountability.

Our City is developing our human capital via training, coaching and empowerment. And, through our people, we are developing an organizational culture of inclusiveness, leadership at all levels and high performance!

## INFRASTRUCTURE IMPROVEMENTS TAKING PLACE CITYWIDE

CAPITAL Improvement Program initiatives remain a priority in Fiscal Year 2018. Projects to benefit residents citywide are: sidewalk replacements, mobility projects and the revitalization of the City Hall Complex.

The improvements are being paid for with budget funds, bonds and METRO mobility monies. Construction currently under way will replace aging bridges and improve mobility and safety along major thoroughfares. They include the following work:



Glenn Lakes Bridge

### Glenn Lakes Bridge Reconstruction over Oyster Creek:

The Bridge, which has been in service since the 1970s, has shown an increasing exposure of piles due to erosion, and replacement will help maintain safe access to residents. This reconstruction was identified as a priority in the citywide Pavement Evaluation and began on Oct. 30. Construction will occur between West Creek Club and East Creek Club Drives and will include new sidewalks, planter boxes, decorative lighting, pavers and pavement connections.

At their Monday, July 17 Regular Meeting, Councilmembers authorized the execution of a \$2,113,266 contract with NBG Constructors, Inc. for the project; and as part of its 2013 Mobility Bond Program, Fort Bend County will contribute \$250,000 toward this construction. Staff estimates the bridge will be out-of-service until next fall.

**Ashmont Drive Reconstruction:** This total restoration was identified as a priority in the citywide Pavement Evaluation and will take place between La Quinta and Valley Bend Drives and excludes sidewalks.

At their Monday, Oct. 16 Regular Meeting, Councilmembers authorized the execution of a \$1,451,087.20 construction contract with RAC Industries, LLC for this project. The City's contracted engineering firm for this project is Kelly R. Kaluza and Associates, Inc., who recommended to award the bid to RAC. The same evening, Council executed a \$54,764 materials testing services contract with Terracon Consultants, Inc., for the reconstruction.

**Adams Street Reconstruction Alternate Lane Closure:** On Monday, Nov. 27, a City contractor began installation of traffic control devices and detour routes for alternate lane closures along Adams Street from Texas Parkway to 5th Street. These alternate lane closures will continue through next summer.

At their Aug. 7 Regular Meeting, Councilmembers authorized a \$2,378,436.80 construction contract with Triple B Services, LLP of Huffman, Texas, for the reconstruction, which was identified as a priority in the citywide Pavement Evaluation. That same evening, Council authorized a \$50,659 contract with Ninyo & Moore for materials testing and inspection services for the repairs.

The project will focus on restoring approximately 3,400 linear feet of a two-lane facility, new driveway approaches, intersection improvements and the installation of a sidewalk between Texas Parkway and 5th Street. Throughout the past few years, the City has completed some maintenance, including pothole patching, new overlay on the asphalt section and street mud-jacking. However, shrinkage cracks along the outer pavement edges and depressions in the lanes are no longer cost-effective for maintenance practices.



City Hall

**City Hall Complex Painting:** This Council-approved improvement is an enhancement priority that began on Monday, Nov. 6 and involves the exterior painting of the City Hall complex. The project will be done in phases to minimize the impact to business operations and parking lots.

**City Hall/Texas Parkway Initiative:** This strategic priority includes beautification at the entryway to City Hall, exterior painting and lighting upgrades, roof replacement, Community Center improvements and the new Visitor Center. In the future, other placemaking features might include public art, a performance venue and other specialized landmarks.

Watch the City website for updates on these and other infrastructure improvements.

# 501C3 PARKS FOUNDATION GIVES NOD OF APPROVAL TO VETERANS MEMORIAL

CITY officials are excited to share that the 501c3 Missouri City Parks Foundation is moving forward with its first strategic priority, the future Veterans Memorial slated for construction in the City Hall Complex.

“We are thankful that the Parks Foundation saw fit to allow the Veterans Memorial to be the signature and kickoff project for our City Hall placemaking initiative. Efforts are under way now to engage private citizens, foundations and corporate partners to help us achieve our \$1.5 million dollar fundraising goal,” said City Manager Anthony J. Snipes. “The venture will be done in two phases and each will have a project cost of \$750,000. Our goal is to complete fundraising by June, 2018.”

person,” Mr. Smith said. “This project is so important because it honors a segment of the population that has given so much to this country. This memorial is our way of letting these service men and women know how much we appreciate what they’ve done for the country.”

