

YOLANDA FORD
Mayor

VASHAUNDRA EDWARDS
Councilmember at Large Position No. 1

CHRIS PRESTON
Mayor Pro Tem
Councilmember at Large Position No. 2



CHERYL STERLING
Councilmember District A

JEFFREY L. BONEY
Councilmember District B

ANTHONY G. MAROULIS
Councilmember District C

FLOYD EMERY
Councilmember District D

CITY COUNCIL SPECIAL MEETING AGENDA

Notice is hereby given of a Special City Council Meeting to be held on **Monday, May 4 2020, at 5:00 p.m.** at: **City Hall, Council Chamber, 2nd Floor**, 1522 Texas Parkway, Missouri City, Texas, 77489, for the purpose of considering the following agenda items. All agenda items are subject to action. The City Council reserves the right to meet in a closed session on any agenda item should the need arise and if applicable pursuant to authorization by Title 5, Chapter 551 of the Texas Government Code.

NOTICE REGARDING PUBLIC PARTICIPATION

Due to the COVID 19 Disaster and the Center for Disease Control's recommendation regarding social distancing measures, the public will not be allowed to be physically present at this meeting.

The meeting will be available to members of the public and allow for two-way communications for those desiring to participate. Any person interested in speaking on any item on the agenda must notify the City by one of the following methods **before 4:00 p.m. on the day of the City Council meeting**:

1. Email or call the City Secretary at CSO@missouricitytx.gov or 281-403-8686; or,
2. Submit a "Public Comment Form" to the City Secretary from the following webpage: <https://bit.ly/39pw73Q>.

The request must include the speaker's name, address, email address, phone number and the agenda item number.

To livestream the meeting, the public may access the following link:
<https://www.missouricitytx.gov/780/MCTV>.

To access the meeting agenda packet in PDF format, the public may access the following link:
<https://www.missouricitytx.gov/407/City-Council>.

1. CALL TO ORDER

2. DISCUSSION/POSSIBLE ACTION

- (a) Discuss and consider accepting the quarterly investment report for the quarter ending on March 31, 2020.
- (b) Presentation of the ETC Institute 2020 Missouri City Community Survey.
- (c) Presentations by potential executive search firms for the position of the city manager.
- (d) Consider authorizing staff to contact certain city manager applicants for additional screening.

- (e) Consider and discuss the City's board, committee, and commission member appointments and reappointments.

3. CLOSED EXECUTIVE SESSION

The City Council may go into Executive Session regarding any item posted on the Agenda as authorized by Title 5, Chapter 551 of the Texas Government Code.

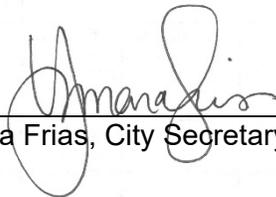
- 4. **RECONVENE** into Special Session and consider action, if any, on items discussed in Executive Session.

5. ADJOURN

In compliance with the Americans with Disabilities Act, the City of Missouri City will provide for reasonable accommodations for persons attending City Council meetings. To better serve you, requests should be received 24 hours prior to the meetings. Please contact Maria Jackson, City Secretary, at 281.403.8686.

CERTIFICATION

I certify that a copy of the May 4, 2020, agenda of items to be considered by City Council was posted in a place convenient to the public in compliance with Chapter 551 of the Texas Government Code on April 30, 2020, at 4:00 p.m.



Yomara Frias, City Secretary Department



CITY COUNCIL AGENDA ITEM COVER MEMO

May 4, 2020

To: Mayor and City Council
Agenda Item: 2(a) Review and acceptance of the Quarterly Investment Report for the Quarter Ended on March 31, 2020
Submitted by: Corrine Hudson, Treasury Manager

SYNOPSIS

The City's investment policy states that a quarterly investment report shall be submitted and reviewed by the Finance and Services Committee. The report is a summary that provides an analysis of the status of the current investment portfolio and transactions made over the last quarter. The quarterly reports are to be presented to Council for review and acceptance.

STRATEGIC PLAN 2019 GOALS ADDRESSED

- Maintain a financially sound City

BACKGROUND

The quarterly investment report for the period ending March 31, 2020 is attached for your review. A few items to note about the March 2020 report is that the portfolio ended the quarter with a yield of 1.85% as compared to the prior quarter yield of 2.31%. The ending portfolio market balance is \$146 million as compared to the last quarter's ending balance of \$116.5 million. The increase in balance is due to payments of property tax receipts.

BUDGET/FISCAL ANALYSIS

Investment activities are expected to yield an amount of interest equal to our projected amount.

Purchasing Review: N/A
Financial/Budget Review: N/A

Note: Compliance with the conflict of interest questionnaire requirements, if applicable, and the interested party disclosure requirements (HB 1295) has been confirmed/is pending within 30-days of this Council action and prior to execution.

SUPPORTING MATERIALS

1. Quarterly Investment Report for quarter ended on March 31, 2020.

STAFF'S RECOMMENDATION

Staff recommends City Council accept the Quarterly Investment Report for the quarter ending March 31, 2020

Director Approval: Allena Portis, Director of Financial Services
City Manager Approval: Bill Atkinson, Interim City Manager



QUARTERLY INVESTMENT REPORT

For the Quarter Ended
March 31, 2020

Prepared by
Valley View Consulting, L.L.C.

The investment portfolio of Missouri City is in compliance with the Public Funds Investment Act and the Investment Policy and Strategies.

Allena Portis
Financial Services Director

Bill Atkinson
Assistant City Manager

Disclaimer: These reports were compiled using information provided by the City. No procedures were performed to test the accuracy or completeness of this information. The market values included in these reports were obtained by Valley View Consulting, L.L.C. from sources believed to be accurate and represent proprietary valuation. Due to market fluctuations these levels are not necessarily reflective of current liquidation values. Yield calculations are not determined using standard performance formulas, are not representative of total return yields and do not account for investment advisor fees.

Summary

Quarter End Results by Investment Category:

Asset Type	December 31, 2019		March 31, 2020		
	Book Value	Market Value	Book Value	Market Value	Ave. Yield
Demand Accounts	\$ 10,170,825	\$ 10,170,825	\$ 12,129,869	\$ 12,129,869	0.28%
Pools/MMA/NOW/MMF	41,418,531	41,418,531	49,468,190	49,468,190	1.32%
Securities/CDS	64,748,748	64,939,855	84,249,469	84,471,144	2.39%
Totals	\$ 116,338,105	\$ 116,529,211	\$ 145,847,527	\$ 146,069,202	1.85%

Quarter End Average Yield (1)

Total Portfolio	1.85%
Rolling Three Month Treasury	1.17%
Rolling Six Month Treasury	1.39%
TexPool	1.00%

Fiscal Year-to-Date Average Yield (2)

Total Portfolio	2.08%
Rolling Three Month Treasury	1.38%
Rolling Six Month Treasury	1.58%
TexPool	1.31%

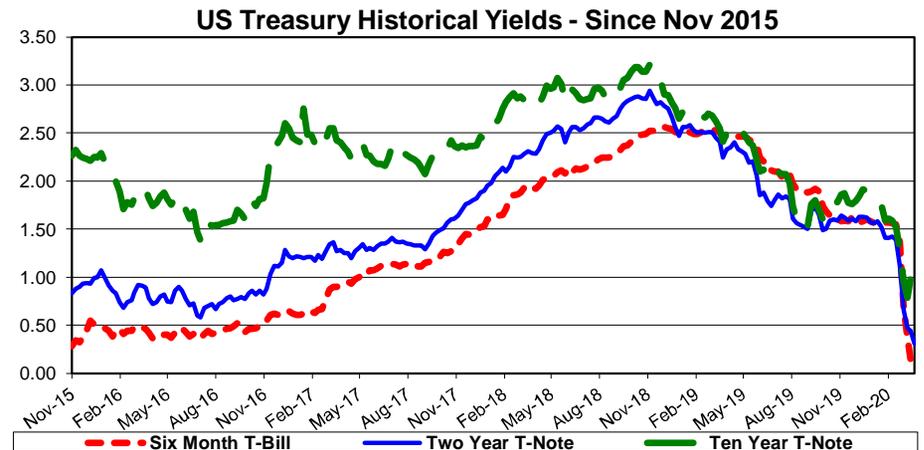
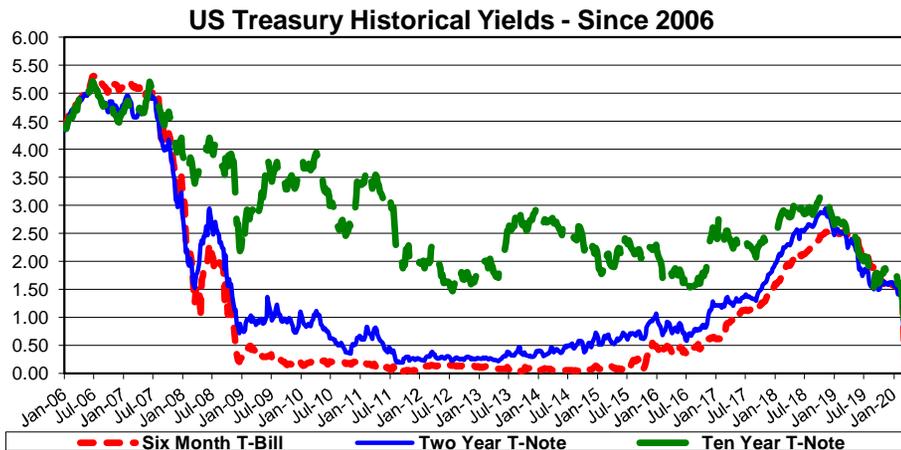
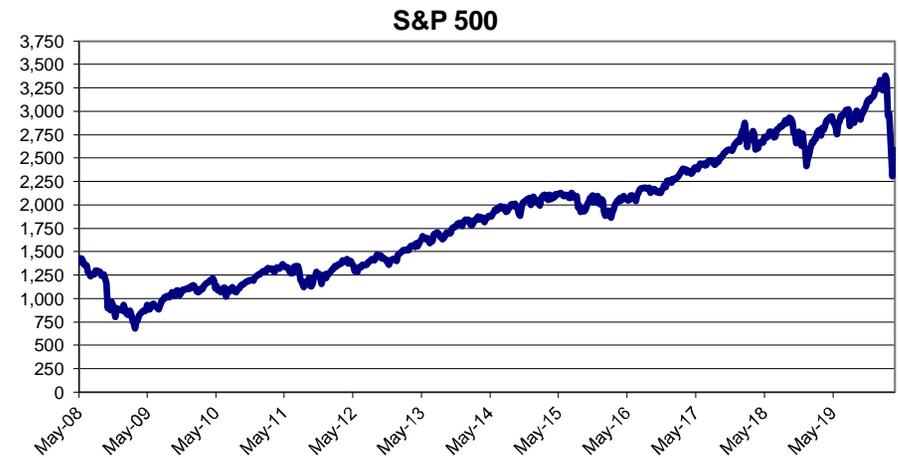
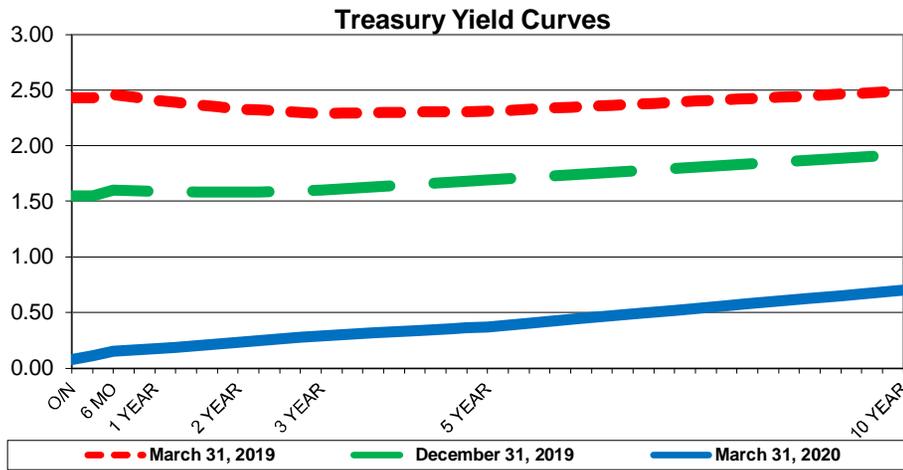
Interest Earnings

Quarterly Interest Income	\$ 710,690	Approximate	Quarterly Bank Fees Offset	N/A
Year-to-date Interest Income	\$ 1,380,334	Approximate	Year-to-date Bank Fees Offset	N/A

(1) **Current Quarter Average Yield** - based on adjusted book value, realized and unrealized gains/losses and investment advisory fees are not considered. The yield for the reporting month is used for bank, pool, and money market balances.

(2) **Fiscal Year-to-Date Average Yields** calculated using quarter end report yields and adjusted book values and does not reflect a total return analysis or account for advisory fees.

Due to COVID-19 pandemic concerns, the Federal Open Market Committee (FOMC) dramatically reduced the Fed Funds target range to 0.00% to 0.25% (Effective Fed Funds are trading +/- 0.10%). Worldwide economic activity has collapsed because of Coronavirus "social isolation" and other related actions. The Yield Curve plummeted. Crude oil declined severely to less than \$25 per barrel. Unemployment claims leaped to over 10 million. The Stock Market "corrected" into a full bear market. U.S. monetary and fiscal programs are designed to stabilize and improve near term economic conditions. Time will tell how long the pandemic lasts and full recovery takes.



Investment Holdings by Portfolio

March 31, 2020

	Ratings	Coupon/ Discount	Maturity Date	Settlement Date	Face Amount/ Par Value	Book Value	Market Price	Market Value	Life	Yield
Pooled Funds Portfolio										
Wells Fargo Bank Cash		0.28%	04/01/20	03/31/20	\$ 12,129,869	\$ 12,129,869	1.00	\$ 12,129,869	1	0.28%
NexBank MMA		0.90%	04/01/20	03/31/20	5,243,971	5,243,971	1.00	5,243,971	1	0.90%
Texas CLASS	AAAm	1.47%	04/01/20	03/31/20	16,283,608	16,283,608	1.00	16,283,608	1	1.47%
TexPool	AAAm	1.00%	04/01/20	03/31/20	7,011,270	7,011,270	1.00	7,011,270	1	1.00%
LOGIC	AAAm	1.43%	04/01/20	03/31/20	20,929,340	20,929,340	1.00	20,929,340	1	1.43%
East West Bank CD		2.63%	04/02/20	03/19/19	5,126,956	5,126,956	100.00	5,126,956	2	2.66%
East West Bank CD		2.72%	05/04/20	02/08/19	845,944	845,944	100.00	845,944	34	2.75%
LegacyTexas Bank CD		2.95%	06/01/20	12/03/18	5,187,404	5,187,404	100.00	5,187,404	62	2.99%
East West Bank CD		2.96%	06/01/20	11/21/18	1,561,689	1,561,689	100.00	1,561,689	62	2.99%
LegacyTexas Bank CD		2.38%	06/04/20	06/09/19	5,089,985	5,089,985	100.00	5,089,985	65	2.41%
LegacyTexas Bank CD		2.97%	07/01/20	12/03/18	5,187,855	5,187,855	100.00	5,187,855	92	3.01%
East West Bank CD		2.73%	08/03/20	02/08/19	371,432	371,432	100.00	371,432	125	2.76%
Texas Transportation Muni	MIG 1/SP-1	4.00%	08/27/20	03/18/20	5,000,000	5,041,458	101.13	5,056,400	149	1.90%
LegacyTexas Bank CD		2.65%	09/02/20	03/20/19	5,134,413	5,134,413	100.00	5,134,413	155	2.68%
Cleveland Tax Revenue Muni	A1/AA+	2.30%	10/01/20	04/09/15	1,610,000	1,610,000	99.92	1,608,760	184	2.30%
LegacyTexas Bank CD		2.38%	10/06/20	06/06/19	5,089,985	5,089,985	100.00	5,089,985	189	2.41%
Port of Corpus Christi Muni	Aa3/A+	2.61%	12/01/20	05/27/15	635,000	636,152	100.81	640,131	245	2.32%
LegacyTexas Bank CD		2.66%	12/02/20	03/20/19	5,134,926	5,134,926	100.00	5,134,926	246	2.69%
Allegiance Bank CD		1.70%	02/01/21	02/10/20	1,000,000	1,000,000	100.00	1,000,000	307	1.71%
Origin Bank CD		1.79%	02/06/21	02/06/20	5,000,000	5,000,000	100.00	5,000,000	312	1.80%
LegacyTexas Bank CD		2.38%	03/01/21	06/06/19	5,089,985	5,089,985	100.00	5,089,985	335	2.41%
Allegiance Bank CD		1.72%	06/01/21	02/10/20	6,000,000	6,000,000	100.00	6,000,000	427	1.73%
Veritex Bank CD		1.87%	06/04/21	07/02/19	5,047,245	5,047,245	100.00	5,047,245	430	1.89%
Allegiance Bank CD		1.72%	07/01/21	02/10/20	3,000,000	3,000,000	100.00	3,000,000	457	1.73%
Allegiance Bank CD		1.72%	08/02/21	02/10/20	1,000,000	1,000,000	100.00	1,000,000	489	1.73%
Allegiance Bank CD		1.74%	09/01/21	02/10/20	3,000,000	3,000,000	100.00	3,000,000	519	1.75%
Allegiance Bank CD		1.74%	10/01/21	02/10/20	3,000,000	3,000,000	100.00	3,000,000	549	1.75%
Allegiance Bank CD		1.74%	11/01/21	02/10/20	1,000,000	1,000,000	100.00	1,000,000	580	1.75%
Allegiance Bank CD		1.74%	12/01/21	02/10/20	2,000,000	2,000,000	100.00	2,000,000	610	1.75%
Pooled Funds Portfolio - Sub Total					\$ 142,710,879	\$ 142,753,490		\$ 142,771,170	145	1.78%
									Days	

Investment Holdings by Portfolio

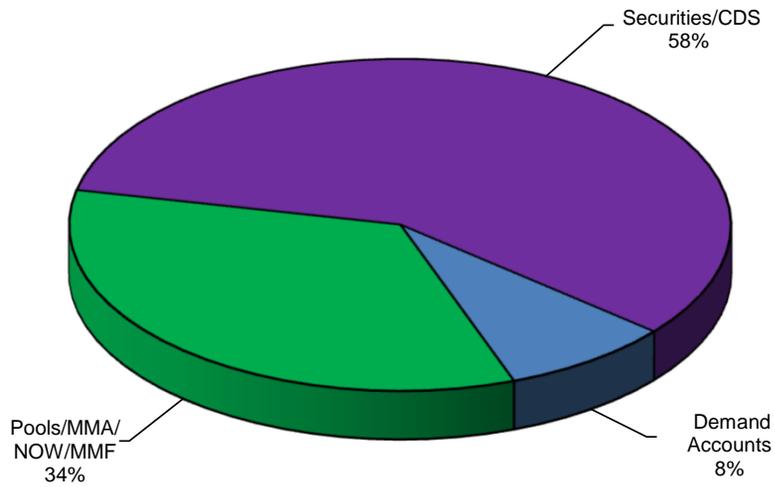
March 31, 2020

	Ratings	Coupon/ Discount	Maturity Date	Settlement Date	Face Amount/ Par Value	Book Value	Market Price	Market Value	Life	Yield
Mortgage Portfolio										
FNMA MBS 4X6	Aaa/AA+	6.00%	12/01/20	09/20/10	332	334	100.31	333	245	5.10%
FHLMC MBS G92	Aaa/AA+	6.00%	06/01/22	10/18/10	498,848	509,081	103.73	517,471	792	4.77%
GNMA MBS MY1	Aaa/AA+	6.00%	07/15/22	04/16/09	140,280	141,916	102.95	144,415	836	5.29%
FNMA MBS MT7	Aaa/AA+	6.00%	06/01/36	06/13/11	362,092	383,928	115.15	416,964	5,906	5.33%
FNMA MBS SS5	Aaa/AA+	6.00%	12/01/36	06/13/11	768,876	829,259	115.16	885,466	6,089	5.15%
FNMA MBS GP3	Aaa/AA+	6.00%	03/01/37	06/13/11	907,765	979,422	115.14	1,045,211	6,179	5.14%
FHLMC MBS WA4	Aaa/AA+	6.00%	02/01/38	03/12/12	250,099	250,099	115.22	288,172	6,516	5.19%
Mortgage Portfolio - Sub Total					\$ 2,928,292	\$ 3,094,037		\$ 3,298,032	14	5.12%
									Years	
Total Portfolio					\$ 145,639,171	\$ 145,847,527		\$ 146,069,202	249	1.85%
									0.7 (Years)	
									(1)	(2)

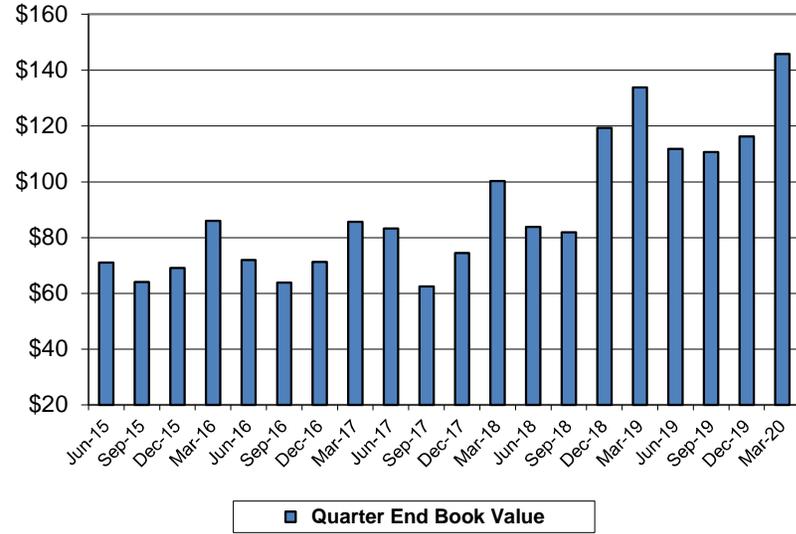
(1) **Weighted average life** - For purposes of calculating weighted average life, bank accounts, pools and money market funds are assumed to have an one day maturity. MBS securities adjusted for minimum anticipated principal amortization.

(2) **Weighted average yield to maturity** - The weighted average yield to maturity is based on adjusted book value, realized and unrealized gains/losses and investment advisory fees are not considered. The yield for the reporting month is used for bank accounts, pools, and money market funds.

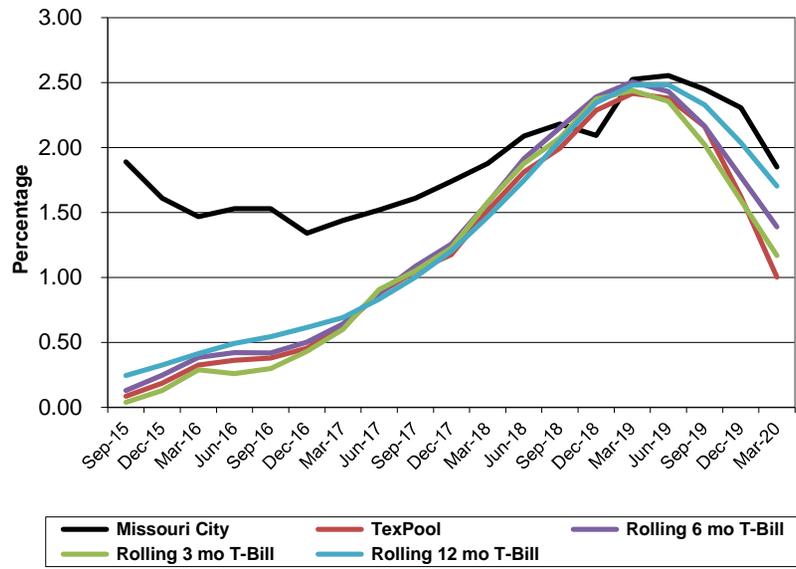
Portfolio Composition



Total Portfolio (Millions)



Total Portfolio Performance



Book Value Comparison

Description	Coupon/ Discount	Maturity Date	December 31, 2019			March 31, 2020		
			Face Amount/ Par Value	Book Value	Purchases/ Adjustments	Sales/Adjust/ Call/Maturity	Face Amount/ Par Value	Book Value
Wells Fargo Bank Cash	0.28%	04/01/20	\$ 10,170,825	\$ 10,170,825	\$ 1,959,044	\$ -	\$ 12,129,869	\$ 12,129,869
Wells Fargo Bank MMF	0.00%	04/01/20	159,075	159,075		(159,075)	-	-
NexBank MMA	0.90%	04/01/20	5,224,289	5,224,289	19,682		5,243,971	5,243,971
Texas CLASS	1.47%	04/01/20	16,215,047	16,215,047	68,561		16,283,608	16,283,608
TexPool	1.00%	04/01/20	3,968,547	3,968,547	3,042,723		7,011,270	7,011,270
LOGIC	1.43%	04/01/20	15,851,573	15,851,573	5,077,767		20,929,340	20,929,340
East West Bank CD	2.71%	02/03/20	5,668,917	5,668,917		(5,668,917)	-	-
LegacyTexas Bank CD	2.82%	02/03/20	3,129,587	3,129,587		(3,129,587)	-	-
East West Bank CD	2.91%	03/02/20	1,807,570	1,807,570		(1,807,570)	-	-
East West Bank CD	2.63%	04/02/20	5,104,839	5,104,839	22,117		5,126,956	5,126,956
East West Bank CD	2.72%	05/04/20	840,227	840,227	5,717		845,944	845,944
LegacyTexas Bank CD	2.95%	06/01/20	5,149,511	5,149,511	37,893		5,187,404	5,187,404
East West Bank CD	2.96%	06/01/20	1,550,207	1,550,207	11,482		1,561,689	1,561,689
LegacyTexas Bank CD	2.38%	06/04/20	5,059,960	5,059,960	30,025		5,089,985	5,089,985
LegacyTexas Bank CD	2.97%	07/01/20	5,149,702	5,149,702	38,153		5,187,855	5,187,855
East West Bank CD	2.73%	08/03/20	368,913	368,913	2,519		371,432	371,432
Texas Transportation Muni	4.00%	08/27/20	-	-	5,041,458		5,000,000	5,041,458
LegacyTexas Bank CD	2.65%	09/02/20	5,100,719	5,100,719	33,694		5,134,413	5,134,413
Cleveland Tax Revenue Muni	2.30%	10/01/20	1,610,000	1,610,000			1,610,000	1,610,000
LegacyTexas Bank CD	2.38%	10/06/20	5,059,960	5,059,960	30,025		5,089,985	5,089,985
FNMA MBS 4X6	6.00%	12/01/20	786	791		(457)	332	334
Port of Corpus Christi Muni	2.61%	12/01/20	635,000	636,584		(432)	635,000	636,152
LegacyTexas Bank CD	2.66%	12/02/20	5,101,103	5,101,103	33,824		5,134,926	5,134,926
Allegiance Bank CD	1.70%	02/01/21	-	-	1,000,000		1,000,000	1,000,000
Origin Bank CD	1.79%	02/06/21	-	-	5,000,000		5,000,000	5,000,000
LegacyTexas Bank CD	2.38%	03/01/21	5,059,960	5,059,960	30,025		5,089,985	5,089,985
Allegiance Bank CD	1.72%	06/01/21	-	-	6,000,000		6,000,000	6,000,000
Veritex Bank CD	1.87%	06/04/21	5,023,567	5,023,567	23,678		5,047,245	5,047,245
Allegiance Bank CD	1.72%	07/01/21	-	-	3,000,000		3,000,000	3,000,000
Allegiance Bank CD	1.72%	08/02/21	-	-	1,000,000		1,000,000	1,000,000
Allegiance Bank CD	1.74%	09/01/21	-	-	3,000,000		3,000,000	3,000,000
Allegiance Bank CD	1.74%	10/01/21	-	-	3,000,000		3,000,000	3,000,000
Allegiance Bank CD	1.74%	11/01/21	-	-	1,000,000		1,000,000	1,000,000
Allegiance Bank CD	1.74%	12/01/21	-	-	2,000,000		2,000,000	2,000,000
FHLMC MBS G92	6.00%	06/01/22	583,147	596,489		(87,408)	498,848	509,081
GNMA MBS MY1	6.00%	07/15/22	173,667	175,913		(33,998)	140,280	141,916
FNMA MBS MT7	6.00%	06/01/36	376,279	399,321		(15,394)	362,092	383,928
FNMA MBS SS5	6.00%	12/01/36	796,234	859,704		(30,445)	768,876	829,259
FNMA MBS GP3	6.00%	03/01/37	956,497	1,033,116		(53,695)	907,765	979,422
FHLMC MBS WA4	6.00%	02/01/38	262,086	262,086		(11,988)	250,099	250,099
TOTAL			\$ 116,157,797	\$ 116,338,105	\$ 40,508,387	\$ (10,998,965)	\$ 145,639,171	\$ 145,847,527

Market Value Comparison

Description	Maturity Date	December 31, 2019			Qtr to Qtr Change	March 31, 2020		
		Face Amount/ Par Value	Market Price	Market Value		Face Amount/ Par Value	Market Price	Market Value
Wells Fargo Bank Cash	04/01/20	\$ 10,170,825	1.00	\$ 10,170,825	\$ 1,959,044	\$ 12,129,869	1.00	\$ 12,129,869
Wells Fargo Bank MMF	04/01/20	159,075	1.00	159,075	(159,075)	–	1.00	–
NexBank MMA	04/01/20	5,224,289	1.00	5,224,289	19,682	5,243,971	1.00	5,243,971
Texas CLASS	04/01/20	16,215,047	1.00	16,215,047	68,561	16,283,608	1.00	16,283,608
TexPool	04/01/20	3,968,547	1.00	3,968,547	3,042,723	7,011,270	1.00	7,011,270
LOGIC	04/01/20	15,851,573	1.00	15,851,573	5,077,767	20,929,340	1.00	20,929,340
East West Bank CD	02/03/20	5,668,917	100.00	5,668,917	(5,668,917)	–	–	–
LegacyTexas Bank CD	02/03/20	3,129,587	100.00	3,129,587	(3,129,587)	–	–	–
East West Bank CD	03/02/20	1,807,570	100.00	1,807,570	(1,807,570)	–	–	–
East West Bank CD	04/02/20	5,104,839	100.00	5,104,839	22,117	5,126,956	100.00	5,126,956
East West Bank CD	05/04/20	840,227	100.00	840,227	5,717	845,944	100.00	845,944
LegacyTexas Bank CD	06/01/20	5,149,511	100.00	5,149,511	37,893	5,187,404	100.00	5,187,404
East West Bank CD	06/01/20	1,550,207	100.00	1,550,207	11,482	1,561,689	100.00	1,561,689
LegacyTexas Bank CD	06/04/20	5,059,960	100.00	5,059,960	30,025	5,089,985	100.00	5,089,985
LegacyTexas Bank CD	07/01/20	5,149,702	100.00	5,149,702	38,153	5,187,855	100.00	5,187,855
East West Bank CD	08/03/20	368,913	100.00	368,913	2,519	371,432	100.00	371,432
Texas Transportation Muni	08/27/20	–	–	–	5,056,400	5,000,000	101.13	5,056,400
LegacyTexas Bank CD	09/02/20	5,100,719	100.00	5,100,719	33,694	5,134,413	100.00	5,134,413
Cleveland Tax Revenue Muni	10/01/20	1,610,000	99.88	1,607,988	773	1,610,000	99.92	1,608,760
LegacyTexas Bank CD	10/06/20	5,059,960	100.00	5,059,960	30,025	5,089,985	100.00	5,089,985
FNMA MBS 4X6	12/01/20	786	99.94	785	(452)	332	100.31	333
Port of Corpus Christi Muni	12/01/20	635,000	100.46	637,896	2,235	635,000	100.81	640,131
LegacyTexas Bank CD	12/02/20	5,101,103	100.00	5,101,103	33,824	5,134,926	100.00	5,134,926
Allegiance Bank CD	02/01/21	–	–	–	1,000,000	1,000,000	100.00	1,000,000
Origin Bank CD	02/06/21	–	–	–	5,000,000	5,000,000	100.00	5,000,000
LegacyTexas Bank CD	03/01/21	5,059,960	100.00	5,059,960	30,025	5,089,985	100.00	5,089,985
Allegiance Bank CD	06/01/21	–	–	–	6,000,000	6,000,000	100.00	6,000,000
Veritex Bank CD	06/04/21	5,023,567	100.00	5,023,567	23,678	5,047,245	100.00	5,047,245
Allegiance Bank CD	07/01/21	–	–	–	3,000,000	3,000,000	100.00	3,000,000
Allegiance Bank CD	08/02/21	–	–	–	1,000,000	1,000,000	100.00	1,000,000
Allegiance Bank CD	09/01/21	–	–	–	3,000,000	3,000,000	100.00	3,000,000
Allegiance Bank CD	10/01/21	–	–	–	3,000,000	3,000,000	100.00	3,000,000
Allegiance Bank CD	11/01/21	–	–	–	1,000,000	1,000,000	100.00	1,000,000
Allegiance Bank CD	12/01/21	–	–	–	2,000,000	2,000,000	100.00	2,000,000
FHLMC MBS G92	06/01/22	583,147	102.70	598,912	(81,441)	498,848	103.73	517,471
GNMA MBS MY1	07/15/22	173,667	102.27	177,600	(33,185)	140,280	102.95	144,415
FNMA MBS MT7	06/01/36	376,279	114.67	431,483	(14,519)	362,092	115.15	416,964
FNMA MBS SS5	12/01/36	796,234	114.65	912,916	(27,450)	768,876	115.16	885,466
FNMA MBS GP3	03/01/37	956,497	114.67	1,096,801	(51,590)	907,765	115.14	1,045,211
FHLMC MBS WA4	02/01/38	262,086	114.74	300,730	(12,558)	250,099	115.22	288,172
TOTAL		\$ 116,157,797		\$ 116,529,211	\$ 29,539,992	\$ 145,639,171		\$ 146,069,202

Allocation - Book Value

March 31, 2020

Description	Maturity Date	Investment Total	Pooled Funds	Mortgage Portfolio	2018 GO Bonds	2018B COs	2019 COs
Wells Fargo Bank Cash		\$ 12,129,869	\$ 12,129,869	\$ -	\$ -	\$ -	\$ -
Wells Fargo Bank MMF		-	-	-	-	-	-
NexBank MMA		5,243,971	5,243,971	-	-	-	-
Texas CLASS		16,283,608	8,838,737	-	-	-	7,444,871
TexPool		7,011,270	7,011,270	-	-	-	-
LOGIC		20,929,340	14,644,711	-	3,494,123	2,790,506	-
East West Bank CD	04/02/20	5,126,956	5,126,956	-	-	-	-
East West Bank CD	05/04/20	845,944	-	-	-	845,944	-
LegacyTexas Bank CD	06/01/20	5,187,404	5,187,404	-	-	-	-
East West Bank CD	06/01/20	1,561,689	-	-	1,561,689	-	-
LegacyTexas Bank CD	06/04/20	5,089,985	5,089,985	-	-	-	-
LegacyTexas Bank CD	07/01/20	5,187,855	5,187,855	-	-	-	-
East West Bank CD	08/03/20	371,432	-	-	-	371,432	-
Texas Transportation Muni	08/27/20	5,041,458	5,041,458	-	-	-	-
LegacyTexas Bank CD	09/02/20	5,134,413	5,134,413	-	-	-	-
Cleveland Tax Revenue Muni	10/01/20	1,610,000	1,610,000	-	-	-	-
LegacyTexas Bank CD	10/06/20	5,089,985	5,089,985	-	-	-	-
FNMA MBS 4X6	12/01/20	334	-	334	-	-	-
Port of Corpus Christi Muni	12/01/20	636,152	636,152	-	-	-	-
LegacyTexas Bank CD	12/02/20	5,134,926	5,134,926	-	-	-	-
Allegiance Bank CD	02/01/21	1,000,000	1,000,000	-	-	-	-
Origin Bank CD	02/06/21	5,000,000	5,000,000	-	-	-	-
LegacyTexas Bank CD	03/01/21	5,089,985	5,089,985	-	-	-	-
Allegiance Bank CD	06/01/21	6,000,000	6,000,000	-	-	-	-
Veritex Bank CD	06/04/21	5,047,245	5,047,245	-	-	-	-
Allegiance Bank CD	07/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	08/02/21	1,000,000	1,000,000	-	-	-	-
Allegiance Bank CD	09/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	10/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	11/01/21	1,000,000	1,000,000	-	-	-	-
Allegiance Bank CD	12/01/21	2,000,000	2,000,000	-	-	-	-
FHLMC MBS G92	06/01/22	509,081	-	509,081	-	-	-
GNMA MBS MY1	07/15/22	141,916	-	141,916	-	-	-
FNMA MBS MT7	06/01/36	383,928	-	383,928	-	-	-
FNMA MBS SS5	12/01/36	829,259	-	829,259	-	-	-
FNMA MBS GP3	03/01/37	979,422	-	979,422	-	-	-
FHLMC MBS WA4	02/01/38	250,099	-	250,099	-	-	-
Totals		\$ 145,847,527	\$ 126,244,924	\$ 3,094,037	\$ 5,055,812	\$ 4,007,882	\$ 7,444,871

Allocation - Market Value

March 31, 2020

Description	Maturity Date	Investment Total	Pooled Funds	Mortgage Portfolio	2018 GO Bonds	2018B COs	2019 COs
Wells Fargo Bank Cash		\$ 12,129,869	\$ 12,129,869	\$ -	\$ -	\$ -	\$ -
Wells Fargo Bank MMF		-	-	-	-	-	-
NexBank MMA		5,243,971	5,243,971	-	-	-	-
Texas CLASS		16,283,608	8,838,737	-	-	-	7,444,871
TexPool		7,011,270	7,011,270	-	-	-	-
LOGIC		20,929,340	14,644,711	-	3,494,123	2,790,506	-
East West Bank CD	04/02/20	5,126,956	5,126,956	-	-	-	-
East West Bank CD	05/04/20	845,944	-	-	-	845,944	-
LegacyTexas Bank CD	06/01/20	5,187,404	5,187,404	-	-	-	-
East West Bank CD	06/01/20	1,561,689	-	-	1,561,689	-	-
LegacyTexas Bank CD	06/04/20	5,089,985	5,089,985	-	-	-	-
LegacyTexas Bank CD	07/01/20	5,187,855	5,187,855	-	-	-	-
East West Bank CD	08/03/20	371,432	-	-	-	371,432	-
Texas Transportation Muni	08/27/20	5,056,400	5,056,400	-	-	-	-
LegacyTexas Bank CD	09/02/20	5,134,413	5,134,413	-	-	-	-
Cleveland Tax Revenue Muni	10/01/20	1,608,760	1,608,760	-	-	-	-
LegacyTexas Bank CD	10/06/20	5,089,985	5,089,985	-	-	-	-
FNMA MBS 4X6	12/01/20	333	-	333	-	-	-
Port of Corpus Christi Muni	12/01/20	640,131	640,131	-	-	-	-
LegacyTexas Bank CD	12/02/20	5,134,926	5,134,926	-	-	-	-
Allegiance Bank CD	02/01/21	1,000,000	1,000,000	-	-	-	-
Origin Bank CD	02/06/21	5,000,000	5,000,000	-	-	-	-
LegacyTexas Bank CD	03/01/21	5,089,985	5,089,985	-	-	-	-
Allegiance Bank CD	06/01/21	6,000,000	6,000,000	-	-	-	-
Veritex Bank CD	06/04/21	5,047,245	5,047,245	-	-	-	-
Allegiance Bank CD	07/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	08/02/21	1,000,000	1,000,000	-	-	-	-
Allegiance Bank CD	09/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	10/01/21	3,000,000	3,000,000	-	-	-	-
Allegiance Bank CD	11/01/21	1,000,000	1,000,000	-	-	-	-
Allegiance Bank CD	12/01/21	2,000,000	2,000,000	-	-	-	-
FHLMC MBS G92	06/01/22	517,471	-	517,471	-	-	-
GNMA MBS MY1	07/15/22	144,415	-	144,415	-	-	-
FNMA MBS MT7	06/01/36	416,964	-	416,964	-	-	-
FNMA MBS SS5	12/01/36	885,466	-	885,466	-	-	-
FNMA MBS GP3	03/01/37	1,045,211	-	1,045,211	-	-	-
FHLMC MBS WA4	02/01/38	288,172	-	288,172	-	-	-
Totals		\$ 146,069,202	\$ 126,262,605	\$ 3,298,032	\$ 5,055,812	\$ 4,007,882	\$ 7,444,871

**Allocation - Book Value
December 31, 2019**

Description	Maturity Date	Investment		Mortgage Portfolio	2018 GO Bonds	2018B COs
		Total	Pooled Funds			
Wells Fargo Bank Cash		\$ 10,170,825	\$ 10,170,825	\$ -	\$ -	\$ -
Wells Fargo Bank MMF		159,075	159,075	-	-	-
NexBank MMA		5,224,289	5,224,289	-	-	-
Texas CLASS		16,215,047	16,215,047	-	-	-
TexPool		3,968,547	3,968,547	-	-	-
LOGIC		15,851,573	5,232,840	-	3,479,705	7,139,027
East West Bank CD	02/03/20	5,668,917	-	-	-	5,668,917
LegacyTexas Bank CD	02/03/20	3,129,587	3,129,587	-	-	-
East West Bank CD	03/02/20	1,807,570	-	-	1,807,570	-
East West Bank CD	04/02/20	5,104,839	5,104,839	-	-	-
East West Bank CD	05/04/20	840,227	-	-	-	840,227
LegacyTexas Bank CD	06/01/20	5,149,511	5,149,511	-	-	-
East West Bank CD	06/01/20	1,550,207	-	-	1,550,207	-
LegacyTexas Bank CD	06/04/20	5,059,960	5,059,960	-	-	-
LegacyTexas Bank CD	07/01/20	5,149,702	5,149,702	-	-	-
East West Bank CD	08/03/20	368,913	-	-	-	368,913
LegacyTexas Bank CD	09/02/20	5,100,719	5,100,719	-	-	-
Cleveland Tax Revenue Muni	10/01/20	1,610,000	1,610,000	-	-	-
LegacyTexas Bank CD	10/06/20	5,059,960	5,059,960	-	-	-
FNMA MBS 4X6	12/01/20	791	-	791	-	-
Port of Corpus Christi Muni	12/01/20	636,584	636,584	-	-	-
LegacyTexas Bank CD	12/02/20	5,101,103	5,101,103	-	-	-
LegacyTexas Bank CD	03/01/21	5,059,960	5,059,960	-	-	-
Veritex Bank CD	06/04/21	5,023,567	5,023,567	-	-	-
FHLMC MBS G92	06/01/22	596,489	-	596,489	-	-
GNMA MBS MY1	07/15/22	175,913	-	175,913	-	-
FNMA MBS MT7	06/01/36	399,321	-	399,321	-	-
FNMA MBS SS5	12/01/36	859,704	-	859,704	-	-
FNMA MBS GP3	03/01/37	1,033,116	-	1,033,116	-	-
FHLMC MBS WA4	02/01/38	262,086	-	262,086	-	-
Totals		\$ 116,338,105	\$ 92,156,118	\$ 3,327,421	\$ 6,837,482	\$ 14,017,084

Allocation - Market Value

December 31, 2019

Description	Maturity Date	Investment		Mortgage Portfolio	2018 GO Bonds	2018B COs
		Total	Pooled Funds			
Wells Fargo Bank Cash		\$ 10,170,825	\$ 10,170,825	\$ -	\$ -	\$ -
Wells Fargo Bank MMF		159,075	159,075	-	-	-
NexBank MMA		5,224,289	5,224,289	-	-	-
Texas CLASS		16,215,047	16,215,047	-	-	-
TexPool		3,968,547	3,968,547	-	-	-
LOGIC		15,851,573	5,232,840	-	3,479,705	7,139,027
East West Bank CD	02/03/20	5,668,917	-	-	-	5,668,917
LegacyTexas Bank CD	02/03/20	3,129,587	3,129,587	-	-	-
East West Bank CD	03/02/20	1,807,570	-	-	1,807,570	-
East West Bank CD	04/02/20	5,104,839	5,104,839	-	-	-
East West Bank CD	05/04/20	840,227	-	-	-	840,227
LegacyTexas Bank CD	06/01/20	5,149,511	5,149,511	-	-	-
East West Bank CD	06/01/20	1,550,207	-	-	1,550,207	-
LegacyTexas Bank CD	06/04/20	5,059,960	5,059,960	-	-	-
LegacyTexas Bank CD	07/01/20	5,149,702	5,149,702	-	-	-
East West Bank CD	08/03/20	368,913	-	-	-	368,913
LegacyTexas Bank CD	09/02/20	5,100,719	5,100,719	-	-	-
Cleveland Tax Revenue Muni	10/01/20	1,607,988	1,607,988	-	-	-
LegacyTexas Bank CD	10/06/20	5,059,960	5,059,960	-	-	-
FNMA MBS 4X6	12/01/20	785	-	785	-	-
Port of Corpus Christi Muni	12/01/20	637,896	637,896	-	-	-
LegacyTexas Bank CD	12/02/20	5,101,103	5,101,103	-	-	-
LegacyTexas Bank CD	03/01/21	5,059,960	5,059,960	-	-	-
Veritex Bank CD	06/04/21	5,023,567	5,023,567	-	-	-
FHLMC MBS G92	06/01/22	598,912	-	598,912	-	-
GNMA MBS MY1	07/15/22	177,600	-	177,600	-	-
FNMA MBS MT7	06/01/36	431,483	-	431,483	-	-
FNMA MBS SS5	12/01/36	912,916	-	912,916	-	-
FNMA MBS GP3	03/01/37	1,096,801	-	1,096,801	-	-
FHLMC MBS WA4	02/01/38	300,730	-	300,730	-	-
Totals		\$ 116,529,211	\$ 92,155,416	\$ 3,519,228	\$ 6,837,482	\$ 14,017,084



CITY COUNCIL AGENDA ITEM COVER MEMO

May 4, 2020

To: Mayor and City Council
Agenda Item: 2(b) Presentation of Community Survey ETC Institute
Submitted by: Bill Atkinson

SYNOPSIS

The City contracted with ETC Institute to conduct a city-wide citizen survey on city services and programs. ETC Institute has conducted over more than 900 cities in 49 states since 2008 with conducting and utilizing citizen surveys to make better decisions. Their surveys allow for cities, such as Missouri City, to benchmark against other cities related to citizen satisfaction with services and programs.

STRATEGIC PLAN 2019 GOALS ADDRESSED

- Create a great place to live
- Maintain a financially sound City
- Grow business investments in Missouri City
- Develop a high performing City team
- Have quality development through buildout

BACKGROUND

A six page survey was mailed to a random sample of households throughout the Missouri City. The mailed survey included a postage paid return envelope and a cover letter. The cover letter explained the purpose of the survey, encouraged residents to return their surveys in the mail, and provided a link to an online survey for those that preferred to fill out the survey online. Those who indicated that they had not returned the survey by mail or completed it online were given the option of completing it by phone. The goal was to receive at least 400 completed surveys. This goal was accomplished, with a total of 420 households completing a survey. The results for the random sample of 420 households have a 95% level of confidence with a precision of at least +/- 4.8%.

The overall perceptions of the city are that most (91%) of the residents surveyed *who had an opinion* indicated Missouri City is an “excellent” or “good” place to live, which is significantly higher than the national average of 71%. Eighty-five percent (85%) of those surveyed *who had an opinion*, indicated Missouri City is an “excellent” or “good” place to raise children, which is also significantly higher than the national average of 70%.

The major categories of City services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: the overall quality of police and fire services (90%), overall quality of trash and yard waste services (82%), the overall quality of parks and recreation programs and facilities (77%) and the overall efforts by city government in your area to ensure community is prepared for emergencies (69%). Respondents think the overall maintenance of city streets, sidewalks, and infrastructure should receive the most emphasis from city leaders over the next two years.

The information obtained from the surveys has been put into a presentation to be given by Mr. Jason Morado of the ETC Institute. This information is informative and will assist the City in improving existing programs and services and just as important provide valuable information as it relates to the City’s Strategic Plan and the initiatives to be addressed.

SUPPORTING MATERIALS

1. Missouri City 2020 Community Survey
2. Missouri City 2020 Appendix A GIS Maps

STAFF'S RECOMMENDATION

This is a presentation to provide valuable information on community-wide survey results to assist in strategic planning and decision making regarding improvement in city programs and services.

**Assistant City Manager/
City Manager Approval:**

Bill Atkinson, Interim City Manager

Missouri City Community Survey

Findings Report

...helping organizations make better decisions since 1982

2020

Submitted to the City of Missouri City, Texas

By:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

April 2020





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2020 Missouri City Community Survey

Executive Summary Report

Overview and Methodology

ETC Institute administered a community survey for Missouri City during the spring of 2020. The survey was administered as part of the City's effort to assess citizen satisfaction with the quality of services. The information gathered from the survey will be used to help the City improve existing programs and services and help determine long-range planning and investment decisions. This is the third survey conducted by ETC Institute for the City of Missouri City; the first was conducted in 2016.

Methodology. The six-page survey, cover letter and postage paid return envelope were mailed to a random sample of households in the City of Missouri City. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online. At the end of the online survey, residents were asked to enter their home address, this was done to ensure that only responses from residents who were part of the random sample were included in the final survey database.

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of Missouri City from participating, everyone who completed the survey on-line was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered on-line with the addresses that were originally selected for the random sample. If the address from a survey completed on-line did not match one of the addresses selected for the sample, the on-line survey was not counted.

The goal was to receive at least 400 completed surveys. This goal was accomplished, with a total of 420 households completing a survey. The results for the random sample of 420 households have a 95% level of confidence with a precision of at least +/- 4.8%.

Interpretation of "Don't Know" Responses. The percentage of "don't know" responses has been excluded from many of the graphs in this report to assess satisfaction with residents who have used City services and to facilitate valid comparisons with other communities in the benchmarking analysis. Since the number of "don't know" responses often reflects the utilization and awareness of City services, the percentage of "don't know" responses have been included in the tabular data in Section 4 of this report. When the "don't know" responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase "who had an opinion."

This report contains the following:

- a summary of the methodology for administering the survey and major findings
- charts showing the overall results of the survey (Section 1)
- benchmarking data that shows how the results for Missouri City compare to residents in other communities (Section 2)
- Importance-Satisfaction analysis that identifies priorities for investment (Section 3)
- tabular data showing the overall results for all questions on the survey (Section 4)
- a copy of the cover letter and survey instrument (Section 5)

Overall Perceptions of the City

Most (91%) of the residents surveyed *who had an opinion* indicated Missouri City is an “excellent” or “good” place to live, which is significantly higher than the national average of 71%. Eighty-five percent (85%) of those surveyed *who had an opinion* indicated Missouri City is an “excellent” or “good” place to raise children, which is also significantly higher than the national average of 70%.

Overall Satisfaction with City Services

The major categories of City services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: the overall quality of police and fire services (90%), overall quality of trash and yard waste services (82%), the overall quality of parks and recreation programs and facilities (77%) and the overall efforts by city government in your area to ensure community is prepared for emergencies (69%). Respondents think the overall maintenance of city streets, sidewalks, and infrastructure should receive the most emphasis from city leaders over the next two years.

Satisfaction with Specific City Services

- **Police Services.** The highest levels of satisfaction with police services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the overall quality of City police protection (86%), how quickly police respond to emergencies (79%), and the 911 service provided by operators (75%).
- **Fire and EMS Services.** The highest levels of satisfaction with fire and EMS services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the overall quality of fire services (90%) and how quickly fire services personnel respond (88%).
 - **Most Important Public Safety Services.** The services respondents think should receive the most emphasis over the next two years, based upon the sum of the

respondents' top three choices, were: visibility of police in neighborhoods, the efforts by City government to prevent crime, and the overall quality of City police protection.

- **Parks and Recreation.** The highest levels of satisfaction with parks and recreation services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: the maintenance of City parks (80%), the quality of facilities at City parks (74%), and the maintenance and appearance of City community centers (73%). The services respondents think should receive the most emphasis over the next two years, based upon the sum of the respondents' top three choices, were: the quality of facilities at City parks, the maintenance of City parks, senior citizen programs, and the number of walking/biking trails.
- **Public Works Services.** The highest levels of satisfaction with public works services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: condition of street signs and traffic signals (77%), condition of major streets (71%), the condition of street drainage/water drainage (63%), and the cleanliness of streets and other public areas (62%). The services respondents think should receive the most emphasis over the next two years, based upon the sum of the respondents' top three choices, were: the condition of neighborhood streets, the adequacy of street lighting in Missouri City, the condition of major streets, and the condition of street drainage/water drainage.
- **Trash Services.** The highest levels of satisfaction with trash services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: residential trash collection services (87%), curbside recycling services (77%), yard waste collection services (76%), and bulky item pick-up/removal services (74%).
- **Code Enforcement.** The highest levels of satisfaction with the code enforcement, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: enforcing sign regulations (60%), enforcing the clean-up of junk and debris on private property (58%), and enforcing yard parking regulations in neighborhoods (58%). The services respondents think should receive the most emphasis over the next two years, based upon the sum of the respondents' top three choices, were: enforcing the clean-up of junk and debris on private property, enforcing the mowing and cutting of weeds and grass on private property, and enforcing the exterior maintenance of residential property.
- **Public Information Services.** The highest levels of satisfaction with public information services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: the quality of the City's website (56%), the availability of information about city governmental services and activities (47%), and the quality of social media outlets (46%).

- **Sources of Information.** Local newspapers (49%), the City website (49%), local HOAs (45%), TV news channels (36%), and print brochures and flyers (23%) are the most common sources for information about the City.

Other Findings

- Eighty-eight percent (88%) of residents *who had an opinion* feel “very safe” or “safe” walking in their neighborhood during the day; 77% of residents *who had an opinion* feel safe in their community, 63% of residents who had an opinion feel safe walking on city trails and in city parks, and 53% feel safe in their neighborhood after dark.
- Seventy-five percent (75%) of residents who had an opinion were either “very satisfied” or “satisfied” with the quality of life in their community. Fifty-six percent (56%) of residents *who had an opinion* were either “very satisfied” or “satisfied” with the overall quality of city government services, and 59% of residents who had an opinion were either “very satisfied” or “satisfied” with reputation of their community.
- Only 24% of residents have called the City with a question, problem or complaint during the past year. Of those who have called the City, 77% were either “very satisfied” or “satisfied” with the courteousness of staff, 64% were either “very satisfied” or “satisfied” with how easy the City was to contact, and 64% were either “very satisfied” or “satisfied” with the accuracy of information and assistance given.
- Residents were asked to rate the top three most important City services. Law enforcement personnel, programs, and activities was the top rated by residents who selected the item as one of their top three choices. Second was fire and life safety personnel, programs, and activities, and third was the flood control provided by the city.
- Ninety-eight percent (98%) of residents rated the safety and security of the City as a “very important” or “somewhat important” reason for living in Missouri City. Ninety-seven percent (97%) of residents rated access to quality shopping as a “very important” or “somewhat important” reason, and 96% of residents rated the types of housing as a “very important” or “somewhat important” reason for living in Missouri City.

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each City service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are

provided in Section 3 of this report. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City’s overall satisfaction rating are listed below:

- Overall maintenance of city streets, sidewalks, and infrastructure (IS Rating=0.2079)
- Overall effectiveness of communication by City government (IS Rating=0.1539)

The table below shows the importance-satisfaction rating for all 10 major categories of City services that were rated.

2020 Importance-Satisfaction Rating						
Missouri City, Texas						
Major Categories of City Services						
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Overall maintenance of City streets, sidewalks & infrastructure	49%	1	57%	9	0.2079	1
<u>High Priority (IS .10-.20)</u>						
Overall effectiveness of communication by City government in your area	29%	4	47%	10	0.1539	2
<u>Medium Priority (IS <.10)</u>						
Overall flow of traffic & congestion management on streets in City of Missouri City	26%	5	65%	6	0.0927	3
Overall efforts by City government in your area to ensure community is prepared for emergencies	34%	2	74%	4	0.0888	4
Emergency preparedness	25%	6	65%	5	0.0858	5
Enforcement of local codes & ordinances	20%	7	59%	8	0.0820	6
Overall quality of customer service provided by City government in City of Missouri City	13%	9	59%	7	0.0529	7
Overall quality of parks & recreation programs & facilities	16%	8	77%	3	0.0377	8
Quality of police & fire services	30%	3	90%	1	0.0307	9
Overall quality of trash & yard waste services	8%	10	82%	2	0.0153	10

How Missouri City Compares to Other Communities Nationally

Satisfaction ratings for Missouri City rated the same or above the U.S. average in 61 of the 76 areas that were assessed. Missouri City rated significantly higher than the U.S. average (difference of 5% or more) in 46 of these areas. Listed below areas where Missouri City performed significantly higher than the U.S. average:

Service	Missouri City	U.S.	Difference	Category
Condition of major streets in Missouri City	71%	48%	23%	Public Works Services
As a place to live	91%	71%	20%	Ratings of the City
Bulky item pick-up/removal services	74%	54%	20%	Trash Services
Mowing on private property	55%	36%	19%	Code Enforcement
As a place to retire	74%	56%	18%	Ratings of the City
Overall quality of City police protection	86%	68%	18%	Police/Fire/EMS Services
Leadership of City Manager	53%	36%	17%	Perceptions of the City
Condition of streets in your neighborhood	62%	45%	17%	Public Works Services
How quickly police respond to emergencies	79%	62%	17%	Police/Fire/EMS Services
Quality of customer service	59%	42%	17%	Major Categories
Clean-up of junk & debris on private property	58%	42%	16%	Code Enforcement
Police & fire services	90%	74%	16%	Major Categories
Parks & recreation programs & facilities	77%	61%	16%	Major Categories
Residential trash collection services	87%	72%	15%	Trash Services
Maintenance of City streets, sidewalks & infrastructure	57%	42%	15%	Major Categories
As a place to raise children	85%	70%	15%	Ratings of the City
Visibility of police in neighborhoods	70%	56%	14%	Police/Fire/EMS Services
Exterior maintenance of residential property	57%	43%	14%	Code Enforcement
Flow of traffic & congestion management	65%	51%	14%	Major Categories
Trash & yard waste services	82%	68%	14%	Major Categories
Condition of sidewalks in your neighborhood	51%	38%	13%	Public Works Services
Yard parking regulations	58%	45%	13%	Code Enforcement
Quality of facilities at City parks	74%	62%	12%	Parks and Recreation
How well your issue was handled	60%	49%	11%	Customer Service
Enforcing sign regulations	60%	50%	10%	Code Enforcement
Mowing/tree trimming along streets	62%	52%	10%	Public Works Services
Maintenance of City parks	80%	70%	10%	Parks and Recreation
Availability of meeting space in your community	59%	50%	9%	Parks and Recreation
How quickly fire services personnel respond	88%	79%	9%	Police/Fire/EMS Services
Value received for your City tax & fees	46%	37%	9%	Perceptions of the City
Yardwaste collection services	76%	67%	9%	Trash Services
As a City moving in right direction	57%	48%	9%	Ratings of the City
Condition of street signs & traffic signals	77%	68%	9%	Public Works Services
Overall quality of fire services	90%	81%	9%	Police/Fire/EMS Services
Curbside recycling services	77%	69%	8%	Trash Services
Quality of City government services	56%	48%	8%	Perceptions of the City
Police safety awareness education programs	60%	52%	8%	Police/Fire/EMS Services
Courteousness of staff	77%	70%	7%	Customer Service
As a place to work	61%	54%	7%	Ratings of the City
Maintenance & appearance of City community centers	73%	66%	7%	Parks and Recreation
Accuracy of information & assistance given	64%	58%	6%	Customer Service
Enforcement of local codes & ordinances	59%	53%	6%	Major Categories
Availability of information services & activities	47%	42%	5%	Public Information Services
Enforcement of City traffic laws	70%	65%	5%	Police/Fire/EMS Services
Efforts by govt. to ensure community is prepared for emergencies	69%	64%	5%	Major Categories
Efforts to remove abandoned/inoperative vehicles	53%	48%	5%	Code Enforcement

How the City of Missouri City Compares to the State of Texas

Satisfaction ratings for Missouri City **rated the same or above the Texas average in 60 of the 76 areas** that were assessed. Missouri City rated significantly higher than the Texas average (difference of 5% or more) in 51 of these areas. Listed below areas where Missouri City performed significantly higher than the Texas average:

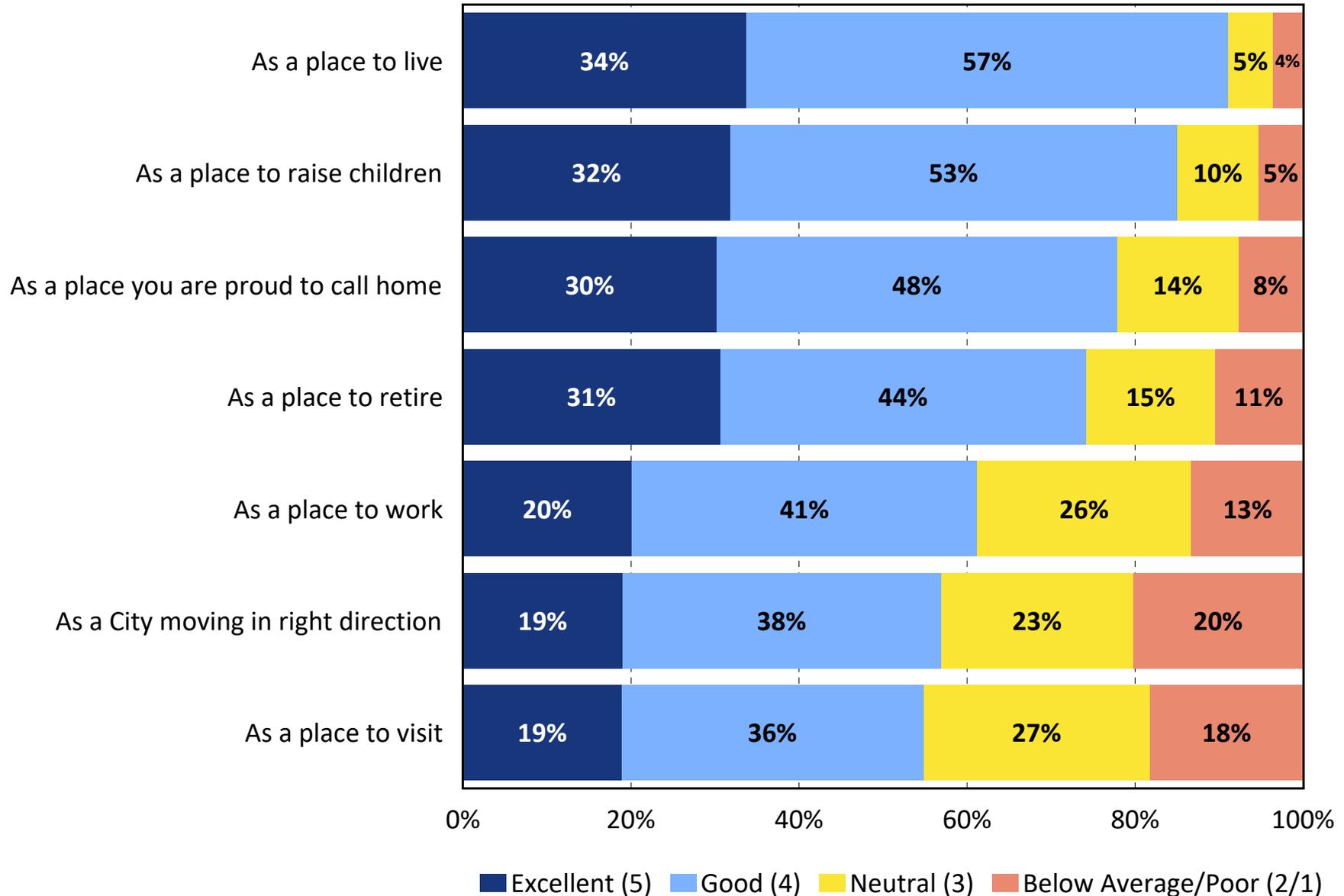
Service	Missouri City	Texas	Difference	Category
Bulky item pick-up/removal services	74%	48%	26%	Trash Services
As a place to live	91%	67%	24%	Ratings of the City
As a place to raise children	85%	61%	24%	Ratings of the City
Overall quality of City police protection	86%	62%	24%	Police/Fire/EMS Services
Condition of major streets in Missouri City	71%	48%	23%	Public Works Services
As a place to retire	74%	52%	22%	Ratings of the City
Maintenance of City streets, sidewalks & infrastructure	57%	36%	21%	Major Categories
Trash & yard waste services	82%	61%	21%	Major Categories
Courteousness of staff	77%	57%	20%	Customer Service
Mowing/tree trimming along streets	62%	42%	20%	Public Works Services
Parks & recreation programs & facilities	77%	57%	20%	Major Categories
Police & fire services	90%	71%	19%	Major Categories
Quality of customer service	59%	40%	19%	Major Categories
Maintenance of City parks	80%	61%	19%	Parks and Recreation
Condition of street signs & traffic signals	77%	59%	18%	Public Works Services
Visibility of police in neighborhoods	70%	53%	17%	Police/Fire/EMS Services
Yardwaste collection services	76%	59%	17%	Trash Services
Mowing on private property	55%	38%	17%	Code Enforcement
Flow of traffic & congestion management	65%	48%	17%	Major Categories
Residential trash collection services	87%	71%	16%	Trash Services
Value received for your City tax & fees	46%	30%	16%	Perceptions of the City
How quickly police respond to emergencies	79%	63%	16%	Police/Fire/EMS Services
Leadership of City Manager	53%	38%	15%	Perceptions of the City
Clean-up of junk & debris on private property	58%	43%	15%	Code Enforcement
Yard parking regulations	58%	43%	15%	Code Enforcement
How quickly fire services personnel respond	88%	75%	13%	Police/Fire/EMS Services
How well your issue was handled	60%	48%	12%	Customer Service
Fire education programs in your community	66%	54%	12%	Police/Fire/EMS Services
Fire inspection programs in your community	60%	49%	11%	Police/Fire/EMS Services
Availability of information services & activities	47%	36%	11%	Public Information Services
Accuracy of information & assistance given	64%	53%	11%	Customer Service
Exterior maintenance of residential property	57%	46%	11%	Code Enforcement
Enforcement of local codes & ordinances	59%	48%	11%	Major Categories
Police safety awareness education programs	60%	49%	11%	Police/Fire/EMS Services
Enforcement of City traffic laws	70%	60%	10%	Police/Fire/EMS Services
Enforcing sign regulations	60%	50%	10%	Code Enforcement
Condition of sidewalks in your neighborhood	51%	41%	10%	Public Works Services
Overall quality of fire services	90%	80%	10%	Police/Fire/EMS Services
Efforts by City government to prevent crime	59%	49%	10%	Police/Fire/EMS Services
Quality of City government services	56%	46%	10%	Perceptions of the City
Quality of outdoor athletic fields	57%	47%	10%	Parks and Recreation
Visibility of police in commercial & retail areas	63%	54%	9%	Police/Fire/EMS Services
Quality of life in your community	76%	67%	9%	Perceptions of the City
Quality of facilities at City parks	74%	65%	9%	Parks and Recreation
Level of public involvement in local decisions	31%	23%	8%	Public Information Services
Condition of streets in your neighborhood	62%	54%	8%	Public Works Services
Efforts to remove abandoned/inoperative vehicles	53%	45%	8%	Code Enforcement
Curbside recycling services	77%	70%	7%	Trash Services
How easy they were to contact	64%	57%	7%	Customer Service
Maintenance & appearance of City community centers	73%	66%	7%	Parks and Recreation
Efforts by govt. to ensure community is prepared for emergencies	69%	63%	6%	Major Categories

Section 1

Charts and Graphs

Q1. Ratings of Missouri City

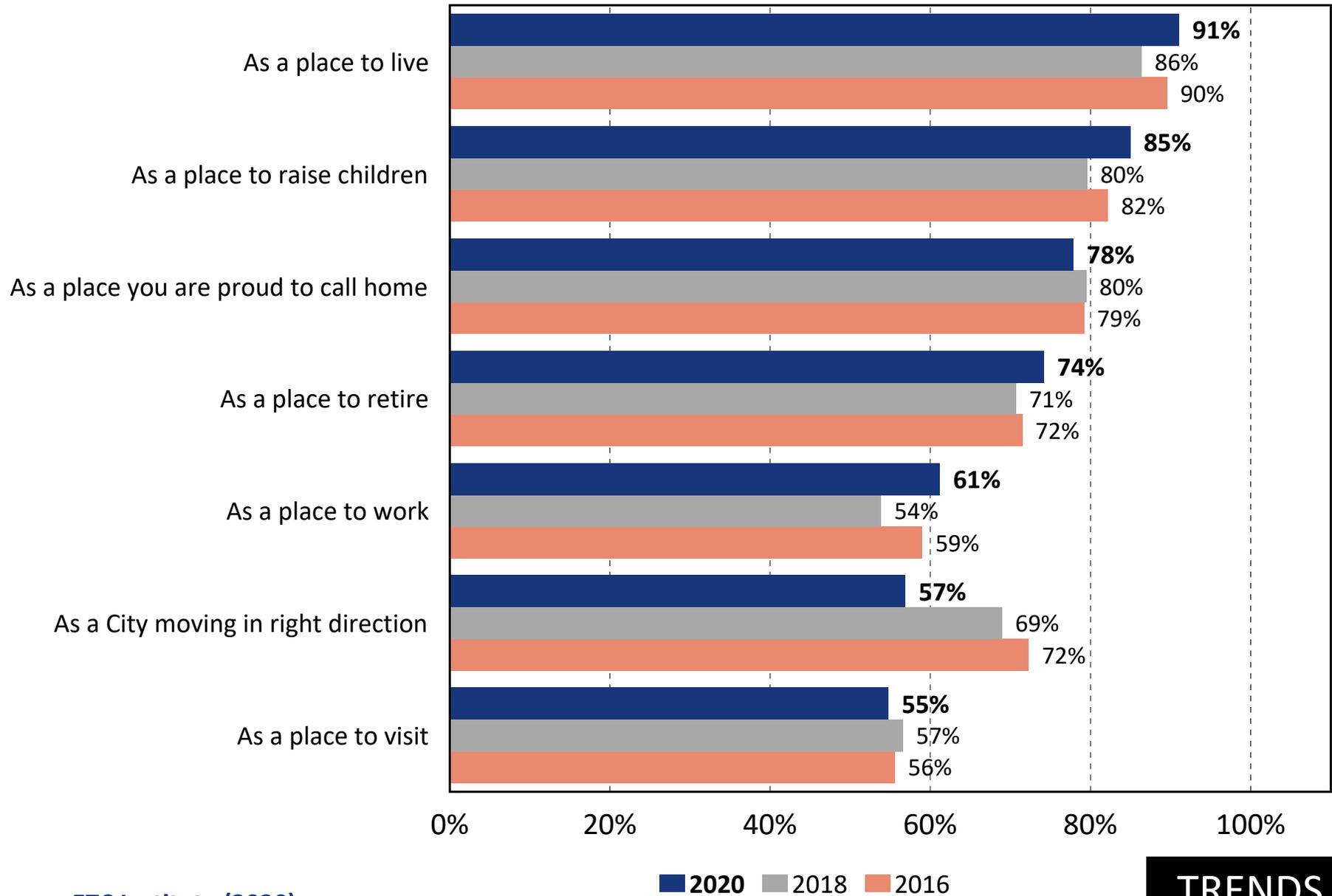
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Ratings of Missouri City - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



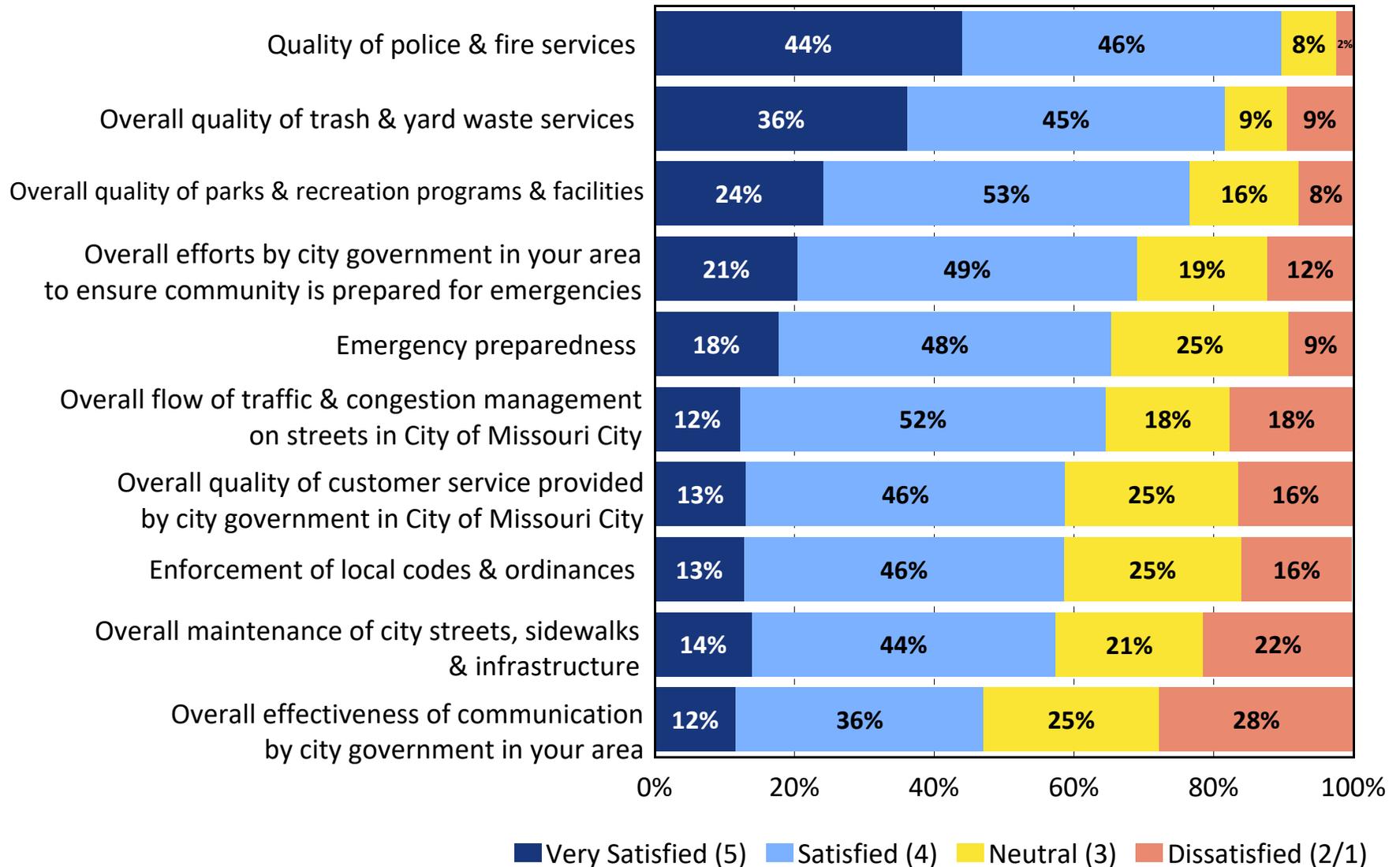
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q2. Overall Satisfaction with City Services by Major Category

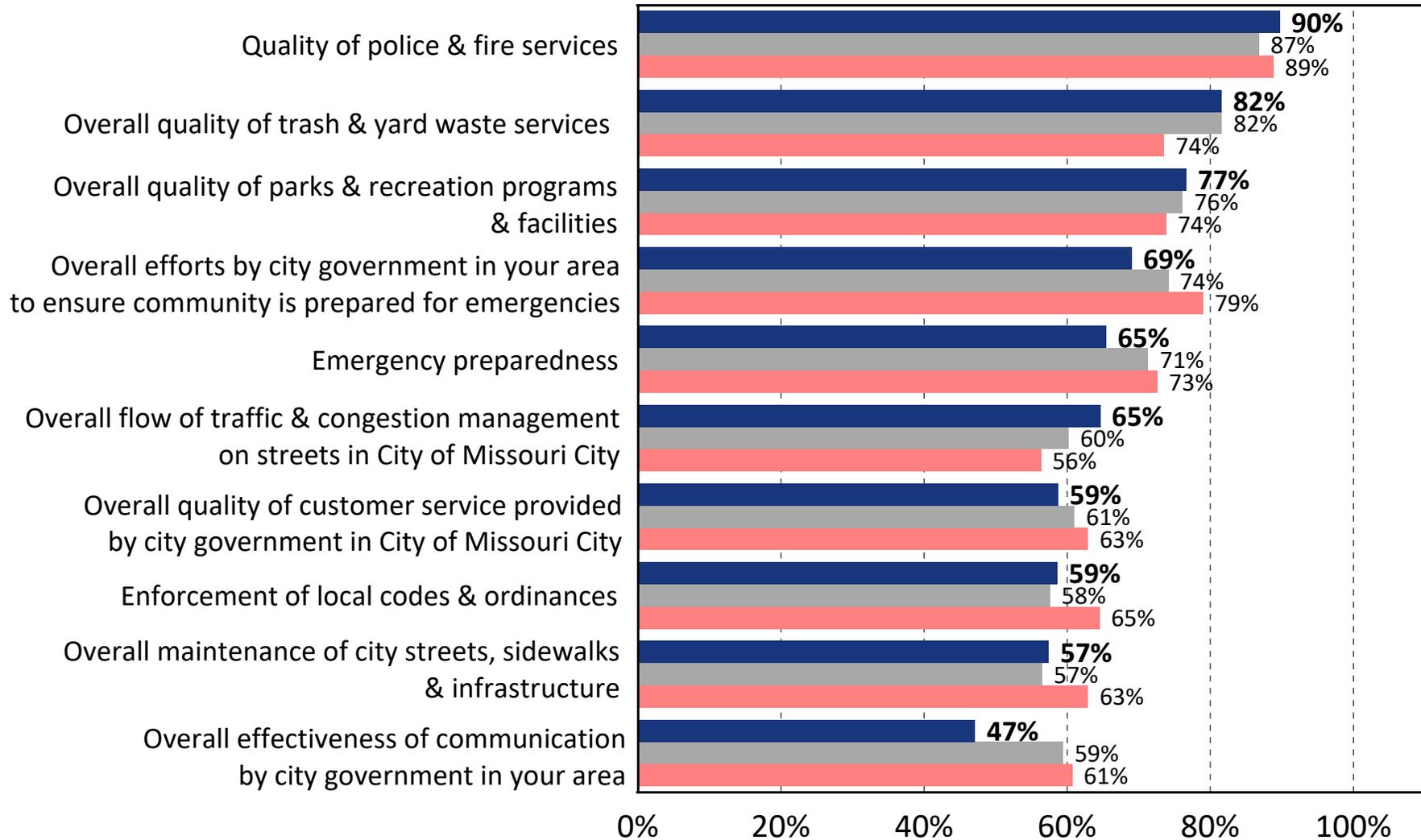
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Overall Satisfaction with City Services by Major Category - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

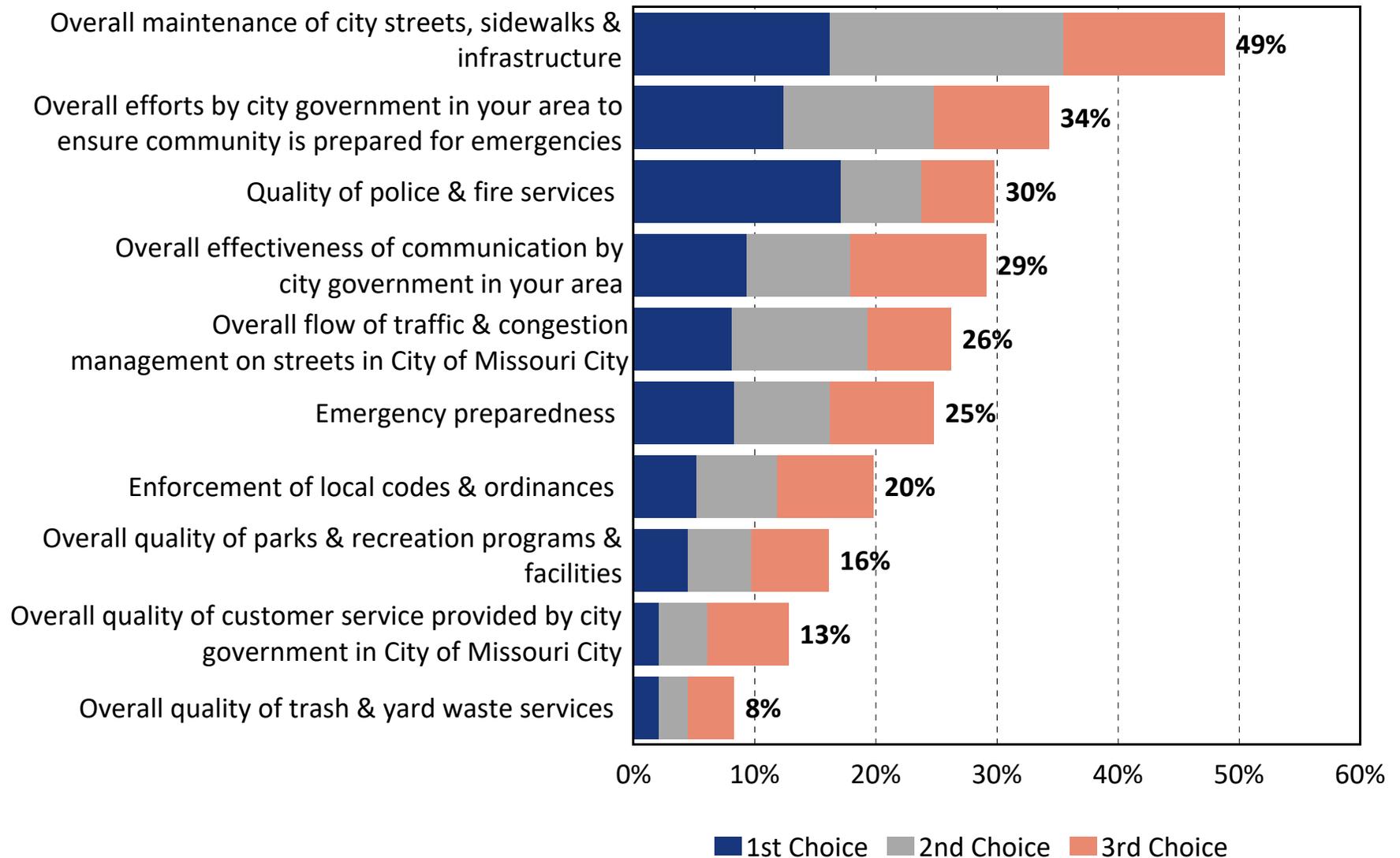
ETC Institute (2020)

■ 2020 ■ 2018 ■ 2016

TRENDS

Q3. City Services That Should Receive the Most Emphasis Over the Next Two Years by Major Category

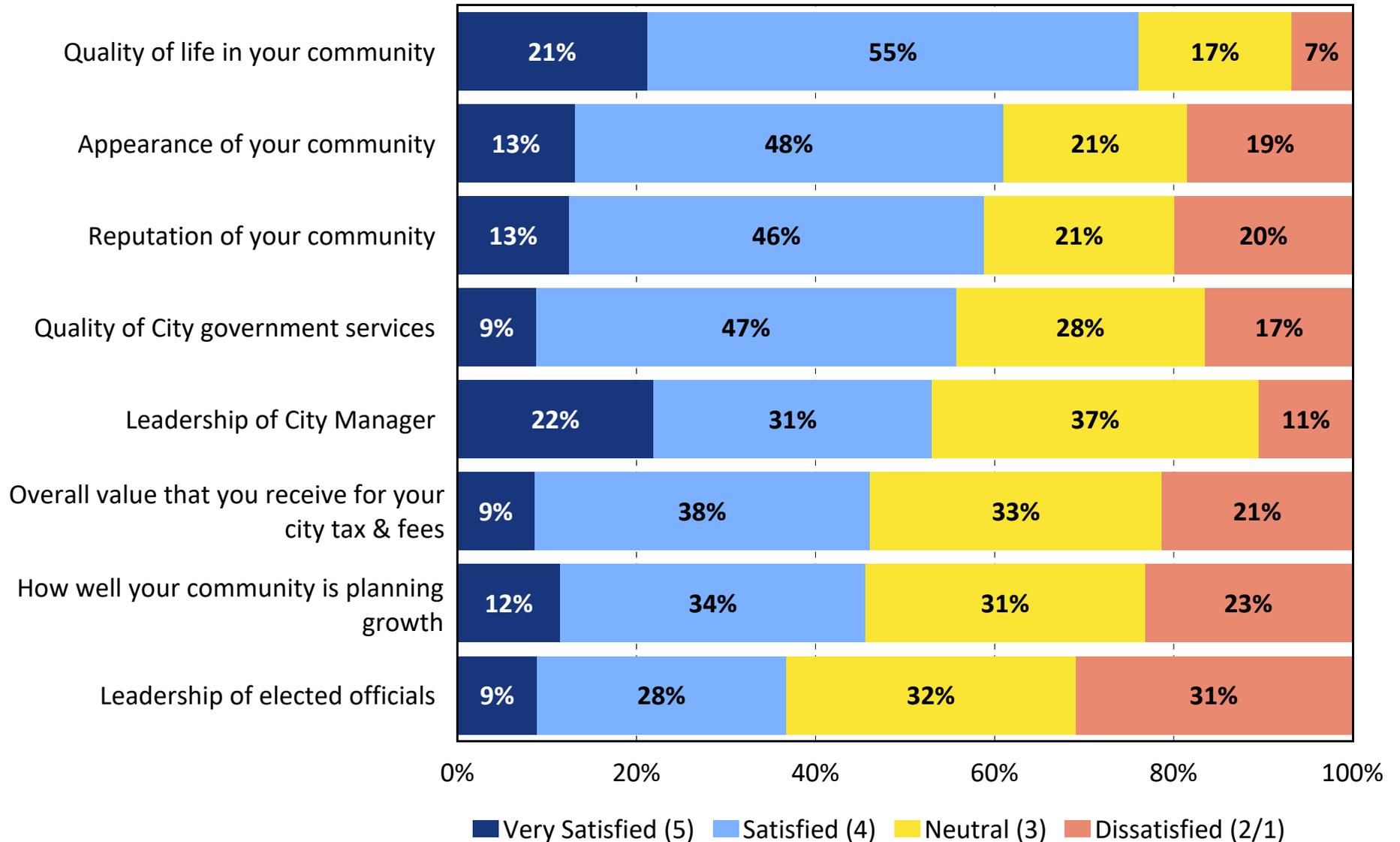
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q4. Satisfaction with Items That Influence Perceptions of the City

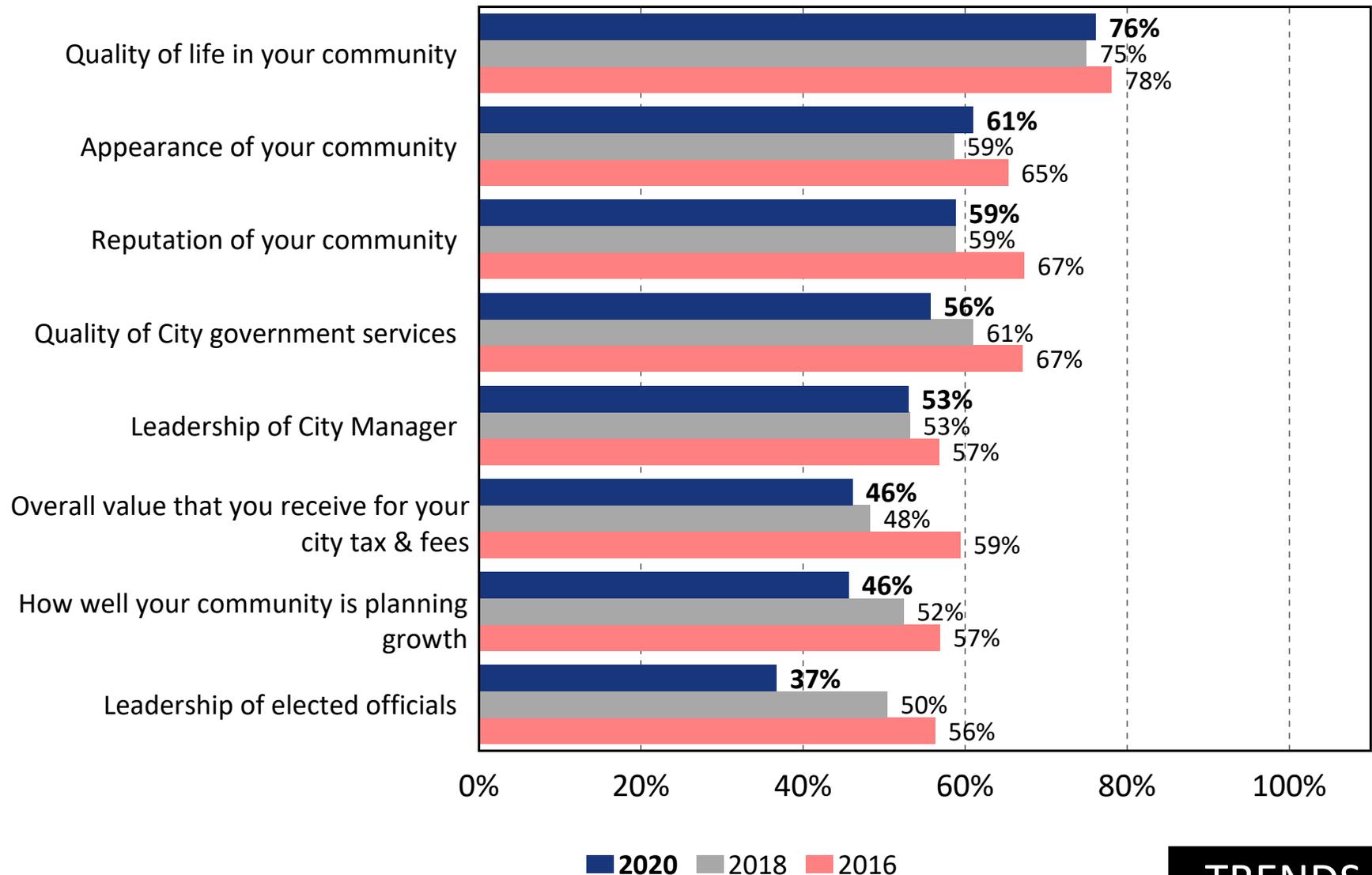
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Items That Influence Perceptions of the City - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



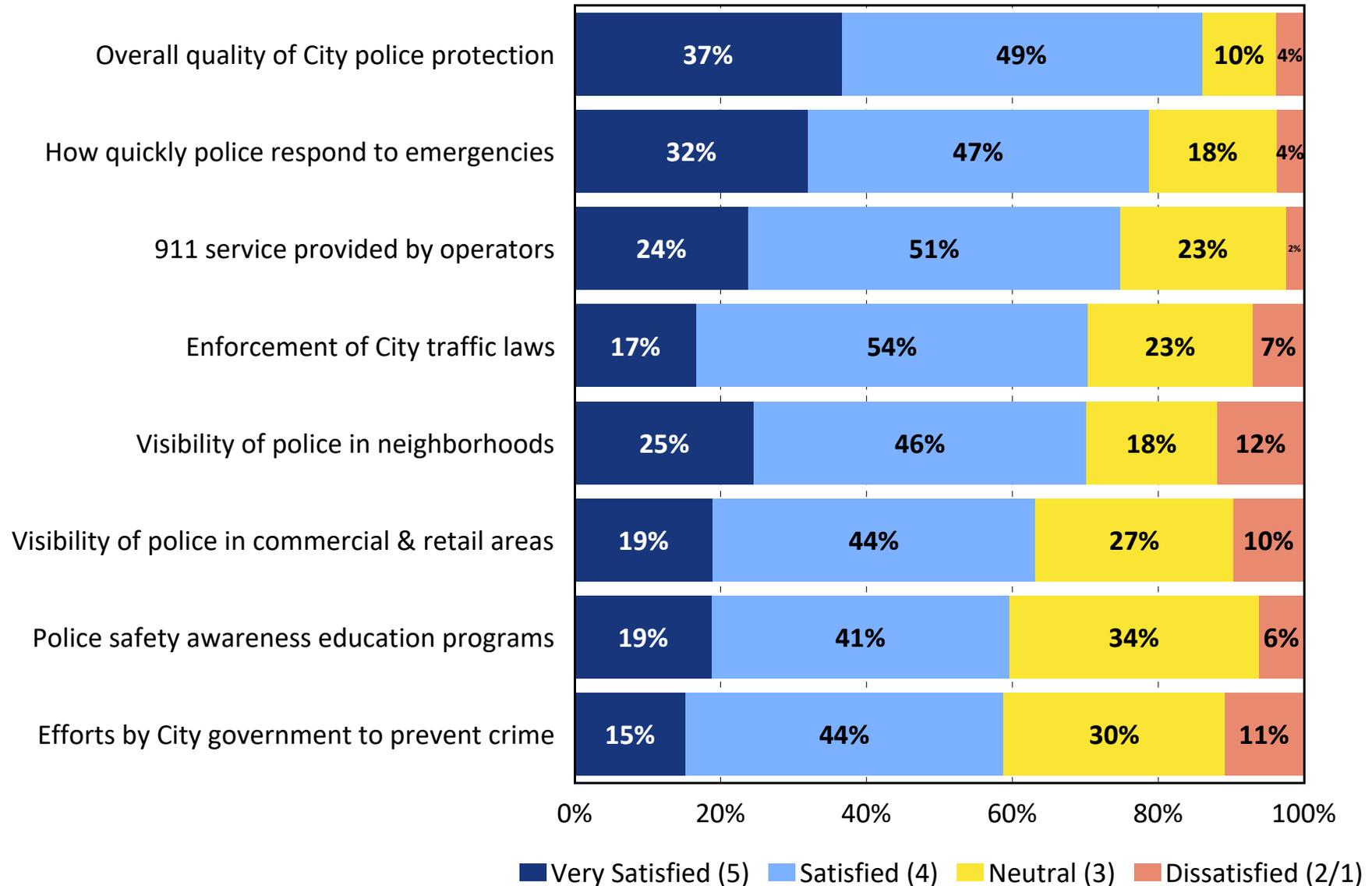
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q5a. Satisfaction with Police Services

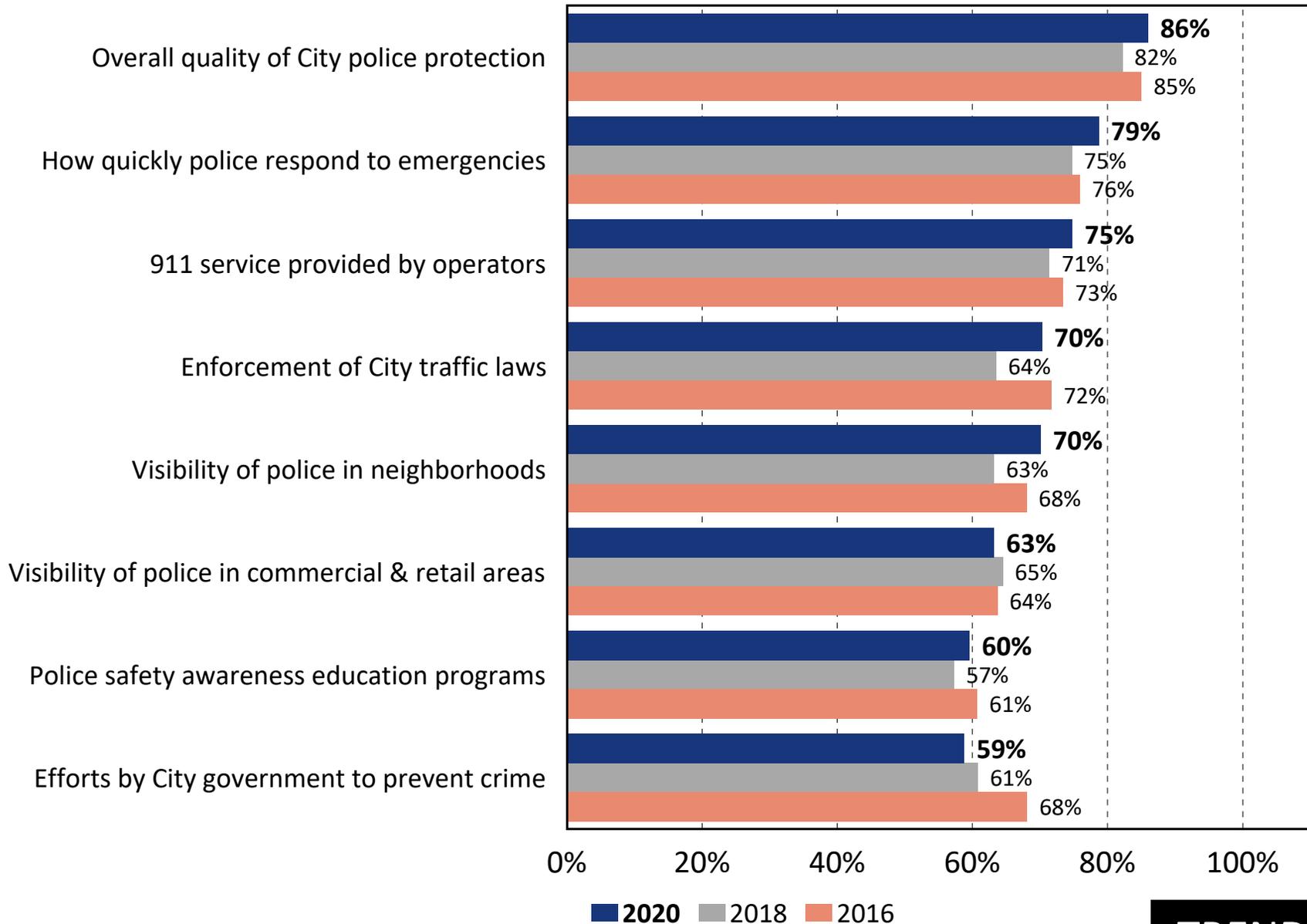
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Police Services - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")

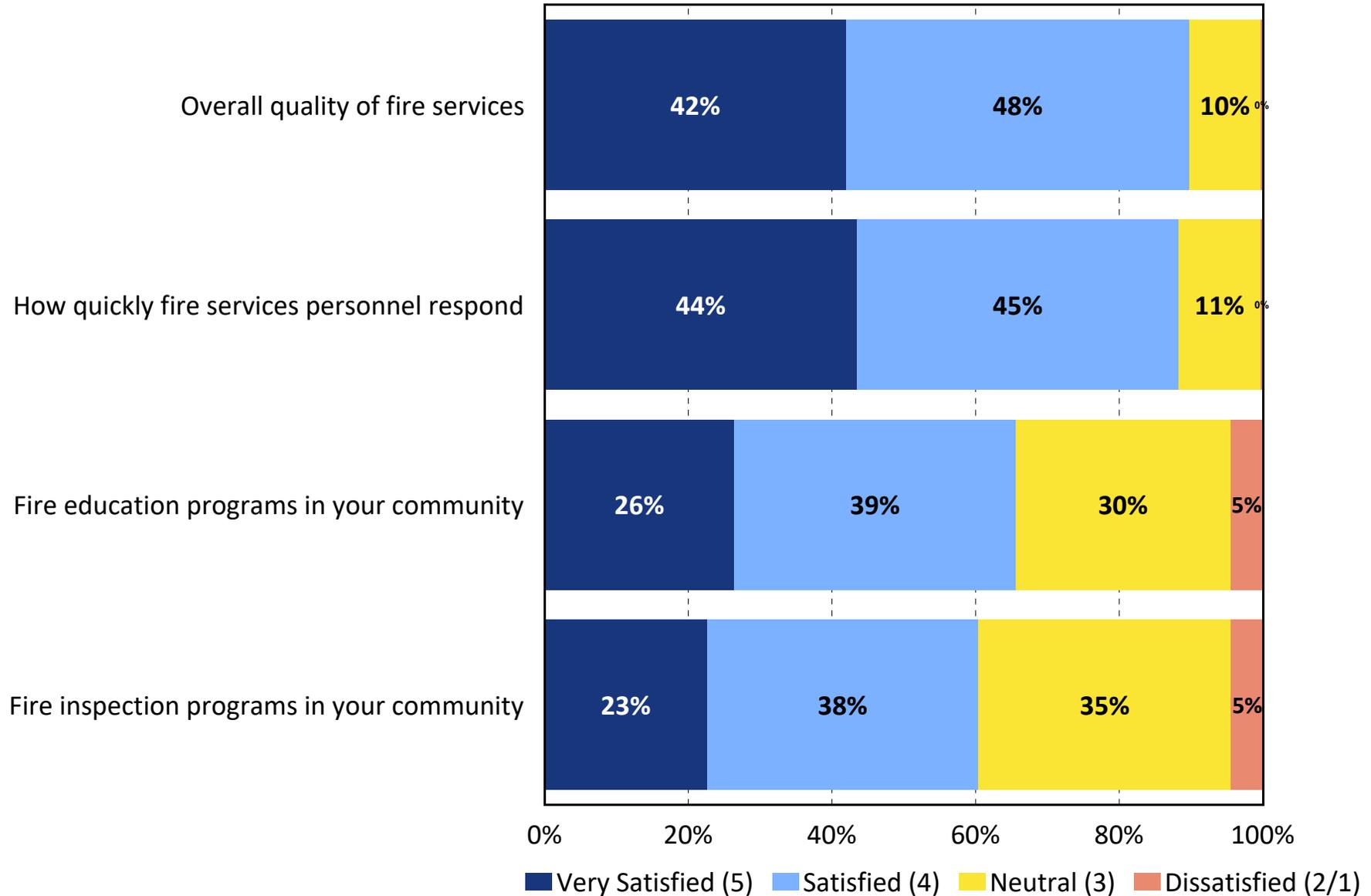


Source: ETC Institute (2020)

TRENDS

Q5b. Satisfaction with Fire/EMS Services

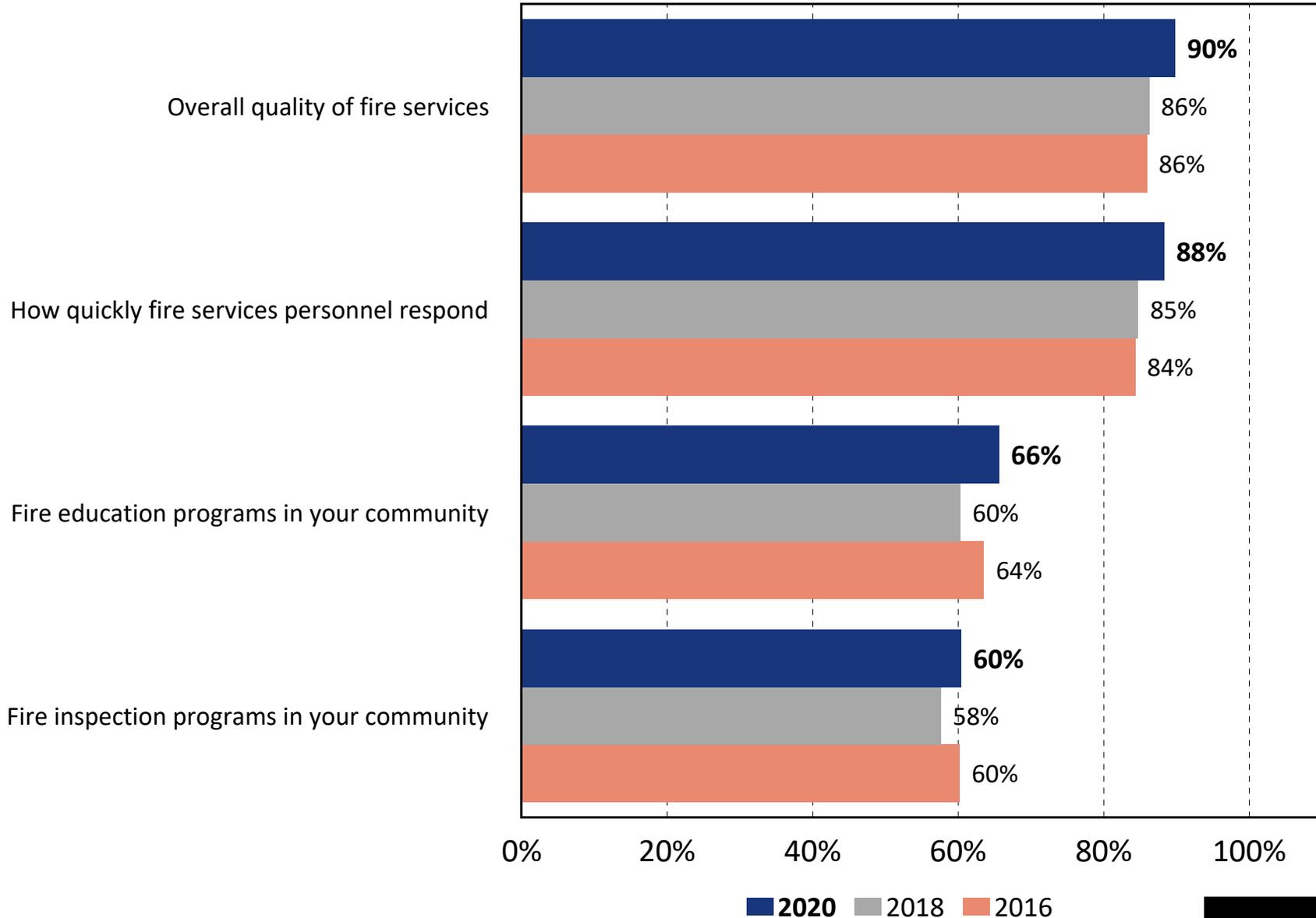
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Fire/EMS Services - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