The final memorial design will include:

- Landscape, sculpture, lighting and architectural and artistic design elements;
- Space and infrastructure that will accommodate parking, sound systems, podium placement, power and an area with chairs and standing room for guests; and
- Eco-friendly materials that are “native” to Texas and that can withstand inclement weather conditions and have limited maintenance and repair requirements.

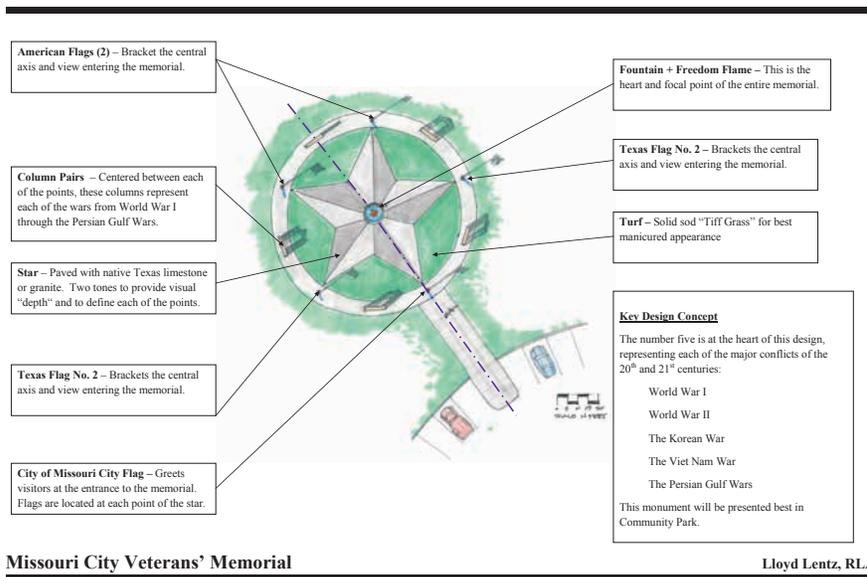
“The construction will honor veterans from the past, present and future and create a permanent tribute to the courageous men and women who protect and serve our great Nation,” Snipes said.

As part of its education and engagement outreach, MCPF is partnering with the local American Legion Post 294 to promote state and national recognition and to raise funds for the project. “I have been involved with memorials in the past and have worked with city, county and state personnel in bringing Veterans projects to fruition. Working with Missouri City personnel has been a very rewarding experience in that you literally take the motto ‘Show Me’ to heart and make honest

efforts to interface with the public in seeing and transforming dreams into reality,” said Historian Dennis Thibault, who served in the Army’s elite 82nd Airborne Division in a Recon Group and was an active Jumpmaster of various aircraft.

“I will do what I am capable of in promoting this signature project and take advantage of the Centennial’s timeline in promoting our Veterans project on a State and National level,” he added, explaining that the American Legion is marking its first century of service with the celebration of its 100th anniversary milestone at the 2019 national convention in Indianapolis, Ind.

Thibault, who is also Centennial Chair for Post 294 and a Legion member for more than 50 years, further emphasized the significance of the MCPF-American Legion partnership, saying: “by working with City personnel on the veterans memorial, we have the opportunity to enhance local veteran status and foster a feeling of community support for all veterans, past, present and future. The Parks Foundation and American Legion partnership is an example to others of how city government and citizens can work together for the betterment of our community.”



Missouri City Veterans’ Memorial

Lloyd Lentz, RLA

For sponsorship details, visit [www.mcparcsfoundation.org/memorial.html](http://www.mcparcsfoundation.org/memorial.html) or call 281.403.8500.

Adrienne Barker, President of the Parks Foundation Board and Director/Chief Development Officer of the Houston Museum of Natural Science at Sugar Land, said “members are pleased to undertake this funding campaign for the Veterans Memorial project. Not only will it honor those who have served our country so valiantly, but also become a key artistic focal point of the City Hall placemaking project.