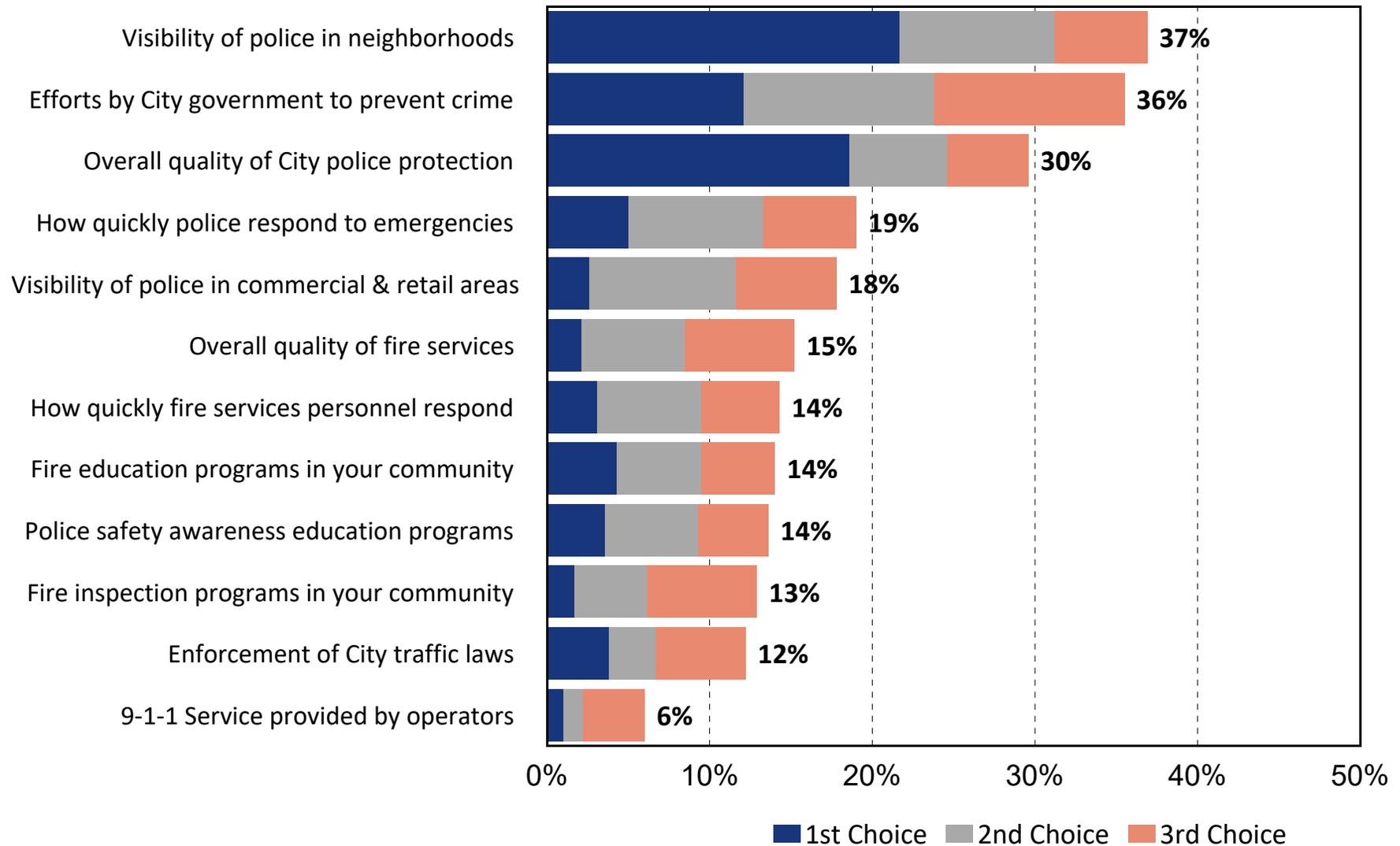
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q6. Public Safety Services That Should Receive the Most Emphasis Over the Next Two Years

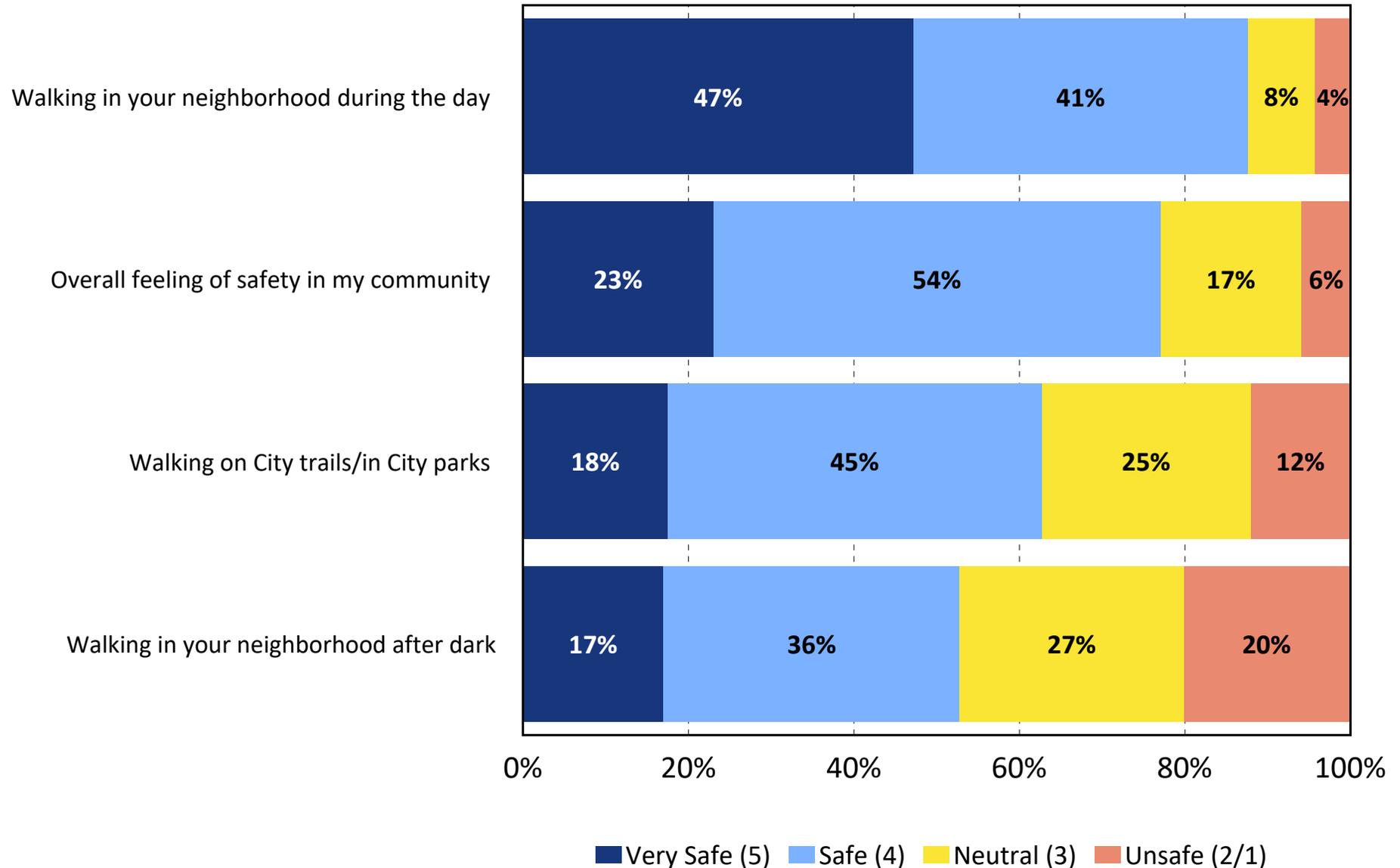
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q7. Level of Safety Residents Feel in Various Situations

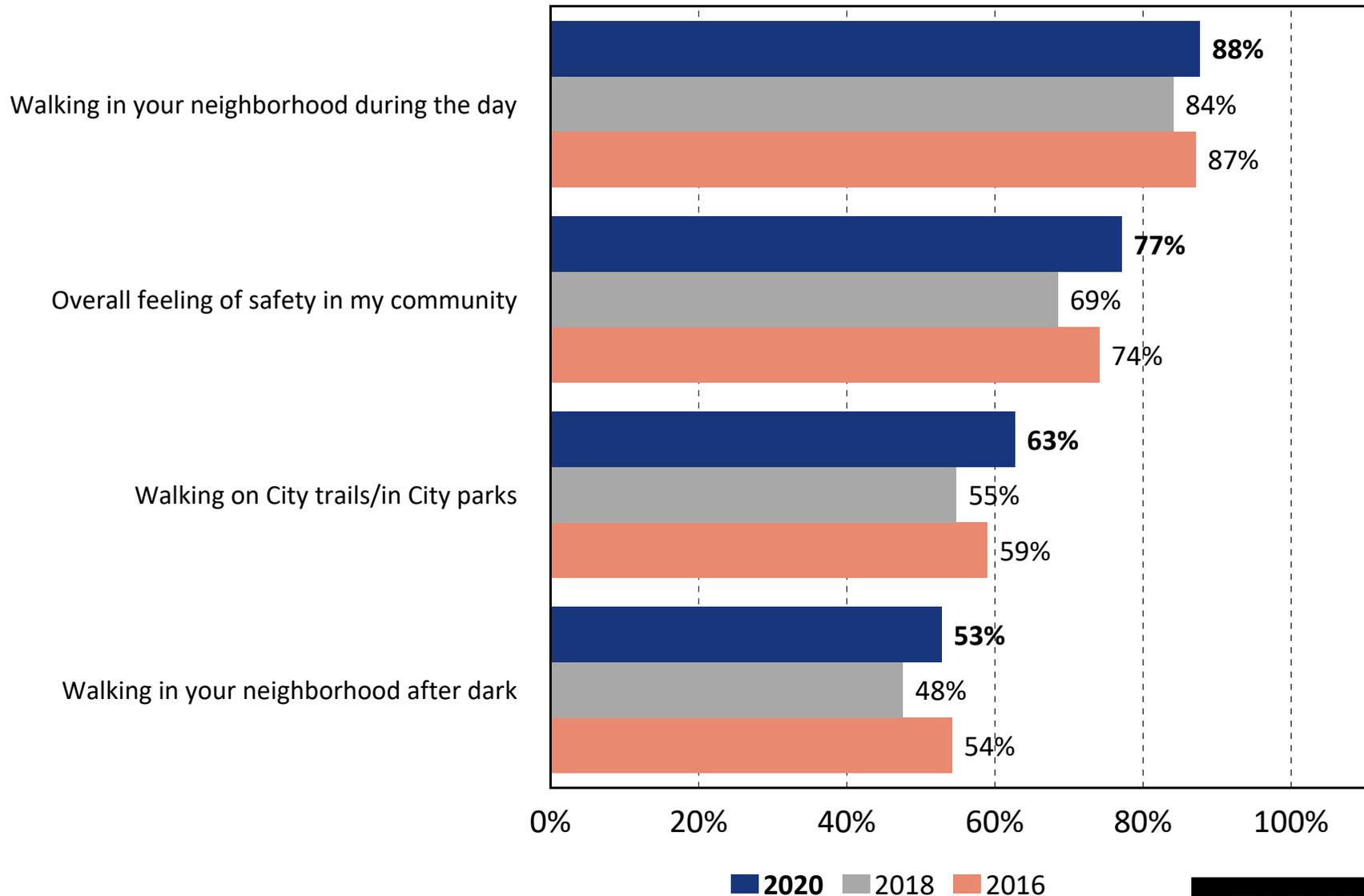
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Level of Safety Residents Feel in Various Situations 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



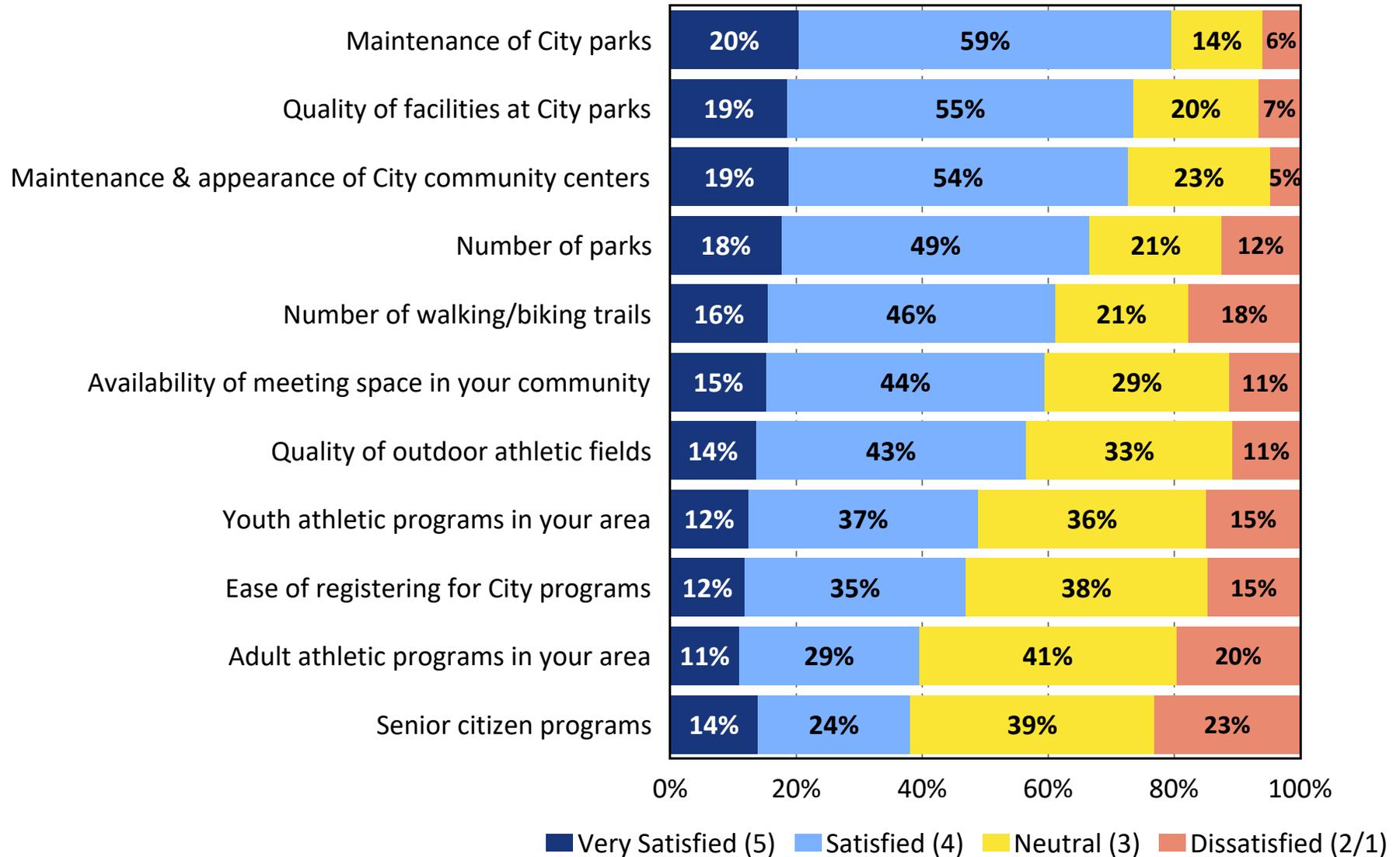
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q8. Satisfaction with Parks and Recreation

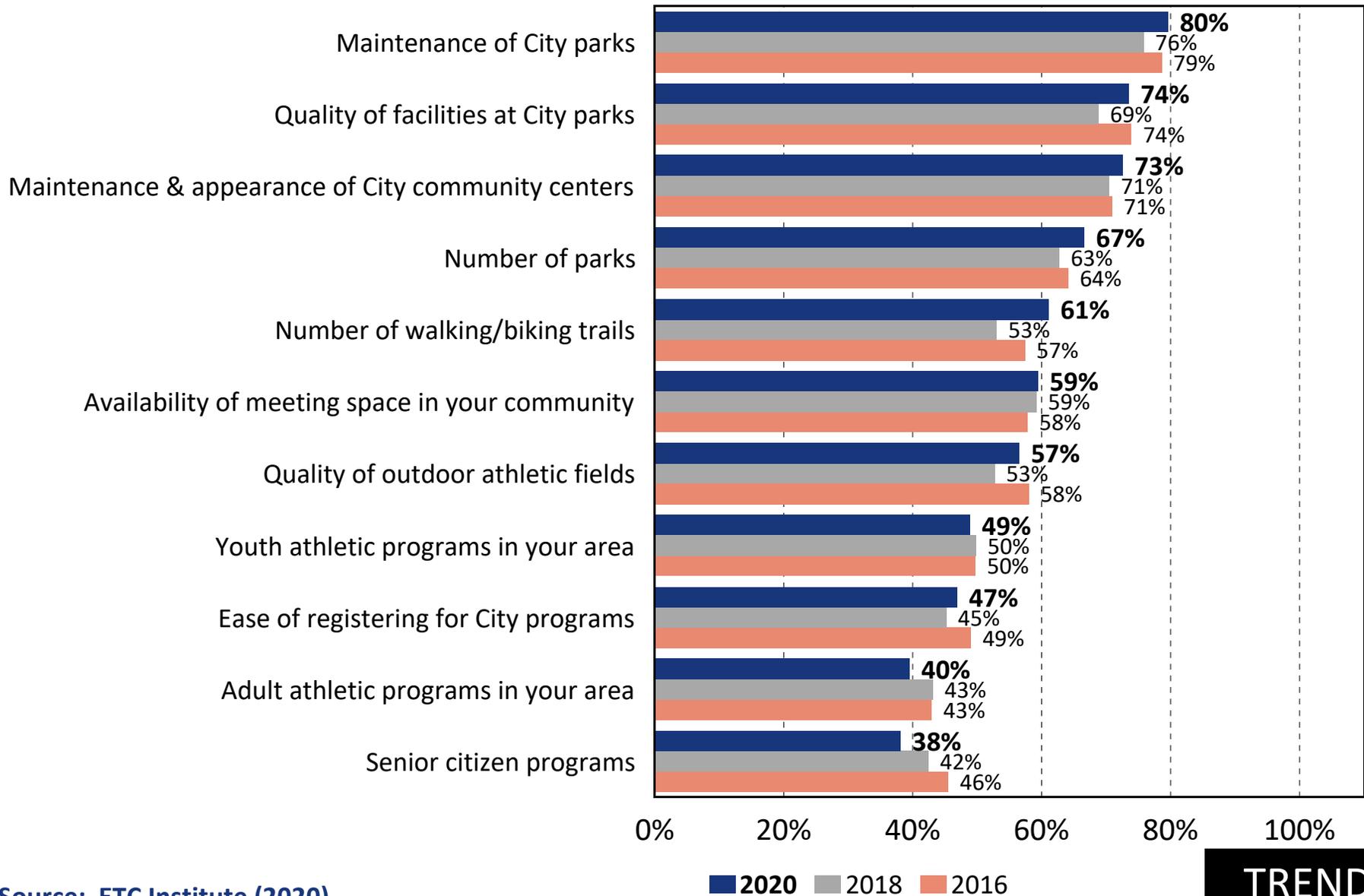
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Parks and Recreation - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



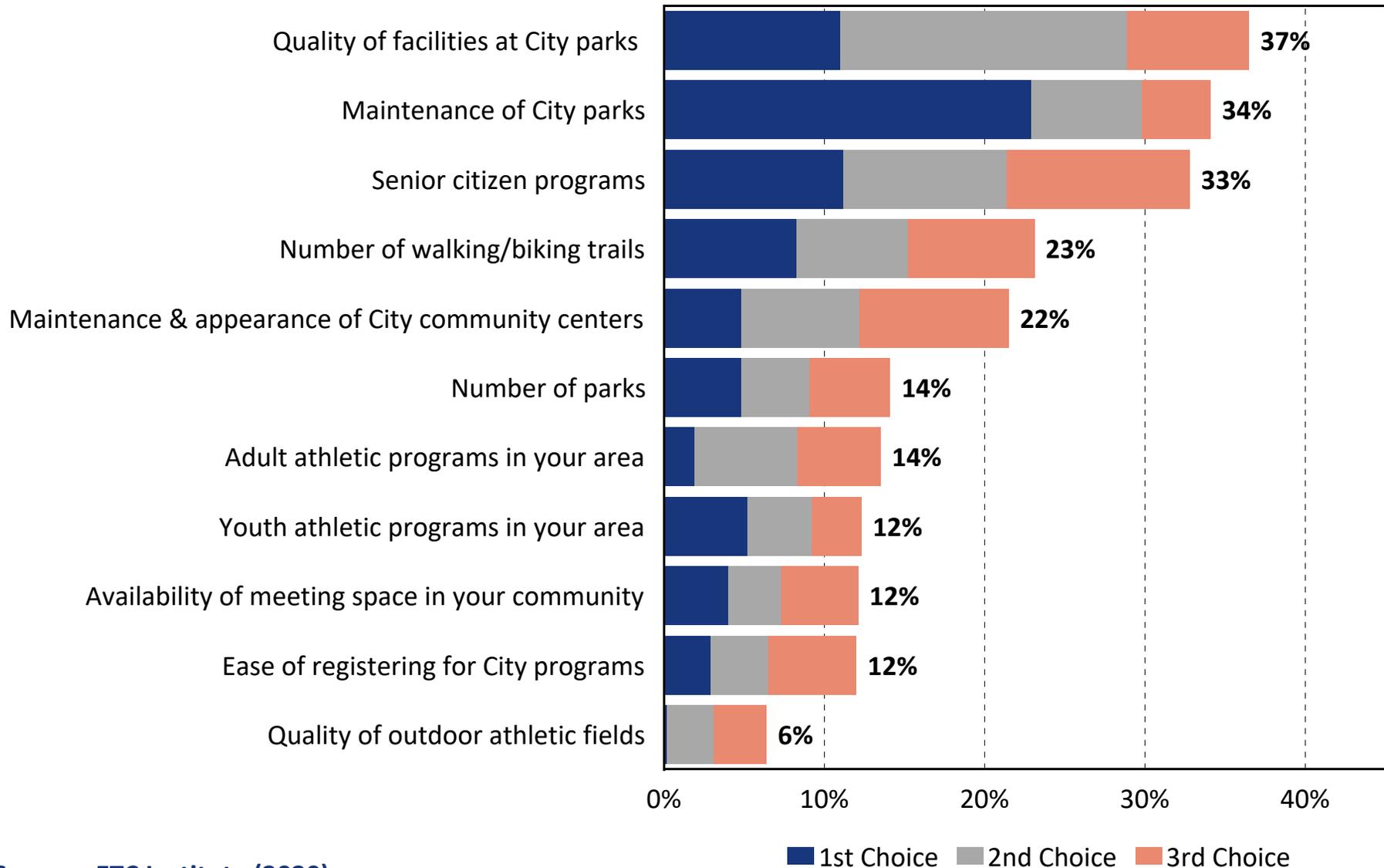
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q9. Parks and Recreation Services That Should Receive the Most Emphasis Over the Next Two Years

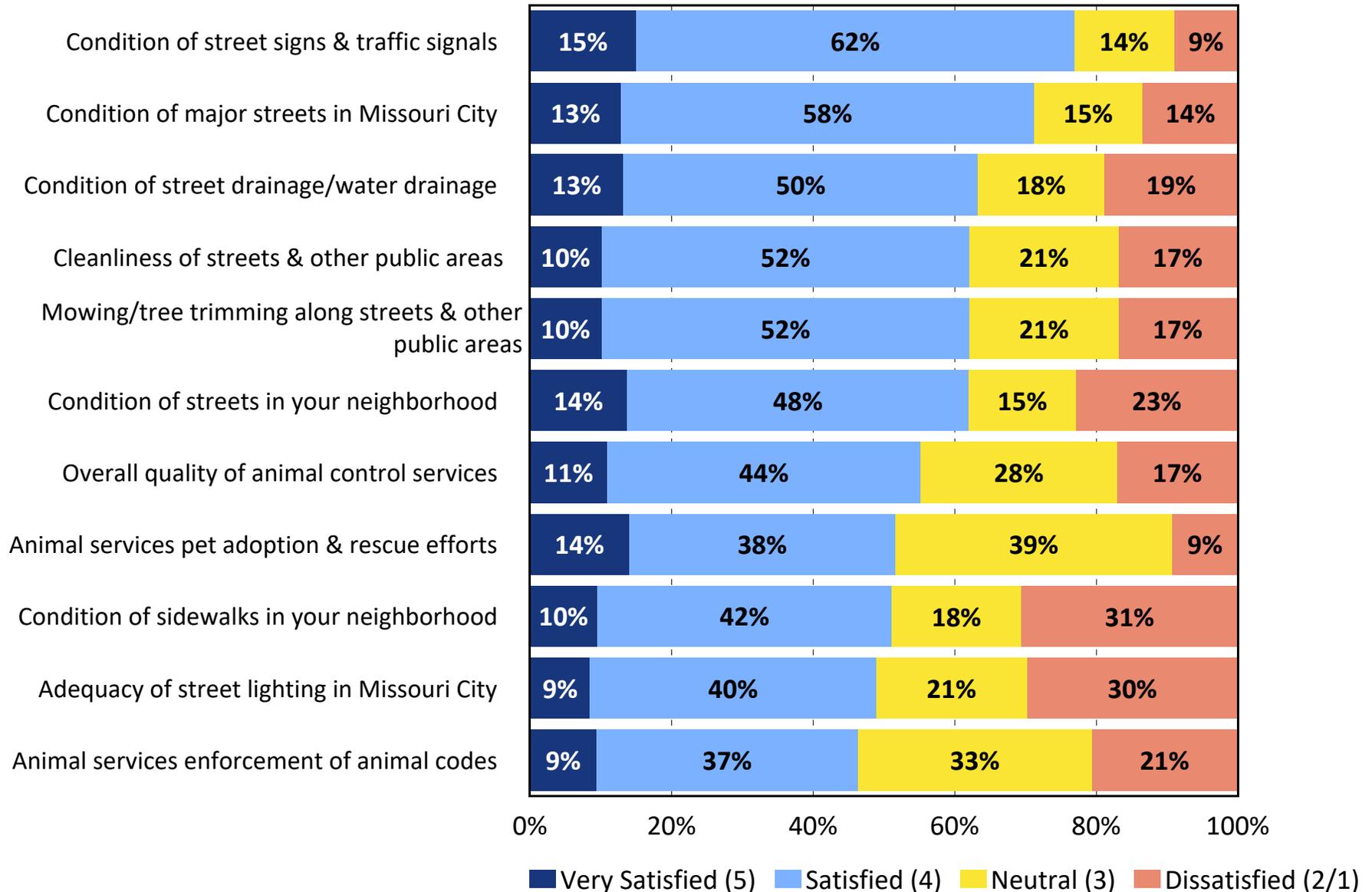
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q10. Satisfaction with Public Works Services

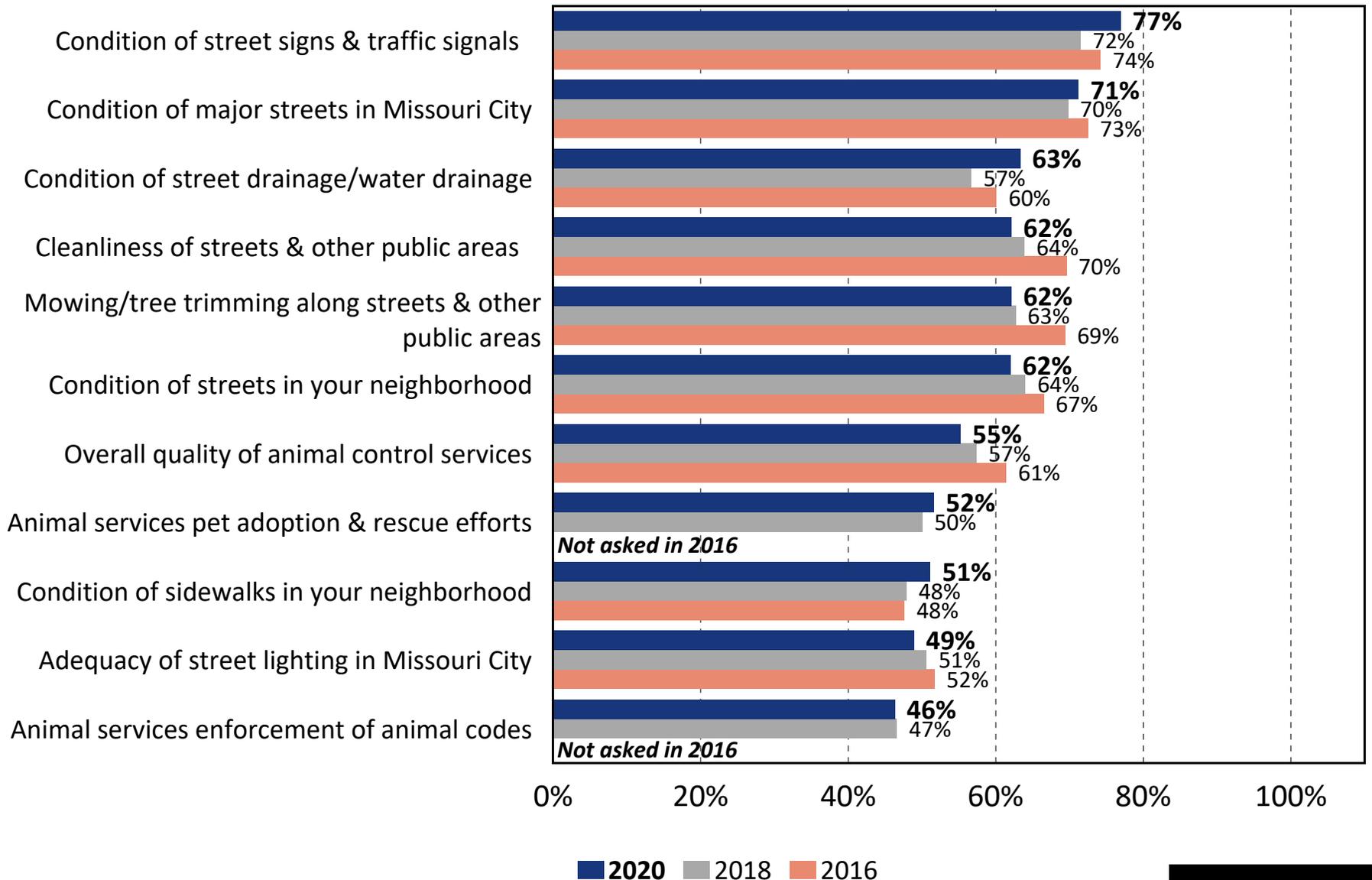
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Public Works Services - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



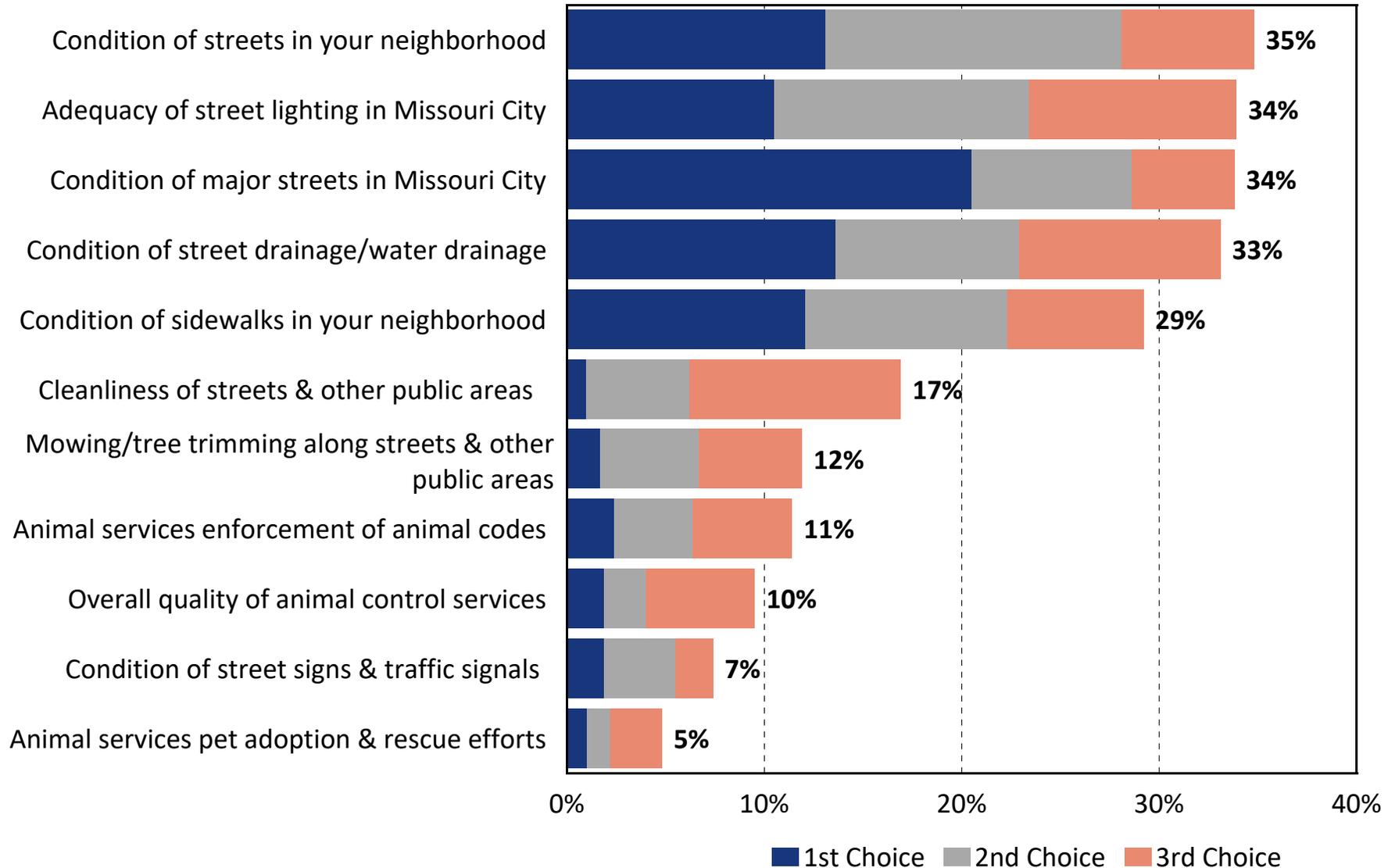
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q11. Public Works Services That Should Receive the Most Emphasis Over the Next Two Years

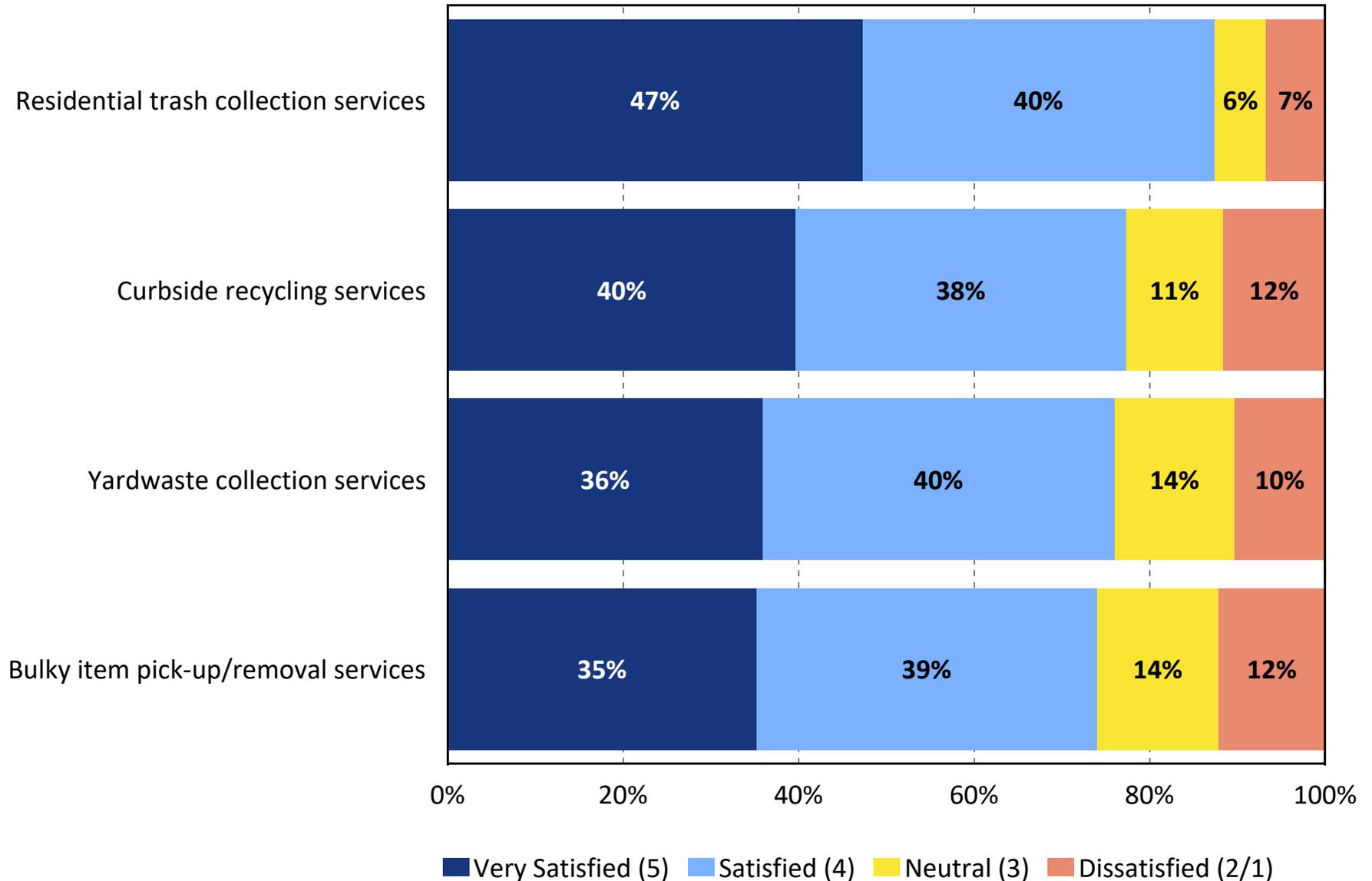
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q12. Satisfaction with Trash Services

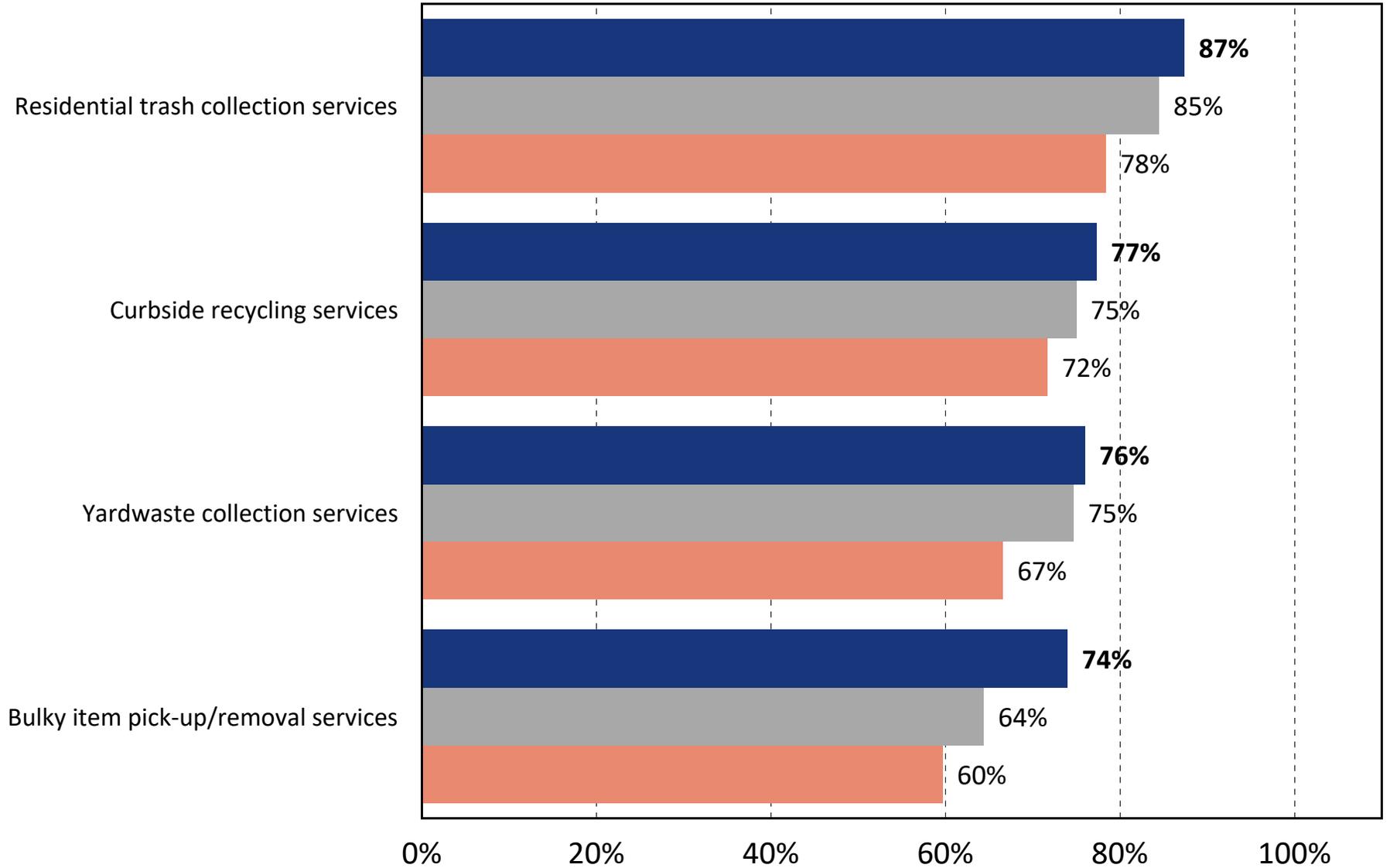
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Trash Services - 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

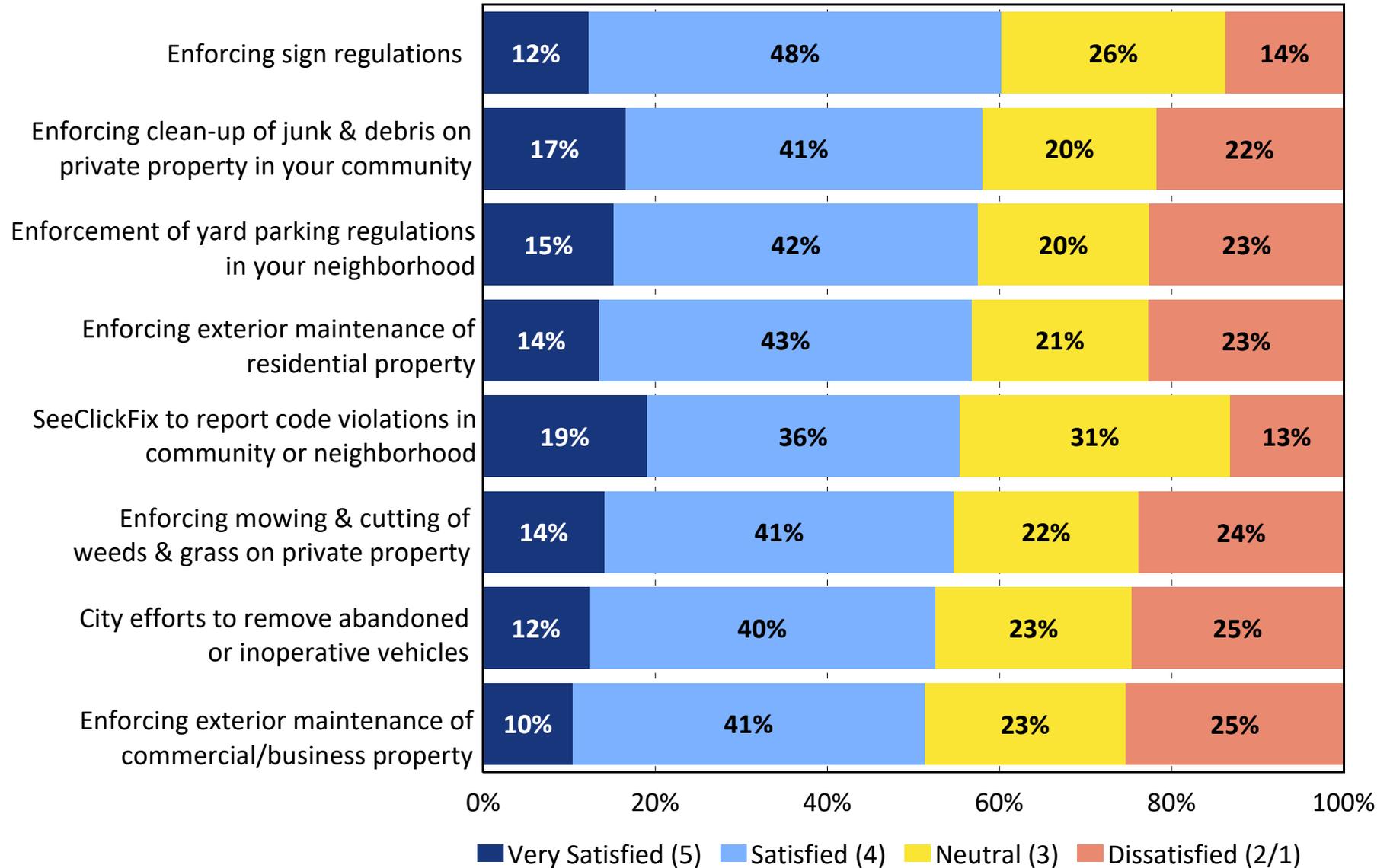
ETC Institute (2020)

■ 2020 ■ 2018 ■ 2016

TRENDS

Q13. Satisfaction with Code Enforcement

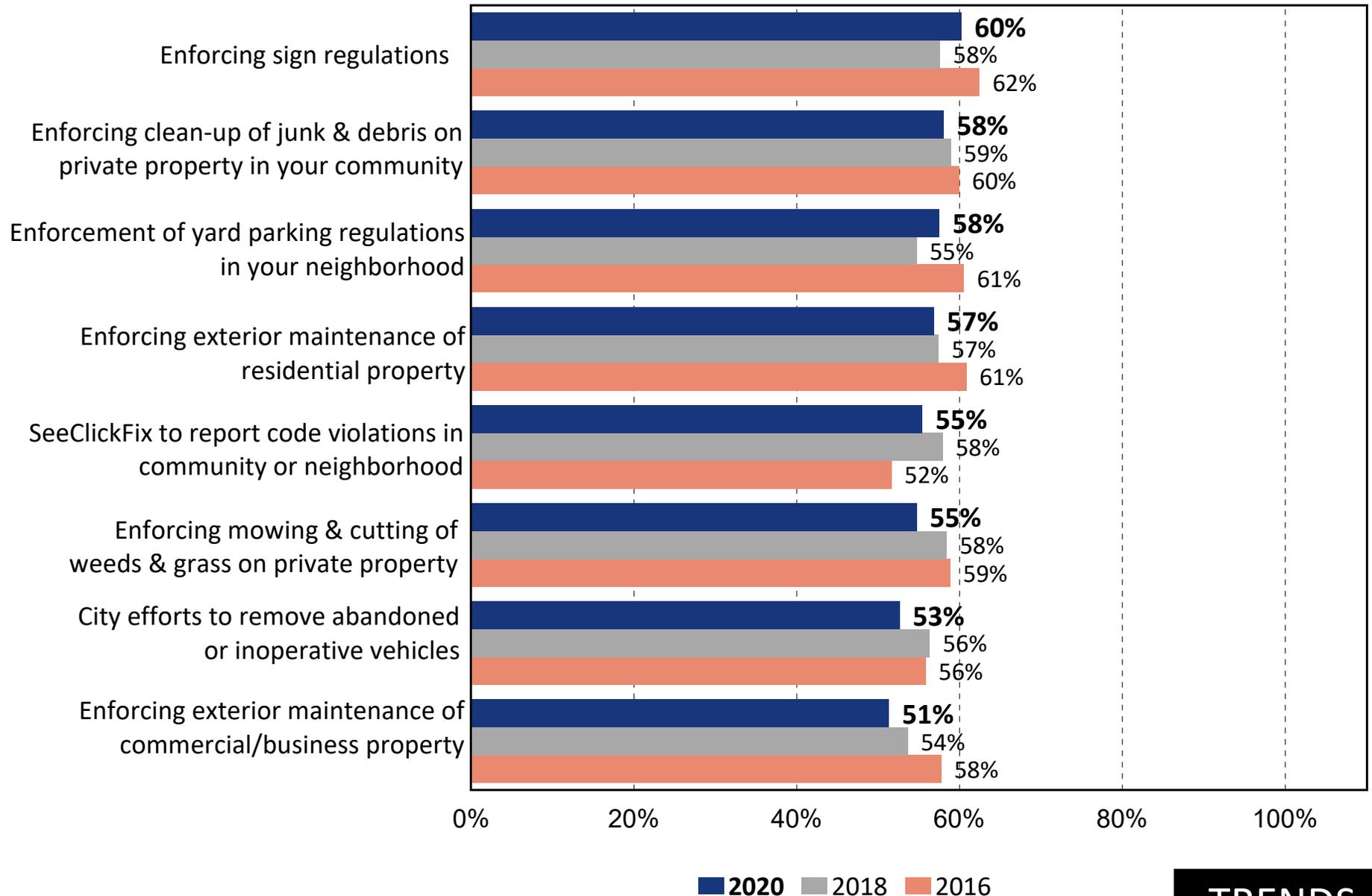
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Q13. Satisfaction with Code Enforcement

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



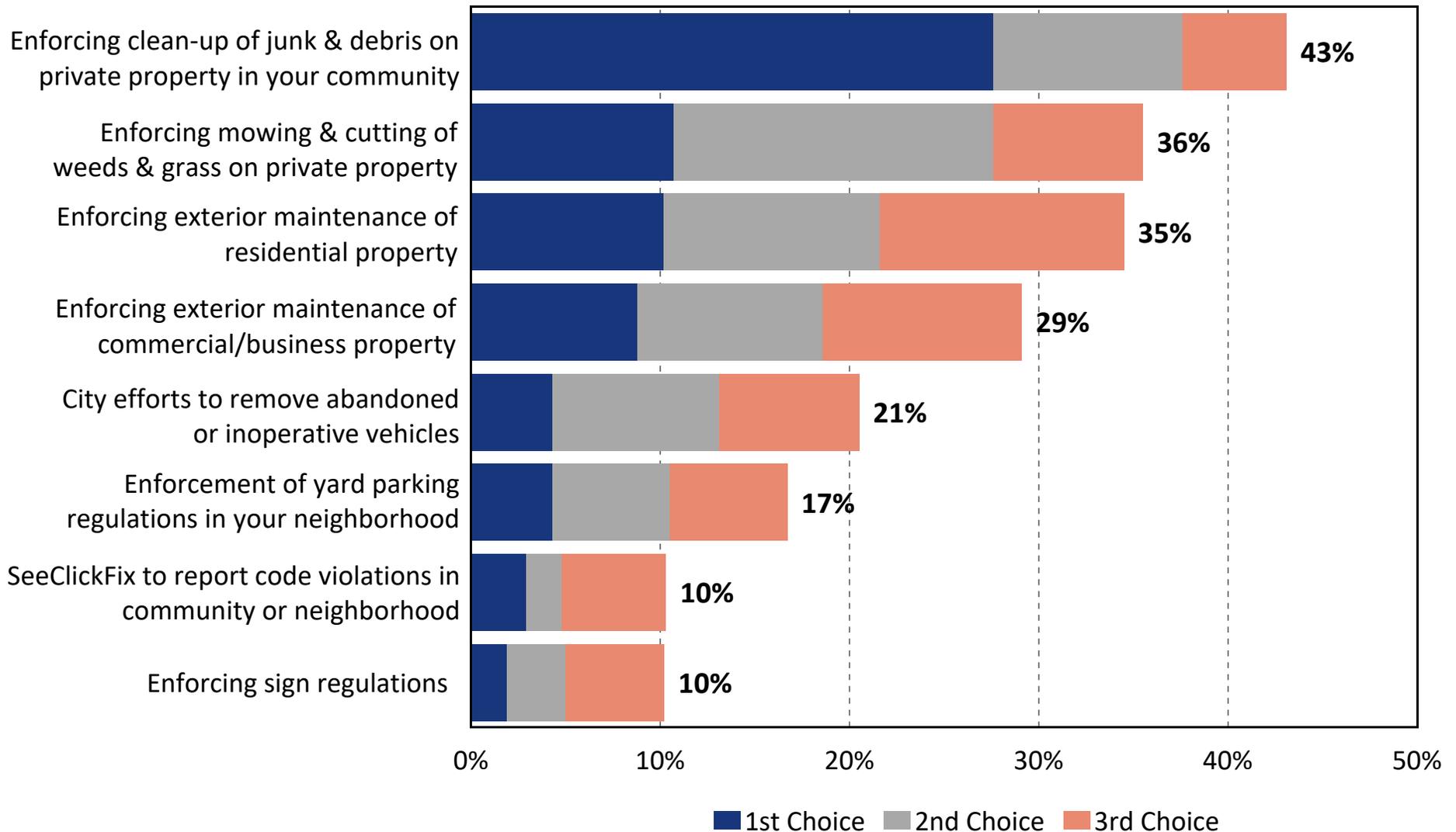
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q14. Code Enforcement Services That Should Receive the Most Emphasis Over the Next Two Years

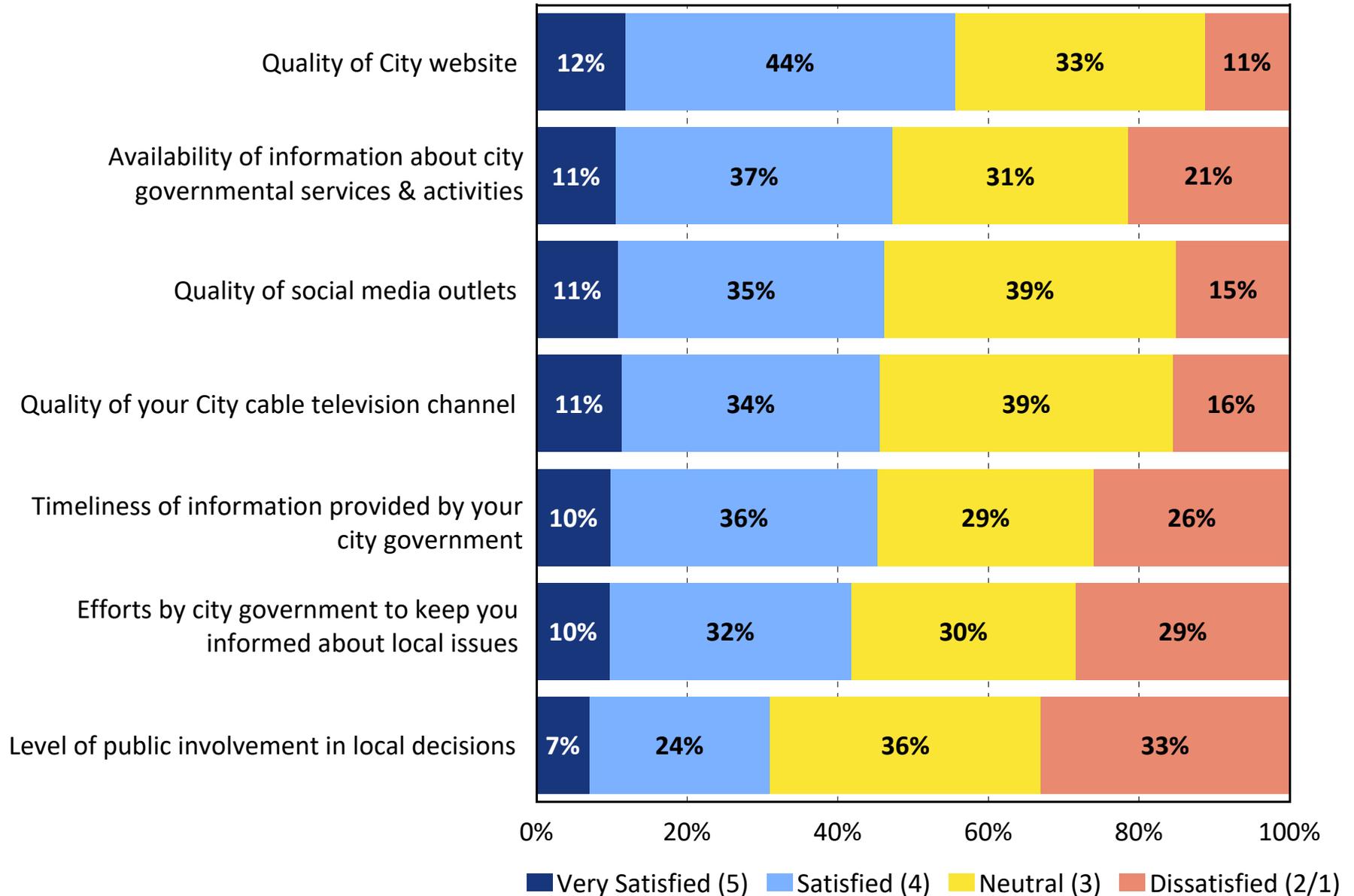
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q15. Satisfaction with Public Information Services

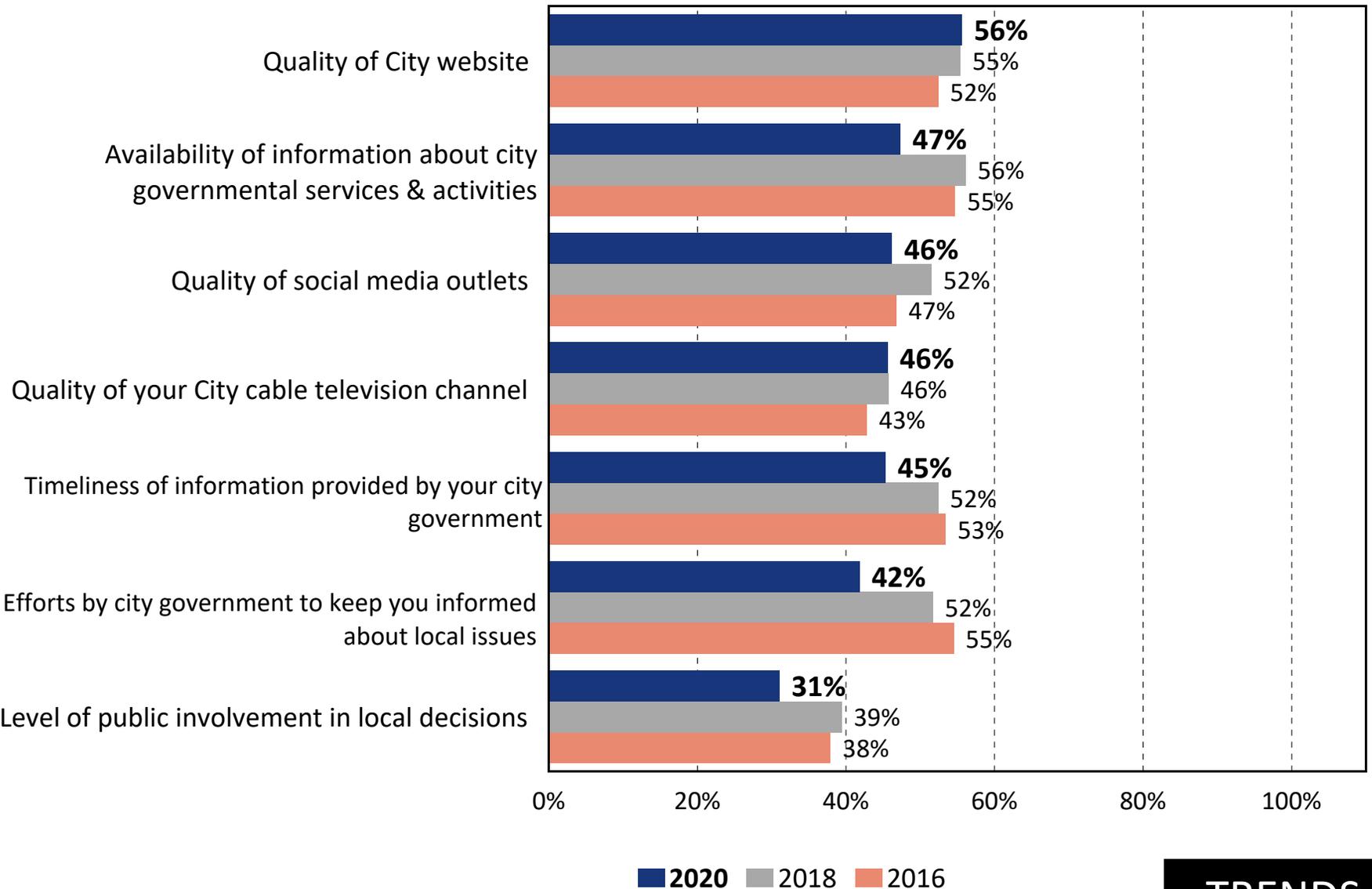
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")



Source: ETC Institute (2020)

Satisfaction with Public Information Services 2016 to 2020

by percentage of households who answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



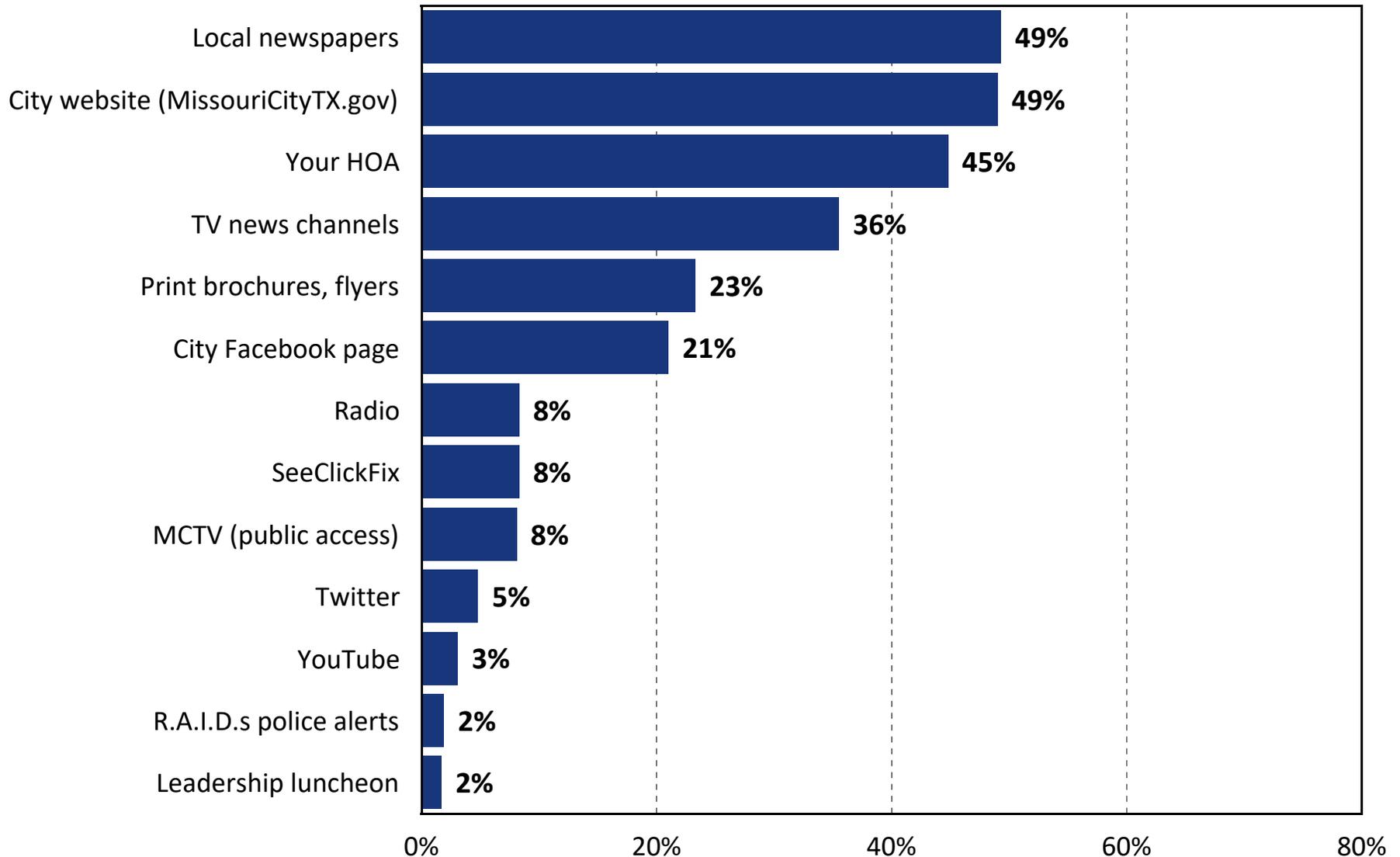
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q16. Sources From Which Respondents Currently Get Information About the City

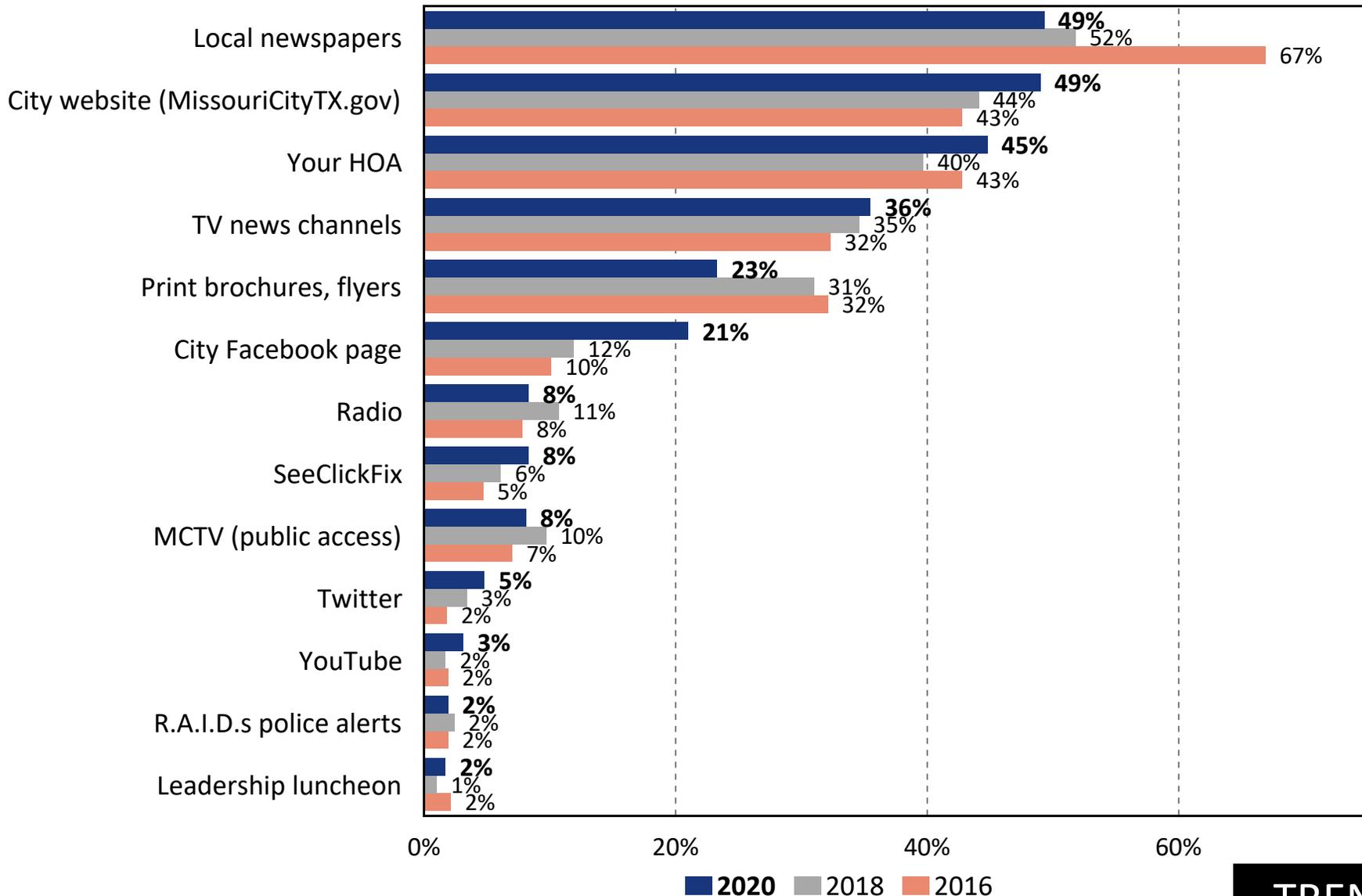
by percentage of respondents (multiple selections could be made)



Source: ETC Institute (2020)

Sources From Which Respondents Currently Get Information About the City - 2016 to 2020

by percentage of respondents (multiple selections could be made)



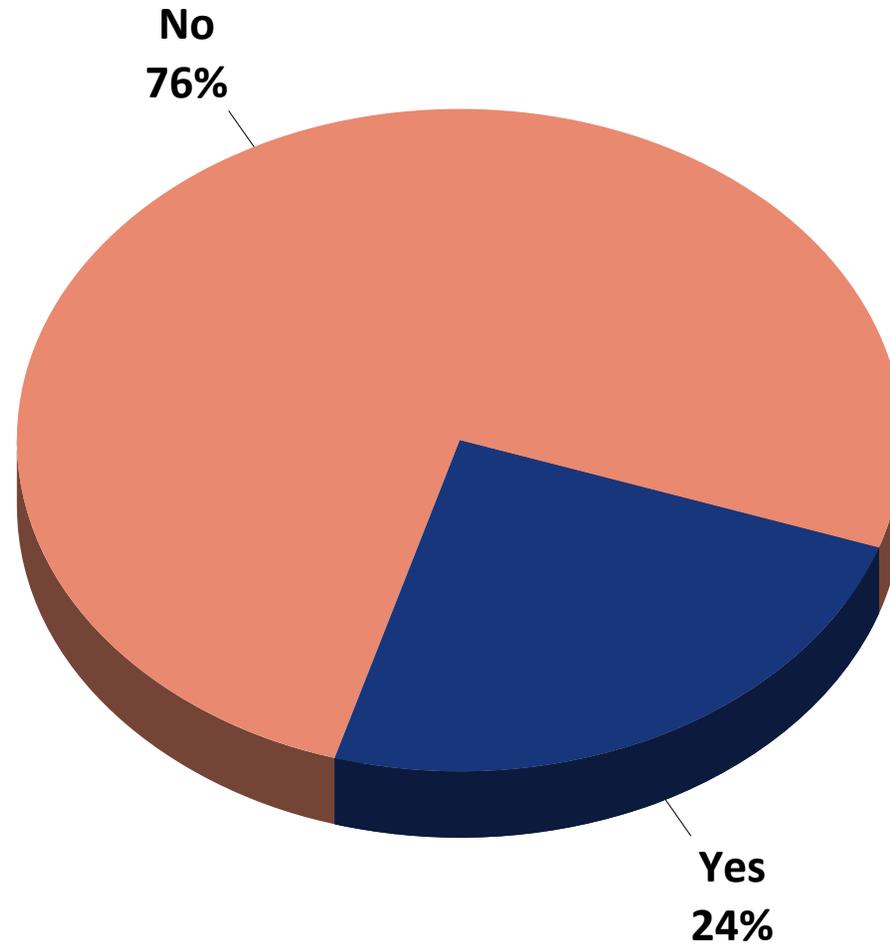
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q17. Have you called your city government with a question, problem, or complaint during the past year?

by percentage of respondents

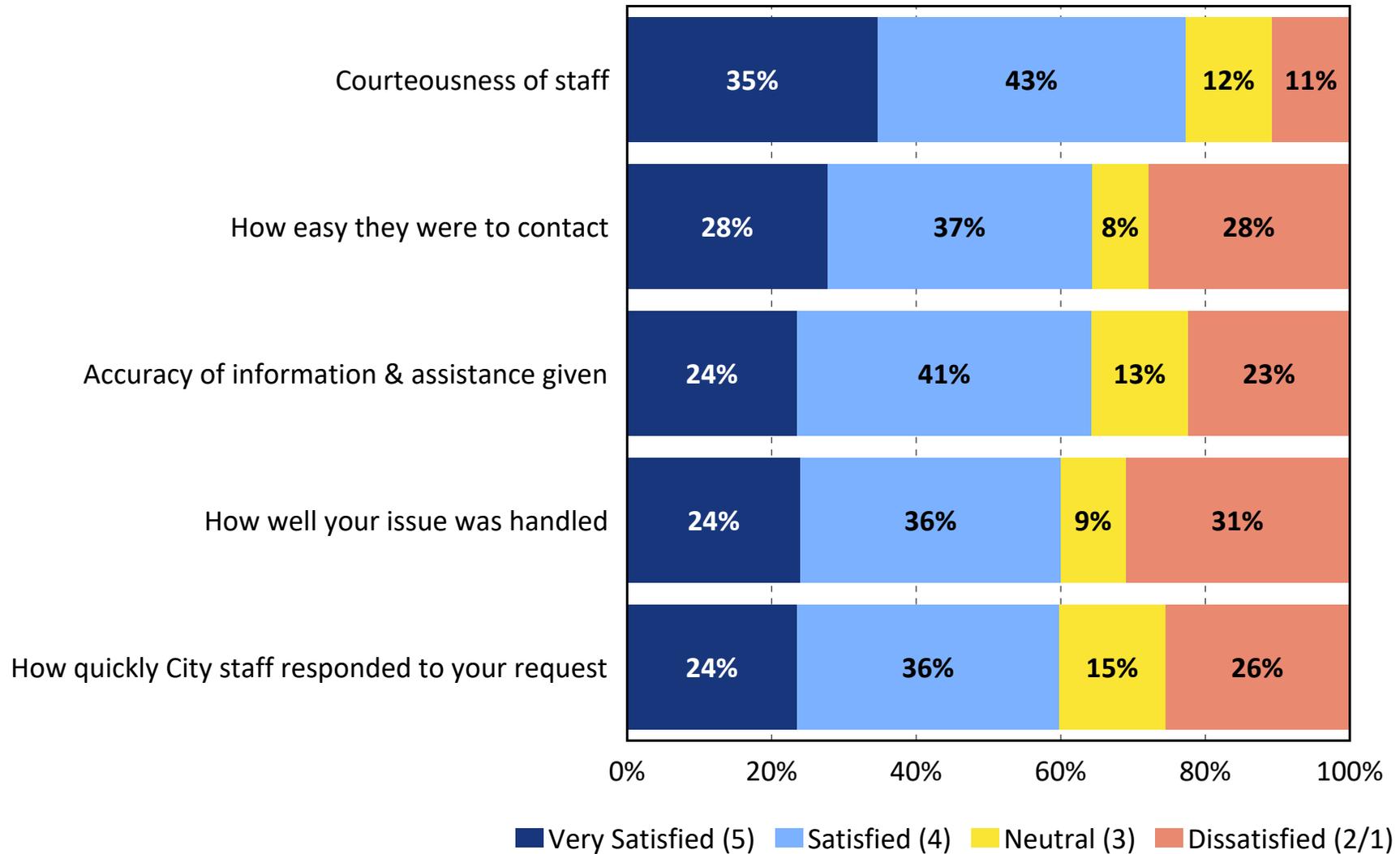


Source: ETC Institute (2020)

ETC Institute (2020)

Q17a. Satisfaction with Interaction with City Employees

by percentage of respondents who contact the City in the past year and rated the item as a 1 to 5 on a 5-point scale (Excluding "Don't Know")

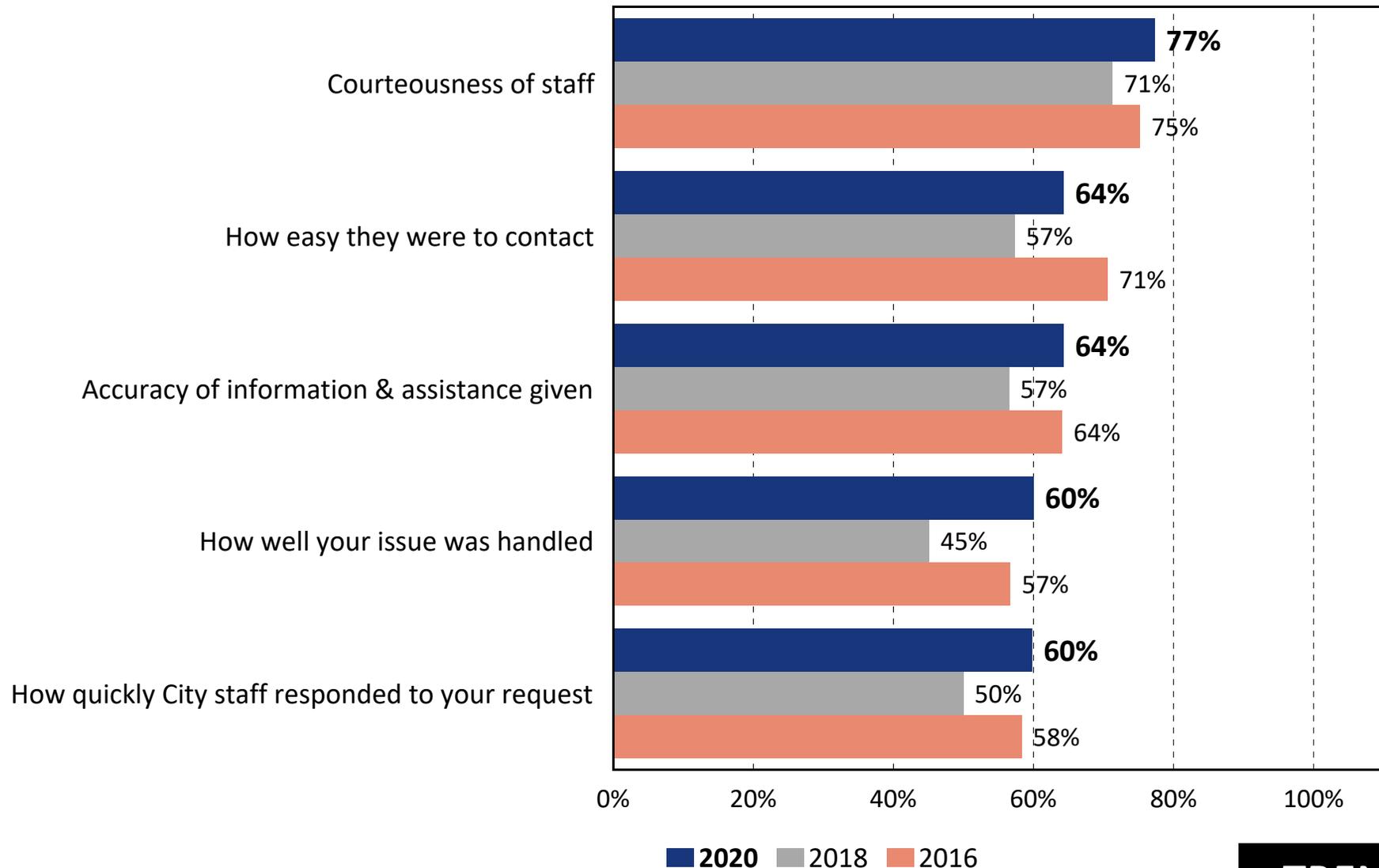


Source: ETC Institute (2020)

Satisfaction with Interaction with City Employees

2016 to 2020

by percentage of respondents who contact the City in the past year and answered with a 5 or 4 on a 5-point scale (Excluding "Don't Know")



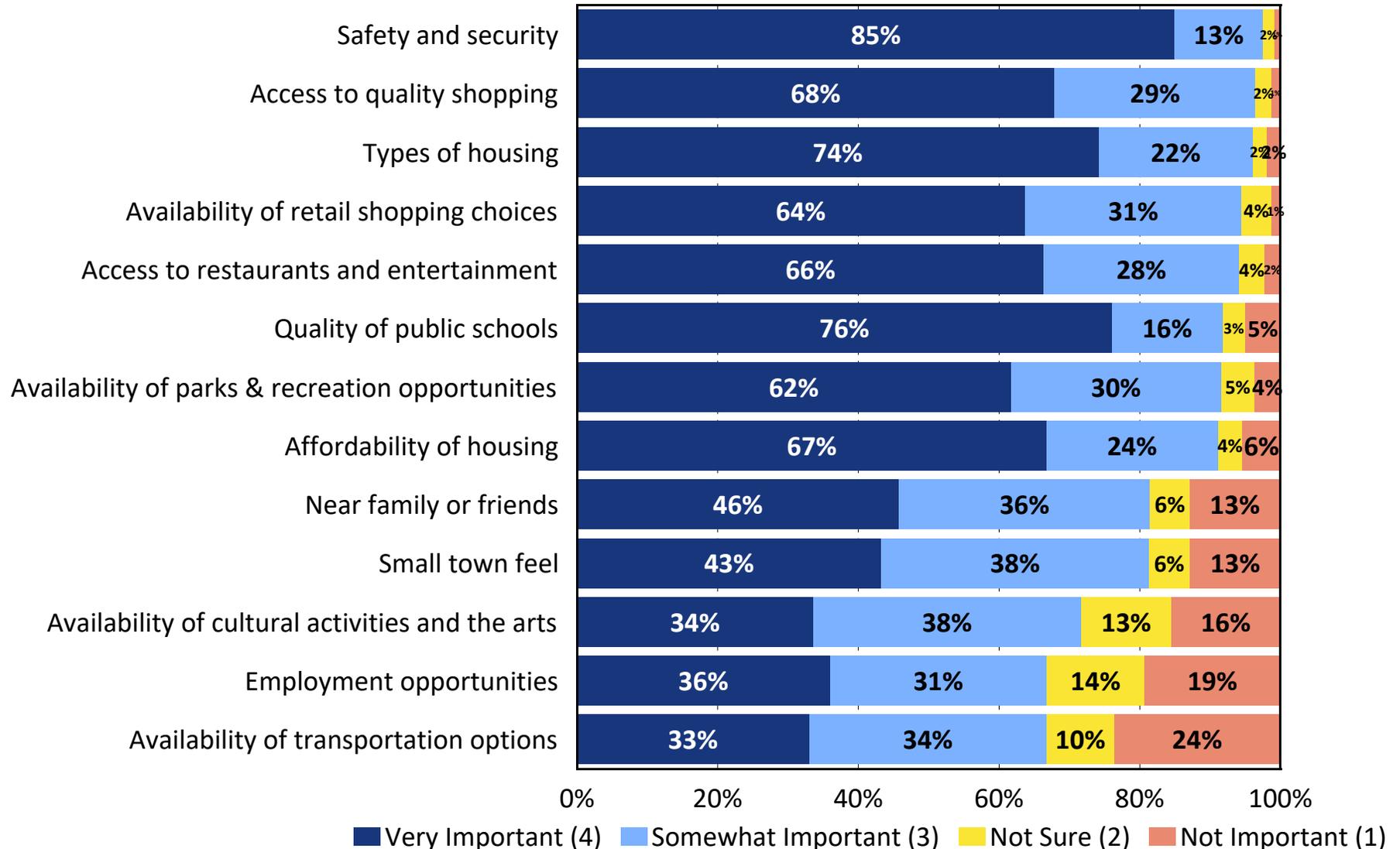
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q18. Importance of Various Reasons for Living in Missouri City

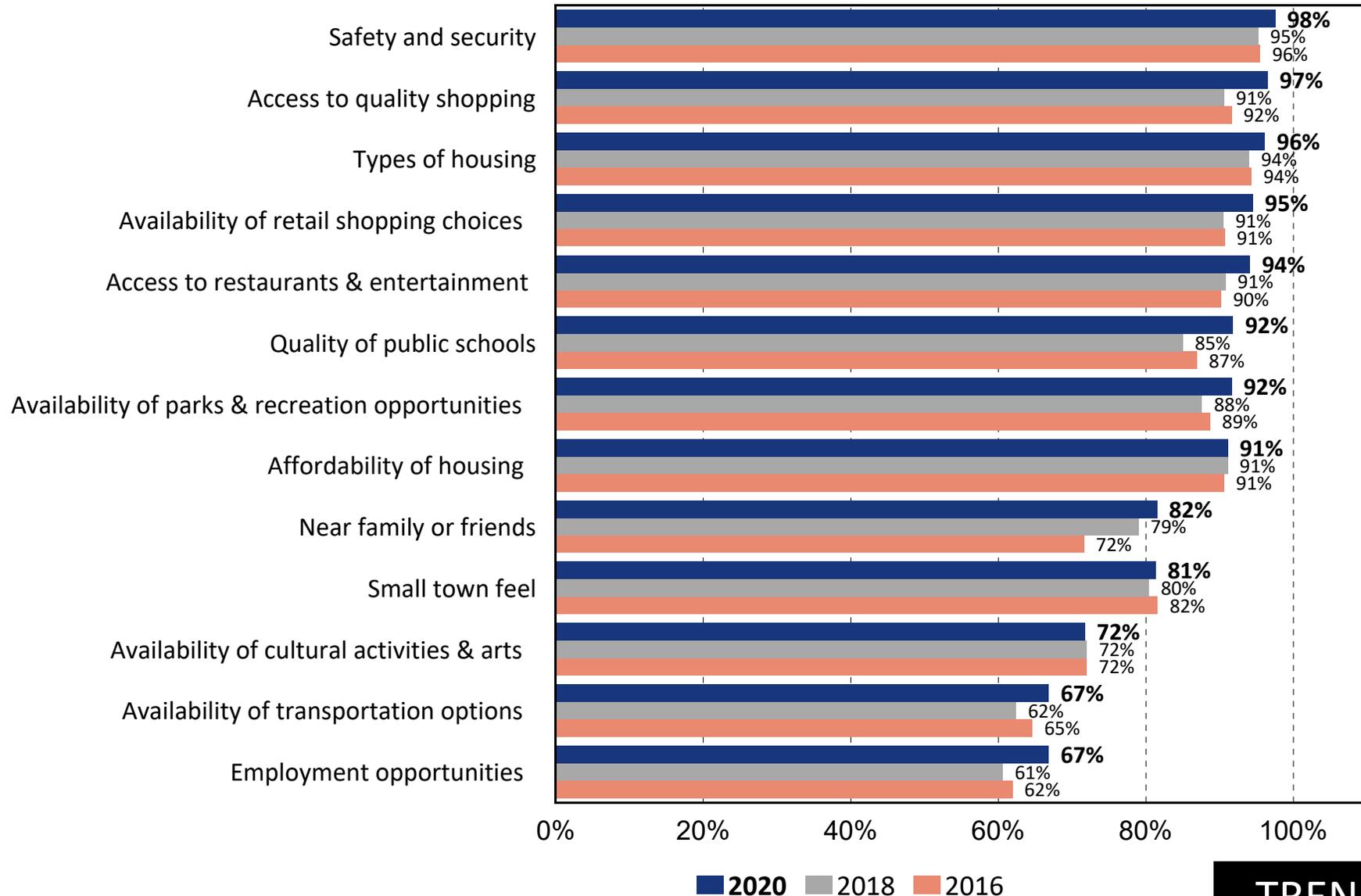
by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale



Source: ETC Institute (2020)

Importance of Various Reasons for Living in Missouri City - 2016 to 2020

by percentage of respondents who answered with a 4 or 3 on a 4-point scale (Excluding "Don't Know")



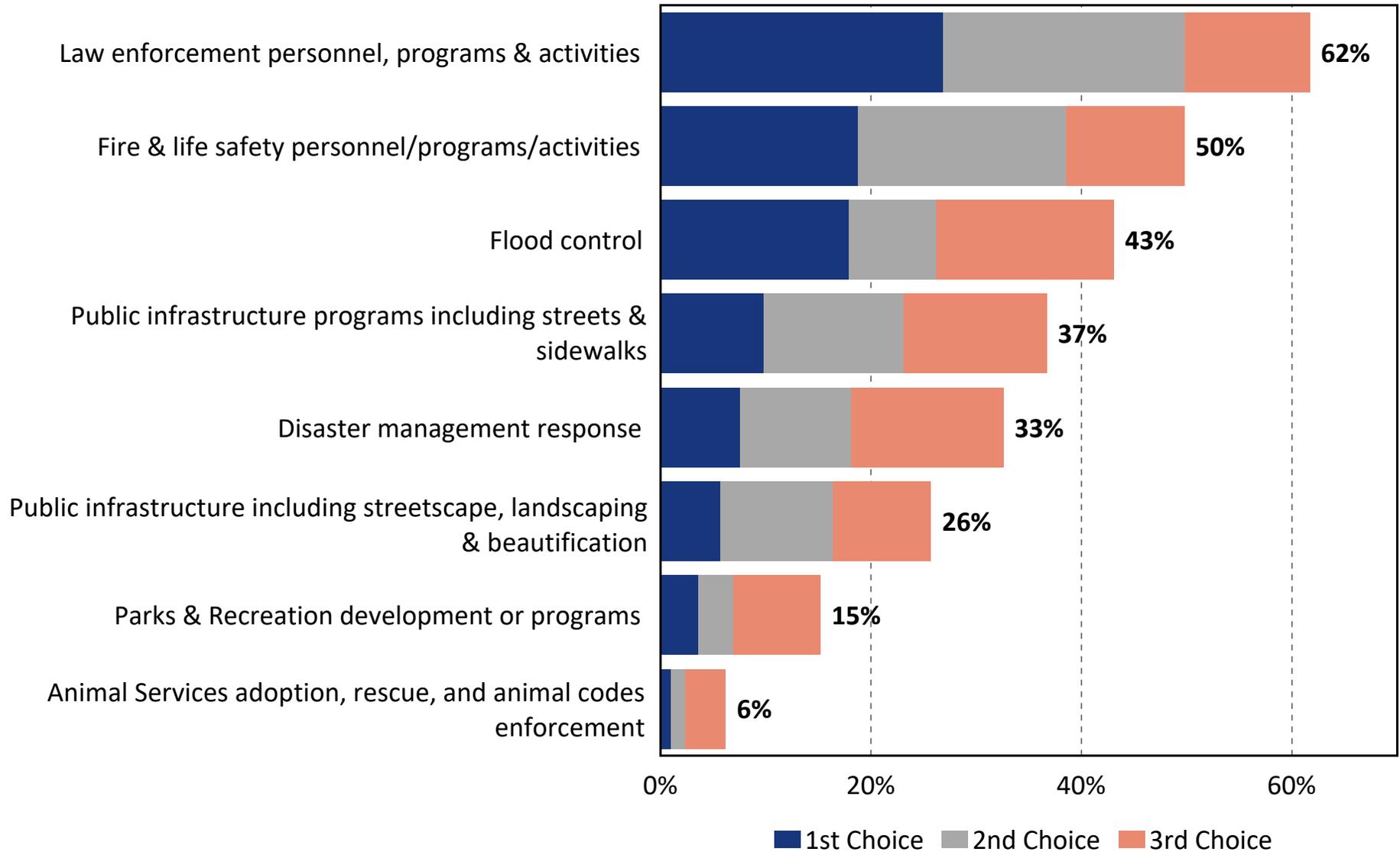
Source: ETC Institute (2020)

ETC Institute (2020)

TRENDS

Q22. Which of the following services are most important?

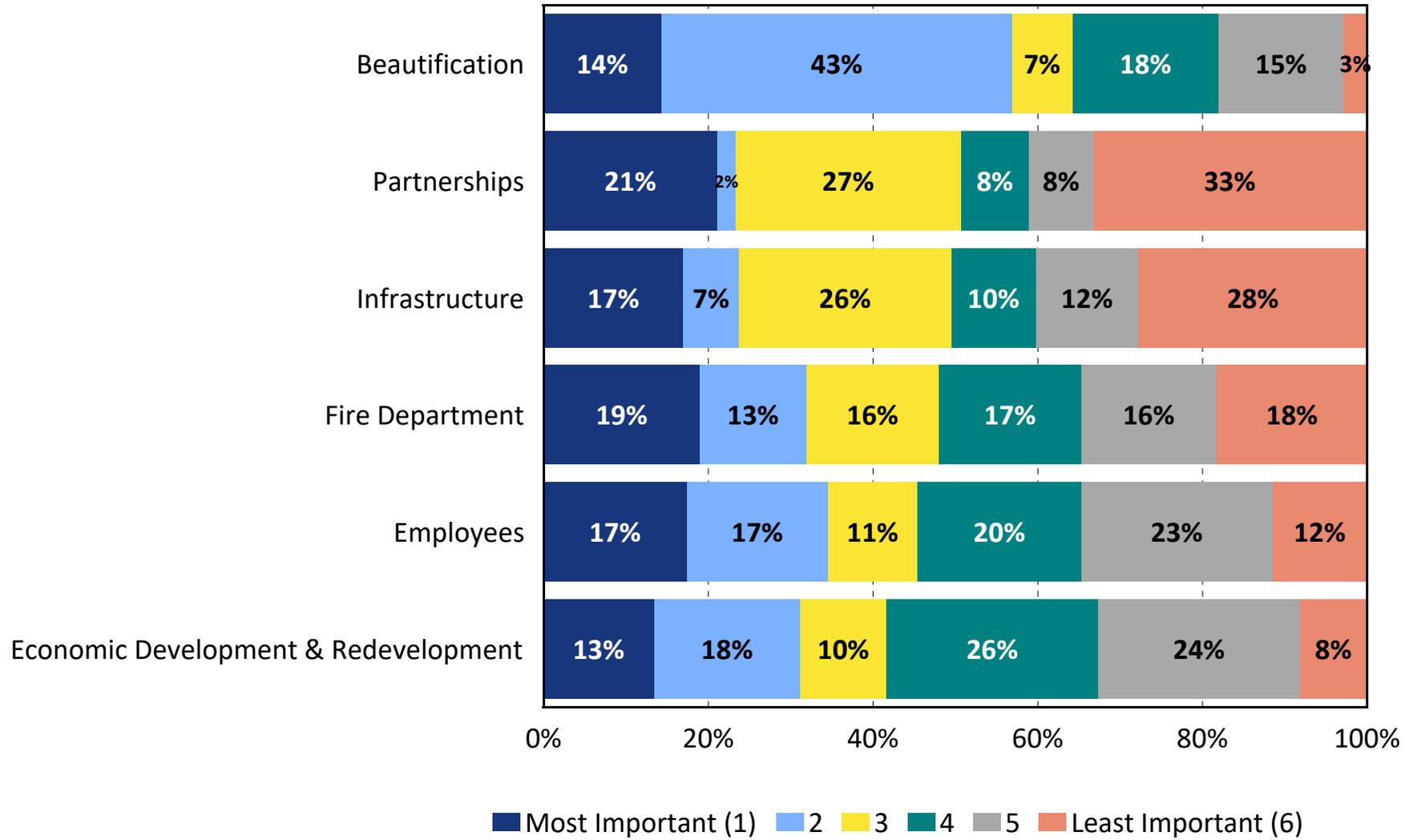
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2020)

Q23. Importance of Strategic Priorities

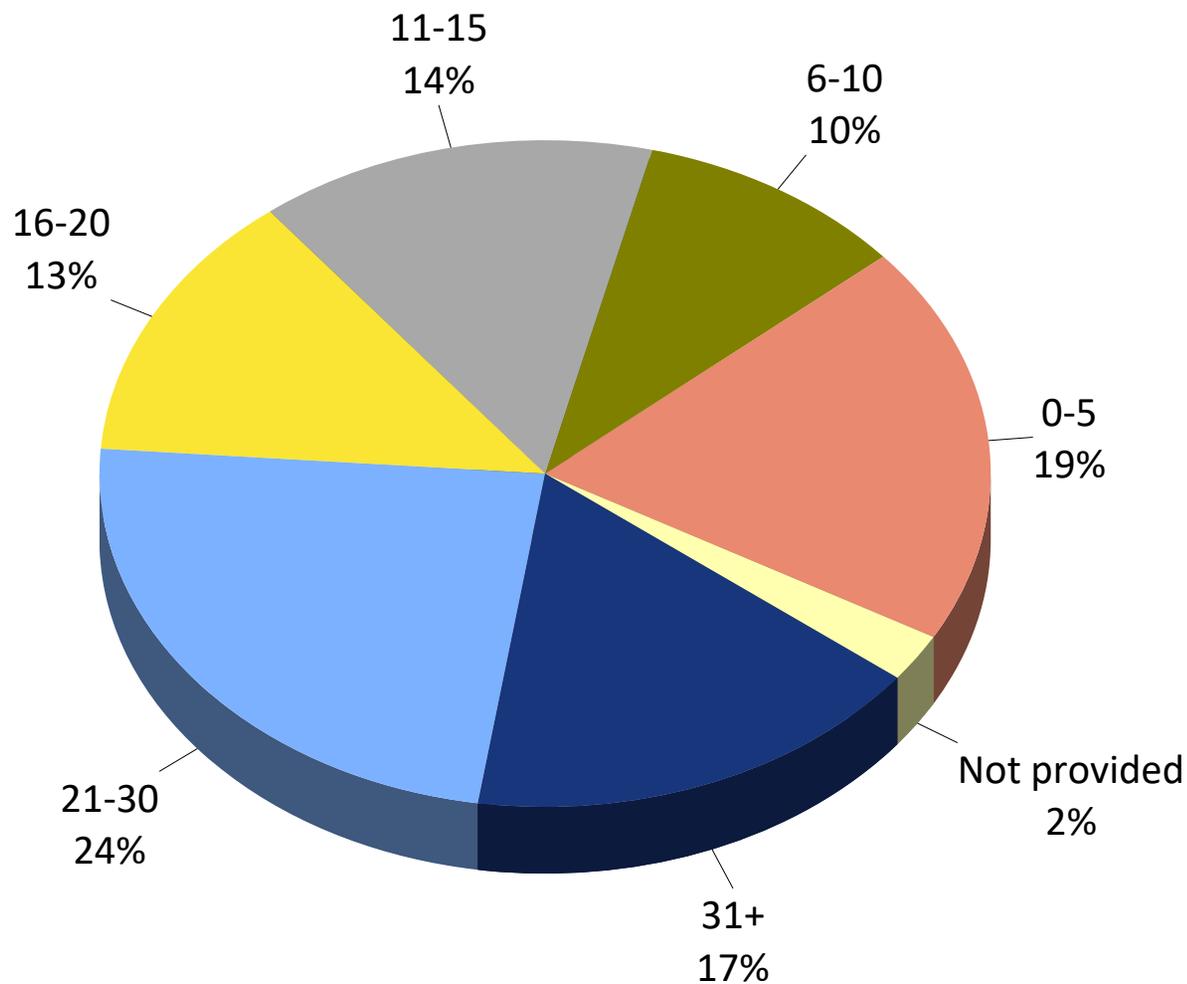
by percentage of respondents who rated the item as a 1 to 6 on a 6-point scale



Source: ETC Institute (2020)

Q25. Demographics: Approximately how many years have you lived in Missouri City?

by percentage of respondents

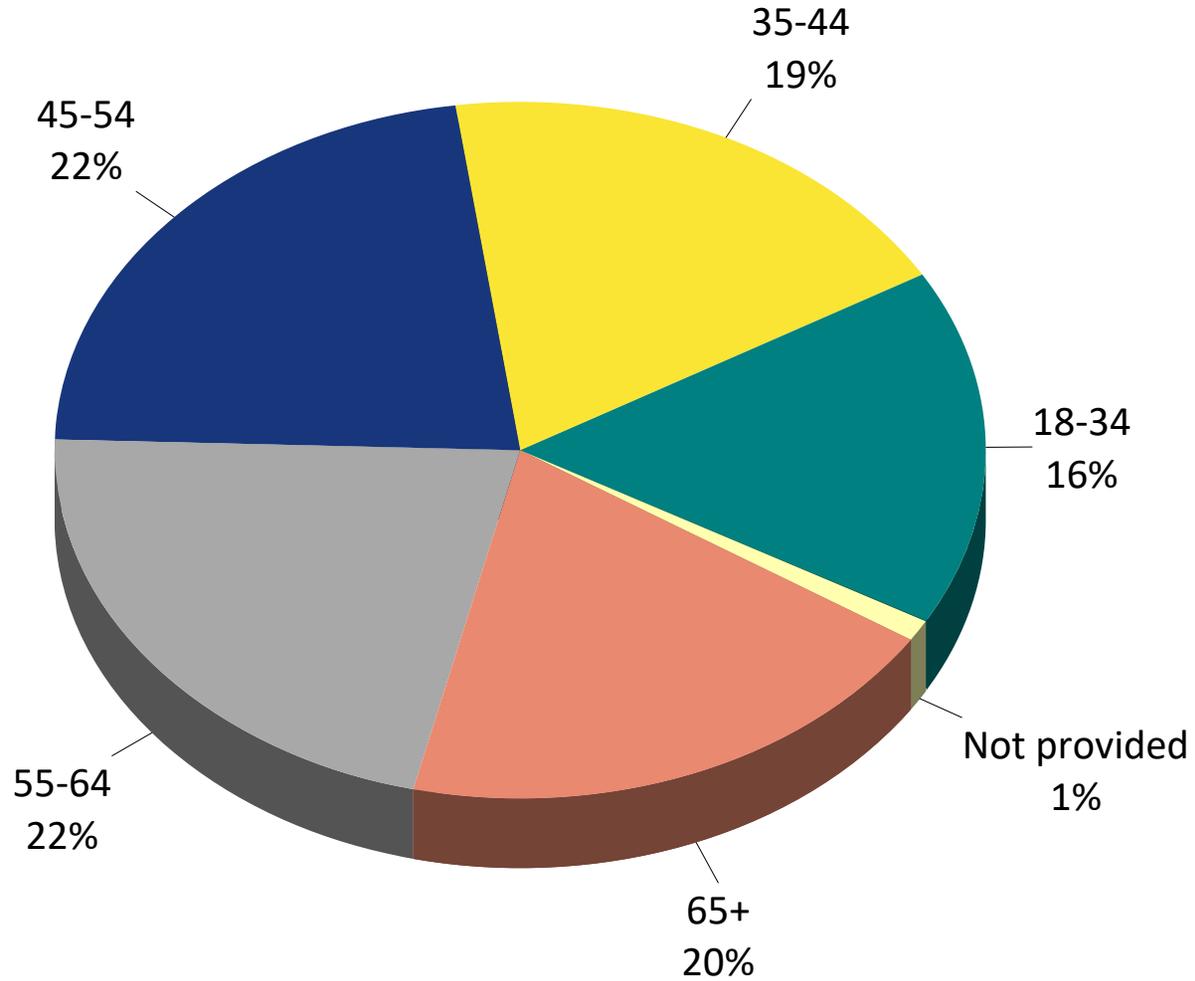


Source: ETC Institute (2020)

ETC Institute (2020)

Q26. Demographics: What is your age?

by percentage of respondents

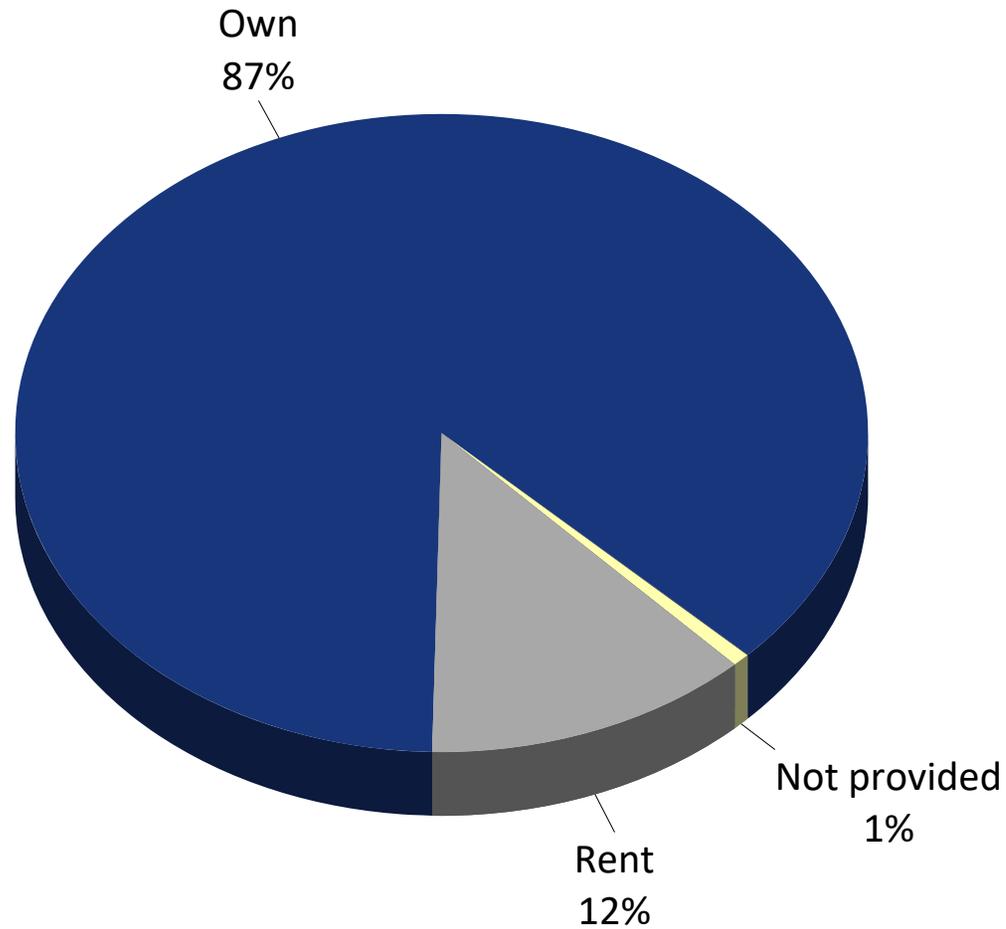


Source: ETC Institute (2020)

ETC Institute (2020)

Q27. Demographics: Do you own or rent your current residence?

by percentage of respondents

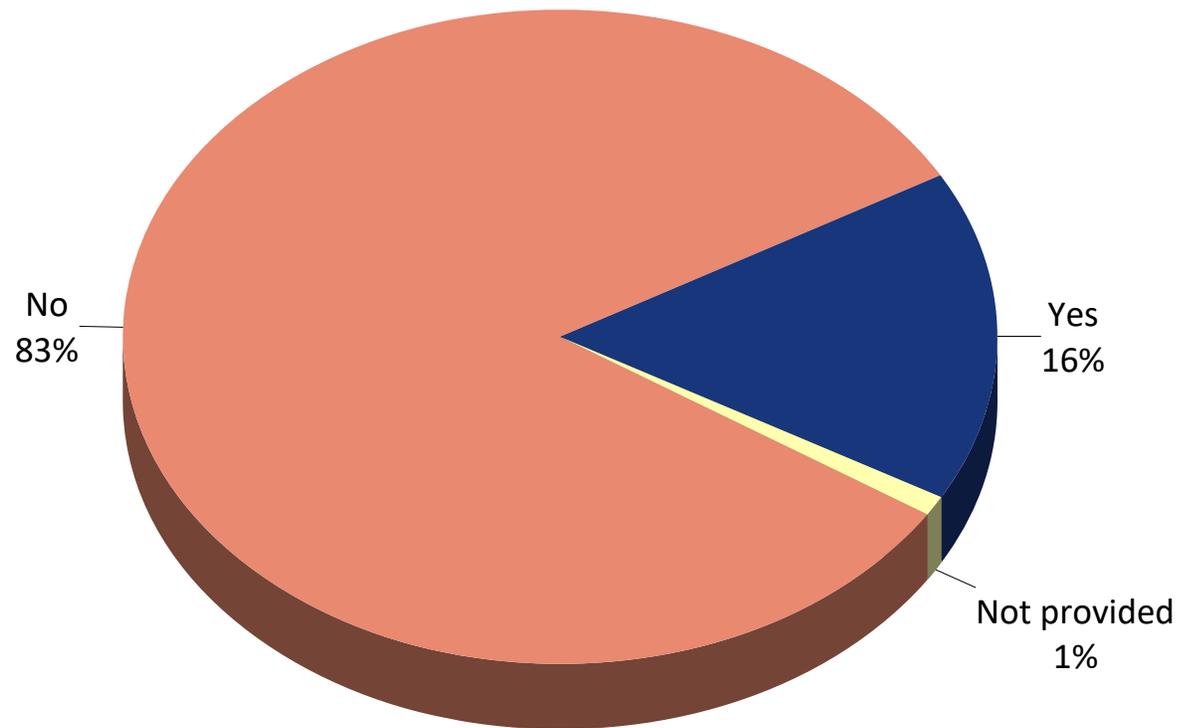


Source: ETC Institute (2020)

ETC Institute (2020)

Q28. Demographics: Are you or other members of your household of Hispanic or Latino ancestry?

by percentage of respondents

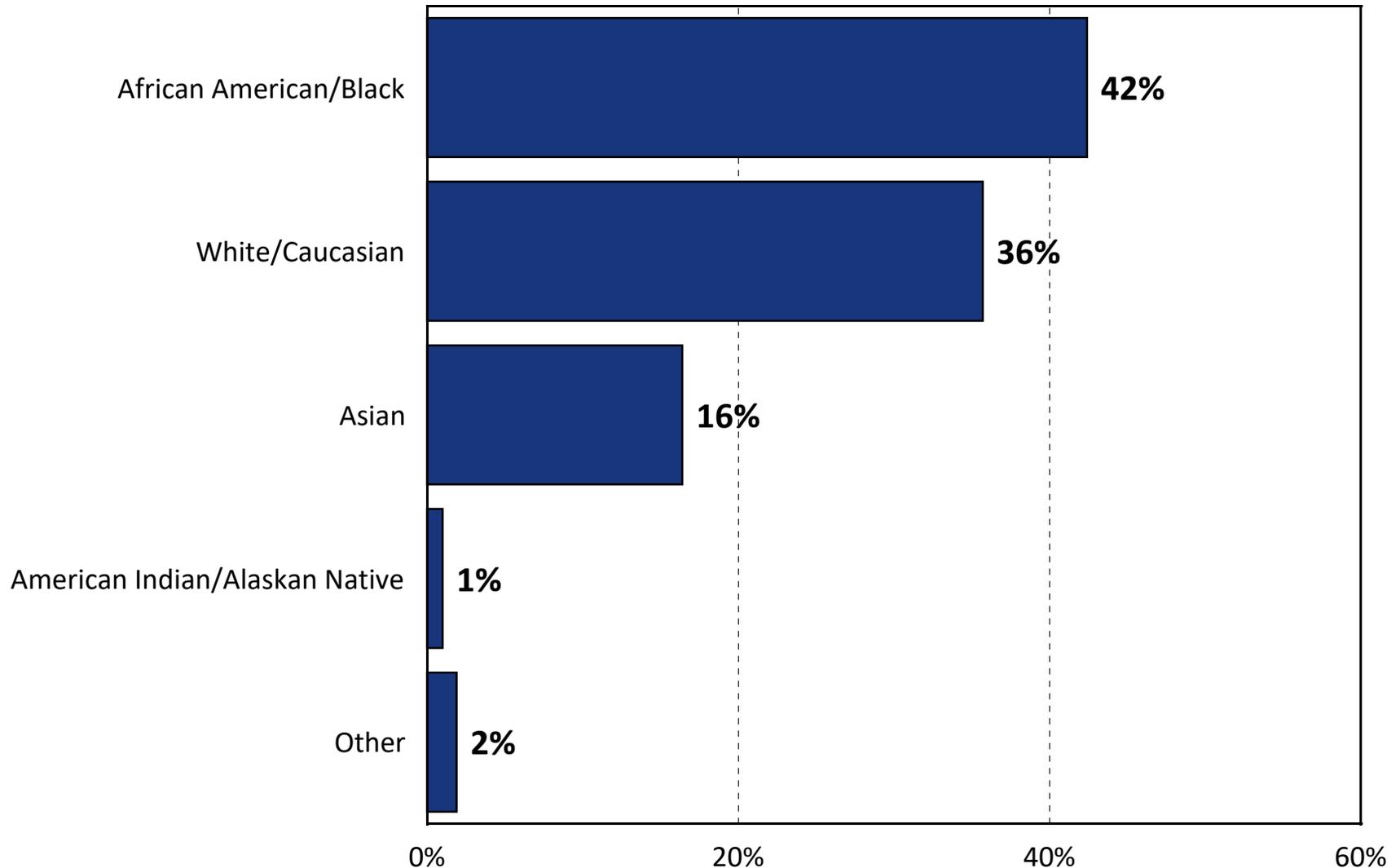


Source: ETC Institute (2020)

ETC Institute (2020)

Q29. Demographics: Which of the following best describes your race?

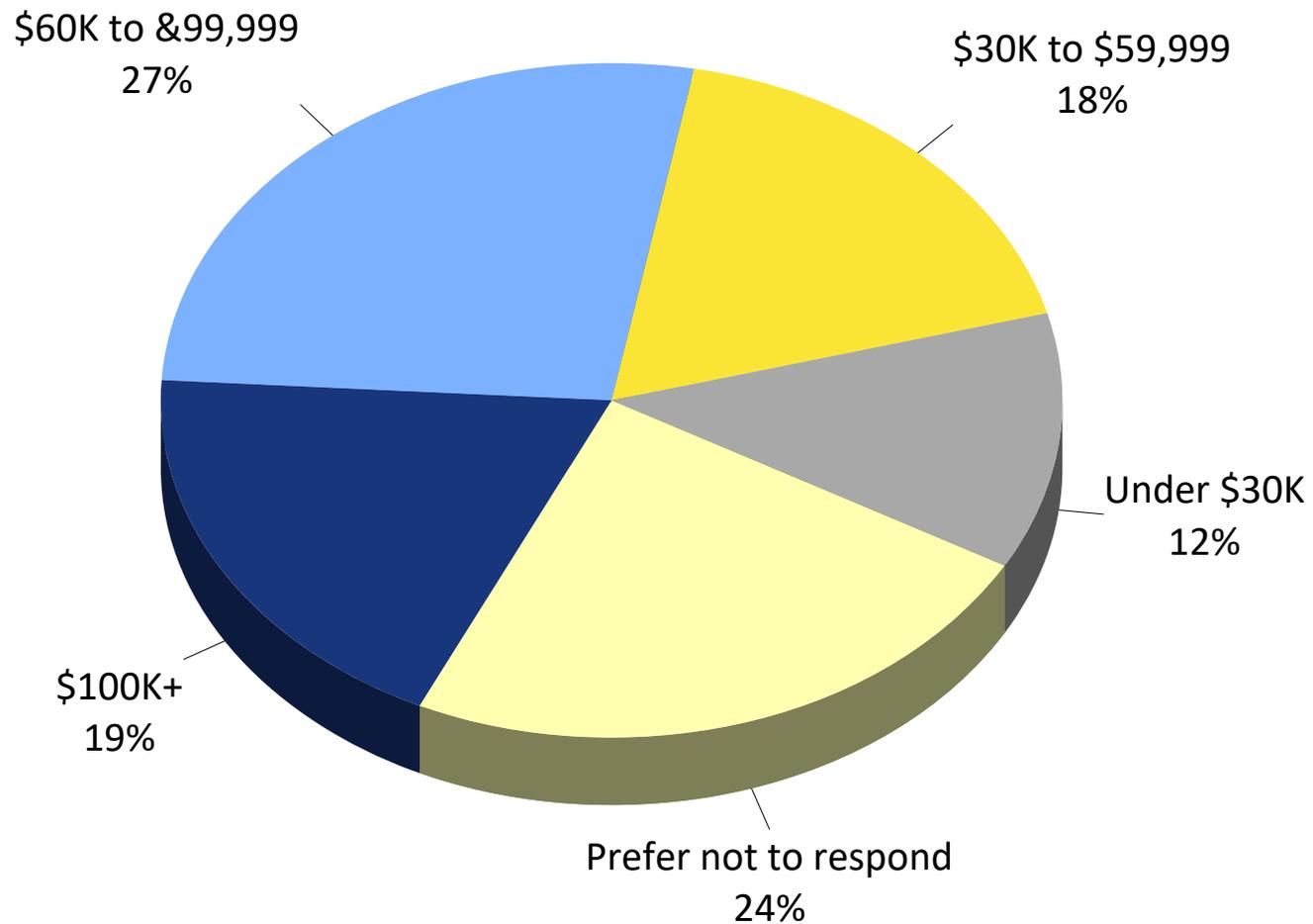
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

Q30. Demographics: Which of the following best describes your household income?

by percentage of respondents

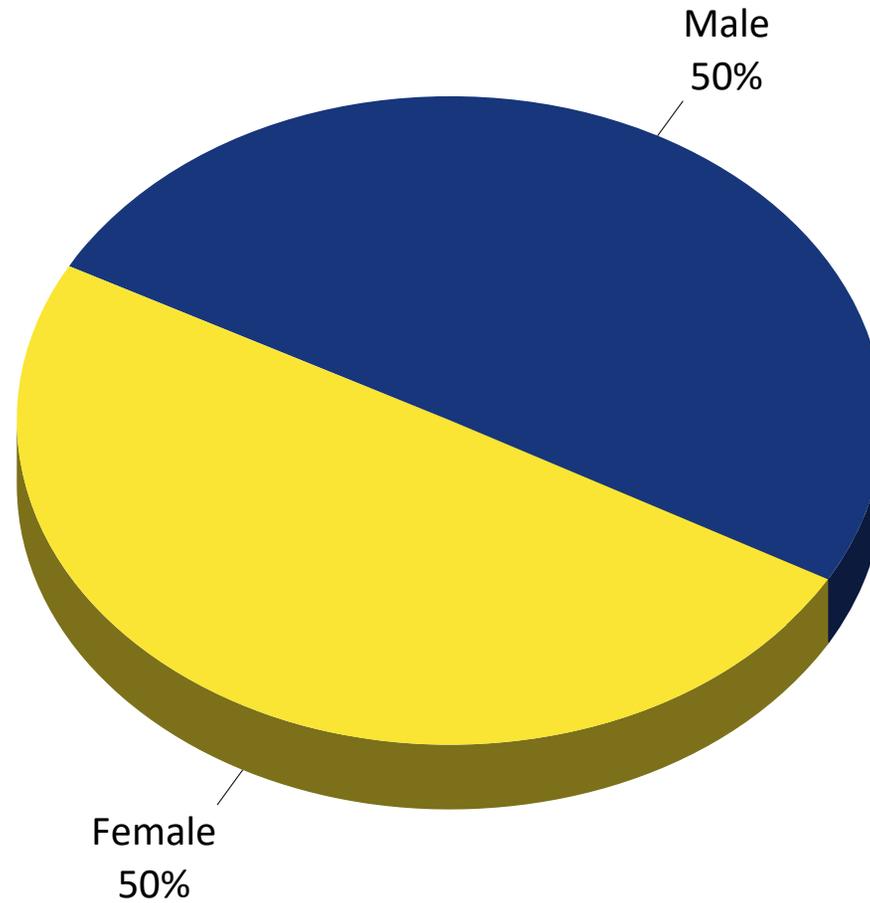


Source: ETC Institute (2020)

ETC Institute (2020)

Q31. Demographics: Gender

by percentage of respondents



Source: ETC Institute (2020)

ETC Institute (2020)

Section 2

Benchmarking Analysis



Benchmarking Summary Report

City of Missouri City, Texas

Overview

ETC Institute's *DirectionFinder* program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November of 1999, the survey has been administered in more than 300 cities in 49 states. Most participating cities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the summer of 2019 to a random sample of more than 4,000 residents across the United States and (2) a state-wide survey administered by ETC Institute in the summer of 2019 to a random sample of more than 300 residents in the State of Texas.

Interpreting the Charts

The charts on the following pages show how the overall results for Missouri City compare to the national average and Texas average. Missouri City's ratings are in blue, the U.S. average is in red, and the Texas average is in yellow.

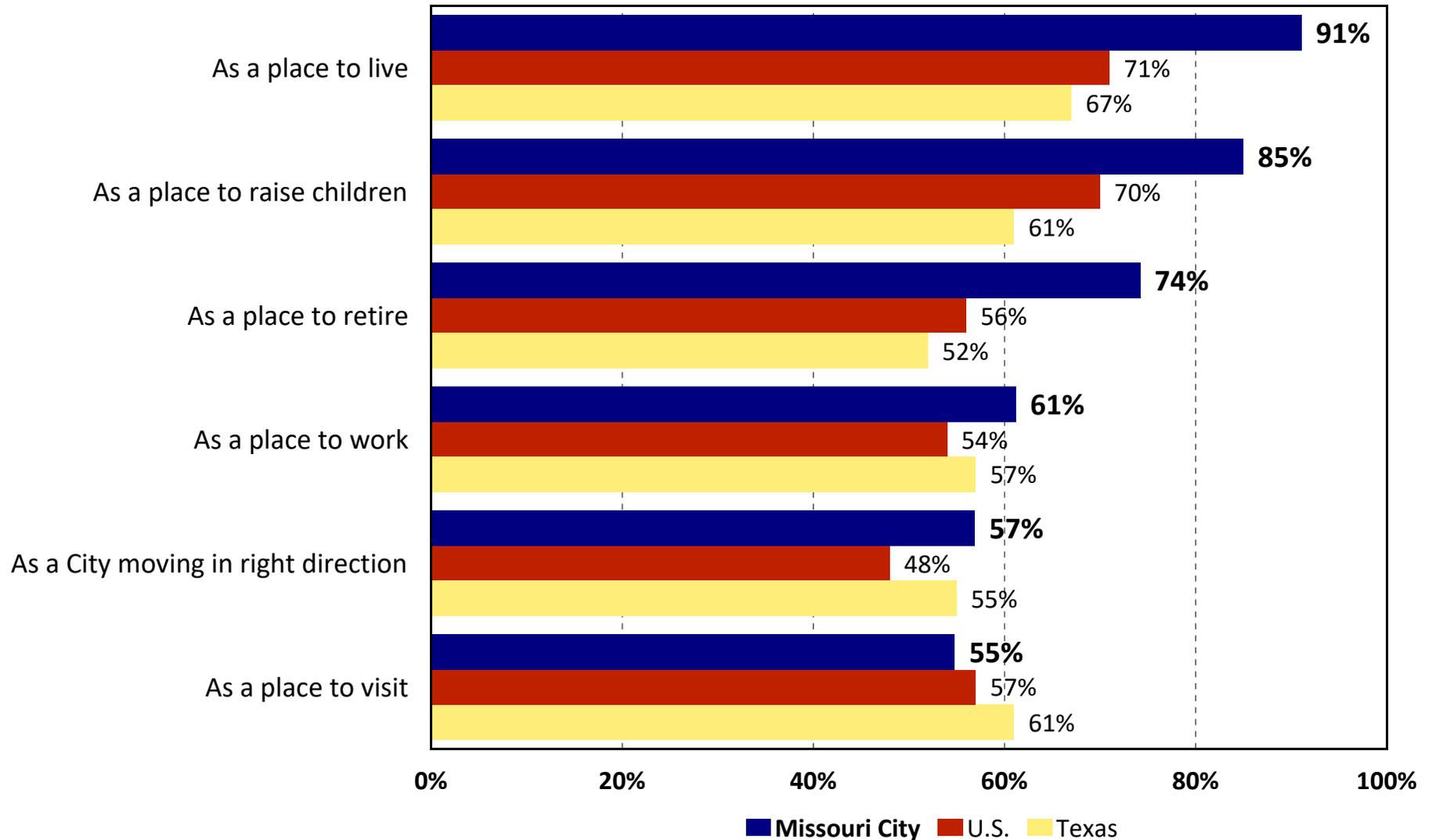
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Missouri City, Texas is not authorized without written consent from ETC Institute.

Ratings of the City

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "excellent" and 1 was "poor" (Excluding "Don't Know")

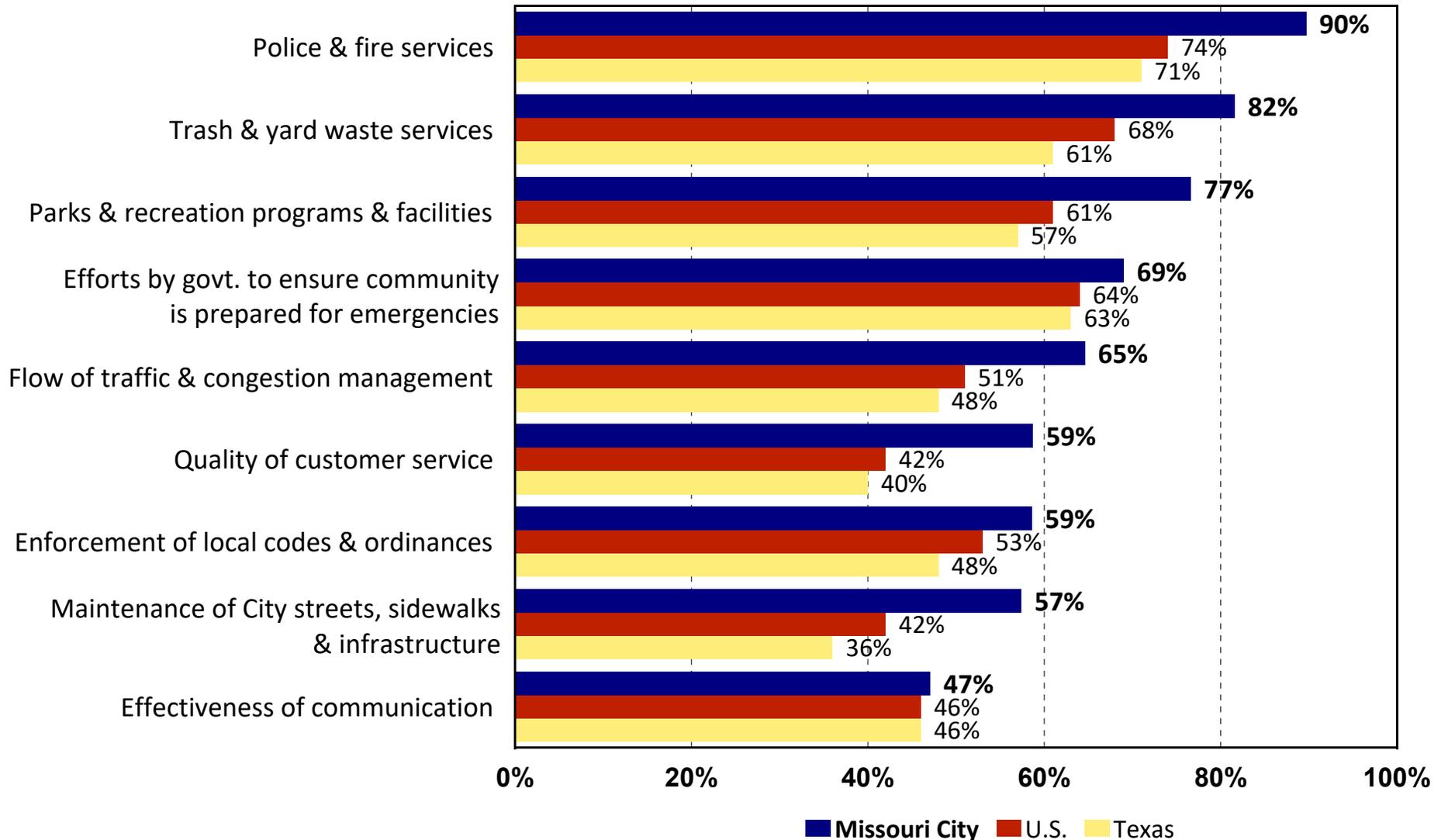


Source: 2020 ETC Institute

Overall Satisfaction with Major City Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

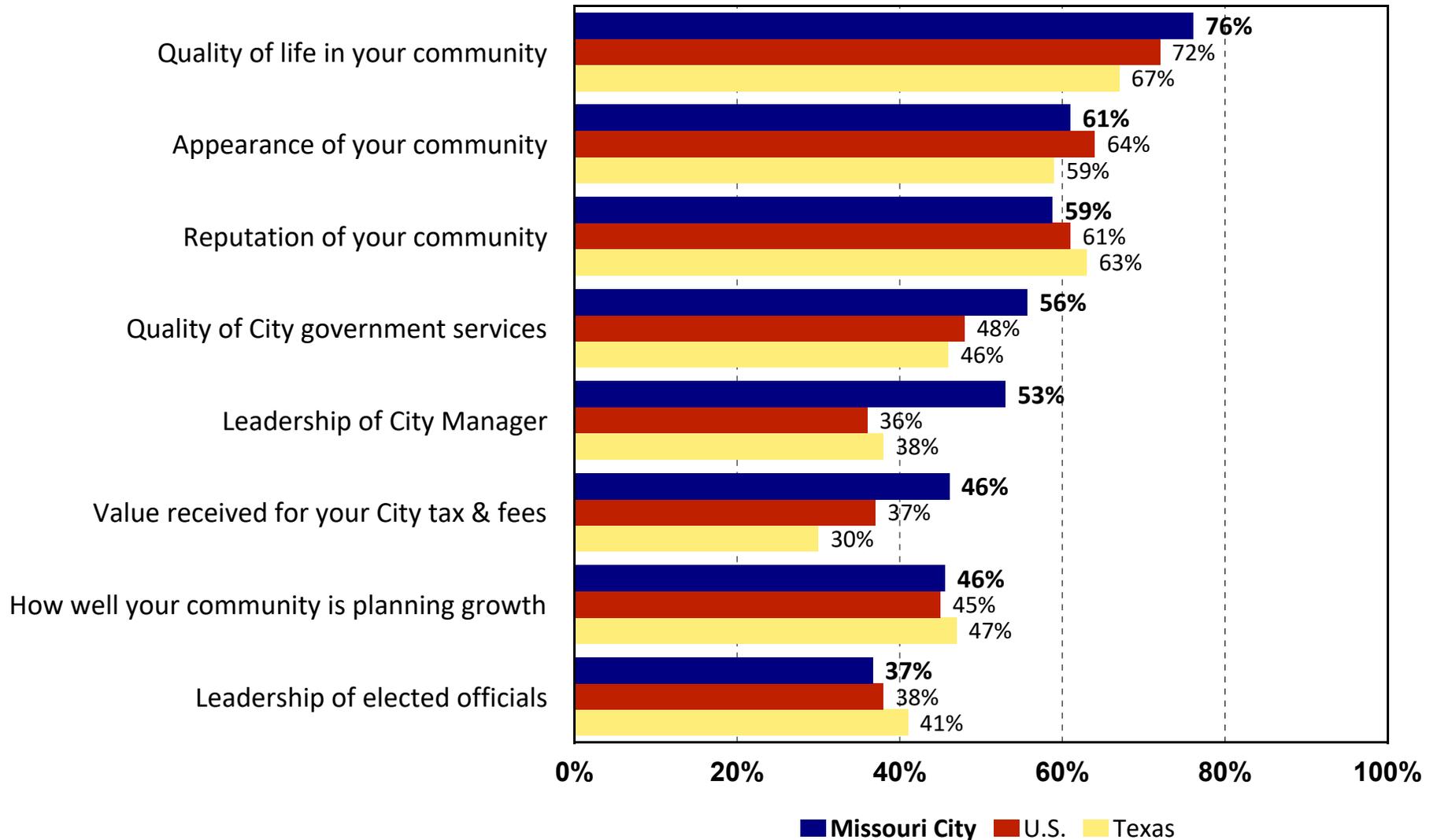


Source: 2020 ETC Institute

Satisfaction with Perceptions of the City

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

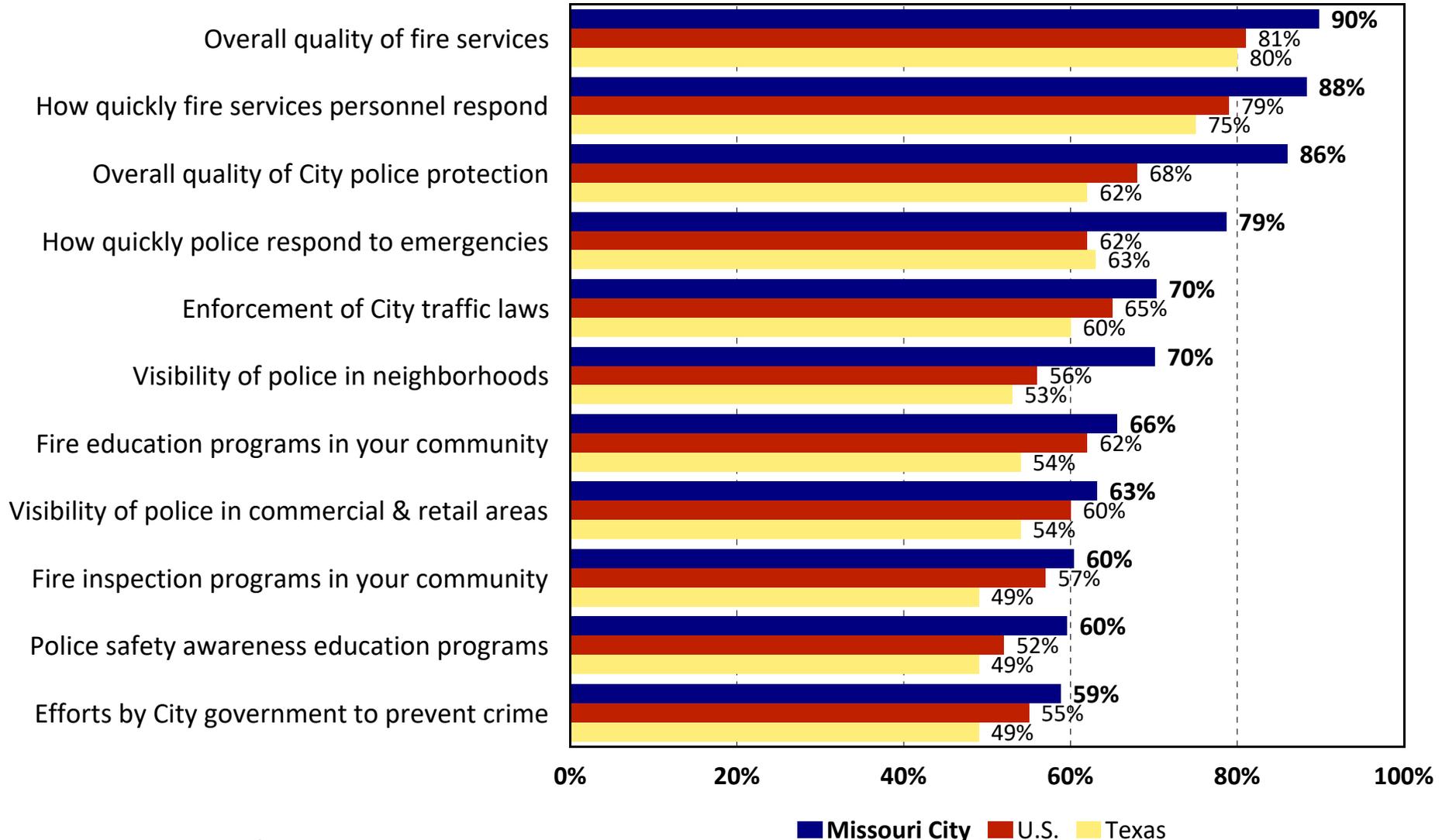


Source: 2020 ETC Institute

Satisfaction with Police, Fire and Emergency Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

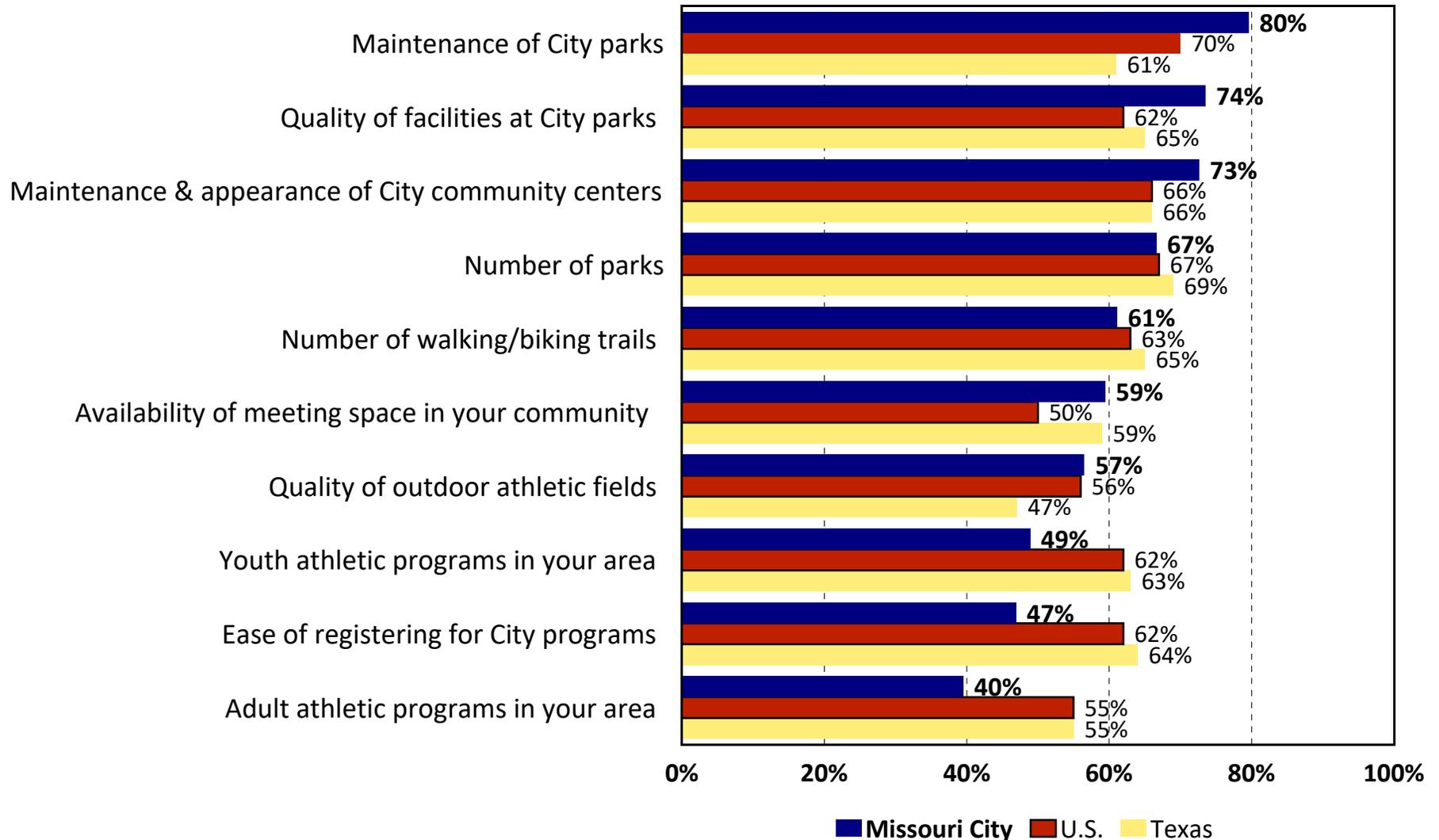


Source: 2020 ETC Institute

Satisfaction with Parks and Recreation Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

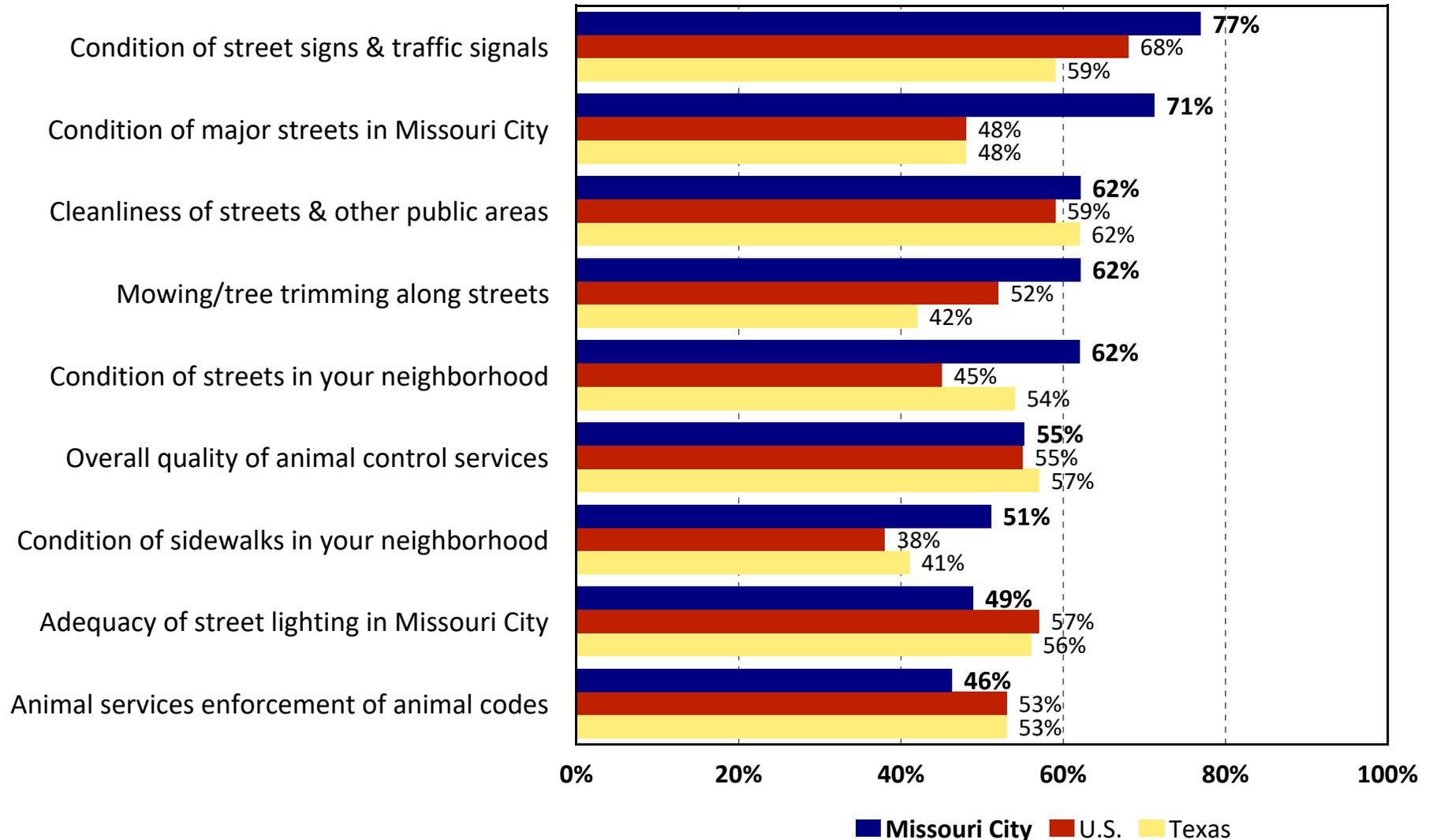


Source: 2020 ETC Institute

Satisfaction with Public Works Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

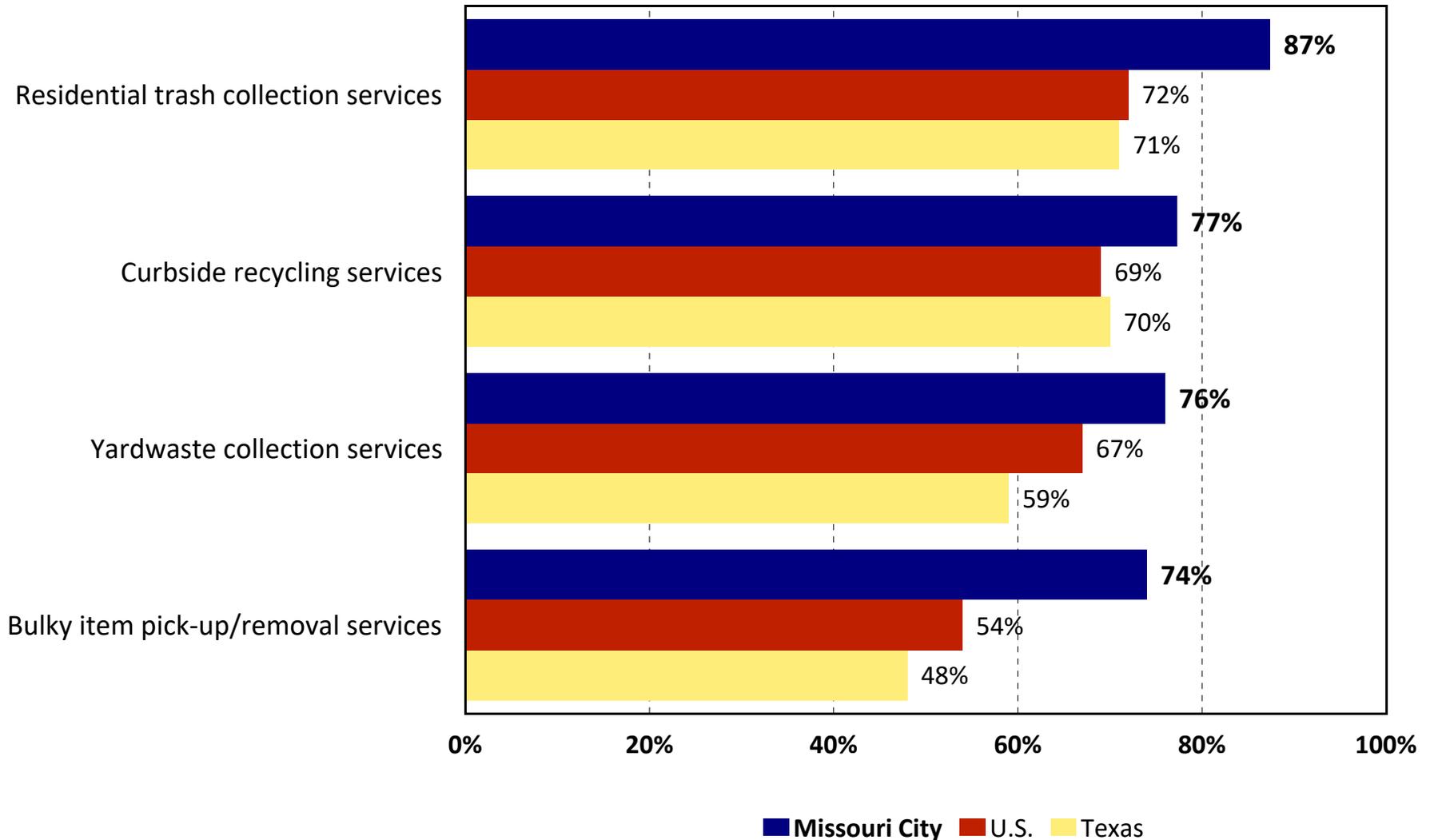


Source: 2020 ETC Institute

Satisfaction with Trash Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

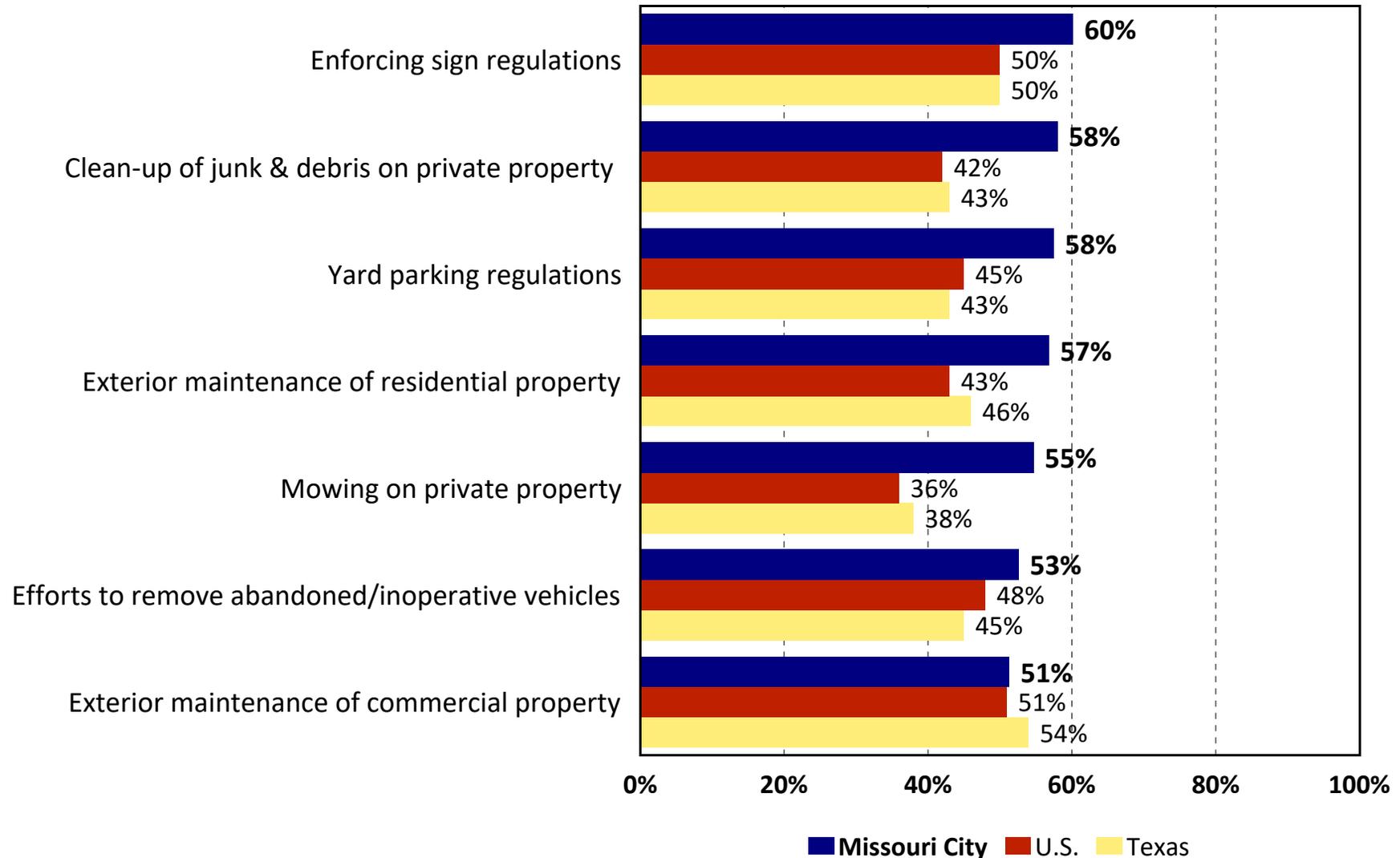


Source: 2020 ETC Institute

Satisfaction with Code Enforcement

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

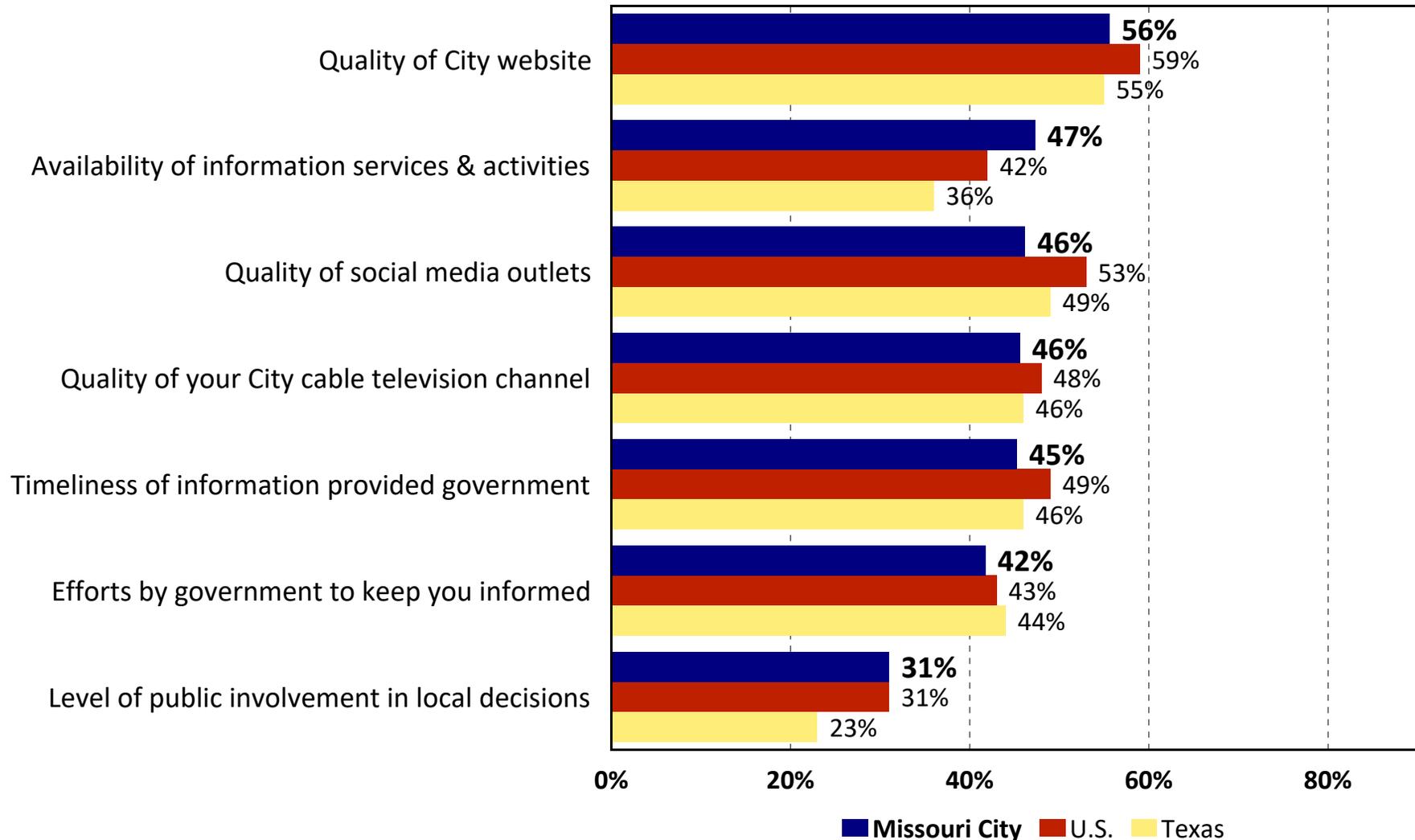


Source: 2020 ETC Institute

Overall Satisfaction with Public Information Services

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (Excluding "Don't Know")

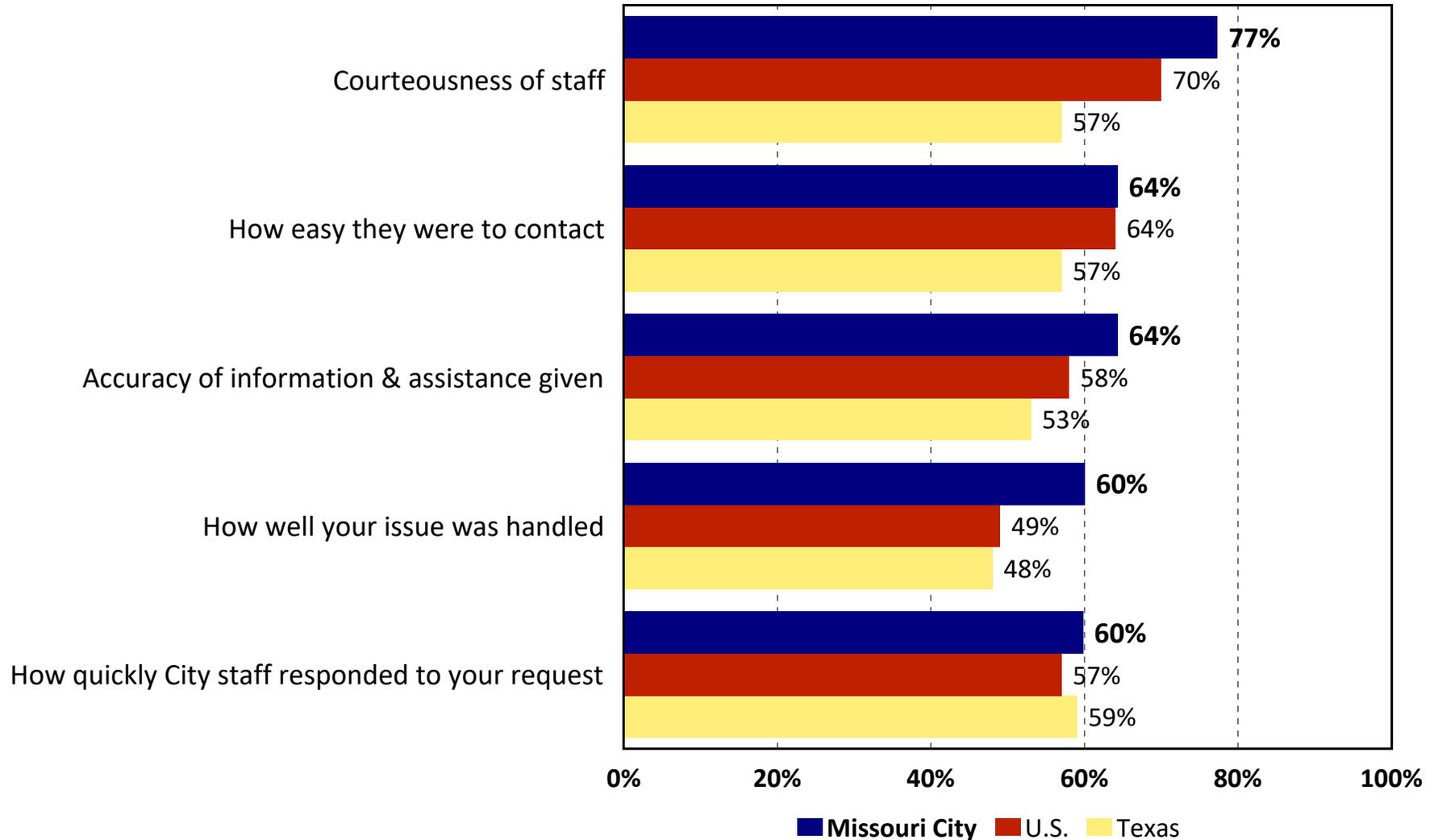


Source: 2020 ETC Institute

Customer Service from City Employees

Missouri City vs. the U.S. vs. Texas

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very safe" and 1 was "very unsafe" (Excluding "Don't Know")



Source: 2020 ETC Institute

Section 3

Importance-Satisfaction Analysis



Importance-Satisfaction Analysis

City of Missouri City, Texas

Overview

Today, City officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

Overview

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the City to provide. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "Don't Know" responses). "Don't Know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable. $[IS = \text{Importance} \times (1 - \text{Satisfaction})]$.

Example of the Calculation: Respondents were asked to identify the major categories of city services they thought should receive the most emphasis over the next two years. Forty-nine percent (48.8%) of respondents selected *the overall maintenance of City streets, sidewalks and infrastructure* as one of the most important services for the City to provide.

With regard to satisfaction, 57.4% of respondents surveyed rated the City's overall performance in *the overall maintenance of City streets, sidewalks and infrastructure* as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "Don't Know" responses. The I-S rating for *the overall maintenance of City streets, sidewalks and infrastructure* was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example 48.8% was multiplied by 42.6% (1-0.574). This calculation yielded an I-S rating of 0.2079, which ranked first out of 10 major service categories.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicate they are positively satisfied with the delivery of the service.



The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one for the three most important areas for the City to emphasize over the next two years.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- *Definitely Increase Emphasis* ($IS \geq 0.20$)
- *Increase Current Emphasis* ($0.10 \leq IS < 0.20$)
- *Maintain Current Emphasis* ($IS < 0.10$)

The results for the City of Missouri City are provided on the following pages.

2020 Importance-Satisfaction Rating

Missouri City, Texas

Major Categories of City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Overall maintenance of City streets, sidewalks & infrastructure	49%	1	57%	9	0.2079	1
High Priority (IS .10-.20)						
Overall effectiveness of communication by City government in your area	29%	4	47%	10	0.1539	2
Medium Priority (IS <.10)						
Overall flow of traffic & congestion management on streets in City of Missouri City	26%	5	65%	6	0.0927	3
Overall efforts by City government in your area to ensure community is prepared for emergencies	34%	2	74%	4	0.0888	4
Emergency preparedness	25%	6	65%	5	0.0858	5
Enforcement of local codes & ordinances	20%	7	59%	8	0.0820	6
Overall quality of customer service provided by City government in City of Missouri City	13%	9	59%	7	0.0529	7
Overall quality of parks & recreation programs & facilities	16%	8	77%	3	0.0377	8
Quality of police & fire services	30%	3	90%	1	0.0307	9
Overall quality of trash & yard waste services	8%	10	82%	2	0.0153	10

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating

Missouri City, Texas

Police, Fire, and EMS Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Efforts by City government to prevent crime	36%	2	59%	12	0.1463	1
Visibility of police in neighborhoods	37%	1	70%	7	0.1103	2
Medium Priority (IS <.10)						
Visibility of police in commercial & retail areas	18%	5	63%	9	0.0655	3
Police safety awareness education programs	14%	9	60%	11	0.0549	4
Fire inspection programs in your community	13%	10	60%	10	0.0511	5
Fire education programs in your community	14%	8	66%	8	0.0482	6
Overall quality of City police protection	30%	3	86%	3	0.0414	7
How quickly police respond to emergencies	19%	4	79%	4	0.0405	8
Enforcement of City traffic laws	12%	11	70%	6	0.0362	9
How quickly fire services personnel respond	14%	7	88%	2	0.0167	10
Overall quality of fire services	15%	6	90%	1	0.0155	11
911 service provided by operators	6%	12	75%	5	0.0151	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating Missouri City, Texas Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Senior citizen programs	33%	3	38%	11	0.2030	1
Medium Priority (IS <.10)						
Quality of facilities at City parks	37%	1	74%	2	0.0967	2
Number of walking/biking trails	23%	4	61%	5	0.0899	3
Adult athletic programs in your area	14%	7	40%	10	0.0817	4
Maintenance of City parks	34%	2	80%	1	0.0696	5
Ease of registering for City programs	12%	10	47%	9	0.0637	6
Youth athletic programs in your area	12%	8	49%	8	0.0629	7
Maintenance & appearance of City community centers	22%	5	73%	3	0.0589	8
Availability of meeting space in your community	12%	9	59%	6	0.0491	9
Number of parks	14%	6	67%	4	0.0471	10
Quality of outdoor athletic fields	6%	11	57%	7	0.0278	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating

Missouri City, Texas

Public Works Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Adequacy of street lighting in Missouri City	34%	2	49%	10	0.1732	1
Condition of sidewalks in your neighborhood	29%	5	51%	9	0.1428	2
Condition of streets in your neighborhood	35%	1	62%	6	0.1322	3
Condition of street drainage/water drainage	33%	4	63%	3	0.1215	4
Medium Priority (IS <.10)						
Condition of major streets in Missouri City	34%	3	71%	2	0.0973	5
Cleanliness of streets & other public areas	17%	6	62%	4	0.0641	6
Animal services enforcement of animal codes	11%	8	46%	11	0.0612	7
Mowing/tree trimming along streets & other public areas	12%	7	62%	5	0.0451	8
Overall quality of animal control services	10%	9	55%	7	0.0426	9
Animal services pet adoption & rescue efforts	5%	11	52%	8	0.0232	10
Condition of street signs & traffic signals	7%	10	77%	1	0.0171	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating

Missouri City, Texas

Code Enforcement

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Enforcing clean-up of junk & debris on private property in your community	43%	1	58%	2	0.1810	1
Enforcing mowing & cutting of weeds & grass on private property	36%	2	55%	6	0.1608	2
Enforcing exterior maintenance of residential property	35%	3	57%	4	0.1490	3
Enforcing exterior maintenance of commercial/business property	29%	4	51%	8	0.1417	4
Medium Priority (IS <.10)						
City efforts to remove abandoned or inoperative vehicles	21%	5	53%	7	0.0972	5
Enforcement of yard parking regulations in your neighborhood	17%	6	58%	3	0.0710	6
SeeClickFix to report code violations in community or	10%	7	55%	5	0.0459	7
Enforcing sign regulations	10%	8	60%	1	0.0406	8

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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Section 4
Tabular Data

Q1. Perception of The City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate Missouri City with regard to each of the following.

(N=420)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q1-1. As a place to live	33.6%	57.1%	5.2%	3.3%	0.2%	0.5%
Q1-2. As a place to raise children	29.8%	49.8%	9.0%	4.5%	0.5%	6.4%
Q1-3. As a place to work	15.0%	30.7%	19.0%	7.6%	2.4%	25.2%
Q1-4. As a place to retire	28.6%	40.7%	14.3%	6.4%	3.3%	6.7%
Q1-5. As a place to visit	18.3%	34.8%	26.2%	11.9%	5.7%	3.1%
Q1-6. As a City moving in right direction	18.1%	36.2%	21.9%	9.3%	10.0%	4.5%
Q1-7. As a place you are proud to call home	30.0%	47.4%	14.3%	4.3%	3.3%	0.7%

WITHOUT "DON'T KNOW"

Q1. Perception of The City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate Missouri City with regard to each of the following. (without "don't know")

(N=420)

	Excellent	Good	Neutral	Below average	Poor
Q1-1. As a place to live	33.7%	57.4%	5.3%	3.3%	0.2%
Q1-2. As a place to raise children	31.8%	53.2%	9.7%	4.8%	0.5%
Q1-3. As a place to work	20.1%	41.1%	25.5%	10.2%	3.2%
Q1-4. As a place to retire	30.6%	43.6%	15.3%	6.9%	3.6%
Q1-5. As a place to visit	18.9%	35.9%	27.0%	12.3%	5.9%
Q1-6. As a City moving in right direction	19.0%	37.9%	22.9%	9.7%	10.5%
Q1-7. As a place you are proud to call home	30.2%	47.7%	14.4%	4.3%	3.4%

Q2. Please rate each of the following major categories of services provided by Missouri City using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q2-1. Quality of police & fire services	42.4%	44.0%	7.6%	1.7%	0.7%	3.6%
Q2-2. Overall efforts by City government in your area to ensure community is prepared for emergencies	19.0%	45.0%	17.4%	7.6%	3.8%	7.1%
Q2-3. Overall maintenance of City streets, sidewalks & infrastructure	13.8%	43.3%	21.0%	14.0%	7.4%	0.5%
Q2-4. Overall effectiveness of communication by City government in your area	11.2%	34.3%	24.3%	14.3%	12.6%	3.3%
Q2-5. Overall flow of traffic & congestion management on streets in City of Missouri City	12.1%	52.1%	17.6%	11.9%	5.7%	0.5%
Q2-6. Overall quality of trash & yard waste services	35.7%	44.8%	8.8%	6.9%	2.4%	1.4%
Q2-7. Overall quality of parks & recreation programs & facilities	22.9%	49.8%	14.8%	6.0%	1.4%	5.2%
Q2-8. Overall quality of customer service provided by City government in City of Missouri City	11.7%	40.5%	22.1%	7.9%	6.7%	11.2%
Q2-9. Enforcement of local codes & ordinances	12.1%	43.3%	24.0%	10.2%	4.8%	5.5%
Q2-10. Emergency preparedness	15.5%	41.7%	22.1%	6.0%	2.1%	12.6%

WITHOUT "DON'T KNOW"**Q2. Please rate each of the following major categories of services provided by Missouri City using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q2-1. Quality of police & fire services	44.0%	45.7%	7.9%	1.7%	0.7%
Q2-2. Overall efforts by City government in your area to ensure community is prepared for emergencies	20.5%	48.5%	18.7%	8.2%	4.1%
Q2-3. Overall maintenance of City streets, sidewalks & infrastructure	13.9%	43.5%	21.1%	14.1%	7.4%
Q2-4. Overall effectiveness of communication by City government in your area	11.6%	35.5%	25.1%	14.8%	13.1%
Q2-5. Overall flow of traffic & congestion management on streets in City of Missouri City	12.2%	52.4%	17.7%	12.0%	5.7%
Q2-6. Overall quality of trash & yard waste services	36.2%	45.4%	8.9%	7.0%	2.4%
Q2-7. Overall quality of parks & recreation programs & facilities	24.1%	52.5%	15.6%	6.3%	1.5%
Q2-8. Overall quality of customer service provided by City government in City of Missouri City	13.1%	45.6%	24.9%	8.8%	7.5%
Q2-9. Enforcement of local codes & ordinances	12.8%	45.8%	25.4%	10.8%	5.0%
Q2-10. Emergency preparedness	17.7%	47.7%	25.3%	6.8%	2.5%

Q3. From the list of items in Question 2, which THREE of the major categories of City services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q3. Top choice	Number	Percent
Quality of police & fire services	72	17.1 %
Overall efforts by City government in your area to ensure community is prepared for emergencies	52	12.4 %
Overall maintenance of City streets, sidewalks & infrastructure	68	16.2 %
Overall effectiveness of communication by City government in your area	39	9.3 %
Overall flow of traffic & congestion management on streets in City of Missouri City	34	8.1 %
Overall quality of trash & yard waste services	9	2.1 %
Overall quality of parks & recreation programs & facilities	19	4.5 %
Overall quality of customer service provided by City government in City of Missouri City	9	2.1 %
Enforcement of local codes & ordinances	22	5.2 %
Emergency preparedness	35	8.3 %
None chosen	61	14.5 %
Total	420	100.0 %

Q3. From the list of items in Question 2, which THREE of the major categories of City services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q3. 2nd choice	Number	Percent
Quality of police & fire services	28	6.7 %
Overall efforts by City government in your area to ensure community is prepared for emergencies	52	12.4 %
Overall maintenance of City streets, sidewalks & infrastructure	81	19.3 %
Overall effectiveness of communication by City government in your area	36	8.6 %
Overall flow of traffic & congestion management on streets in City of Missouri City	47	11.2 %
Overall quality of trash & yard waste services	10	2.4 %
Overall quality of parks & recreation programs & facilities	22	5.2 %
Overall quality of customer service provided by City government in City of Missouri City	17	4.0 %
Enforcement of local codes & ordinances	28	6.7 %
Emergency preparedness	33	7.9 %
None chosen	66	15.7 %
Total	420	100.0 %

Q3. From the list of items in Question 2, which THREE of the major categories of City services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q3. 3rd choice	Number	Percent
Quality of police & fire services	25	6.0 %
Overall efforts by City government in your area to ensure community is prepared for emergencies	40	9.5 %
Overall maintenance of City streets, sidewalks & infrastructure	56	13.3 %
Overall effectiveness of communication by City government in your area	47	11.2 %
Overall flow of traffic & congestion management on streets in City of Missouri City	29	6.9 %
Overall quality of trash & yard waste services	16	3.8 %
Overall quality of parks & recreation programs & facilities	27	6.4 %
Overall quality of customer service provided by City government in City of Missouri City	28	6.7 %
Enforcement of local codes & ordinances	33	7.9 %
Emergency preparedness	36	8.6 %
None chosen	83	19.8 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES

Q3. From the list of items in Question 2, which THREE of the major categories of City services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q3. Sum of top 3 choices	Number	Percent
Quality of police & fire services	125	29.8 %
Overall efforts by City government in your area to ensure community is prepared for emergencies	144	34.3 %
Overall maintenance of City streets, sidewalks & infrastructure	205	48.8 %
Overall effectiveness of communication by City government in your area	122	29.0 %
Overall flow of traffic & congestion management on streets in City of Missouri City	110	26.2 %
Overall quality of trash & yard waste services	35	8.3 %
Overall quality of parks & recreation programs & facilities	68	16.2 %
Overall quality of customer service provided by City government in City of Missouri City	54	12.9 %
Enforcement of local codes & ordinances	83	19.8 %
Emergency preparedness	104	24.8 %
None chosen	61	14.5 %
Total	1111	

Q4. Please rate each of the following items that may influence your perception of the community using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q4-1. Overall value that you receive for your City tax & fees	8.3%	36.4%	31.7%	15.7%	5.0%	2.9%
Q4-2. Reputation of your community	12.4%	46.0%	21.2%	14.5%	5.2%	0.7%
Q4-3. Quality of City government services	8.3%	44.5%	26.4%	9.8%	6.0%	5.0%
Q4-4. Quality of life in your community	21.0%	54.3%	16.9%	5.2%	1.4%	1.2%
Q4-5. How well your community is planning growth	10.5%	31.0%	28.3%	14.8%	6.2%	9.3%
Q4-6. Appearance of your community	13.1%	47.9%	20.5%	13.8%	4.8%	0.0%
Q4-7. Leadership of elected officials	8.3%	26.0%	30.2%	11.4%	17.4%	6.7%
Q4-8. Leadership of City Manager	19.3%	27.4%	32.1%	6.0%	3.3%	11.9%

WITHOUT "DON'T KNOW"**Q4. Please rate each of the following items that may influence your perception of the community using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q4-1. Overall value that you receive for your City tax & fees	8.6%	37.5%	32.6%	16.2%	5.1%
Q4-2. Reputation of your community	12.5%	46.3%	21.3%	14.6%	5.3%
Q4-3. Quality of City government services	8.8%	46.9%	27.8%	10.3%	6.3%
Q4-4. Quality of life in your community	21.2%	54.9%	17.1%	5.3%	1.4%
Q4-5. How well your community is planning growth	11.5%	34.1%	31.2%	16.3%	6.8%
Q4-6. Appearance of your community	13.1%	47.9%	20.5%	13.8%	4.8%
Q4-7. Leadership of elected officials	8.9%	27.8%	32.4%	12.2%	18.6%
Q4-8. Leadership of City Manager	21.9%	31.1%	36.5%	6.8%	3.8%

Q5a. Police Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5a-1. Overall quality of City police protection	36.0%	48.6%	10.0%	3.1%	0.7%	1.7%
Q5a-2. Visibility of police in neighborhoods	24.0%	44.5%	17.6%	10.0%	1.7%	2.1%
Q5a-3. Visibility of police in commercial & retail areas	18.1%	42.4%	26.0%	8.3%	1.0%	4.3%
Q5a-4. How quickly police respond to emergencies	26.9%	39.3%	14.8%	2.4%	0.7%	16.0%
Q5a-5. Efforts by City government to prevent crime	13.8%	39.5%	27.6%	8.1%	1.7%	9.3%
Q5a-6. Enforcement of City traffic laws	16.0%	51.2%	21.7%	5.2%	1.4%	4.5%
Q5a-7. Police safety awareness education programs	14.3%	31.0%	26.0%	4.0%	0.7%	24.0%
Q5a-8. 9-1-1 Service provided by operators	16.2%	34.8%	15.5%	1.4%	0.2%	31.9%

WITHOUT "DON'T KNOW"**Q5a. Police Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5a-1. Overall quality of City police protection	36.6%	49.4%	10.2%	3.1%	0.7%
Q5a-2. Visibility of police in neighborhoods	24.6%	45.5%	18.0%	10.2%	1.7%
Q5a-3. Visibility of police in commercial & retail areas	18.9%	44.3%	27.1%	8.7%	1.0%
Q5a-4. How quickly police respond to emergencies	32.0%	46.7%	17.6%	2.8%	0.8%
Q5a-5. Efforts by City government to prevent crime	15.2%	43.6%	30.4%	8.9%	1.8%
Q5a-6. Enforcement of City traffic laws	16.7%	53.6%	22.7%	5.5%	1.5%
Q5a-7. Police safety awareness education programs	18.8%	40.8%	34.2%	5.3%	0.9%
Q5a-8. 9-1-1 Service provided by operators	23.8%	51.0%	22.7%	2.1%	0.3%

Q5b. Fire Services/EMS. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5b-1. Overall quality of fire services	34.3%	39.0%	8.1%	0.0%	0.2%	18.3%
Q5b-2. How quickly fire services personnel respond	31.0%	31.9%	8.1%	0.2%	0.0%	28.8%
Q5b-3. Fire education programs in your community	18.1%	26.9%	20.5%	2.9%	0.2%	31.4%
Q5b-4. Fire inspection programs in your community	14.5%	24.3%	22.6%	2.6%	0.2%	35.7%

WITHOUT "DON'T KNOW"**Q5b. Fire Services/EMS. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5b-1. Overall quality of fire services	42.0%	47.8%	9.9%	0.0%	0.3%
Q5b-2. How quickly fire services personnel respond	43.5%	44.8%	11.4%	0.3%	0.0%
Q5b-3. Fire education programs in your community	26.4%	39.2%	29.9%	4.2%	0.3%
Q5b-4. Fire inspection programs in your community	22.6%	37.8%	35.2%	4.1%	0.4%

Q6. From the list of items in Questions 5a-b, which THREE of the major categories of Public Safety Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q6. Top choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of City police protection	78	18.6 %
Visibility of police in neighborhoods	91	21.7 %
Visibility of police in commercial & retail areas	11	2.6 %
How quickly police respond to emergencies	21	5.0 %
Efforts by City government to prevent crime	51	12.1 %
Enforcement of City traffic laws	16	3.8 %
Police safety awareness education programs	15	3.6 %
9-1-1 Service provided by operators	4	1.0 %
Overall quality of fire services	9	2.1 %
How quickly fire services personnel respond	13	3.1 %
Fire education programs in your community	18	4.3 %
Fire inspection programs in your community	7	1.7 %
None chosen	86	20.5 %
Total	420	100.0 %

Q6. From the list of items in Questions 5a-b, which THREE of the major categories of Public Safety Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q6. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of City police protection	25	6.0 %
Visibility of police in neighborhoods	40	9.5 %
Visibility of police in commercial & retail areas	38	9.0 %
How quickly police respond to emergencies	35	8.3 %
Efforts by City government to prevent crime	49	11.7 %
Enforcement of City traffic laws	12	2.9 %
Police safety awareness education programs	24	5.7 %
9-1-1 Service provided by operators	5	1.2 %
Overall quality of fire services	27	6.4 %
How quickly fire services personnel respond	27	6.4 %
Fire education programs in your community	22	5.2 %
Fire inspection programs in your community	19	4.5 %
None chosen	97	23.1 %
Total	420	100.0 %

Q6. From the list of items in Questions 5a-b, which THREE of the major categories of Public Safety Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q6. 3rd choice	Number	Percent
Overall quality of City police protection	21	5.0 %
Visibility of police in neighborhoods	24	5.7 %
Visibility of police in commercial & retail areas	26	6.2 %
How quickly police respond to emergencies	24	5.7 %
Efforts by City government to prevent crime	49	11.7 %
Enforcement of City traffic laws	23	5.5 %
Police safety awareness education programs	18	4.3 %
9-1-1 Service provided by operators	16	3.8 %
Overall quality of fire services	28	6.7 %
How quickly fire services personnel respond	20	4.8 %
Fire education programs in your community	19	4.5 %
Fire inspection programs in your community	28	6.7 %
None chosen	124	29.5 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES

Q6. From the list of items in Questions 5a-b, which THREE of the major categories of Public Safety Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q6. Sum of top 3 choices	Number	Percent
Overall quality of City police protection	124	29.5 %
Visibility of police in neighborhoods	155	36.9 %
Visibility of police in commercial & retail areas	75	17.9 %
How quickly police respond to emergencies	80	19.0 %
Efforts by City government to prevent crime	149	35.5 %
Enforcement of City traffic laws	51	12.1 %
Police safety awareness education programs	57	13.6 %
9-1-1 Service provided by operators	25	6.0 %
Overall quality of fire services	64	15.2 %
How quickly fire services personnel respond	60	14.3 %
Fire education programs in your community	59	14.0 %
Fire inspection programs in your community	54	12.9 %
None chosen	86	20.5 %
Total	1039	

Q7. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations.

(N=420)

	Very safe	Safe	Neutral	Unsafe	Very unsafe	Don't know
Q7-1. Walking in your neighborhood during the day	46.7%	40.0%	7.9%	3.8%	0.5%	1.2%
Q7-2. Walking in your neighborhood after dark	16.2%	34.0%	25.7%	13.8%	5.2%	5.0%
Q7-3. Walking on City trails/in City parks	16.0%	41.2%	23.1%	8.1%	2.9%	8.8%
Q7-4. Overall feeling of safety in my community	22.9%	53.8%	16.9%	5.0%	1.0%	0.5%

WITHOUT "DON'T KNOW"

Q7. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")

(N=420)

	Very safe	Safe	Neutral	Unsafe	Very unsafe
Q7-1. Walking in your neighborhood during the day	47.2%	40.5%	8.0%	3.9%	0.5%
Q7-2. Walking in your neighborhood after dark	17.0%	35.8%	27.1%	14.5%	5.5%
Q7-3. Walking on City trails/in City parks	17.5%	45.2%	25.3%	8.9%	3.1%
Q7-4. Overall feeling of safety in my community	23.0%	54.1%	17.0%	5.0%	1.0%

Q8. Parks and Recreation. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. Maintenance of City parks	18.6%	53.8%	13.1%	3.8%	1.7%	9.0%
Q8-2. Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	16.7%	49.3%	17.9%	4.5%	1.4%	10.2%
Q8-3. Number of parks	15.7%	43.3%	18.6%	9.8%	1.2%	11.4%
Q8-4. Maintenance & appearance of City community centers	16.0%	45.7%	19.3%	3.3%	0.7%	15.0%
Q8-5. Availability of meeting space in your community	11.7%	33.6%	22.4%	7.4%	1.2%	23.8%
Q8-6. Number of walking/biking trails	13.8%	40.7%	18.8%	13.1%	2.9%	10.7%
Q8-7. Quality of outdoor athletic fields	11.0%	34.5%	26.4%	7.1%	1.4%	19.5%
Q8-8. Youth athletic programs in your area	8.3%	24.5%	24.3%	8.8%	1.2%	32.9%
Q8-9. Adult athletic programs in your area	7.6%	19.8%	28.3%	10.7%	2.9%	30.7%
Q8-10. Senior citizen programs	9.0%	15.7%	25.2%	11.2%	3.8%	35.0%
Q8-11. Ease of registering for City programs	7.6%	22.6%	24.8%	8.1%	1.4%	35.5%

WITHOUT "DON'T KNOW"**Q8. Parks and Recreation. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Maintenance of City parks	20.4%	59.2%	14.4%	4.2%	1.8%
Q8-2. Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	18.6%	54.9%	19.9%	5.0%	1.6%
Q8-3. Number of parks	17.7%	48.9%	21.0%	11.0%	1.3%
Q8-4. Maintenance & appearance of City community centers	18.8%	53.8%	22.7%	3.9%	0.8%
Q8-5. Availability of meeting space in your community	15.3%	44.1%	29.4%	9.7%	1.6%
Q8-6. Number of walking/biking trails	15.5%	45.6%	21.1%	14.7%	3.2%
Q8-7. Quality of outdoor athletic fields	13.6%	42.9%	32.8%	8.9%	1.8%
Q8-8. Youth athletic programs in your area	12.4%	36.5%	36.2%	13.1%	1.8%
Q8-9. Adult athletic programs in your area	11.0%	28.5%	40.9%	15.5%	4.1%
Q8-10. Senior citizen programs	13.9%	24.2%	38.8%	17.2%	5.9%
Q8-11. Ease of registering for City programs	11.8%	35.1%	38.4%	12.5%	2.2%

Q9. From the list of items in Question 8, which THREE of the major categories of Parks and Recreation Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q9. Top choice	Number	Percent
Maintenance of City parks	96	22.9 %
Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	46	11.0 %
Number of parks	20	4.8 %
Maintenance & appearance of City community centers	20	4.8 %
Availability of meeting space in your community	17	4.0 %
Number of walking/biking trails	35	8.3 %
Quality of outdoor athletic fields	1	0.2 %
Youth athletic programs in your area	22	5.2 %
Adult athletic programs in your area	8	1.9 %
Senior citizen programs	47	11.2 %
Ease of registering for City programs	12	2.9 %
None chosen	96	22.9 %
Total	420	100.0 %

Q9. From the list of items in Question 8, which THREE of the major categories of Parks and Recreation Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q9. 2nd choice	Number	Percent
Maintenance of City parks	29	6.9 %
Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	75	17.9 %
Number of parks	18	4.3 %
Maintenance & appearance of City community centers	31	7.4 %
Availability of meeting space in your community	14	3.3 %
Number of walking/biking trails	29	6.9 %
Quality of outdoor athletic fields	12	2.9 %
Youth athletic programs in your area	17	4.0 %
Adult athletic programs in your area	27	6.4 %
Senior citizen programs	43	10.2 %
Ease of registering for City programs	15	3.6 %
None chosen	110	26.2 %
Total	420	100.0 %

Q9. From the list of items in Question 8, which THREE of the major categories of Parks and Recreation Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q9. 3rd choice	Number	Percent
Maintenance of City parks	18	4.3 %
Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	32	7.6 %
Number of parks	21	5.0 %
Maintenance & appearance of City community centers	39	9.3 %
Availability of meeting space in your community	20	4.8 %
Number of walking/biking trails	33	7.9 %
Quality of outdoor athletic fields	14	3.3 %
Youth athletic programs in your area	13	3.1 %
Adult athletic programs in your area	22	5.2 %
Senior citizen programs	48	11.4 %
Ease of registering for City programs	23	5.5 %
None chosen	137	32.6 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES

Q9. From the list of items in Question 8, which THREE of the major categories of Parks and Recreation Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q9. Sum of top 3 choices	Number	Percent
Maintenance of City parks	143	34.0 %
Quality of facilities at City parks (e.g. picnic shelters, playgrounds)	153	36.4 %
Number of parks	59	14.0 %
Maintenance & appearance of City community centers	90	21.4 %
Availability of meeting space in your community	51	12.1 %
Number of walking/biking trails	97	23.1 %
Quality of outdoor athletic fields	27	6.4 %
Youth athletic programs in your area	52	12.4 %
Adult athletic programs in your area	57	13.6 %
Senior citizen programs	138	32.9 %
Ease of registering for City programs	50	11.9 %
None chosen	96	22.9 %
Total	1013	

Q10. Public Works Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q10-1. Condition of major streets in Missouri City	12.6%	57.1%	15.0%	10.7%	2.6%	1.9%
Q10-2. Condition of streets in your neighborhood	13.6%	47.9%	15.0%	15.7%	6.9%	1.0%
Q10-3. Condition of sidewalks in your neighborhood	9.0%	39.5%	17.4%	21.0%	8.1%	5.0%
Q10-4. Condition of street drainage/water drainage	12.9%	48.8%	17.4%	12.1%	6.2%	2.6%
Q10-5. Condition of street signs & traffic signals	14.8%	60.7%	13.8%	6.7%	2.1%	1.9%
Q10-6. Adequacy of street lighting in Missouri City	8.3%	39.8%	21.0%	21.0%	8.3%	1.7%
Q10-7. Mowing/tree trimming along streets & other public areas	10.0%	51.4%	20.7%	11.2%	5.5%	1.2%
Q10-8. Cleanliness of streets & other public areas	11.2%	53.3%	20.5%	11.2%	2.6%	1.2%
Q10-9. Overall quality of animal control services	9.0%	36.9%	23.1%	10.0%	4.3%	16.7%
Q10-10. Animal services pet adoption & rescue efforts	8.6%	23.1%	24.0%	3.6%	2.1%	38.6%
Q10-11. Animal services enforcement of animal codes	6.4%	25.2%	22.6%	8.6%	5.5%	31.7%

WITHOUT "DON'T KNOW"**Q10. Public Works Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q10-1. Condition of major streets in Missouri City	12.9%	58.3%	15.3%	10.9%	2.7%
Q10-2. Condition of streets in your neighborhood	13.7%	48.3%	15.1%	15.9%	7.0%
Q10-3. Condition of sidewalks in your neighborhood	9.5%	41.6%	18.3%	22.1%	8.5%
Q10-4. Condition of street drainage/water drainage	13.2%	50.1%	17.8%	12.5%	6.4%
Q10-5. Condition of street signs & traffic signals	15.0%	61.9%	14.1%	6.8%	2.2%
Q10-6. Adequacy of street lighting in Missouri City	8.5%	40.4%	21.3%	21.3%	8.5%
Q10-7. Mowing/tree trimming along streets & other public areas	10.1%	52.0%	21.0%	11.3%	5.5%
Q10-8. Cleanliness of streets & other public areas	11.3%	54.0%	20.7%	11.3%	2.7%
Q10-9. Overall quality of animal control services	10.9%	44.3%	27.7%	12.0%	5.1%
Q10-10. Animal services pet adoption & rescue efforts	14.0%	37.6%	39.1%	5.8%	3.5%
Q10-11. Animal services enforcement of animal codes	9.4%	36.9%	33.1%	12.5%	8.0%

Q11. From the list of items in Question 10, which THREE of the major categories of Public Works Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Condition of major streets in Missouri City	86	20.5 %
Condition of streets in your neighborhood	55	13.1 %
Condition of sidewalks in your neighborhood	51	12.1 %
Condition of street drainage/water drainage	57	13.6 %
Condition of street signs & traffic signals	8	1.9 %
Adequacy of street lighting in Missouri City	44	10.5 %
Mowing/tree trimming along streets & other public areas	7	1.7 %
Cleanliness of streets & other public areas	4	1.0 %
Overall quality of animal control services	8	1.9 %
Animal services pet adoption & rescue efforts	4	1.0 %
Animal services enforcement of animal codes	10	2.4 %
None chosen	86	20.5 %
Total	420	100.0 %

Q11. From the list of items in Question 10, which THREE of the major categories of Public Works Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Condition of major streets in Missouri City	34	8.1 %
Condition of streets in your neighborhood	63	15.0 %
Condition of sidewalks in your neighborhood	43	10.2 %
Condition of street drainage/water drainage	39	9.3 %
Condition of street signs & traffic signals	15	3.6 %
Adequacy of street lighting in Missouri City	54	12.9 %
Mowing/tree trimming along streets & other public areas	21	5.0 %
Cleanliness of streets & other public areas	22	5.2 %
Overall quality of animal control services	9	2.1 %
Animal services pet adoption & rescue efforts	5	1.2 %
Animal services enforcement of animal codes	17	4.0 %
None chosen	98	23.3 %
Total	420	100.0 %

Q11. From the list of items in Question 10, which THREE of the major categories of Public Works Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q11. 3rd choice	Number	Percent
Condition of major streets in Missouri City	22	5.2 %
Condition of streets in your neighborhood	28	6.7 %
Condition of sidewalks in your neighborhood	29	6.9 %
Condition of street drainage/water drainage	43	10.2 %
Condition of street signs & traffic signals	8	1.9 %
Adequacy of street lighting in Missouri City	44	10.5 %
Mowing/tree trimming along streets & other public areas	22	5.2 %
Cleanliness of streets & other public areas	45	10.7 %
Overall quality of animal control services	23	5.5 %
Animal services pet adoption & rescue efforts	11	2.6 %
Animal services enforcement of animal codes	21	5.0 %
None chosen	124	29.5 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES

Q11. From the list of items in Question 10, which THREE of the major categories of Public Works Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q11. Sum of top 3 choices	Number	Percent
Condition of major streets in Missouri City	142	33.8 %
Condition of streets in your neighborhood	146	34.8 %
Condition of sidewalks in your neighborhood	123	29.3 %
Condition of street drainage/water drainage	139	33.1 %
Condition of street signs & traffic signals	31	7.4 %
Adequacy of street lighting in Missouri City	142	33.8 %
Mowing/tree trimming along streets & other public areas	50	11.9 %
Cleanliness of streets & other public areas	71	16.9 %
Overall quality of animal control services	40	9.5 %
Animal services pet adoption & rescue efforts	20	4.8 %
Animal services enforcement of animal codes	48	11.4 %
None chosen	86	20.5 %
Total	1038	

Q12. Trash Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Residential trash collection services	45.5%	38.6%	5.7%	3.3%	3.1%	3.8%
Q12-2. Curbside recycling services	36.7%	34.8%	10.2%	6.7%	4.0%	7.6%
Q12-3. Yardwaste collection services	33.1%	36.9%	12.6%	6.7%	2.9%	7.9%
Q12-4. Bulky item pick-up/removal services (e.g. old furniture, appliances)	32.6%	36.0%	12.9%	7.9%	3.3%	7.4%

WITHOUT "DON'T KNOW"**Q12. Trash Services. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Residential trash collection services	47.3%	40.1%	5.9%	3.5%	3.2%
Q12-2. Curbside recycling services	39.7%	37.6%	11.1%	7.2%	4.4%
Q12-3. Yardwaste collection services	35.9%	40.1%	13.7%	7.2%	3.1%
Q12-4. Bulky item pick-up/removal services (e.g. old furniture, appliances)	35.2%	38.8%	13.9%	8.5%	3.6%

Q13. Code Enforcement. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-1. Enforcing clean-up of junk & debris on private property in your community	15.0%	37.4%	18.3%	13.6%	6.0%	9.8%
Q13-2. Enforcing mowing & cutting of weeds & grass on private property	12.9%	36.9%	19.5%	16.0%	5.7%	9.0%
Q13-3. Enforcing exterior maintenance of residential property	12.4%	39.8%	18.8%	16.2%	4.8%	8.1%
Q13-4. Enforcing exterior maintenance of commercial/business property	9.0%	35.7%	20.5%	14.0%	8.1%	12.6%
Q13-5. Enforcing sign regulations	10.2%	39.8%	21.7%	8.1%	3.3%	16.9%
Q13-6. Enforcement of yard parking regulations in your neighborhood	13.1%	36.4%	17.1%	13.3%	6.2%	13.8%
Q13-7. City efforts to remove abandoned or inoperative vehicles	9.5%	31.2%	17.6%	11.4%	7.6%	22.6%
Q13-8. SeeClickFix to report code violations in community or neighborhood	11.7%	22.4%	19.3%	6.2%	1.9%	38.6%

WITHOUT "DON'T KNOW"**Q13. Code Enforcement. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-1. Enforcing clean-up of junk & debris on private property in your community	16.6%	41.4%	20.3%	15.0%	6.6%
Q13-2. Enforcing mowing & cutting of weeds & grass on private property	14.1%	40.6%	21.5%	17.5%	6.3%
Q13-3. Enforcing exterior maintenance of residential property	13.5%	43.3%	20.5%	17.6%	5.2%
Q13-4. Enforcing exterior maintenance of commercial/business property	10.4%	40.9%	23.4%	16.1%	9.3%
Q13-5. Enforcing sign regulations	12.3%	47.9%	26.1%	9.7%	4.0%
Q13-6. Enforcement of yard parking regulations in your neighborhood	15.2%	42.3%	19.9%	15.5%	7.2%
Q13-7. City efforts to remove abandoned or inoperative vehicles	12.3%	40.3%	22.8%	14.8%	9.8%
Q13-8. SeeClickFix to report code violations in community or neighborhood	19.0%	36.4%	31.4%	10.1%	3.1%

Q14. From the list of items in Question 13, which THREE of the major categories of Code Enforcement Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q14. Top choice</u>	<u>Number</u>	<u>Percent</u>
Enforcing clean-up of junk & debris on private property in your community	116	27.6 %
Enforcing mowing & cutting of weeds & grass on private property	45	10.7 %
Enforcing exterior maintenance of residential property	43	10.2 %
Enforcing exterior maintenance of commercial/business property	37	8.8 %
Enforcing sign regulations	8	1.9 %
Enforcement of yard parking regulations in your neighborhood	18	4.3 %
City efforts to remove abandoned or inoperative vehicles	18	4.3 %
SeeClickFix to report code violations in community or neighborhood	12	2.9 %
None chosen	123	29.3 %
Total	420	100.0 %

Q14. From the list of items in Question 13, which THREE of the major categories of Code Enforcement Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q14. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Enforcing clean-up of junk & debris on private property in your community	42	10.0 %
Enforcing mowing & cutting of weeds & grass on private property	71	16.9 %
Enforcing exterior maintenance of residential property	48	11.4 %
Enforcing exterior maintenance of commercial/business property	41	9.8 %
Enforcing sign regulations	13	3.1 %
Enforcement of yard parking regulations in your neighborhood	26	6.2 %
City efforts to remove abandoned or inoperative vehicles	37	8.8 %
SeeClickFix to report code violations in community or neighborhood	8	1.9 %
None chosen	134	31.9 %
Total	420	100.0 %

Q14. From the list of items in Question 13, which THREE of the major categories of Code Enforcement Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q14. 3rd choice	Number	Percent
Enforcing clean-up of junk & debris on private property in your community	23	5.5 %
Enforcing mowing & cutting of weeds & grass on private property	33	7.9 %
Enforcing exterior maintenance of residential property	54	12.9 %
Enforcing exterior maintenance of commercial/business property	44	10.5 %
Enforcing sign regulations	22	5.2 %
Enforcement of yard parking regulations in your neighborhood	26	6.2 %
City efforts to remove abandoned or inoperative vehicles	31	7.4 %
SeeClickFix to report code violations in community or neighborhood	23	5.5 %
None chosen	164	39.0 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES

Q14. From the list of items in Question 13, which THREE of the major categories of Code Enforcement Services do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q14. Sum of top 3 choices	Number	Percent
Enforcing clean-up of junk & debris on private property in your community	181	43.1 %
Enforcing mowing & cutting of weeds & grass on private property	149	35.5 %
Enforcing exterior maintenance of residential property	145	34.5 %
Enforcing exterior maintenance of commercial/business property	122	29.0 %
Enforcing sign regulations	43	10.2 %
Enforcement of yard parking regulations in your neighborhood	70	16.7 %
City efforts to remove abandoned or inoperative vehicles	86	20.5 %
SeeClickFix to report code violations in community or neighborhood	43	10.2 %
None chosen	123	29.3 %
Total	962	

Q15. Public Information Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q15-1. Availability of information about City governmental services & activities	9.5%	33.3%	28.3%	12.6%	6.7%	9.5%
Q15-2. Timeliness of information provided by your City government	8.6%	31.2%	25.2%	14.3%	8.6%	12.1%
Q15-3. Efforts by City government to keep you informed about local issues	8.8%	29.3%	27.1%	15.5%	10.5%	8.8%
Q15-4. Quality of your City cable television channel	7.6%	23.1%	26.2%	6.0%	4.5%	32.6%
Q15-5. Quality of City website	9.5%	35.5%	26.9%	6.2%	2.9%	19.0%
Q15-6. Level of public involvement in local decisions	5.7%	19.5%	29.3%	15.5%	11.4%	18.6%
Q15-7. Quality of social media outlets (e.g. Facebook, Twitter, Instagram, YouTube)	7.6%	25.0%	27.4%	6.9%	3.8%	29.3%

WITHOUT "DON'T KNOW"**Q15. Public Information Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=420)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q15-1. Availability of information about City governmental services & activities	10.5%	36.8%	31.3%	13.9%	7.4%
Q15-2. Timeliness of information provided by your City government	9.8%	35.5%	28.7%	16.3%	9.8%
Q15-3. Efforts by City government to keep you informed about local issues	9.7%	32.1%	29.8%	17.0%	11.5%
Q15-4. Quality of your City cable television channel	11.3%	34.3%	38.9%	8.8%	6.7%
Q15-5. Quality of City website	11.8%	43.8%	33.2%	7.6%	3.5%
Q15-6. Level of public involvement in local decisions	7.0%	24.0%	36.0%	19.0%	14.0%
Q15-7. Quality of social media outlets (e.g. Facebook, Twitter, Instagram, YouTube)	10.8%	35.4%	38.7%	9.8%	5.4%

Q16. From which of the following sources do you currently get information about the City of Missouri City?

Q16. From what sources do you currently get City information	Number	Percent
Local newspapers	207	49.3 %
City website (MissouriCityTX.gov)	206	49.0 %
Radio	35	8.3 %
TV news channels	149	35.5 %
City Facebook page	88	21.0 %
Twitter	20	4.8 %
YouTube	13	3.1 %
MCTV (public access)	34	8.1 %
R.A.I.D.s Police alerts	8	1.9 %
Your HOA	188	44.8 %
SeeClickFix	35	8.3 %
Print brochures, flyers	98	23.3 %
Leadership Luncheon	7	1.7 %
Total	1088	

Q17. Have you called your City government with a question, problem, or complaint during the past year?

Q17. Have you called your City government with a question, problem, or complaint during past year	Number	Percent
Yes	102	24.3 %
No	318	75.7 %
Total	420	100.0 %

Q17a. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the government employees you have contacted with regard to the following.

(N=102)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q17a-1. How easy they were to contact	27.5%	36.3%	7.8%	17.6%	9.8%	1.0%
Q17a-2. Courteousness of staff	34.3%	42.2%	11.8%	5.9%	4.9%	1.0%
Q17a-3. Accuracy of information & assistance given	22.5%	39.2%	12.7%	13.7%	7.8%	3.9%
Q17a-4. How quickly City staff responded to your request	23.5%	36.3%	14.7%	15.7%	9.8%	0.0%
Q17a-5. How well your issue was handled	23.5%	35.3%	8.8%	15.7%	14.7%	2.0%

WITHOUT "DON'T KNOW"

Q17a. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the government employees you have contacted with regard to the following. (without "don't know")

(N=102)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q17a-1. How easy they were to contact	27.7%	36.6%	7.9%	17.8%	9.9%
Q17a-2. Courteousness of staff	34.7%	42.6%	11.9%	5.9%	5.0%
Q17a-3. Accuracy of information & assistance given	23.5%	40.8%	13.3%	14.3%	8.2%
Q17a-4. How quickly City staff responded to your request	23.5%	36.3%	14.7%	15.7%	9.8%
Q17a-5. How well your issue was handled	24.0%	36.0%	9.0%	16.0%	15.0%

Q18. Reasons to Live in Missouri City. Several reasons for deciding where to live are listed below. Using a scale of 1 to 4, with 4 being "Very Important" and 1 being "Not Important," please rate how important each reason is to your decision to live in Missouri City.

(N=420)

	Very important	Somewhat important	Not sure	Not important	Not provided
Q18-1. Small town feel	41.3%	36.3%	5.5%	12.4%	4.5%
Q18-2. Quality of public schools	72.8%	15.0%	3.1%	4.8%	4.3%
Q18-3. Employment opportunities	33.4%	28.6%	12.9%	17.9%	7.2%
Q18-4. Types of housing	72.1%	21.2%	1.9%	1.9%	2.9%
Q18-5. Affordability of housing	63.7%	23.2%	3.3%	5.3%	4.5%
Q18-6. Access to quality shopping	65.6%	27.7%	2.1%	1.2%	3.3%
Q18-7. Availability of parks & recreation opportunities	59.2%	28.6%	4.5%	3.6%	4.1%
Q18-8. Near family or friends	43.2%	33.7%	5.3%	12.2%	5.7%
Q18-9. Safety & security	81.4%	11.9%	1.7%	0.7%	4.3%
Q18-10. Availability of transportation options	31.0%	31.7%	9.1%	22.2%	6.0%
Q18-11. Availability of cultural activities & arts	32.0%	36.3%	12.2%	14.8%	4.8%
Q18-12. Access to restaurants & entertainment	64.2%	26.7%	3.6%	2.1%	3.3%
Q18-13. Availability of retail shopping choices	61.1%	29.6%	4.1%	1.2%	4.1%

WITHOUT "NOT PROVIDED"

Q18. Reasons to Live in Missouri City. Several reasons for deciding where to live are listed below. Using a scale of 1 to 4, with 4 being "Very Important" and 1 being "Not Important," please rate how important each reason is to your decision to live in Missouri City. (without "not provided")

(N=420)

	Very important	Somewhat important	Not sure	Not important
Q18-1. Small town feel	43.3%	38.0%	5.8%	13.0%
Q18-2. Quality of public schools	76.1%	15.7%	3.2%	5.0%
Q18-3. Employment opportunities	36.0%	30.8%	13.9%	19.3%
Q18-4. Types of housing	74.2%	21.9%	2.0%	2.0%
Q18-5. Affordability of housing	66.8%	24.3%	3.5%	5.5%
Q18-6. Access to quality shopping	67.9%	28.6%	2.2%	1.2%
Q18-7. Availability of parks & recreation opportunities	61.7%	29.9%	4.7%	3.7%
Q18-8. Near family or friends	45.8%	35.7%	5.6%	12.9%
Q18-9. Safety & security	85.0%	12.5%	1.7%	0.7%
Q18-10. Availability of transportation options	33.0%	33.8%	9.6%	23.6%
Q18-11. Availability of cultural activities & arts	33.6%	38.1%	12.8%	15.5%
Q18-12. Access to restaurants & entertainment	66.4%	27.7%	3.7%	2.2%
Q18-13. Availability of retail shopping choices	63.7%	30.8%	4.2%	1.2%

Q22. From the services listed below, please indicate which THREE you consider the MOST IMPORTANT.

Q22. Top choice	Number	Percent
Fire & life safety personnel, programs & activities	79	18.8 %
Law enforcement personnel, programs & activities	113	26.9 %
Public infrastructure programs including streets & sidewalks	41	9.8 %
Public infrastructure including streetscape, landscaping & beautification	24	5.7 %
Parks & Recreation development or programs	15	3.6 %
Animal Services adoption, rescue & animal codes enforcement	4	1.0 %
Disaster management response	32	7.6 %
Flood control	75	17.9 %
None chosen	37	8.8 %
Total	420	100.0 %

Q22. From the services listed below, please indicate which THREE you consider the MOST IMPORTANT.

Q22. 2nd choice	Number	Percent
Fire & life safety personnel, programs & activities	83	19.8 %
Law enforcement personnel, programs & activities	96	22.9 %
Public infrastructure programs including streets & sidewalks	56	13.3 %
Public infrastructure including streetscape, landscaping & beautification	45	10.7 %
Parks & Recreation development or programs	14	3.3 %
Animal Services adoption, rescue & animal codes enforcement	6	1.4 %
Disaster management response	44	10.5 %
Flood control	35	8.3 %
None chosen	41	9.8 %
Total	420	100.0 %

Q22. From the services listed below, please indicate which THREE you consider the MOST IMPORTANT.

Q22. 3rd choice	Number	Percent
Fire & life safety personnel, programs & activities	47	11.2 %
Law enforcement personnel, programs & activities	50	11.9 %
Public infrastructure programs including streets & sidewalks	57	13.6 %
Public infrastructure including streetscape, landscaping & beautification	39	9.3 %
Parks & Recreation development or programs	35	8.3 %
Animal Services adoption, rescue & animal codes enforcement	16	3.8 %
Disaster management response	61	14.5 %
Flood control	71	16.9 %
None chosen	44	10.5 %
Total	420	100.0 %

SUM OF TOP 3 CHOICES**Q22. From the services listed below, please indicate which THREE you consider the MOST IMPORTANT. (top 3)**

Q22. Sum of top 3 choices	Number	Percent
Fire & life safety personnel, programs & activities	209	49.8 %
Law enforcement personnel, programs & activities	259	61.7 %
Public infrastructure programs including streets & sidewalks	154	36.7 %
Public infrastructure including streetscape, landscaping & beautification	108	25.7 %
Parks & Recreation development or programs	64	15.2 %
Animal Services adoption, rescue & animal codes enforcement	26	6.2 %
Disaster management response	137	32.6 %
Flood control	181	43.1 %
None chosen	37	8.8 %
Total	1175	

Q23. Please rank the importance of the following City Council's Strategic Priorities with 1 being most important, 6 being the least important.

(N=420)

	Most important	2	3	4	5	Least important
Q23-1. Beautification (maintenance, landscaping, public art)	14.3%	42.6%	7.3%	17.8%	15.1%	3.0%
Q23-2. Economic Development & Redevelopment (invest in public facilities, redevelopment on Texas Parkway/Cartwright road)	13.4%	17.8%	10.4%	25.8%	24.4%	8.2%
Q23-3. Employees (health insurance increase, employee recognition, additional staff)	17.4%	17.1%	10.9%	19.9%	23.2%	11.5%
Q23-4. Fire Department (equipment upgrades, additional staff, construct new fire station)	19.0%	12.9%	16.1%	17.3%	16.4%	18.4%
Q23-5. Infrastructure (sidewalks, expanded water plants, Glenn Lakes Bridge replacement)	17.0%	6.7%	25.8%	10.3%	12.4%	27.9%
Q23-6. Partnerships (TxDOT, Fort Bend County, community outreach)	21.1%	2.2%	27.4%	8.2%	7.9%	33.1%

Q25. Approximately how many years have you lived in Missouri City?

Q25. How many years have you lived in Missouri City	Number	Percent
0-5	81	19.3 %
6-10	42	10.0 %
11-15	60	14.3 %
16-20	56	13.3 %
21-30	100	23.8 %
31+	71	16.9 %
Not provided	10	2.4 %
Total	420	100.0 %

WITHOUT "NOT PROVIDED"**Q25. Approximately how many years have you lived in Missouri City? (without "not provided")**

Q25. How many years have you lived in Missouri City	Number	Percent
0-5	81	19.8 %
6-10	42	10.2 %
11-15	60	14.6 %
16-20	56	13.7 %
21-30	100	24.4 %
31+	71	17.3 %
Total	410	100.0 %

Q26. What is your age?

Q26. Your age	Number	Percent
18-34	69	16.4 %
35-44	79	18.8 %
45-54	94	22.4 %
55-64	92	21.9 %
65+	82	19.5 %
Not provided	4	1.0 %
Total	420	100.0 %

WITHOUT "NOT PROVIDED"**Q26. What is your age? (without "not provided")**

Q26. Your age	Number	Percent
18-34	69	16.6 %
35-44	79	19.0 %
45-54	94	22.6 %
55-64	92	22.1 %
65+	82	19.7 %
Total	416	100.0 %

Q27. Do you own or rent your current residence?

Q27. Do you own or rent your current residence	Number	Percent
Own	365	86.9 %
Rent	52	12.4 %
Not provided	3	0.7 %
Total	420	100.0 %

WITHOUT "NOT PROVIDED"**Q27. Do you own or rent your current residence? (without "not provided")**

Q27. Do you own or rent your current residence	Number	Percent
Own	365	87.5 %
Rent	52	12.5 %
Total	417	100.0 %

Q28. Are you or other members of your household of Hispanic or Latino ancestry?

Q28. Are you of Hispanic or Latino ancestry	Number	Percent
Yes	68	16.2 %
No	348	82.9 %
Not provided	4	1.0 %
Total	420	100.0 %

WITHOUT "NOT PROVIDED"**Q28. Are you or other members of your household of Hispanic or Latino ancestry? (without "not provided")**

Q28. Are you of Hispanic or Latino ancestry	Number	Percent
Yes	68	16.3 %
No	348	83.7 %

Q29. Which of the following best describes your race/ethnicity?