In recent years, City officials and staff selected an innovative Veterans Memorial design by Lloyd Lentz, a Principal with LMA Design Houston and the son of a World War II and Korean War Veteran, the grandson of two World War I veterans and the brother of a Vietnam Veteran. Mr. Lentz’s concept honors America’s brave soldiers who have valiantly served our country, and it features a five-point star with an eternal flame and fountain in its center and is surrounded by arched columns.

The timeless design represents the flow of life through the bubbling fountain and the flame of freedom burning eternally. It also symbolizes the bravery, sacrifice and strength veterans stand for in this country.

Former District B Councilmember Don Smith, who was Chair of City Council’s Veterans Committee, spearheaded the project. “Regardless of whether you’re involved in the military during peace time or you go into hostile conditions, you are a changed



## CALENDAR OF EVENTS

**That 70's New Year's Eve Party**  
**Sunday, December 31 • 7:30 p.m. – 12:30 a.m.**  
 City Centre at Quail Valley, 2880 La Quinta Dr.

It's gonna be a boogie night... can you dig it? It's an annual tradition that has sold out four years in a row... great food, good friends, fun times and an awesome night! Tickets are on sale at [www.golfquailvalley.com](http://www.golfquailvalley.com).

Cost: \$85/person.

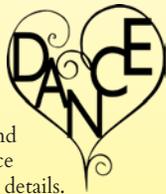
**Painting Class**  
**Tuesdays, January 2 – 30 • 9 a.m. – 11 a.m.**  
 Recreation & Tennis Center, 2701 Cypress Point Dr.

Beginners welcome! This class is taught by professional painter Heather Roy and held in five-week sessions meeting on Tuesdays. All supplies are provided! Sign up at the Recreation & Tennis Center!

Cost: \$75 for 5 week session

**Children's Spring Dance Classes**  
**Wednesdays, January 10 – June 6**  
 Community Center, 1522 Texas Pkwy.

Enroll your child in spring dance classes at the Rec! Ballet and Hip Hop classes are offered every Wednesday- no experience required. Check out [www.missouricitytx.gov](http://www.missouricitytx.gov) for additional details.



**Ladies Tennis Boot Camp: Session 1**  
**Tuesdays, January 23, 30, February 6, 13**  
**9:30 a.m. – 11:30 a.m.**  
 Recreation & Tennis Center, 2701 Cypress Point Dr.



League players and teams are invited to participate in ladies tennis boot camps at the Rec! Players will be matched with other players of similar levels for practice and drills. Call 281-403-8629 to register! Player's lunch included!



**Dad & Daughter Dance**  
**Saturday, February 3 • 6 p.m. – 8:30 p.m.**  
 Community Center, 1522 Texas Pkwy.

Save the date for Missouri City's 22nd Annual Dad & Daughter Dance. This enchanted evening will be one your daughter won't forget. Tickets can be purchased at the Recreation & Tennis Center, 2701 Cypress Point Dr.

Cost: \$30 father/daughter pair, \$20 each additional daughter

**Black History Month Celebration**  
**February 9 & 10, 2018**  
 Community Center, 1522 Texas Pkwy.

The City's annual celebration of community, culture and cuisine while honoring local legends. Keep watching [www.missouricitytx.gov](http://www.missouricitytx.gov) for future updates.

**2nd Annual Mother's Day**  
**Saturday, May 12, 2018 • 10 a.m. – 1 p.m.**  
 Community Center, 1522 Texas Pkwy.

Come join us for an exciting, interactive event where kids can decorate a cake for their loved ones with their own unique designs. Also, enjoy a photo booth, face painting, free giveaways & more!

To register as a vendor or participant, visit [www.missouricitytx.gov](http://www.missouricitytx.gov) or call 281.403.8500



## SAVE THE DATE

**MCTX Fest**  
**Saturday, April 14, 2018**

**&**  
**Community Night Out**  
**Saturday, Oct. 6, 2018**

### 5th Annual Citizens' University Class Set for March, 2018

To keep in line with community engagement and outreach initiatives, residents are invited to participate in the 5th Annual Citizens' University Class. During the 10-session program, participants will meet with staff to learn about municipal operations, tour City facilities and view projects in process. The program was rolled out in 2013 as a way for residents to directly share their input and feedback with staff members who build budgets, construct capital projects, plan for growth, help our City remain green, emphasize fitness first and keep neighborhoods safe. To apply, visit the homepage of the City website or call 281.403.8500.