<u>Q29. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
African American/Black	178	42.4 %
American Indian/Alaskan Native	4	1.0 %
White/Caucasian	150	35.7 %
Asian	69	16.4 %
Other	8	1.9 %
Total	409	

Q29-5. Other

<u>Q29-5. Other</u>	<u>Number</u>	<u>Percent</u>
Hispanic	3	37.5 %
Mixed	1	12.5 %
BRITISH/SCOTTISH	1	12.5 %
Hispanic and White	1	12.5 %
White/Latino	1	12.5 %
Indigenous	1	12.5 %
Total	8	100.0 %

Q30. Would you say your total household income is...

<u>Q30. Your total household income</u>	<u>Number</u>	<u>Percent</u>
Under \$30K	51	12.1 %
\$30K to \$59,999	76	18.1 %
\$60K to \$99,999	113	26.9 %
\$100K+	80	19.0 %
Prefer not to respond	100	23.8 %
Total	420	100.0 %

WITHOUT "PREFER NOT TO RESPOND"**Q30. Would you say your total household income is... (without "prefer not to respond")**

<u>Q30. Your total household income</u>	<u>Number</u>	<u>Percent</u>
Under \$30K	51	15.9 %
\$30K to \$59,999	76	23.8 %
\$60K to \$99,999	113	35.3 %
\$100K+	80	25.0 %
Total	320	100.0 %

Q31. Your gender:

<u>Q31. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	210	50.0 %
Female	208	49.5 %
Not provided	2	0.5 %
Total	420	100.0 %

WITHOUT "NOT PROVIDED"

Q31. Your gender: (without "not provided")

<u>Q31. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	210	50.2 %
Female	208	49.8 %
Total	418	100.0 %

Section 5

Survey Instrument



MAYOR YOLANDA FORD

1522 Texas Parkway
Missouri City, Texas 77489

Phone: 281.403.8500
www.missouricitytx.gov

Dear Missouri City Resident,

The City Council and the Administration of the City of Missouri City want to thank you for your continued support and involvement in making Missouri City a wonderful community. This letter is a request for your assistance in continuing that legacy. Your input on the enclosed survey is extremely important. The City Council regularly makes decisions that affect a wide range of City services including public safety, parks and recreation, public works, code enforcement and the future endeavors of the city. To make sure that Missouri City's priorities are aligned with the needs of our residents, we need to know what you think.

We realize the survey takes a little time to complete but every question is important. The time you invest in the survey will influence many of the decisions that will be made about the City's future. Your responses will also allow City leadership to identify and address many of the opportunities and challenges facing our community. Please return your completed survey sometime during the next week if possible, and return it in the enclosed postage-paid envelope. Your responses will remain confidential.

If you prefer, you may complete the survey on-line at www.missouricitysurvey2020.org.

If you have questions about this survey, please contact Bill Atkinson, Assistant City Manager, at 281.403.8696.

We want to thank you in advance for your feedback regarding our City and taking the time to build a better Missouri City.

Sincerely,



Yolanda Ford
Mayor



2020 Missouri City Community Survey

Please take a few minutes to complete this resident satisfaction survey. Your input is an important part of the city's on-going effort to involve citizens in long-range planning and decisions. If you prefer, you may complete the survey on-line at www.missouricitysurvey2020.org

- 1. Perception of The City. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate Missouri City with regard to each of the following.**

How would you rate your city...	Excellent	Good	Neutral	Below Average	Poor	Don't Know
1. As a place to live	5	4	3	2	1	9
2. As a place to raise children	5	4	3	2	1	9
3. As a place to work	5	4	3	2	1	9
4. As a place to retire	5	4	3	2	1	9
5. As a place to visit	5	4	3	2	1	9
6. As a city moving in the right direction	5	4	3	2	1	9
7. As a place you are proud to call home	5	4	3	2	1	9

- 2. Please rate each of the following major categories of services provided by Missouri City using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Quality of police and fire services	5	4	3	2	1	9
02. Overall efforts by city government in your area to ensure the community is prepared for emergencies	5	4	3	2	1	9
03. Overall maintenance of city streets, sidewalks and infrastructure	5	4	3	2	1	9
04. Overall effectiveness of communication by city government in your area	5	4	3	2	1	9
05. Overall flow of traffic and congestion management on streets in the City of Missouri City	5	4	3	2	1	9
06. Overall quality of trash and yard waste services	5	4	3	2	1	9
07. Overall quality of parks and recreation programs and facilities	5	4	3	2	1	9
08. Overall quality of customer service provided by city government in the City of Missouri City	5	4	3	2	1	9
09. Enforcement of local codes and ordinances	5	4	3	2	1	9
10. Emergency preparedness	5	4	3	2	1	9

- 3. From the list of items in Question 2, which THREE of the major categories of city services do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 2, or circle "NONE".]**

1st: ____ 2nd: ____ 3rd: ____ NONE

4. Please rate each of the following items that may influence your perception of the community using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall value that you receive for your city tax dollars and fees	5	4	3	2	1	9
2. Reputation of your community	5	4	3	2	1	9
3. Quality of city government services	5	4	3	2	1	9
4. Quality of life in your community	5	4	3	2	1	9
5. How well your community is planning growth	5	4	3	2	1	9
6. Appearance of your community	5	4	3	2	1	9
7. Leadership of elected officials	5	4	3	2	1	9
8. Leadership of City Manager	5	4	3	2	1	9

- 5a. **Police Services.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of city police protection	5	4	3	2	1	9
02. Visibility of police in neighborhoods	5	4	3	2	1	9
03. Visibility of police in commercial and retail areas	5	4	3	2	1	9
04. How quickly police respond to emergencies	5	4	3	2	1	9
05. Efforts by city government to prevent crime	5	4	3	2	1	9
06. Enforcement of city traffic laws	5	4	3	2	1	9
07. Police safety awareness education programs	5	4	3	2	1	9
08. 9-1-1 Service provided by operators	5	4	3	2	1	9

- 5b. **Fire Services/EMS.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
09. Overall quality of fire services	5	4	3	2	1	9
10. How quickly fire services personnel respond	5	4	3	2	1	9
11. Fire education programs in your community	5	4	3	2	1	9
12. Fire inspection programs in your community	5	4	3	2	1	9

6. From the list of items in Questions 5a-b, which **THREE** of the major categories of Public Safety Services do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Questions 5a-b, or circle "NONE".]

1st: ____ 2nd: ____ 3rd: ____ NONE

7. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations.

How safe do you feel...	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
1. Walking in your neighborhood during the day	5	4	3	2	1	9
2. Walking in your neighborhood after dark	5	4	3	2	1	9
3. Walking on city trails/in city parks	5	4	3	2	1	9
4. Overall feeling of safety in my community	5	4	3	2	1	9

8. **Parks and Recreation.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of city parks	5	4	3	2	1	9
02. Quality of facilities at city parks (e.g. picnic shelters, playgrounds)	5	4	3	2	1	9
03. Number of parks	5	4	3	2	1	9
04. Maintenance and appearance of City community centers	5	4	3	2	1	9
05. Availability of meeting space in your community	5	4	3	2	1	9
06. Number of walking/biking trails	5	4	3	2	1	9
07. Quality of outdoor athletic fields	5	4	3	2	1	9
08. Youth athletic programs in your area	5	4	3	2	1	9
09. Adult athletic programs in your area	5	4	3	2	1	9
10. Senior citizen programs	5	4	3	2	1	9
11. Ease of registering for city programs	5	4	3	2	1	9

9. From the list of items in Question 8, which **THREE** of the major categories of Parks and Recreation Services do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 8, or circle "NONE".]

1st: ____ 2nd: ____ 3rd: ____ NONE

10. **Public Works Services.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Condition of major streets in Missouri City	5	4	3	2	1	9
02. Condition of streets in your neighborhood	5	4	3	2	1	9
03. Condition of sidewalks in your neighborhood	5	4	3	2	1	9
04. Condition of street drainage/water drainage	5	4	3	2	1	9
05. Condition of street signs and traffic signals	5	4	3	2	1	9
06. Adequacy of street lighting in Missouri City	5	4	3	2	1	9
07. Mowing/tree trimming along streets and other public areas	5	4	3	2	1	9
08. Cleanliness of streets and other public areas	5	4	3	2	1	9
09. Overall quality of animal control services	5	4	3	2	1	9
10. Animal services pet adoption and rescue efforts	5	4	3	2	1	9
11. Animal services enforcement of animal codes	5	4	3	2	1	9

11. From the list of items in Question 10, which **THREE** of the major categories of Public Works Services do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE".]

1st: ____ 2nd: ____ 3rd: ____ NONE

12. **Trash Services.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Residential trash collection services	5	4	3	2	1	9
2. Curbside recycling services	5	4	3	2	1	9
3. Yardwaste collection services	5	4	3	2	1	9
4. Bulky item pick-up/removal services (e.g. old furniture, appliances)	5	4	3	2	1	9

13. **Code Enforcement.** Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk and debris on private property in your community	5	4	3	2	1	9
2.	Enforcing the mowing and cutting of weeds and grass on private property	5	4	3	2	1	9
3.	Enforcing the exterior maintenance of residential property	5	4	3	2	1	9
4.	Enforcing the exterior maintenance of commercial/business property	5	4	3	2	1	9
5.	Enforcing sign regulations	5	4	3	2	1	9
6.	Enforcement of yard parking regulations in your neighborhood	5	4	3	2	1	9
7.	City efforts to remove abandoned or inoperative vehicles	5	4	3	2	1	9
8.	SeeClickFix to report code violations in the community or neighborhood	5	4	3	2	1	9

14. From the list of items in Question 13, which THREE of the major categories of Code Enforcement Services do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 13, or circle "NONE".]

1st: ____ 2nd: ____ 3rd: ____ NONE

15. **Public Information Services.** Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with...		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Availability of information about city governmental services and activities	5	4	3	2	1	9
2.	Timeliness of information provided by your city government	5	4	3	2	1	9
3.	Efforts by city government to keep you informed about local issues	5	4	3	2	1	9
4.	The quality of your city cable television channel	5	4	3	2	1	9
5.	The quality of the city website	5	4	3	2	1	9
6.	The level of public involvement in local decisions	5	4	3	2	1	9
7.	Quality of social media outlets (e.g. Facebook, Twitter, Instagram, YouTube)	5	4	3	2	1	9

16. From which of the following sources do you currently get information about the City of Missouri City? [Check all that apply.]

- | | | |
|---|---|---|
| <input type="checkbox"/> (01) Local newspapers | <input type="checkbox"/> (06) Twitter | <input type="checkbox"/> (11) SeeClickFix |
| <input type="checkbox"/> (02) City website (MissouriCityTX.gov) | <input type="checkbox"/> (07) YouTube | <input type="checkbox"/> (12) Print brochures, flyers |
| <input type="checkbox"/> (03) Radio | <input type="checkbox"/> (08) MCTV (public access) | <input type="checkbox"/> (13) Leadership Luncheon |
| <input type="checkbox"/> (04) TV news channels | <input type="checkbox"/> (09) R.A.I.D.s Police alerts | |
| <input type="checkbox"/> (05) City Facebook Page | <input type="checkbox"/> (10) Your HOA | |

17. **Have you called your city government with a question, problem, or complaint during the past year?**

___(1) Yes [Answer Q17a.] ___(2) No [Skip to Q18.]

17a. **Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the government employees you have contacted with regard to the following.**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. How easy they were to contact	5	4	3	2	1	9
2. Courteousness of staff	5	4	3	2	1	9
3. The accuracy of the information and assistance given	5	4	3	2	1	9
4. How quickly city staff responded to your request	5	4	3	2	1	9
5. How well your issue was handled	5	4	3	2	1	9

18. **Reasons to Live in Missouri City. Several reasons for deciding where to live are listed below. Using a scale of 1 to 4, with 4 being "Very Important" and 1 being "Not Important", please rate how important each reason is to your decision to live in Missouri City.**

Reasons for deciding to live in Missouri City	Very Important	Somewhat Important	Not Sure	Not Important
01. Small town feel	4	3	2	1
02. Quality of public schools	4	3	2	1
03. Employment opportunities	4	3	2	1
04. Types of housing	4	3	2	1
05. Affordability of housing	4	3	2	1
06. Access to quality shopping	4	3	2	1
07. Availability of parks and recreation opportunities	4	3	2	1
08. Near family or friends	4	3	2	1
09. Safety and security	4	3	2	1
10. Availability of transportation options	4	3	2	1
11. Availability of cultural activities and the arts	4	3	2	1
12. Access to restaurants and entertainment	4	3	2	1
13. Availability of retail shopping choices	4	3	2	1

19. **What are the MOST SIGNIFICANT issues facing Missouri City in the next 5 years?**

20. **What would you consider Missouri City's greatest assets?**

21. **What is your number one desire for Missouri City?**

This concludes the survey – Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential and will be used to help guide City improvements, allowing us to serve you better. The information to the right will ONLY be used to help identify the level of satisfaction with City services in your area. Thank you!

Missouri City Community Survey

GIS Maps

...helping organizations make better decisions since 1982

2020

Submitted to the City of Missouri City, Texas

By:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

April 2020



Interpreting GIS Maps

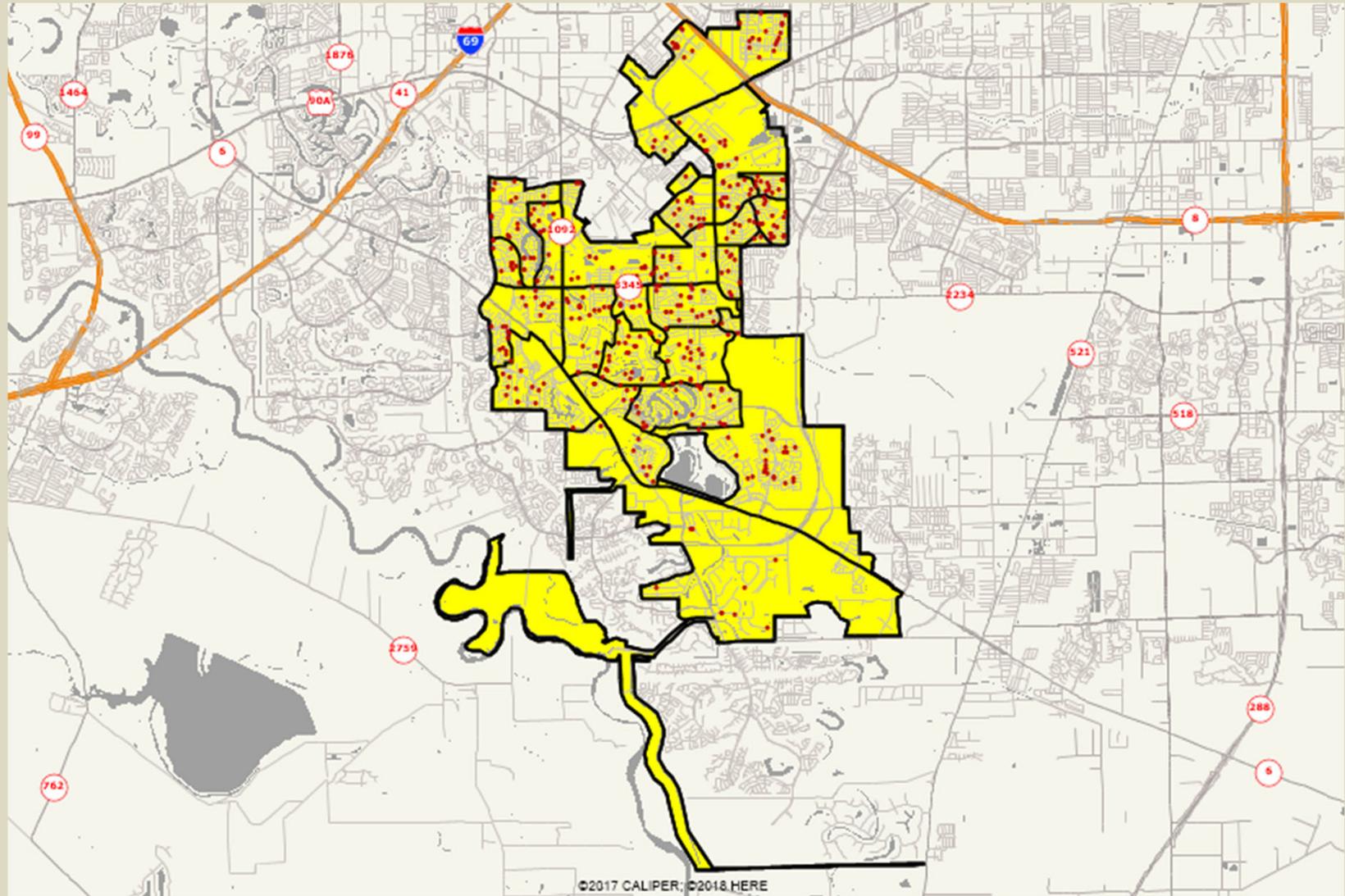
Missouri City, Texas

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group.

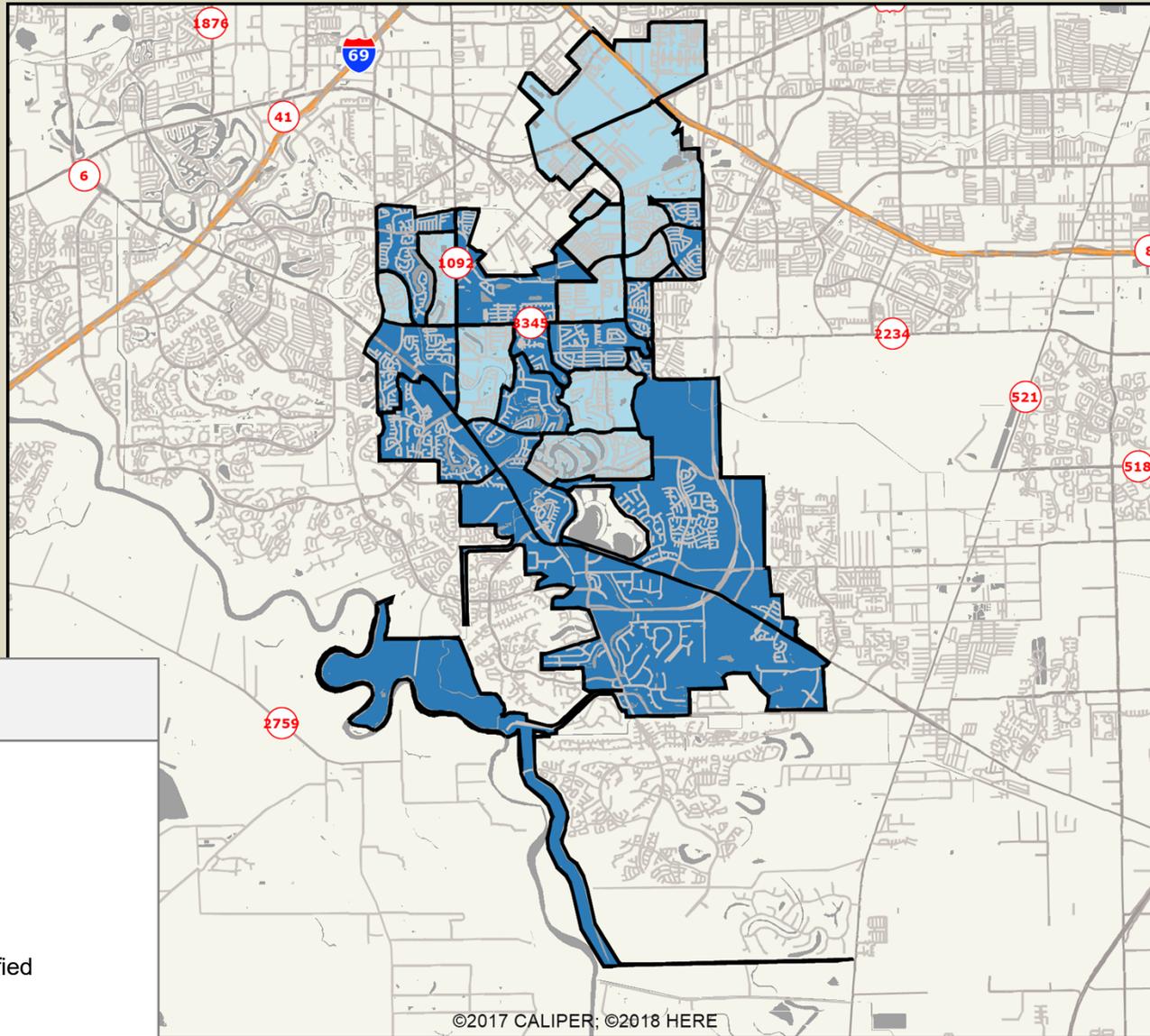
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents



Q1-01 As a place to live



Legend

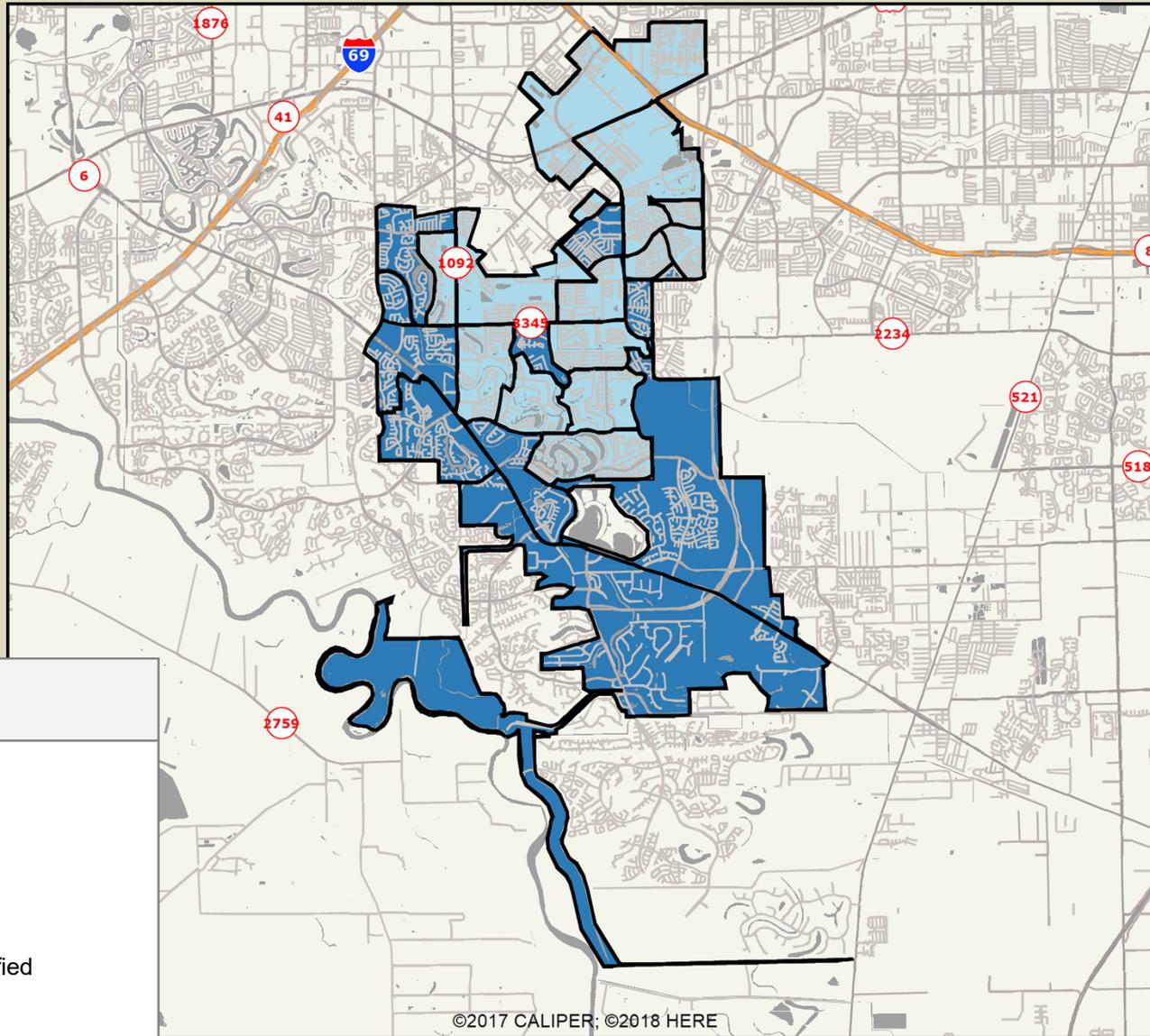
- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-02 As a place to raise children



Legend

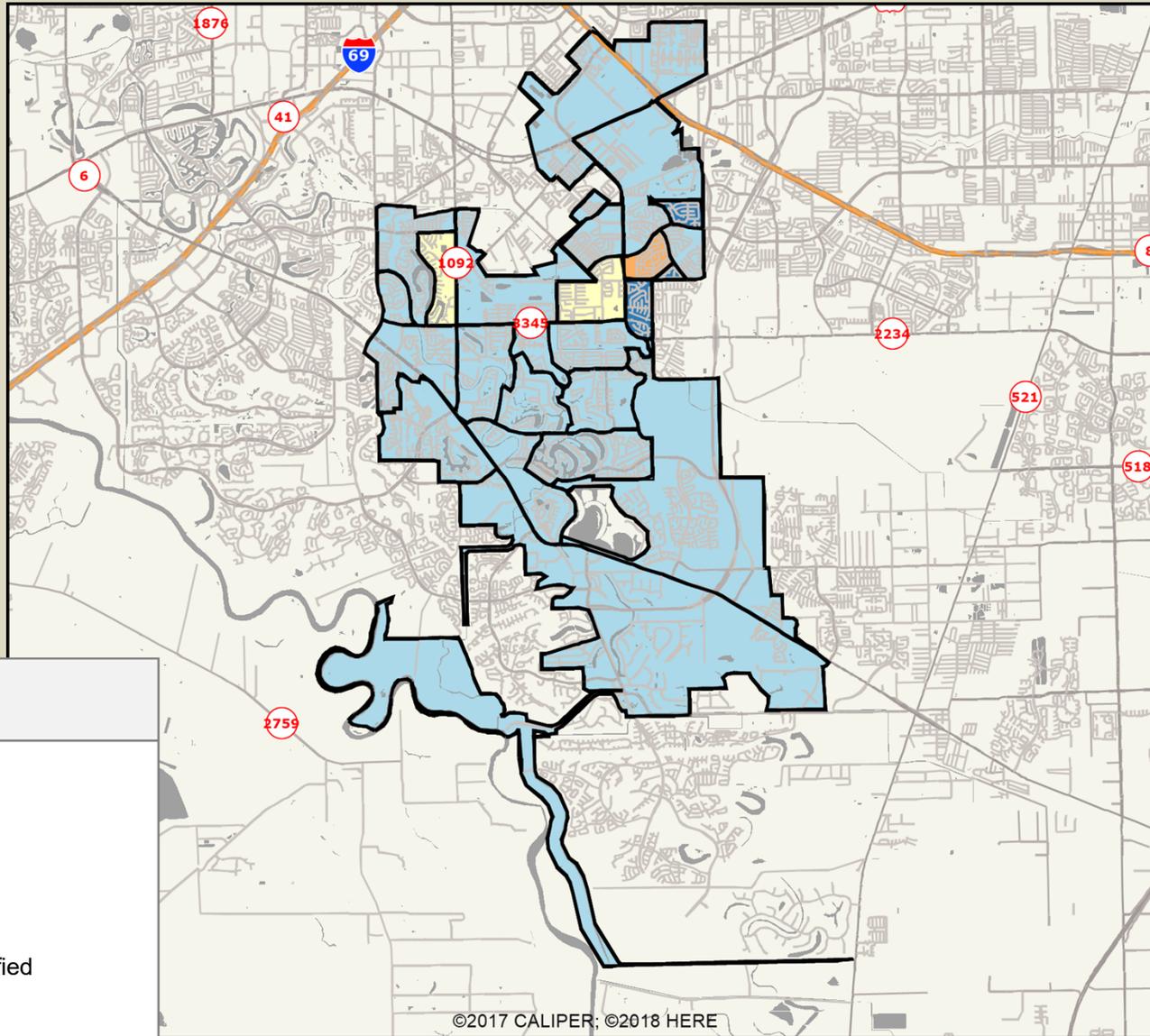
- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-03 As a place to work



Legend

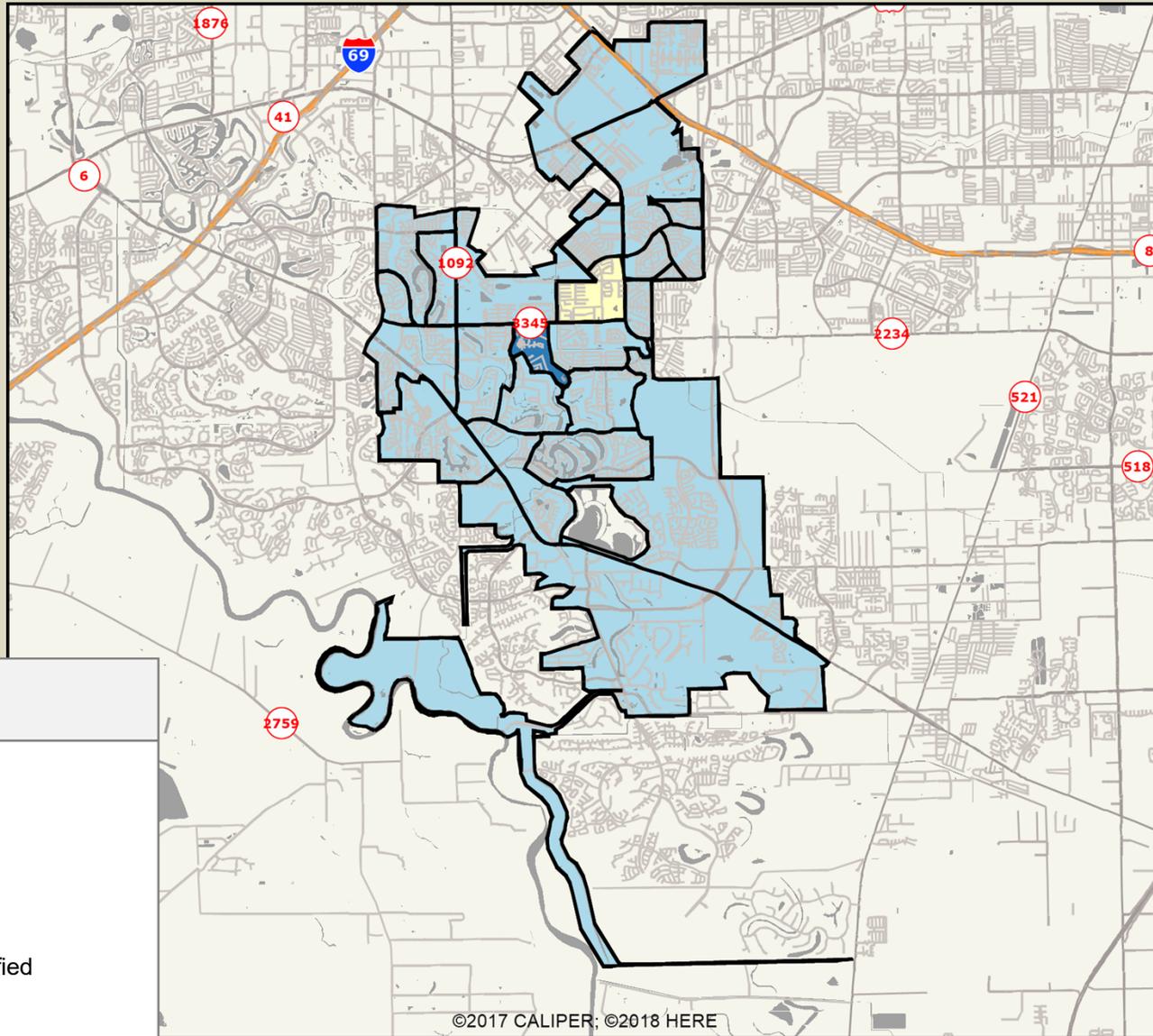
- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-04 As a place to retire



Legend

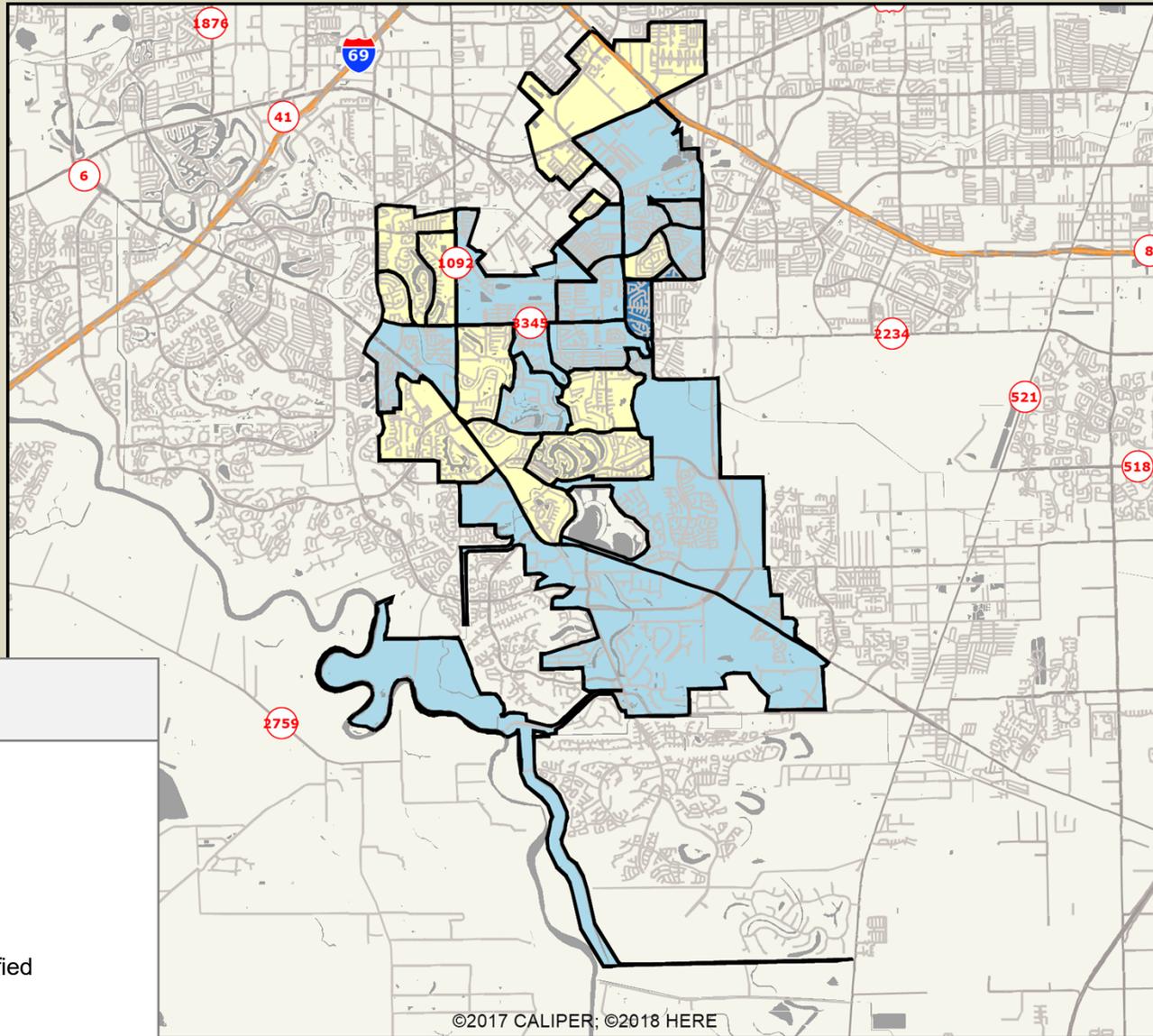
- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-05 As a place to visit



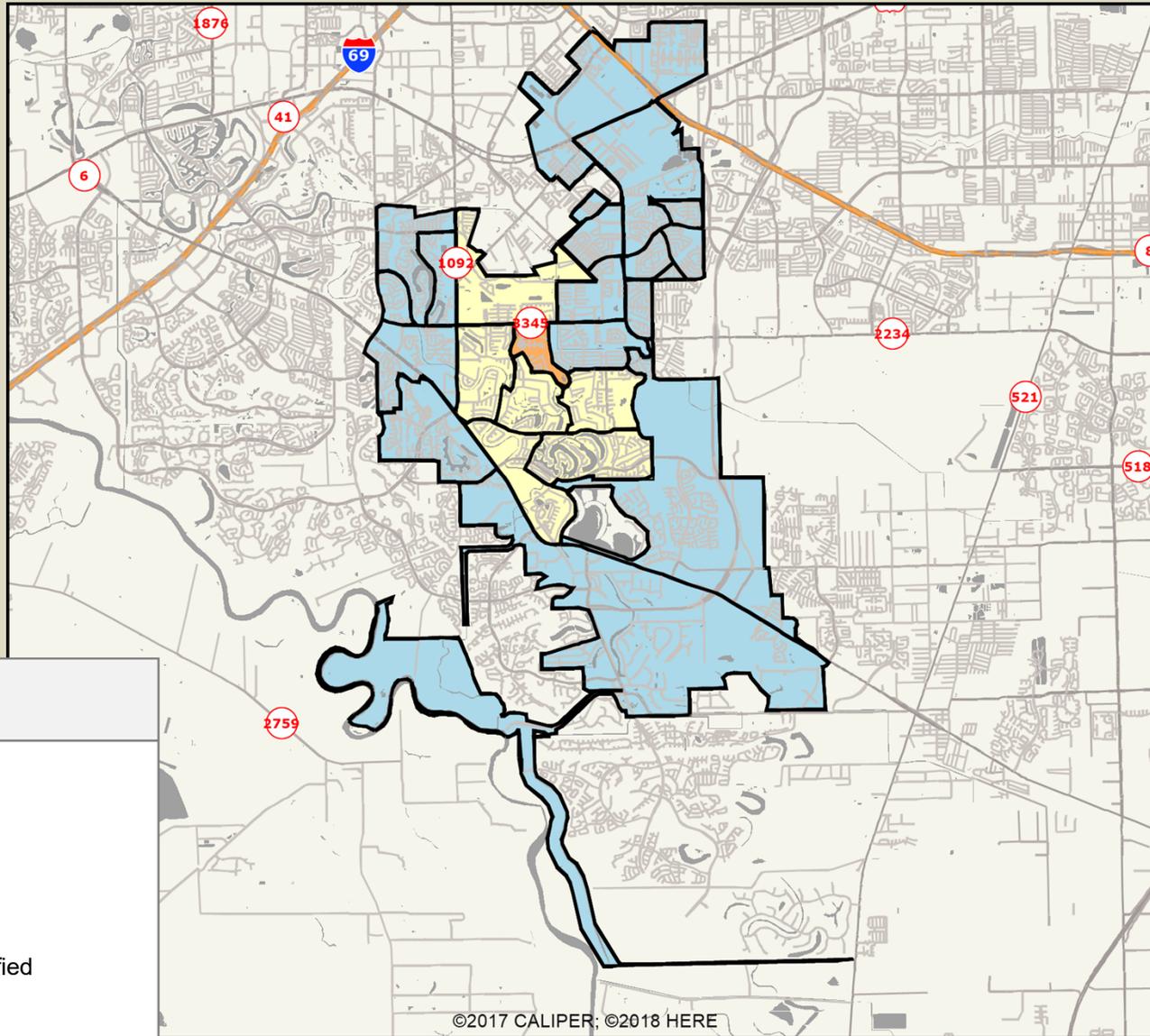
Legend

- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-06 As a city moving in the right direction



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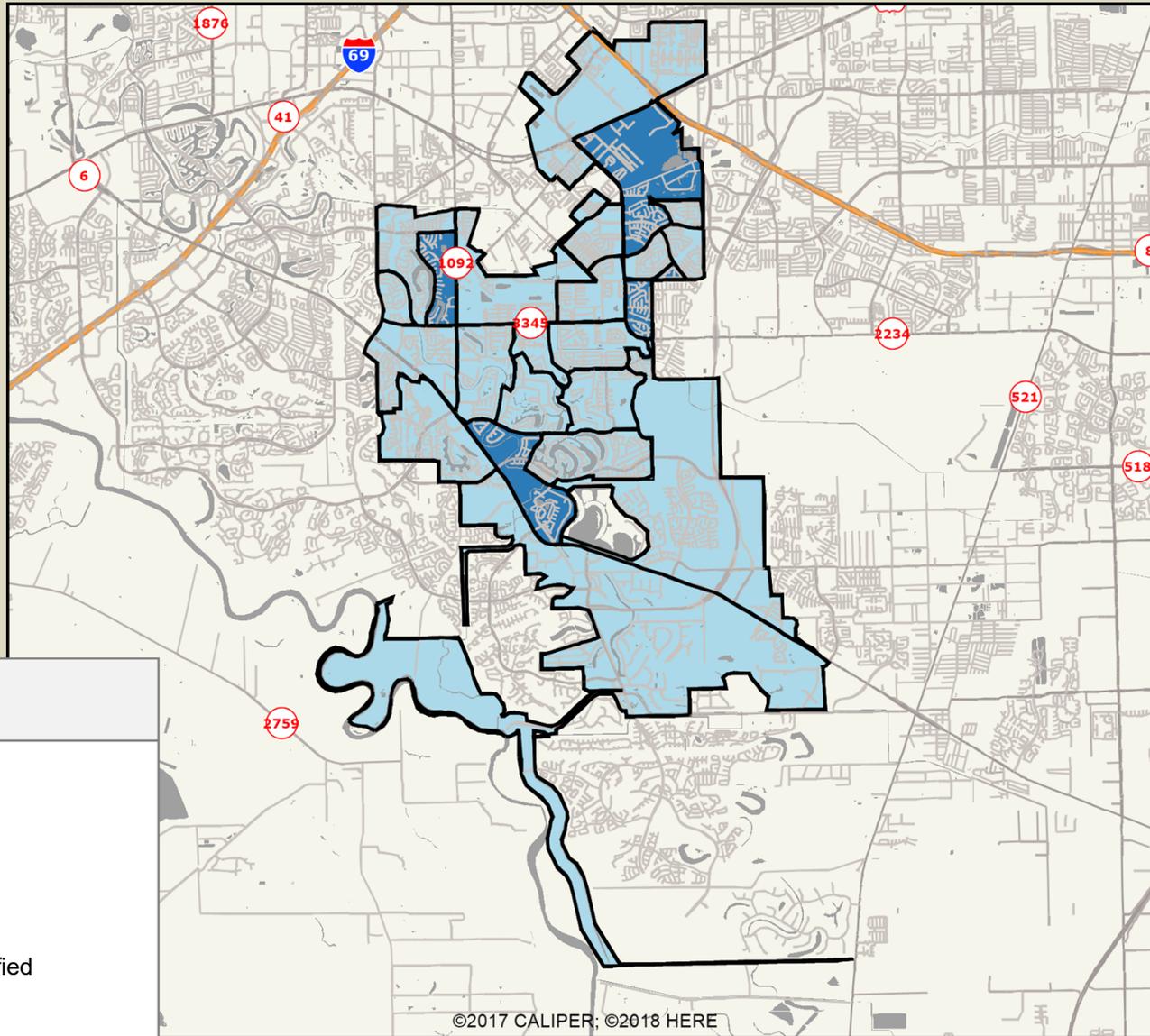
Legend

- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-07 As a place you are proud to call home



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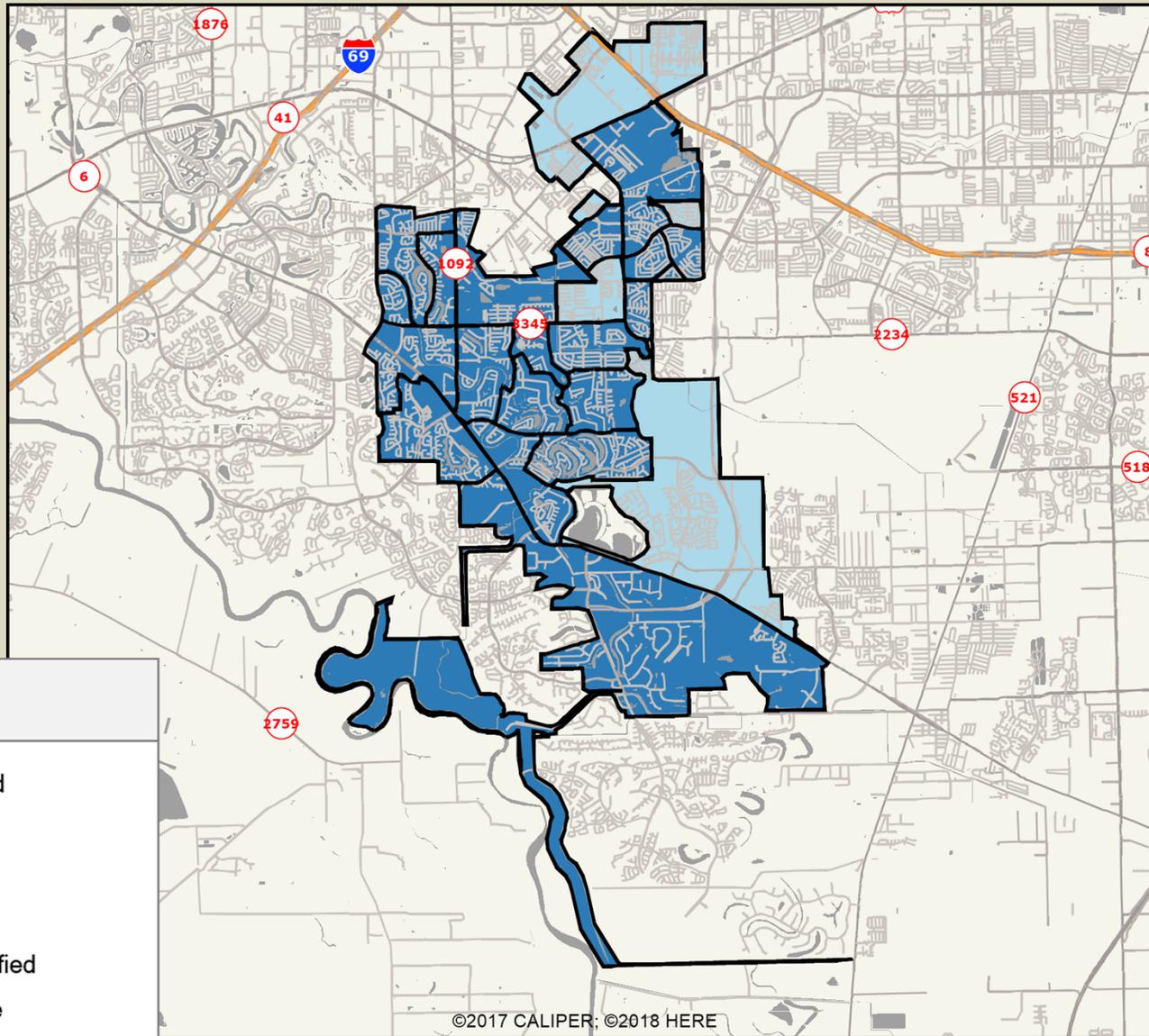
Legend

- Excellent
- Good
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-01 Quality of police and fire services



Legend

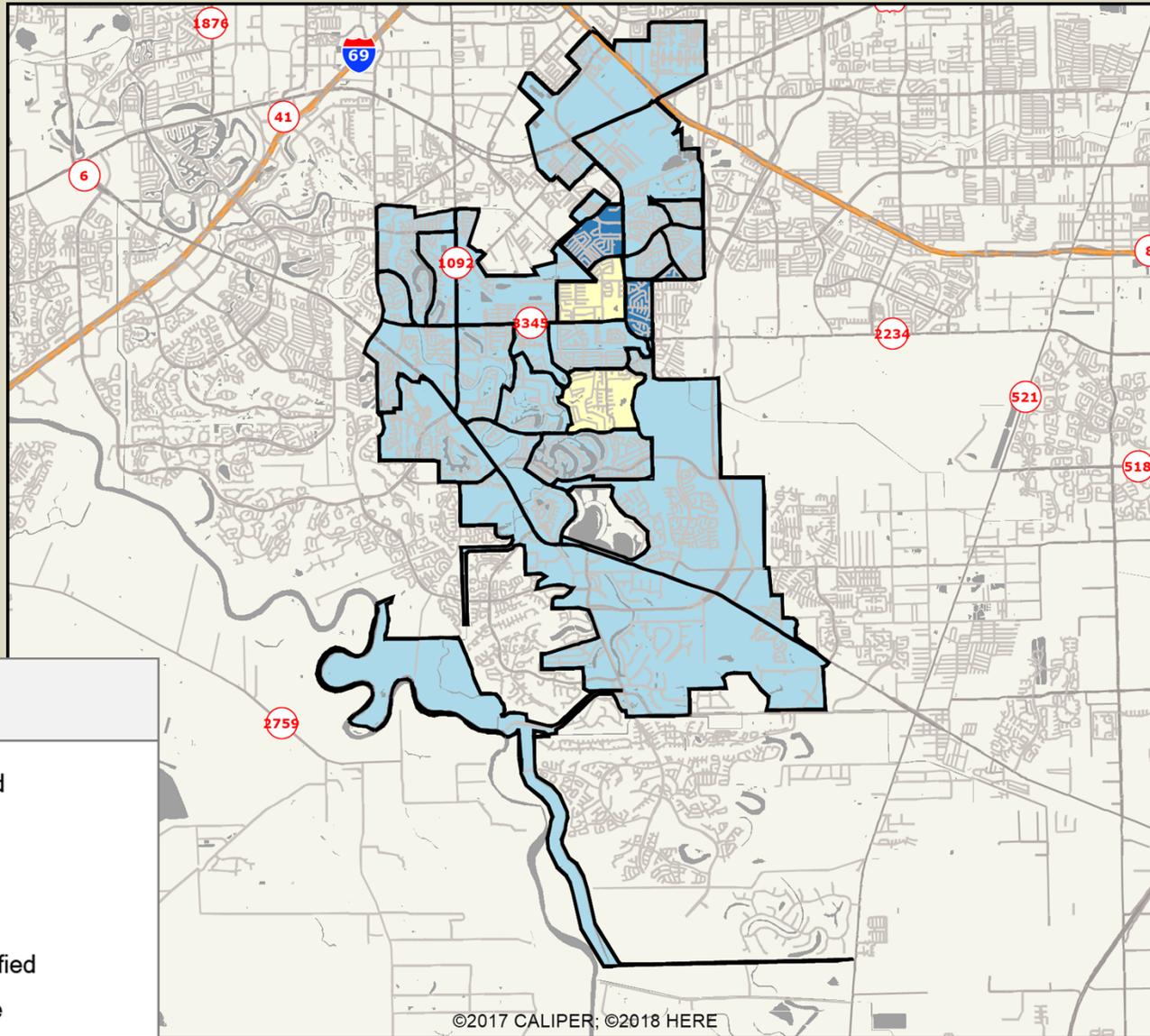
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-02 Overall efforts by city government in your area to ensure the community is prepared for emergencies

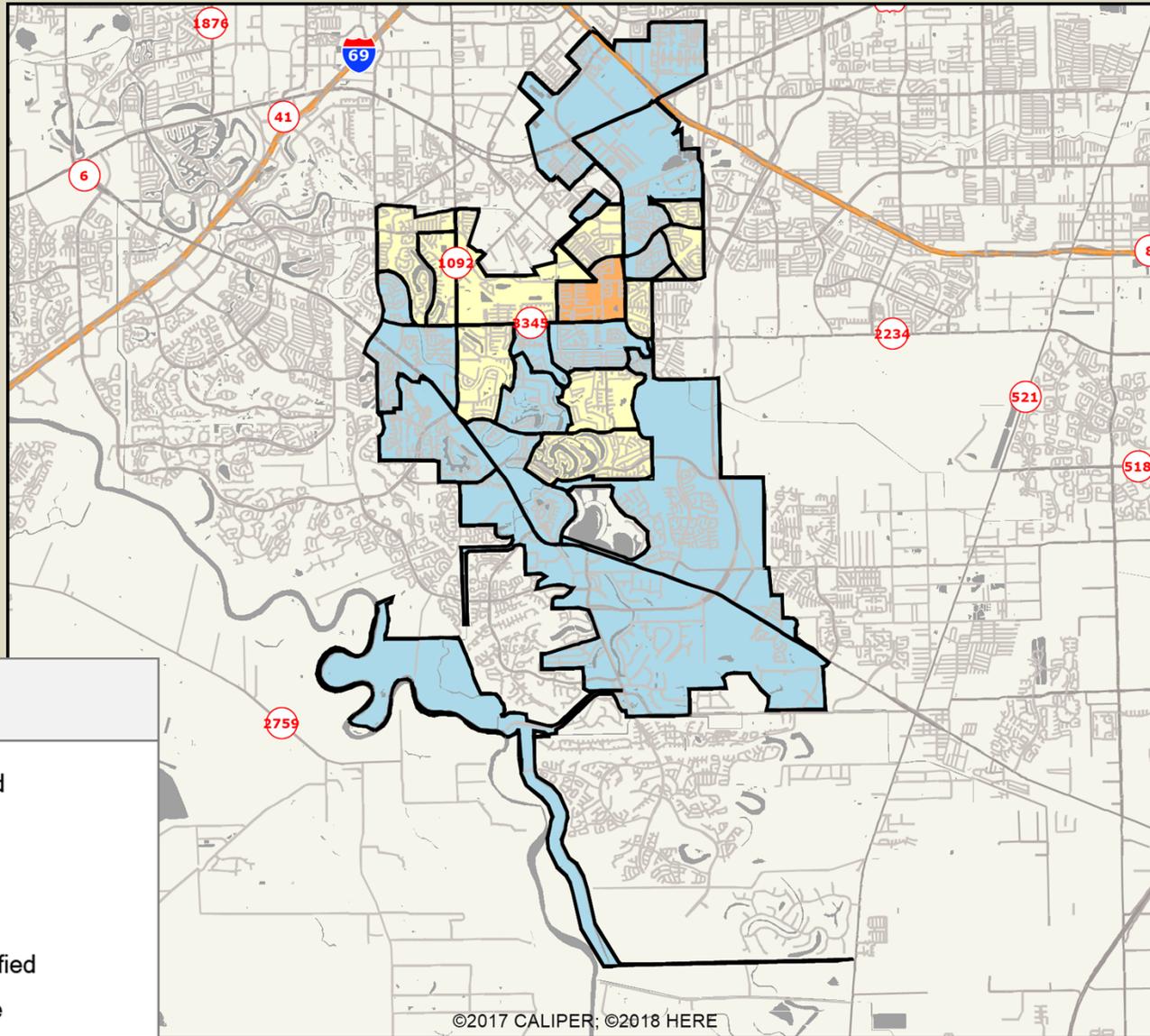


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q2-03 Overall maintenance of city streets, sidewalks and infrastructure



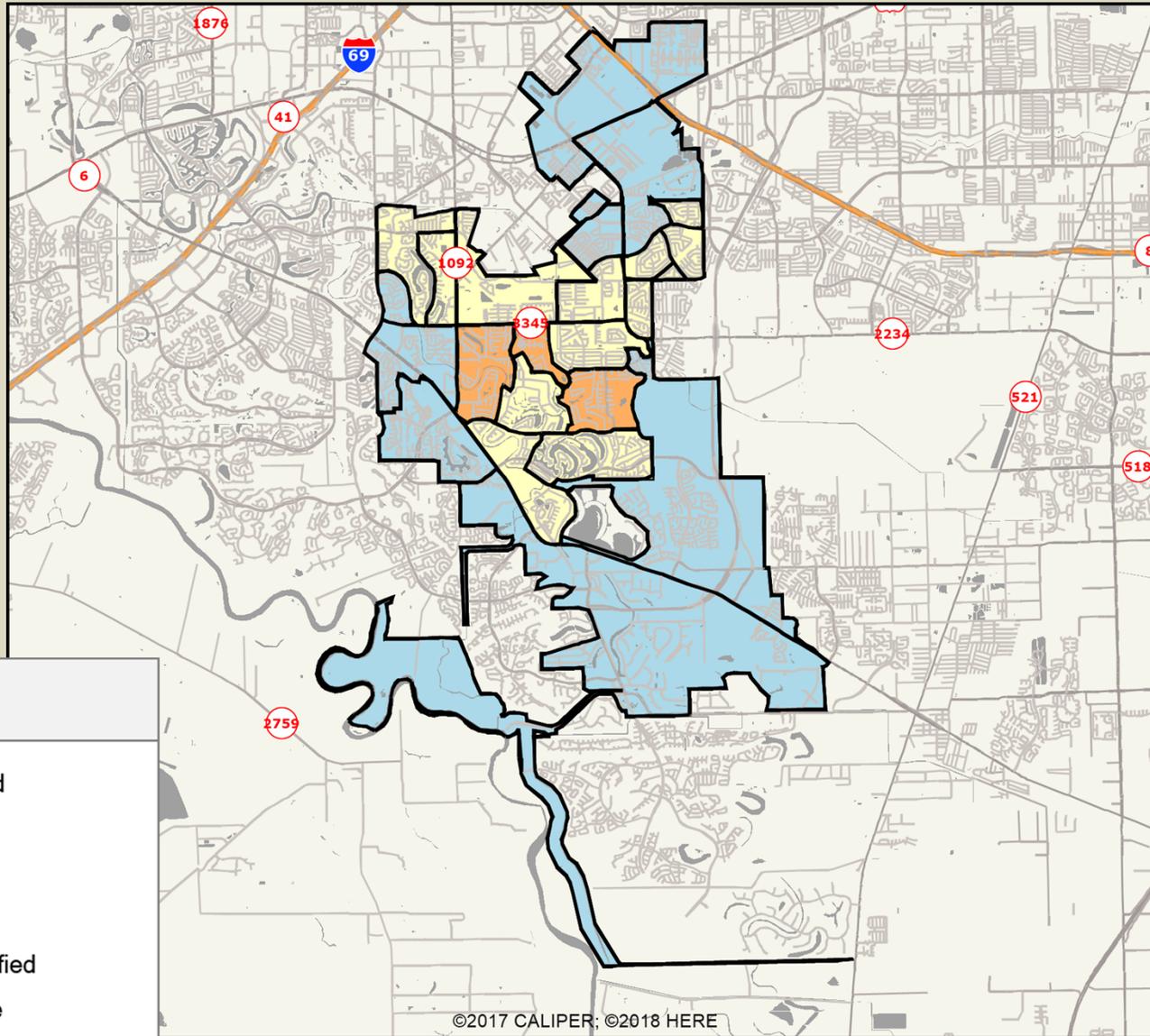
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-04 Overall effectiveness of communication by city government in your area



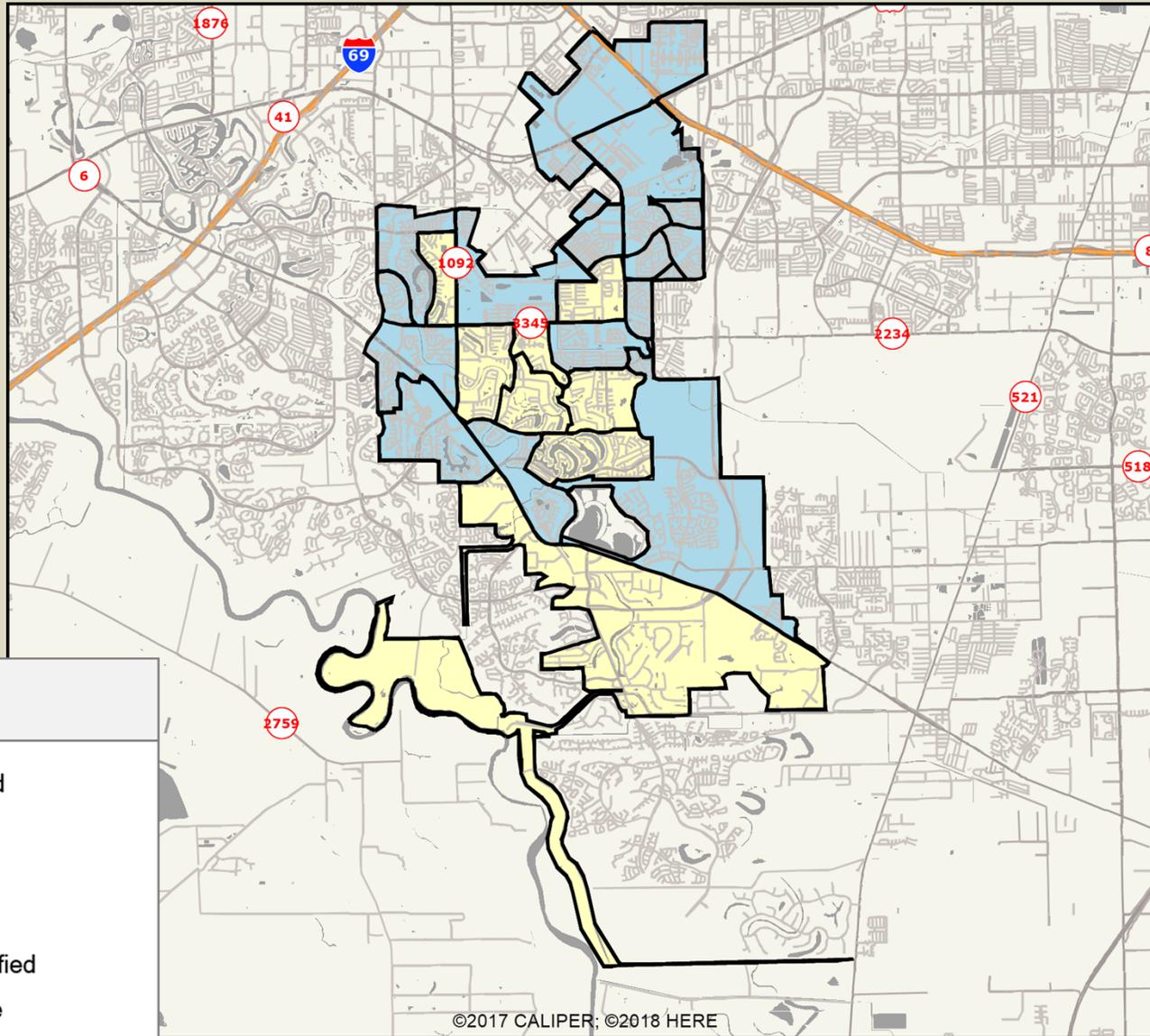
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-05 Overall flow of traffic and congestion management on streets in the City of Missouri City



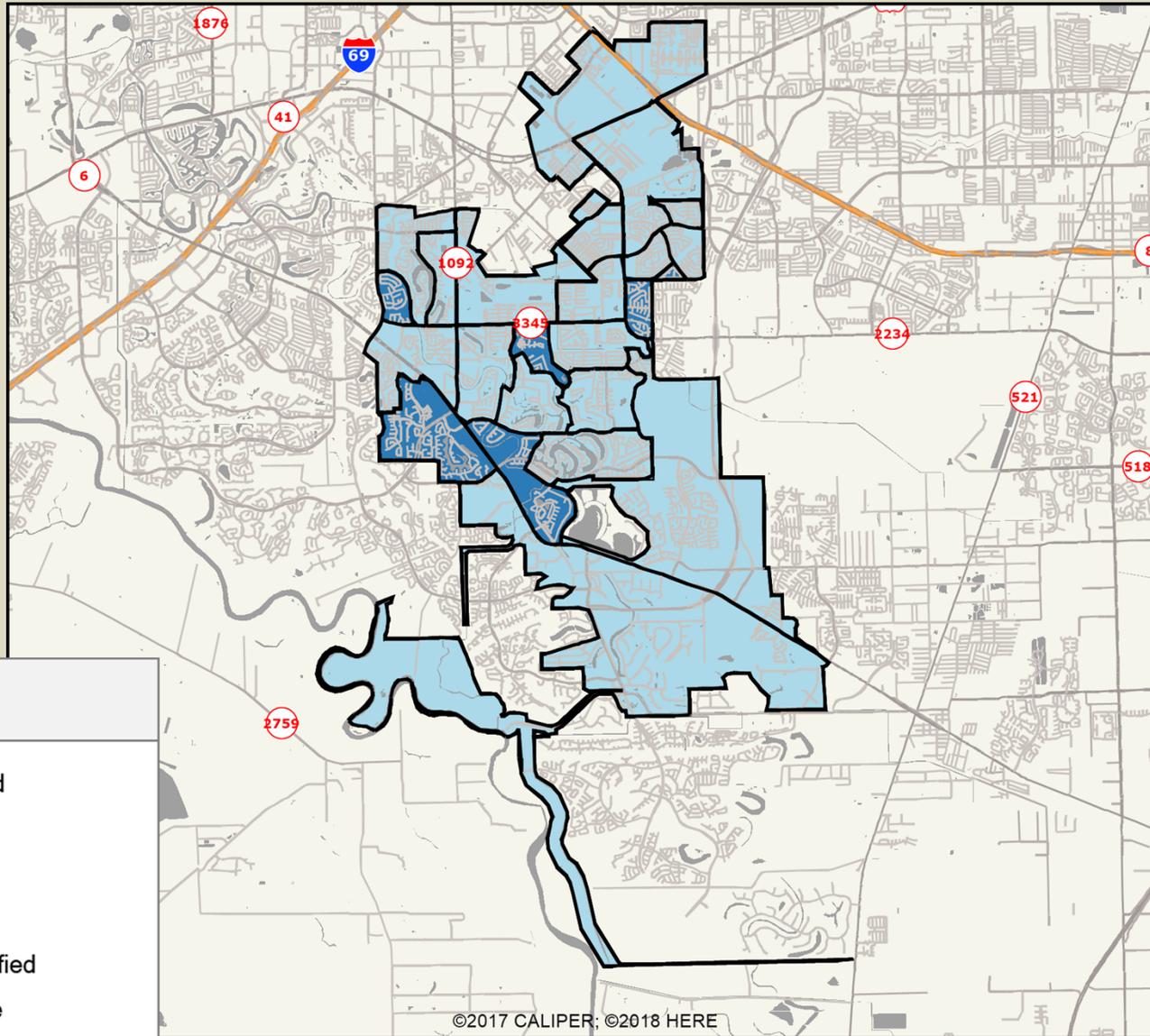
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-06 Overall quality of trash and yard waste services



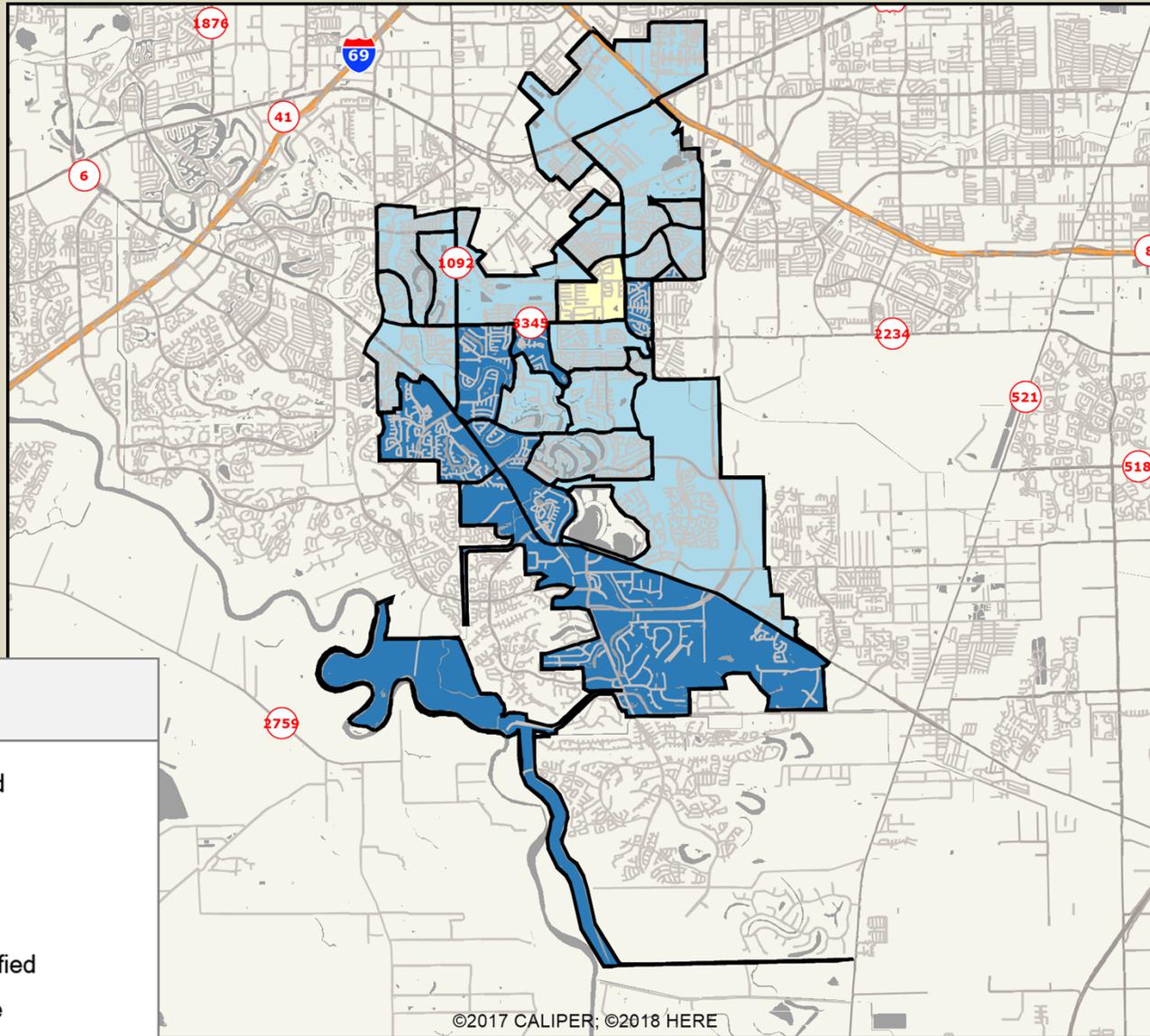
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q2-07 Overall quality of parks and recreation programs and facilities



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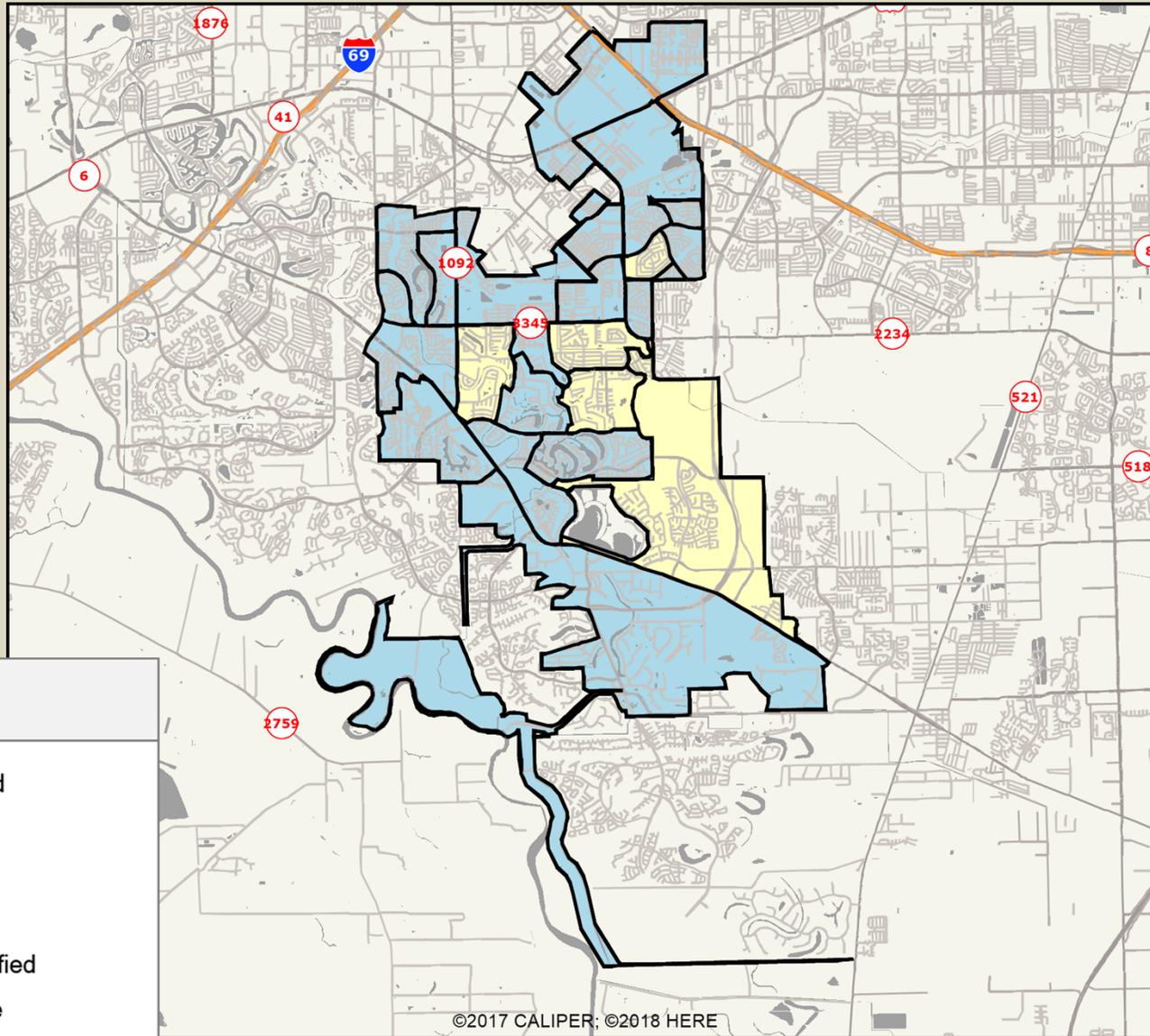
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-08 Overall quality of customer service provided by city government in the City of Missouri City



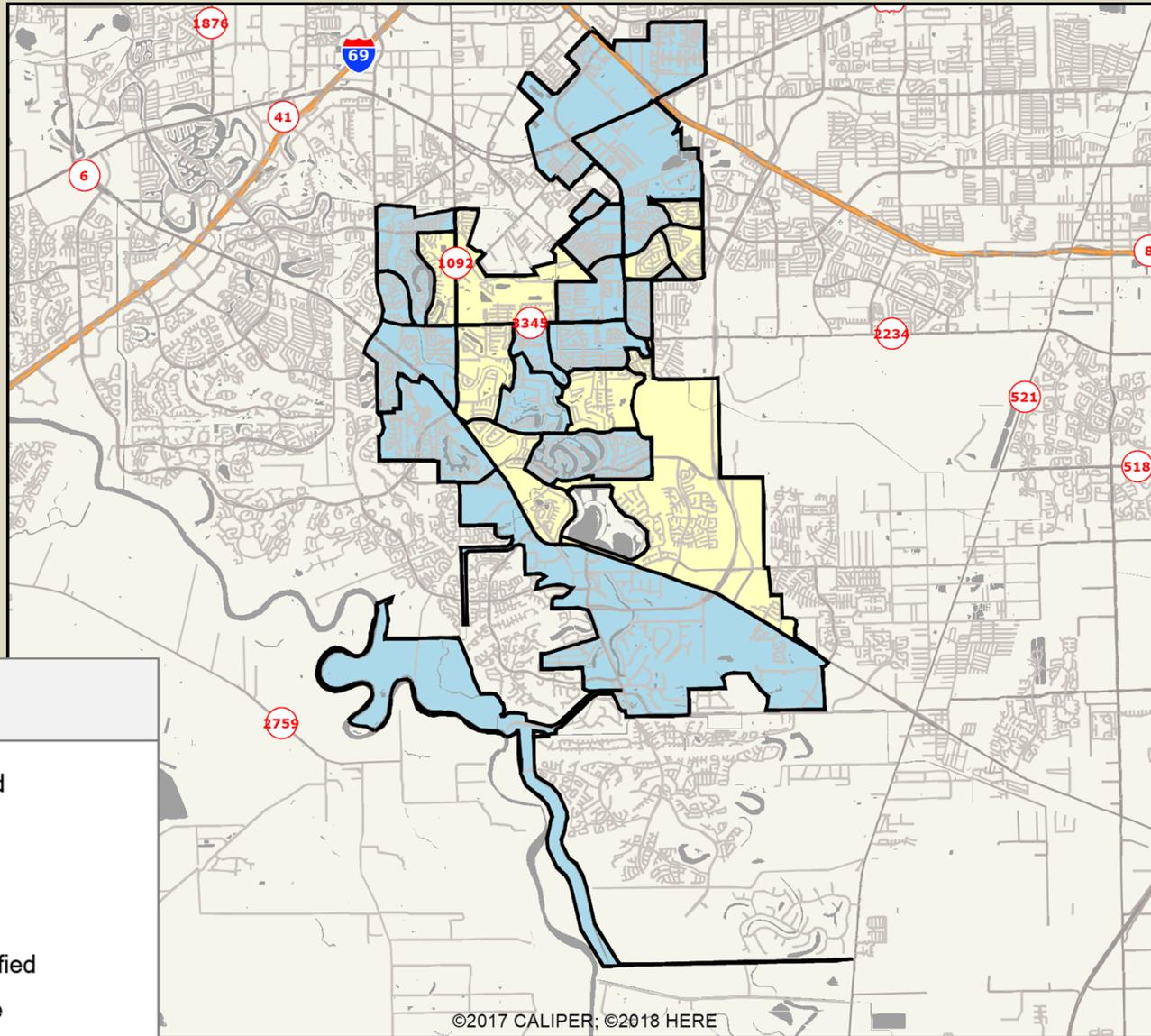
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q2-09 Enforcement of local codes and ordinances



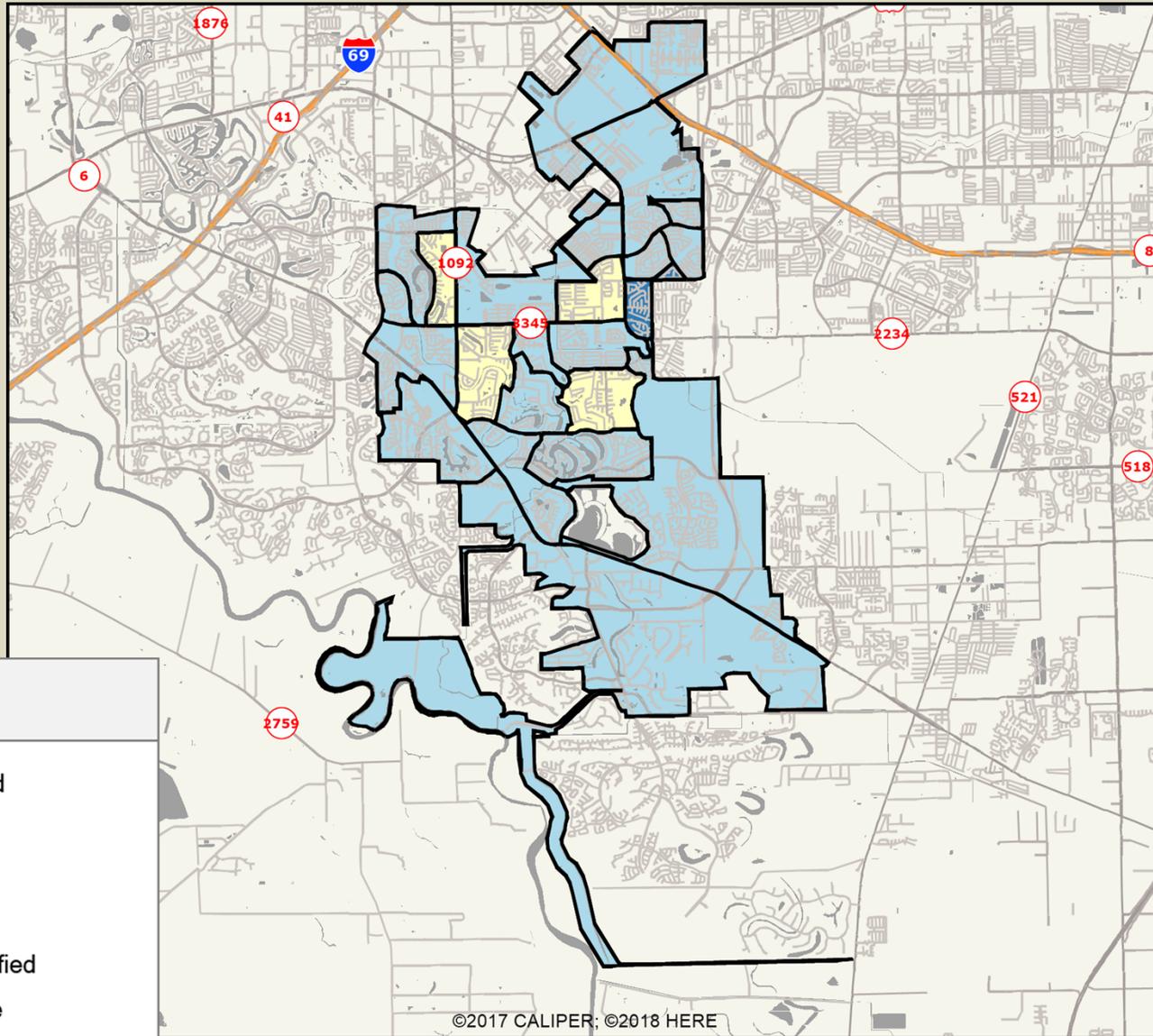
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q2-10 Emergency preparedness

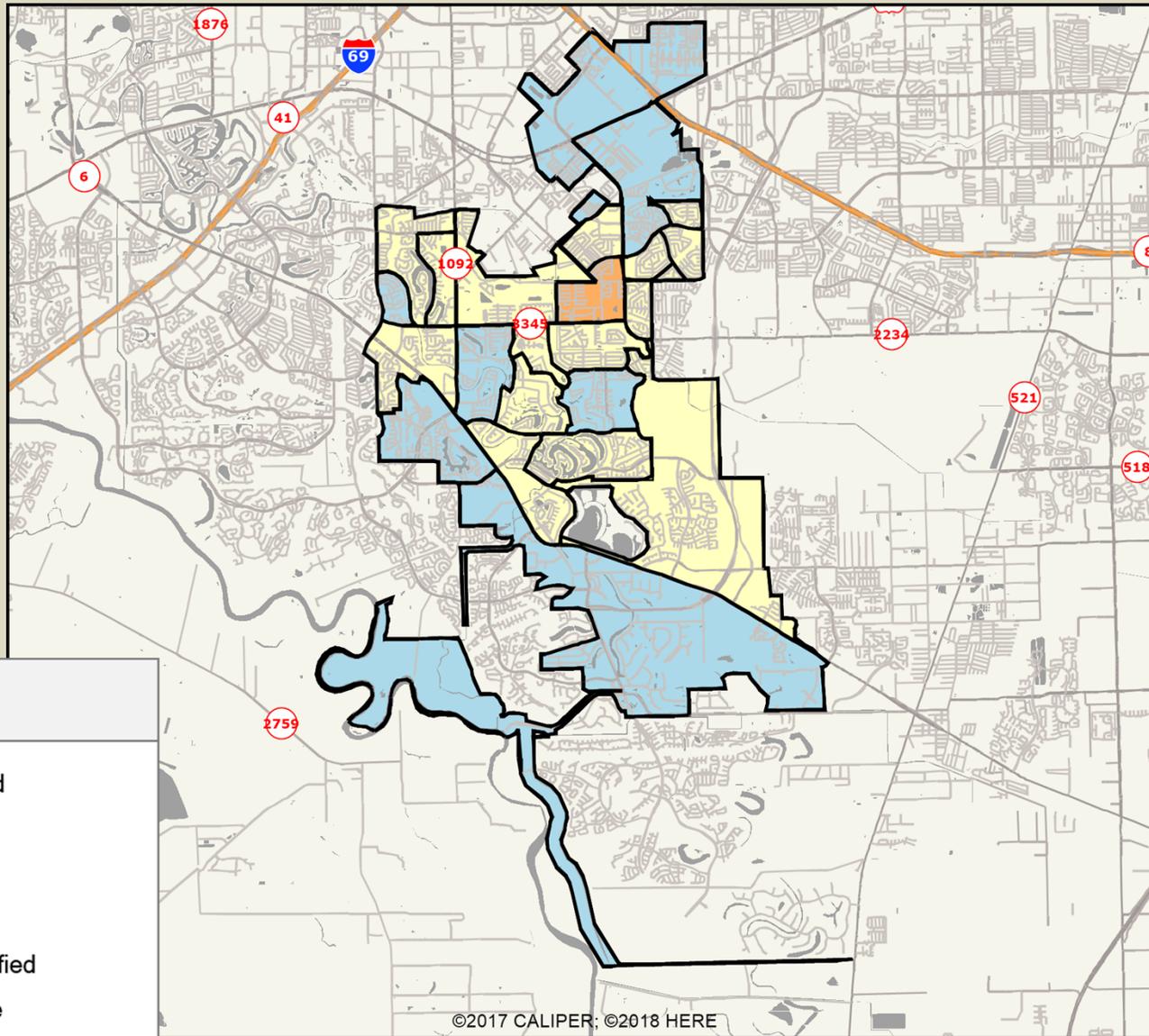


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-01 Overall value that you receive for your city tax dollars and fees

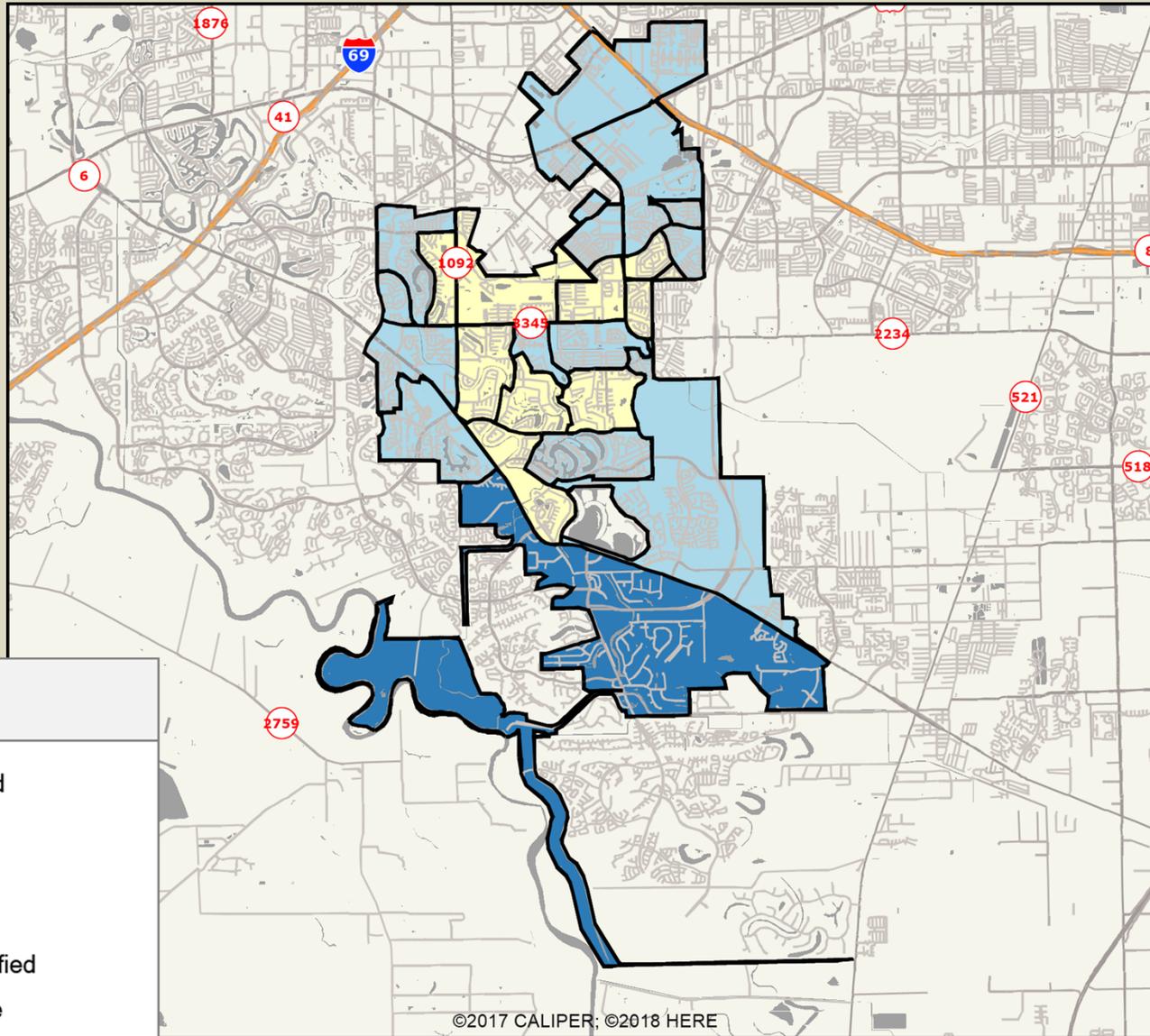


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-02 Reputation of your community



Legend

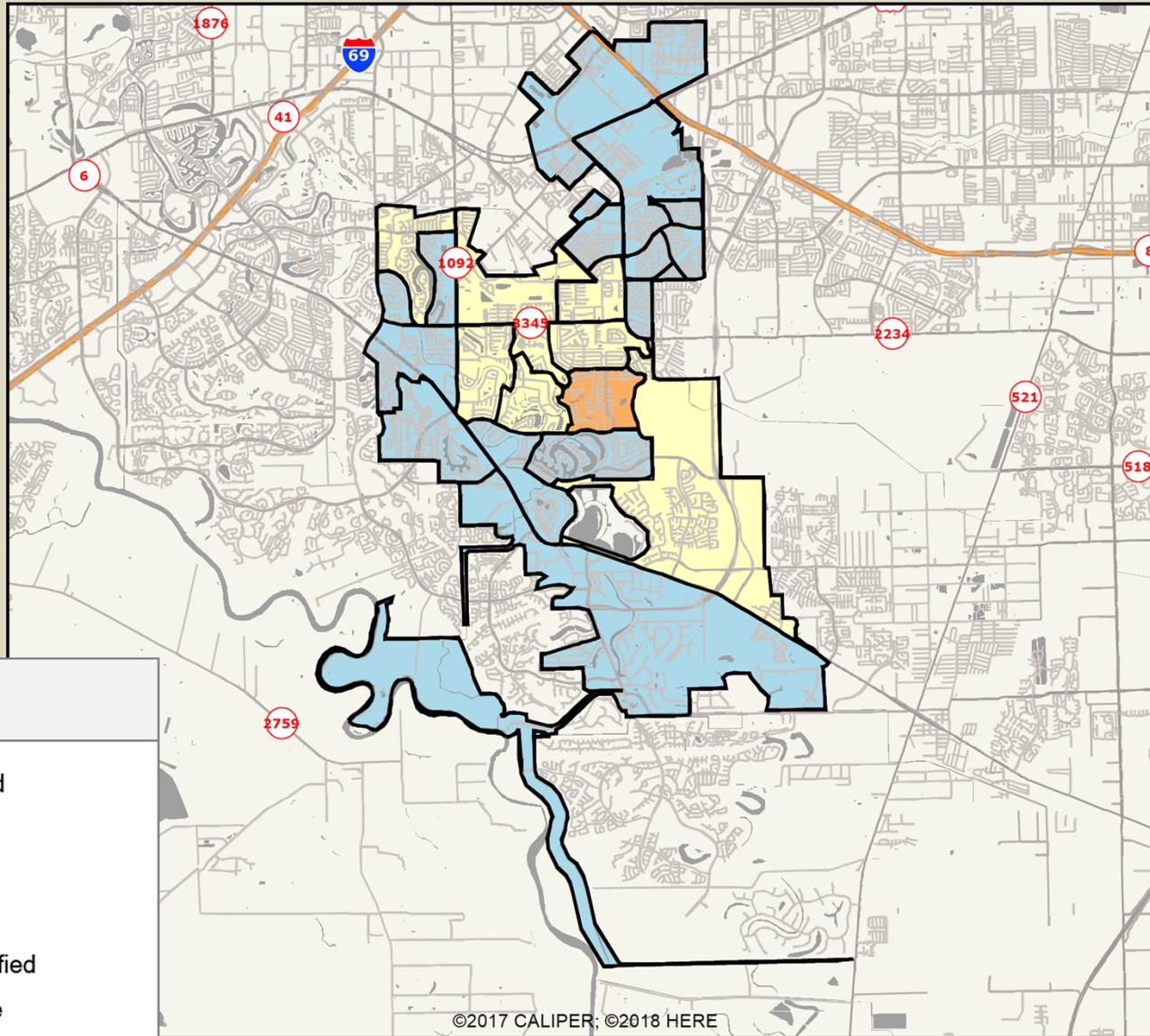
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q4-03 Quality of city government services



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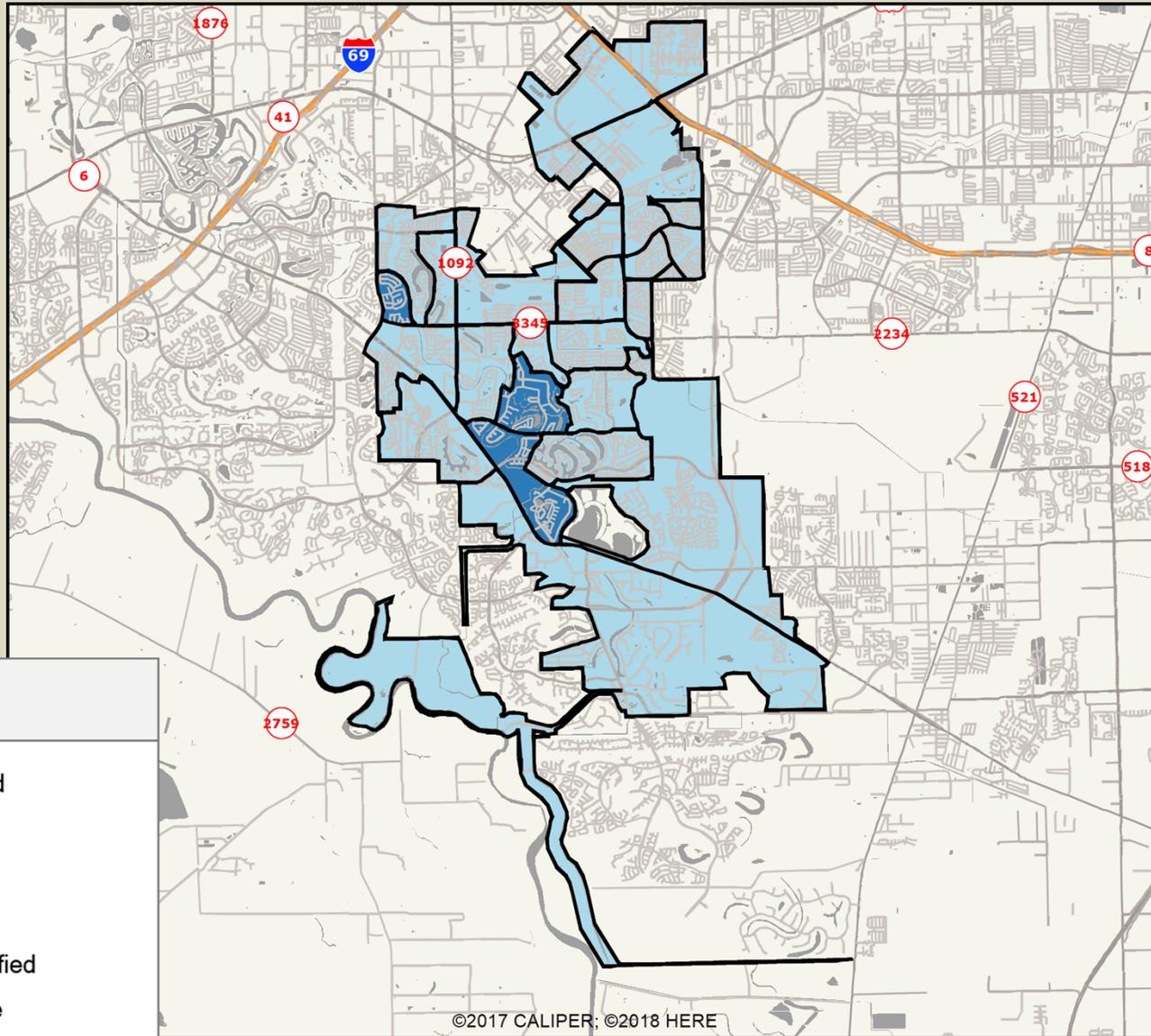
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q4-04 Quality of life in your community



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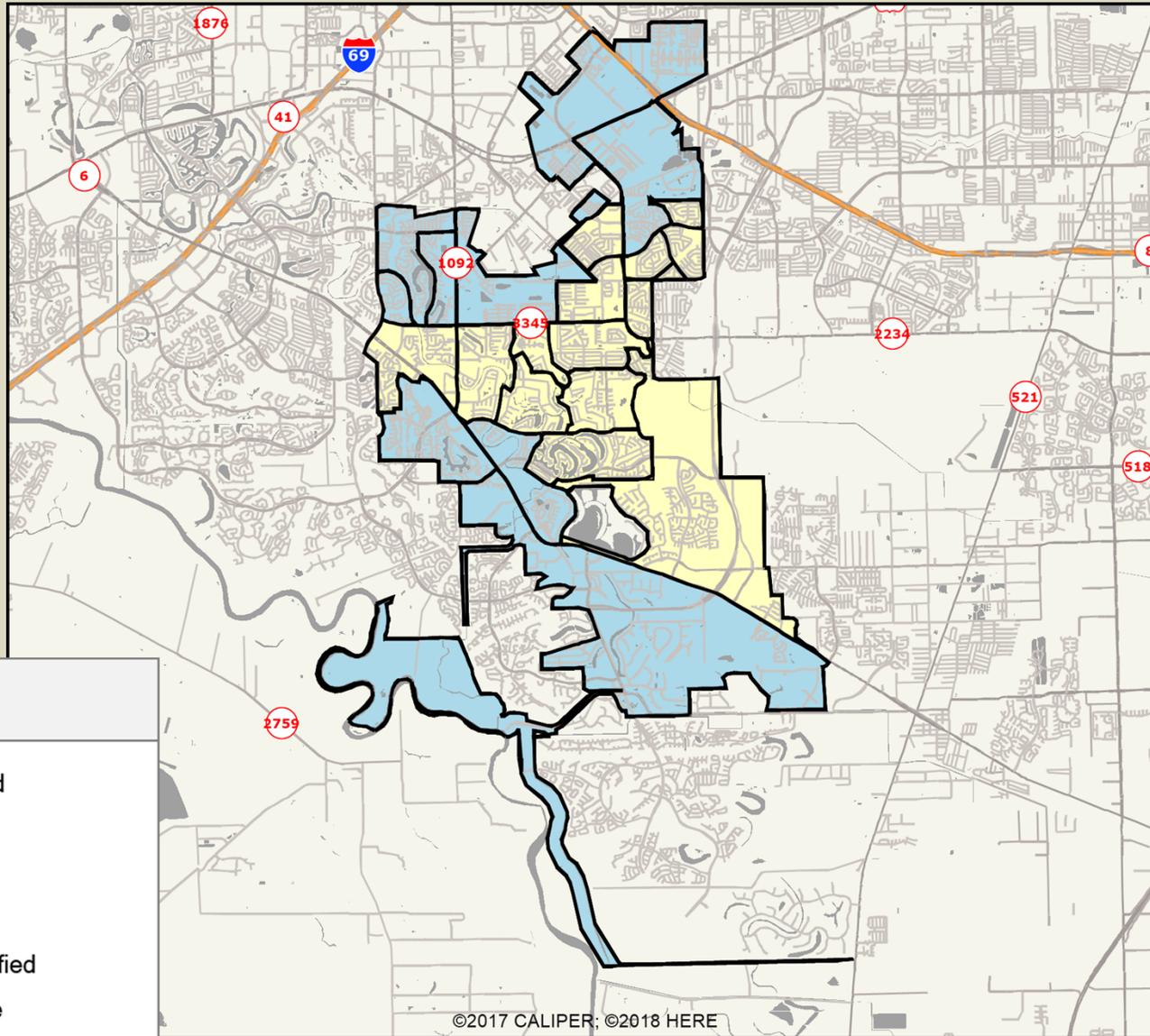
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q4-05 How well your community is planning growth



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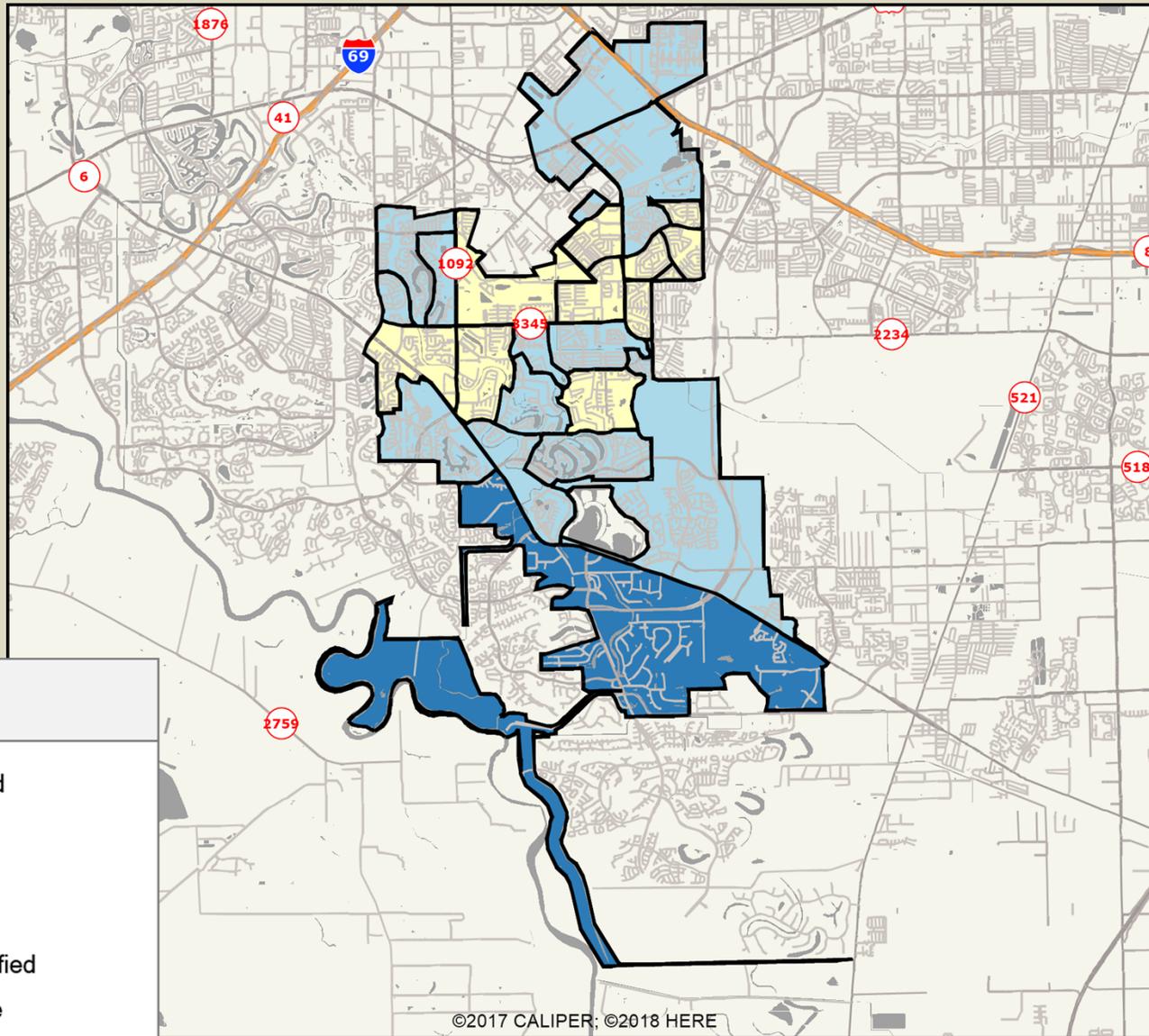
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q4-06 Appearance of your community



Legend

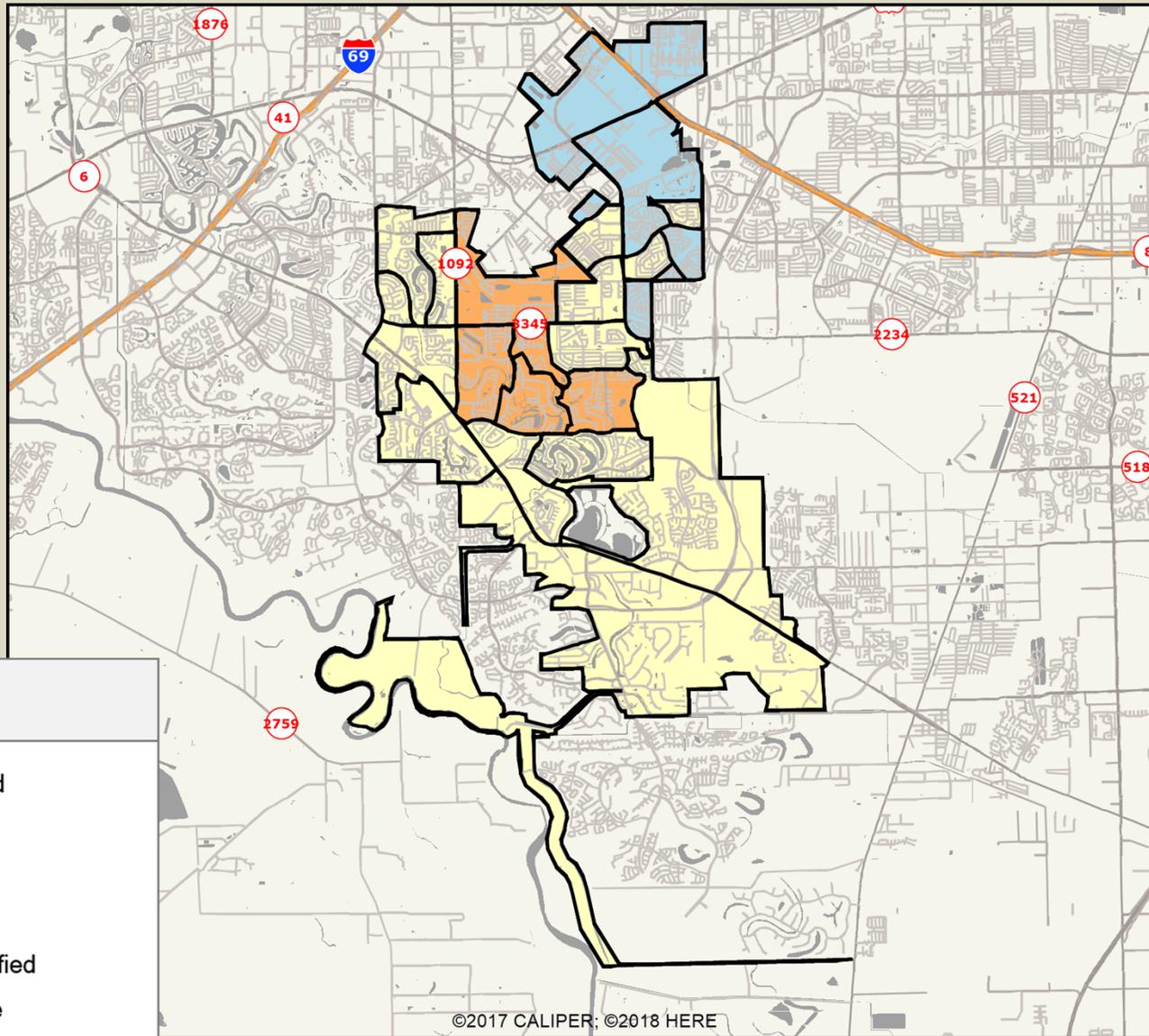
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2017 CALIPER; ©2018 HERE

Shading reflects the mean rating for all respondents by CBG (merged as needed)

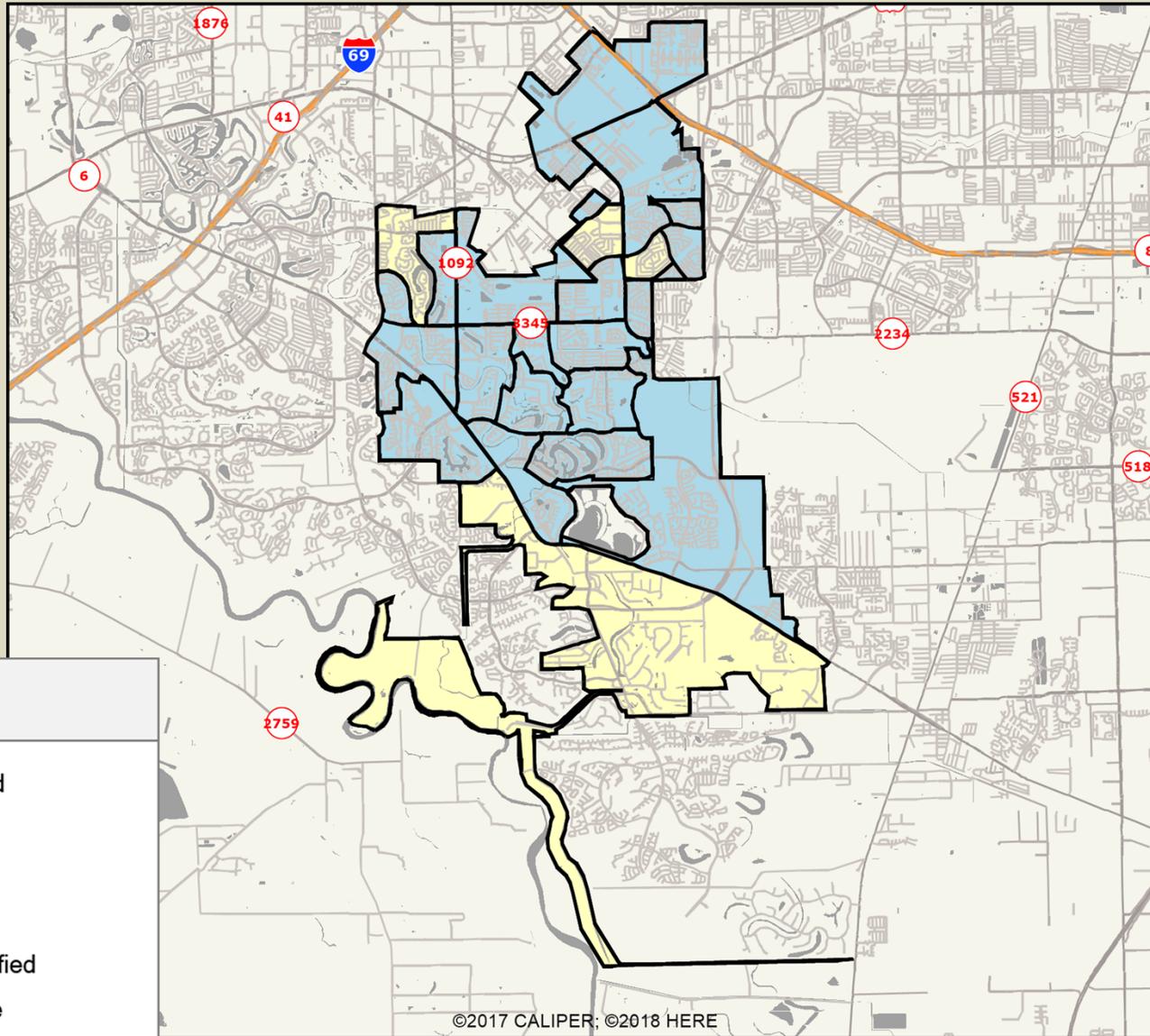


Q4-07 Leadership of elected officials



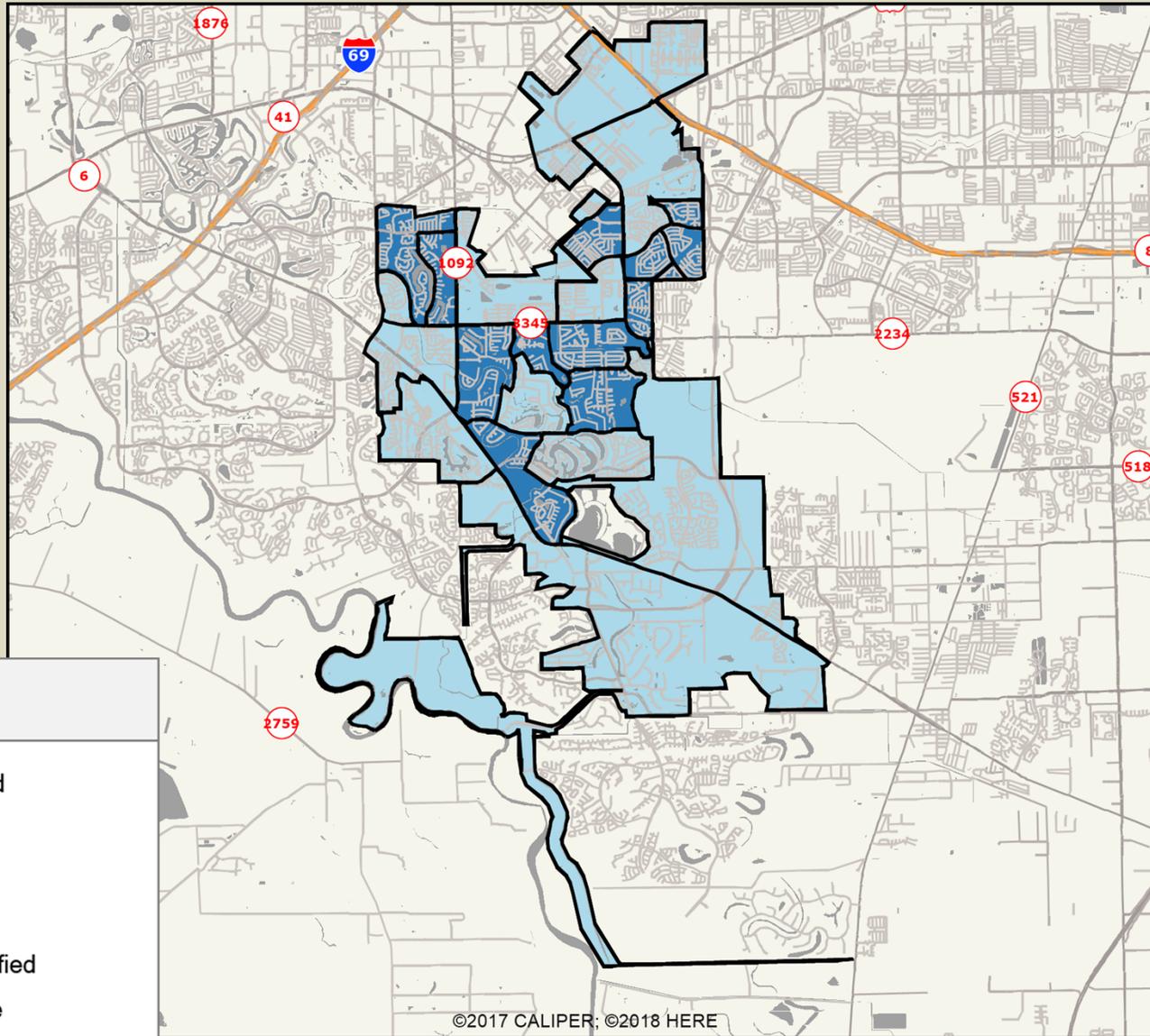
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-08 Leadership of City Manager



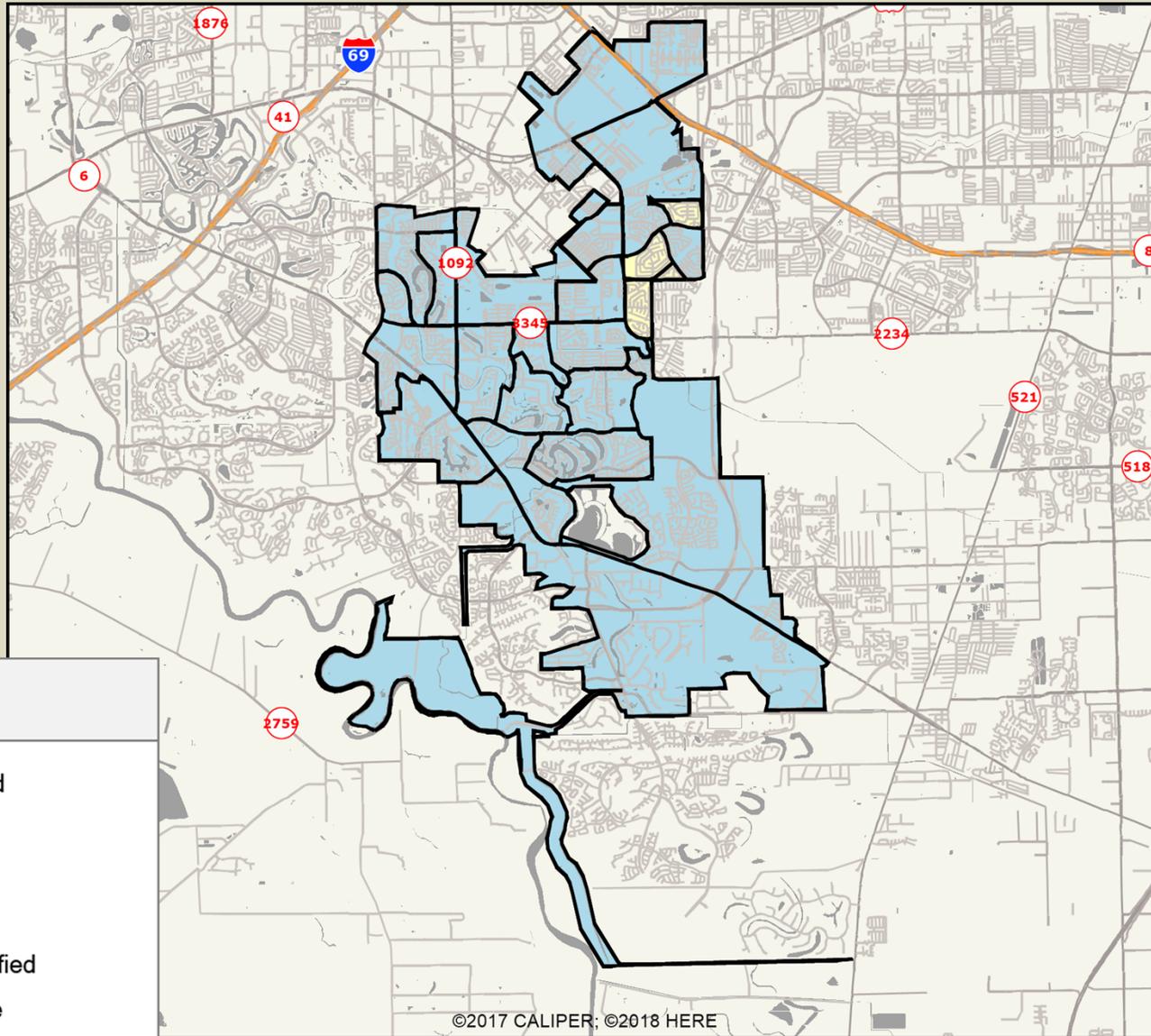
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5a-01 Overall quality of city police protection



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5a-02 Visibility of police in neighborhoods

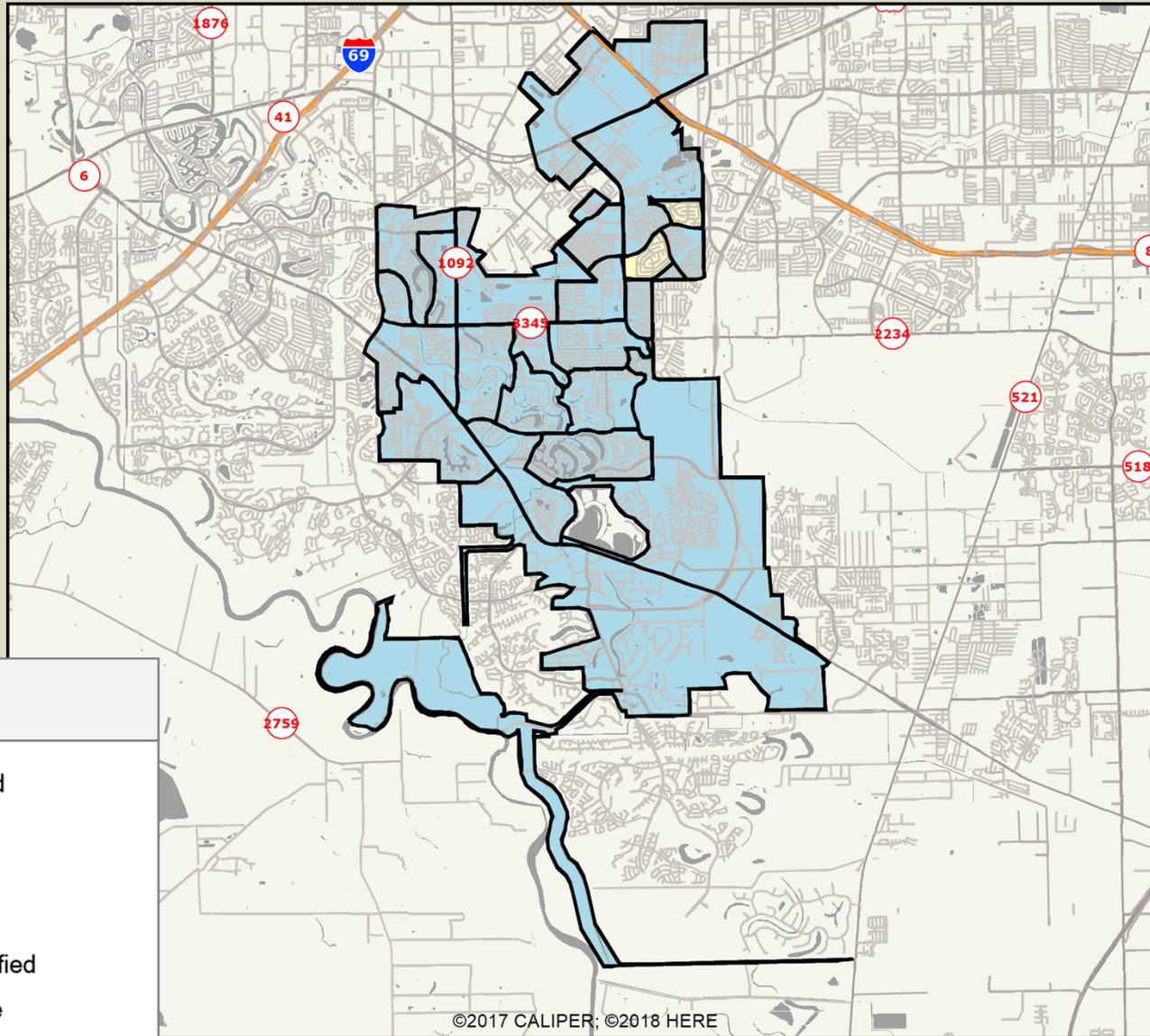


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5a-03 Visibility of police in commercial and retail areas



Legend

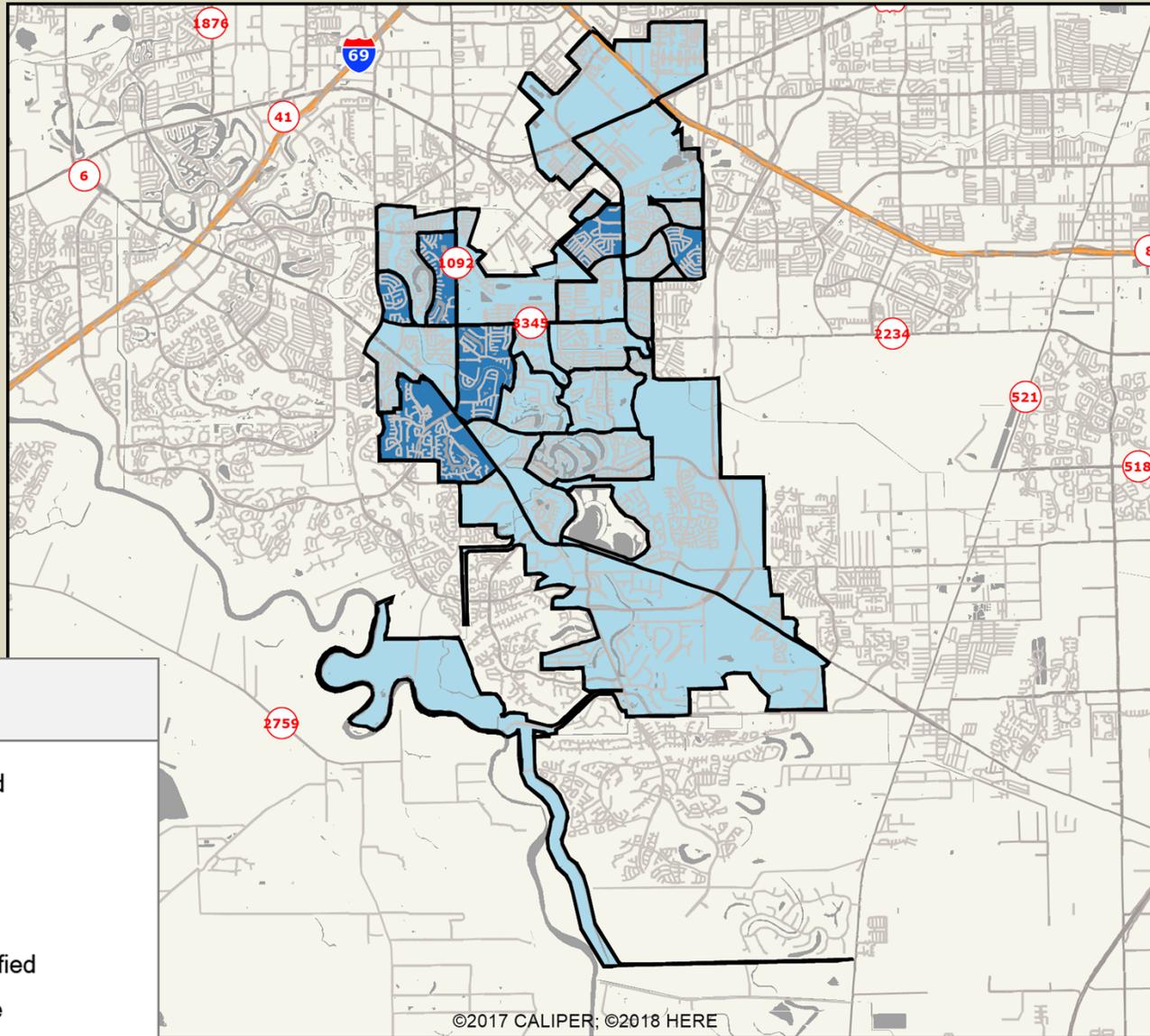
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5a-04 How quickly police respond to emergencies



Legend

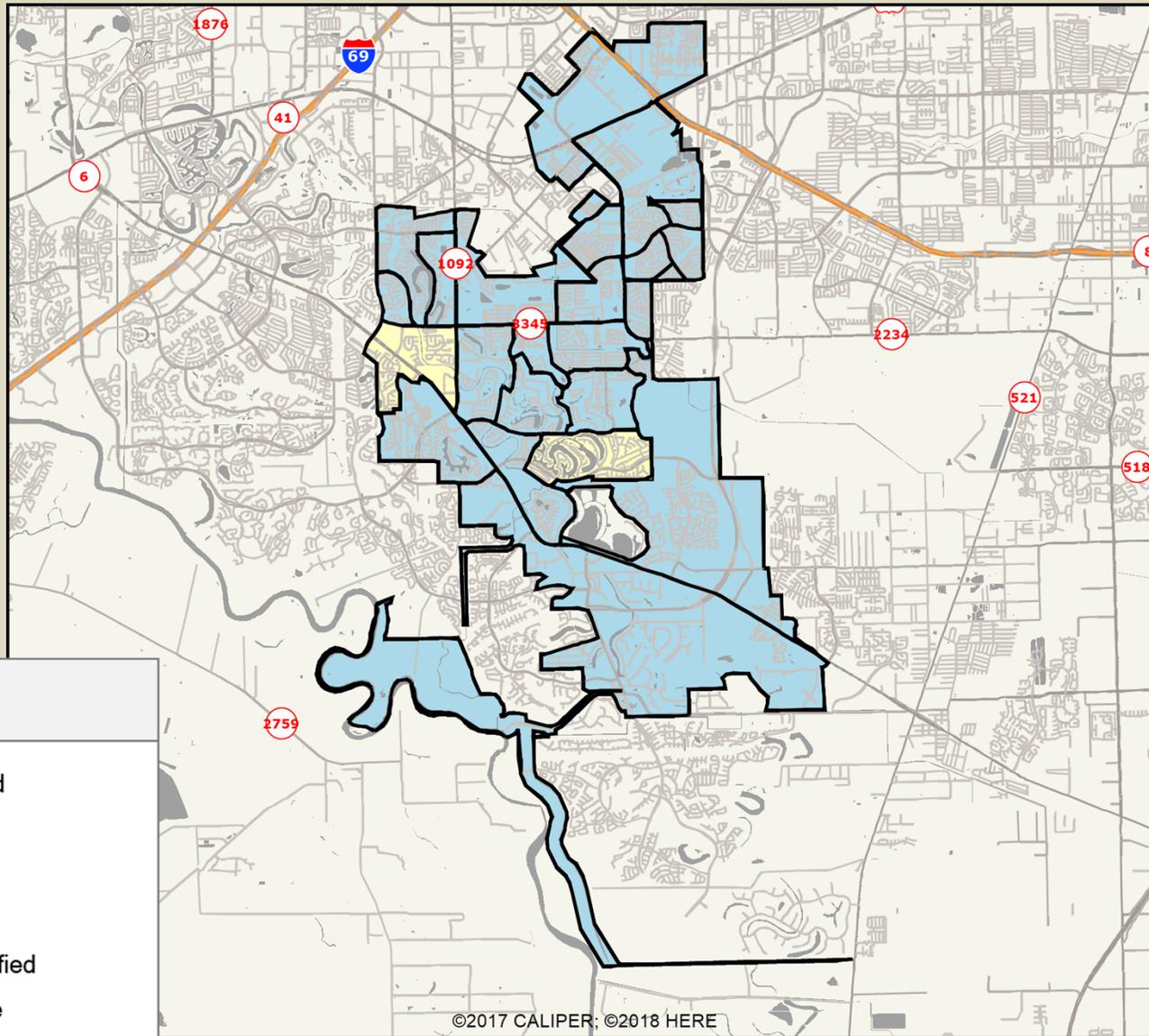
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2017 CALIPER; ©2018 HERE

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5a-05 Efforts by city government to prevent crime



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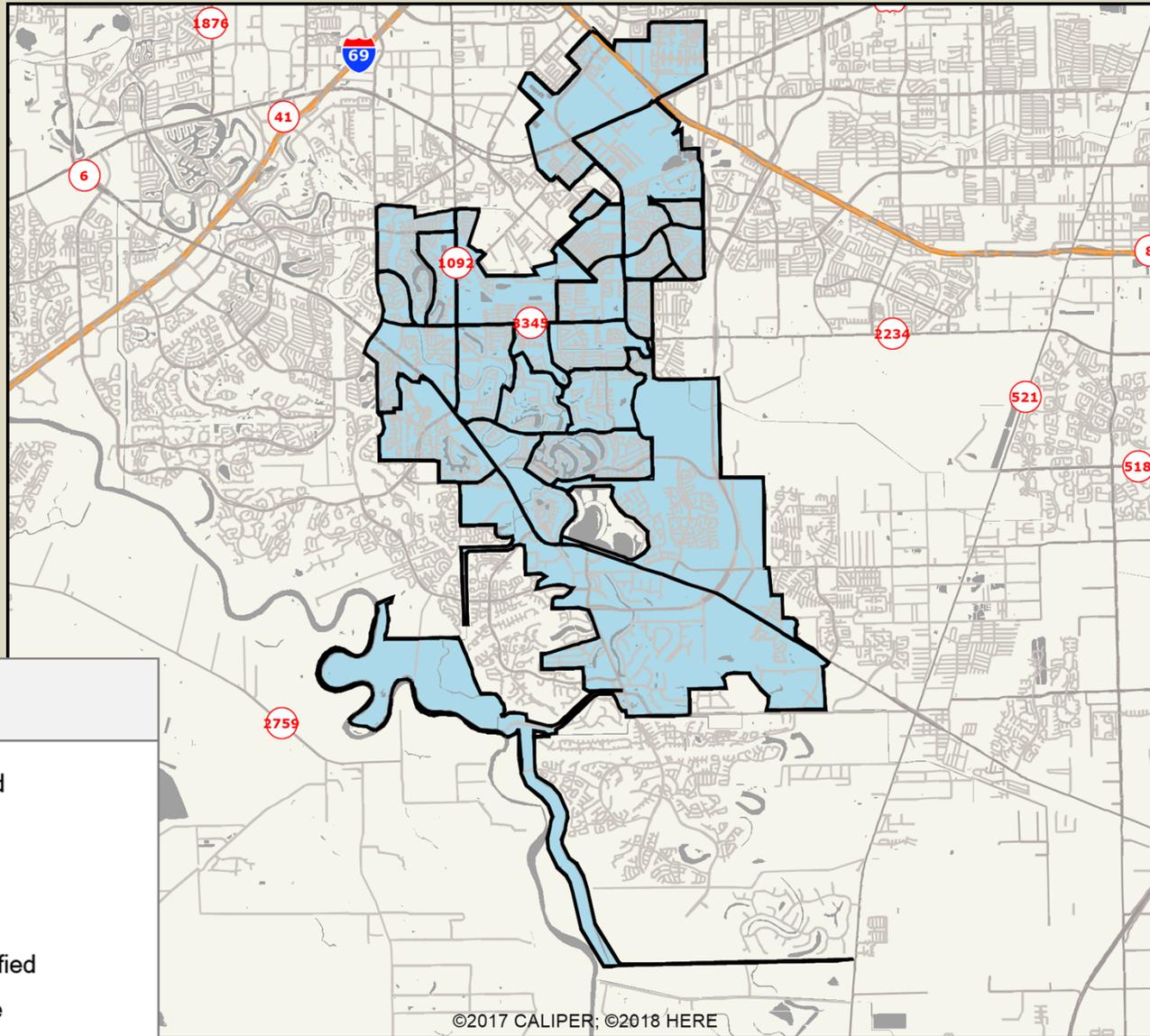
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5a-06 Enforcement of city traffic laws



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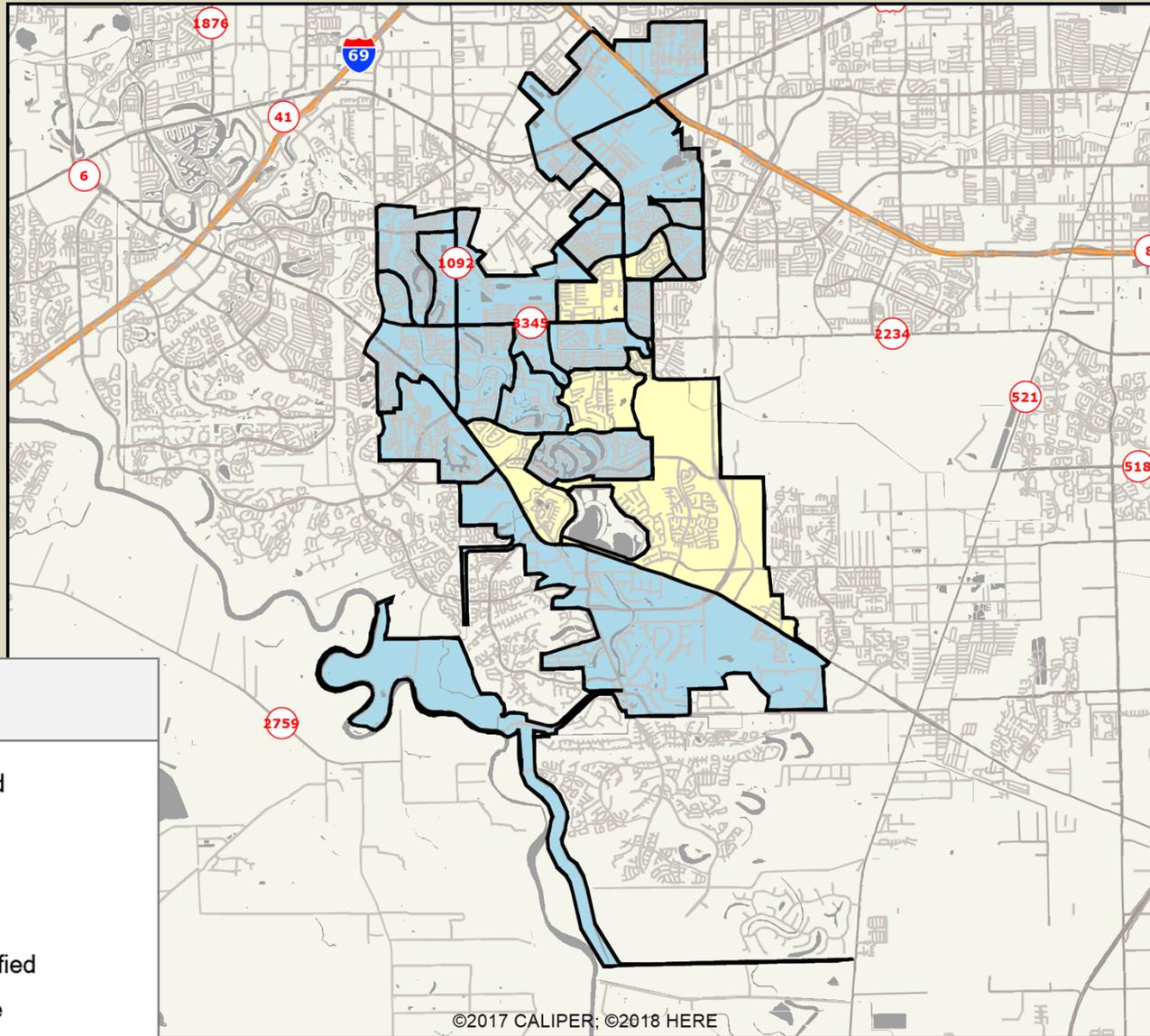
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5a-07 Police safety awareness education programs



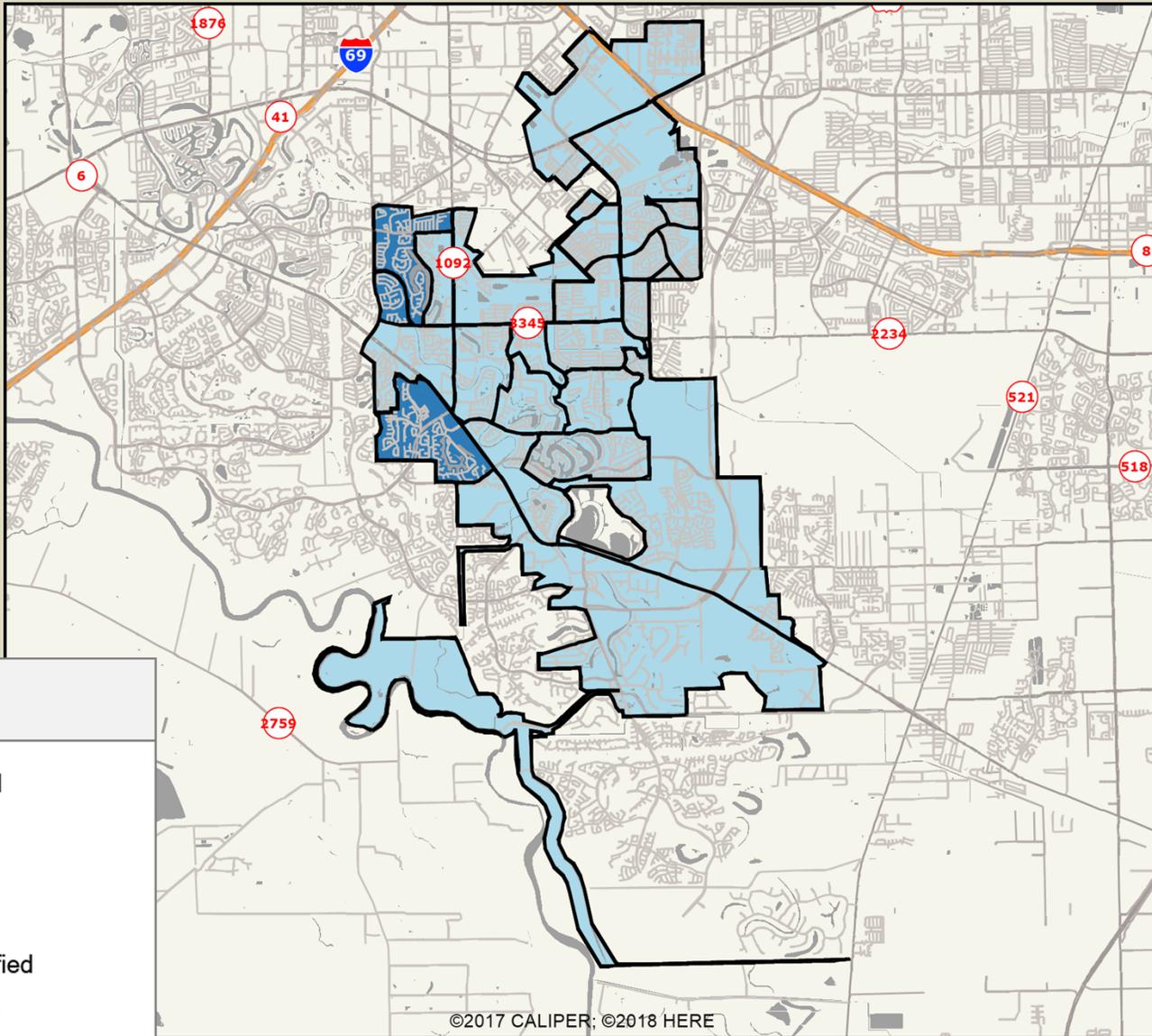
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5a-08 9-1-1 Service provided by operators



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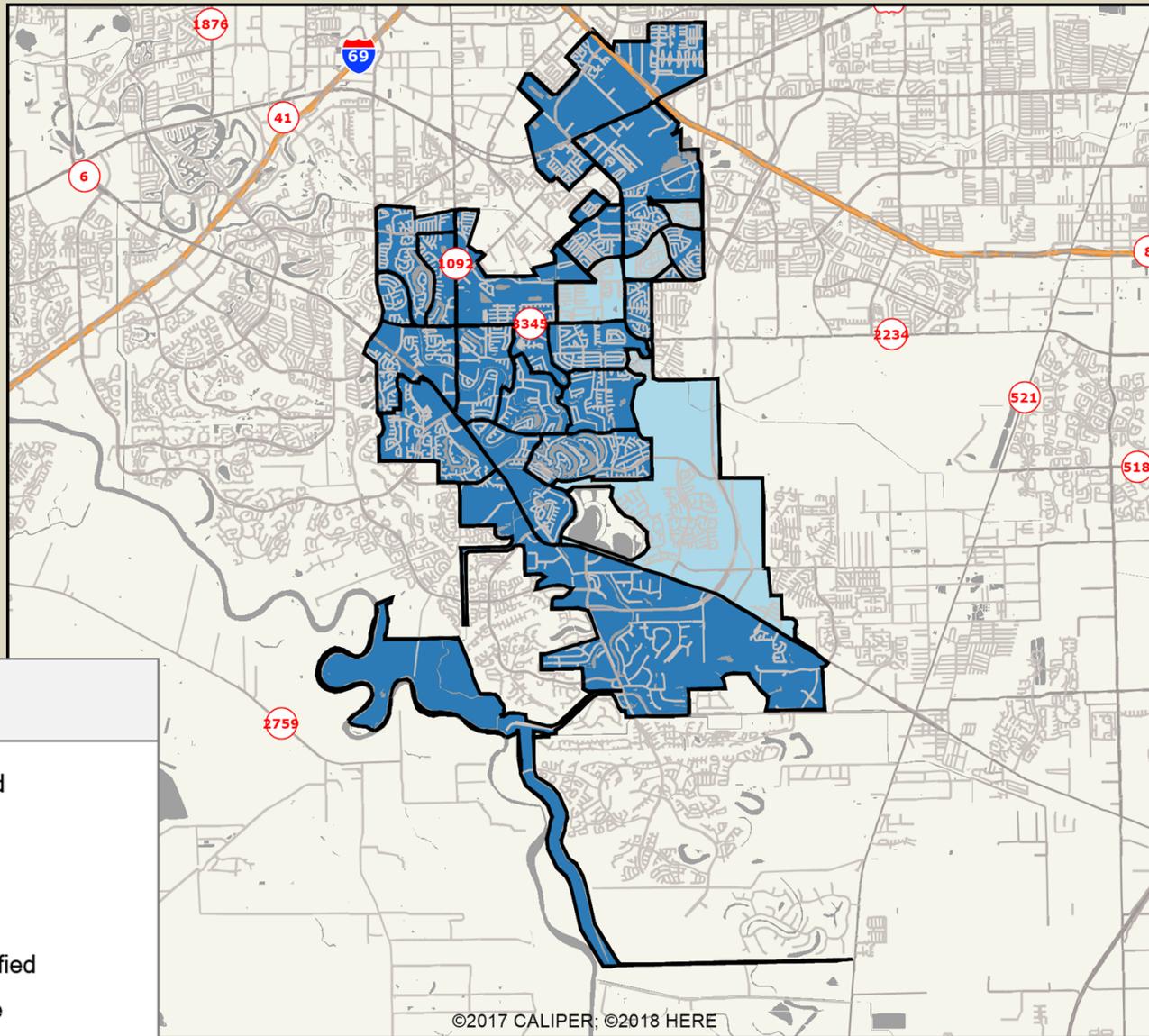
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5b-09 Overall quality of fire services

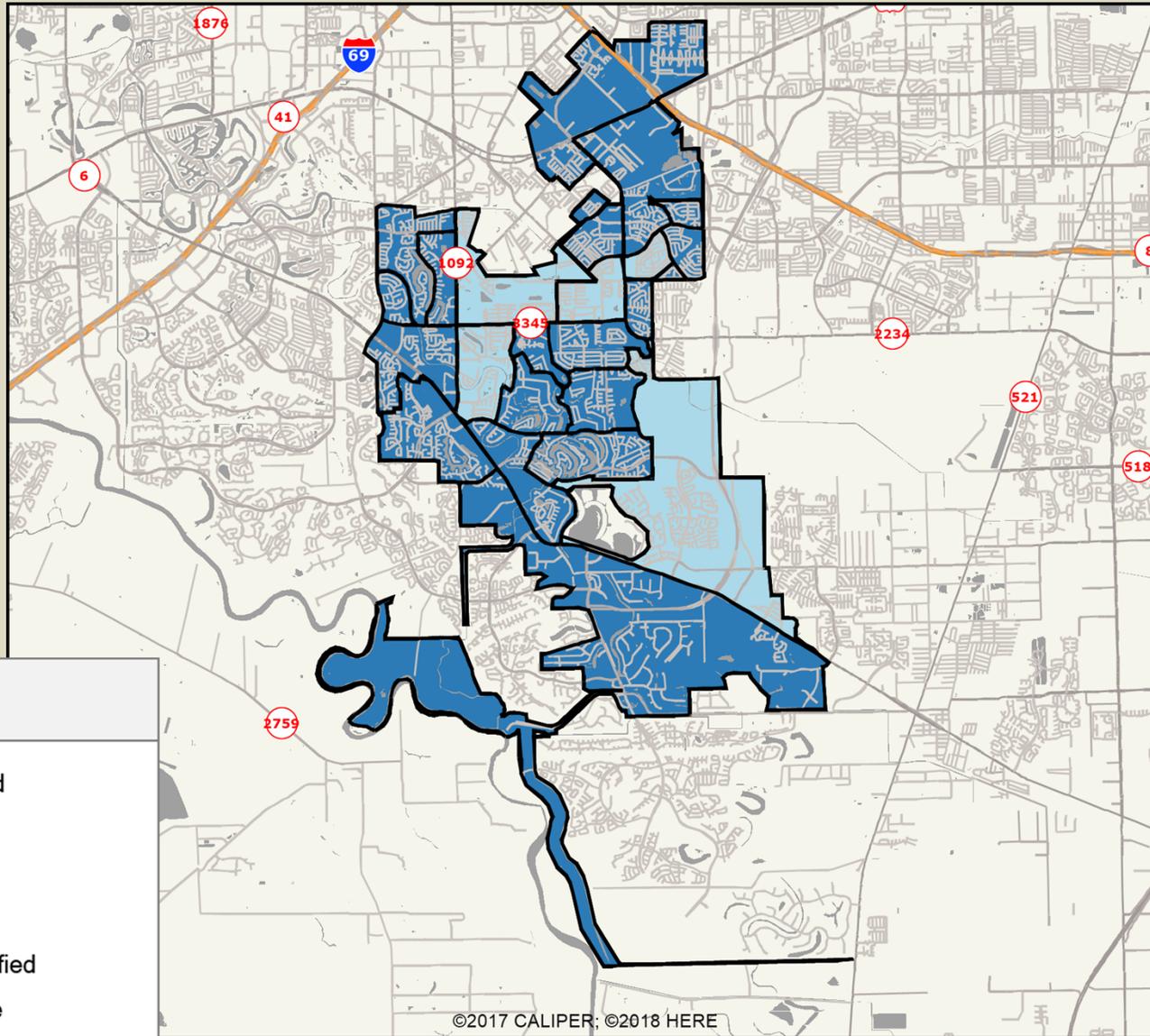


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5b-10 How quickly fire services personnel respond

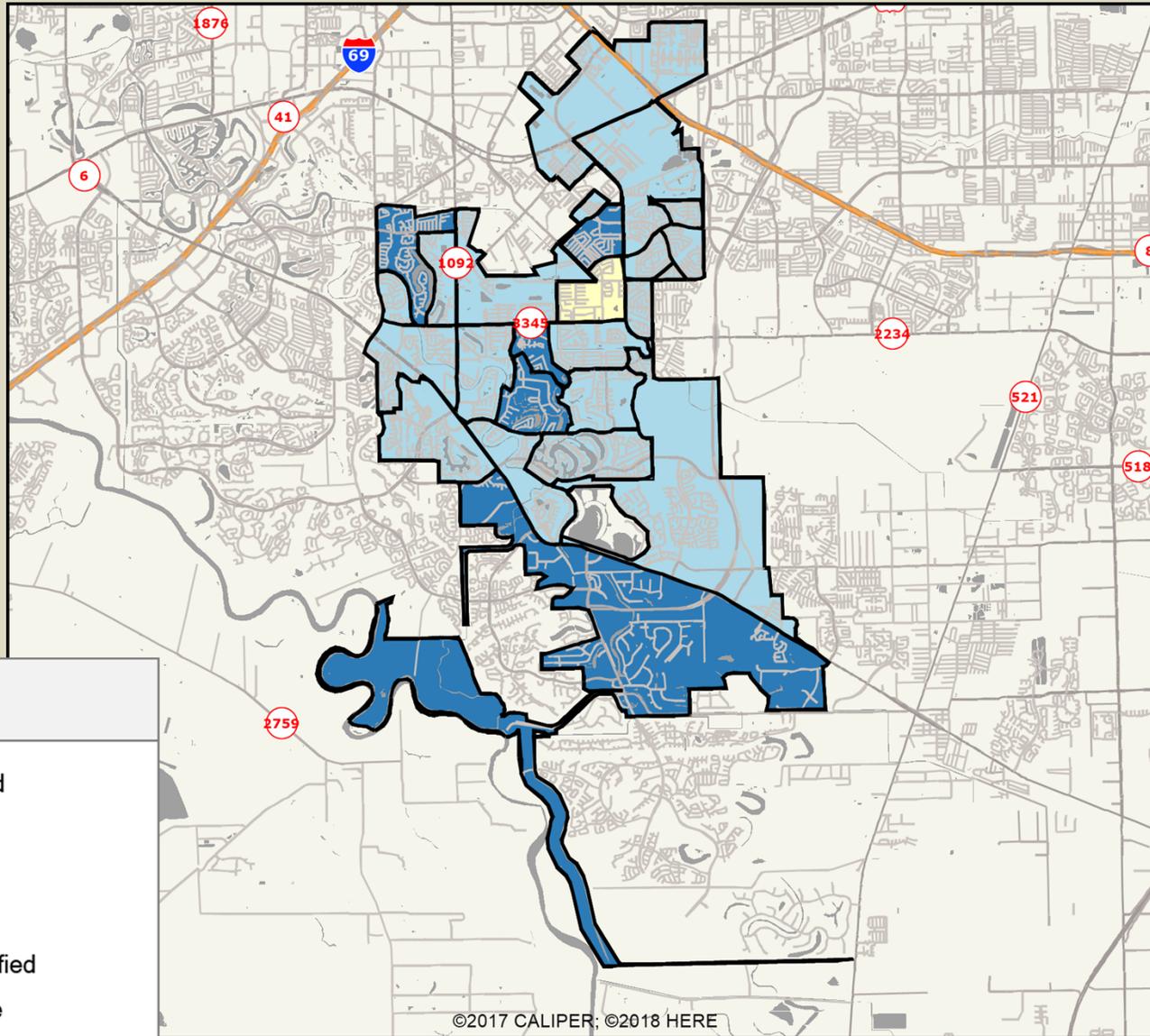


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5b-11 Fire education programs in your community



Legend

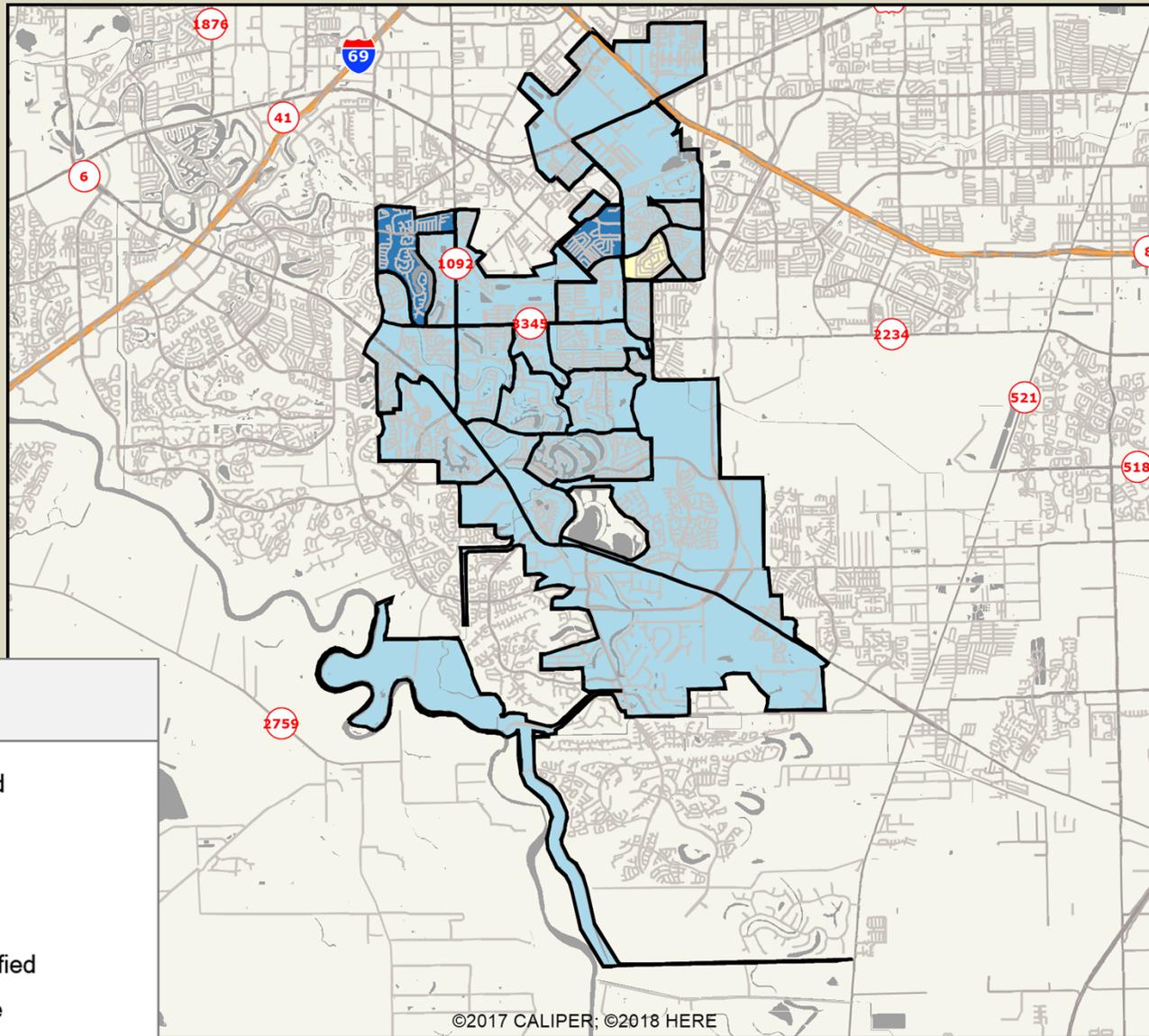
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q5b-12 Fire inspection programs in your community

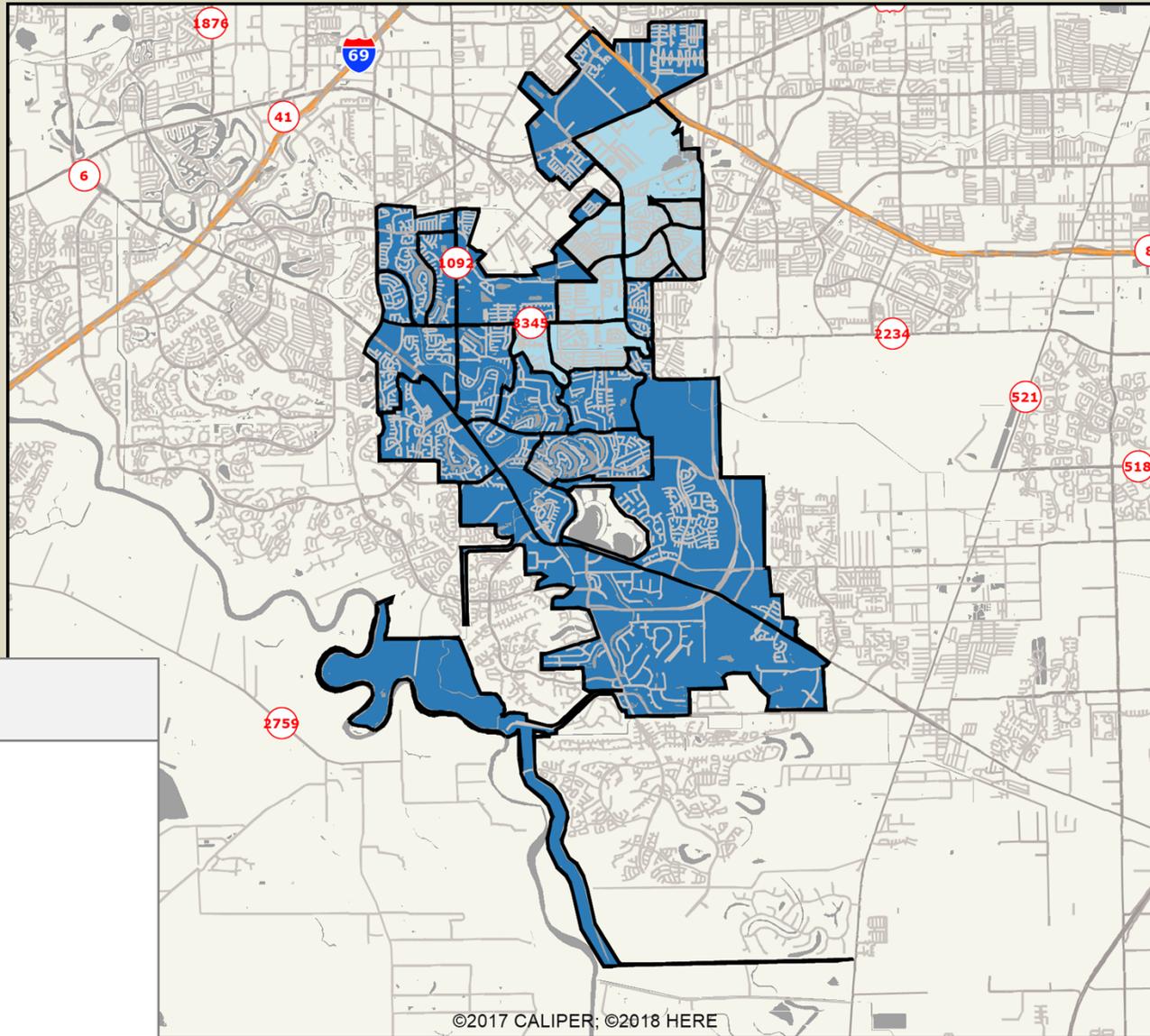


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q7-01 Walking in your neighborhood during the day



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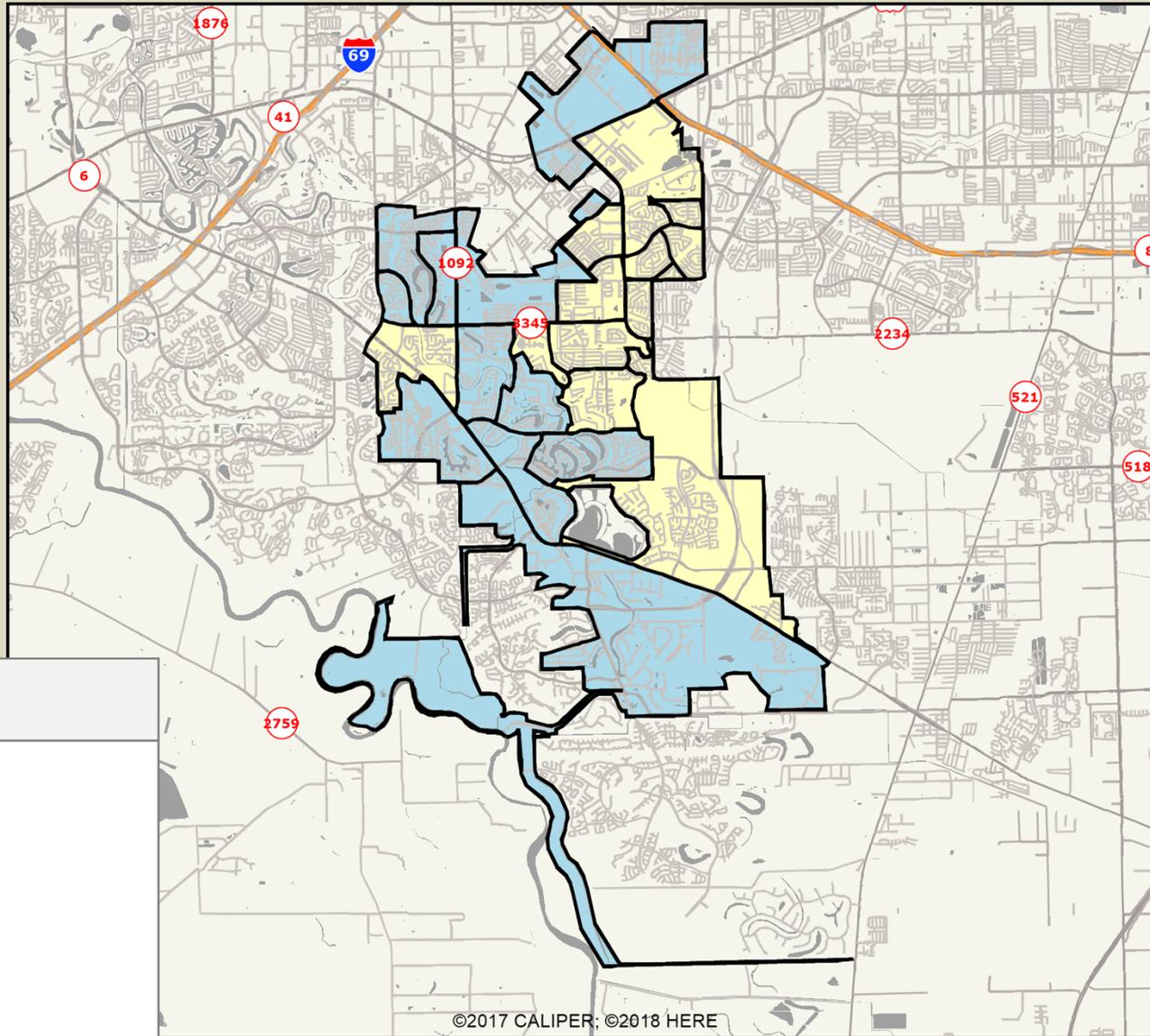
Legend

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q7-02 Walking in your neighborhood after dark

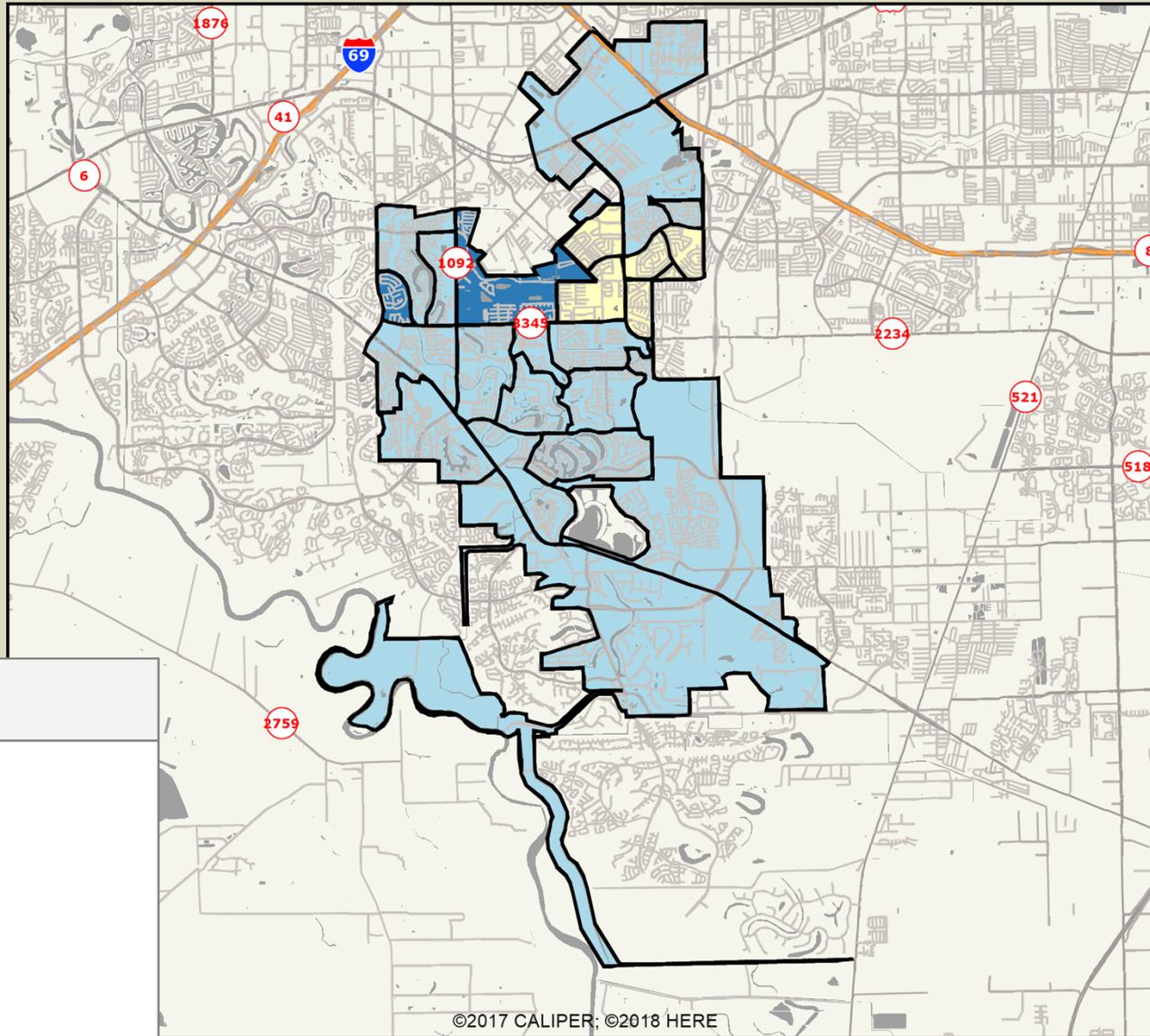


Legend

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q7-03 Walking on city trails/in city parks



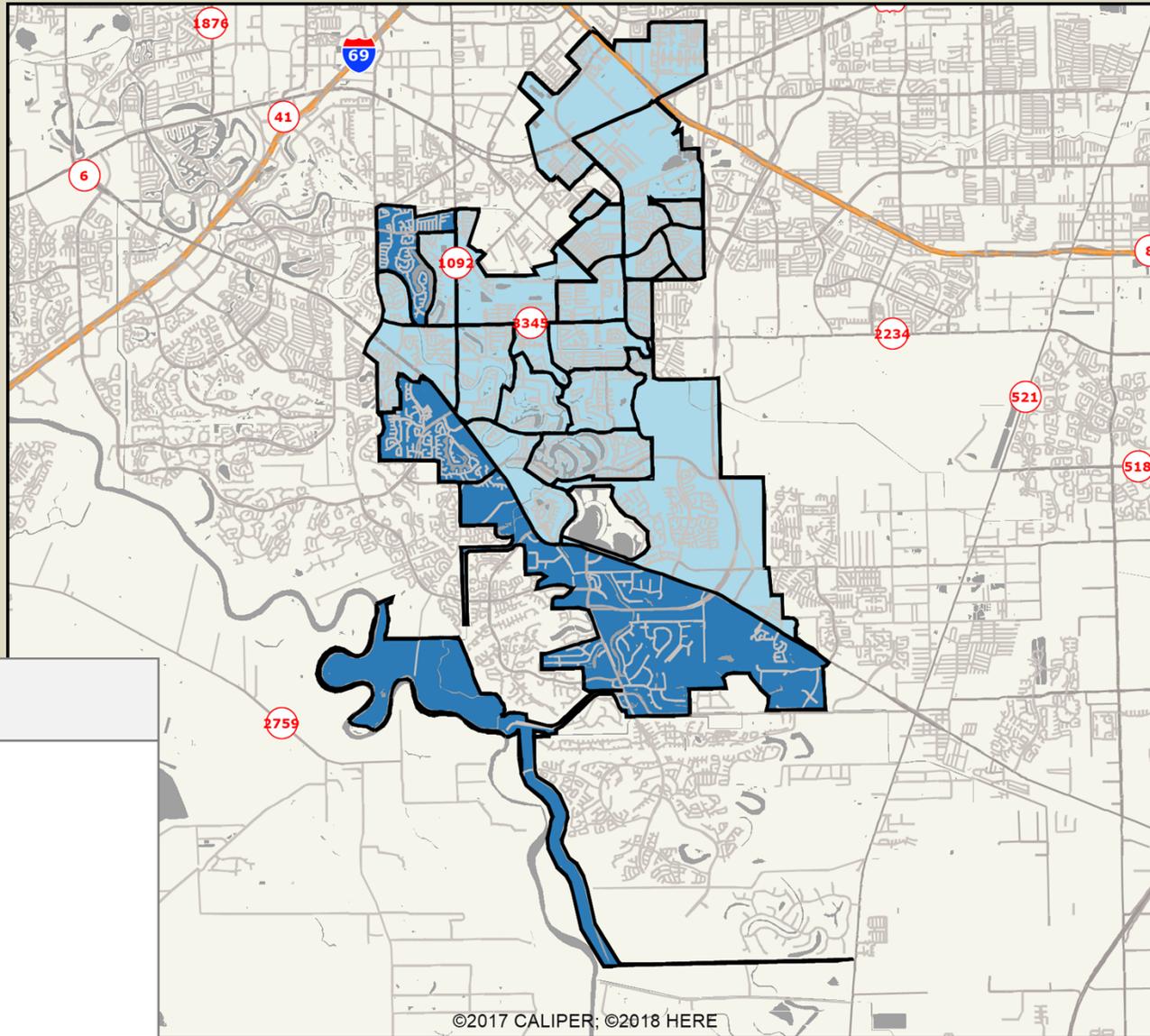
Legend

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q7-04 Overall feeling of safety in my community



Legend

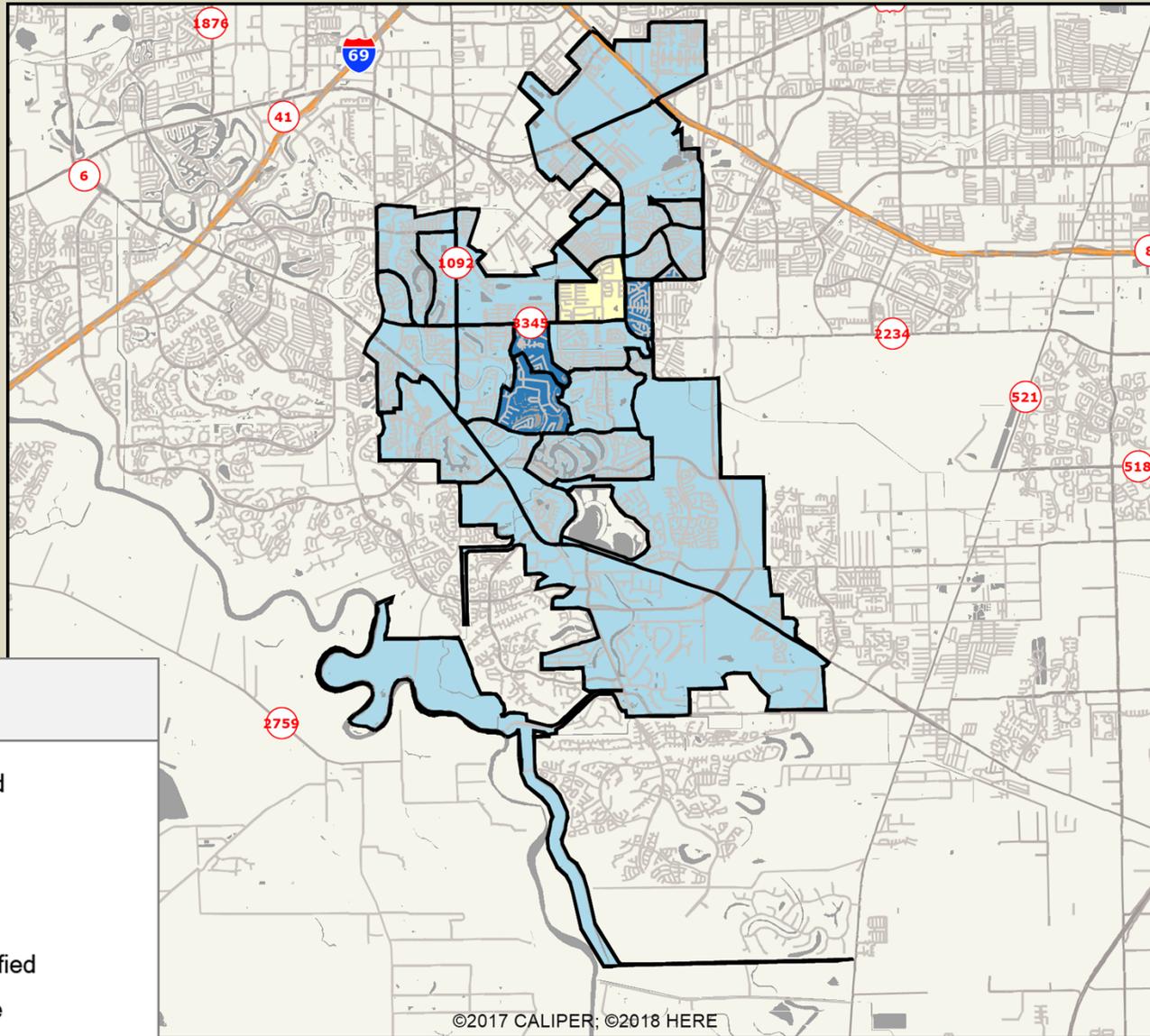
- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-01 Maintenance of city parks



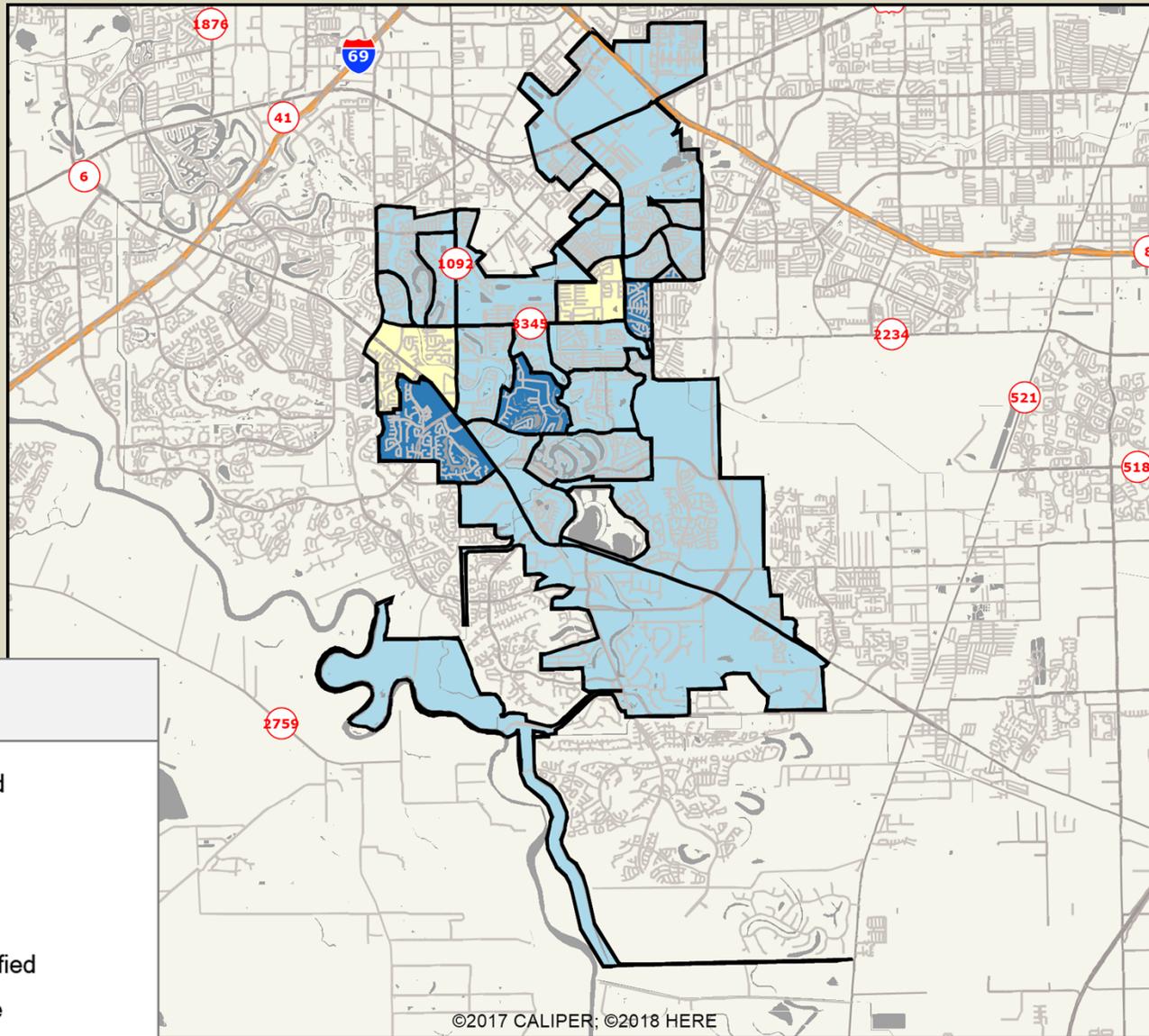
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-02 Quality of facilities at city parks

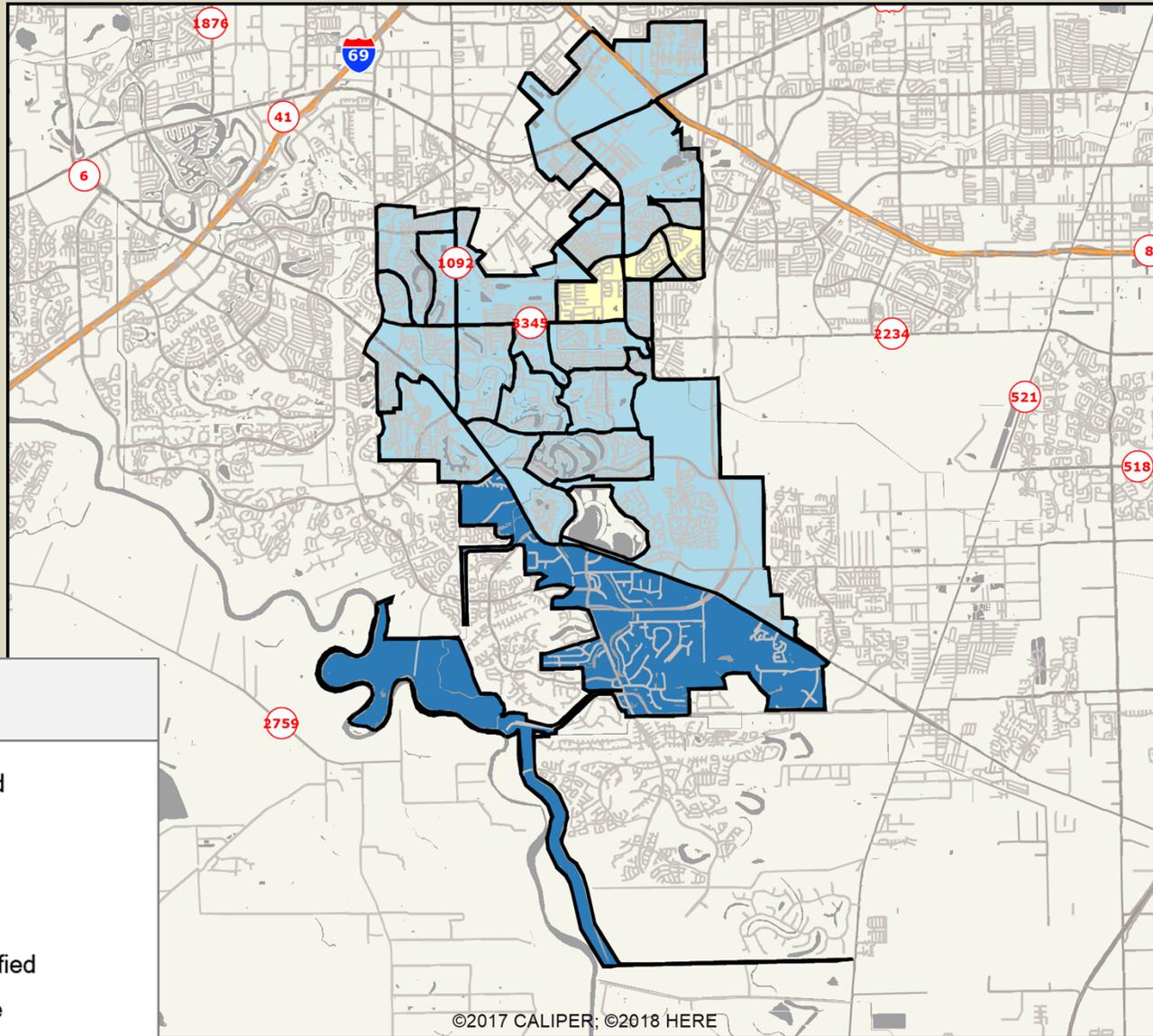


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q8-03 Number of parks



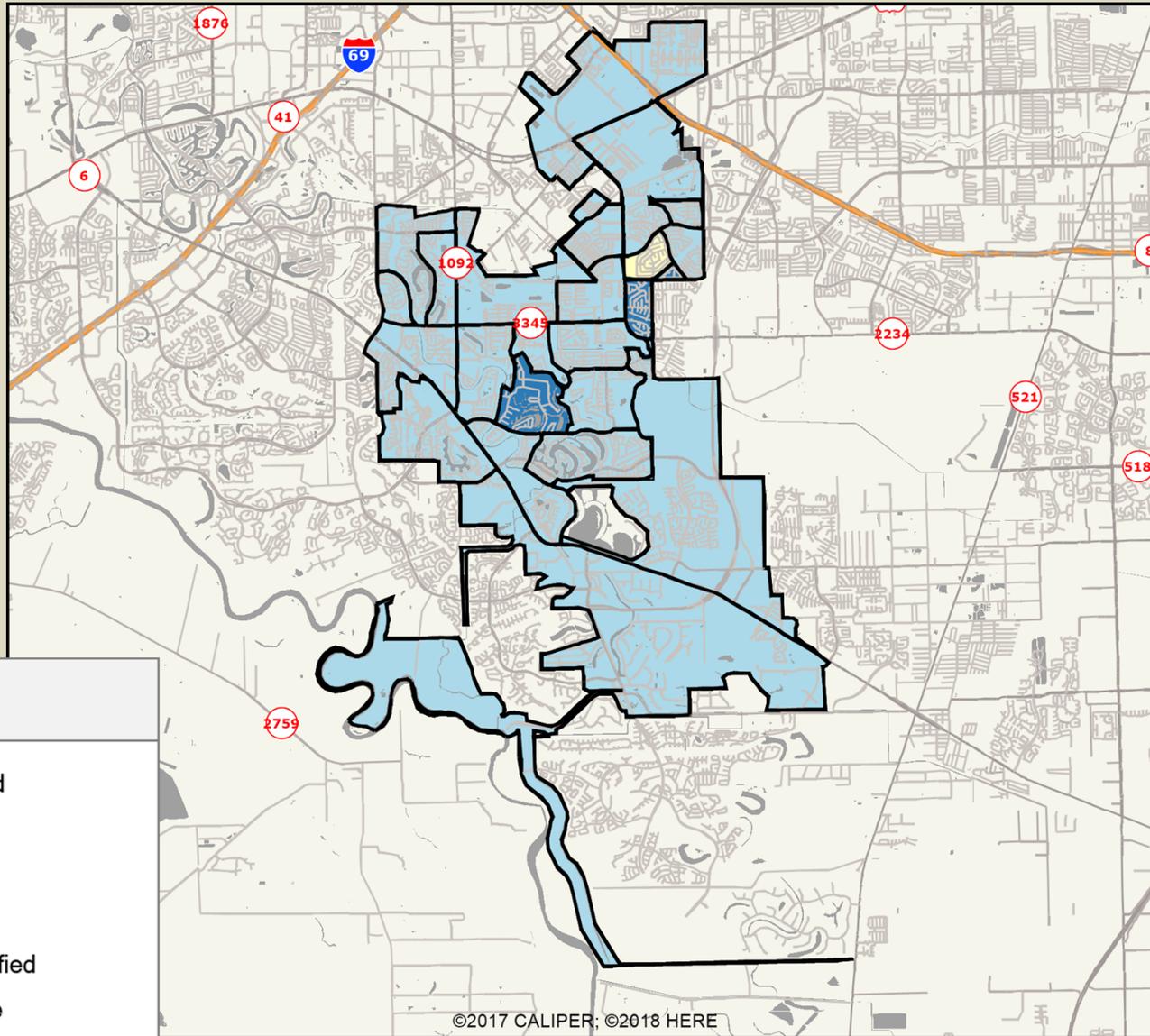
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-04 Maintenance and appearance of City community centers



Legend

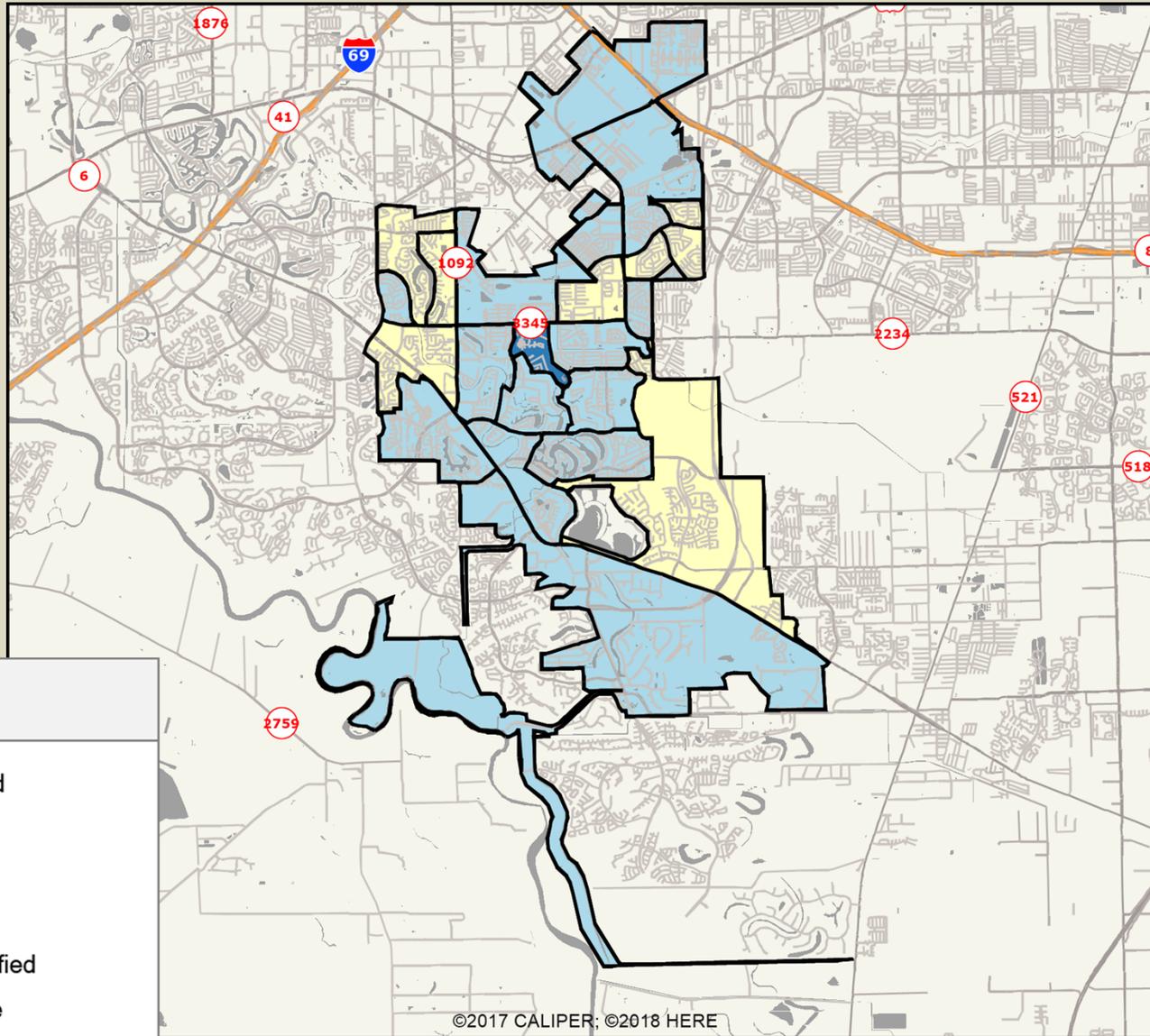
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

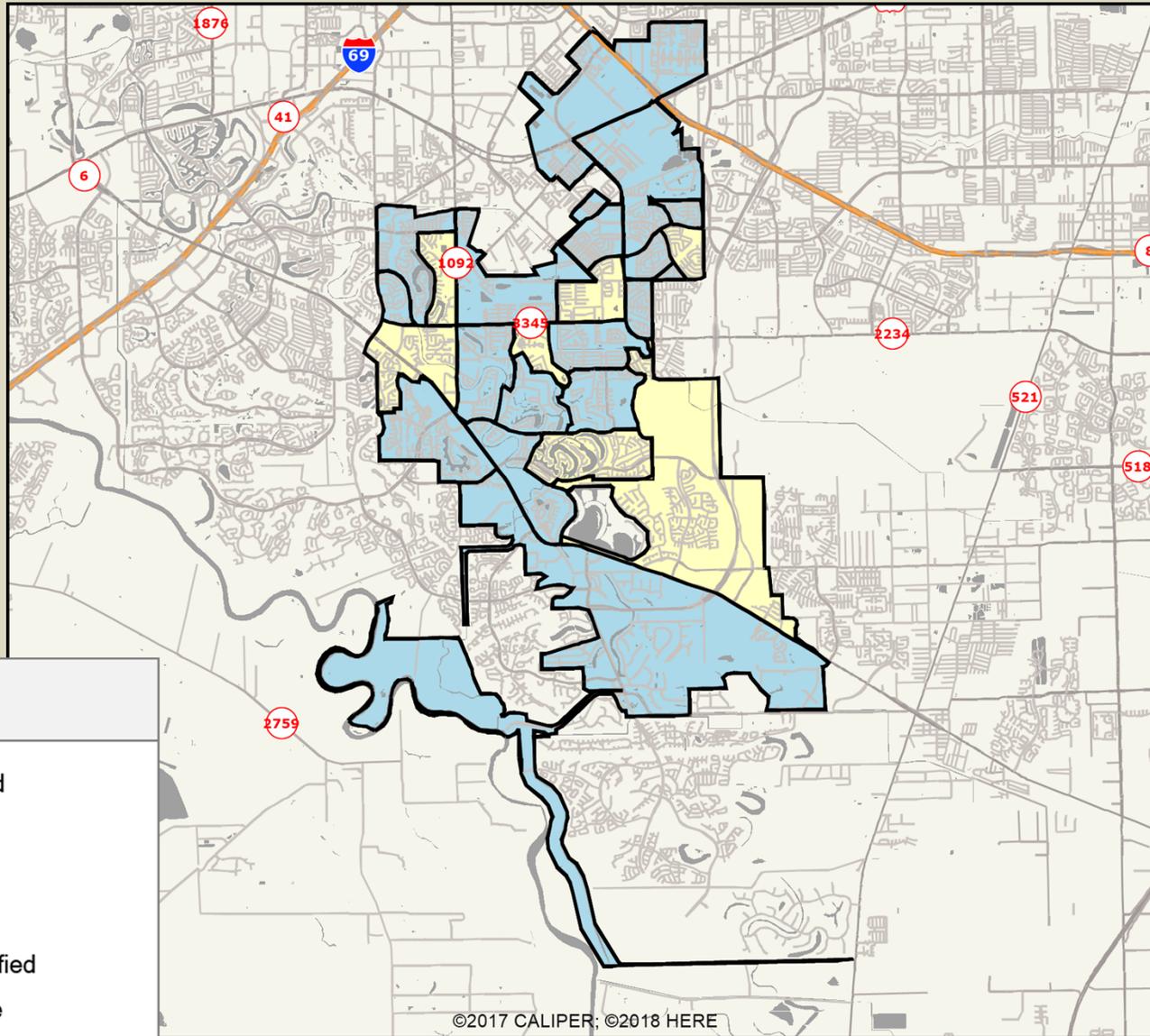


Q8-05 Availability of meeting space in your community



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q8-06 Number of walking/biking trails



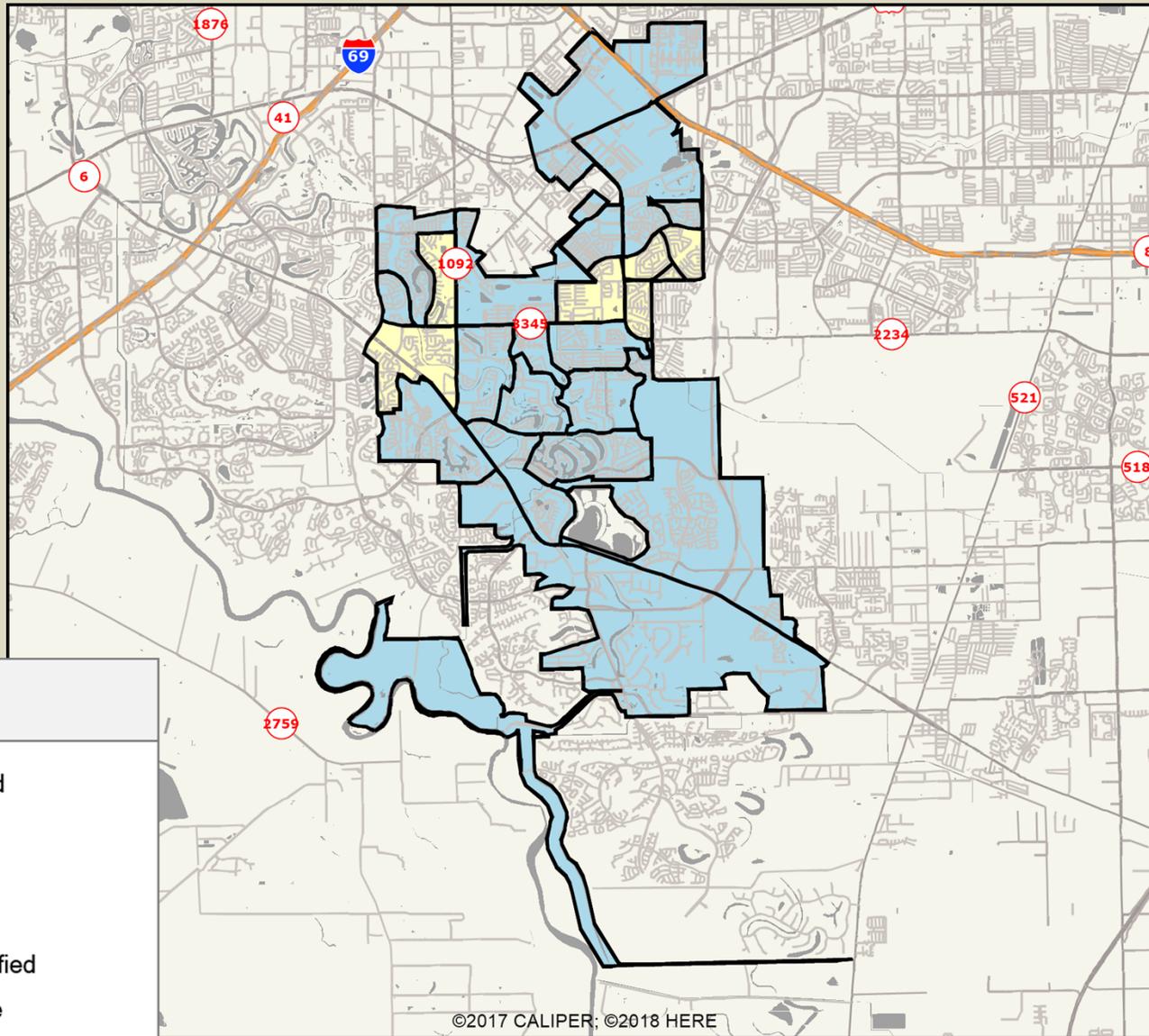
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-07 Quality of outdoor athletic fields



Legend

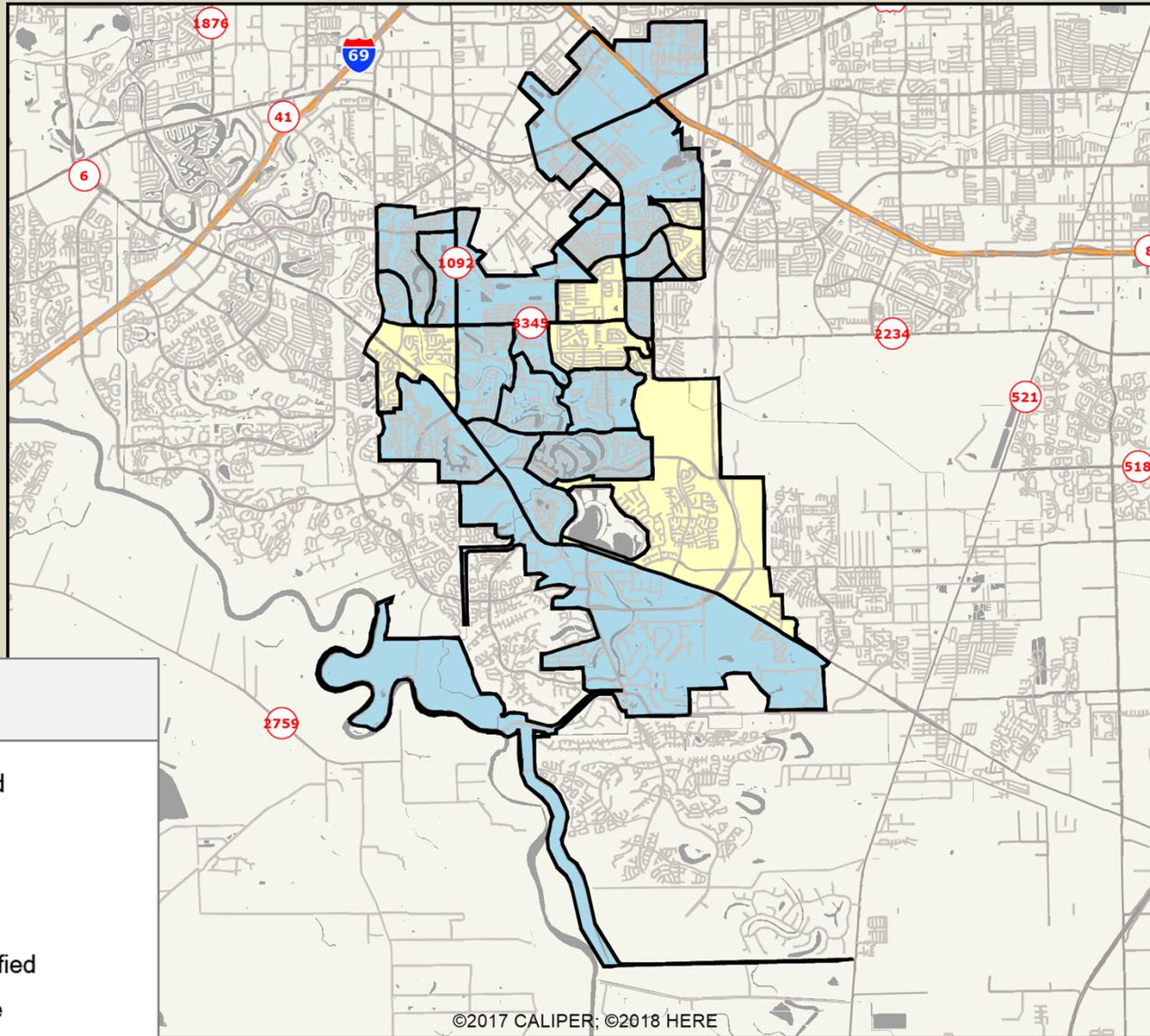
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-08 Youth athletic programs in your area



Legend

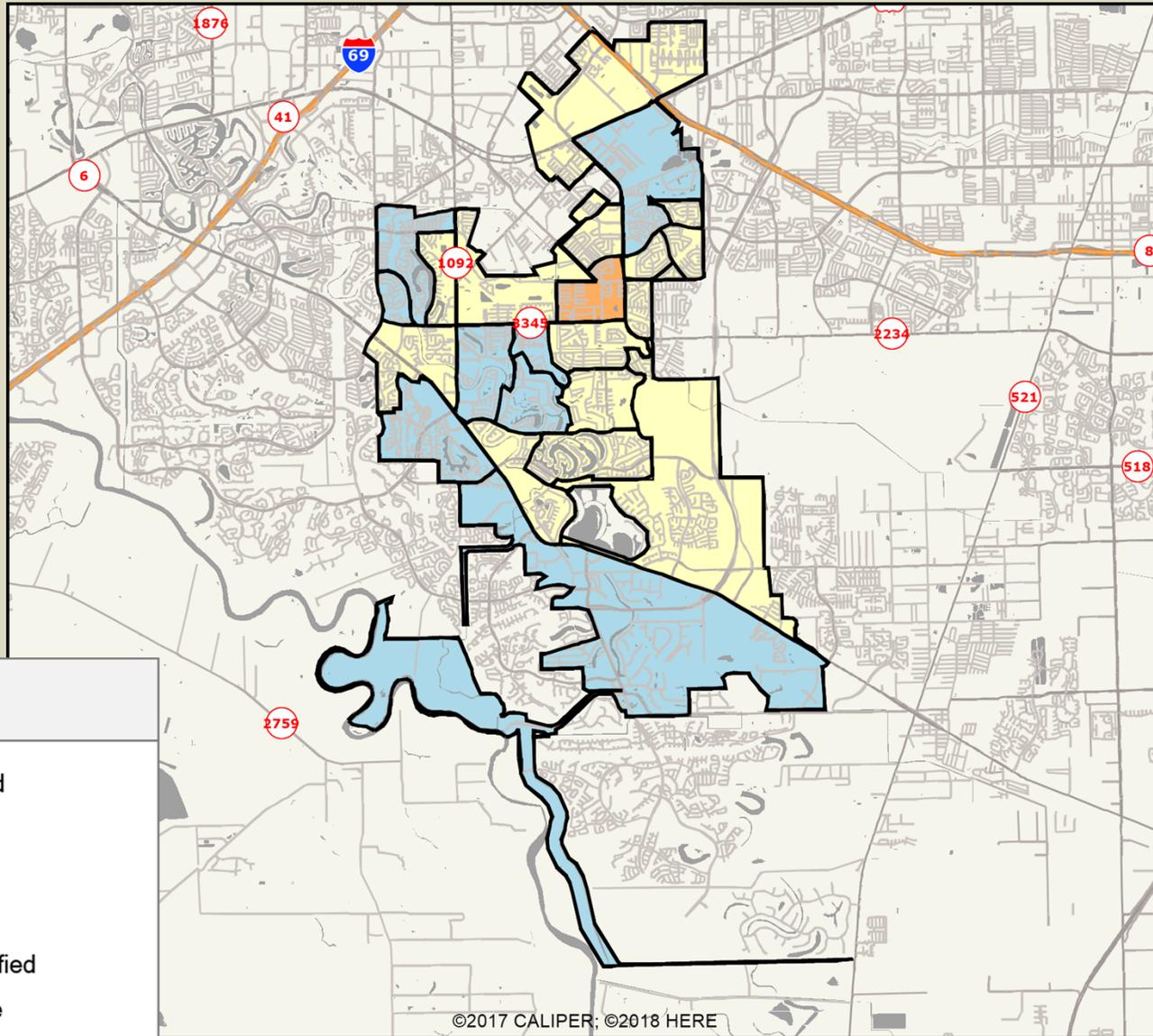
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-09 Adult athletic programs in your area



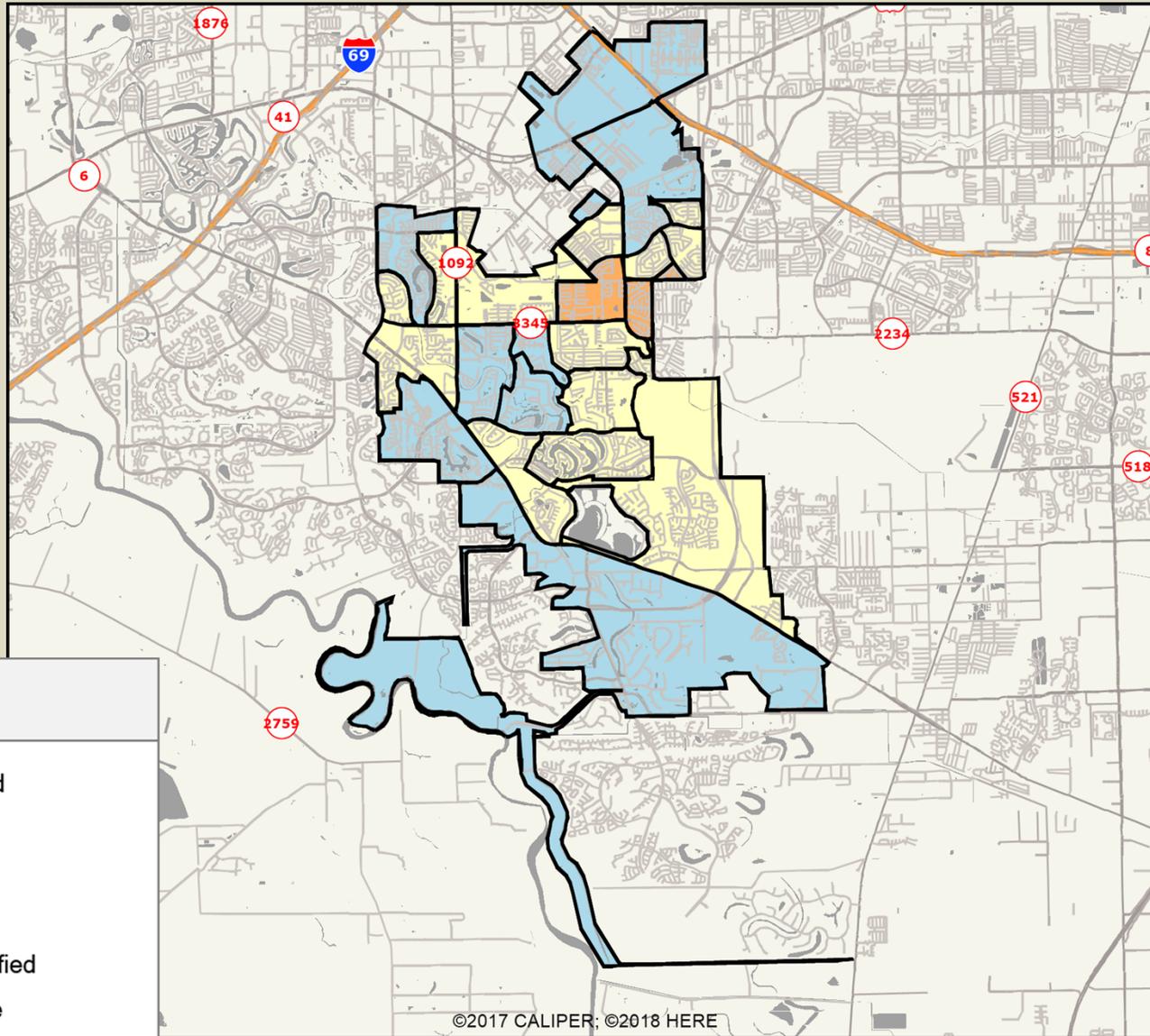
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-10 Senior citizen programs



Legend

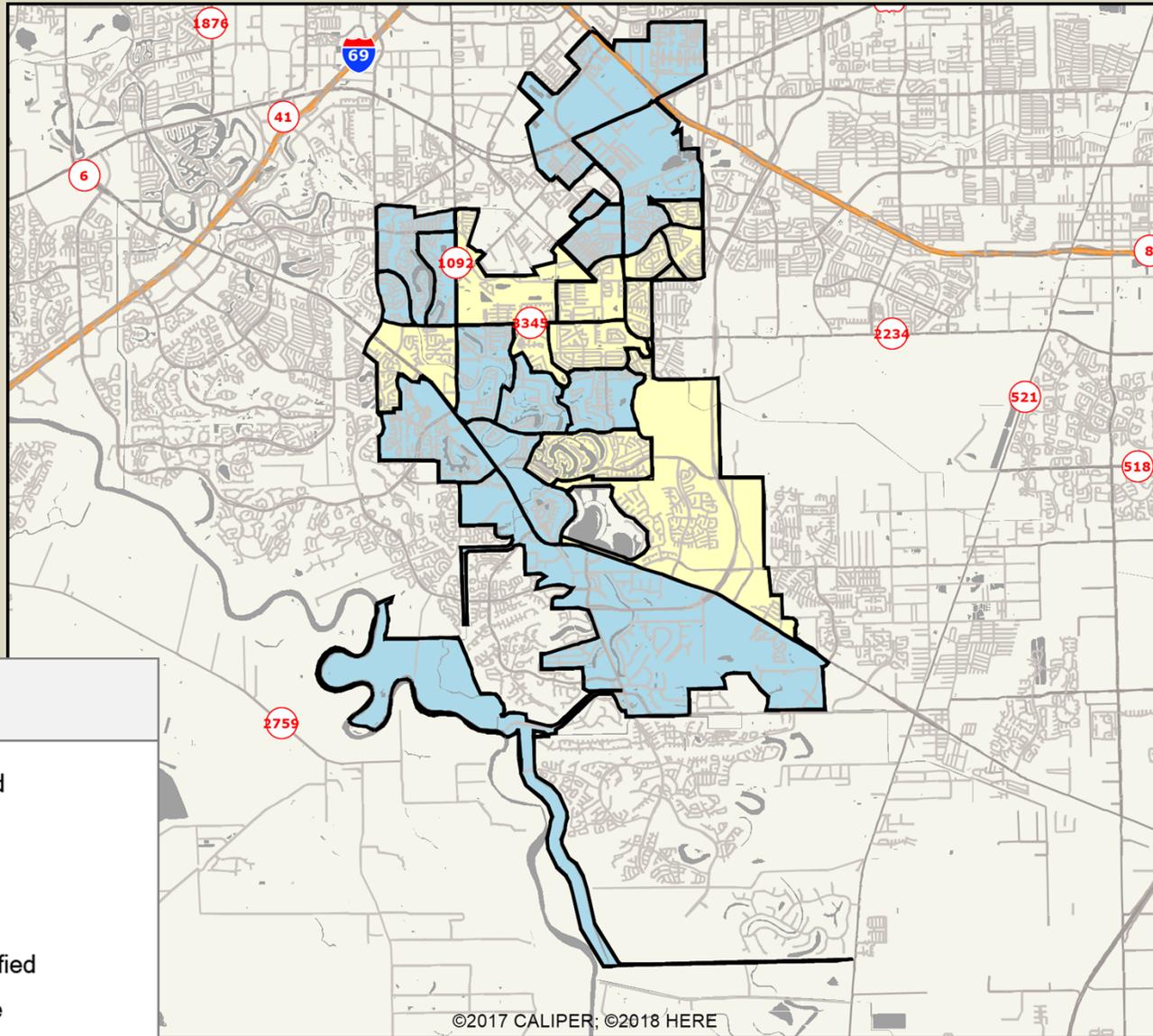
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q8-11 Ease of registering for city programs



Legend

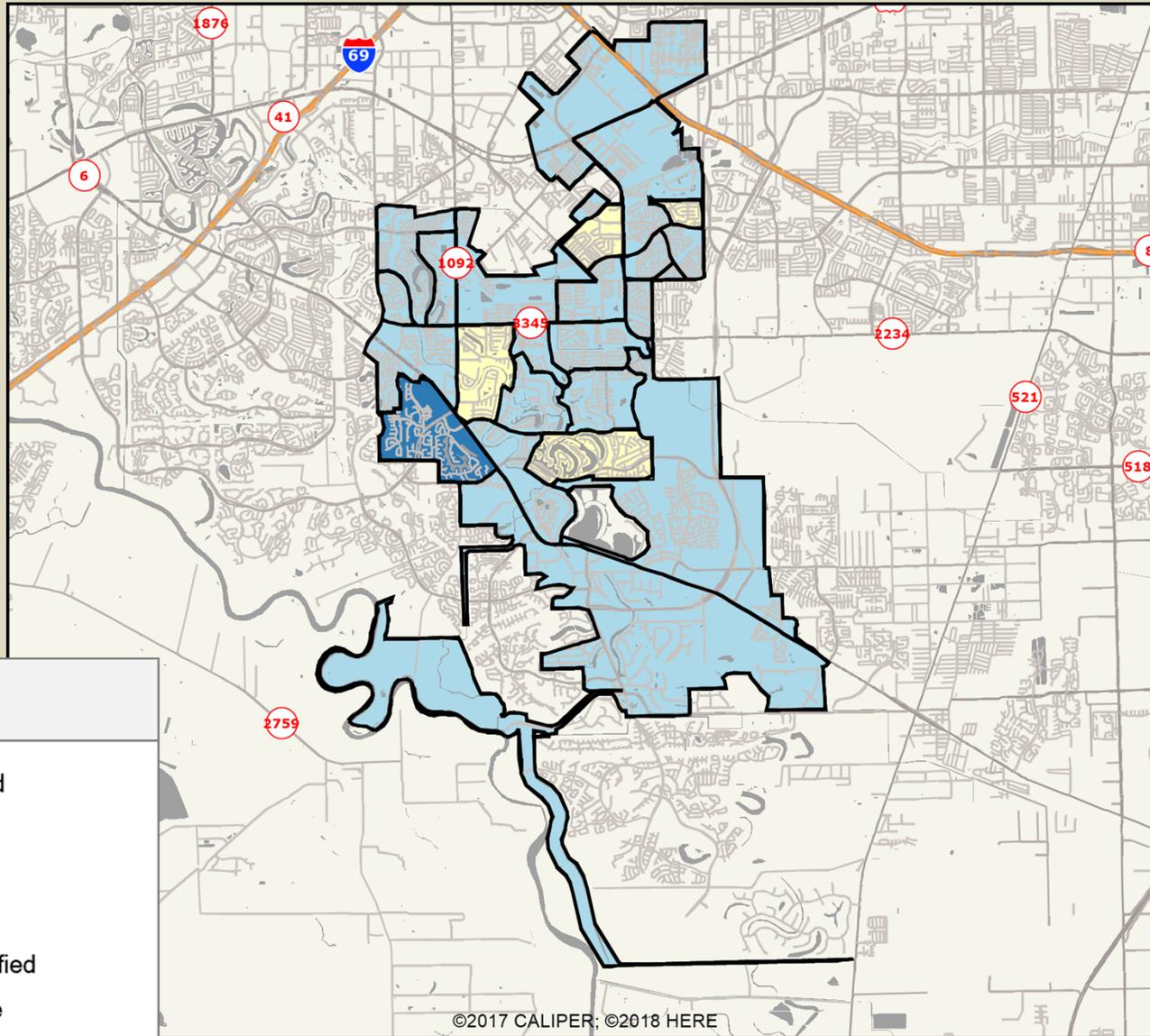
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-01 Condition of major streets in Missouri City



Legend

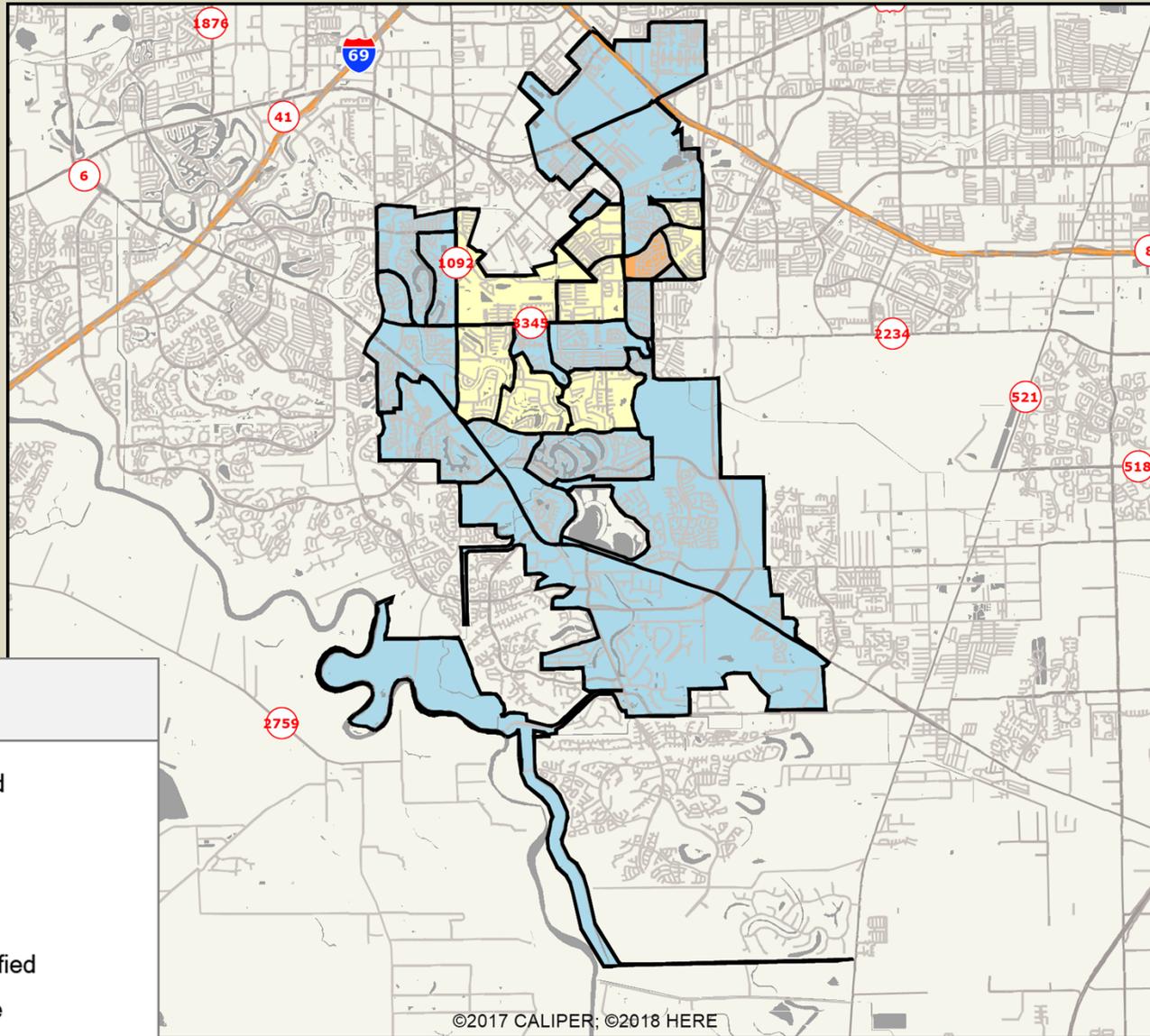
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-02 Condition of streets in your neighborhood



Legend

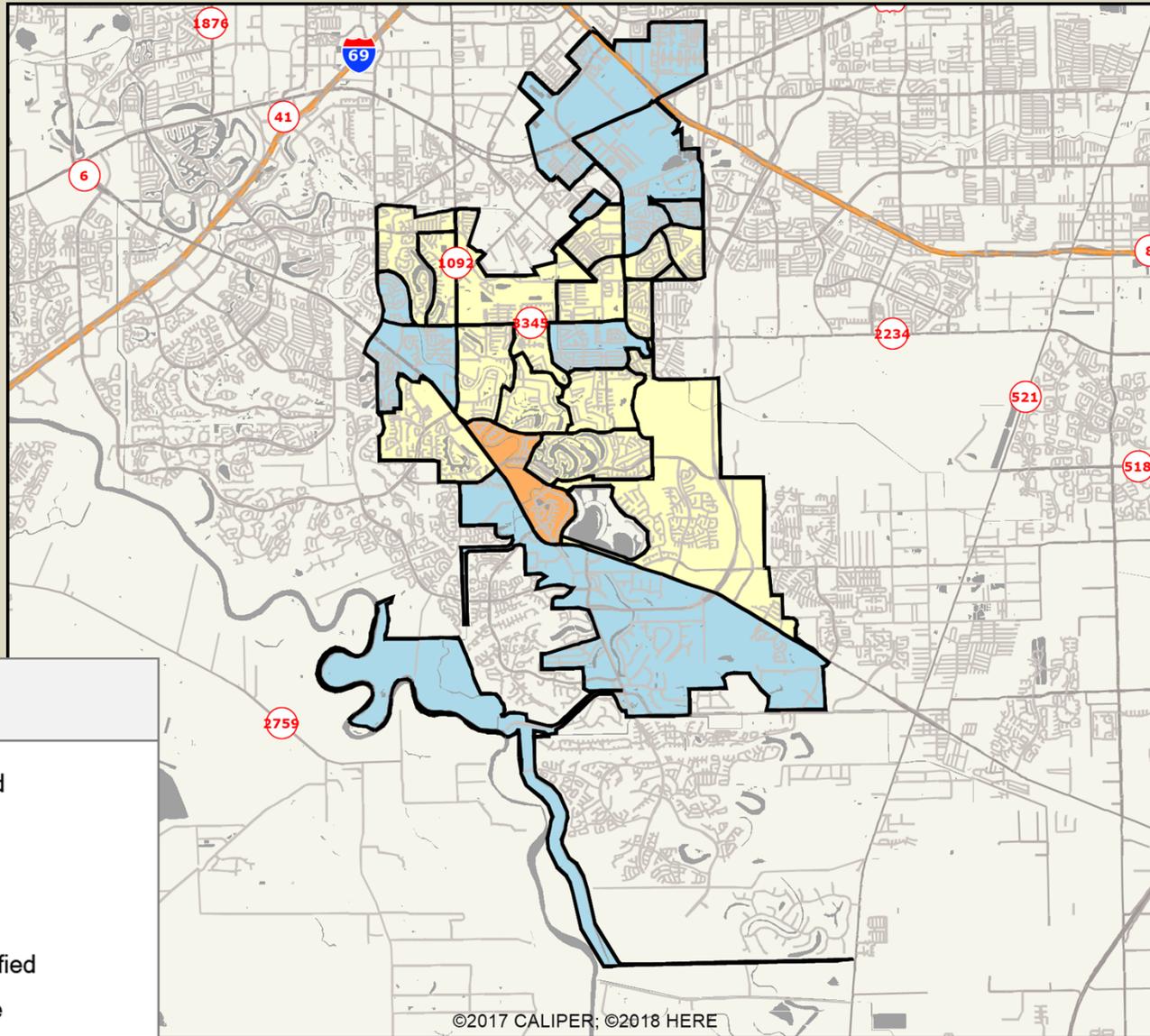
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-03 Condition of sidewalks in your neighborhood



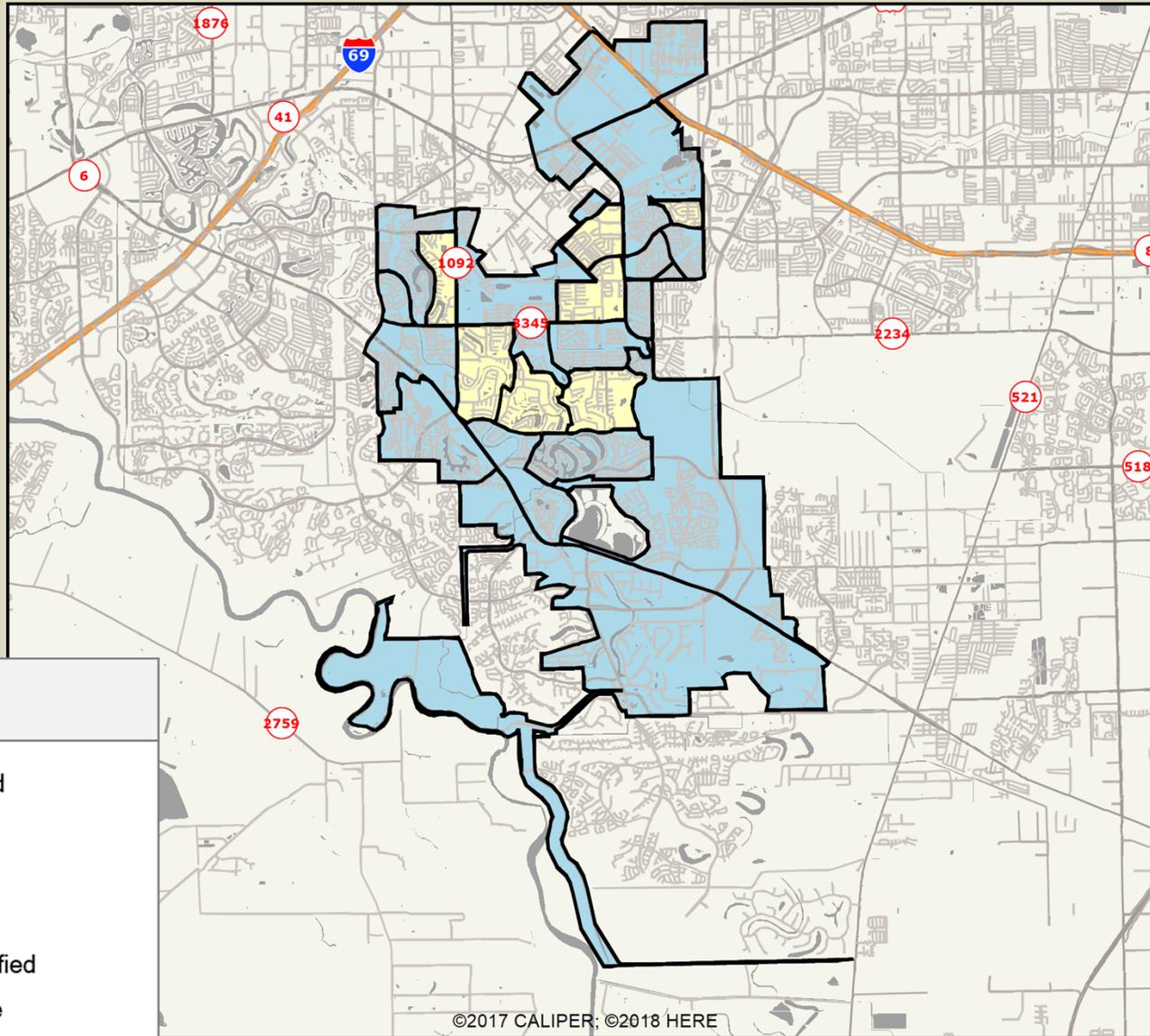
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-04 Condition of street drainage/water drainage



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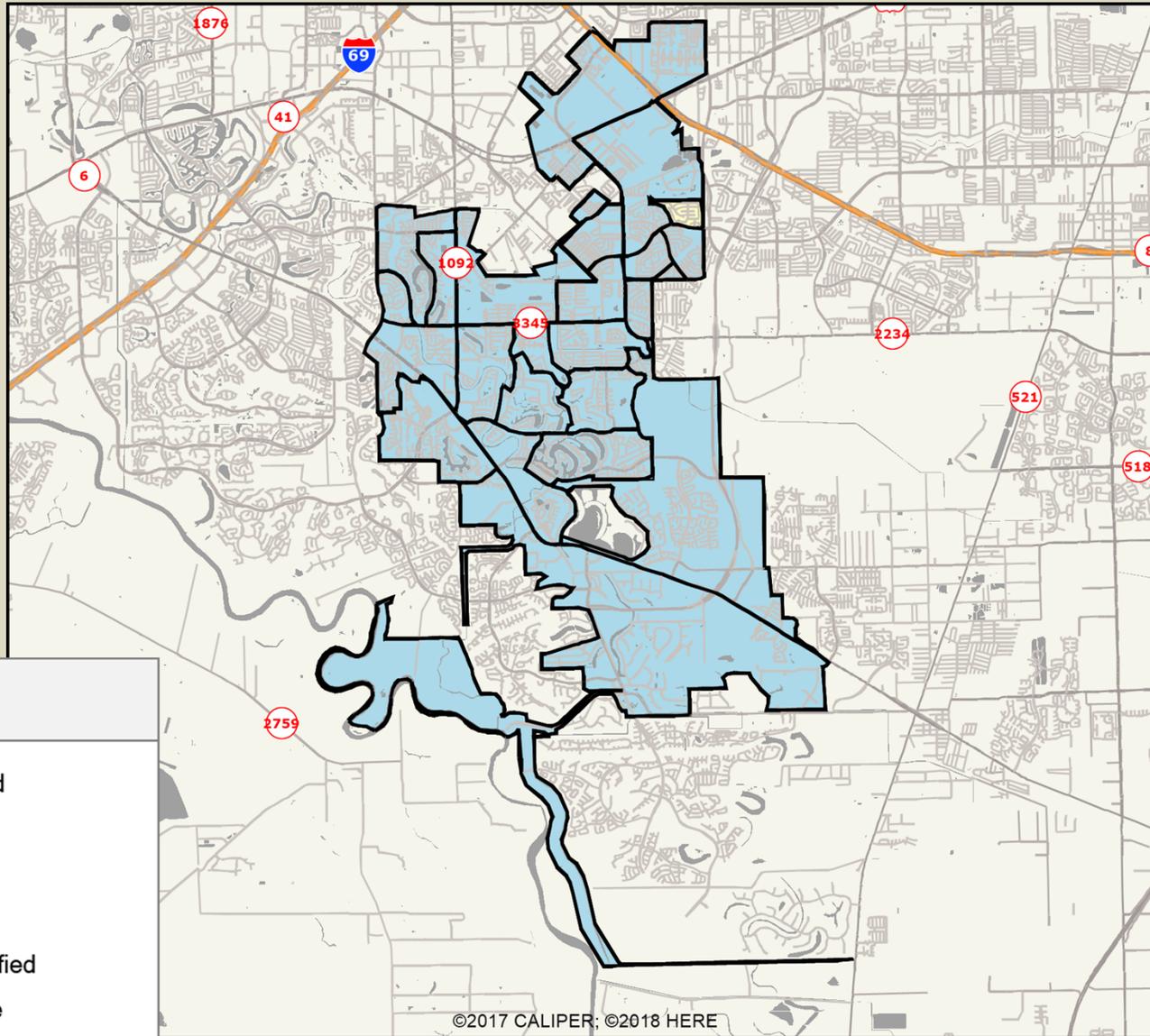
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-05 Condition of street signs and traffic signals



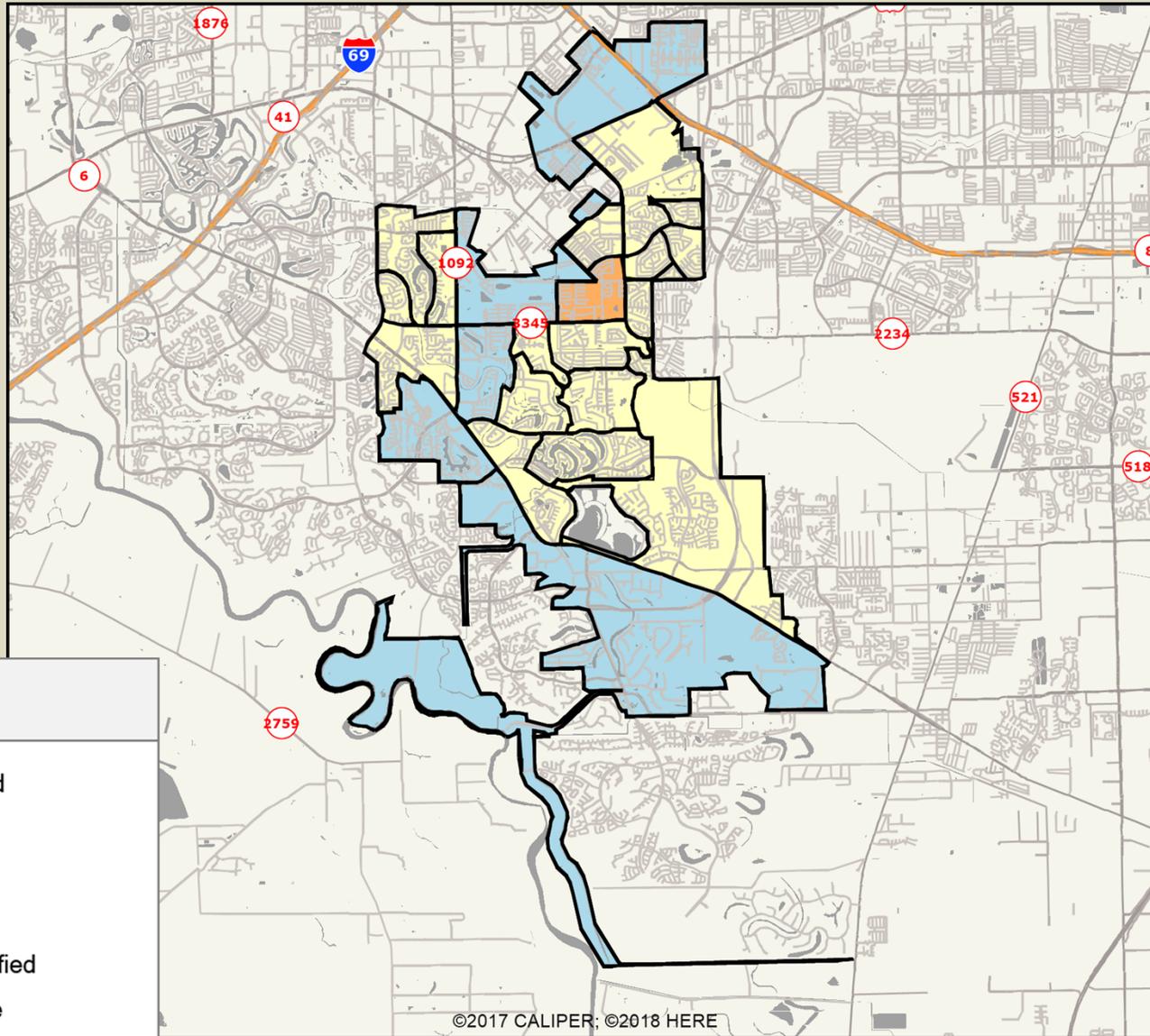
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-06 Adequacy of street lighting in Missouri City

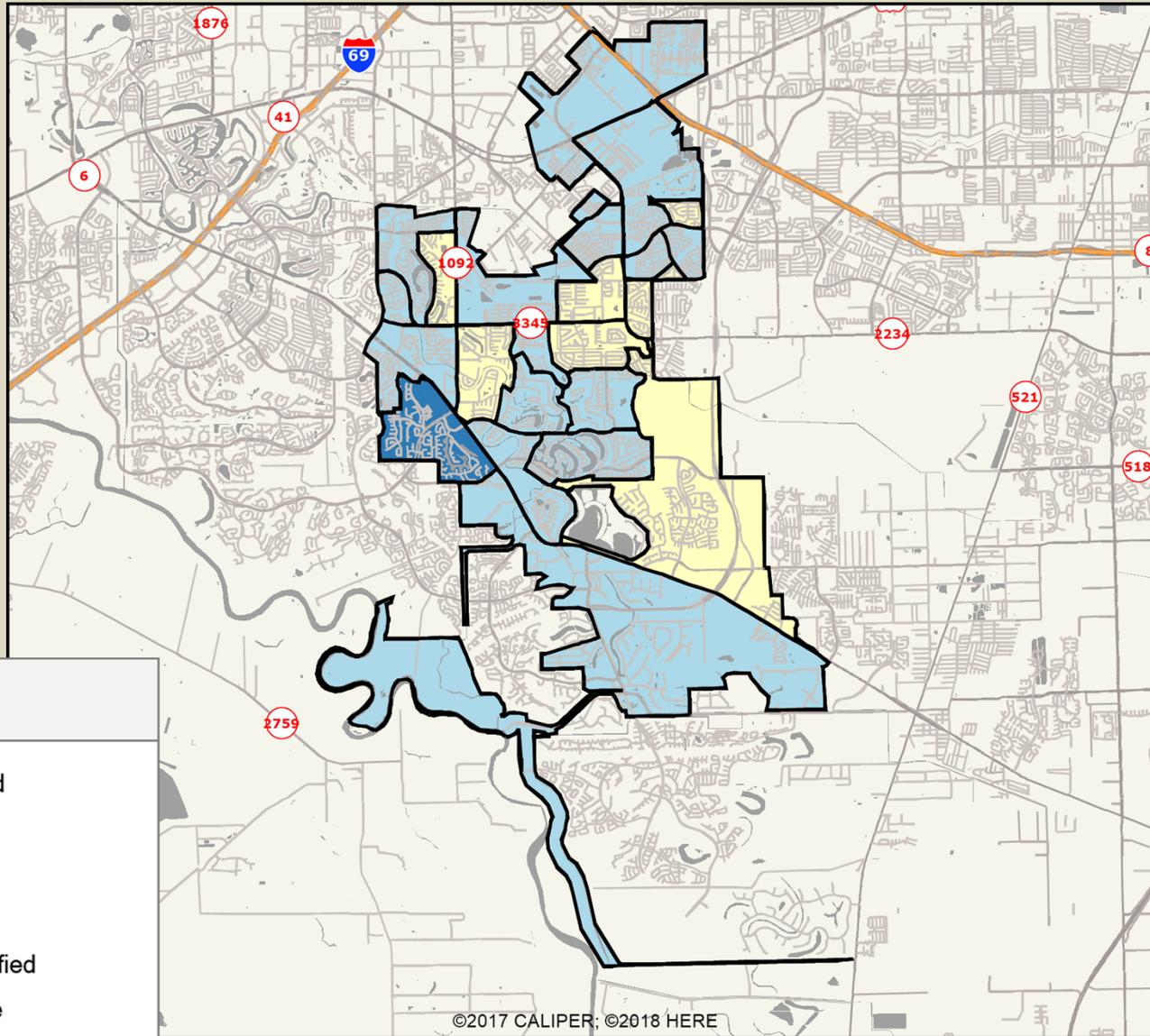


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

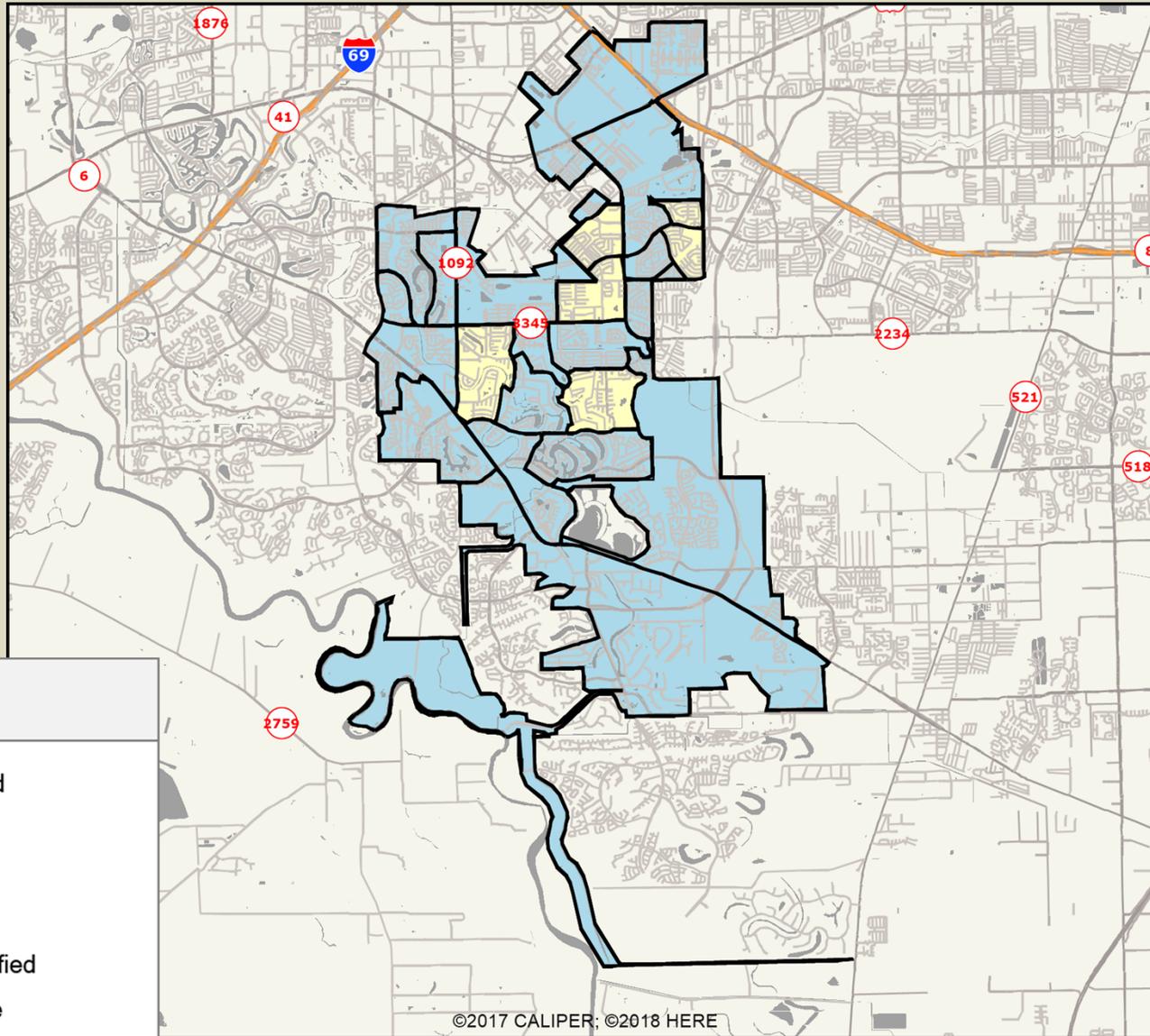
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q10-07 Mowing/tree trimming along streets and other public areas



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q10-08 Cleanliness of streets and other public areas



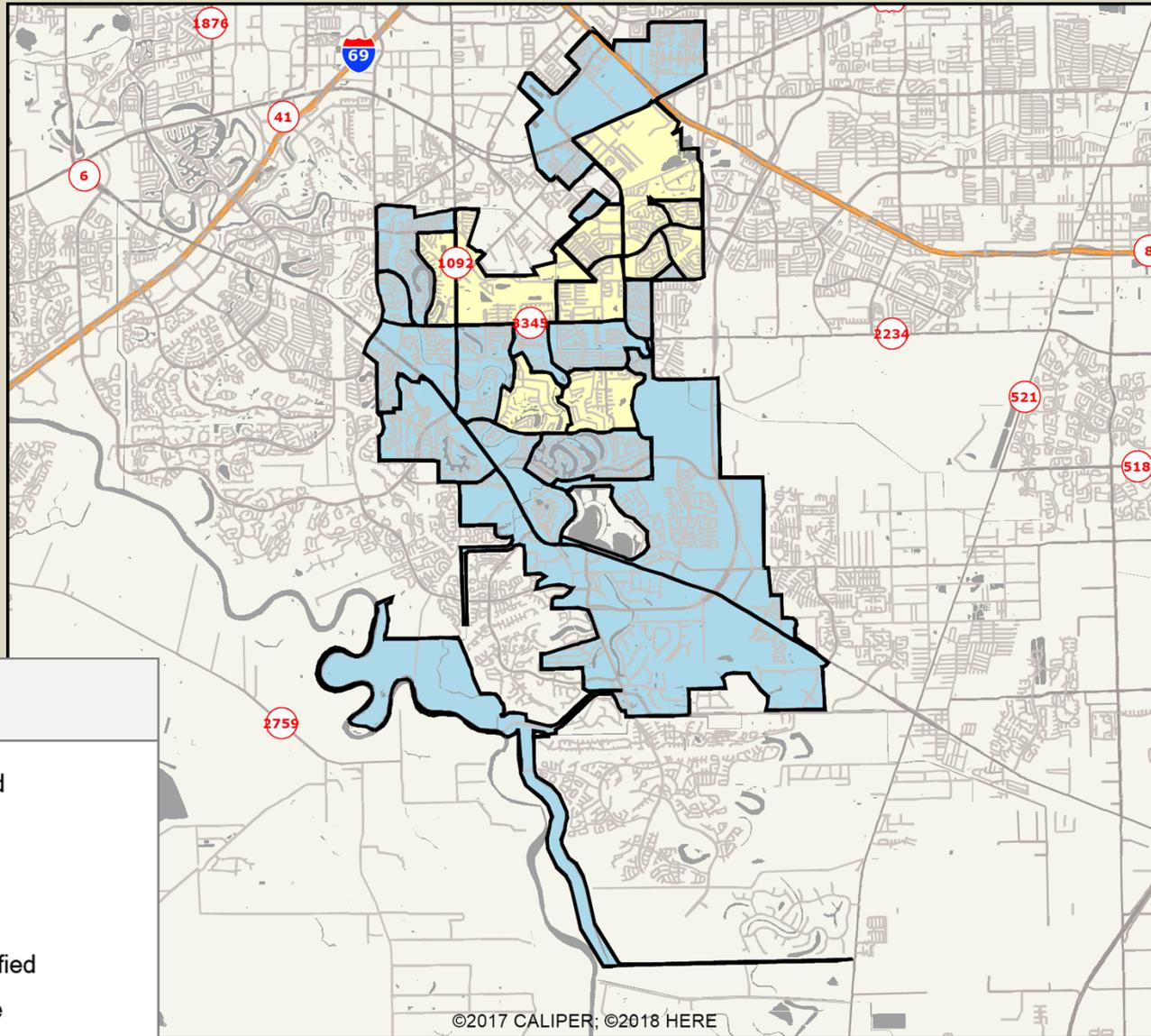
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-09 Overall quality of animal control services



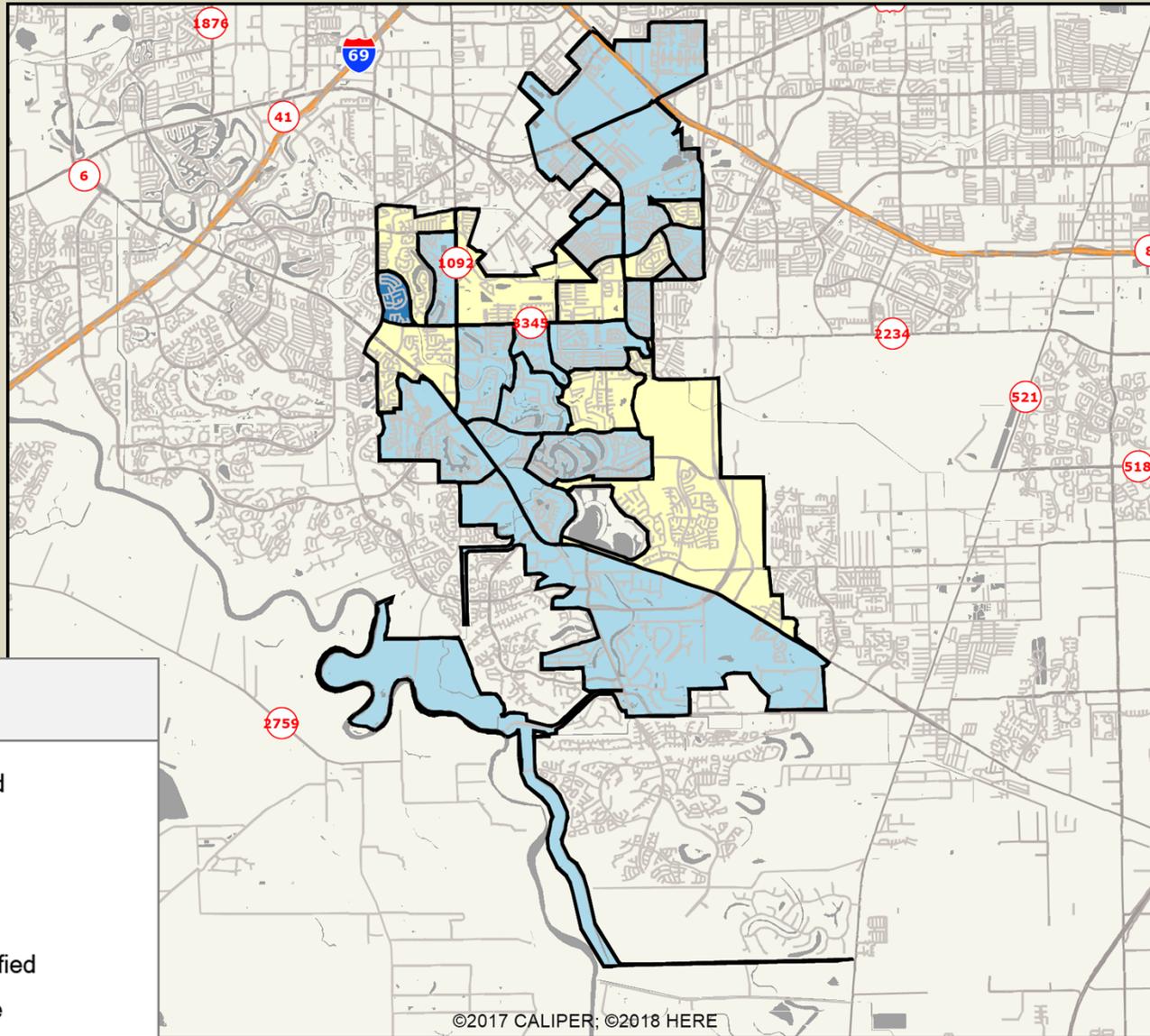
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q10-10 Animal services pet adoption and rescue efforts

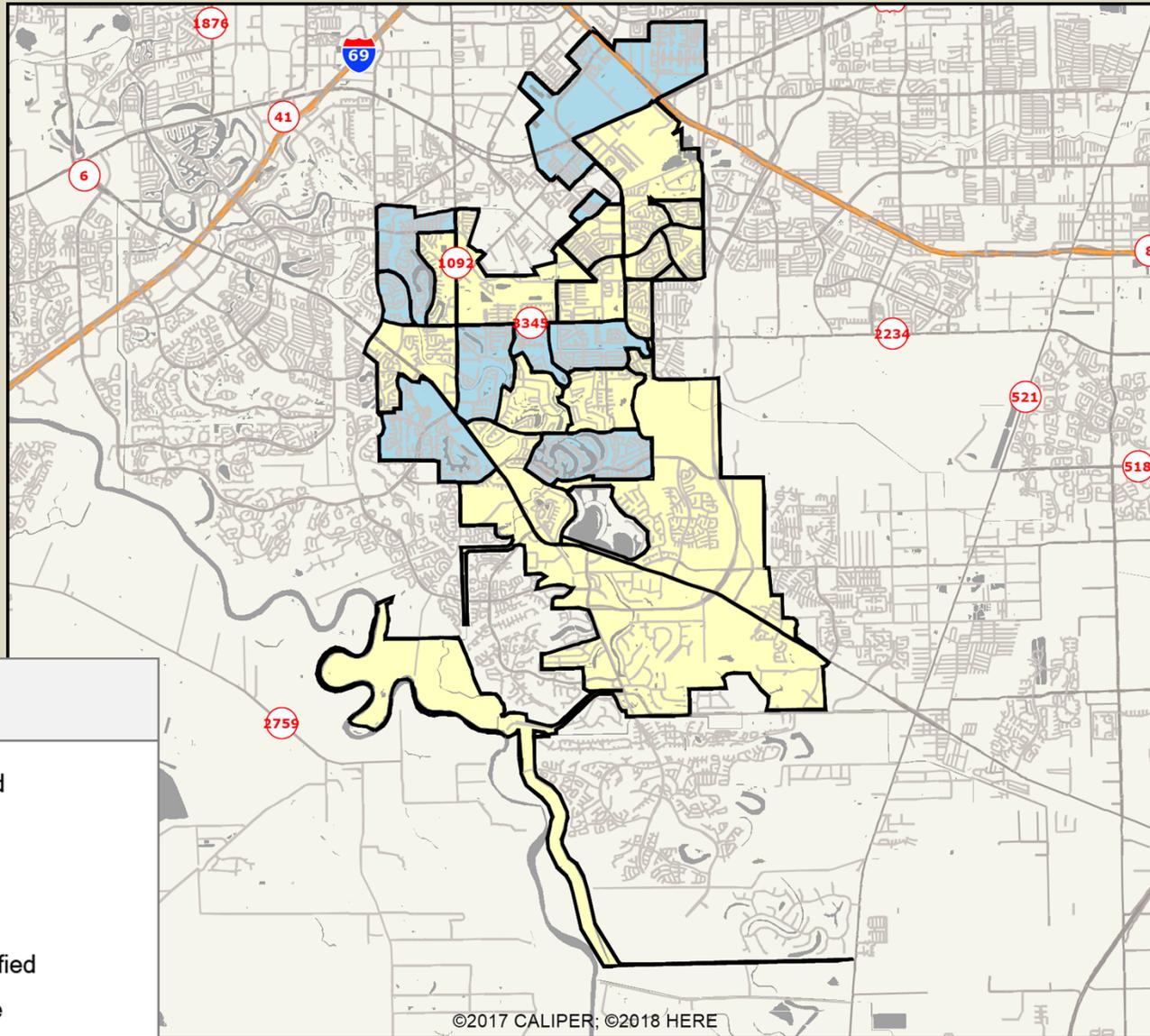


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q10-11 Animal services enforcement of animal codes



Legend

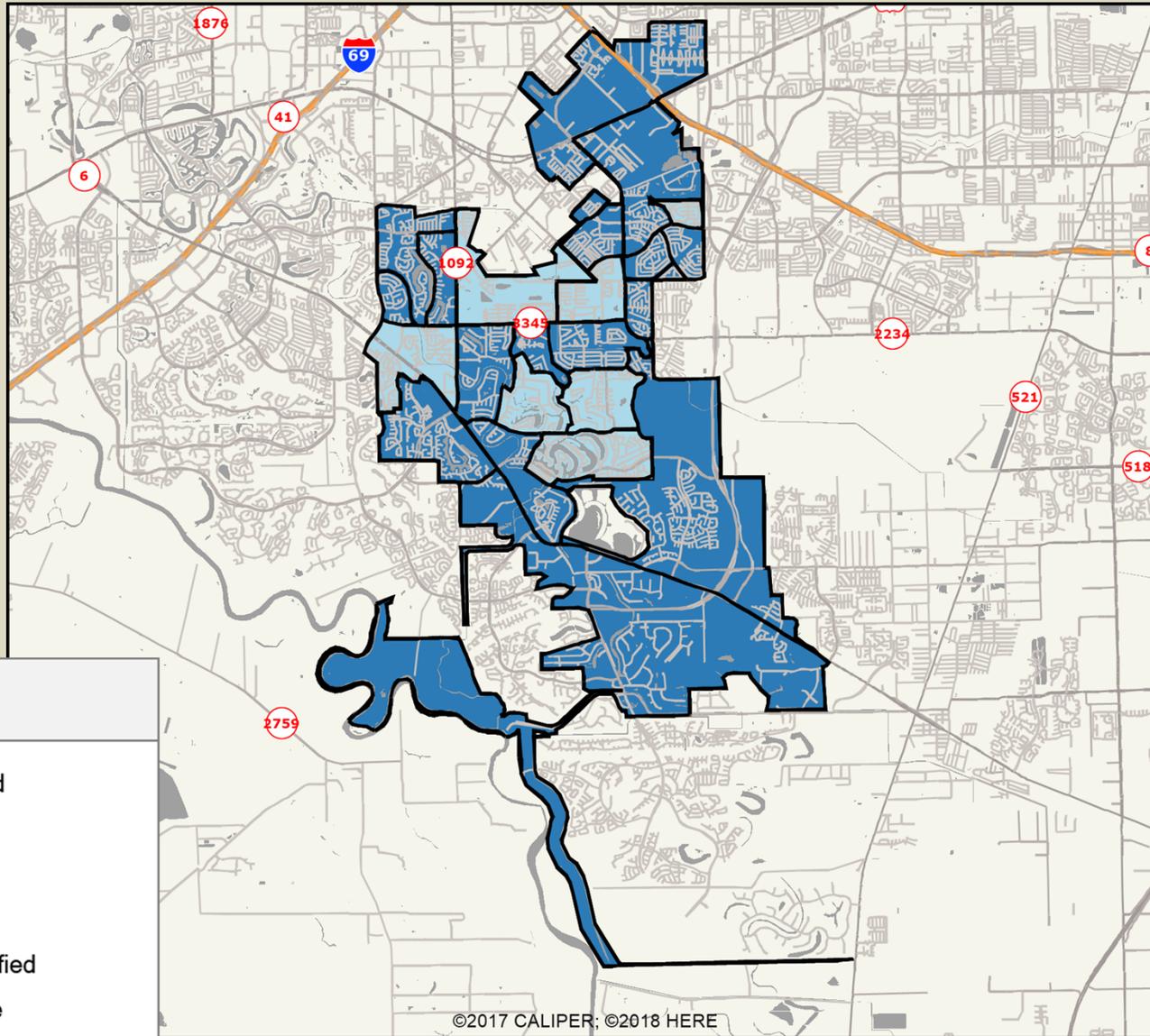
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q12-01 Residential trash collection services



Legend

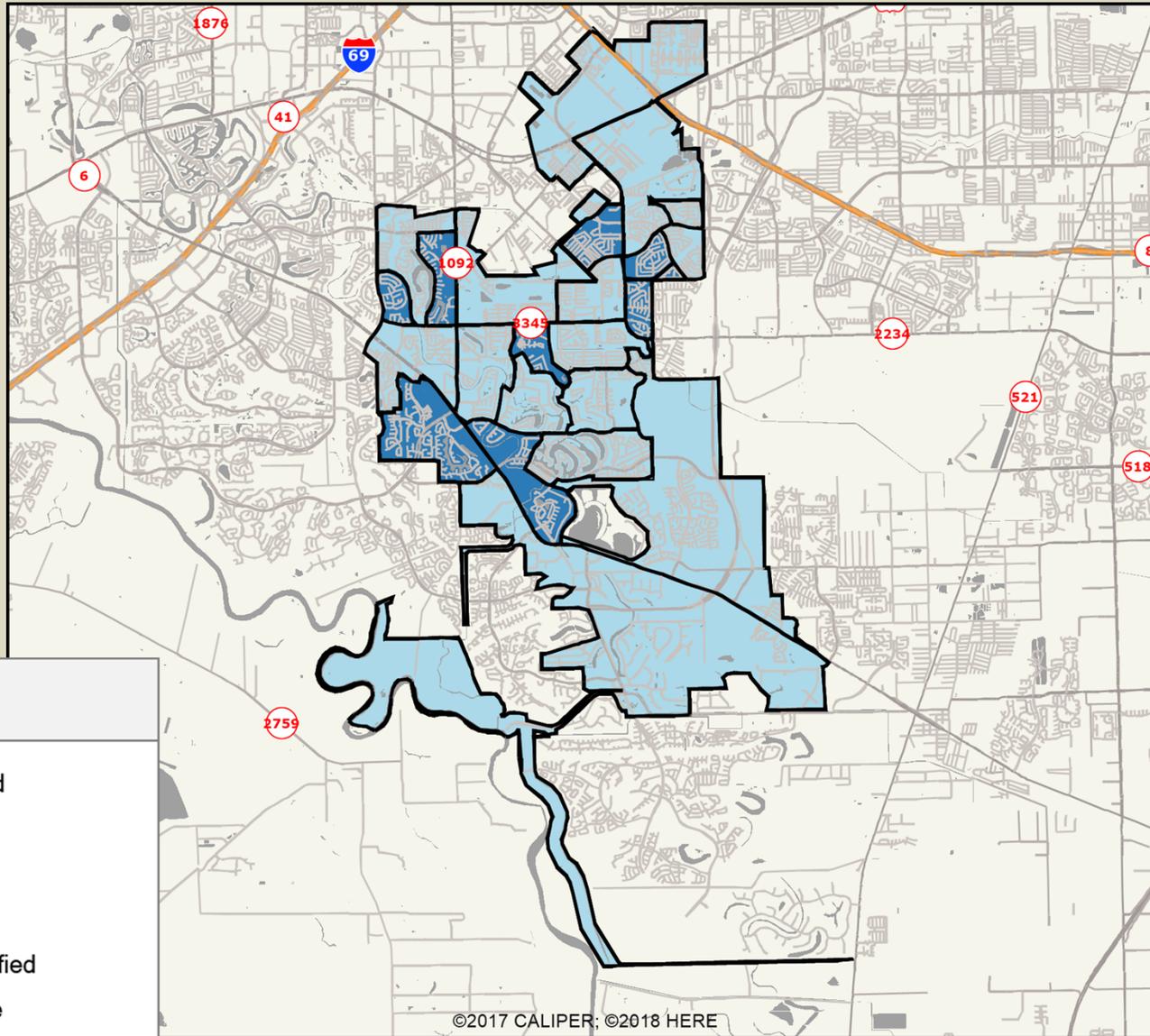
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q12-02 Curbside recycling services



Legend

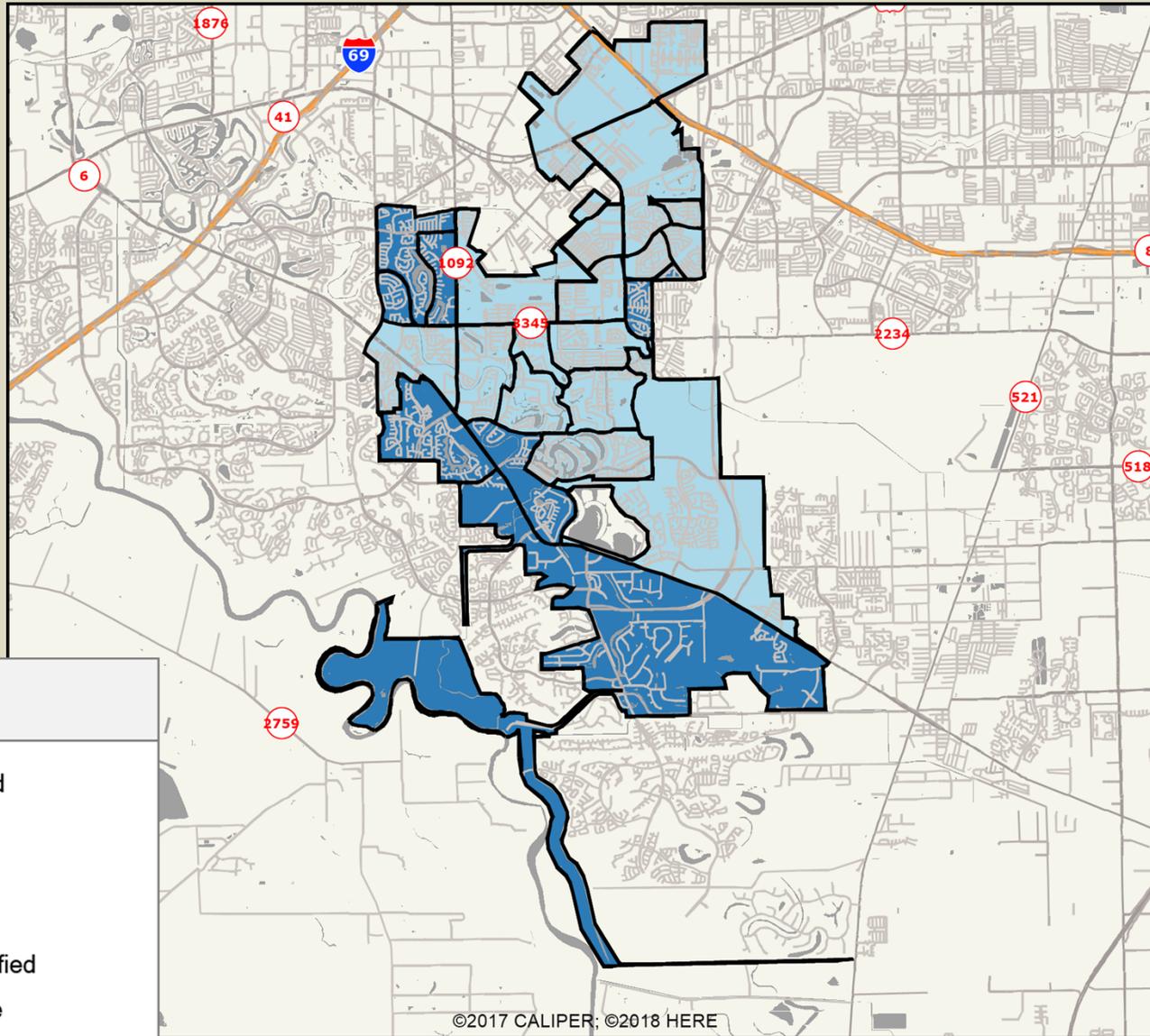
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q12-03 Yardwaste collection services



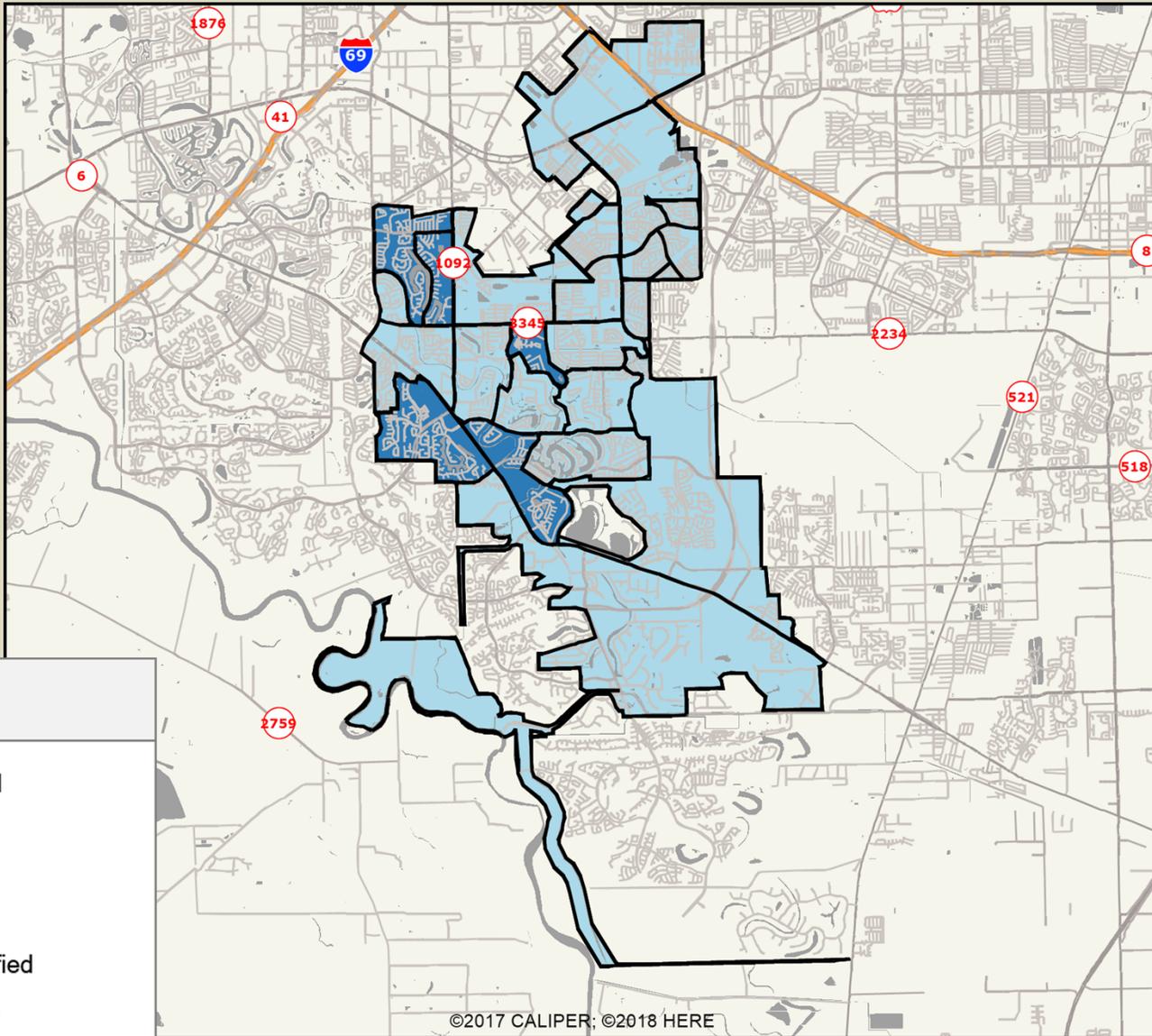
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q12-04 Bulky item pick-up/removal services



Legend

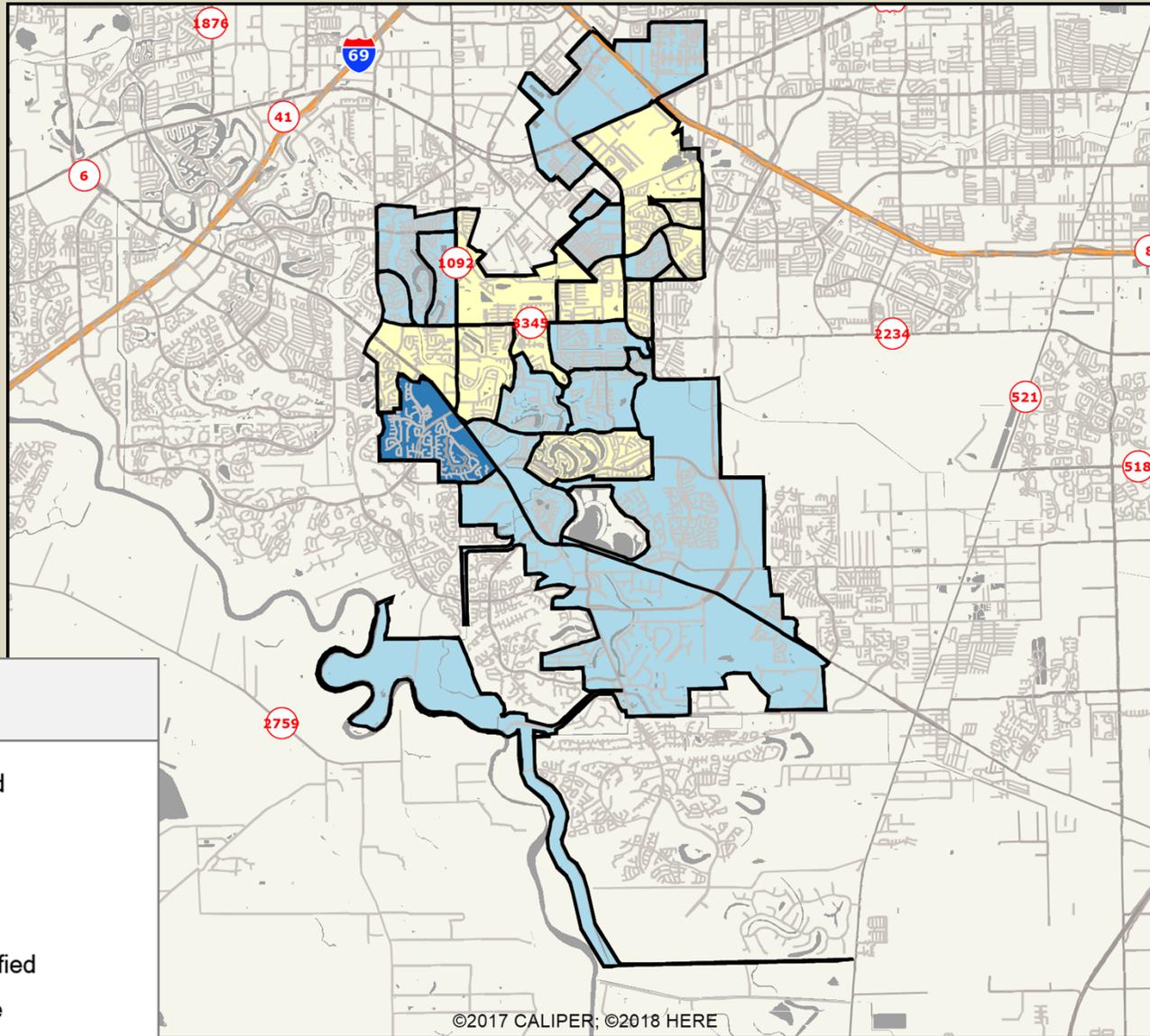
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

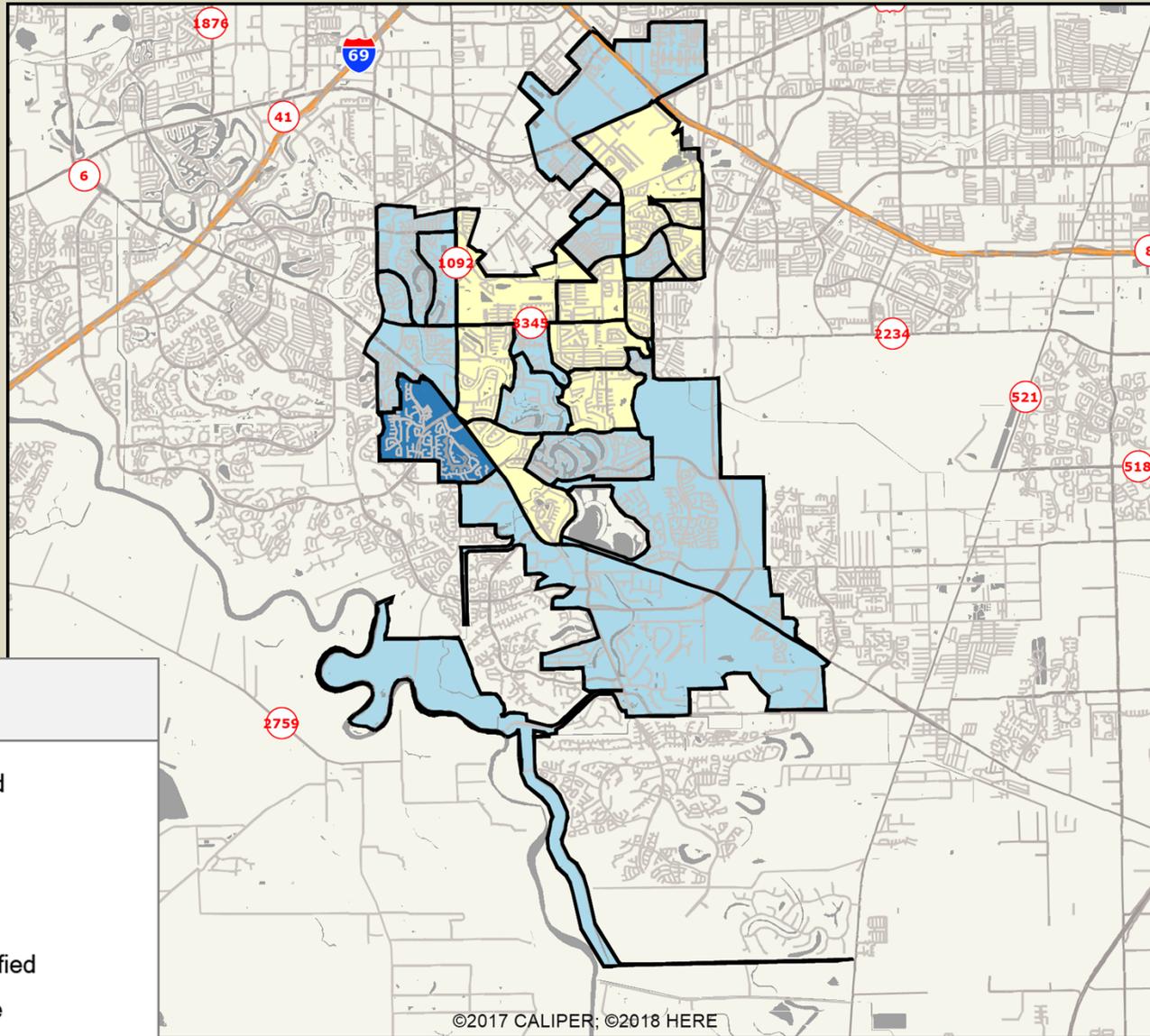


Q13-01 Enforcing the clean-up of junk and debris on private property in your community



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-02 Enforcing the mowing and cutting of weeds and grass on private property



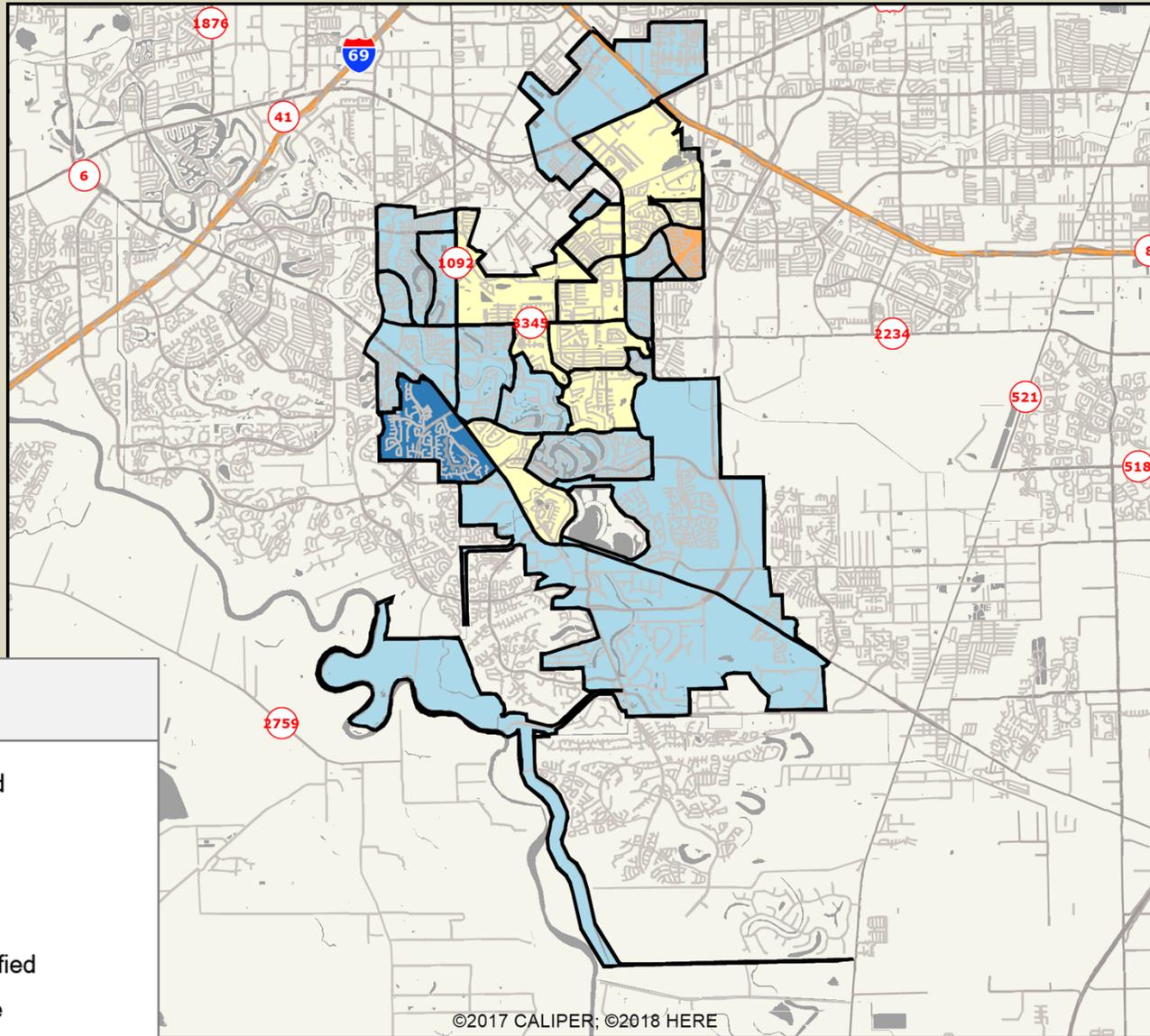
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-03 Enforcing the exterior maintenance of residential property



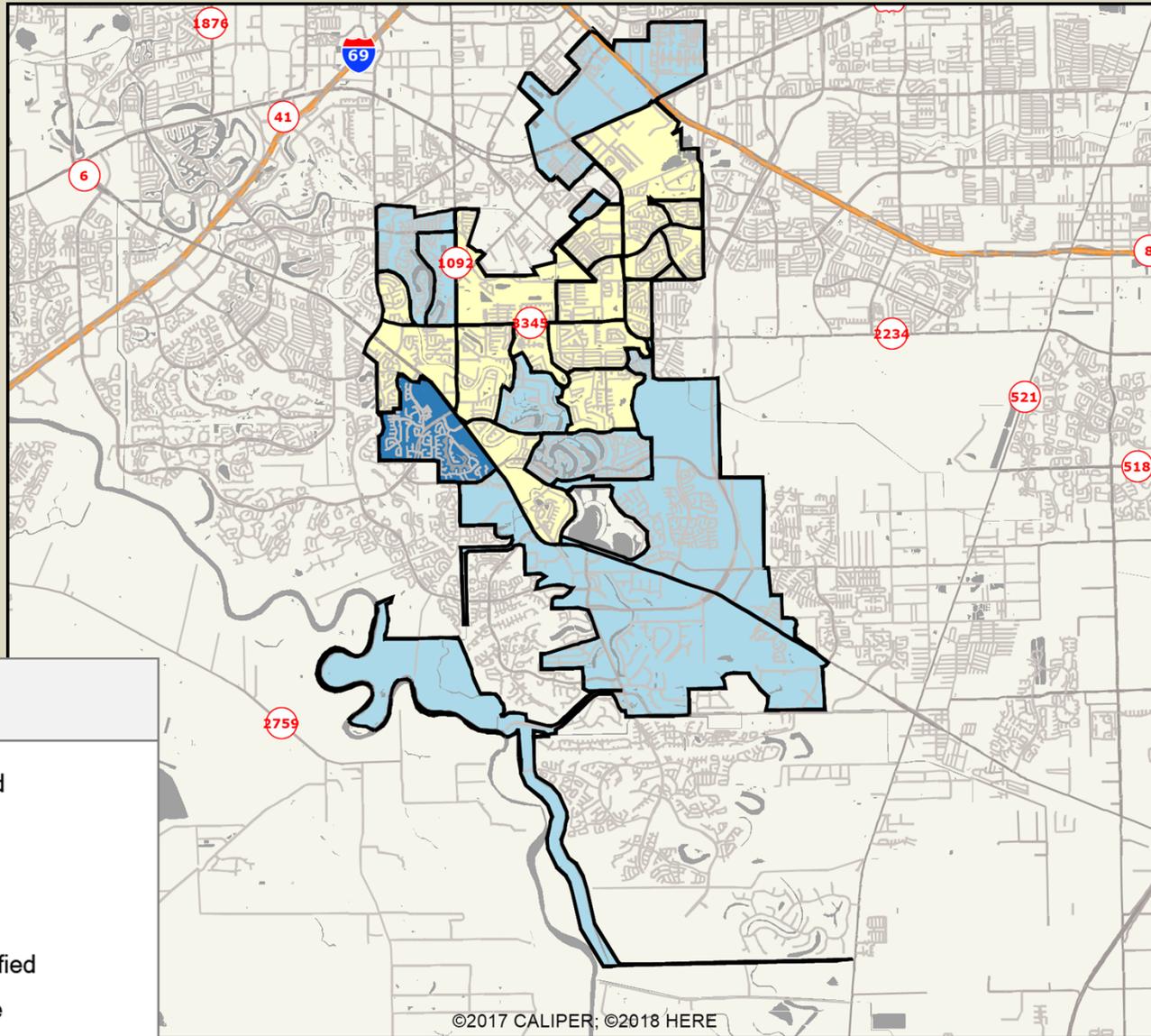
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-04 Enforcing the exterior maintenance of commercial/business property



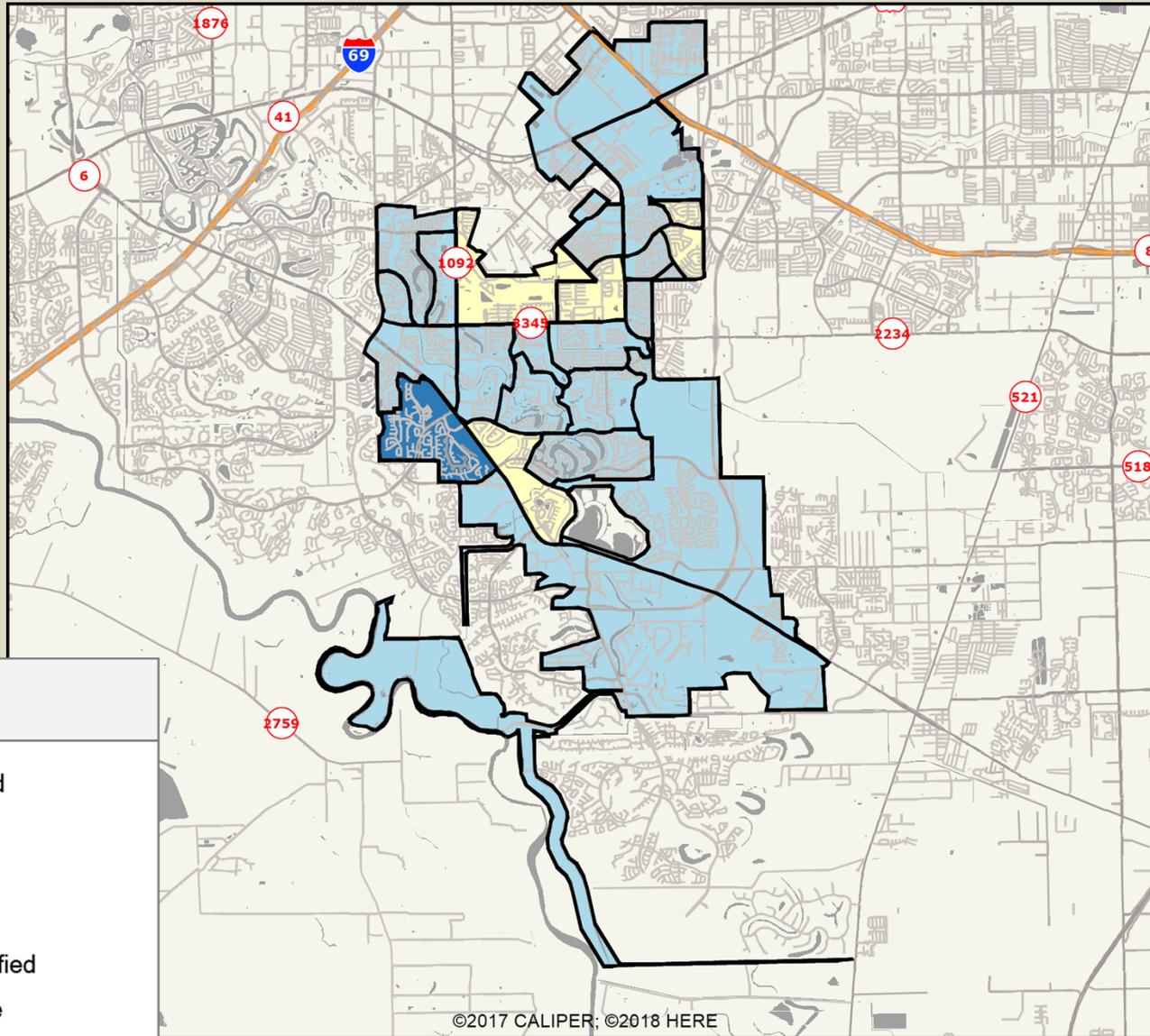
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-05 Enforcing sign regulations



Legend

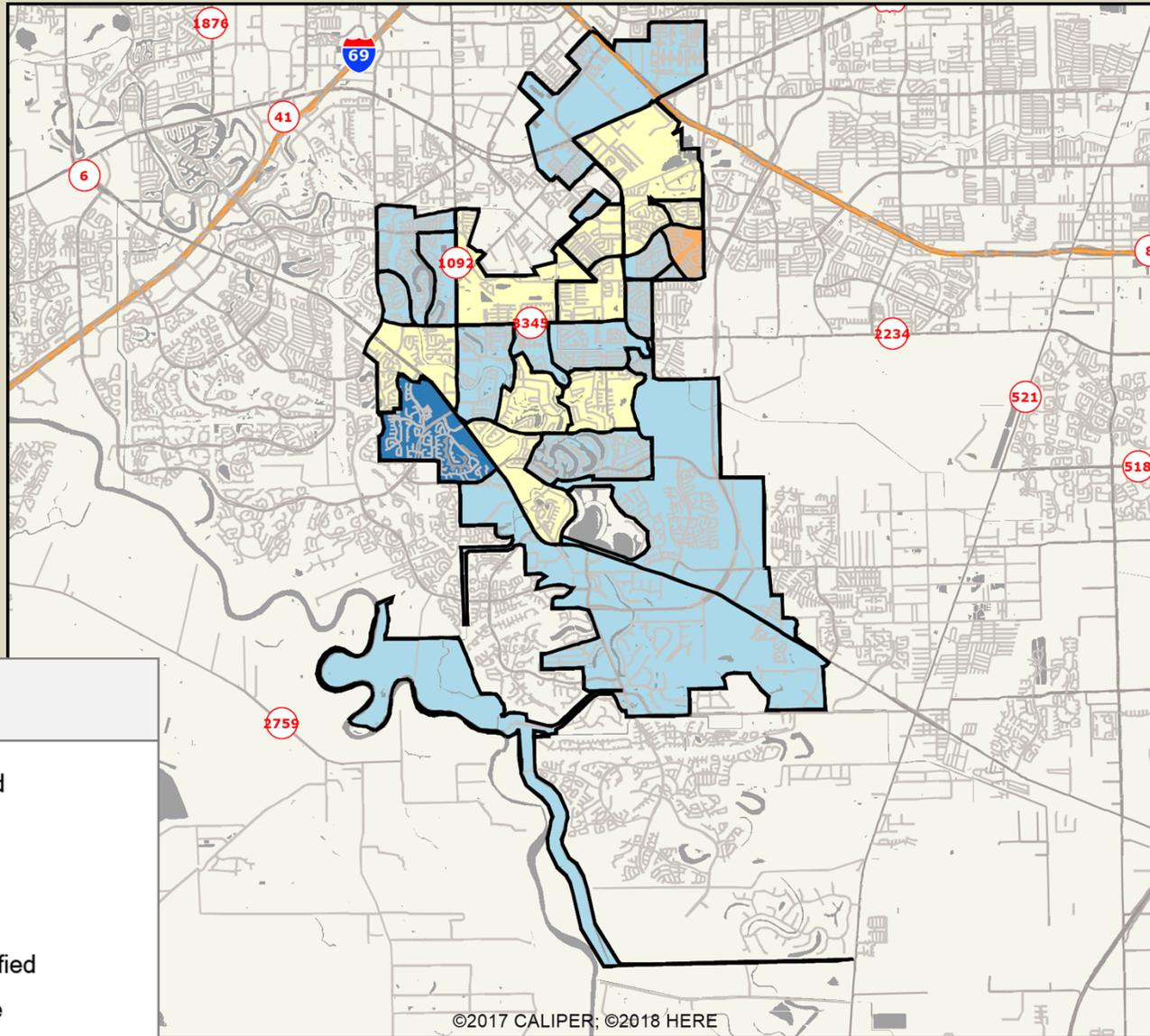
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2017 CALIPER; ©2018 HERE

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-06 Enforcement of yard parking regulations in your neighborhood

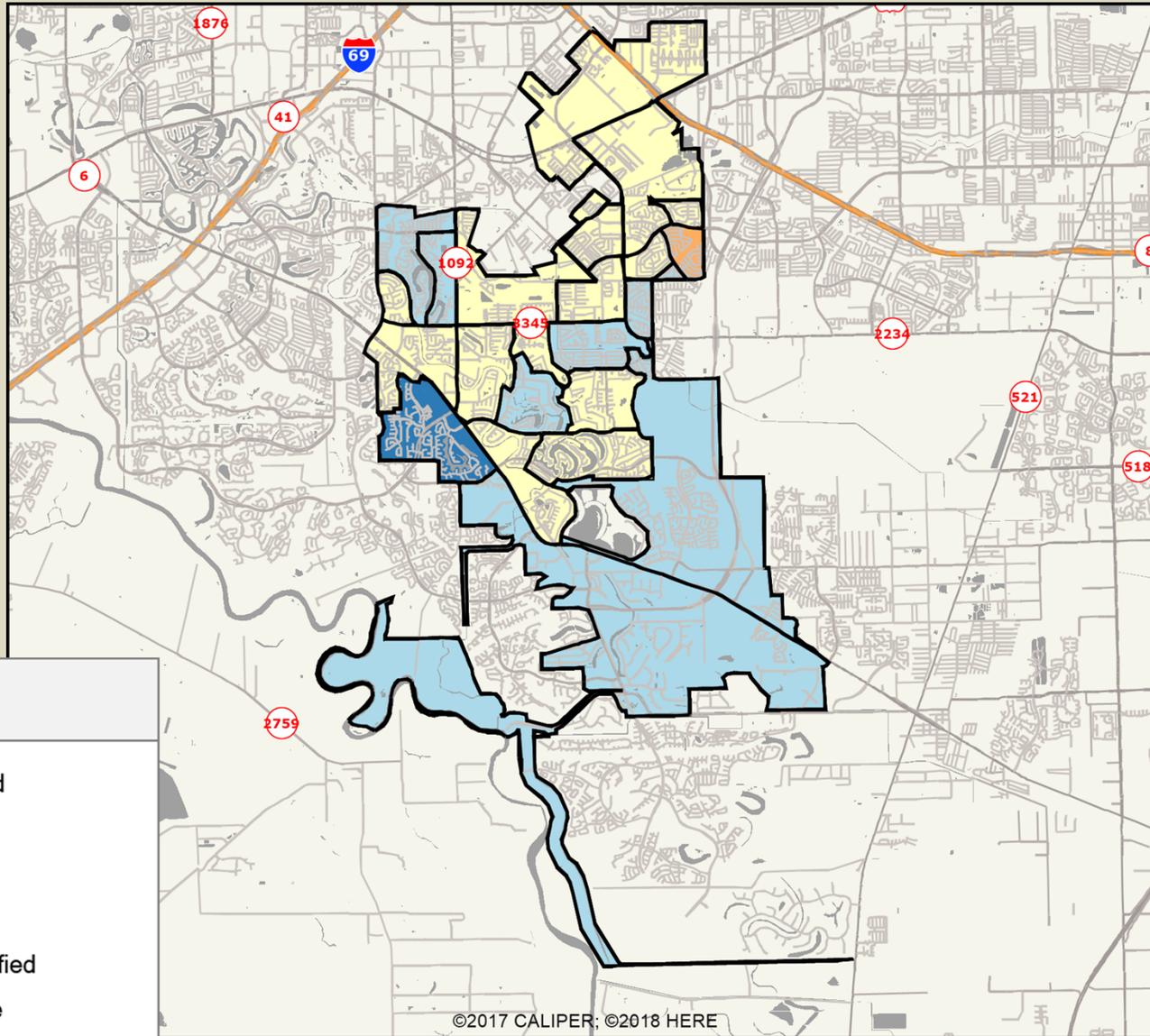


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-07 City efforts to remove abandoned or inoperative vehicles

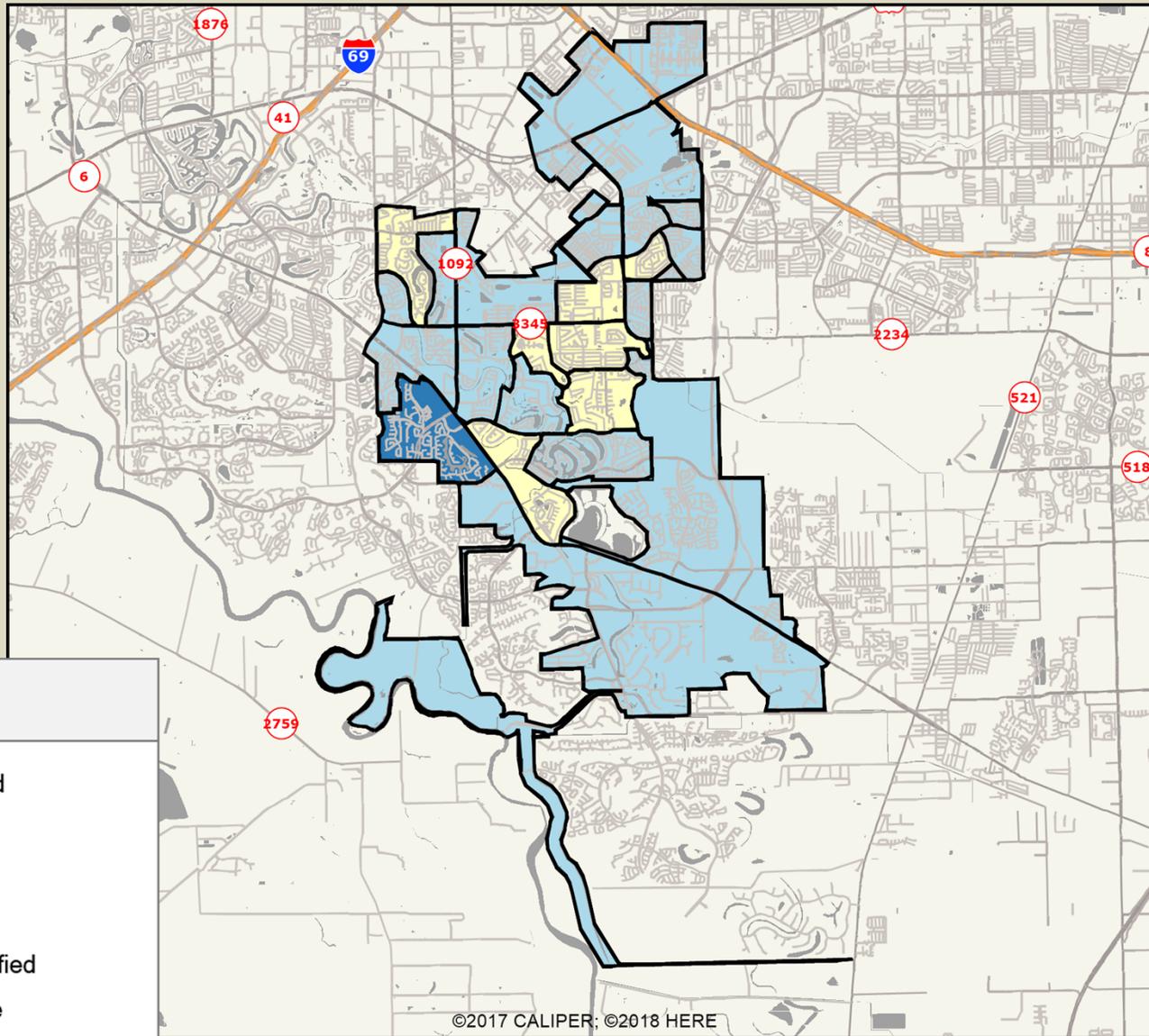


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-08 SeeClickFix to report code violations in the community or neighborhood



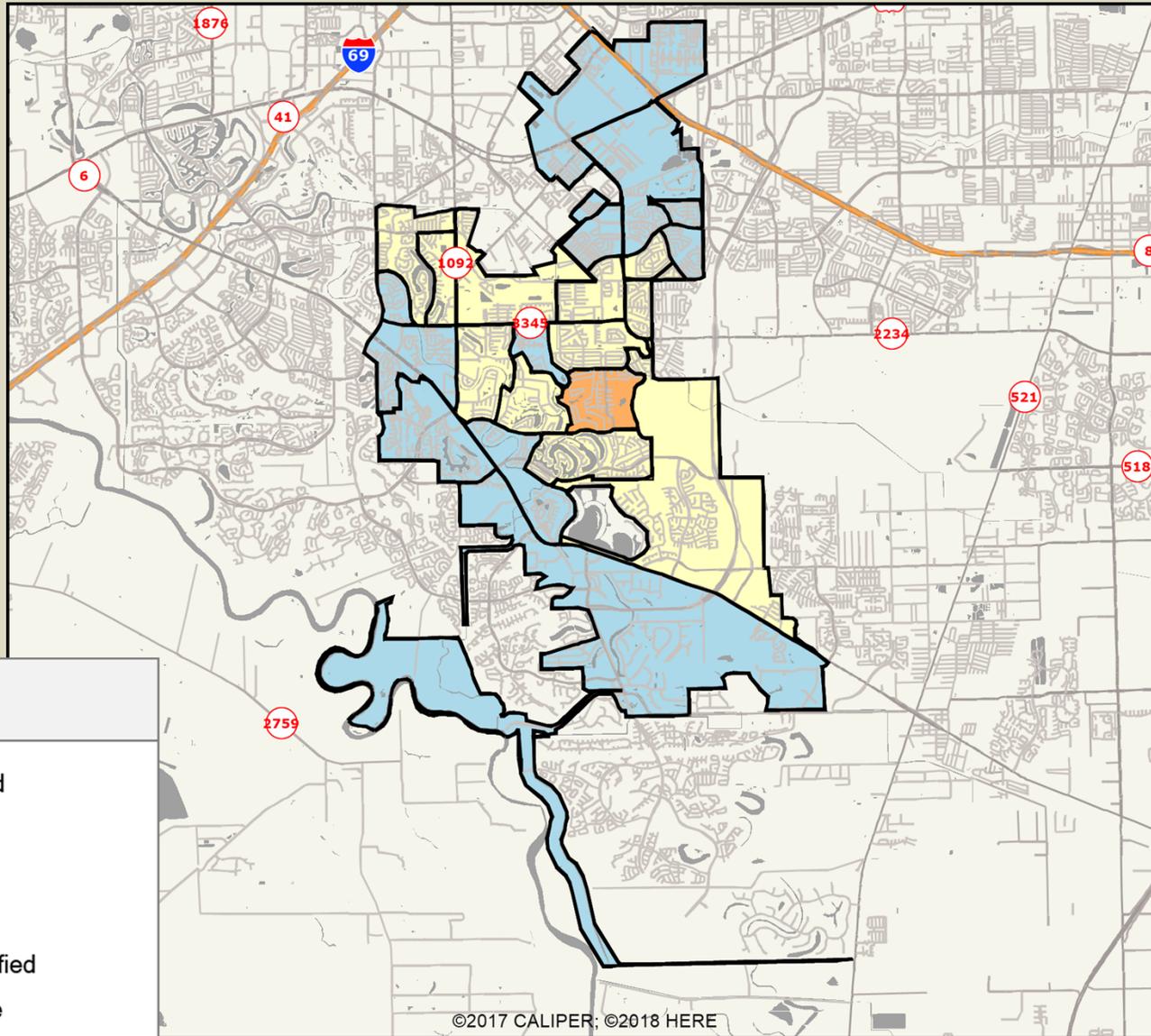
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

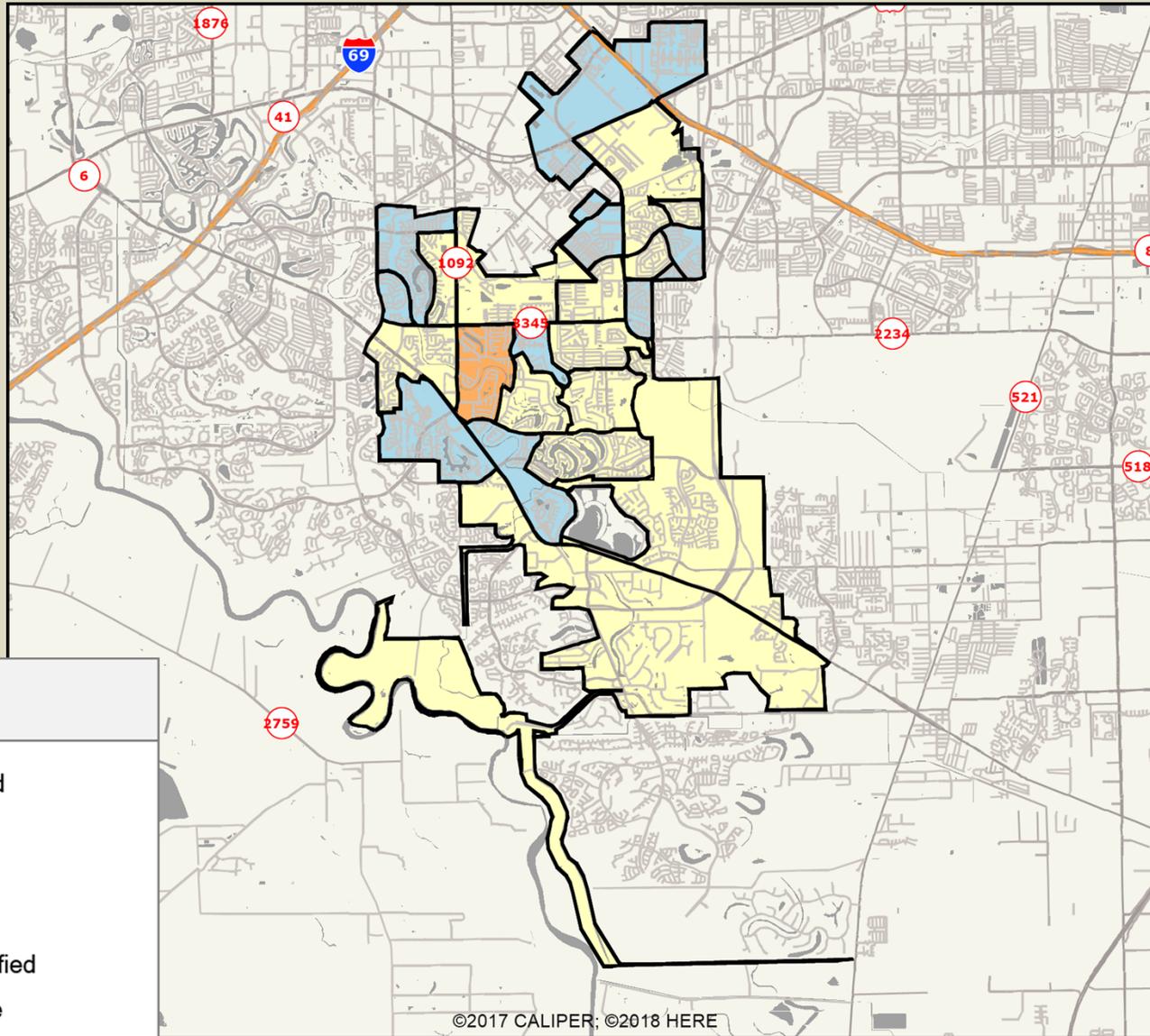


Q15-01 Availability of information about city governmental services and activities



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15-02 Timeliness of information provided by your city government



Legend

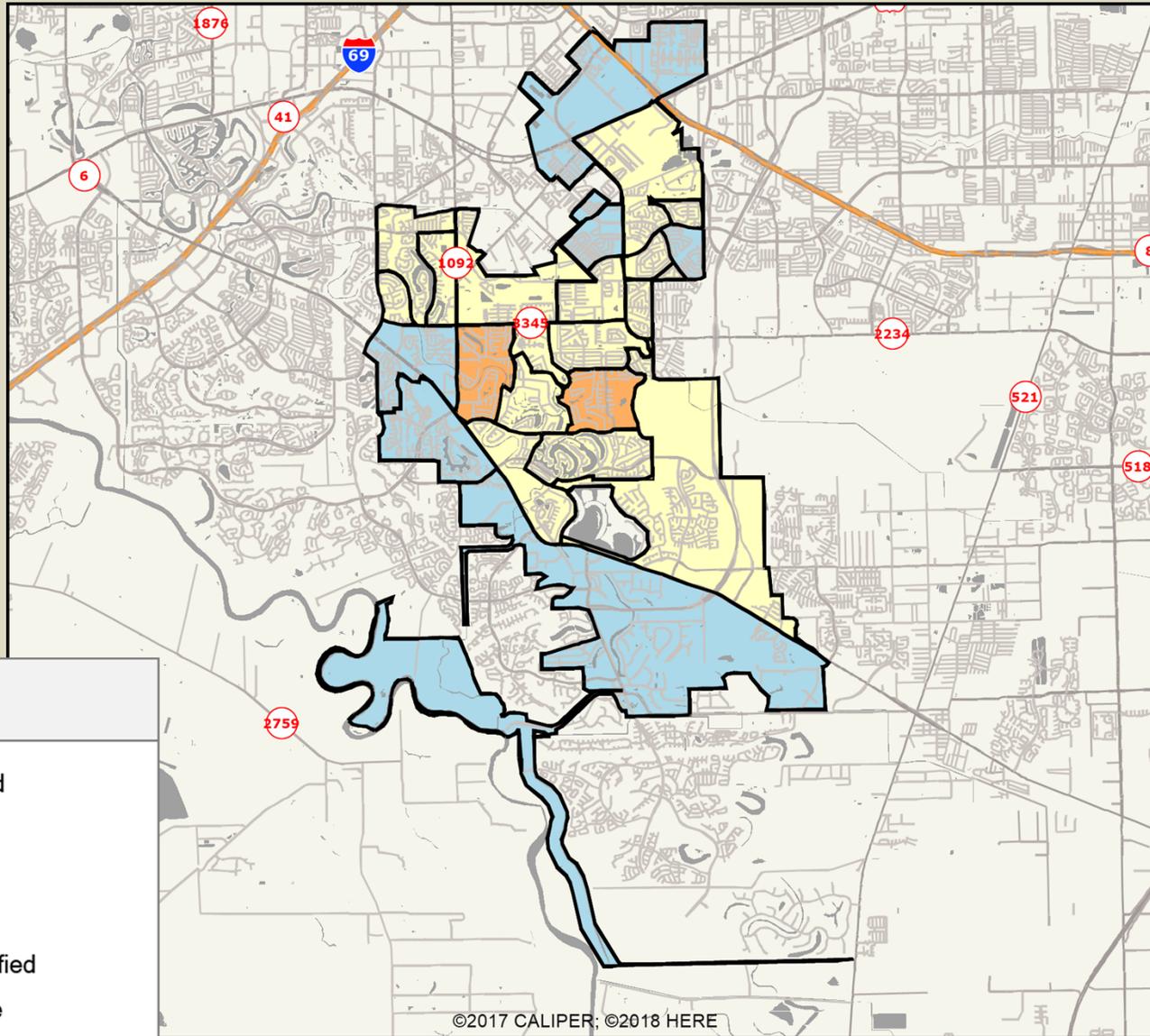
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

©2017 CALIPER; ©2018 HERE

Shading reflects the mean rating for all respondents by CBG (merged as needed)

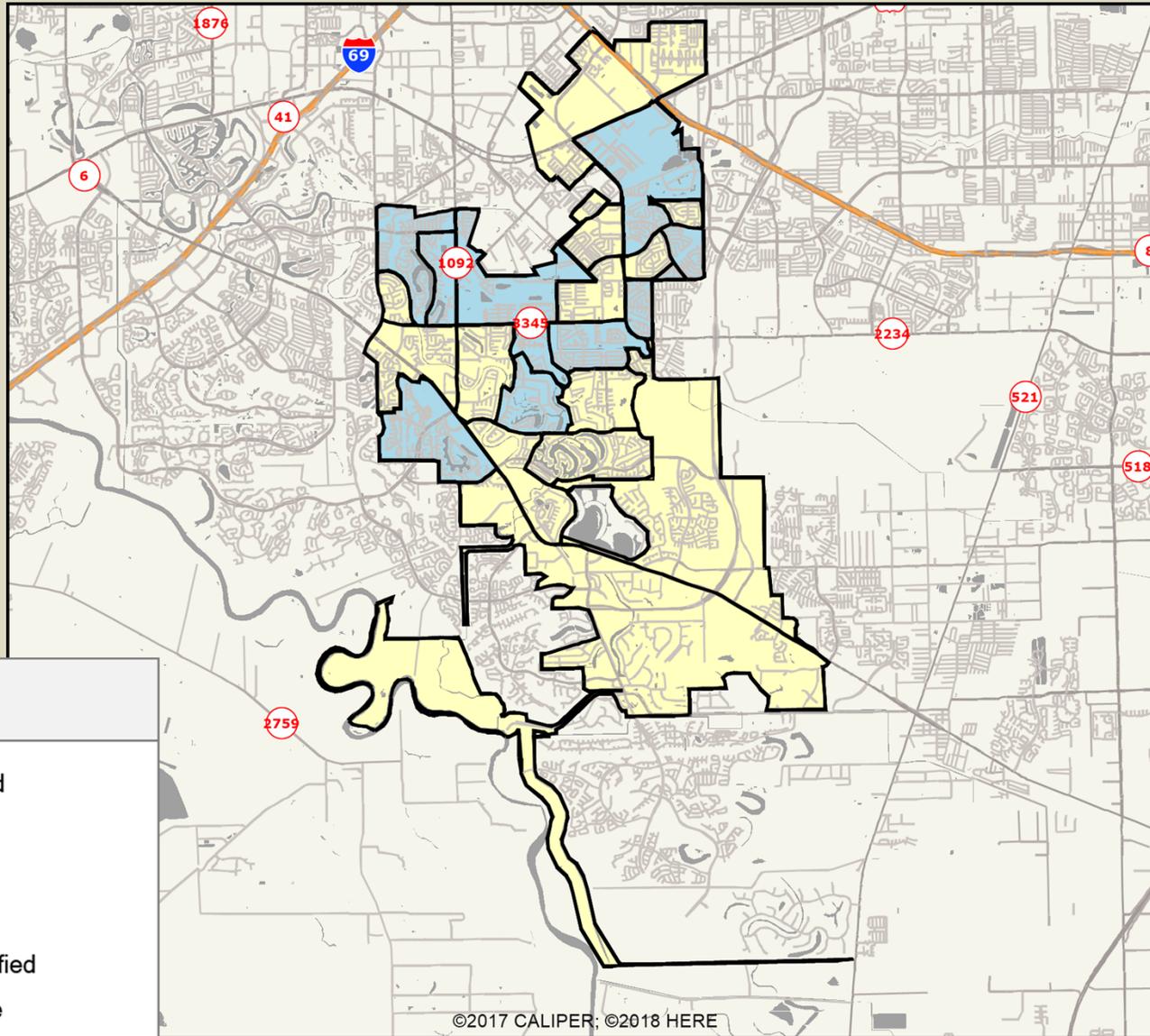


Q15-03 Efforts by city government to keep you informed about local issues



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15-04 The quality of your city cable television channel



Legend

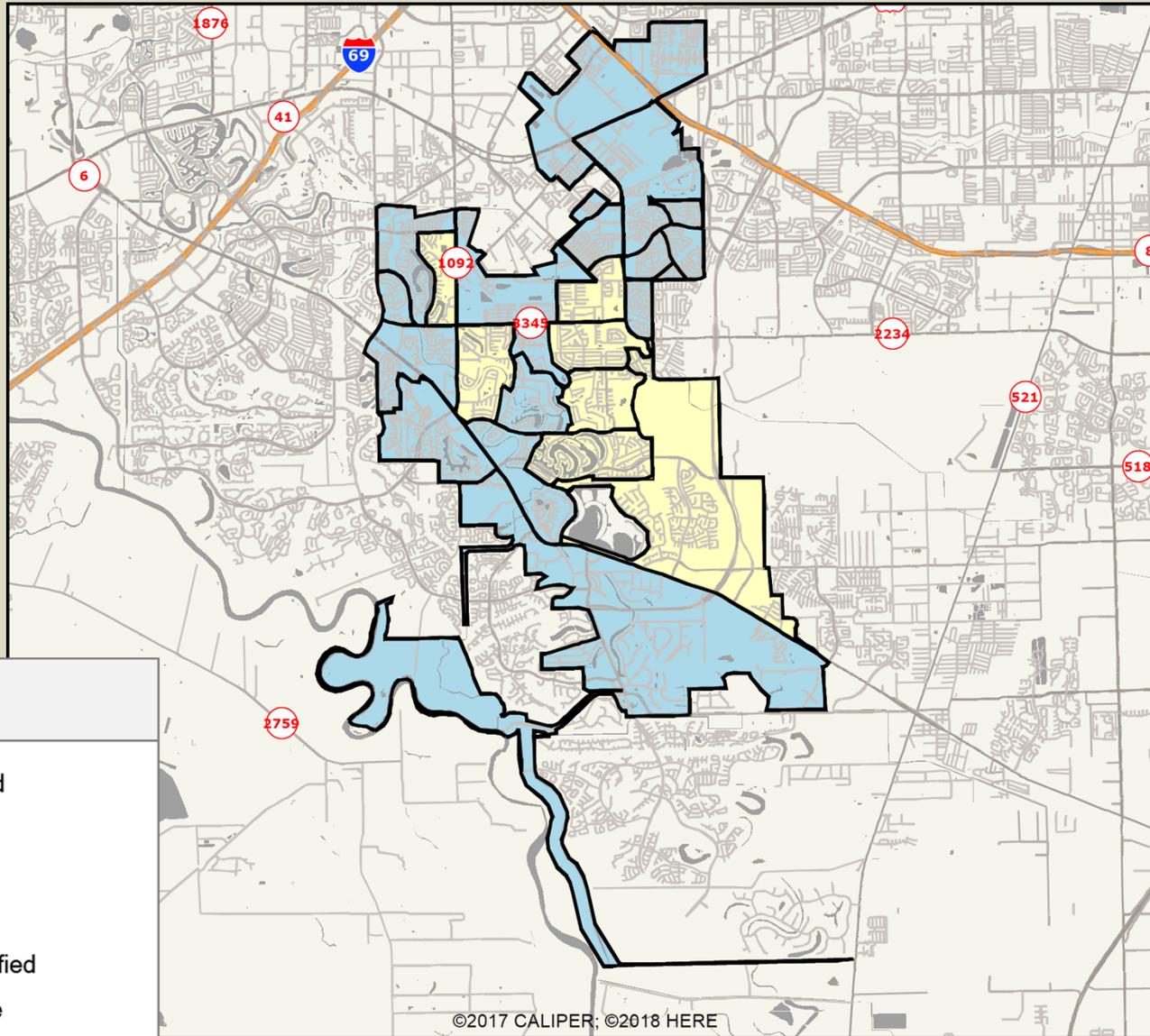
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q15-05 The quality of the city website



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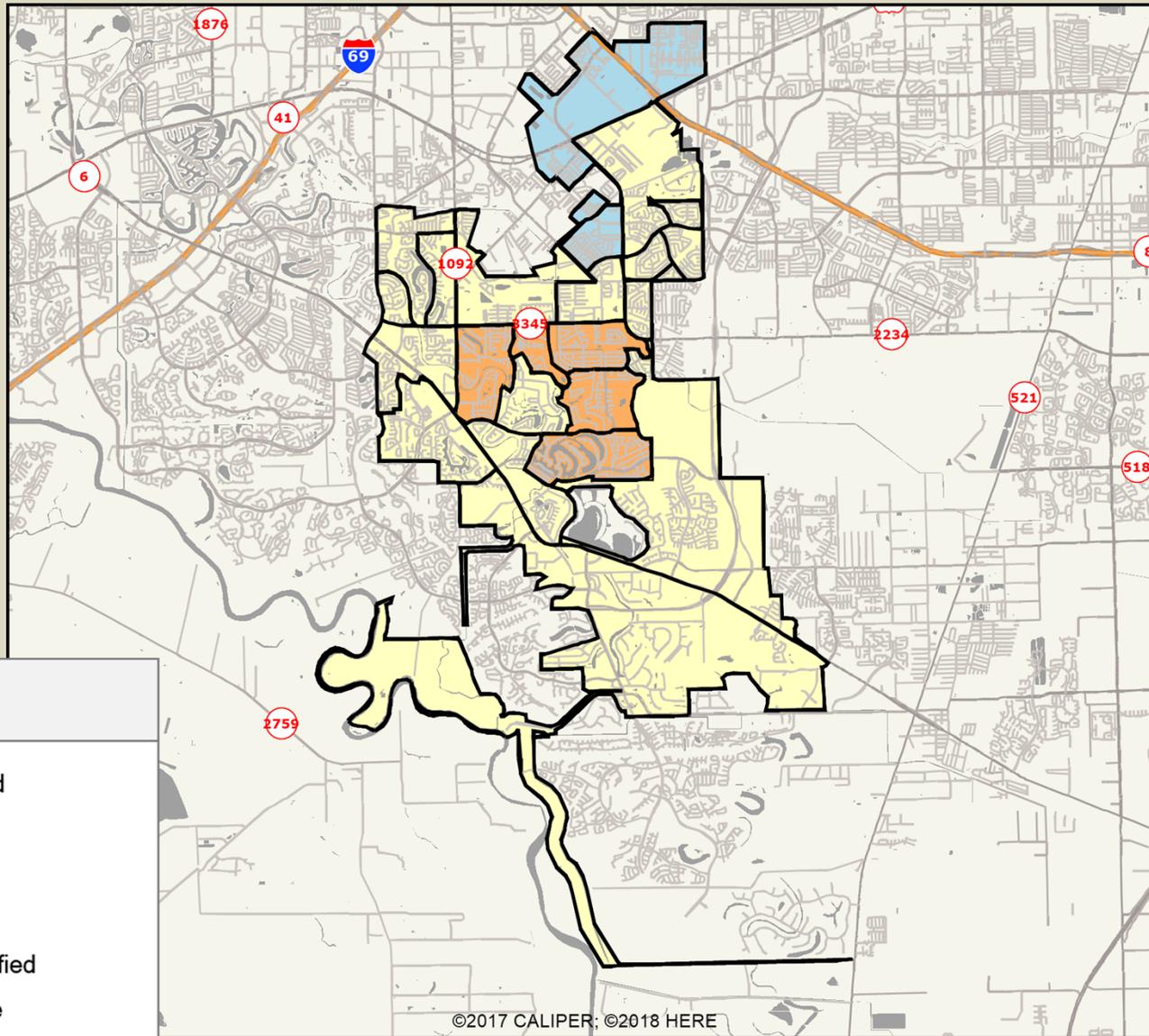
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q15-06 The level of public involvement in local decisions



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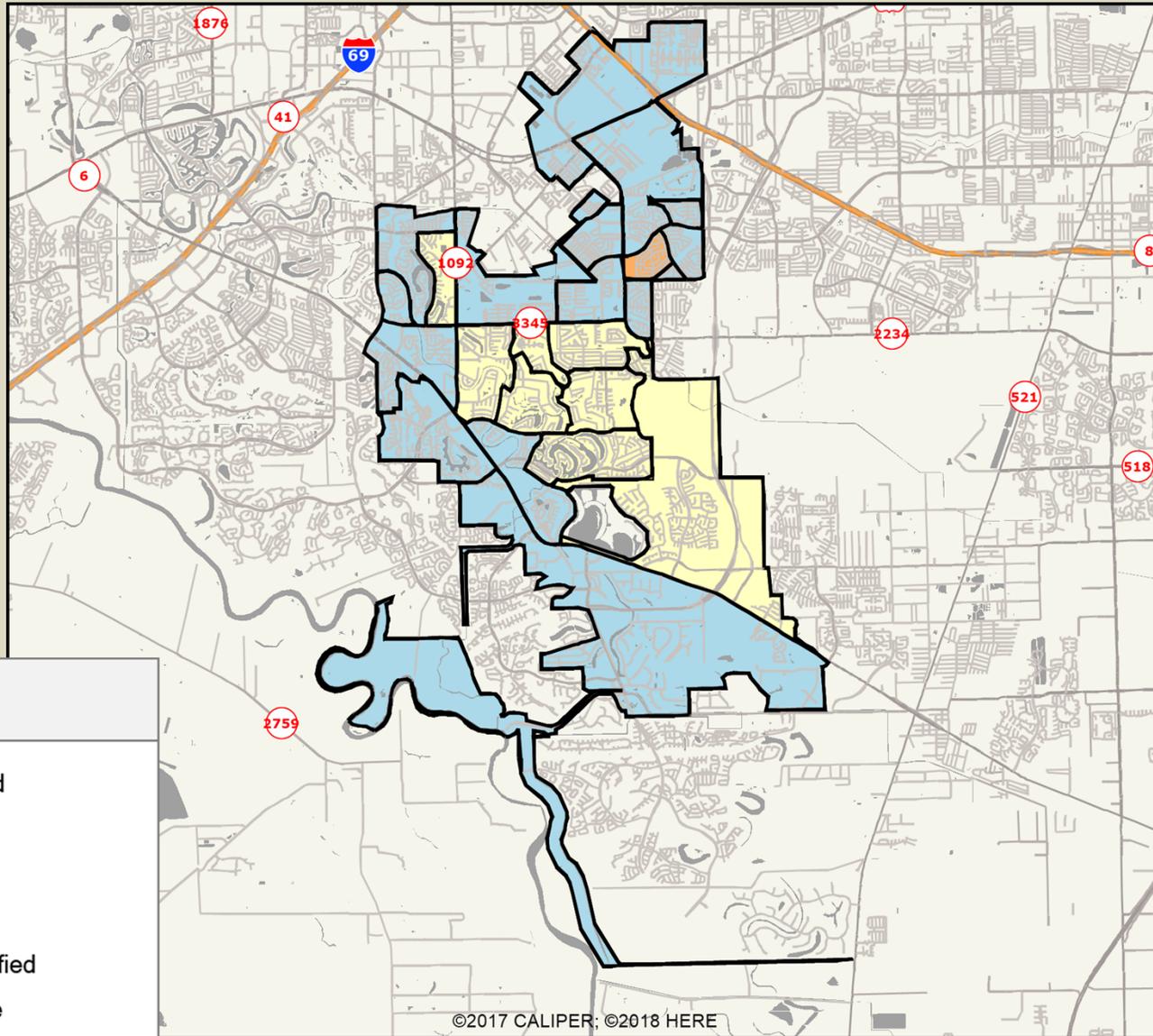
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q15-07 Quality of social media outlets



Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Baker Tilly

PUBLIC SECTOR
EXECUTIVE RECRUITMENT
SERVICES



CITY OF Missouri City TEXAS

CITY MANAGER

Executive Search



ROADMAP

- ❖ ABOUT BAKER TILLY
- ❖ RESPONDING TO COVID-19
- ❖ OUR TEAM, EXPERIENCE & RECORD
- ❖ THE IDEAL CITY MANAGER
- ❖ OUR PROCESS
- ❖ DELIVERABLES & TIMELINES
- ❖ QUESTIONS & ANSWERS
- ❖ THANK YOU



RESPONDING TO COVID-19

- ✓ UNCERTAINTY, SAFETY, DISRUPTION...
- ✓ CHANGING JOBS – FEARS/UNKOWN
- ✓ FISCAL IMPACT OF PANDEMIC
- ✓ LAYOFF, FURLONGHS, HIRING FREEZES
- ✓ VIRTUAL INTERVIEWS
- ✓ VIRTUAL TOURS
- ✓ VIRTUAL MULTI-TEAM INTERVIEWS
- ✓ VIRTUAL ONE-ON-ONE INTERVIEWS
- ✓ VIRTUAL CHAT SAFETY – PASSWORD PROTECTED



THE CITY OF MISSOURI CITY, TX

- ❖ FULL TIME EMPLOYEES: 373
- ❖ General Fund Budget: \$54.59 million (FY 2020)
- ❖ Property Tax Effective Rate (per \$100 Assessed Value) - .60391
- ❖ 75% of the City's revenue comes from property taxes, sales, and other taxes; franchise & service fees
- ❖ Missouri City is the First City to use natural gas in 1928
- ❖ One of the Houston metropolitan area's most racially/ethnically diverse cities.



ABOUT BAKERT TILLY

Baker Tilly Public Sector Executive Recruitment

BAKER TILLY IS AN ADVISORY, TAX, ASSURANCE, AND PUBLIC SECTOR CONSULTING FIRM DEDICATED TO BUILDING LONG-LASTING RELATIONSHIPS AND HELPING YOU WIN NOW AND ANTICIPATE TOMORROW.

WATERS CONSULTING, WATERS-OLDANI CONSULTING, SPRINGSTED-WATERS AND NOW, WE ARE BAKER TILLY

WE HAVE ONE AGENDA; OUR AGENDA IS YOUR AGENDA

30+ YEARS EXPERIENCE PUBLIC SECTOR RECRUITMENT

1200+ SUCCESSFUL PUBLIC SECTOR EXECUTIVE SEARCHES



WE GUARANTEE OUR PLACEMENTS



 US\$3.4bn
combined
revenue

 147
countries

 796
offices

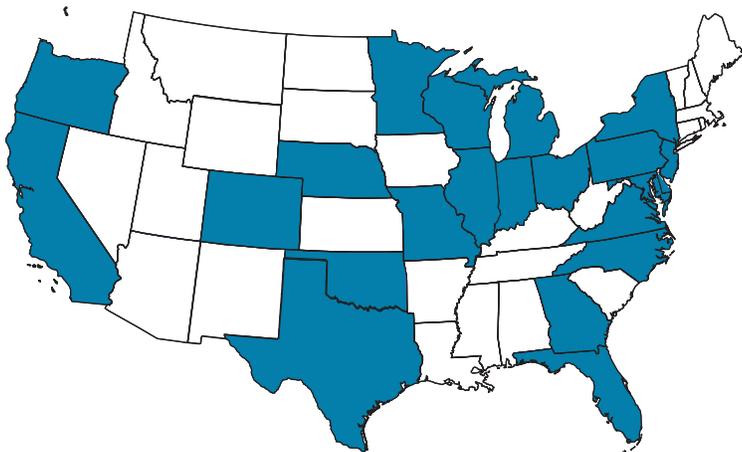
 33,600
global
workforce

Page 7

Baker Tilly USA



now joined with
Springsted and Umbaugh



California, Colorado, Delaware, Florida,
Georgia, Illinois,
Indiana, Maryland,
Michigan, Minnesota, Missouri,
New Jersey, New York, North Carolina,
Ohio, Oklahoma,
Oregon, Pennsylvania, Virginia,
Washington DC, Wisconsin

Texas

Austin, Dallas-Irving/Dallas-Plano,
Fort Worth, Houston, Spring

Baker Tilly, Texas



now joined with
Springsted and Umbaugh



425

Professionals within Texas



6

Office locations statewide



85

Years of serving clients with
industry-focused teams



61

cities

22

states



Austin
Dallas - Irving
Fort Worth
Houston
Dallas - Plano
Spring

★ Baker Tilly/MCG/Springsted offices



now joined with
Springsted and Umbaugh

OUR TEAM, EXPERIENCE & RECORD

PUBLIC SECTOR EXECUTIVE RECRUITMENT TEAM



Charles A. "Chuck" Rohre
Firm Director, Plano, TX

Directs executive recruitment practice

35+ years managing and consulting
(private and public sectors)

400+ recruitments in 27 states

Certified Behavior Analyst by TTI, Inc.

Retire Police Chief

Master's Degree, Human Relations and
Management (Abilene Christian University)



OUR TEAM



Charles A. "Chuck" Rohre
Firm Director, Plano, TX



Art Davis
Director, Kansas City, MO
Former City Manager



Patricia Heminover
Director, Saint Paul, MN
Former Schools Superintendent



Sharon Klumpp
Director, Saint Paul, MN
Former Finance Director



Steve Miner, Ed. D. / J. D.
Director, Richmond, VA
Former County Attorney
& County Manager



Edward G. Williams, Ph.D.
Director, Plano, TX
Former HR & OD Director



OUR RECORD – (partial list)

PARTIAL LIST OF PRIOR SEARCHES

- **Reserved for the City of Missouri City, TX**
- City Manager, City of Paris, TX
- Chief Financial Officer, Fort Collins, CO
- County Administrator, Becker County, MN
- City Manager, Norman, Oklahoma
- City Manager, Port Arthur, TX
- City Attorney, Scottsdale, AZ
- County Manager, Ramsey County, Minnesota
- City Manager, Beeville, TX
- Chief Financial Officer, City of Dallas, TX



THE CITY MANAGER



THE IDEAL CITY MANAGER

EDUCATION; RELATED EXPERIENCE; STABILITY; TEMPERAMENT; FRIENDLY; HONESTY & INTEGRITY; UNDERSTANDS COMPENSATION; APPROACHABLE; DEDICATED; ETHICAL; FINANCIAL EXPERTISE; PASSIONATE; BUSINESS & COMMUNITY DEVELOPMENT EXPERTISE; PEOPLE CHAMPION; COMMUNITY ADVOCATE; CARES ABOUT THE CITY, GETS ALONG WITH COUNCIL; IS POLITICALLY ASTUTE; INFRASTRUCTURE EXPERT, UTILITIES EXPERT, CONTRACT AND PROCUREMENT EXPERT, EXPERT NEGOTIATOR; TRUSTED LEADER; PROFICIENT MANAGER; FOCUSED; EXPERIENCED EMERGENCY MANAGEMENT EXPERT; POLITICALLY ASTUTE EXECUTIVE; “CAN-DO” ATTITUDE; STRONG, PROGRESSIVE EMPLOYEE ADVOCATE; COMPASSIONATE; DEMONSTRATES EXCELLENCE IN ACTION; KNOWS ABOUT INFRASTRUCTURE, ADDITIONALLY, HE OR SHE MUST... MUST BE PATIENT, UNDERSTANDING, AND *HAVE A SENSE OF HUMOR.*



WHERE DO YOU FIND SUCH INDIVIDUAL?

OUR PROCESS



HOW DO WE IDENTIFY the ideal, desired or most viable CANDIDATES?

(Profile Development)

ASK THE CITY COUNCIL!

EDUCATION

TOTAL YEARS OF EXPERIENCE

POPULATION SERVED (# or Residents)

SERVICES DELIVERED

PROXIMITY TO METROPOLITAN CITY

SPECIFIC EXPERIENCE

CERTIFICATION/CREDENTIALS



LEADERSHIP ATTRIBUTES



MANAGEMENT STYLE



COMMUNICATION STYLE AND PREFERENCE



IMPLICATIONS OF CURRENT ENVIRONMENT
CHALLENGES OR OPPORTUNITIES



Marketing, Recruitment and Outreach...

ADDITIONAL PROFILE ESSENTIALS

STRATEGIC PLAN

MISSION

VISION

GOALS

COUNCIL PRIORITIES

PERFORMANCE EVALUATIONS



LAUNCH A NATIONAL, OR LOCAL MARKETING, RECRUITING AND OUTREACH CAMPAIGN



DUE DILIGENCE, WRITTEN QUESTIONNAIRE & ONE-WAY VIDEO QUESTIONS



SEMI-FINALIST REPORT, LINK TO THE VIDEOS FOR YOUR SELECTION OF FINALISTS



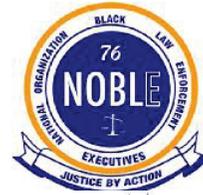
COMPREHENSIVE BACKGROUND REPORTS REVIEW, ACADEMIC VERIFICATION, SOCIAL MEDIA PRESENCE, ETC...

OUR PROSPECTIVE CLIENT SOURCE



now joined with
Springsted and Umbaugh

ICMA
INTERNATIONAL CITY/COUNTY
MANAGEMENT ASSOCIATION



Direct contact



Professional Network



Our Extensive Database



BEST FIT



EVALUATION AND CLASSIFICATION OF RESPONSES



EDUCATION, EXPERIENCE, CERTIFICATION MATCH



WRITTEN EXAM REVIEW (READABILITY STATISTICS)
[Passive Sentences, Reading Ease, Grade level]



DUE DILIGENCE RESPONSE REVIEW... Social media, print, Google...



SEMIFINALIST REPORT



ANSWERS – APPLICANT WRITTEN QUESTIONNAIRE



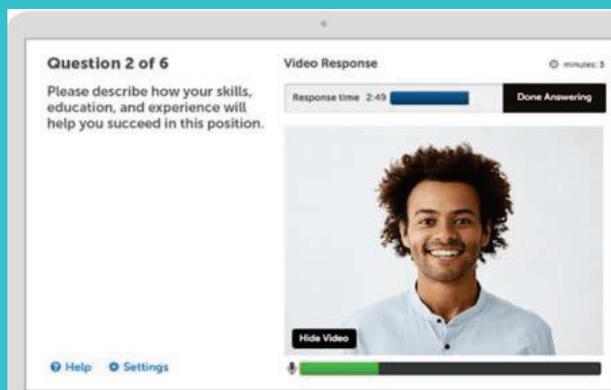
ANSWERS – APPLICANT WRITTEN QUESTIONNAIRE



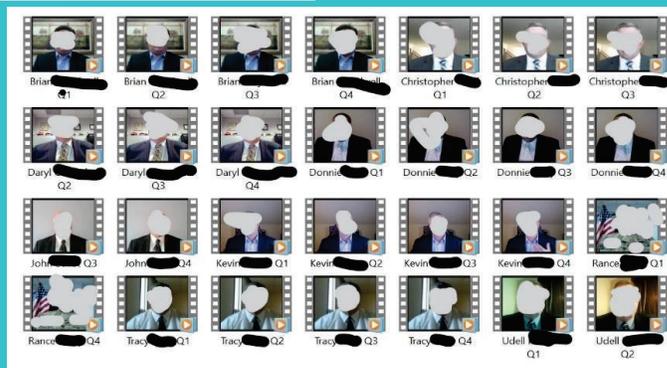
SEMIFINALIST SPREADSHEET



ONE-WAY VIDEO INTERVIEWS



- Review semi-finalists – select finalists
- Go beyond the resume – applicants tell their story



YOU DECIDE!

FINALISTS SELECTION

YOU SELECT YOUR TOP 4 OR 5 FINALIST

WE SCHEDULE INTERVIEWS

PREPARE PROCESS FOR YOUR REVIEW

PROVIDE INTERVIEW QUESTIONS OR
USE YOUR OWN QUESTIONS

PARTICIPATE IN THE INTERVIEWS

HELP WITH PROCESS AS NEEDED INCLUDING
OFFER & NEGOTIATION



ONE PANEL OR MORE...



DEPARTMENT HEADS/STAKEHOLDER
CONVERSATIONS



COMMUNITY/STAKEHOLDER FORUM



FINALIST PRESENTATION TO COUNCIL
OR COMMUNITY – PUBLIC/OPEN
SESSION



YOU DECIDE

DELIVERABLES AND TIMELINES

COMPREHENSIVE BACKGROUND REPORT CHECK

- FEDERAL
- STATE
- COUNTY
- LOCAL
- ACADEMIC VERIFICATION
- SOCIAL MEDIA
- SOCIAL SECURITY
- SEX OFFENDER REGISTRY
- REFERENCES
- FINAL REPORT – YOUR TOP FOUR (4)



ASSESSMENTS

MEASURED BEHAVIORS
(DOMINANCE, INFLUENCE, STEADINESS AND COMPLIANCE)

MOTIVATION & ENGAGEMENT

REPORTING 25 UNIQUE PERSONAL SKILLS MOST WELL DEVELOPED AREAS



TTI SUCCESS INSIGHTS™
DISCOVER • ENGAGE • ADVANCE • PERFORM

Comparison Analysis For Consulting and Coaching

Job Competencies Hierarchy	Zone Range	Person
1. Customer Focus	91 — 100	50
2. Teamwork	74 — 100	67
3. Interpersonal Skills	72 — 92	73
4. Influencing Others	86 — 100	68
5. Flexibility	83 — 100	78
6. Creativity and Innovation	66 — 84	62
7. Leadership	75 — 93	85

Primary Driving Forces Cluster	Zone Range	Person
1. Collaborative	35 — 57	6
2. Selfless	40 — 62	61
3. Harmonious	35 — 57	0
4. Receptive	22 — 45	29

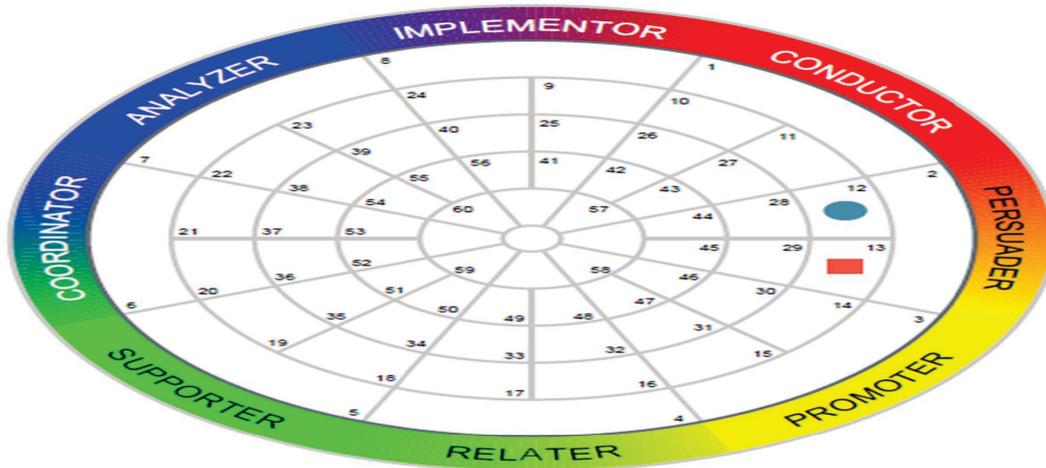
Job Behavioral Hierarchy	Zone Range	Person
1. Competitive	73 — 100	90
2. Interaction	60 — 84	90
3. Versatile	54 — 74	100
4. Frequent Change	52 — 72	92

Legend:
■ Exact match ■ Fair compatibility ■ Good compatibility ■ Poor compatibility Over-focused



TTI SUCCESS INSIGHTS®
DISCOVER • ENGAGE • ADVANCE • PERFORM

The Success Insights® Wheel



■ Job - (13) PROMOTING PERSUADER
● Candidate - (12) CONDUCTING PERSUADER

OUR APPROACH



now joined with
Springsted and Umbaugh

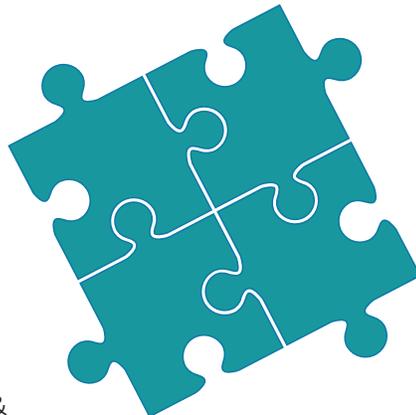
WE GET IT!

WE UNDERSTAND THE
UNIQUENESS OF LOCAL
GOVERNMENTS.

WE WORK FOR YOU

WE DO WHAT WE DO BEST...

LAUNCH MARKETING, RECRUITING &
OUTREACH CAMPAIGN
PRESENT YOU WITH 15-20 WELL
QUALIFIED APPLICANTS



WE LISTEN:

USING YOUR PROFILE
WE MARKET, NETWORK, OUTREACH,
ADVERTISE AND SEARCH

YOU DECIDE.

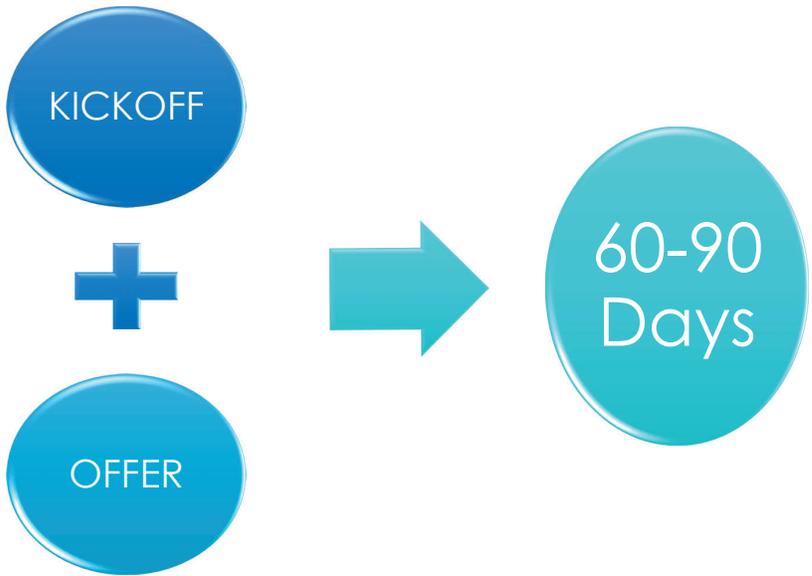
WHO YOU WANT TO INTERVIEW
WHEN AND HOW OF THE INTERVIEW
PROCESS

We Guarantee!

OUR PLACEMENT FOR < 2 YEARS

Resignation or Termination

ESTIMATED SEARCH TIMELINE



Baker Tilly welcomes...
the Opportunity to serve
the City of Missouri City
by presenting you with
highly qualified candidates
for you to select your
next...

City Manager



THANK YOU

Contact information

Patty Heminover

Director

651-968-7841

patty.Heminover@bakertilly.com

Edward G. Williams, Ph.D.

Director

214-842-6478

edward.williams@bakertilly.com



Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders

MISSOURI CITY
TEXAS
the show me city

City Manager Recruitment Overview
May 4, 2020



SGR Background

- SGR exists to help local governments be more successful by Recruiting, Assessing, and Developing Innovative, Collaborative Authentic Leaders.
- Founded in 1999 with the mission to facilitate innovative leadership in local government. In today's world of limited resources, local governments must innovate to survive, and SGR has been and continues to be a leader in spurring innovation in local government.
- Our Core Values are Integrity, Philanthropy, Continuous Improvement, Flexibility, The Golden Rule, Collaboration, and Protecting Relationships.
- We are a **full-service firm**, specializing in executive recruitment, live training, online training, leadership development, interim management, assessments, strategic visioning, management consulting, and other services designed to promote innovation in local governments.

Senior Vice President Doug Thomas



- Doug Thomas joined SGR in 2015 and serves as Senior Vice President where he focuses on executive recruitment, leadership development, and training for local governments.
- Prior to joining SGR, Doug served as City Manager for the City of Lakeland, Florida, where he has vast experience working with state and local government leaders, private partnerships, and is a charter member of Florida Business Watch. Doug is a regular presenter at national, state and local association conferences and meetings on topics ranging from electric utilities, park and recreational developments, legislative advocacy, strategic planning and budgeting, performance reviews for the Chief Executive, and other municipal programs and practices.
- Master's of Public Administration from the American University, Washington, D.C. with a concentration in Urban Affairs, and a Bachelor of Arts in Political Science & History from Bowling Green State University.

WWW.GOVERNMENTRESOURCE.COM

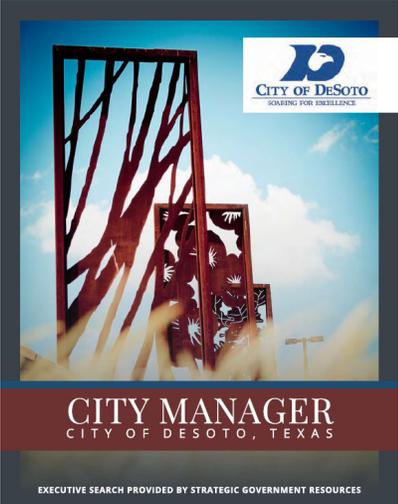
Strategic Government Resources

5 Keys to a Successful Search

1. A comprehensive understanding of the unique culture, needs, and desires of the organization and community
2. Dynamic state-of-the-art talent marketing that reaches a national candidate pool in a way that engages and makes them interested in the opportunity
3. Candidate vetting that prevents surprises, and ensures in-depth understanding
4. Candidate understanding of the organization and community to prevent withdrawals late in the process to help ensure a successful conclusion
5. A process that is smooth, seamless, and user-friendly for both candidates and the client

WWW.GOVERNMENTRESOURCE.COM

Position Profile



CITY MANAGER
CITY OF DESOTO, TEXAS

EXECUTIVE SEARCH PROVIDED BY STRATEGIC GOVERNMENT RESOURCES



THE COMMUNITY

The City of DeSoto, Texas, is located in southern Dallas County. The City is home to 56,624 residents and covers approximately 21.88 square miles. DeSoto is part of the Dallas/Fort Worth Metroplex, which consists of twelve counties, over 200 cities and towns, and over seven million people. Its economy is one of the healthiest in the country due to its central location, convenient access to the Dallas-Fort Worth International Airport and other transportation resources, 23 Fortune 500 company headquarters, and an extremely diversified economic base.

The City of DeSoto offers a wide array of recreational, cultural, and entertainment opportunities for residents and visitors alike. Currently, the City has developed 430 acres into 20 parks, trails, and recreational facilities to meet the recreational needs of all residents. In addition to the developed park and trail sites, there are 61 acres of City-owned property that could be developed into park facilities. The City has received many awards and accolades for its excellence in service. The DeSoto Police Department has been accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1993; DeSoto Fire Rescue was awarded the coveted ISO 1 Rating for Fire Protection in 2016, resulting in lower commercial insurance rates for DeSoto businesses; DeSoto Parks & Recreation received accreditation from the Commission for Accreditation for Parks and Recreation Agencies (CAPRA) in 2016; for the third year in a row, DeSoto's Information Technology Department received the prestigious Digital Cities Award for cities with a population under 75,000; and the DeSoto Public Library received the Achievement of Excellence in Libraries Award in 2018 from the Texas Municipal Library Directors Association.

The City of DeSoto is an "All America" City. The National Civic League annually presents the award to 10 communities in the country. It recognizes those whose citizens work together to identify and tackle community-wide challenges and achieve uncommon results. DeSoto strives to continue to embody the accomplishments that earned the award in 2006.

Major employers include the Kohls eFulfillment Center, DeSoto Independent School District, Kohler, Solar Turbines (a Caterpillar Co.), Diab Inc., and NRI Industries.

DeSoto Independent School District (DeSoto I.S.D.) serves over 9,000 Pre-K through 12th grade students across 10 campuses. The district has strong sports and fine arts programming and activities. For those seeking higher education opportunities, there are many options in the area. University of North Texas at Dallas, Cedar Valley College, Mountain View College, and the University of Phoenix at Cedar Hill Research Center are within easy driving distance.

The City has a median household income of \$66,979 and an average home value of \$224,000.

1 DESOTO, TEXAS: CITY MANAGER

WWW.GOVERNMENTRESOURCE.COM 5

Position Profile

GOVERNANCE AND ORGANIZATION

CITY COUNCIL VISION STATEMENT

DeSoto is an All-America City, rich in history and educational opportunities, where people come to live, work and play in a prosperous, attractive, culturally-inclusive community that is a destination for arts, family entertainment and sports.



DeSoto is a home rule city which operates under the council-manager form of government. The City Council consists of seven members, including the Mayor. All members are elected at large and all serve three-year terms and are limited to two terms each.

The City Manager is appointed by and reports directly to the Mayor and City Council and acts as the Chief Executive Officer of the municipality. The City Manager oversees the execution of all ordinances and policies adopted by the Council, the development and execution of the annual operating budget, municipal operations, and communication and coordination with the Council, various boards, commissions, county, state, and federal agencies, and City staff. Currently, the City Manager's Office is organized in such a way that some members of the Executive Leadership Team report directly to the City Manager, while others report to the two Deputy City Managers.

The City has received the GFOA Distinguished Budget Presentation Award for 26 continuous years and the GFOA Certificate of Achievement for Excellence in Financial Reporting for 33 continuous years.

GOVERNANCE AND ORGANIZATION CONTINUED



FY2019 BUDGET
\$91,147,512



PROPOSED FY2020 BUDGET
\$16,305,445



EMPLOYEES
375 (budgeted for proposed FY2020)



AD VALOREM TAX RATE
FY2019: 0.721294

Major projects underway or recently completed:

- Fire Station # 2 (Projected completion Fall 2019)
- 2018 Water and Sewer Renovation and Replacement Project - Phase 2 (Construction anticipated to begin Spring 2019)
- Chautauy Road - Pleasant Run Road to Belt Line Road Improvements (Construction anticipated to begin Fall 2018)
- Pleasant Run Road - Joint MCP Project # 1 - Dallas County (Construction anticipated to begin Summer 2020)
- Westmoreland Road - Joint MCP Project # 2 - Dallas County (Construction anticipated to begin Summer 2020)
- Whispering Oaks Drainage (Construction anticipated to begin Summer 2019)
- Pleasant Run Road (Westmoreland Road to Cockrell Hill Road)
- Hampton Road (Pleasant Run Road to Belt Line Road)



1 DESOTO, TEXAS: CITY MANAGER

WWW.GOVERNMENTRESOURCE.COM 6

Position Profile



IDEAL CANDIDATE

The City of DeSoto seeks a visionary, personable, and progressive servant leader with a dedication to providing exceptional public service to serve as its new City Manager. The City Manager will develop a strong understanding of the community's needs and will build and maintain a harmonious, productive relationship with the City Council to ensure the City strategically plans and successfully implements programs and processes that will help the City achieve its goals. The ideal candidate will be well-versed in organizational development and committed to maintaining stability in the organization as the City continues to grow.

The successful candidate will be a fiscally responsible manager with thorough knowledge of municipal finance and budgeting. DeSoto's City Manager must have a strong business acumen and experience with economic development, community development, planning, or redevelopment, in order to lead the City through the process of attracting new commercial development. The desired candidate will be skilled at building relationships with diverse stakeholders and will understand the importance of strong intergovernmental relations and regional partnerships in moving the City forward.

A strategic thinker with a collaborative management style, the City Manager will take a talented and skilled staff to the next performance level. The City Manager will foster a culture of transparency and accountability and must be able to resolve conflict with tact and diplomacy. The ideal City Manager will lead by example, encourage the personal and professional growth of employees, and demonstrate a commitment to providing the resources and technology that will improve the operational efficiency and contribute to the overall success of each department. The selected individual will foster an environment that allows staff to reach their full potential, while uniting all departments with a shared sense of purpose that aligns with the City's mission and vision. An experienced, results-oriented leader with a proven track record of building high-performance teams and developing short and long-term succession plans is strongly desired.

This position requires adaptability and flexibility as situations and priorities change, and the City Manager must have the ability to remain calm under pressure and make sound decisions in a timely manner. The chosen City Manager must be highly ethical and politically astute without being political, building consensus whenever possible. An approachable people person with exceptional verbal and non-verbal communication skills, the City Manager will be highly visible in the community and will work continuously to engage all residents, businesses, and regional partners. Experience working in a diverse community is essential.

EDUCATION AND EXPERIENCE

The selected candidate must possess a master's degree in public administration or a related field from an accredited post-secondary institution or equivalent and/or a minimum of 10 years of director-level experience. The candidate must have experience in a community with a population greater than 40,000. City Manager or Assistant City Manager experience is preferred. A valid driver's license with good driving record and the ability to maintain a good driving record while employed are required. Residency within the DeSoto city limits is required. Residents from outside the region are encouraged to apply.






3 | DESOTO, TEXAS: CITY MANAGER

6 | DESOTO, TEXAS: CITY MANAGER

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Position Profile






APPLICATION PROCESS

Please apply online at: <http://bit.ly/SGRCurrentSearches>
For more information on this position contact:

Margie Rose, Senior Vice President
Strategic Government Resources
margierose@governmentresource.com
361.613.6599

This position is open until filled. To view the status of this position, please visit: <http://bit.ly/SGRCurrentSearches>

The City of DeSoto is an Equal Opportunity Employer and values diversity in its workforce. Applicants selected as finalists for this position will be subject to a comprehensive background check.



RESOURCES

City of DeSoto
desototexas.gov

Economic Development
dedc.org

Chamber of Commerce
desotochamber.org

Comprehensive Plan:
ci.desoto.tx.us/DocumentCenter/View/7419/DES-Comp-Plan-20150928-Final?bidId=

FOLLOW US




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Strategic Government Resources

The Importance of Social Media Marketing

The use of social media for recruitment has grown **54%** in the past 5 years.



79% of job seekers use social media in their job search.
73% of organizations feel they have hired successfully using social media.
84% of organizations are currently recruiting on social media.
43% of organizations believe candidate quality has improved with the use of social media in recruiting.

75% of the fully employed workforce consider themselves as passive candidates.

82% of organizations use social media to reach passive candidates.

SGR Facebook



SGR Pinterest



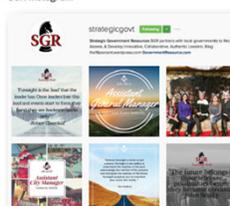
SGR Weekly 10 in 10 E-Newsletter



SGR LinkedIn



SGR Instagram



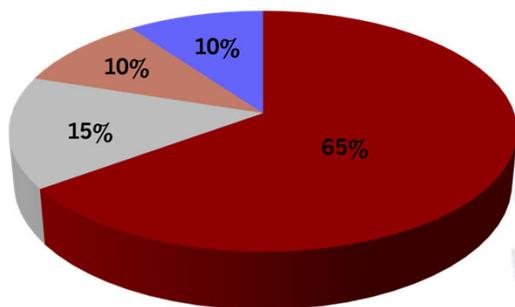
SGR Targeted Job Alerts



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Strategic Government Resources

SGR's Typical Sources of Semifinalists for Positions

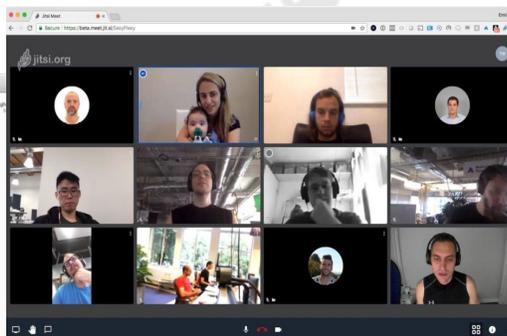
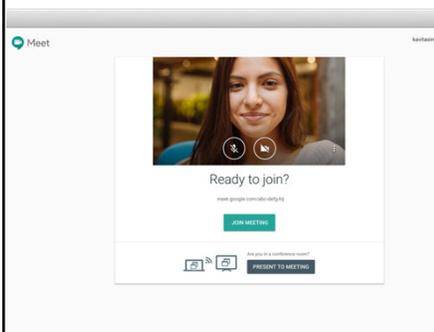


- Direct Outreach by SGR (Website, 10 in 10, Social Media, Email, Personal Contact)
- National Trade Advertisements & Websites
- State Trade Advertisements & Websites
- All Other Sources (City Website, Personal Contact by Colleagues, etc.)

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SGR and COVID-19

Pending the Mayor & City Council's direction, all aspects of the SGR Executive Recruitment process can be undertaken virtually.



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Strategic Government Resources

Project Methodology

Typical Search Timeline:
 12 Weeks
 Following Approval of
 Position Profile Brochure

Project Methodology

SGR provides a comprehensive scope of executive recruitment services, and each executive recruitment service contract is tailored to meet the client's specific needs. However, a full service recruitment typically entails the following:

1. **Organizational Inquiry and Analysis**
 - Outline Project Plan and Timeline
 - Individual Interviews with Search Committee/ Key Personnel/ Community Leaders (if desired)
 - Development of Position Profile and Professional Production of Brochure
2. **Advertising and Recruitment**
 - Ad Placement
 - Social Media and Marketing of Position
 - Ongoing Communication with Applicants and Prospects
3. **Initial Screening and Review**
 - Management of Applications
 - Evaluation and Triage of Resumes
 - Search Committee Briefing to Facilitate Selection of Semifinalists
4. **Evaluation of Semifinalist Candidates**
 - Personal Interaction with Semifinalist Candidates
 - Written Questionnaire
 - Recorded Online Interviews
 - Media Search Stage 1
 - Semifinalist Briefing Books
 - Search Committee Briefing to Select Finalists
5. **Evaluation of Finalist Candidates**
 - Comprehensive Media Search Stage 2
 - Comprehensive Background Investigation Report
 - DISC Management Assessment
 - Finalist Briefing Books
 - Press Release (if desired)
 - Stakeholder Engagement (if desired)
6. **Interview Process**
 - First Year Game Plan (if desired)
 - Conduct Interviews
 - Deliberations
 - Reference Checks
7. **Negotiations and Hiring Process**
 - Determine the Terms of an Offer
 - Negotiate Terms and Conditions of Employment
 - Transition Strategy
8. **Post-Hire Team Building Workshop (supplemental service, if desired)**
 - Off-Team Building Workshop

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What Makes SGR Different?

SGR is the nationwide recognized thought leader in local government management:

- Pre-COVID-19 pandemic, SGR's CEO Ron Holfield typically speaks at one State or National local government conference approximately every 3 weeks.
- As a full-service consulting firm, SGR is actively engaged in local government operations, issues, and Best Management Practices, as opposed to firms that only perform recruitment services.
- SGR has close to 50,000 email subscribers to our weekly "10 in 10 Update on Leadership and Innovation" e-newsletter, which will feature the position opportunity.
- SGR will also send emails to our database of over 4,000 Senior Local Government Executives.
- Position posting will be seen on SGR's Website with over 36,000 local government visitors per month, and on our Job Board (the 2nd largest local government job board in the country), with over 15,000 local government visitors per month.
- It is easy for any Recruiter to get a stack of qualified resumes. The hard part is finding a highly qualified candidate who is also the right match for you. They need to "click" with the Mayor & Council, the organization, and the community - Our focus is on fit, which is why our success rate is so strong!

Partnering with Local Governments to Recruit, Assess and Develop
Innovative, Collaborative, Authentic Leaders

13

Why SGR?

- Blind survey recently conducted by the National Research Center, Inc. of City Management professionals on behalf of SGR and sent to close to 4,000 City Management professionals who were asked to evaluate 14 national & regional public management search firms.
- SGR received the **highest overall rating and the highest ratings for each specific measure of quality.**
- SGR was rated between good and excellent for each item; where most other firms were rated between fair and good.
- SGR Highest Rating Categories:
 - ✓ Level of understanding of City Management
 - ✓ Level of real world understanding of your profession
 - ✓ Networking and engaging leading edge thinkers in city government
 - ✓ Reputation for providing innovative services/solutions
 - ✓ Prompt, ongoing communications and honest interactions with candidates
 - ✓ High quality and thorough vetting and background check processes
 - ✓ Reputation among young professionals and rising professionals as supportive of the next generation of leaders in city government
 - ✓ Reaching out to candidates from diverse backgrounds to ensure inclusiveness in hiring

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Partnering with Local Governments to Recruit, Assess and Develop Innovative, Collaborative, Authentic Leaders

—
Thank You For Considering SGR for
Your Recruitment Needs!



Missouri City, Texas Recruitment Services for City Manager

Sarah McKee, Senior Vice President
May 4, 2020



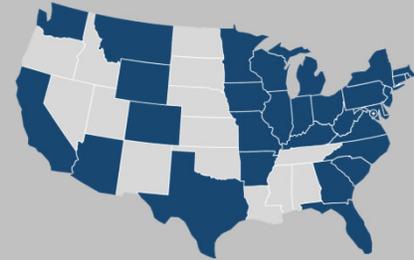
Our Philosophy

- **Service** – We are your partner throughout the process.
- **Integrity** – We deliver our services thoroughly, on time, and professionally. Please feel free to speak with any of our previous clients.
- **Trust** – We provide an honest assessment of candidates.
- **Respect** – We are well regarded in both the local government and executive recruitment professions, bringing credibility to your process.



Our Experience

- Consultants are located in Arizona, Illinois, Indiana, Michigan, Minnesota and Wisconsin, giving us a national presence with expertise in local government and provides an avenue have multiple candidate contacts.
- Since 2009, GovHR USA has been engaged to conduct approximately 700 recruitments in 32 states.



28% of our Clients are repeat customers, and of those repeat customers, 46% have conducted more than two recruitment processes with GovHR.

Our Consultants (20) bring a unique combination of experience in executive recruitment and in serving as managers in all disciplines of local government.

Our Experience



Texas Experience (since 2016)

- **Arlington** – Library Director & Chief Technology Officer, 2019
- **Austin** – Director of Libraries, 2017/Medical Director, on-going
- **Burleson** – City Manager, 2011 and 2018
- **Dallas** – City Auditor, 2018
- **Denton** – Fire Chief, 2018
- **Fort Worth** – Asst. Director of Golf & Athletics, 2019
- **Garland** – Assistant City Manager, 2016
- **Killeen** – Executive Director of Information Technology, 2019
- **Missouri City** – Assistant City Manager, 2019



Our Tailored Process

- **Organizational and Position Assessment**
 - Understanding of challenges, opportunities, organizational culture and expectations is critical to success.
- **Development of Recruitment Brochure**
 - Detailed recruiting tool that is widely e-mailed, linked on our social media sites and posted on our career center website and on your website, if desired.



Our Tailored Process

- **Candidate Outreach**

- Place position announcement on social media and on professional websites including ICMA and TXCMA.
- Outreach to potential candidates using email, telephone calls and personal contact, including those recommended through outreach.
- Development of 2500+ email database specific to the recruitment.



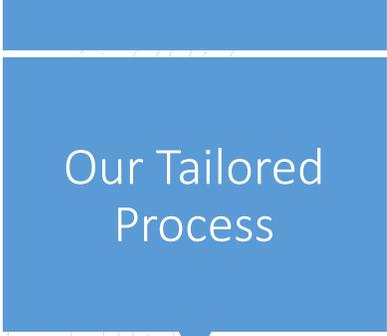
Our Tailored Process

- **Complete Process Coordination**

- Acknowledgement and management of candidate applications and submitted materials.

- **Initial Screening**

- Screen/review all applicants matching credentials with criteria in recruitment brochure.



Our Tailored Process

Due Diligence

- Zoom video interview with prospective candidates.
- Conduct background inquiries and reference checks.
- Search internet and all social media sites for news stories and posts on Twitter and Facebook pertaining to candidates.
- If desired, a one-way recorded video interview presented electronically at your convenience for top candidates.

Prepare and Present Report

- Identification of semi-finalists for interview consideration. Presentation of our video interview and reference checks.



Our Tailored Process

Candidate Interviews

- Facilitate selection of finalists for interview.
- Arrange for additional background inquiries prior to interview.
 - Criminal, credit (if applicable), driver's license and education verification.
- Prepare interview questions and procedures for reviewing, evaluating and commenting on the candidates.
- Facilitate additional interviews (if needed) and final selection, ensuring the client has all information needed to make a final decision.
- Aid in negotiation of contract, if desired.

The Path to Success



Success requires a partnership between GovHR USA and the Client.



We are known for our process, approach, network and record of our guarantee.



We are known for our commitment to diversity.



We are known for our commitment to communication.



We are known for our commitment to the profession of local government management.

Commitment to Communication



Accessible throughout the process – via telephone, email and/or video call.



Maintain regular contact with designated Missouri City liaison to provide regular updates throughout the process.



Clearly define recruitment schedule and establish milestones that can easily be followed.



Acknowledge candidate application material and keep them informed through out the process.



Promptly notify candidates when the position has been filled and make professional announcement on social media.

Our Guarantee



We will be a team with you until an ideal candidate has been selected.

- If necessary, we will search for additional candidates with no additional consultant fee.

We offer a one year guarantee for candidates placed through our recruitment process.

- If the one year guarantee should be invoked, there is no consultant fee for a new search, only expenses.

Our Commitment to the Profession

WE PROVIDE EXPERT REVIEW SERVICES TO ANYONE WHO REQUESTS IT AT NO CHARGE – COVER LETTER & RESUME REVIEW, INTERVIEWING TECHNIQUES – INCLUDING CITY/COUNTY MANAGERS IN TRANSITION.

WE OFFER SESSIONS FOR MOCK INTERVIEWS AND RESUME REVIEWS DURING STATE AND NATIONAL ASSOCIATION CONFERENCES.

WE REGULARLY PRESENT AT NATIONAL AND STATE CONFERENCES ON A VARIETY OF TOPICS – ICMA, STATE CONFERENCES IN IOWA, ILLINOIS, INDIANA, NORTH CAROLINA, OHIO, ARIZONA AND WISCONSIN.

WE STRIVE TO PROMOTE WOMEN AND DIVERSITY IN THE PROFESSION THROUGH OUR MEMBERSHIPS AND PRESENTATIONS.



Reasons to Consider GovHR USA

Depth of experience in executive recruitment throughout the United States.

Extensive outreach component to recruitment and selection process including information gathering at process outset and utilization of social media for candidate outreach.

Over 6,000 visits to the GovHR Career Center each month.

Knowledge of and commitment to diversity, communication and professional local government management.

Our excellent reputation for a thorough and professional process.

➤ Surveys of our clients show that 94% rate their overall experience with our firm as *Outstanding* and indicate that they plan to use our services again or highly recommend us in the future.

Thank you!

We hope to have the opportunity to work with the City of Missouri City, TX on this most important recruitment!





CITY COUNCIL AGENDA ITEM COVER MEMO

May 4, 2020

To: Mayor and City Council
Agenda Item: 2(e) Consider and discuss the City's board, committee, and commission member appointments and reappointments.
Submitted by: Maria Jackson, City Secretary

SYNOPSIS

Consider and discuss the City's board, committee, and commission member appointments and reappointments.

BACKGROUND

During the March 16, 2020, special City Council meeting, City Staff members presented the board, committee and commission members whose term would expire on June 30, 2020; and, board vacancies.

City Council requested that City Staff members extend an opportunity to each member whose term would expire to determine if they would be interested in serving another term. Please find the responses below.

During the April 20, 2020, special City Council meeting, Mayor Pro Tem Preston tagged this agenda item so that residents of Missouri City would be allowed additional time to apply, should they be interested in serving the City boards, committees, or commissions.

Community Development Advisory Committee members

- Position 6 – Eunice Reiter, Citizen At Large – Agreed to continue serving
- Position 7 – Zelia Brown, Citizen At Large – Agreed to continue serving

Board Functions

During the first funding year of the Community Development Block Grant (CDBG) Program (1998), the City of Missouri City established a Community Development Advisory Committee. Presently, the Committee membership is composed of the Council members from Districts A and B; one additional Council member; a resident from the Target Area in District A; a resident from the Target Area in District B; and, two citizens at large with an interest in the CDBG program, for the purpose of providing direction to the distribution of the CDBG funds. The citizen members of the committee serve staggered two year terms.

New Candidate Application

1. James Davidson, Jr., District B
2. Dr. Alice Thompson, District D
3. Mimi Kwan, District C
4. Raymond Richardson, District B

Terms expire: June 30, 2020

Construction Board of Adjustments & Appeals members:

- Position 1 – George E. Johnson, III, District B – Agreed to continue serving
- Position 2 – Roger Morris, District A – No responsive via email, phone call or through certified mail
- Alternate – Vacant, District D

Board Functions

This board hears appeals to Building Code, Fire Code and infrastructure standard requirements in Missouri City.

Terms expire: June 30, 2020

Electrical Board member

- Position 2 – Charles Jarvis – Agreed to continue serving

Board Functions

The Electrical Board hears appeals and other matters concerning the city's electrical regulations.

Term expires: June 30, 2020

Parks Board members

- Position 2 - Thomasine Johnson, District B – Agreed to continue serving
- Position 4 – Mary Ross, District D – Agreed to continue serving
- Position 6 - Sharman McGilbert, District A – Did not agree to continue serving
- Position 8 – Brian Merchant, District B – Agreed to continue serving
- Position 10 - Don Johnson, District D – Agreed to continue serving
- Position 12 - Buddy Snyder, District B – Agreed to continue serving

Board Functions

The Parks Board serves in an advisory capacity to City Council on parks and recreation policy matters.

New Candidate Applications

1. Reggie Abraham, District C
2. Charles Lewis, Jr., District D
3. Lillian H. Davis, District D
4. Kymberly McMorries, District A
5. Everett Land, District B
6. Susan Dierker, District A

Terms expire: June 30, 2020

Planning and Zoning Commission members

- Position 1 – Gloria Lucas, District A – Agreed to continue serving
- Position 2 - Courtney Johnson-Rose, District A – Agreed to continue serving
- Position 3 - Sonya Brown-Marshall, District D – Agreed to continue serving
- Position 4 – James G. Norcom, III, District B – Did not agree to continue serving

Board Functions

The Planning and Zoning Commission is the final authority on applications concerning the subdivision of land and makes recommendations to City Council regarding applications for amendments to the Missouri City Zoning Map and Zoning Ordinance.

New Candidate Applications

1. Daniel Silva, District A
2. Karen Overton, District D
3. Peter Thompson, District D
4. Rodney Griffin, District A
5. John Conlon, District D

Terms expire: June 30, 2020

Zoning Board of Adjustments & Appeals members

- **Position 4 - Roger Morris, District A – No responsive via email, phone call, or through certified mail**
- Position 5 – Denice Pringle, District D – Agreed to continue serving
- Alternate - Cleotha Aldridge, District B – Agreed to continue serving
- Alternate - Sharon Jurica, District C – Agreed to continue serving

Board Functions

The Zoning Board of Adjustment and Appeals hears appeals in the enforcement of the Zoning Ordinance.

New Candidate Applications

1. William Booher, District D

Terms expire: June 30, 2020

TIRZ BOARD #3

Members & Functions The Tax Increment Reinvestment Zone (TIRZ) Board #3 consists of 11 members who serve in staggered two-year terms. Positions #1 through #6 and #9 are appointed by the Council and positions #7, #8, #10 and #11 are reserved for other taxing units levying taxes within the zone. TIRZ Board #3 makes recommendations to the Council concerning the administration of the zone. They also prepare (or cause to be prepared) and adopt a project plan and reinvestment zone financing plan for the zone, and submit plans to the Council for its approval.

On February 20, 2020, City Council was notified of the vacancy left by Mr. Reitz.

- **Position 3 – Vacancy left by David Reitz**

New Candidate Applications

1. Karen Overton, District D
2. Shaizad A Chatriwala, District C

Term expires: December 31, 2021

Missouri City Parks Foundation

- **Position 1 – Harry Johnson – Did not agree to continue serving**
- Position 2 – Anthony Snipes – Agreed to continue serving
- Position 3 – E. Joyce Iyamu – Agreed to continue serving
- Position 4 – Tom Nichols – Agreed to continue serving
- Position 5 – Lisa Glenn – Agreed to continue serving
- Position 6 – Krystal Toups – Agreed to continue serving
- Position 7 – Bill Odle – Agreed to continue serving
- **Position 8 – Adrienne Barker – Did not agree to continue serving**
- **Position 9 – Jim Browne – Did not agree to continue serving**

- Position 10 – Alice Aanstoos – Agreed to continue serving
- **Position 11 – vacancy left by Tom Wilcox**
- **Position 12 – vacancy left by Gustave (Gus) Hawkins**
- **Position 13 – vacancy left by Marvin Marcell**

ARTICLE 2. PURPOSE

2.1. The Corporation is organized exclusively for charitable and educational purposes allowed by law, including supporting the City in the City’s acquisition, ownership, construction, development, improvement, operation, or maintenance of land, equipment and facilities owned or controlled by the City including land, facilities, equipment and activities for recreation, entertainment, sports, the arts, and similar activities that might benefit the citizens of the City of Missouri City.

2.2. The Corporation will focus its efforts on encouraging persons, businesses, and corporations, to make contributions of funds, equipment or donations of real estate or other property of value, to the Foundation.

ARTICLE 5. BOARD OF DIRECTORS

5.3. Appointment, Vacancies, and Removal. The City Council appoints the persons to serve as directors on the Board, will fill vacancies on the Board, and may remove a director at any time.

Terms expire: June 30, 2020

2020 Charter Review Commission

Councilmember Sterling has recommended:

1. Sonja Giddings, District A
2. Jeanette Quimby, District A
3. Sam Chatriwala, District C

Mayor Ford has recommended:

1. JaPaula Kemp, District B

The City is also in receipt of the following candidate applications to serve the commission:

1. Robin Elackatt, District D
2. Joe Workman, District D
3. Eunice Reiter, District A
4. Joelynn C. Kelly, District B

Section 11.13 of the City’s Charter states the following procedure regarding the Charter Review Commission:

The council shall appoint a charter review commission at least every four (4) years. The council shall appoint the first charter review commission after the adoption of this provision no later than July, 1981. All charter review commissions shall be appointed in July and each shall consist of five (5) citizens of the City of Missouri City.

A. Duties of the commission:

1. Inquire into the operation of the city government under the Charter provisions and determine whether any such provisions require revision. To this end public hearings may be held, and the commission shall have the power to compel the attendance of any officer or employee of the city and require the submission of any of the city records which it may deem necessary to the conduct of such hearing.
2. Propose any recommendations it may deem desirable to insure compliance with the provisions of the Charter by the several departments of the city government.

3. Propose, if it deems desirable, amendments to this Charter to improve the effective application of the Charter to current conditions.
4. Report its finding and present its proposed amendments, if any, to the council.

B. *Action by council:* The council shall receive and have published in the designated official public newspaper of the city a summary of any report presented by the Charter review commission; shall consider any recommendations made, and if any amendments be presented as part of such report, may order such amendment or amendments to be submitted to the voters of the city in the manner provided by law.

C. *Term of office:* The term of office of such Charter review commission shall be six (6) months; and at the completion of such term a report shall be presented to the council, and all records of the proceedings of such commission shall be filed with the city secretary and shall become a public record.

During the August 2, 2004, regular City Council meeting, City Council moved to appoint the following individuals to the commission:

1. Joe Workman, District D
2. Carl Bowles, District A
3. Albert Glover, District B
4. Scott Moseley, District B
5. Allen Robinson, District A

During the July 7, 2008, regular City Council meeting, City Council moved to appoint the following individuals to the commission:

1. Joe Workman, District D
2. Carl Bowles, District A
3. Albert Glover, District B
4. Roger Morris, District A
5. Scott Moseley, District B

During the July 2, 2012, regular City Council Meeting, City Council moved to appoint the following individuals to the commission:

1. Eunice Reiter, District A
2. Albert Glover, District B
3. Scott Moseley, District B
4. Robert Burton, District C
5. Joe Workman, District D
6. Buddy Jimerson, District D, Alternate

During the July 18, 2016, special City Council Meeting, City Council moved to appoint the following individuals to the commission:

1. Joe Workman, District D
2. Robin Elackatt, District C
3. Scott Moseley, District B
4. Eunice Reiter, District A
5. Cheryl Sterling, District A

1. Board, Committee, Commission Rosters
2. New Applicants
3. PZ Attendance Log from July 2019 to Present
4. Parks Board Attendance Log from 2019 to Present
5. Parks Foundation Attendance Log 2020
6. Resolution R-17-35 re Missouri City Parks Board Bylaws
7. Resolution R-14-36 re Rules of Procedure for the Planning & Zoning Commission
8. 2016 Missouri City Parks Foundation Creation Resolution
9. PowerPoint Presentation

STAFF'S RECOMMENDATION

Discuss the appointment/reappointment of members to various City boards/committees/commissions and direct staff accordingly.

Director Approval: Maria Jackson, City Secretary



(2019-2021)
COMMUNITY DEVELOPMENT
ADVISORY COMMITTEE
ROSTER

Name & Address	Position	Member Type	Term Expires	Meeting Date when <u>first</u> Appointed	Phone Number(s)	District
Cheryl Sterling	Position 1	District A Councilmember	n/a	11/18/2020		A
Jeffrey L. Boney	Position 2	District B Councilmember	n/a	11/20/2017		B
Chris Preston	Position 3	Any member of Council to serve At-Large Position	n/a	5/25/2014		C
Monica Rasmus	Position 4	Regular	6/30/2021	1/3/2012		A
Bertha Eugene	Position 5	Regular	6/30/2021	1/3/2012		B
Eunice Reiter	Position 6	Regular	6/30/2020	1/3/2012		Citizen At Large
Zelia Brown	Position 7	Regular	6/30/2020	7/2/2018		Citizen At Large



(2019-2021)
**CONSTRUCTION BOARD OF
 ADJUSTMENT AND APPEALS**

Name & Address	Position	Member Type	Term Expires	Meeting Date when first appointed	Phone Number(s) & Email Addresses	District
George E. Johnson III	Position 1	Regular	6/30/2020	7/18/2016		B
Roger Morris – No response via email, phone or certified mail	Position 2	Regular	6/30/2020	8/2/1993		A
Sammy Freeman	Position 3	Regular	6/30/2021	10/1/2001		D
William W. Johnson	Position 4	Regular	6/30/2021	10/1/2001		D
Daniel Silva	Position 5	Regular	6/30/2021	05/20/2019		A
Warren Howard Waugh		Alternate	6/30/2021	06/17/2019		C
Vacancy left by Pamiel Johnson Gaskin on February 28, 2020		Alternate	6/30/2020			D



(2019-2021)
ELECTRICAL BOARD
ROSTER

Name & Address	Position	Term Expires	Meeting Date when first	Phone Number(s)	District
Buford Jurica	Position 1 Master Electrician	6/30/2021	6/18/1980		C
Charles Jarvis	Position 2 Registered Electrical Engineer	6/30/2020	06/04/2018		D
Kevin Mondshine	Position 3 Registered Electrical Engineer	6/30/2021	6/3/2019		D
Christopher Harvey	Position 4 CenterPoint Energy - Required per Charter	6/30/2020	03/28/2018		N/A
Frank Hester	Position 5	6/30/2021	07/06/04		N/A
Kirk Allen Chief Bldg. Official 1522 Texas Parkway Missouri City, Texas 77489	Staff Building Official	N/A	Position Required by Charter		N/A
Gus Garcia City Electrical Inspector 1522 Texas Parkway Missouri City, TX 77489	Staff	N/A	Position Required by Charter		N/A



(2020-2021) PARKS BOARD

ROSTER

Name	Position	Term Expire	Meeting Date when first appointed	Phone Number(s) and email addresses	District
Victoria Porter	Position 1	6/30/2021	07/17/2017		D
Thomasine Johnson	Position 2	6/30/2020	07/1/2013		B
Raj Joseph	Position 3	6/30/2021	12/5/2019		C
Mary Ross	Position 4	6/30/2020	12/16/2019		D
Claudia Iveth Garcia	Position 5	6/30/2021	05/20/2019		B
Sharman McGilbert	Position 6 Co-Chairman	6/30/2020	07/16/2007		A
Diane Giltner	Position 7	6/30/2021	07/18/2011		C
Brian Merchant	Position 8	6/30/2020	07/17/2017		B
Llarance Turner	Position 9 Chairman	6/30/2021	10/1/2001		A
Don Johnson	Position 10	6/30/2020	08/17/2009		D
J.R. Atkins	Position 11	6/30/2021	06/20/2016		C
Buddy Snyder	Position 12	6/30/2020	07/21/2014		B
Leslie Mack Jr.	Position 13	6/30/2021	05/20/2019		B



**(2019-2021) PLANNING AND ZONING
COMMISSION
ROSTER**

Name	Position	Term Expires	Meeting Date when first Appointed	Phone Number(s)	District
Gloria Lucas	Position 1	6/30/2020	01/07/2019		A
Courtney Johnson Rose	Position 2	6/30/2020	7/21/2014		A
Sonya Brown-Marshall	Position 3 Chair	6/30/2020	7/6/2004		D
James G. Norcom, III	Position 4	6/30/2020	05/09/2018		B
John T. O'Malley	Position 5	6/30/2021	8/16/2004		D
Monica L. Rasmus	Position 6	6/30/2021	06/03/2019		A
Hugh Brightwell	Position 7	6/30/2021	6/6/2005		D
James R. (Bob) Bailey	Position 8	6/30/2021	05/20/2019		C
Timothy R. Haney	Position 9 Vice Chair	6/30/2021	7/6/1999		C

This commission also serves as the Capital Improvements Advisory Committee for the City.



(2019-2021)
ZONING BOARD OF ADJUSTMENTS
AND APPEALS ROSTER

Name & Address	Position	Member Type	Term Expires	Meeting Date when <u>first</u> Appointed	Phone Number(s)	District
Joe Workman	Position 1	Vice-Chairman	6/30/21	08/06/07		D
Peter Thompson	Position 2	Regular	06/30/21	05/20/2019		D
Robin Elackatt	Position 3	Regular	06/30/21	07/03/17		D
Roger Morris – No response via phone, email or certified mail	Position 4	Chairman	06/30/20	08/18/86		A
Denice Pringle	Position 5	Regular	06/30/20	12/5/2019		D
J.R. Atkins	n/a	Alternate	06/30/21	07/18/16		C
Candace McCray	n/a	Alternate	06/30/21	12/5/2019		D
Cleotha Aldridge	n/a	Alternate	06/30/20	07/06/04		B
Sharon Jurica	n/a	Alternate	06/30/20	01/22/02		C



(2020-2021)
TIRZ #3 ROSTER

Name	Position	First Appointment	Term Expire*	District	Phone Number(s)
Robert Hodge	Position 1	12/01/2014	12/31/2021	D	
Reggie Abraham	Position 2 Member	12/5/2019	12/31/2020	C	
Vacancy left by the late David Reitz on 02.20.2020	Position 3 Member		12/31/2021	C	
JaPaula Kemp	Position 4 Member	02/18/2019	12/31/2020	B	
Joyce Raynor	Position 5 Member	12/02/2013	12/31/2021	B	
Joe Workman	Chairman Position 6 Member	02/18/2008	12/31/2020	D	
Stephen Brown, Jr.	Position 7 FBC Rep	n/a	12/31/2021		
David Sepulveda	Position 8 FBC Drainage District Rep	n/a	12/31/2020		
Sharon Jurica	Position 9 Member <i>(City Member because FB/SD failed to appoint)</i>	11/16/2009	12/31/2021	C	
Marshall B. Heins	Position 10 HCC Rep	05/06/2019	12/31/2020		
Frank Hester	Position 11 SPLID Rep Sienna Plantation LID Rep	n/a	12/31/2021		



(2018-2020)
MISSOURI CITY PARKS FOUNDATION
ROSTER

Name & Address	Position	Term Expires	Meeting Date Appointed	Phone Number(s) Email Address
Harry Johnson	Position 1	6/30/2020	03/18/2019	
Anthony Snipes	Position 2	6/30/2020	2/15/2016	
E. Joyce Iyamu	Position 3	6/30/2020	2/15/2016	
Tom S. Nichols	Position 4	6/30/2020	03/18/2019	
Lisa Glenn	Position 5 Secretary	6/30/2020	6/20/2016	
Krystal Toups	Position 6	6/30/2020	6/20/2016	
Bill Odle	Position 7 President	6/30/2020	6/20/2016	
Adrienne Barker	Position 8	6/30/2020	6/20/2016	



(2018-2020)
MISSOURI CITY PARKS FOUNDATION
ROSTER

Jim Browne	Position 9	6/30/2020	9/06/2016	
Alice Aanstoos	Position 10	6/30/2020	03/18/2019	
Vacancy left by Tom Wilcox	Position 11	6/30/2020		
Vacancy left by Gustave (Gus) Hawkins	Position 12	6/30/2020		
Vacancy left by Marvin Marcell	Position 13	6/30/2020		



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

James Davidson, Jr.
Name

B
District

Address

Missouri City, Texas 77459
City, State, Zip Code

Parks Edge/Dry Creek Village
Subdivision

Phone Number

Email Address

Retirement Marketing/AIG/Sr. Communication Consultant

Occupation/Employer/Job Title

Master Degree
Education

On which Board/Committee/Commission would you like to serve?::

Tax Increment Reinvestment Zone (TIRZ) Board #2, or Community Development Advisory
Committee

Explain why::

I recently moved into the Dry Creek Community, though I grew up and lived in Missouri City since 1996. When starting my family and purchasing my first home, I chose to come back to Missouri City because of its potential and was excited to see the city take investment/reinvestment seriously.

With regard to background, I've served on the Houston Area Urban League Young professionals board multiple terms. While chair, I lead voter & policy education programs, and created issue-based initiatives to raise awareness for city of Houston residents. I have my Masters in Public Administration from the University of Houston and received a degree in communications from the University of Kentucky. I've also worked in retirement marketing & project management for the last six years.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Civic involvement:

- FBISD Board Leadership Academy Inaugural Class

- Volunteer, read across the glob

- Career Day participant at various FBISD schools

Voter registration drives and member, The Fort Bend Church

As a new home owner, I would like to assist int he decision making process for growing a world class community that attracts business, retail and families to Missouri City

Hobbies/Personal/Family Interests::

N/A

References (optional)::

Mayor Yolanda Ford

Length of residence in the City::

18

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Dr. Alice Thompson

Name

D

District

Address

Missouri City, Texas 77459

City, State, Zip Code

PALMER PLANTATION AT LAKE OLYMPIA Section : 1

Subdivision

Phone Number

Email Address

Retired Educational Administrator

Occupation/Employer/Job Title

PhD

Education

On which Board/Committee/Commission would you like to serve?::

Community Development Advisory Committee

Explain why::

I would like to serve on this committee to assist in planning for the city to continue to make it a great place to live.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Member of several organizations (AKA & Links) that are Service organizations that serve Missouri City.

Hobbies/Personal/Family Interests::

Golf, reading, meeting people and traveling

References (optional)::

Stacie Walker

Length of residence in the City::

30+ years

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/16/2020

Signature of Applicant:: Dr. Alice Thompson



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Mimi Kwan _____ C
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

PLANTATION PARK AT FIRST COLONY Section : 1
Subdivision

_____ **Phone Number** _____ **Email Address**

Real Estate broker _____

Occupation/Employer/Job Title

B.S. Education & Family Resources _____

Education

On which Board/Committee/Commission would you like to serve?::

Community Development Advisory Committee _____

Explain why::

Hope MC become diversified and strong; strong sense of community and willingness to do public good, safety and stronger enforcement to watch out for residents _____

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Familiar with new and old developments in MC; served as neighborhood rep and a member of the realtor advisory committee of FCCA. _____

Hobbies/Personal/Family Interests::

watch news on ABC, Apple News, CNN, MSNBC etc. _____

References (optional)::

available upon request

Length of residence in the City::

18 years

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/16/2020

Signature of Applicant:: mimi o. kwan



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Raymond Richardson

B

Name

District

Address

Missouri City, Texas 77459

City, State, Zip Code

MEADOWCREEK Section : 1&4

Subdivision

Phone Number

Email Address

Retired

Occupation/Employer/Job Title

(blank)

Education

On which Board/Committee/Commission would you like to serve?::

Community Development Advisory Committee

Explain why::

I would like to be part of decisions that are being made for our city and future planning

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Just a God fearing man

Hobbies/Personal/Family Interests::

Golf, Reading and helping teach men to be leaders not followers

References (optional)::

(blank)

Length of residence in the City::

24 years

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/19/2020

Signature of Applicant:: Raymond Richardson



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Reggie Abraham C
Name **District**

Missouri City, Texas 77459
Address **City, State, Zip Code**

HERITAGE COLONY AT FIRST COLONY Section : 1
Subdivision

Phone Number **Email Address**

CEO/Managing Partner

True Care Surgical Center

Occupation

Doctorate, Management & Organizational Leadership

Education

On which Board/Committee/Commission would you like to serve?::

Zoning Board of Adjustments and Appeals. Position 5, Parks Board, TIRZ #3

Explain why::

I have lived in Missouri City for 33 years. I would like the opportunity to be a voice for the people who live in our community.

I am also interested in the position below if TIRR position is already taken.

Parks Board, Position 3

TIRZ #3 Board, Position 2

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

I have sat on Fort Bend ISD committee's for zoning and building improvement committees. I am also very passionate about our community and like to be involved in making our city a great place to live.

Hobbies/Personal/Family Interests::

I volunteer for the Houston Livestock Show and Rodeo and been involved for over 7 years.

I enjoy playing golf at Quail Valley Golf Club

I play soccer at our community centers in Missouri City.

I have a family of 6 which includes my wife (Evelyn), 2 sons (Mathew & Andrew), and daughter's (Hannah & my dog Emily)

References (optional)::

None referenced

Length of residence in the City::

33 years

Are you a registered voter?::

Yes

If available, please attach your resume::

Reggie Abraham CV.doc

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: October 9, 2019

Signature of Applicant:: Reggie Abraham

Reggie Abraham, DM, MHA, MBA

Houston, Texas • Ph. 713-277-5679

Summary of Qualifications

- Over eighteen years of experience in the field of healthcare in private physician groups, physician organizations, urgent care, on-site clinics, ancillary services, and hospitals.
- Executive level experience with a strong emphasis in operations management, revenue cycle management, human resources management, and fiscal management.
- Extensive experience in Health Information Management, Electronic Health Records, Practice Management Systems.
- Outstanding leadership qualities and excellent management skills, including significant experience in hospitals, physician practices, ancillary services, and telemedicine.
- High degree of initiative with a solid work ethic, sound judgment, excellent decision making skills, and a professional demeanor.
- Exceptional communication skills, problem solving capabilities, excellent analytical skills and organizational skills.
- Experience in establishing and maintaining effective working relationships with superiors, employees, policymaking bodies, third party payers, patients, and the public.

Professional Experience

Axis One Source, LLC, 2018
CEO/Managing Partner
True Care Surgical Center

- True Care Surgical Center Management
- Physician practice management consulting services
- Revenue cycle management
- Credentialing and managed care contracting
- Business development
- IT management including PM, EHR, HIM
- Physician, clerical, administrative, and clinical staffing
- Development of ancillary services
- Occupational health services, new business development and management
- Urgent care start-ups and management
- Space, design, and construction of healthcare facilities
- IT support
- Website design and development
- Development of on-site clinic for employer groups who are self insured for occupational health services

US Pain & Spine Institute, 2016 – 2018
Chief Operating Officer

- Operational oversight of a multi-disciplinary healthcare company consisting of a seven bed hospital, Ambulatory Surgery Center, eight pain management clinics, primary care and wellness clinic, three pharmacies, two labs, and three diagnostic imaging centers.
- New business development with focus on new service lines and market current book of business.
- Developed a Personal Injury platform as a new service line to facilitate cases at the hospital and the out-of-network surgery center.
- Direct over-sight of revenue cycle management through an external billing & collections company maintaining collections rate and days in AR compared to MGMA benchmarks.
- Directly involved in new business development for all service lines, including establishing and maintaining good relationships with external referral sources.
- Directly involved with the seamless conversion and transition of practice management software for revenue cycle management.
- Manage Human Resource functions for the several departments with regards to: recruiting and selection, hiring and termination, training, professional development, mentoring, counseling, performance evaluations, and salary planning.
- Budgeting and fiscal oversight of all the different service lines to ensure profitability. Implemented a platform for MACRA and Merit-based Incentive Payment System to not only avoid a penalty, rather to earn a bonus payment by reporting the required measures.
- Instrumental in establishing and successfully implementing a tele-medicine platform.

Westfield Urgent Care, 2014 – 2016
Chief Executive Officer

- Implementation and management of Onsite Health Clinics for employers that are self-insured and have more than 250 employees.
- Focus on finding innovative ways to improve healthcare in the work place, especially given the recent trends of budget cuts and change increases to healthcare policy.
- Collaboratively work with self-insured employer groups to create a customized on-site clinic, based on their needs, goals, and cultures.
- Dedicated to changing the conversation about healthcare in the workplace by providing cost-effective, quality care to employees on-site and thereby creating a thriving work environment.
- Instrumental in starting an Urgent Care center November of 2014.
- Involved in all aspects of management of the center from HR, Financial Management, Compliance, day-to-day operations, Revenue Cycle, Contracting, Marketing, and Facilities Management.
- Develop additional locations for urgent care centers across Houston.
- Business development with focus on occupational health services to local school districts and small to medium size local businesses.

- Established relationships with local businesses to provide occupational health services on a direct contract basis with no insurance billing.

University of Texas Health, Houston, 2010 – 2014

UTHS

Director, Management Operations

- Plan, implement, and control operational, financial, administrative and activities in the areas of clinical practice and education.
- Design and evaluate operational and financial models; prepare and implement business and strategic plans, and develop and maintain administrative infrastructure for efficient and financially sound operations.
- Develop, implement, and monitor budget for multiple funding sources and ensure budget compliance.
- Manage departmental facilities, procurement activities, equipment purchases, and equipment inventory.
- Serve as the designated responsible party for financial reporting for the department.
- Prepare and interpret financial analyses to better support the department's mission.
- Manage contracts for professional services, processing contractual agreements, invoicing and collection activities to ensure a positive margin.
- Manage Human Resource functions for the department with regards to: recruiting and selection, hiring and termination, training, professional development, mentoring, counseling, performance evaluations, and salary planning.
- Responsible for the design, execution and effectiveness of a system of internal controls which provides reasonable assurance that operations are effective and efficient, assets are safeguarded; financial information is reliable and compliant with applicable laws, regulations, policies and procedures.

Southside Group of Companies, 2010 – 2010

Vice President, Operations

- Direct oversight of operations of several divisions of Southside Group of Companies including: Southside Healthcare Solutions, Southside Home Health, Durable Medical Equipment, Physician Clinics, Southside Sleep Center, and Southside Infusion
- Operating budget of over \$20 million
- HR responsibility for the organization as the Director of HR.
- Established a Pulmonary and Pain clinic from ground up including a pulmonary rehab facility and sleep center
- Direct oversight of Operations, fiscal management, facilities management, human resources, revenue cycle management, marketing and new business development, and corporate compliance

Methodist Health System, 2006 – 2010

Administrator – Department of Obstetrics & Gynecology

- Develop the annual Departmental budget, including revenue projections and justification of expenditures.

- Collaborated with the Department Chairman and Faculty to develop long-range projections and financial plans, maintain appropriate analyses, and recommend necessary adjustments.
- Assume primary responsibility for the fiscal administration and integrity of the Department including purchasing, capital equipment, inventory management, monthly account management and reports, and grants management.
- Participate in strategic planning for the Department regarding operations and new program development.
- Responsible for the hiring, training, development, and evaluation of the administrative, technical and clerical work force of the Department. Direct, assign, coordinate and review the staff within the Department.
- Handle and coordinate with Human Resources personnel activities including, but not limited to wage and salary administration, development of position descriptions, orientation and training of new staff, and employee relations.
- Responsible for promoting a customer service orientation throughout the Department.
- Work with Department Chairman and Division Chiefs on faculty recruitment, promotion and credentialing and practice plan administration.
- In conjunction with the Department Chairman and Faculty, complete space and resource planning for the Department, working closely with each Division in identifying and prioritizing the Department's administrative, clinical, educational and research resource needs, including addressing space allocation and renovation issues.
- Maintain direct fiscal and management responsibility for all equipment and personnel in clinical sites.
- Ensure Departmental compliance with all state and federal regulatory agencies, CMMS, HIPAA, EEOC, etc.
- Responsible for the effective operation of all billing and collections operations in the Department.
- Ensure charges are effectively captured, accurately coded and appropriately documented.
- Responsible for management of pre- and post-awards research administration, including budget development and review for all grants submitted by the Department.

Pediatric Center, 2001 – 2006

Administrator

- Provide leadership and direction to all the clinical, administrative and financial functions of the organization.
- Manage the administrative infrastructure of the company to achieve the business goals efficiently and profitably.
- Oversee daily operations, fiscal management, human resources, new business development, billing and collections, contract negotiations, payroll, staff evaluation and review process, physician recruiting, practice expansion, marketing, compensation and benefits, financial management and budgeting.
- Supervise directors and managers and oversee the activities of all clinic staff and activities.
- Provide direct oversight for all accounting and financial functions of the organization.

Bellaire Dermatology Associates, 2000 – 2001

Administrator

- Provide leadership to all clinical and administrative staff.
- Negotiated new managed care contracts and re-negotiated reimbursement rates on existing managed care contracts.
- Human resources management, responsible for the overall management of staff and related functions, accounting, staff payroll and benefits.
- Identify new business development opportunities, established and maintained relations with employers, insurers, and patients, marketing, and sales.
- Implemented procedure and policy manuals. Onsite IT support administrator for hardware and medical software.
- Directly involved in the sales and marketing of dermatology and cosmetic products and services.
- Provided employee guidance and counseling as needed. Managed employee morale to meet company goals and objectives.
- Annual budget preparation for various service lines, including product sales and dermatology services
- Oversight for all accounting and financial functions of the organization.
- Directly involved with the transition of the EHR system with included data conversion and transfer of accounting information.

Memorial Hermann Healthnetwork Providers, 1997 – 2000

Manager, Contracting/Provider Relations

- Responsible for management of provider relations and contracting.
- Negotiated new contracts and also contract renewals and re-negotiations.
- Spear headed the education and communication concerning provider relations and contracting to physicians and their office staff.
- Regulated and accessed on a continuous basis pricing and/or reimbursement rates for physician contracts with managed care organizations

Education

DM - Doctorate in Management and Organizational Leadership, University of Phoenix

MHA - Master of Healthcare Administration, University of Houston, Clear Lake (UHCL)

MBA - Master of Business Administration, UHCL

BS - Bachelor of Science in Healthcare Administration with concentration in Finance, UHCL

Computer skills

Microsoft Office: MS Project, Word, Excel, PowerPoint, Outlook

Practice Management Software: eClinical Works, McKesson Practice Partner, Medical Manager (Intergrity), Medisoft, Vantage Med, eClinical, Athena Health, Allscripts.

Health Information Management

IT Administration: Computer software, hardware, networking.

Awards

President – Medical Group Management Association, Gulf Coast Division at University of Houston, Clear Lake

Awarded a certificate of completion in mediation and dispute resolution from University of Houston, Clear Lake



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Charles Lewis Jr. D
Name **District**

Missouri City, Texas 77459
Address **City, State, Zip Code**

QUAIL PARK PATIO HOMES Section : 1
Subdivision

Phone Number **Email Address**

2nd year law student
Occupation

Texas Tech-- History, Political Science, Thurgood Marshall School of Law
Education

On which Board/Committee/Commission would you like to serve?::
Parks Board

Explain why::
The city needs a voice of the future. Also I believe that the Freedom Tree is being deeply neglected be the city. The Freedom Tree is Missouri City's greatest gem, it deserves respect from the park board.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

A resident who has a deep passion and love for Missouri City. Also I am a person who has an uplifting vision for the future of this city, who want to see growth with progressive ideas.

Hobbies/Personal/Family Interests::

Visiting museums and viewing street art in Houston, reading and running when not busy with school. Traveling to new cities around the world and in the U.S.

References (optional)::

No response

Length of residence in the City::

20 years

Are you a registered voter?::

Yes

If available, please attach your resume::

resume final.docx

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: April 1, 2019

Signature of Applicant:: Charles Lewis Jr.

CHARLES LEWIS

EDUCATION

Texas Southern University, Thurgood Marshall School of Law, Houston Texas May 2020
Juris Doctor Candidate, GPA: 3.05, Top 20%

- *Thurgood Marshall Law Review*
- Dean's List
- 1L Property Tutor

Texas Tech University, Lubbock Texas

Double Major, Bachelor of Arts in Political Science and History

Minor in Spanish, GPA: 3.0

- Dean's List, (2014-2016)
- Texas Tech History Club, (2016-2017)
- Texas Tech Center: Seville, Seville, Spain, Study Abroad Program Participant (Fall 2015)

EXPERIENCE

TJ Davis Law Firm, PLLC, Houston, Texas 7/2018-Present
Law Clerk

- Drafted discovery requests, nondisclosure agreements, and court filings.
- Prepared and compiled deposition briefs and evidence for trial for criminal litigation
- Assisted with client intake and managed database of over 150 clients and open case files.

Longshoremen's Association Local 1351, Houston, Texas

Longshoreman Clerk 7/2017 – Present

- Scheduled streamlined the efficiency of the work place
- Developed a diverse work environment among employees
- Oversaw the organization of incoming and outgoing shipment

Texas Tech University Hospitality Services, Lubbock, Texas

Student Manager 1/2016 - 5/2017

Hospitality Assistant 4/2014 - 5/2015

- Coordinated responsibility for setting goals, and distributing tasks among employees

Marco's Pizza, Missouri City

Team Leader/Driver 5/2015 - 8/2015

- Conducted efficient customer service and communication skills

SKILLS AND INTEREST

- Intermediate Spanish
- Long-distances running
- Enjoy history and exploring new cities and cuisines



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Lillian H. Davis
Name

D
District

Address

Missouri City, Texas 77459
City, State, Zip Code

QUAIL VALLEY GLENN LAKES Section : 1
Subdivision

Phone Number

Email Address

Registered Nurse

Home Health Supervisor 25 years in the industry

Occupation

No response
Education

On which Board/Committee/Commission would you like to serve?::

Parks Board

Explain why::

Would love the opportunity to promote awareness of healthy living and promoting holistic wellness in the community

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for::

Community health organization experience. Public health professional. Geriatric care professional.

Hobbies/Personal/Family Interests::

Group fitness instructor.

Creative arts worship leader

References (optional)::

No response

Length of residence in the City::

4 years

Are you a registered voter?::

Yes

If available, please attach your resume::

Lillian H Resume.docx

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: February 28, 2019

Signature of Applicant:: Lillian Hollins Davis

Lillian H. Davis, RN HCS-D, COS-C
Missouri City, TX 77459

Professional Summary: I am a highly skilled professional with more than 20 years management and practical experience in hospital and home health. My areas of specialized practice include Home Health, Infusion, Gerontology, Coding, Quality Management and Utilization Review.

Credentials: Registered Nurse

Board Examination

License, State of Louisiana 1989

License by Endorsement, State of Indiana 1990

License by Endorsement, State of Texas 2014

Specialty Credentials: HCS-D ICD-10 Board Medical Specialty Coding and Compliance
Certificate for Oasis Specialist-Clinical Oasis Answers 2016

Experience

Clinical Coder, Utilization Review Specialist June 2015 ---current

Kindred at Home (formerly Gentiva) Remote Coder---Corporate Services

Responsible for reviewing OASIS assessments for accuracy, and ensuring comprehensive coding review and assignment to ensure all coding guidelines are met. Reviewing documentation for clinicians to ensure clinical standards, skilled requirements are met.

Manager of Clinical Practice March 2013 --- June 2015

Gentiva Home Health 8606 Allisonville Road, Indianapolis, IN 46250 (317) 915-1440

Clinical oversight of home health services for location serving 200+ patients. Responsible for staff supervision for all clinical and ancillary staff, responsible for ensuring clinical and quality standards were met. Responsible for implementation of performance and process standards from initial referral intake, to admission, to client care delivery, client discharge, and client customer services review.

Administrator August 2011---March 2013

Intrepid USA HealthCare Services 3333 Founders Rd. Suite 100, Indianapolis, IN 46268 (317)334-0859

Administrative management of agency operations for Medicare certified home health agency specializing in disease management programs and comprehensive home rehab services. Fiscal oversight, ensuring regulatory and clinical compliance with all state, federal and specialty accreditation entities.

Director of Operations August 2008 --- August 2011

Amedisys Home Healthcare 9101 Wesleyan Road, Suite 300 Indianapolis, IN 46282 (317) 876-8201

Provided administration oversight and management of entire operation of home health agency services specializing in disease management programs, rehab services. Provided fiscal oversight, budget analysis and sales initiatives and implementation and ensuring regulatory and clinical compliance with all state, federal and specialty accreditation entities. Oversaw branch operations of parent and branch units.

Regional Clinical Manager Indiana Region February 2005—July 2008

American Nursing Care 1001 Summit Dr. Ste. 300 Milford, OH 45150 (513) 576-0262

Provided clinical oversight to six branch offices for Indiana state territory, providing quality patient care, provide mentoring and clinical management orientation for branch clinical management professionals to ensure the quality initiatives were exceeded and regulatory compliance was established.

Director of Clinical Services January 2003----January 2005

NBA HomeCare Plus 5254 W. 62nd Street Indianapolis, IN 46268

Clinical management and oversight of private duty and Medicare certified services ensuring the delivery of quality patient care.

Patient Care Manager December 2000 ---- January 2003

SpectraCare of Indiana 8402 Georgetown Road, Indianapolis, IN 46268

Responsible for care coordination of rehab, infusion, pediatric client care services. Responsible for staff development for all new hires including PPS, OASIS education. Provide quality management education for all clinical staff.

Education: Associate Science of Nursing Louisiana Tech University 1989



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Kymberly McMorries
Name

A

District

Address

Missouri City, Texas 77459

City, State, Zip Code

QUAIL VALLEY NORTH Section : 1

Subdivision

Phone Number

Email Address

Attorney, self-employed

Occupation

Juris Doctorate

Education

On which Board/Committee/Commission would you like to serve?::

Parks Board

Explain why::

I would like to become more involved in my community, and I see there is a vacancy.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

I served on a focus group for FBISD with regards to rebalancing high schools, and I have been actively involved in volunteering with the schools. I also am a mentor for a child at QVE, and I was a volunteer with the Missouri City animal shelter.

Hobbies/Personal/Family Interests::

Movies, travel, food, reading

References (optional)::

No response

Length of residence in the City::

9.5 years

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: March 11, 2019

Signature of Applicant:: Kymberly McMorries



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Everett Land B
Name **District**

Missouri City, Texas 77489
Address **City, State, Zip Code**

HUNTERS GLEN Section : 5A
Subdivision

Phone Number **Email Address**

Retired

Occupation/Employer/Job Title

(blank)

Education

On which Board/Committee/Commission would you like to serve?::

Parks Board

Explain why::

I would like to see more activities for kids in the parks.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

President of Hunters GlenV.

Vice- President of Tidelands Labor Assembly

Graduate of Missouri City Citizens Academy

Hobbies/Personal/Family Interests::

(blank)

References (optional)::

(blank)

Length of residence in the City::

33

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/16/2020

Signature of Applicant:: Everett Land



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Susan Dierker _____ A _____
Name **District**

_____ Missouri City, Texas 77489 _____
Address **City, State, Zip Code**

FONDREN GROVE _____
Subdivision

_____ **Phone Number** _____ **Email Address** _____

Registered Nurse _____

Retired 2017 Department of Veterans Affairs _____

Occupation/Employer/Job Title

Master's Degree _____
Education

On which Board/Committee/Commission would you like to serve?::

Parks Board _____

Explain why::

The Missouri City parks are so nice and I love walking the trails. I would like to be a part of maintaining and improving them for all of the citizens of this community.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Past President of the Houston Organization of Nurse Executives _____

Member of the Athletic Volunteers at Lamar High School and Westside High School _____

Past memberships of many Nursing Organizations _____

Long time member of the YMCA _____

Hobbies/Personal/Family Interests::

Spending time with my children and grandchildren and their many school and athletic events

Walking

Aerobics

Traveling

Reading

Cooking

References (optional)::

Nathaniel J Walton, JD

Length of residence in the City::

26 years

Are you a registered voter?::

Yes

If available, please attach your resume::

SUSAN Elizabeth Dierker-RESUME.doc

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/27/2020

Signature of Applicant:: /es/Susan E Dierker



Susan Elizabeth Dierker, MSN, RN, NEA-BC

Missouri City, Texas 77489
Cell phone
Email

EDUCATION:

- 1972 AD Nursing, Forest Park Community College, St. Louis, Missouri
- 1985 BSN, University of Texas, Galveston, Texas
- 1988 MSN, Nursing Administration, Texas Woman's University, Denton, Texas

LICENSURE:

Texas
Missouri (inactive)

CERTIFICATION:

- 2005 Nurse Executive, Advanced-Recertification 5/2015

EXPERIENCE:

- 6/04/2017-present Walton/Henry Recruiting, temporary assignments
- 06/2015-10/2016 Acting Ambulatory Nurse Executive, Houston VAMC, Clinical and Administrative responsibility for Nursing and administrative staff in Prime Care, Emergency Room and Cardiology. Nursing liaison for the 8 Community Based Outpatient clinics.
- 01/2014-3/2014 Acting Associate Director for Patient Care Services for the Houston VAMC

06/2012-4/2014	Magnet Coordinator for the Houston VAMC coordinated the submission of the magnet re-designation document and the subsequent successful Magnet survey and designation.
06/2012-10/2012	Acting Deputy Chief Nurse, Houston VAMC, clinical oversight for nursing and functioned as the Associate Director for Patient Care Services in her absence.
01/2011-06/2017	Neurology/Rehabilitation/Spinal Cord Injury Care Line Nurse Executive, Houston VAMC, Clinical and administrative responsibility for Nursing and administrative staff.
12/00-12/2010	Medical Care Line Nurse Executive, Houston VAMC Clinical and administrative responsibility for the Nursing staff for the Medical Care Line.
10/98–12/00	Acting Assistant Chief Nurse-Medicine, Houston VAMC Administrative and clinical responsibility for the Medicine Nursing Service which includes Prime Care, Neurology, General Medicine, Observation, Respiratory/Telemetry, Oncology, CCU, MICU, Hemodialysis and Cardiac Catheterization Lab. Also participates in Medical Center committees, initiatives and strategic planning.
3/97-10/98	Staff Nurse Pre-Admission Screening Clinic, Houston VAMC Prepared outpatients for surgical and invasive procedures. Self-directed in coordinating patients testing and care with various members of the interdisciplinary team to provide a smooth process for the outpatients.
2/94-3/97	Head Nurse, Houston VAMC Administrative and clinical responsibility for a 40 bed acute General Medicine unit and 24 staff members. Identified and coordinated the appropriate resources for the resolution of multi-disciplinary patient care problems.
4/87-2/94	Medicine Nursing Coordinator, Houston VAMC Administrative and clinical responsibility for the 240 bed Medicine Service, which included General Medicine, Neurology and Oncology, in the old facility and the new facility. Interfaced with all services within the hospital on a day-to-day basis. Acted for the ACNS in her absence. Frequently functioned as the weekend supervisor, which included making administrative and clinical decisions for all of Nursing Service.

2/84-4/87 Evening Nursing Supervisor, Houston VAMC
Administrative and clinical responsibility for Nursing Service on the evening tour of duty.

11/76-2/84 Staff Nurse Medical Critical Care, Houston VAMC
Provided care for patients in the MICU, CCU and the Coronary Step-Down Unit.

10/74-11/76 Staff Nurse General Medicine, Houston VAMC
Evening charge nurse on a 36 bed acute General Medicine unit. Responsible for the patient care provided during that tour.

5/72-10/74 Staff Nurse GU/ENT surgery unit, St. Louis VAMC
Team Leader and Charge Nurse responsibilities for the provision of patient care.

COMMITTEES:

Current:

2014-2017 Co-Lead Black Belt Project for bed flow

2014-2017 Member, Inpatient Value Stream

2013-2017 Member, Patient Flow committee value stream

2013 Member black belt project to implement the electronic patient incident report which included interdisciplinary training

2013 Past President Houston Organization of Nurse Executives

2012-2014 Texas Team "Advancing Health through Nursing", Initiative on the Future of Nursing

Nurse Regional Champion Hospital (Metropolitan)

2012 President, Houston Organization of Nurse Executives

2011 President Elect, Houston Organization of Nurse Executives

10/2010 Developed and implemented a three day workshop for Nurse Managers' Leadership Development for the MEDVAMC

7/2010 Chair, Magnet standard, "Exemplary Professional Practice" for MEDVAMC third re-designation

2009-2017 Lead, Implementation of VHA Bed Management System for the MEDVAMC; Lead Instructor

2010 Nursing Lead, Implementation of new Care Fusion IV Pumps

2010 Member, Medical Center Skin Committee

2009 Member, Medical Center Pain Committee

2009 Lead, Implementation of the Clinical Nurse Leaders program at the MEDVAMC

2009 Lead Nurse to implement electronic blood transfusion forms

2009 Co-Chair, reusable medical equipment conversions and standard operating procedures

2009	Member, Medical Center strategic planning group- Conversion of inpatient rooms to all single patient rooms
2009	Chair, Implementation of the electronic bed management package for the Michael E. DeBakey VAMC
2009	Member, National NOVA workgroup to develop certification examination for VA Nurses
2009	Member, Medical Care Line Patient Satisfaction Workgroup
2008-2009	Chairperson, sub-group, Succession Planning for MEDVAMC Nursing Strategic Plan
2008	Writer, MEDVAMC, Magnet re-certification document
2008	Veterans Health Administration Carey Award Examiner
2007-2008	Member, Michael E. DeBakey VAMC Magnet Re- designation Writing Team
2008	Co-Chair, MEDVAMC Magnet Symposium
2008-2010	Member, Affiliated Partnership Council, Taskforce
2008-2009	Secretary, Houston Organization of Nurse Executives
2007	Member, MEDVAMC Magnet Re-designation Writing Team
2007-2012	Chair, Clinical Nurse Leader Program Development
2007-2012	Member, Medical Center Performance Improvement Committee
2006-2007	Board Member, Houston Organization of Nurse Executives
2006-2017	Member, Medical Center, External Peer Review Program
2005-2012	Member, GME Committee
2005-2017	Member, Peer Review Committee
2005-2007	Member, VHA Acute Inpatient Care Workgroup
2005-2006	Member, VHA Nursing Administrative Indicators Development Workgroup
2004	SWAT leader for Inpatient admissions
2004	Clinical Leader for the Medical Center Inpatient redecoration initiative
2004-2006	Member, Houston Gulf Coast Steering Committee, High School to Healthcare Occupations
2003-2009	Liaison, Clinical Staff Council
2003-2010	Co-Chair, Medical Care Line Performance Improvement Committee
2003-2008	National Nurse Professional Standards Board Expert Workgroup
2003-2004	Member, MEDVAMC Magnet writing and preparation team
2002-2004	Member, VISN 16, Bed Safety Team
2002-2003	Faculty for the National Nurse Professional Standards Board training
2002	Loaned Clinical Faculty, Texas Women's University
1999-2007	Chairperson, Nurse Professional Standards Board
1999-2017	Member, P&T Committee
1999-2005	Member, Business Advisory Council

Past:

Chairperson, Magnet Standard Nurses as Teachers
Chairperson, Magnet Standard Collegiality Workgroup
Member, Encounter task force
Member, Performance Measures committee
Member, Medicine Care Line Implementation team
Member, Neurology Care Line Implementation team
Team Leader for the Non-Physician Providers Implementation team
Team Leader to resolve the type I deficiencies related to JCAHO standard TX.5.3
“Operative and other procedures”
Co-Chairperson, Family Day 2000 celebration
Chairperson, Chronic Pain Task Force
Co-Chairperson, Bed Utilization Team
Liaison, Advanced Practice Nurse Qualification Standards task force
Mentor, Houston VAMC, Mentoring program
Member, VISN 16, 24 Hour Support Services work group
Member, Texas Medical Center, Physician/Nurse relationship workgroup
Primary instructor for all title 38 Registered Nurses regarding the New Nurse
Qualification Standards
Chairperson, Nursing Service Safety Sub-Committee

ORGANIZATIONS:

American Nurses Association
American College of Healthcare Executives, National and Local-past
Leadership VA Alumni Association-past
Federally Employed Women-past
Houston Area Federal Women’s Program Managers-past
National Association of Female Executives
National Organization of VA Nurses-past
Houston Organization of Nurse Executives
Sigma Theta Tau, Beta Beta Chapter-past
Texas Organization of Nurse Executives-past
EWomens Network

AWARDS AND HONORS:

6/2005	ANCC Certification, Nursing Administration Advanced (recertification 5/2015)
5/2005	Inducted into Sigma Theta Tau, National Nursing Honor Society, Beta Beta Chapter
2002	Completed Leadership VA
2001-2003	Selected as the Federal Women’s Program Manager for the Houston VAMC

2001 Performance award for work performed during the Tropical Storm Allison disaster

2000 Undersecretary for Health's Innovations Award for the Preoperative Screening Clinic

2000 Selected as an alternate item writer to the National Nursing Council for the RN NCLEX exam

2000 Employee of the month for May, Houston VAMC

1999 Commendation from the Medical Center Director for Co-Chairing the patient move from the old facility to the new facility

1989 Who's Who In American Nursing

1990 2000 Most Notable American Women

1988 Certified in Nursing Administration

1985 Certified in Medical/Surgical Nursing

ACTIVITIES:

1/2010-Member first aid station for "Build a Home" project for an OEF/OIF veteran

8/2009-Coordinated first aid station for Houston area OEF/OIF Welcome Home Event

Past member of the SATCH Basketball Booster Club

Member of the reader panel for "Working Mother" magazine

4/2004 Rider, MS150 bike ride from Houston to Austin, Texas

FACULTY APPOINTMENTS:

2001-2006 Adjunct faculty, Texas Woman's University; clinical instructor

2001-2006 Adjunct faculty, University of Texas, Houston

PRESENTATIONS:

11/2011 Poster Presentation, AMSUS conference, San Antonio, Texas, "Want to Improve Outcomes? Try a Clinical Nurse Leader"

10/2011 Virtual Poster Presentation, ANCC National Magnet Conference, Baltimore, Maryland, "Want to Improve Outcomes? Try a Clinical Nurse Leader"

07/2011 Poster Presentation. National Organization of VA Nurses (NOVA), annual conference, Las Vegas, Nevada, "Impacting Mental Health Emergency Care"

06/2011 Poster Presentation, Clinical Nurse Leader Conference, University of San Francisco, "Want to Improve Outcomes? Try a Clinical Nurse Leader"

10/2010 Podium Presentation (accepted), ANCC National Magnet Conference, Phoenix, Arizona, "Impacting Mental Health Emergency Care"

7/2010 Poster Presentation, Sigma Theta Tau, 21st International Nursing Research Congress, Orlando, Florida, "Impacting Mental Health Emergency Care"

11/2009 Poster Presentation, Houston Organization of Nurse Executives Fall Town Hall, Houston, Texas, "Preparing Mid-Level Nursing Leaders"

9/2009 Poster Presentation, Nursing Management Congress 2009, Chicago, Illinois, "Preparing Mid-Level Nursing Leaders"

10/2008 Poster Presentation, AMSUS, San Antonio, Texas, "Attitudes in Restraint Reduction"

5/2008 Poster Presentation, MEDVAMC Magnet Symposium, Houston, Texas, "Attitudes in Restraint Reduction"

4/2008 Poster Presentation, National VHA Leadership Conference, Seattle, Washington, "Attitudes in Restraint Reduction"

2007 Instructor, MEDVAMC Nurse Managers Workshop

2006 Instructor, Revisions, VHA Nurse Qualification Standards

3/2005 Poster Presentation, National VHA Nursing Leadership Conference, Chicago, Illinois, "Work Re-design: An Interdisciplinary Collaboration"

3/2004 Speaker, Harris County Nursing Service, "MEDVAMC Magnet Journey"

2003 Poster presentation, AMSUS convention, San Antonio, Texas, "The Development and Implementation of a Nurse Managed Procedure Clinic"

2003 Poster presentation, AMSUS convention, San Antonio, Texas, "Nursing Faculty Needed: A Local Initiative"

2003 Poster presentation at the The Forum on Health Care Leadership, Washington, DC, "Nursing Faculty Needed: A Local Initiative"

2003 Poster abstract for the American Organization of Nurse Executives convention, "Nursing Faculty Needed: A Local Initiative"

2002 Poster presentation at the American Organization of Nurse Executives convention, Orlando, Florida, "Some Patients Attitudes toward Increased Non-Physician Provider Care"

2001 Presenter for the Houston VAMC "Second Annual Pain Awareness Week"; JCAHO Standards regarding pain

2001 Poster presentation at the Texas Nurse Practitioners Annual Conference, Houston, Texas, "Veterans' Attitudes Toward Increased Non-Physician Provider Care"

2001 Poster presentation at the Nineteenth Annual Health Services Research and Development (HSR&D) Service Meeting, Washington, DC, "Some Veterans' Attitudes Toward Increased Non-Physician Provider Care"

2000 Poster Presentation at the AMSUS conference, Las Vegas, Nevada, "An Innovative Approach to Meet JCAHO Standard TX.5.3"

PUBLICATIONS:

- 1/2001 Contributor to "5th vital sign", Houston VAMC pain newsletter
2/2001 Abstract "Some Veterans' Attitudes Toward Non-Physician Provider Care", HSR&D Service 19th Annual Meeting
4/2002 Abstract "Some Patients Attitudes Toward Non-Physician Provider Care", American Organization of Nurse Executives annual convention
8/2003 Selected for the Industry Board for *Advance for Nurses* magazine



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Daniel Silva A
Name **District**

Missouri City, Texas 77489
Address **City, State, Zip Code**

GLEN PARK SEC 1, BLOCK 2, LOT 47
Subdivision

Phone Number **Email Address**

Business Owner
Occupation

1 Years College
Education

Civic/Church/Community Involvement::

Catholic (Holy Family)

10 Years Vice President Glen Park Homeowners Association

2014 to 2016 President, Mexican American Golf Association (Houston Tx. Chapter)

2018 Member MAGA San Antonio

UH Alumni Association Member

Hobbies/Personal/Family Interests::

Golf with Family & Friends

Home Gardening (Citrus & Fruit Tree Enthusiast)

Season Ticket Holder for UH, Astros, Skeeters & Texans

On which Board/Committee/Commission would you like to serve?::

Planning & Zoning Commission

Explain why::

My dreams have always been representing my community, sharing, giving my time to improve & make a difference in Missouri City. From seeing the neighborhood kids grow up, graduate & remembering the good times we all had when we came together in Glenn Park. We have made it our goal to maintain our subdivision well represented within Missouri City.

References (optional)::

Randy Meyers _____

Calvin Simon _____

Clifford Brooks _____

Length of residence in the City::

15 years

If available, please attach your resume::

Resume Daniel Silva Letter 2018.pdf

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Signature of Applicant:: Daniel Silva

Submission Date:: December 27, 2018



INDEPENDENT CRANE
& EQUIPMENT

January 3, 2019

Missouri City

Introduction: Daniel Silva

Since 1991 Daniel Silva has worked for several Major Crane Manufactures (5) all offshore field service and in management positions, Daniel has traveled to Colombia for Texaco and now for Chevron for the past 18 years, He has an excellent understanding to Chevrons offshore safety requirements and an unblemished safety record. Another advantage is that he is also fluent in Spanish, having Certified all Chevron Crane Operators in Safe Operation and Crane Safety Awareness.

Daniel Silva, President of Independent Crane & Equipment, LLC (ICE), incorporated his company in August, 2008, and has led ICE in its mission to provide excellent services to its customers since that time.

Attached you will find Mr. Silva's work history (in the form of a resume). Mr. Silva has in the past and does currently maintain all the certifications and training required/necessary to administer and perform the designated services on behalf of ICE. The company's employee drug testing is administered by Pipeline Testing Consortium. Our safety programs and proper insurances are monitored by ISNetwork...In short, Mr. Silva and ICE are pleased to confirm that ICE meets all the qualifications and programs that are required by all of our clients in the oil and gas industry.

If I can be additional assistance, or if you should need additional documentation regarding this matter, please don't hesitate to contact me at your earliest convenience.

Sincerely,

A handwritten signature in cursive script that reads "Clifford Brooks, Jr.".

Clifford Brooks, Jr.
Chief Financial Officer

Attachment:

Resume
of
Daniel Silva

January 1991 - September 2001

**WEATHERFORD /AMERICAN AREO CRANES
6707 NORTHWIND DR.
HOUSTON TEXAS 77041**

SENIOR SERVICE TECHNICIAN:

OFFSHORE GULF OF MEXICO AND SOUTH-CENTRAL AMERICA OPERATIONS; COMPLETE NEW PEDESTAL OFFSHORE CRANE INSTALLATIONS; COMMISSIONING CRANES FROM 10-TONS TO 75-TON CRANE CAPACITY; COMPLETE REFURBISHMENT OF PLATFORM PEDESTAL CRANES ON EXISTING OFFSHORE PLATFORMS; INSTALLATION OF TEMPORARY PORTABLE RENTAL CRANE OFFSHORE; COMPLETE ANNUAL INSPECTION AND REPAIRS OF ALL OFFSHORE CRANES AS PER AMERICAN PETROLEUM INSTITUTE GUIDE LINES API R2D2 RECOMMENDED SPECIFICATIONS; TRAVELS TO SOUTH AND CENTRAL AMERICA ON CRANE REPAIRS AND INSPECTIONS; CRANE CERTIFICATION AND OPERATOR CLASS ROOM INSTRUCTOR; BILINGUAL LECTURES AND CLASSES GIVEN IN SPANISH FORMAT FOR CRANE OPERATORS IN MEXICO AND COLOMBIA (TEXACO / RIOHACHA).

September 2001 - September 2007

**MARINE & MAINLAND CRANES
11981-A SPENCER RD.(FM529)
HOUSTON TEXAS 77041**

SENIOR SERVICE TECHNICIAN:

OFFSHORE GULF OF MEXICO AND SOUTH-CENTRAL AMERICA OPERATIONS; COMPLETE NEW PEDESTAL OFFSHORE CRANE INSTALLATIONS; COMMISSIONING CRANES FROM 10-TONS TO 75 -TON CRANE CAPACITY; COMPLETE REFURBISHMENT OF PLATFORM PEDESTAL CRANES ON EXISTING OFFSHORE PLATFORMS; INSTALLATION OF TEMPORARY PORTABLE RENTAL CRANE OFFSHORE; COMPLETE ANNUAL INSPECTION AND REPAIRS OF ALL OFFSHORE CRANES AS PER AMERICAN PETROLEUM INSTITUTE GUIDE LINES (API R2D2 RECOMMENDED SPECIFICATIONS); INSPECTOR OF OVERHEAD MONORAIL CRANE AND LIFTING EQUIPMENT TO LAND FACILITIES IN REFINERIES AND CHEMICAL PLANTS (BP TXCITY , SEAWAY TEPPCO,WILLIAMS PIPELINE ,VOPAK, STERLING CHEMICAL); TRAVELS TO SOUTH AND WEST AFRICA FOR INSPECTIONS AND REPAIRS OF PLATFORM PEDESTAL CRANES; TRAVELS TO SOUTH AND CENTRAL AMERICA ON CRANE REPAIRS AND INSPECTIONS; CRANE CERTIFICATION AND OPERATOR CLASS ROOM INSTRUCTOR; BILINGUAL LECTURES AND CLASSES GIVEN IN SPANISH FORMAT FOR CRANE OPERATORS IN MEXICO AND COLOMBIA (CHEVRON / RIOHACHA)

September 2007 to August 2008

**ENERGY CRANES
6707 NORTHWIND DR.
HOUSTON TEXAS 77041**

SENIOR SERVICE TECHNICIAN:

OFFSHORE GULF OF MEXICO AND SOUTH-CENTRAL AMERICA OPERATIONS, COMPLETE NEW PEDESTAL OFFSHORE CRANE INSTALLATIONS , COMMISSIONING CRANES FROM 10 TONS TO 75 TON CRANE CAPACITY , COMPLETE REFURBISHMENT OF PLATFORM PEDESTAL CRANES ON EXISTING OFFSHORE PLATFORMS, INSTALLATION OF TEMPORARY PORTABLE RENTAL CRANE OFFSHORE , COMPLETE ANNUAL INSPECTION AND REPAIRS OF ALL OFFSHORE CRANES AS PER AMERICAN PETROLEUM INSTITUTE GUIDE LINES API R2D2 RECOMMENDED SPECIFICATIONS, INSPECTOR OF OVERHEAD MONORAIL CRANE AND LIFTING EQUIPMENT TO LAND FACILITIES IN REFINERIES AND CHEMICAL PLANTS (BP TXCITY , SEAWAY TEPPCO,WILLIAMS PIPELINE ,VOPAK, STERLING CHEMICAL)TRAVELS TO SOUTH AND WEST AFRICA FOR INSPECTIONS AND REPAIRS OF PLATFORM PEDESTAL CRANES, TRAVELS TO SOUTH AND CENTRAL AMERICA ON CRANE REPAIRS AND INSPECTIONS, CRANE CERTIFICATION AND OPERATOR CLASS ROOM INSTRUCTOR , BILINGUAL LECTURES AND CLASSES GIVEN IN SPANISH FORMAT FOR CRANE OPERATORS IN MEXICO AND COLOMBIA (CHEVRON / RIOHACHA).

August - 2008 – PRESENT

**INDEPENDENT CRANE & EQUIPMENT
12 GREENWAY PLAZA, SUITE 1100
HOUSTON, TEXAS**

COMPLETE REFURBISHMENT OF PLATFORM PEDESTAL CRANES ON EXISTING OFFSHORE PLATFORMS; INSTALLATION OF TEMPORARY PORTABLE RENTAL CRANE OFFSHORE; COMPLETE ANNUAL INSPECTION AND REPAIRS OF ALL OFFSHORE CRANES AS PER AMERICAN PETROLEUM INSTITUTE GUIDE LINES (API R2D2 RECOMMENDED SPECIFICATIONS; INSPECTOR OF OVERHEAD MONORAIL CRANE AND LIFTING EQUIPMENT TO LAND FACILITIES IN REFINERIES AND CHEMICAL PLANTS (ENTERPRISE PRODUCTS SEAWAY TEPPCO,WILLIAMS PIPELINE ,VOPAK, LAREDO GROUP OFFSHORE); TRAVELS TO NORTH AND SOUTH CAROLINA FOR INSPECTIONS AND REPAIRS OF BRIDGE OVERHEAD CRANES; TRAVELS TO SOUTH AND CENTRAL AMERICA ON CRANE REPAIRS AND INSPECTIONS; CRANE CERTIFICATION AND OPERATOR CLASS ROOM INSTRUCTOR; BILINGUAL LECTURES AND CLASSES GIVEN IN SPANISH FORMAT FOR CRANE OPERATORS IN MEXICO AND COLOMBIA (CHEVRON / RIOHACHA).



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Karen Overton
Name

D
District

Address

Missouri City, Texas 77459
City, State, Zip Code

PEARL POINTE AT LAKE OLYMPIA Section : 1
Subdivision

Phone Number

Email Address

Professor
Occupation

MBA
Education

Civic/Church/Community Involvement::

Habitat for Humanity Finance committee, Chairperson

Graduate Missouri City Citizen University

Community Volunteer - Lake Olympia Subdivision

Board Director Municipal Utility District No. 49

Voter Registrar Deputy

FB Election Judge

Hobbies/Personal/Family Interests::

Yoga

Avid non-fiction reader

Line Dancer

AOA member YMCA

On which Board/Committee/Commission would you like to serve?::

Planning & Zoning Commission

Explain why::

Based on my prior work experience and active community involvement, I could assist with creating a 21st century community.

References (optional)::

Mayor Yolanda Ford

HCC Trustee Neeta Sane

Vivian Ellis, HCC counselor

Judge Teana Watson

Length of residence in the City::

10 years

If available, please attach your resume::

Overton, Karen Resumegeneral2016.pdf

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Signature of Applicant:: Karen E.Overton

Submission Date:: December 26, 2018

KAREN OVERTON

VITAE

KAREN OVERTON

SUMMARY:

Exceptionally professional leader and visionary with a solid history of building successful **Community Partnerships**, Profit-driven strategies, and organizational planning. Respected educator and business development expert who consistently demonstrates a steadfast commitment to the strategies and goals of the organization. Insightful and analytical negotiator adept at nurturing collaboration between strategic resources.

- Fosters strong community involvement through innovative outreach and awareness pursuits.
- Expert in organizational structure and development.
- High-level experience and understanding of **Marketing, Management, and Financial Planning**.

Key Qualifications

- Mission/Vision Development
- Fund Raising & Fiscal Planning
- Marketing & Business Development
- Instructional Marketing Plans
- Strategic Relationships
- Program Evaluation & Design
- Public Speaking
- Promotion Planning
- Group/Individual Instruction
- Board of Directors Presentations
- Staff Management
- Community Leaders Networking

Career Highlights

Business Administration Department • Houston Community College • Houston, TX INTERIM DEPARTMENT CHAIR/ASSOCIATE PROFESSOR

Serving more than 1.3 million students since its establishment in 1971, HCC is the third largest community college in the US and offers a broad range of educational opportunities in continuing and adult education, ESL, distant learning, and Associate-level degree-seeking curricula for students in the Houston in area.

Served as Department Chair as well as Associate Professor to deliver program development and oversight, created and launched the program's strategic sales and marketing initiatives, and fostered internal and community relationships to build the department's external reach. Coordinated with the Board of Trustees to create community action programs. Provided subject matter expertise to develop and deliver innovative instructional methodology, syllabi, and educational experiences for each discipline. Created and implemented teaching materials performing student assessments. Designed and delivered coursework, promoted enrollment and retention, and developed student-participation resources. Performed student advisory and mentorship activities.

KAREN OVERTON

VITAE

Key highlights—DEPARTMENT CHAIR

- Developed the department's sales and marketing plan designed to increased student enrollment—successful initiatives that resulted in improvement of 73% and 79% respectively for 2008 and 2009 through targeted department improvement, whole campus, and community reach initiatives including:
 - Targeted department improvement through whole campus and community marketing activities including personal selling to students in all college disciplines.
 - Trained department professors and launched consultative talks at 6 college campuses to bring program awareness to students in other areas.
 - Listed product positioning of classes with a strategy based on market research results for better overall program positioning.
 - The establishment of intern and mentoring programs for students and community business leaders.
 - Design and launch of a student awareness campaign “Can I Help” to provide a resource for student registration problem resolution.
 - Negotiated and established dual credit programs through the Independent School District and Community College.
- Developed critical recruiting standards and procedures, and employed and trained 8 new adjunct professors.

Key highlights—ASSOCIATE PROFESSOR

- Developed the first college of Business Administration “Student in Action” organization.
- Successfully spearheaded the college's Haiti Relief Efforts Fund Raiser.
- Served in various governance and resource functions including:
 - President of Faculty Senate for 3 consecutive years.
 - College Leadership Program—Selected by Chancellor from a pool of more than 3,000 candidates.
 - Chair of the Academic Conversion Committee.
- **Created and taught more than 15 different distance and on-campus management, marketing, human relations, and personal finance courses through LMS platforms: WebCT, Blackboard, Vista 8.03, Moodle and Canvas LMS.**
- Significantly increased student enrollment and retention levels by developing a holistic department sales and marketing plan including:
 - College and community outreach.
 - Creation of the department's honors program.
 - Training and awareness initiatives targeting students, administrators, community, and other departments.
 - Establishing communications with college counselors, explaining the department's programs.
- Authored course transfer guidelines for conversion to 4-year curriculums.

Business/Marketing Departments • University of Houston • Houston, TX 1994-1995

ADJUNCT INSTRUCTOR

Provided management and marketing courses curriculum development, planning, and instruction. Developed student enrollment marketing objectives, and worked with department leaders to improve educational initiatives and student success.

Key highlights

- Delivered course instruction over a highly-diverse range of management and marketing classes.

KAREN OVERTON

VITAE

- Carried out various community, school, corporate, and organizational activities to foster interest and growth of the department by building student and community interest in its programs.
- Developed the overall business administration curriculum and defined specific educational objectives.

Additional Experience

Adjunct Instructor • Houston Community College • Houston, TX 1984-1990
Senior Account Executive • Valvoline Oil Company • Houston, TX 1981-1984
Territory Manager • Exxon USA • Dallas, TX 1977-1981
Marketing Analyst • Union Oil of California • Los Angeles, CA 1976-1977
Lending Officer Assistant • Texas Commercial Bank • Houston, TX 1973-1976

Education • Professional Development

Masters of Business Administration

Texas Southern University, Houston, TX

Bachelor of Arts in Sociology, Minor in Psychology

Texas Southern University, Houston, TX

Awards and Special Accomplishments

- ☐ *Faculty Sponsor for first Business Administration Student Org.*
- ☐ *Graduate of Competent Leadership Program*
- ☐ *San Jacinto Girl Scout Council Speaker's Bureau*
- ☐ *Who's Whom Among American Teachers Roster*
- ☐ *Southwest College Team Captain for HCC Foundation*
- ☐ *Department Chair for Business Administration/Houston Community College*
- ☐ *Faculty Senate Chairperson for Southwest College*
- ☐ *YMCA Campaign Fund Solicitor*

KAREN OVERTON

VITAE

Memberships and Affiliations

- *Membership Chairperson for National Community Organization Convention*
- *Board Secretary for Glenshire Community Association*
- *Board member for Westland YMCA, Houston, Texas*
- *Project Manager - Builders, Inc.*
- *PTO Board Member - Johnston Middle School*
- *PTO Board Member – Sugar Grove School*
- *Chairperson - Johnston Middle School Locker Renewal Project*
- *Interim Business Administration Department Chair, 2008*
- *Certificate of Technology Instruction/ Houston Committee College, 2008*
- *Board member for National Community Organization*
- *Chairperson - Southwest Faculty Senate - HCC, 2008, 2009, 2010*
- *Team Captain, HCC Foundation, 2009*
- *VIP member FOR FBISD, Dulles High School*
- *President and founder, Voters In Action Association*
- *President of Seriously Speaking Toastmasters*
- *Administrative Assistant area Governor of Toastmasters International*
- *Speakers Bureau for National Community Organization*
- *Counselor for Young Junior Achievement Organization*
- *Inner-City Marketing Committee for Young Junior Achievement of Southeast Texas*
- *Media Sales Association member*
- *Who's Who Among American Teacher 1996, 1999, 2004*
- *Curriculum Disciplinary Committee for Houston Community College*
- *Former Board Member Southwest Girl Scout Council*
- *YMCA fund-raiser/Solicitor, 2003*
- *Member of Texas Community College Association*
- *Author Acknowledgements in two Business Management textbooks*

Hobbies

Golf, Yoga, amateur guitar player, professional volunteer and avid non-fiction reader.



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Peter Thompson _____ D _____
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

QUAIL VALLEY THUNDERBIRD Section : 2
Subdivision

_____ **Phone Number** _____ **Email Address**

Retired telephone company engineer with six years of right-of-way purchasing experience. 2 years as telephone company representative to the City of Houston Plat Approval Board. Four years as a member of the Fort Bend Appraisal District Review Board. Four years as a member of telephone company representative to the Houston Builders association.

Occupation

High School, some college
Education

On which Board/Committee/Commission would you like to serve?::

Planning & Zoning _____

Explain why::

I enjoyed my work with builders, developers and government officials during my working career.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

My 33 year work experience in providing utilities to developers throughout the Houston area.

Hobbies/Personal/Family Interests::

Member Sugar Creek Baptist Church

Certified Volunteer Chaplain Assistant with the Texas Department of Criminal Justice.

References (optional)::

No response

Length of residence in the City::

31 years

Are you a registered voter?::

Yes

If available, please attach your resume::

No file was uploaded

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: March 8, 2019

Signature of Applicant:: Peter Thompson



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Rodney Griffin _____
Name **District**

_____ Missouri City, Texas 77489
Address **City, State, Zip Code**

HUNTERS GLEN Section : 2
Subdivision

_____ **Email Address** _____

Retired Real Estate & Insurance Broker
Occupation

B.A. Mathematics & minor Government University of Texas At Austin
Education

Civic/Church/Community Involvement::

Precinct Chair, State Democratic Executive Committee , National Alliance On Mental Illness,
Wheeler Avenue Baptist Church, Readers' Roundtable " As We Saw It " UT Press, Hunters Glen
HOA,

Hobbies/Personal/Family Interests::

Chess, Reading, Travelling, Fishing, Spending time with family, Public Affairs/ Public Policy
Advocacy

On which Board/Committee/Commission would you like to serve?::

Planning & Zoning

Explain why::

I live in District since 1980 and have seen Texas Parkway go from a robust street to one that lacks the once upscale businesses. We along the Texas Parkway “corridor” should not have to leave our community for services other communities enjoy. I want that back!!!

References (optional)::

Marquis Who’s Who in the South and Southwest 18th edition

“As We Saw It” Book (Profile) University of Texas Press

Length of residence in the City::

38 years 1month

If available, please attach your resume::

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Signature of Applicant:: Rodney Griffin

Submission Date:: March 26, 2018

Rodney Leverett Griffin

Objective: City of Missouri City Planning and Zoning Commission

Summary: Professional real estate and financial services consultant. Received numerous national commendations, recognitions, and awards for outstanding service in insurance, real estate, and government. I am referenced in Marquis Who's Who in the South & Southwest 17th & 18th editions. My background, along with excellent communication skills, vision, and strong attention to detail will make me an asset to your organization. Nearly thirty - nine years ago Jan and I settled in Missouri City to raise our children. I became a respected member of the business community, an admired civic leader; and am an alumnus of the Fort Bend Chamber Leadership Forum

Professional Experience:

The Rodney Griffin Group (June 2004 - Present)

Principal - Real Estate Consulting and Financial Services
Residential and Commercial

State Comptroller of Public Accounts-(January 1998 to September 2004)

Taxpayer Services Officer

- Provided customer services to business taxpayers in sales, franchise fuel, and twenty other state taxes
- Prepared presentations and seminars for businesses

Allstate Life Insurance Company (July 1991 to October 1998)

Life Specialist (Licensed Insurance Broker, Local Recording Agent, Commercial, Group I, Group II)

- As a charter member of Allstate's Life Initiative Program, Allstate Life became a member of the top **100** lifeinsurance companies
- Trained Allstate managers and agents in marketing and servicing life insurance
- Increased profitability of Allstate Property and Casualty by 20 percent
- Earned numerous awards including National Conference, Partnership Ring, Sales Leader and Sales Achievement from National Association of Life Underwriters

The Rodney Griffin Group (1981 to 1991) Licensed Real Estate Broker

Principal Owner

- Provided Real estate brokerage and appraisal services in residential and commercial markets
- Consulted on Community development projects throughout City of Houston

Southwestern Bell Telephone Company (September 1974 to September 1981)

Marketing Representative/Facilities Supervisor

- Marketed telecommunication systems to real estate and city government
- Promoted to Facilities supervisor

- Administered network within budget
- Modernized and managed outside plant facilities to handle tens of thousands of new telephone lines
- Coordinated telecommunications for River Oaks Tennis Tournament.

City of Austin (June 1970 to June 1974)

Department of Community Action - Division Head

- Administered, directed, managed, developed and supervised over 400 employees in public and private funded city department in a manager – council form of government
- Directly responsible for planning, research, public information, community resource mobilization, intergovernmental relations, and training functions
- Member director of community development committee for Community Action program
- Saint John Neighborhood Development Project- Chair/ Revitalized NE predominately African American community. Preserved the residential character of the community while improving the community for the next generation

Education:

Bachelor of Science

Mathematics - University of Texas at Austin

Minor: Government

Continuing Education:

Texas A & M School of Extension, College Station, Texas

Texas Southern University Continuing Education-Houston, Texas

Telephony Seminars - Interactive Voice Recognition- Daythal Kendall, Phd- Instructor

American College, CLU/CHFC matriculated

Continuing Education – Texas Real Estate Brokerage

Technical Skills:

Industry specific and full scope of Microsoft strategic solutions to include Vb6, SQL Server

Platforms: Windows 95/98/2000, 2007, 2010, Windows NT, XP

Databases: MS Access, MS SQL Server

Languages: Visual Basic 6, VB Script, VBA, SQL 6, Parity Vos.

Other Software: MS Office /97, 2000; Word Suite 2002, PowerPoint, Excel, WordPerfect

Honors:

Certificate of Congressional Recognition 2018

White House Guest@ The Civil Rights Summit 2014

Special Guest of President Bill Clinton 2001

Jesse H. Jones Scholarship

Houston Endowment Inc.



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

John Conlon _____ D
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

QUAIL VALLEY GLENN LAKES Section : 1
Subdivision

_____ **Phone Number** _____ **Email Address**

Business Development/ Precision Aerial Compliance Solutions/ Director of Business
Development

Occupation/Employer/Job Title

Northeastern University
Education

On which Board/Committee/Commission would you like to serve?::

Planning & Zoning Commission

Explain why::

I would like to see the city continue to be as vigilant as they have been regarding zoning. The appearance of our city is important in attracting families & businesses alike. Concerning planning, as a long time resident of Ft Bend county and one year resident of Missouri City, I believe it is important that our city grow organically. We live in a beautiful city, and it should remain that way.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Boys and Girls Club of Greenwich CT.- Volunteer. First Colony Little League/Dream League/
Sugar Land, TX – Volunteer and fundraising.

First Colony Little League- Volunteer coach, board member, umpire.

First Colony Youth Basketball Association-Volunteer Coach.

Clements High School Baseball- Volunteer, President of the booster club, director of social
media.

This past January I helped the MCPD & MCFD collect signatures so the "civil service" question
would be added to the ballot.

Hobbies/Personal/Family Interests::

Sports/ Playing golf (not well), pick up basketball with my three sons and brother. Watching my
boys play sports.

My wife & I have resided in Ft. Bend County for almost 22 years. In Sugar Land (First Colony)
and for the last year in Missouri City (Quail Valley). We have three sons ages 21, 20,& 16 and a
Yorkie named Winston. Our oldest two boys graduated from Clements high school, our youngest
is a sophomore at Elkins.

Our family enjoys spending time near any body of water, eating my wife's homecooked meals
(which are fantastic), time spent with friends (although that is limited these days) and competing
with and against each other in sports, card games and bingo.

References (optional)::

Councilwoman Vashaundra Edwards- Friend

Scott McGowan- Founder & President of Precision Aerial/ my direct supervisor

Length of residence in the City::

1 year

Are you a registered voter?::

Yes

If available, please attach your resume::

John Conlon-Resume1.pdf

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: 4/16/2020

Signature of Applicant:: John A Conlon

John Conlon

Missouri City, TX

CAREER OBJECTIVE

Efficient and detailed sales professional with 20+ years of successful experience growing sales revenue through client relations, brand management, account development and commodity marketing. Aiming to leverage my skills to successfully fill a Business Development Manager role.

PROFESSIONAL EXPERIENCE

PRECISION AERIAL, Conroe, TX

Business Development Manager, May 2019 – Present

- Formulated from scratch marketing and sales strategy to promote products and services.
 - Built from zero a \$500,00 pipeline in first 6 months.
 - Sold \$200,000 in new contracts in first 6 months.
 - Reduced sales process by 15 days (45 to 30) in first 6 months.

SAGE REFINED PRODUCTS, Houston, TX

Commodities Broker, Oct 2018 – Apr 2019

- Led compliance effort and increase of 25% in 3 years to better align with industry regulations.
- Expanded companywide brokerage by 20% to cover other energy derivatives.
- Provided price discovery and market depth to major institutional clients. Including, but limited to, banks, hedge funds, utility companies, end users and other trading partners.

FUELX ENERGY, Houston, TX

Commodities Broker/ Desk Manager, Jan 2017 – Oct 2018

- Increased customer base by 300% in 20 months.
- Led negotiations that expanded customer portfolio to include hedge funds, banks and utilities.
- Increased desk sales production by 150% in a 20-month span.
- Negotiated or approved contracts, agreements and brokerage rates with clients.

BLACK BARREL ENERGY, Houston, TX

Commodities Broker, Nov 2015 – Nov 2016

- Improved firm efficiency by 55% by implementing live OTC to screen/ exchange brokerage.
- Negotiated transitional NYMEX floor to OTC seat sales for average 50%-70% profit.
- Increased client base for cross commodity sales brokerage by 50%.

EDGE ENERGY, LLC, Sugar Land, TX

Co-Founder/ President/ Commodities Broker, Jun 2009 – Nov 2015

- Increased revenue by 5% in FY12; 7% in FY13; 10% in FY14.
- Led all personnel decisions and day to day operations.
- Led staff of 9 who produced compound annual revenue growth of 8% during tenure.
- Led portfolio growth from 25 to over 300 billable active clients.
- Increased sales volume by more than 300% over five years.

CHOICE! ENERGY, Houston, TX

Commodities Broker/ Desk Manager, Nov 2001 – May 2009

- Increased Natural Gas marketing information and analysis by 40%.
- Increased commodity futures trades by 30% in a high-pressure environment.
- Coordinated activities of departments concerned with production, pricing, marketing.

EDUCATION, CERTIFICATIONS & COMMUNITY

Northeastern University - *Associates Degree, Business Management and Administration*
(Feb 1993)

Boys and Girls Club of Greenwich- *Volunteer.*

First Colony Little League/Dream League/ Sugar Land, TX – *Volunteer and fundraising.*

First Colony Little League- *Volunteer coach, board member, umpire.*

First Colony Youth Basketball Association-*Volunteer Coach.*

Clements High School Baseball- *Volunteer, President of booster club, director of social media.*

ADDITIONAL SKILLS

- Understanding of company/corporate objectives. Detail oriented about the goals our team is trying to achieve.
- Strong leadership, organizational and communications skills.
- Able to gather, maintain and analyze information in high pressure situations.
- Advanced understand and experience with data entry, basic office applications. MS (word, excel office, etc).
- Strong negotiation skills. Able to communicate effectively to clients the need to execute business in a timely fashion.
- Exceptional at building and cultivating relationships with clients.

CREDENTIALS AND LICENSES

- National Futures Association- Series 3

REFERENCES

References available upon request



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Karen Overton
Name

D
District

Address

Missouri City, Texas 77459
City, State, Zip Code

PEARL POINTE AT LAKE OLYMPIA Section : 1
Subdivision

Phone Number

Email Address

Associate Professor/Business Management
Occupation

MBA
Education

Civic/Church/Community Involvement::

Graduate Citizen University

Board Director MUD #49

Comprehensive Planning Committee, Missouri City

Lake Olympia Community Volunteer

Missouri City Community Organizer

Fort Bend County Voter Deputy Registrar

Fort Bend Election Judge

Hobbies/Personal/Family Interests::

AOA - Active Older Adult Member @ YMCA

Yoga Enthusiast

Author

Public Speaker

Line Dance

On which Board/Committee/Commission would you like to serve?::

TIRZ 2 or TIRZ 3

Explain why::

I would bring the broad skill set necessary to assist City Council's forward planning of what will undoubtedly be complicated business & legal matters associated with development and redevelopment opportunities.

References (optional)::

Commissioner Grady Prestage

Mayor Yolanda Ford

HCC Trustee Neeta Sane

Judge Teana Watson

Length of residence in the City::

10 years

If available, please attach your resume::

Overton, Karen Resumegeneral2016.pdf

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Signature of Applicant:: Karen E.Overton

***Updated Submission Date::** December 11, 2019

KAREN OVERTON

VITAE

KAREN OVERTON

SUMMARY:

Exceptionally professional leader and visionary with a solid history of building successful **Community Partnerships**, Profit-driven strategies, and organizational planning. Respected educator and business development expert who consistently demonstrates a steadfast commitment to the strategies and goals of the organization. Insightful and analytical negotiator adept at nurturing collaboration between strategic resources.

- Fosters strong community involvement through innovative outreach and awareness pursuits.
- Expert in organizational structure and development.
- High-level experience and understanding of **Marketing, Management, and Financial Planning**.

Key Qualifications

- Mission/Vision Development
- Fund Raising & Fiscal Planning
- Marketing & Business Development
- Instructional Marketing Plans
- Strategic Relationships
- Program Evaluation & Design
- Public Speaking
- Promotion Planning
- Group/Individual Instruction
- Board of Directors Presentations
- Staff Management
- Community Leaders Networking

Career Highlights

Business Administration Department • Houston Community College • Houston, TX INTERIM DEPARTMENT CHAIR/ASSOCIATE PROFESSOR

Serving more than 1.3 million students since its establishment in 1971, HCC is the third largest community college in the US and offers a broad range of educational opportunities in continuing and adult education, ESL, distant learning, and Associate-level degree-seeking curricula for students in the Houston in area.

Served as Department Chair as well as Associate Professor to deliver program development and oversight, created and launched the program's strategic sales and marketing initiatives, and fostered internal and community relationships to build the department's external reach. Coordinated with the Board of Trustees to create community action programs. Provided subject matter expertise to develop and deliver innovative instructional methodology, syllabi, and educational experiences for each discipline. Created and implemented teaching materials performing student assessments. Designed and delivered coursework, promoted enrollment and retention, and developed student-participation resources. Performed student advisory and mentorship activities.

KAREN OVERTON

VITAE

Key highlights—DEPARTMENT CHAIR

- Developed the department's sales and marketing plan designed to increased student enrollment—successful initiatives that resulted in improvement of 73% and 79% respectively for 2008 and 2009 through targeted department improvement, whole campus, and community reach initiatives including:
 - Targeted department improvement through whole campus and community marketing activities including personal selling to students in all college disciplines.
 - Trained department professors and launched consultative talks at 6 college campuses to bring program awareness to students in other areas.
 - Listed product positioning of classes with a strategy based on market research results for better overall program positioning.
 - The establishment of intern and mentoring programs for students and community business leaders.
 - Design and launch of a student awareness campaign “Can I Help” to provide a resource for student registration problem resolution.
 - Negotiated and established dual credit programs through the Independent School District and Community College.
- Developed critical recruiting standards and procedures, and employed and trained 8 new adjunct professors.

Key highlights—ASSOCIATE PROFESSOR

- Developed the first college of Business Administration “Student in Action” organization.
- Successfully spearheaded the college's Haiti Relief Efforts Fund Raiser.
- Served in various governance and resource functions including:
 - President of Faculty Senate for 3 consecutive years.
 - College Leadership Program—Selected by Chancellor from a pool of more than 3,000 candidates.
 - Chair of the Academic Conversion Committee.
- **Created and taught more than 15 different distance and on-campus management, marketing, human relations, and personal finance courses through LMS platforms: WebCT, Blackboard, Vista 8.03, Moodle and Canvas LMS.**
- Significantly increased student enrollment and retention levels by developing a holistic department sales and marketing plan including:
 - College and community outreach.
 - Creation of the department's honors program.
 - Training and awareness initiatives targeting students, administrators, community, and other departments.
 - Establishing communications with college counselors, explaining the department's programs.
- Authored course transfer guidelines for conversion to 4-year curriculums.

Business/Marketing Departments • University of Houston • Houston, TX 1994-1995

ADJUNCT INSTRUCTOR

Provided management and marketing courses curriculum development, planning, and instruction. Developed student enrollment marketing objectives, and worked with department leaders to improve educational initiatives and student success.

Key highlights

- Delivered course instruction over a highly-diverse range of management and marketing classes.

KAREN OVERTON

VITAE

- Carried out various community, school, corporate, and organizational activities to foster interest and growth of the department by building student and community interest in its programs.
- Developed the overall business administration curriculum and defined specific educational objectives.

Additional Experience

Adjunct Instructor • Houston Community College • Houston, TX 1984-1990
Senior Account Executive • Valvoline Oil Company • Houston, TX 1981-1984
Territory Manager • Exxon USA • Dallas, TX 1977-1981
Marketing Analyst • Union Oil of California • Los Angeles, CA 1976-1977
Lending Officer Assistant • Texas Commercial Bank • Houston, TX 1973-1976

Education • Professional Development

Masters of Business Administration

Texas Southern University, Houston, TX

Bachelor of Arts in Sociology, Minor in Psychology

Texas Southern University, Houston, TX

Awards and Special Accomplishments

- ☐ *Faculty Sponsor for first Business Administration Student Org.*
- ☐ *Graduate of Competent Leadership Program*
- ☐ *San Jacinto Girl Scout Council Speaker's Bureau*
- ☐ *Who's Whom Among American Teachers Roster*
- ☐ *Southwest College Team Captain for HCC Foundation*
- ☐ *Department Chair for Business Administration/Houston Community College*
- ☐ *Faculty Senate Chairperson for Southwest College*
- ☐ *YMCA Campaign Fund Solicitor*

KAREN OVERTON

VITAE

Memberships and Affiliations

- *Membership Chairperson for National Community Organization Convention*
- *Board Secretary for Glenshire Community Association*
- *Board member for Westland YMCA, Houston, Texas*
- *Project Manager - Builders, Inc.*
- *PTO Board Member - Johnston Middle School*
- *PTO Board Member – Sugar Grove School*
- *Chairperson - Johnston Middle School Locker Renewal Project*
- *Interim Business Administration Department Chair, 2008*
- *Certificate of Technology Instruction/ Houston Committee College, 2008*
- *Board member for National Community Organization*
- *Chairperson - Southwest Faculty Senate - HCC, 2008, 2009, 2010*
- *Team Captain, HCC Foundation, 2009*
- *VIP member FOR FBISD, Dulles High School*
- *President and founder, Voters In Action Association*
- *President of Seriously Speaking Toastmasters*
- *Administrative Assistant area Governor of Toastmasters International*
- *Speakers Bureau for National Community Organization*
- *Counselor for Young Junior Achievement Organization*
- *Inner-City Marketing Committee for Young Junior Achievement of Southeast Texas*
- *Media Sales Association member*
- *Who's Who Among American Teacher 1996, 1999, 2004*
- *Curriculum Disciplinary Committee for Houston Community College*
- *Former Board Member Southwest Girl Scout Council*
- *YMCA fund-raiser/Solicitor, 2003*
- *Member of Texas Community College Association*
- *Author Acknowledgements in two Business Management textbooks*

Hobbies

Golf, Yoga, amateur guitar player, professional volunteer and avid non-fiction reader.



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Shaizad A Chatriwala
Name

C
District

Address

Missouri City, Texas 77459
City, State, Zip Code

PLANTATION CREEK Section : 1
Subdivision

Phone Number

Email Address

Consulting Engineer
Occupation

B.S. Civil Eng. & B.S. Natural Gas Eng.
Education

Civic/Church/Community Involvement:

1. Director of First colony LID-14: overseeing flood protection for the sub.div. In 2019 reduced the tax by 26% tax and implemented debt reduction a move towards making LID-14 complete Debt Free by year 2023/24.
2. Currently, HOA-Rep. Plantation Creek Subdivision at the First Colony
3. Key member of the transition team of the Fort Bend County Judge (elect):KP George.
4. Former Dir. Brand Lane Islamic Center (BLIC-ISGH) and Everest Academy -Stafford, TX
5. During Harvey, Managed the Shelter at (BLIC-ISGH), Stafford, TX, with 100+ residents
6. Involved in the establishing the Houston Food Bank Center at (BLIC-ISGH), Stafford, TX during 2017

Hobbies/Personal/Family Interests::

1. Traveled extensively around the world and lower 48 states in US.
2. Married wife of last 40 yrs. with three sons, Imran-Air Force, Omar -Journalist, Adnan-Software Dev. Five Grand Kids.

3. Social worker always willing to help in community and social activities.

On which Board/Committee/Commission would you like to serve?

I am open to work on any committee including TIRZ Board

Explain why:

I have 35 yrs of experience in construction and engineering . I have worked on the management side of the major Oil and Gas Co. I can definitely bring on the table years of experience in development of Missouri City. Responsible for conducting economics and feasible studies, involved in decision making on major development and infrastructure projects.

References (optional):

Judge George Fort Bend County.

Length of residence in the City:

8 yrs in Missouri City, previously Sugar Land

If available, please attach your resume:

See attached

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities? Yes

Signature of Applicant: Shaizad A Chatriwala

Submission Date: February 25, 2020

SHAIZAD “SAM” CHATRIWALA

Education

B.S Civil Engineering Texas A&M at Kingsville (previously it was Texas A&I)

B.S Natural Gas Engineering Texas A&M at Kingsville (previously it was Texas A&I)

Industry Courses in Management and Engineering

Family

A Lifelong resident of Texas travelled around the country and overseas due to work related activities. Currently I reside in Missouri City since 2012, prior to that I lived in Sugar Land.

Happily (Off course) married to my wife for last forty-two years, Raquel (Razia) Chatriwala, an educator by profession.

Proud father of three sons and five grandchildren.

Imran the eldest son, Second Lieutenant at the US Airforce

Omar is a Multi Media Journalist is currently Executive producer with News organization

Adnan is a manager at a major Multimedia Game development.

Profession

- Independent Consultant in Petroleum engineering, specializing in Upstream in Oil and Gas development, Infrastructure and facilities planning. Additionally, property developer utilizing Civil Engineering experience.
- I have thirty-five (35) years of industry experience in Upstream side of Oil and Gas, specializing in Engineering design, Operations and Management. I have worked for fortune 500 companies in the Oil industry; Chevron, Shell, Aramco, Baker Oil.
- Supervised and managed multi million dollars projects related to Oil & Gas Up stream projects related to; Facilities and Infrastructure. As a Snr Engineer handled Oil production of one million barrels of oil on a daily basis.
- Responsible for conducting economics and feasible studies, involved in decision making on major development and infrastructure projects.
- Published and presented technical papers at the major industry conferences.
- Training young professionals and development careers.

SHAIZAD "SAM" CHATRIWALA

Community Involvement

I have passion from an early age to do community work and help people. From my schooldays, I was involved in social activities, troop leader of Scout, General secretary at the university for the student body, held several positions at the community level organizations. Following are some of my past and present activities.

- Currently Director of First colony LID-14: overseeing flood protection for our families, implemented higher quality service at lower costs allowed for a potential 40% reduction of LID tax. In Sept. 2019 time reduced the tax as first step by 26% tax and implemented Debt reduction a move towards making LID-14 complete Debt Free by year 2023/24.

http://fbindependent.com/digital-edition-p13426-1.htm?fbclid=IwAR36wZ0jmPtqLQc5hHUiCZmTixbnEr_B6I6lXVEtJWV8f4b1S271f8G02Uw

- I was the Director of the local non-profit organization, managed community center, managed 10-acre facility with a full-time school.
- During Harvey managed shelter with more 100 plus families. Provided food and all amenities at the shelter and shared the excess with the other neighborhoods.

<https://www.nydailynews.com/news/national/houston-mosques-turn-shelters-aid-harvey-victims-article-1.3456479>

<https://www.americanmusliminstitution.org/press-releases/american-muslims-forego-eid-feasts-to-help-hurricane-harvey-victims/>

<http://dunyanews.tv/en/World/403797-Texas-Muslims-help-flood-victims-by-opening-doors>

<https://www.arkrepublic.com/2018/08/27/you-gotta-have-faith-islamic-and-jewish-groups-opened-their-doors-to-the-poor-and-tired-during-hurricane-harvey-regardless-of-religious-affiliation/>

- Currently, HOA Rep. Plantation Creek Subdivision at the First Colony.
- Introduced Houston Food Bank to the community, we distribute food on monthly basis to one hundred plus families in Missouri City and Stafford neighborhoods. It is open to all needy families.
- Key member of the Fort Bend County Judge George's Transition Team



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

William Booher _____
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

PEARL POINTE AT LAKE OLYMPIA Section : 1
Subdivision

_____ **Phone Number** _____ **Email Address**

Finance Professional
Occupation

No response
Education

On which Board/Committee/Commission would you like to serve?::

Zoning Board of Adjustments

Community Development Advisory Committee

Planning & Zoning Commission

Explain why::

I will be running for an Elected Office in 2020 and want to get involved in as many ways possible to offer my expertise in Finance and Development. Hopefully contributing to our City's growth and learning at the ground level.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for.::

Precinct Chairperson

Fort Bend County Republican Party Communications Chair

Yale Club of Houston Treasurer

Interviewer for Yale

Hobbies/Personal/Family Interests::

No response

References (optional)::

No response

Length of residence in the City::

21

Are you a registered voter?::

Yes

If available, please attach your resume::

William Booher 2019 - Resume.docx

Do you have time to commit to this service? That is, attend meetings, study the matters to be brought before this board/committee/commission, and participate in all its activities?:: Yes

Submission Date:: May 1, 2019

Signature of Applicant:: William Booher

WILLIAM JAMEL BOOHER

Education

2004 - 2005

COLUMBIA BUSINESS SCHOOL

New York, New York

MBA, Finance/Media

- Junior Achievement at Columbia Business School
- Venturing with the Eugene Lang Center's Director Professor Murray Low
- GMAT: 790 (99th percentile)

1994 - 1998

YALE UNIVERSITY

New Haven, Connecticut

B A , History of Science, History of Medicine

- The William Phelps Scholarship (4 years)
- The Hammon Foundation Scholarship (4 years)
- Editor-In-Chief, The Akili Newsmagazine (African-American student paper)
- SAT: V: 800, M: 740 LSAT: 175

Experience

2017 – Present

THE BIAFRA GROUP, LLC

Houston, Texas

Founder, Senior Advisor

- Advisor to executives providing thought partnership, strategic analysis, and insights
 - Annual strategic planning cycles to support informed decision making around the company's long-term strategic direction
 - Support the Board, C-suite, and senior leaders, providing an exceptional opportunity to work on the most important strategic topics
- Specialize in cost management, innovation, growth, digital, and business/organizational transformation strategy
- Lead development of strategic roadmaps, organizational redesigns, and facilitation framework strategies to drive effective implementation and organizational adoption

2016 – 2017

THE DEPOSITORY TRUST & CLEARING CORPORATION (DTCC)

New York, New York

Director of Global Strategy

- Member of the Executive Management Team
 - Formulate and monitor the execution of corporate strategy and associated plans, programs, and projects in support of DTCC's vision, mission and goals;
 - Maintain a viable, integrated planning structure and process; ensure alignment of objectives between the Operating plan and long range plan;
- Lead the development of Global Strategy;
 - Translate it for people across functions and business units, and drive organizational change forging new working relationships and synergies across the organization;
 - Establish greater transparency and accountability for carrying out the company's strategy; and counsel the Board of Directors and executive management on strategic planning
 - Leads the development of the strategic plan/framework for the organization, and the detailed current year operating plan
 - Formalizing and leading the strategic planning process, focusing on long term trends and outlook, and competitive intelligence
- Ensure global operations are in place and functioning to completely meet the demand of our customers in the most cost efficient, high quality, high profit manner

2012 – 2016

HYUNDAI CAPITAL AMERICA

Irvine, California

CORPORATE STRATEGY GROUP: Business Strategy, Process Innovation, & Strategic Services

Senior Director, Deputy Department Head

- Responsible for the day-to-day operations of the Department
 - Strategic Leadership: Develop business strategies that will drive growth, profitability and competitive success for the Capital Company in the face of shifting customer and regulatory behavior
 - Product Strategy: In partnership with the leaders of individual products verticals, develop and implement new strategies for products across the business Recommend new product extensions or enhancements as changes are warranted or justified and develop long term goals for related product lines Identify and target potential customers and /or markets for new products extensions Influence sales force regarding strategies, markets and customers
 - Execution: Coordinate and communicate across the line of business to manage and sequence delivery of business strategy and intent, build business requirements and execute against the product strategy
 - Partnership: Develop and enhance professional rapport with all stakeholders Work closely with senior stakeholder including: Product Development, Sales, Operations, Finance, Communication and others to drive product strategy and improvement
- Lead the Corporate Intelligence function
 - Responsible for delivering relevant, timely, and high-value analysis and insights to a wide range of stakeholders, including C-suite, Board, senior business leaders, and client-facing groups
 - Focus on broader industry trends and the competitive landscape across Hyundai's major business lines
- Lead the Strategy, Process Improvement, & Strategic Services functions
 - Spearhead the development, communication and implementation of effective growth strategies and processes for the Global market, including the U S
 - Collaborate with the management team to develop and implement plans for the operational infrastructure of systems, processes, and people designed to accommodate the rapid growth objectives
 - Spearhead & Champion Key Cross-functional Enterprise-wide strategy development & execution
 - Customer & Dealer Service Strategy
 - Voice of the Dealer & Business Development Manager
 - Wholesale Business (Dealer Finance) Strategy Review
 - Canada Market Entry Strategy
 - Information Systems (IS) Enterprise Storage and Delivery (Corporate)
 - Support Advise & Integrate high-impact Departmental Originated (Business Unit) Key Strategic Efforts
 - Set the vision, direction, and approach for all Corporate Strategy executed initiatives

2010 – 2012

WELLS FARGO & COMPANY: Wealth, Brokerage, & Retirement

Charlotte, North Carolina

Vice President of Strategy, Institutional Retirement & Trust and Retail Retirement

- Led strategic projects for the Wells Fargo Executive team, including project/scope definition, cross-functional team leadership, analytical support for growth initiatives (financial model development, communication of strategic relevance, and execution) and overall project management
 - Close Partnership with Institutional Retirement (401K) & Retail Retirement (IRA) product/service leaders on business support (product strategy development, new service development) and with business unit leadership on business development support (internal growth initiatives)
 - Initiated & led creation of the Financial Advisors/Institutional Retirement Service/Product Alliance
 - Developed both Financial Advisor & Plan Sponsor Process (identification, recruitment, on-boarding, evaluation, & retention)
- Develop strong relationships across the company and cultivate the team's linkages with client-facing groups, client segment and product development teams, and the broader strategy community

2005 – 2010	MITCHELL MADISON GROUP (McKinsey & Co. Spin-Off) Engagement Manager, Financial Services	New York, New York
	<ul style="list-style-type: none"> • Worked with a national bank across corporate banking to manage and optimize channel activity <ul style="list-style-type: none"> ○ Driving cross-sell and new client acquisitions sales through new and existing channels and developing channel expansion opportunities ○ Support the strategic planning process, including evaluating the market environment, competitive position, performance relative to customer expectations, capabilities (strengths and weaknesses), and operational / financial performance • Led a firm-wide organization review of a major Global Wholesale Bank <ul style="list-style-type: none"> ○ Reviewed the distribution channel operating model and transformed the organization analyzed strategic options to increase profitability of existing business models ○ Restructured the IT and Ops organization ○ Defined 3-5 Year Strategic Plan • Responsible for the strategic development and implementation of a Global Financial Services Company's transformation from a Product focused organization to a Customer-centric enterprise <ul style="list-style-type: none"> ○ Executed Business Transformation Office <ul style="list-style-type: none"> ▪ Established clear roles, accountabilities, and deliverables with matrixed, cross-functional team members and stakeholder groups ▪ Measured, monitored and reported the outcome of projects on an ongoing basis, post-implementation, provided feedback and additional support to the business: tracked milestones, ensured that deliverables were met, and reported project status ○ Led and directed matrixed work team composed of product, customer, channel stakeholders and key support partners (MIS, Technology, IT, Finance) 	
2000 – 2002	J. P. MORGAN & COMPANY Associate, European Banks and Institutions Group (EBIG)	London, UK
	<ul style="list-style-type: none"> • Generated Elephant Trade credit derivative opportunities & Balance Sheet Recapitalizations; Derivative enhanced disposal transactions • Identified, evaluated, and cultivated new business opportunities for key relationship managers • Completed first phase of client optimization including mapping client trading accounts to client profiles to discover additional areas of opportunities; designed instruments to assist in the analysis of client accounts 	
1998 – 2000	BOOZ ALLEN & HAMILTON INC Senior Consultant, Communications, Media & Technology	New York, New York
	<ul style="list-style-type: none"> • Evaluated \$100MM telecommunications market opportunity for a leading venture capital firm • Performed industry and comparable company research; formulating valuation techniques and creating models including discounted cash flow, break-up, accretion/dilution; comparable company and transaction analyses • Structured entry strategy for new segment of Private Wealth Market for leading Global Investment Bank; • Assisted in the launch of the new business including working closely with senior level management on business development, customer acquisition, strategic partners, financial projection, modeling and market analysis 	

Internships/Special Contract Engagements

2004	THE BOSTON CONSULTING GROUP Summer Associate	New York, New York
2003	GENERAL ATLANTIC PARTNERS (contract through Stax, Inc.) Special Project, Technology in the Government Sector	Greenwich, Connecticut
	THE SOROS GROUP (contract through Stax, Inc.) Special Project, Technology in the Financial Sector	New York, New York
1997	GOLDMAN SACHS, PARTNERSHIP Summer Analyst, Fixed Income, Currency, & Commodities (Derivatives)	New York, New York

Additional Information

<i>Entrepreneurial:</i>	\$TASH, It's Your Money, It's Your Life, It's Your Stash! Founder & Editor-In-Chief of finance lifestyle magazine
<i>Other Awards:</i>	2018 White House Regional Fellow, 2018 Africa Business Fellow Finalist, National Merit Scholarship;
<i>Organizations:</i>	Yale Class of 1998 Secretary, Yale Club of Houston Treasurer, The Hudson Institute



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Sonja Giddings
Name

A

District

Address

Missouri City, Texas 77489
City, State, Zip Code

FONDREN GROVE Section : 1A
Subdivision

Phone Number

Email Address

Speech Language Pathologist/HoustonISD
Occupation/Employer/Job Title

BS
Education

On which Board/Committee/Commission would you like to serve?

Charter Review

Explain why:

I feel that participating in the Charter Review, first will allow me to serve my community. Secondly, serving as a part of the Charter Review would allow me the opportunity to have a valid and positive input on the direction of the city. Lastly, any recommendations to revise the charter would be based on reliable research and valid information from measurable current data to improve the city, provide a sense of comfort, relief, and pride to the citizens of Missouri City; knowing that the're well being is first and foremost.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

My willingness to serve and be involved is shown through by past record of running for public office in Missouri City.

Hobbies/Personal/Family Interests:

Member of Good Hope Missionary Baptist Church, Alpha Kappa Alpha Sorority Incorporate,
Board Member of People' Family Workshop, Member of the Local DLW Chapter of Grambling
State University Alumni Chapter

Hobbies Reading, attending Grambling State Univ. Football games, spending time with my grand
kids, helping/mentoring single moms

References (optional):

Cheryl Sterling

Length of residence in the City:

16 years

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

**Do you have time to commit to this service? That is: to attend meetings, study the matters
to be brought before this board/commission/committee, and participate in all its
activities? Yes**

Signature of Applicant:: Sonja Giddings

Date:: 04/09/2020



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Jeanette Quimby
Name

A
District

Address

Houston, Texas 77071
City, State, Zip Code

FONDREN PARK Section : 3
Subdivision

Phone Number

Email Address

Centralized Credentialing Coordinator - Texas Children's Hospital. Process applications for physicians and advance practice providers for hospital privileges - ensuring that they meeting licensing, hospital, and Joint Commission requirements (since 2014). Previously worked at MD Anderson Cancer Center (10 years) and UT Medical School (20 years)

Occupation/Employer/Job Title

3 years of College - no degree
Education

On which Board/Committee/Commission would you like to serve?

Charter Review

Explain why:

I have lived in Missouri City for over 30 years and have see many changes through the years. I love this City and my community. Though we are adjacent to Houston, I have always felt that we are unique - in that our City hears the voices of the community and prioritizes making the city government does not become business focused but remains faithful to the needs to the community.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

Community Involvement - because a member of our Home Owner's Association two years ago and am currently the Secretary for the board.

Hobbies/Personal/Family Interests:

Hobbies - Travel (Paris), needlework, reading, shopping

Personal/Family Interests - grandson who is currently 4 years old and the apple of our eye.

References (optional):

John Dansdill

Chris Sparks

If you need phone numbers - please let me know. Both live in Missouri City in Fondren Park.

Length of residence in the City:

32 years

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Signature of Applicant:: Jeanette Quimby

Date:: 04/13/2020



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Shaizad A Chatriwala
Name

C

District

Address

Missouri City, Texas 77459

City, State, Zip Code

PLANTATION CREEK Section : 1
Subdivision

Phone Number

Email Address

Independent Consultant in Petroleum engineering, specializing in Upstream in Oil and Gas development, Infrastructure and facilities planning. Additionally, property development utilizing Civil Engineering experience

Occupation/Employer/Job Title

B.S Civil Engineering and B.S Natural Gas Engineering Texas A&M
Education

On which Board/Committee/Commission would you like to serve?

Charter Review Commission

Explain why:

I have thirty-five (35) years of industry experience in Upstream side of Oil and Gas, specializing in Engineering design, Operations and Management. I have been involved in conducting economics and feasible studies, involved in decision making on major development and infrastructure projects.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

1. Director of First colony LID-14: overseeing flood protection for the sub.div. In 2019 reduced

the tax by 26% tax and implemented debt reduction a move towards making LID-14 complete Debt Free by year 2023/24.

2. Currently, HOA-Rep. Plantation Creek Subdivision at the First Colony

3. Key member of the transition team of the Fort Bend County Judge KP George.

4. Former Dir. Brand Lane Islamic Center (BLIC-ISGH) and Everest Academy -Stafford, TX

5. During Harvey, Managed the Shelter at (BLIC-ISGH), Stafford, TX, with 100+ residents

6. Involved in the establishing the Houston Food Bank Center at (BLIC-ISGH), Stafford, TX during 2017.

Hobbies/Personal/Family Interests:

1. Enjoy walking around the Fruit trail in dist. C, MC.

2. Help community, social work.

3. Married with three grown up sons and five grand kids.

4. Enjoy sports watch on TV

References (optional):

FBC Judge KP George. known him for eight years.

Length of residence in the City:

8 years

Are you a registered voter? Yes

If available, please attach your resume. BIO Shaizad R1.docx

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Signature of Applicant:: Shaizad A Chatriwala

Date:: 04/14/2020

SHAIZAD "SAM" CHATRIWALA

HOME ADDRESS

Education

B.S Civil Engineering Texas A&M at Kingsville (previously it was Texas A&I)

B.S Natural Gas Engineering Texas A&M at Kingsville (previously it was Texas A&I)

Industry Courses in Management and Engineering

Family

A Lifelong resident of Texas travelled around the country and overseas due to work related activities. Currently I reside in Missouri City since 2012, prior to that I lived in Sugar Land.

Married to my wife for last forty-two years, Raquel (Razia) Chatriwala, Educator

Proud father of three sons and five grandchildren.

Imran the eldest son, Second Lieutenant at the US Airforce

Omar is a Multi Media Journalist is currently Executive producer with News organization

Adnan is a manager at a major Multimedia Game development.

Profession

- Independent Consultant in Petroleum engineering, specializing in Upstream in Oil and Gas development, Infrastructure and facilities planning. Additionally, property developer utilizing Civil Engineering experience.
- I have thirty-five (35) years of industry experience in Upstream side of Oil and Gas, specializing in Engineering design, Operations and Management. I have worked for fortune 500 companies in the Oil industry; Chevron, Shell, Aramco, Baker Oil.
- Supervised and managed multi million dollars projects related to Oil & Gas Up stream projects related to; Facilities and Infrastructure. As a Snr Engineer handled Oil production of one million barrels of oil on a daily basis.
- Responsible for conducting economics and feasible studies, involved in decision making on major development and infrastructure projects.
- Published and presented technical papers at the major industry conferences.
- Training young professionals and development careers.

SHAIZAD "SAM" CHATRIWALA

Community Involvement

I have passion from an early age to do community work and help people. From my schooldays, I was involved in social activities, troop leader of Scout, General secretary at the university for the student body, held several positions at the community level organizations. Following are some of my past and present activities.

- Currently Director of First colony LID-14: overseeing flood protection for our families, implemented higher quality service at lower costs allowed for a potential 40% reduction of LID tax. In Sept. 2019 time reduced the tax as first step by 26% tax and implemented Debt reduction a move towards making LID-14 complete Debt Free by year 2023/24.

http://fbindependent.com/digital-edition-p13426-1.htm?fbclid=IwAR36wZ0jmPtqLQc5hHUiCZmTixbnEr_B6I6IXVEtJWV8f4b1S271f8G02Uw

- I was the Director of the local non-profit organization, managed community center, managed 10-acre facility with a full-time school.
- During Harvey managed shelter with more 100 plus families. Provided food and all amenities at the shelter and shared the excess with the other neighborhoods.

<https://www.nydailynews.com/news/national/houston-mosques-turn-shelters-aid-harvey-victims-article-1.3456479>

<https://www.americanmusliminstitution.org/press-releases/american-muslims-forego-eid-feasts-to-help-hurricane-harvey-victims/>

<http://dunyanews.tv/en/World/403797-Texas-Muslims-help-flood-victims-by-opening-doors>

<https://www.arkrepublic.com/2018/08/27/you-gotta-have-faith-islamic-and-jewish-groups-opened-their-doors-to-the-poor-and-tired-during-hurricane-harvey-regardless-of-religious-affiliation/>

- Currently, HOA Rep. Plantation Creek Subdivision at the First Colony.
- Introduced Houston Food Bank to the community, we distribute food on monthly basis to one hundred plus families in Missouri City and Stafford neighborhoods. It is open to all needy families.
- Key member of the Fort Bend County Judge George's Transition Team



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Robin Elackatt _____ D _____
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

SILVER RIDGE Section : 2 _____
Subdivision

_____ **Phone Number** _____ **Email Address** _____

Business Owner _____
Occupation/Employer/Job Title

MBA _____
Education

On which Board/Committee/Commission would you like to serve?
City Charter Review Commission _____

Explain why:
I had the opportunity to serve on this commission 4 years ago. I would love the opportunity to serve again. _____

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

I had the opportunity to serve as a Councilmember in the past and a resident of our city. I feel that I can bring a balance to both. _____

Hobbies/Personal/Family Interests:
Bicycling _____

References (optional):

(blank)

Length of residence in the City:

15 years

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Date:: 04/19/2020

Signature of Applicant:: Robin J Elackatt



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Joseph (Joe) Workman

Name

D

District

Address

Missouri City, Texas 77459

City, State, Zip Code

Quail Valley Thunderbird Patio Homes

Subdivision

Phone Number

Email Address

Retired

Occupation/Employer/Job Title

BBA - Accounting

Education

On which Board/Committee/Commission would you like to serve?

Charter Review Commission

Explain why:

I believe this is one of the more important committees in the City and I have the knowledge and experience to bring to the deliberations of this commission.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

Former Council member - 8 years

Chair of the Charter Review Commission 2012 and 2016

Zoning Board of Adjustments and Appeals 2007-Present

Hobbies/Personal/Family Interests:

(blank)

References (optional):

(blank)

Length of residence in the City:

47 years

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Date:: 04/22/2020

Signature of Applicant:: Joseph N. Workman



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Eunice Reiter _____ A _____
Name **District**

_____ Missouri City, Texas _____
Address **City, State, Zip Code**

Fondren Park _____
Subdivision

_____ **Phone Number** _____ **Email Address** _____

Accountant/Self Employed/Owner _____
Occupation/Employer/Job Title

(blank) _____
Education

On which Board/Committee/Commission would you like to serve?
Charter Review Commission _____

Explain why:
I served on three prior Charter Review Commissions and am familiar with the document. _____

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

Five years Planning & Zoning Commission; 15 years on City Council; CDBG committee, TIRZ 1, seven terms HOA president and various other civic and charitable involvement _____

Hobbies/Personal/Family Interests:

Community Involvement _____

Bridge _____

Reading _____

Education _____

References (optional):

(blank)

Length of residence in the City:

56 years (1964 to present)

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Date:: 04/28/2020

Signature of Applicant:: Eunice H. Reiter



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

Joelynn C. Kelly
Name

B
District

Address

Missouri City, Texas 77459
City, State, Zip Code

SEDONA CREEK SEC 3
Subdivision

Phone Number

Email Address

Development Director for Hope For Three
Occupation/Employer/Job Title

Bachelors Degree in Communications from Hampton University
Education

On which Board/Committee/Commission would you like to serve?

Charter Review Commission

Explain why:

As a longtime resident of Missouri City, I am passionate about my city and am always looking for ways to be involved that are a good fit for me, my interests and my schedule. The opportunity to join this board only comes around every so often. As a vested member of Missouri City, I would like to be able to make recommendations on what should and should not be changed on our charter for the city. I fell my input will be valuable as a resident.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:

As a resident of Missouri City for over 35 years, I am fully vested in my community and have been since the day I moved here. I am a product of Missouri City schools and have served my community as a volunteer in various ways throughout the years. As a litte girl, I volunteered in

my neighborhood of Chasewood, passing out newsletters for my civic club and being a part of the biggest clean-up projects for 2234 as young girl. During Hurricane Harvey, I set up a shelter location and distribution site in Fort Bend and also volunteered and donated food, clothing at several others sites around Houston. I am a huge advocate for autism and have volunteered to help families in Missouri City and surrounding areas with funding, resources and referrals. I am the Co-Founder of Autism Caregivers Around the Bend which is a local support group for any caregiver who is raising an individual with autism spectrum disorder. I volunteer my time at many events throughout the year to help raise awareness and fundraise for families and children living with autism. I hold an event once a year in Missouri City that raisies money for families in our community affectd by autism. I previously served as a member of the Board of Directors for The Edison Arts Foundation on Texas Parkway, Board of Directors for Hope For Three in Fort Bend, the Advisory Board for Autism Rescue Angels, and am a former Volunteer and Instructor at The Fort Bend Women's Center. For many years, I served on the Parent Teacher Organization Executive Board at Palmer Elementary, even serving as President, Vice President and Fifth Grade Chair. Currently, I am a member of the Missouri City Chapter of Alpha Kappa Alpha Sorority, Inc. where I have served our community for 20 years within this organization. I am an active member of the Missouri City-Sugar Land chapter of Jack and Jill of America, Inc., a mother's organization that creates and hosts community service projects for our children so that they can learn early how to serve others. I am a member of the Advisory Board for Smahrt Girls Foundation, helping at-risk teens succeed. I am an active member of The Spectrum Ministry at my church, The Fort Bend Church, helping families living with children who are differently abled get the most out of their worship experience. Lastly and most importantly, I am fair, honest, trustworthy, and have a high level integrity. I would be honored to be a part of this committee.

Hobbies/Personal/Family Interests:

Volunteering, Working out, Cycling, Crafting, Movies, Family Projects, Event Planning, Fundraising

References (optional):

- Pam Gaskin _____
- Grady Prestage _____
- Ron Reynolds _____

Length of residence in the City:

35

Are you a registered voter? Yes

If available, please attach your resume. No file was uploaded

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Date:: 04/28/2020

Signature of Applicant:: Joelynn C. Kelly



CITY OF MISSOURI CITY

BOARD/COMMITTEE/COMMISSION APPLICATION

JaPaula Kemp _____ B _____
Name **District**

_____ Missouri City, Texas 77459
Address **City, State, Zip Code**

OLYMPIA ESTATES Section : 2
Subdivision

_____ **Phone Number** _____ **Email Address**

Attorney
Occupation/Employer/Job Title

Juris Doctor
Education

On which Board/Committee/Commission would you like to serve?
Charter Review Commission

Explain why:
I am an attorney. I believe that I would be an asset to the board given my analytical skills. I work well with others and I have time to devote to this committee.

Please list your civic or community involvement which you feel would make you an ideal candidate for the position you are applying for:
At present I am a precinct chair and member of TIRZ 3 board for Missouri City.

Hobbies/Personal/Family Interests:
Spending time with family. Reading.

References (optional):
Chris Preston (At Large Council Member)

Length of residence in the City:

14+ yrs

Are you a registered voter? Yes

If available, please attach your resume. JaPaula Carmile Kemp Missouri City.pdf

Do you have time to commit to this service? That is: to attend meetings, study the matters to be brought before this board/commission/committee, and participate in all its activities? Yes

Date:: 04/29/2020

Signature of Applicant:: JaPaula C. Kemp

JAPAULA CARMILE KEMP

PROFESSIONAL EXPERIENCE

JaPaula C. Kemp- Attorney at Law

Attorney and Counselor ♦ Dec. 2003 to present

Solo practitioner actively involved in litigation in the areas of civil law, criminal law and juvenile law. Advocate for children and adults involved in child protective services litigation. Represent and counsel clients in the criminal and juvenile court system. Attend hearings and mediations, conduct plea negotiations, draft pre-trial and trial motions, prepare jury charges, participate in voir dire selection, propound and respond to extensive discovery, and participate in depositions. Attorney has tried numerous cases as lead counsel.

Attorney General of Texas

Contract Attorney ♦ August 2009 to March 2010

Assistant Attorney General employed as a contract attorney with the Child Support Division. Duties included review of child support pleadings, motions and orders for submission in the administrative process. Assisted Child Support Review Officers with legal inquiries, negotiation conferences, and drafting pleadings and orders.

Mahoney and Mahoney- Law Firm

Contract Attorney ♦ Dec. 2003 to July 2010

Prepared documents including but not limited to contracts, legal memoranda, case files, trial transcripts and appellate records. Conducted extensive research with regard to personal injury, contract, and family law matters. Other duties included assisting in the draft of appellate briefs, participation in mediation, and assisting with preparation of attorney's trial folder.

Washington & Associates- Lawyers

Paralegal ♦ May 2001 to Dec. 2003

Conducted extensive manual and computer aided research in the areas of criminal law, tort law and contract law. Assisted attorneys in both trial and document preparation including but not limited to reviewing documents and drafting pleadings, motions, and memoranda of law. Also assisted with propounding discovery, preparing discovery responses, participation in depositions, client counseling, and writ writing.

Earl Carl Institute for Legal/Social Policy, Houston, TX

Research Scholar ♦ May 2001 to May 2003

Drafted memoranda of law. Conducted extensive research regarding various social and legal issues. Assisted law professor with preparation of civil procedure supplemental text and exercises. Assisted in the research and writing of law review and other articles that are currently published.

United States District Court for the Southern District of Texas

Honorable Magistrate Judge Calvin Botley

Federal Judicial Extern ♦ Jan. 2002 to Apr. 2002

Drafted memoranda of law for federal judge and magistrate. Conducted extensive manual and computer aided research in the areas of social security and criminal law. Gained a working knowledge of social security rules and regulations while building writing and practical skills.

EDUCATION

Thurgood Marshall School of Law-Texas Southern University

Juris Doctorate, May 2003

Thurgood Marshall Law Review, 2001-2003
Solicitations Editor

Helen Dawn Williams Mock Trial Participant 2001-2002

Phi Alpha Delta Legal Fraternity

University of Michigan- Flint, Michigan

Bachelors of Arts, Criminal Justice, Dec. 1999

SKILLS

Lexis-Nexis Training and Certification; Westlaw Training; Able to conduct extensive manual research; Excellent research, writing, editing, and communication skills; Field Sobriety Test Training and Certification.

ACHIEVEMENTS

Studied abroad via the International and Comparative Law Program at the University of Paris, France- Summer 2002 (International Negotiations and International Telecommunications Law); Co-author of the following published law review articles: The Community Reinvestment Act, Kansas Journal of Law and Public Policy/Fall 2002; The Effect of Educating Prisoners, Vol. 7, Journal of Law and Social Change at the University of Pennsylvania 1.

PLANNING & ZONING COMMISSION ATTENDANCE
 JULY 2019 – JUNE 2020

	Position		JULY	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	REG	SP
Gloria Lucas	Position 1	A	P	P	P	P	P	P	P	P	P	P			10/10	
Courtney Rose	Position 2	A	A	P	A	A	P	A	P	A	P	P			5/10	
Sonya B-M	Position 3 Chair	D	P	P	P	P	P	A	P	P	P	P			9/10	
James Norcom III	Position 4	B	P	P	P	P	P	A	P	A	P	P			8/10	
John O'Malley	Position 5	D	P	P	P	P	A	P	P	P	P	P			9/10	
Monica L. Rasmus	Position 6	B	P	P	P	A	A	P	A	P	P	P			7/10	
Hugh Brightwell	Position 7	D	A	P	A	P	A	P	A	P	A	P			5/10	
James R. (Bob) Bailey	Position 8	C	P	P	A	A	P	P	P	P	A	P			7/10	
Tim Haney	Position 9 Vice Chair	C	P	P	P	A	P	P	P	P	P	P			9/10	

W:\Development Services\Planning Division\P&Z\P&Z Attendance Log 2018.docx

**Missouri City Parks Board
2019 Member Attendance**

Board Member	Position/ District	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total Meetings Attended
Victoria Porter	Position 1 D	NM	P	NM	A	P	P	NM	P	Exc	P	Exc	NM	6/8
Thomasine Johnson	Position 2 B	NM	A	NM	A	P	P	NM	P	P	P	A	NM	5/8
Pamela Andrews (res. 09/19)	Position 3 B	NM	A	NM	A	P	A	NM	A	VAC			NM	5/7
Adrian Matteucci	Position 4 D	NM	P	NM	P	P	P	NM	P	P	P	P	NM	7/8
Loveless Mitchell	Position 5 A	NM	VAC	NM	VAC	VAC	VAC	NM		VAC			NM	2/7
Sharman McGilbert Vice-Chair	Position 6 A	NM	P	NM	A	P	P	NM	A	P	P	P	NM	5/8
Diane Giltner	Position 7 C	NM	P	NM	P	P	P	NM	P	P	P	P	NM	7/8
Brian Merchant	Position 8 B	NM	P	NM	P	P	A Exc	NM	P	P	P	P	NM	5/8
Llarance Turner Chairman	Position 9 A	NM	P	NM	P	A	P	NM	P	P	P	P	NM	6/8
Don Johnson	Position 10 D	NM	P	NM	P	P	P	NM	P	P	P	P	NM	7/8
J.R. Atkins	Position 11 C	NM	P	NM	A	P	A	NM	A	P	Exc	A	NM	4/8
Buddy Snyder Vice-Chair (as of 11/07/19)	Position 12 B	NM	P	NM	P	P	P	NM	P	P	P	P	NM	7/8
Alan Atwater (res. 5/19)	Position 13 D	NM	A	NM	P	P	VAC	NM					NM	2/3
Claudia Iveth Garcia	Position 5 B	NM		NM				NM		Exc	P	P	NM	2/3
Leslie Mack Jr.	Position 13 B	NM		NM				NM		Exc	P	P	NM	2/3/

Present	P
Absent	A
No Meeting	NM
No Quorum	NQ
Seat Vacant	VAC
Excused	Exc

**Missouri City Parks Board
2020 Member Attendance**

Board Member	Position/ District	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total Meetings Attended	Excused	Absent	Total Meetings
Victoria Porter	Position 1 D	NM	1	1	NM									2	0	0	2
Thomasine Johnson	Position 2 B	NM	1	1	NM									2	0	0	2
Raj Jospheh	Position 3	NM	1	1	NM									2	0	0	2
Mary Ross	Position 4 D	NM	1	1	NM									2	0	0	2
Claudia Iveth Garcia	Position 5 B	NM	1	EXC	NM									1	1	0	2
Sharman McGilbert	Position 6 A	NM	1	EXC	NM									1	1	0	2
Diane Giltner	Position 7 C	NM	1	1	NM									2	0	0	2
Brian Merchant	Position 8 B	NM	1	EXC	NM									1	1	0	2
Llarance Turner Chairman	Position 9 A	NM	1	1	NM									2	0	0	2
Don Johnson	Position 10 D	NM	1	1	NM									2	0	0	2
J.R. Atkins	Position 11 C	NM	A	A	NM									0	0	2	2
Buddy Snyder Vice-Chair	Position 12 B	NM	1	1	NM									2	0	0	2
Leslie Mack Jr.	Position 13 B	NM	1	1	NM									2	0	0	2

Present	P
Absent	A
No Meeting	NM
No Quorum	NQ
Seat Vacant	VAC
Excused	Exc

**Missouri City Parks Foundation
2020 Member Attendance**

Board Member	Position	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total Meetings Attended	Excused	Absent	Total Meetings
Bill Odle	President (Until 06/30/2020)	1	1	1	1									4	0	0	4
Jim Browne	Vice President (Until 06/30/2020)	1	1	A	A									2	0	2	4
Lisa Glenn	Secretary (Until 06/30/2020)	1	1	1	1									4	0	0	4
Alice Aanstoos	Treasurer (Until 06/30/2020)	1	1	1	1									4	0	0	4
Adrienne Barker	Board Member (Until 06/30/2020)	1	1	A	1									3	0	1	4
E. Joyce Iyamu	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Harry Johnson	Board Member (Until 06/30/2020)	A	A	A	A									0	0	4	4
Tom Nichols	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Anthony Snipes	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Vacant														0	0	0	0
Vacant														0	0	0	0
Vacant														0	0	0	0
Vacant														0	0	0	0

Present	P
Absent	A
No Meeting	NM
No Quorum	NQ
Seat Vacant	VAC
Excused	Exc

RESOLUTION NO. R-17-35

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS, ADOPTING BYLAWS FOR THE CITY OF MISSOURI CITY PARKS BOARD; AND REPEALING ALL OTHER RESOLUTIONS IN CONFLICT HEREWITH.

* * * * *

WHEREAS, Section 74-33 of the Missouri City Code provides that City of Missouri City Parks Board (the "Parks Board") may adopt its own rules of procedure for the conduct of its business, subject to the approval of such rules by the city council; and

WHEREAS, on November 2, 2017, the Parks Board considered bylaws governing the conduct of its own affairs, and adopted such bylaws, pending approval of the City Council of the City of Missouri City; now therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS:

Section 1. The facts and recitals set forth in the preamble of this Resolution are hereby found to be true and correct and are in all things incorporated herein and made a part hereof.

Section 2. That the City Council of the City of Missouri City hereby adopts the bylaws of the City of Missouri City Parks Board attached hereto as Exhibit "A" and made a part hereof.

Section 3. All resolutions or parts of resolutions in conflict herewith are repealed to the extent of such conflict only.

Section 4. This Resolution shall take effect immediately upon its passage.

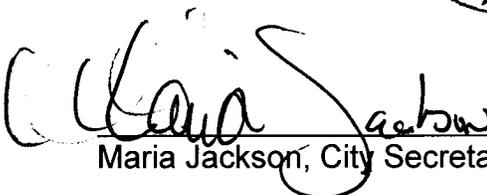
PASSED, APPROVED and ADOPTED this 4th day of December, 2017.

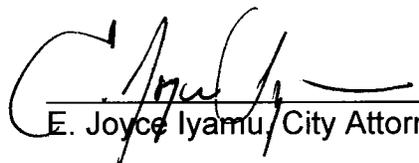



Allen Owen, Mayor

ATTEST:

APPROVED AS TO FORM:


Maria Jackson, City Secretary


E. Joyce Iyamu, City Attorney

BYLAWS OF THE CITY OF MISSOURI CITY PARKS BOARD

ARTICLE I – ORGANIZATION AND OFFICERS

A. Organization

The City of Missouri City Parks Board (the “Board”) shall consist of those members appointed by the City Council and shall be organized under the provisions of the Missouri City Code, as amended.

B. Officers

Members of the Board shall elect a Chair and a Vice-Chair at the first meeting following the 30th of September of each year and at such other times as those offices may become vacant. The Chair and the Vice-Chair shall hold office for one year, or until their successors have been elected.

C. Duties

1. The Chair shall preside at meetings, begin and end meetings on time, create and maintain a positive tone during meetings, keep meetings moving by following the agenda, understand and have a working knowledge of parliamentary procedure, decide all points of order or procedure, perform other duties as usually pertain to that office, and when authorized by the Board, execute all official documents of the Board.
2. The Vice-Chair shall perform the duties of the Chair in the Chair's absence at a meeting. In the event of the absence of both the Chair and Vice-Chair at any meeting, the members of the Board present at the meeting shall elect one of its members who is present at the meeting to preside at such meeting.
3. The Director of the Parks and Recreation Department or his designee (the “Director”) shall (a) be the regular technical advisor to the Board and the custodian of the minutes and other official records, (b) attend to the correspondence of the Board, and (c) cause to be given such notice as is required in the manner prescribed by law.
4. Board members shall be required to attend all meetings of the Board. Absences will be duly recorded in the minutes of each meeting. Board members who are absent, not due to illness or family emergency, for three (3) consecutive regular meetings, will be reported to City Council and may be subject to removal from office.
5. The Chair may create and dissolve committees and appoint individuals to serve on such committees. Such committees shall be comprised of Board members or interested citizens of the City, provided that no committee may act on behalf of the City or the Board without the express approval of the City

Council.

ARTICLE II – QUORUM AND BOARD MEETINGS

A. Regular Meetings

Regular meetings of the Board shall be held on the first Thursday of each month except that no regular meetings of the Board will be held during the months of July and December unless a parkland dedication is scheduled for consideration during the months of July or December. Regular meetings shall commence at 7:00 p.m. and shall be held in the City Council Chamber, or whenever necessary, at any previously designated public place within the boundaries of the City.

B. Special Meetings

Special meetings of the Board shall be convened at appropriate times as may be determined by the Board or the Chair for the proper performance of the Board's responsibilities.

C. Quorum

Five (5) members of the Board shall constitute a quorum for all meetings. City Council will be notified whenever a quorum is not present at a meeting.

D. Agenda

1. An agenda shall be prepared by the Director for each meeting of the Board.
2. Notice of each meeting shall be provided in accordance with the law.
3. Each agenda shall include the following agenda items: "Public Comments," "Staff Reports," "Board Reports," and "Items for Next Agenda."

E. Conduct of Meetings

1. Robert's Rules of Order, latest version, shall be the Board's final authority on all questions of procedure and parliamentary law not covered by these Bylaws.
2. The Director shall record or cause to be recorded, accurate and complete minutes of all proceedings of the Board.
3. The Director shall be present or cause staff to be present at each Board meeting, to provide assistance, reports and recommendations.
4. The order of business at meetings of the Board shall be as follows:
 - a. Call to order
 - b. Roll call

- c. Minutes
- d. Public comments
- e. Matters within the jurisdiction of the Board
- f. Staff Reports
- h. Board Reports
- g. Items for next agenda
- h. Executive session as authorized by the Texas Open Meetings Act

The order of business at a meeting of the Board may be changed by an affirmative vote of a majority of the members of the Board present at such meeting.

- 5. Public comments shall be limited to items not listed on the agenda. Each person wishing to address the Board during the Public Comments session shall state his or her name and address for the record. Public comments shall be limited to three (3) minutes per individual and to ten (10) minutes per subject, except that such time limits may be extended by an affirmative vote of a majority of the Board members present at the meeting. Any deliberation of or discussion about the subject raised during the Public Comments session shall be limited to a proposal to place the subject on the agenda for a subsequent meeting.
 - 6. "Staff Reports" and "Board Reports" shall be limited to items of community interest, including, but not limited to, expressions of thanks, congratulations or condolence; information regarding holiday schedules; an honorary or salutary recognition of a public official, public employee or other citizen; a reminder of an upcoming event organized or sponsored by the City; information regarding a social, ceremonial or community event organized or sponsored by an entity other than the city that was attended or is scheduled to be attended by a member of the Board or an employee or official of the City; and announcements involving an imminent threat of the public health and safety of the residents of the City that has arisen after the posting of the agenda.
 - 7. No matters shall be discussed unless on the agenda for that meeting and unless a motion has been made and seconded or a report submitted regarding the matter.
 - 8. An item may be added to a future agenda by: (a) a member of the Board requesting, before the adjournment of a board meeting, that such item be added to the agenda of a future meeting; or (b) by a member of the Board requesting, via email to the Director at least five (5) days prior to the next meeting, that such item be added to a future agenda.
 - 9. Action by the Board shall be by resolution or motion carried by the affirmative votes of a majority of the members of the Board present at the meeting.
- F. A regular or special meeting of the Board may be cancelled by the Director after consultation with the Chair, for one or more of the following reasons:
- 1. It is known, at least 24 hours in advance of such meeting, that a quorum of members will not be present at said meeting;

2. A lack of items on the agenda;
3. A meeting falls on or is adjacent to a city holiday, provided that the meeting may be rescheduled to the second Thursday of the month;
4. As predetermination by the Board; or
5. Due to inclement weather.

ARTICLE III - OFFICIAL RECORDS

A. Definition

The official records shall include these Bylaws and the minutes of the Board together with all findings, decisions, and other official actions of the Board. Notes and tape recordings of proceedings and discussions shall not constitute the official record of the Board.

B. Retention

All applications coming before the Board shall be filed and maintained by the Director in accordance with the City's record retention and disposition schedule.

C. Public Record

The official minutes and applications presented to the Board shall be on file in the office of the Director and shall be open to public inspection during customary working hours.

ARTICLE IV - AMENDMENTS

A. Amendment Procedure

Any proposed amendment to these Bylaws shall be considered and favorably acted on by the Board at a meeting of the Board prior to submitting such proposed amendment to the City Council for consideration.

B. Repealing Clause

All previously adopted Bylaws of the Board shall be and the same are hereby expressly repealed.

ADOPTED this 2nd day of November, 2017.

Llarance Turner, Chair

RESOLUTION NO. R-14-36

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS, ADOPTING RULES OF PROCEDURE FOR THE PLANNING AND ZONING COMMISSION AND THE CAPITAL IMPROVEMENTS ADVISORY COMMITTEE OF THE CITY OF MISSOURI CITY, TEXAS, AND REPEALING ALL OTHER RESOLUTIONS IN CONFLICT HEREWITH.

* * * * *

WHEREAS, Section 2-133 of the Missouri City Code provides that the Planning and Zoning Commission shall have the authority and responsibility to adopt rules and regulations governing the conduct of its affairs; and

WHEREAS, Section 2-133 of the Missouri City Code requires the City Council of the City of Missouri City to approve such rules and regulations before they become effective; and

WHEREAS, Chapter 395 of the Texas Local Government Code (Chapter 395) authorizes a political subdivision to finance capital improvements associated with new development; and

WHEREAS, Chapter 395 requires that a Capital Improvements Advisory Committee be appointed to advise a political subdivision on certain matters related to the procedures promulgated by Chapter 395; and

WHEREAS, the City Council of the City of Missouri City has appointed the Planning and Zoning Commission as the Capital Improvements Advisory Committee; and

WHEREAS, on September 10, 2014, and on October 8, 2014, the Planning and Zoning Commission considered rules and regulations governing the conduct of its own affairs, including procedural rules for the Capital Improvements Advisory Committee, and adopted such rules and regulations pending the approval of the City Council of the City of Missouri City; now therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS:

Section 1. That the facts and recitations set forth in the preamble of this Resolution are hereby found to be true and correct, and are made a part of this Resolution for all purposes.

Section 2. That the City Council of the City of Missouri City hereby adopts the Planning and Zoning Commission Rules of Procedure attached hereto as Exhibit "A" and made a part hereof.

Section 3. All resolutions or parts of resolutions in conflict herewith are repealed to the extent of such conflict only.

Section 4. This Resolution shall take effect immediately upon its passage.

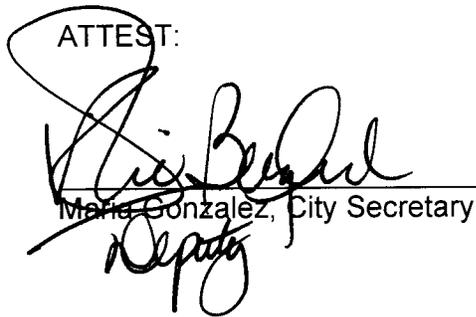
PASSED, APPROVED, and ADOPTED on this 20 day of October, 2014.


Allen Owen, Mayor

APPROVED AS TO FORM:


Caroline Kelley, City Attorney

ATTEST:


Maria Gonzalez, City Secretary
Deputy

Planning and Zoning Commission
Rules of Procedure

**PLANNING AND ZONING COMMISSION
MISSOURI CITY, TEXAS
RULES OF PROCEDURE**

I. ORGANIZATION AND OFFICERS

101. Organization

The Planning and Zoning Commission ("Commission") shall consist of those members appointed by the City Council and shall be organized under the laws of the State of Texas, the City Charter, as amended; the Missouri City Code, as amended; and the City Zoning Ordinance, as amended.

102. Officers

A Chairman, Vice Chairman, and an Assistant Secretary shall be elected from among the Commission's membership at the first meeting following the 31st of July of each year and at such other times as those offices may become vacant. If at any meeting of the Commission neither the Chairman, the Vice Chairman, nor the Assistant Secretary is present, those Commission members present shall elect one of their number to be Chairman for conducting the meeting as provided herein.

103. Duties

- A. The Chairman shall preside at meetings, decide all points of order or procedure, execute all plat certificates, and, when authorized by the Commission, execute all official documents of the Commission.
- B. The Vice Chairman shall attest the signature of the Chairman on official documents of the Commission, as required, and shall perform the duties of the Chairman in the Chairman's absence. The Vice Chairman shall be the Secretary of the Commission.
- C. The Assistant Secretary shall attest the signature of the Chairman on official documents of the Commission and shall perform the duties of the Secretary in the absence of the Vice Chairman or at any meeting at which the Vice Chairman is presiding. In the absence of both the Chairman and the Vice Chairman, the Assistant Secretary shall serve as the Chairman.
- D. The Director of Development Services ("Director") shall be the regular technical advisor of the Commission and the custodian of the minutes and other official records, shall attend to the correspondence of the Commission, and shall cause to be given such notices as are required in the manner prescribed by law.
- E. It shall be the duty of the Commissioners to attend all meetings. Commissioners who are absent for three (3) consecutive regular meetings are subject to removal from office.

Planning and Zoning Commission
Rules of Procedure

104. Rules of Order

Robert's Rules of Order, latest revision, shall be the Commission's final authority on all questions of procedure and parliamentary law not covered by these Rules of Procedure.

II. MEETINGS

201. Quorum

A quorum shall consist of a majority of members qualified and serving on the Commission.

202. Agenda

An agenda shall be prepared by the Director or his designee for each meeting of the Commission. The agenda shall include applications prepared and submitted according to the Missouri City Code, as amended, and the procedures provided herein.

203. Regular Meetings

Regular meetings shall be held on the second Wednesday of each month after proper notice is given as required by law.

204. Special Meetings

Special meetings for any purpose may be held (1) on the call of the Chairman, (2) on the call of the Director, or (3) on the request of three (3) or more Commissioners and by giving written notice to all members and the general public at least 72 hours before the meeting.

205. Public Meetings

All meetings shall be held in full compliance with the provisions of the laws of the State of Texas, the Missouri City Code, as amended, and these Rules of Procedure. Any party in interest may appear on his or her own behalf or be represented by counsel or an agent.

III. CONDUCT OF MEETINGS

301. Order of Business

The Director or his designee shall record the names of the members present and absent at each meeting of the Commission. The order of business shall be as follows:

1. Call to order.
2. Roll call.
3. Minutes.
4. Reports.

Planning and Zoning Commission
Rules of Procedure

5. Public Comments. Public comments shall be limited to three (3) minutes per individual and to 10 minutes per subject. Public comments may address items that are not on the agenda.
6. Plats.
7. Zoning map amendments.
8. Zoning text amendments.
9. Other matters within the jurisdiction of the Commission or the Capital Improvements Advisory Committee.
10. Executive session as authorized by the Texas Open Meetings Act.

302. Vote Required

A majority of the quorum present at any meeting shall be necessary to approve or disapprove items of business; provided, however, that a majority shall be no less than three (3) members.

IV. OFFICIAL RECORDS

401. Definition

The official records shall include these rules and regulations and the minutes of the Commission together with all findings, decisions, and other official actions of the Commission. Notes and tape recordings of proceedings and discussions shall not constitute the official records of the Commission.

402. Recording of Vote

The minutes of the Commission's proceedings shall show the vote of each member on each decision of the Commission, or if absent or failing to vote, shall indicate that fact.

403. Files

All applications coming before the Commission shall be filed and maintained by the Director or his designee in accordance with the City's record retention and disposition schedule.

404. Public Record

The official minutes and applications presented to the Commission shall be on file in the office of the Director or his designee and shall be open to public inspection during customary working hours.

V. APPLICATION PROCEDURES

501. Application Types

The Commission shall consider plats, plans, zoning amendments, and other matters related to City planning as requested by the City Council, City officials, or the public.

Planning and Zoning Commission
Rules of Procedure

502. Application Required

Applications for consideration and discussion by the Commission shall be complete before being placed on any agenda of the Commission. The Director may require a reasonable amount of documentation to complete the application in order for the Commission to clearly understand the application. The application, in sufficient copies, shall consist of maps, plats, and written descriptions as required by the Missouri City Code, as amended, or the Director.

VI. CAPITAL IMPROVEMENTS ADVISORY COMMITTEE

601. Membership

- A. The Capital Improvements Advisory Committee (Committee) shall be composed of the Commission.
- B. The Chairman and Vice Chairman of the Commission shall serve as the Chairman and Vice Chairman, respectively, of the Committee.

602. Duties

- A. The Committee shall serve in an advisory capacity.
- B. The Committee shall:
 - (1) advise and assist the City Council in adopting land use assumptions;
 - (2) review impact fee capital improvements plans and file written comments;
 - (3) monitor and evaluate the implementation of the impact fee capital improvements plans;
 - (4) file semiannual reports with respect to the progress of impact fee capital improvements plans and report to the City Council any perceived inequities in implementing the plans or in imposing the impact fees; and
 - (5) advise the City Council of the need to update or revise land use assumptions, impact fee capital improvements plans, and impact fees.
- C. The Committee's written comments and recommendations regarding land use assumptions, impact fee capital improvement plans, and impact fees shall be submitted to the City Council before the fifth business day before the date of any public hearing or City Council action on such assumptions, plans, or fees.

Planning and Zoning Commission
Rules of Procedure

603. Rules of Order

Commission Rules of Procedure shall apply to the Committee.

VII. RULES OF PROCEDURE AND AMENDMENTS

701. Rules of Procedure

A copy of these Rules of Procedure and of any amendments thereto shall be made available in the office of the City Secretary within ten (10) days following their date of adoption.

702. Amendment Procedure

Any proposed amendment to these rules shall be considered and favorably acted on by the Commission at two separate commission meetings prior to submitting such proposed amendment to the City Council for consideration.

703. Repealing Clause

All previously adopted rules and regulations of the Commission shall be and the same are hereby expressly repealed.

ADOPTED:

This ____ day of _____, 2014.

Sonya Brown-Marshall, Chairman

ATTEST:

Filed in the office of the City Secretary this ____ day of _____, 2014.

Maria Gonzalez, City Secretary

RESOLUTION NO. R-16-11

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS, RATIFYING THE CREATION OF THE MISSOURI CITY PARKS FOUNDATION AND THE SUBMISSION OF THE APPLICATION FOR FORMATION THEREOF; APPROVING BYLAWS FOR SAID FOUNDATION; PROVIDING FOR REPEAL; PROVIDING FOR SEVERABILITY; AND MAKING CERTAIN FINDINGS RELATING THERETO.

* * * * *

WHEREAS, the City of Missouri City Comprehensive Plan provides that the City of Missouri City (the "City") park system will maintain a high quality of life for its citizens by striving to maintain and develop park lands at a rate recognized statewide as a standard of excellence to be emulated; and

WHEREAS, the City Council considers the establishment and maintenance of a livable community to be one of the City's most important goals; and

WHEREAS, on February 15, 2016, the City Council determined that creating a nonprofit foundation to raise funds would enhance the City's park system and unanimously authorized City staff to proceed with the initial steps of filing the necessary documents to create such foundation; and

WHEREAS, the City Council has determined that it is in the best interest of the residents of the City to create a nonprofit foundation to raise funds to benefit the City's park system; now therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF MISSOURI CITY, TEXAS:

Section 1. The facts and recitations contained in the preamble of this Resolution are hereby found and declared to be true and correct.

Section 2. The City Council hereby finds and declares that it is necessary that the Missouri City Parks Foundation, a nonprofit corporation, be formed.

Section 3. The City Council hereby ratifies the application for incorporation and the certificate of formation attached hereto as Exhibit "A."

Section 4. The City Council hereby approves the Missouri City Parks Foundation bylaws substantially in the form attached hereto as Exhibit "B."

Section 5. The City Council hereby finds, determines, recites, and declares that any notes, bonds, loans, debts or other obligations of the Missouri City Parks Foundation shall not be deemed an indebtedness, liability, obligation or pledge of the faith or credit of the State of Texas, the City of Missouri City, or any other political subdivision or governmental unit, nor shall any such notes, bonds, loans, debts or other obligations constitute an indebtedness within the meaning of any constitutional or statutory debt limitation or restriction or an agreement, obligation, or indebtedness of the City or of the State of Texas

within the meaning of the City Charter or of any constitutional or statutory provision whatsoever.

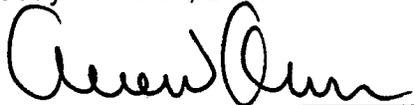
Section 6. The City Council hereby finds, determines, recites, and declares that it is the purpose, intent, and desire of the City in approving the creation of the foundation and its articles of formation and bylaws, that such actions and the foundation comply with the requirements of the Internal Revenue Code of 1986, as such code may be amended, and the Treasury Regulations and Internal Revenue Service rulings promulgated thereunder and the rulings issued pursuant thereto.

Section 7. The officers and employees of the City are hereby authorized and directed to execute such instruments and take such actions as are consistent with the provisions of this Resolution.

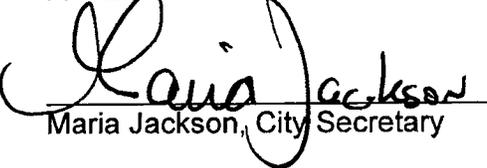
Section 8. Repeal. All resolutions or parts of resolutions, if any, in conflict herewith, shall be and are expressly repealed to the extent of such conflict.

Section 9. Severability. In the event any clause, phrase, provision, sentence or part of this Resolution or the application of the same to any person or circumstances shall for any reason be adjudged invalid or held unconstitutional by a court of competent jurisdiction, it shall not affect, impair, or invalidate this Resolution as a whole or any part or provision hereof other than the part declared to be invalid or unconstitutional; and the City Council of the City of Missouri City, Texas, declares that it would have passed each and every part of the same notwithstanding the omission of any part thus declared to be invalid or unconstitutional, or whether there be one or more parts.

PASSED, APPROVED and ADOPTED this 21st day of March, 2016.


Allen Owen, Mayor

ATTEST:


Maria Jackson, City Secretary

APPROVED AS TO FORM:

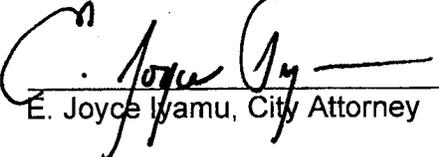

E. Joyce Wamu, City Attorney



Exhibit "A"

**CERTIFICATE OF FORMATION
NONPROFIT CORPORATION**

Article 1 - Entity Name and Type

The filing entity being formed is a nonprofit corporation. The name of the entity is:

Missouri City Parks Foundation

Article 2 - Registered Agent and Registered Office

A. The initial registered agent, who is an individual resident of the state, is:

Maria Jackson

B. The business address of the registered agent and the registered office address is:

City Secretary
1522 Texas Parkway
City of Missouri City
Missouri City, Texas 77489

Article 3 - Management

The management of the affairs of the corporation is vested in the board of directors. The number of directors constituting the initial board of directors and the names and addresses of the persons who are to serve as directors until their successors are elected and qualified are as follows:

Names of Directors:

Allen Owen, Mayor
Anthony Snipes, City Manager
E. Joyce Iyamu, City Attorney

Address: The business address of each director is:

City of Missouri City
1522 Texas Parkway
Missouri City, Texas 77489

Exhibit "A"

Article 4 – Membership

The nonprofit corporation will have no members.

Article 5 - Purpose

A. The nonprofit corporation is organized and will be operated exclusively for charitable and educational purposes within the meaning of Section 501(c)(3) of the Internal Revenue Code of 1986, as such code may be amended. Specifically, the nonprofit corporation will support the City of Missouri City, Texas (the "City"), in the City's acquisition or ownership of land and facilities, and in the construction, development, improvement, operation, or maintenance of land, equipment and facilities owned or controlled by the City, including land, facilities, equipment and activities for recreation, entertainment, sports, the arts, and similar activities that might benefit the citizens of the City.

B. The nonprofit corporation shall operate in compliance with State law, including chapter 22 of the Texas Business Organization Code, this Certificate, and its adopted bylaws.

C. The nonprofit corporation may not engage in any activities that do not further its purposes as set forth in this Certificate or take any action that would be inconsistent with the requirements for a tax exemption for charitable organizations under Section 501(c)(3) of the Internal Revenue Code of 1986 and Section 11.18(c) of the Texas Tax Code and related regulations and rulings, including activities attempting to influence legislation or a political campaign involving a public office or public proposition.

Article 6 – Amendment of Certificate of Formation or Bylaws

To be effective, an amendment to this Certificate of Formation or the bylaws of the nonprofit corporation must be approved by the city council of the City.

Article 7 - Dissolution

Upon dissolution, all corporate assets will be distributed to the City.

Article 8 - Organizer

The name and address of the organizer is:

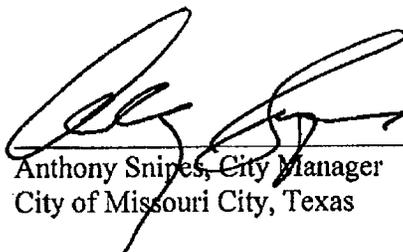
Anthony Snipes, City Manager
City of Missouri City
1522 Texas Parkway
Missouri City, Texas 77489

Exhibit "A"

Article 9 - Execution

The undersigned affirms that the person designated as registered agent has consented to the appointment. The undersigned signs this document subject to the penalties by law for the submission of a materially false or fraudulent instrument and certifies under penalty of perjury that the undersigned is authorized to execute the filing instrument.

Date: 3/8/16



Anthony Snipes, City Manager
City of Missouri City, Texas

Exhibit "B"

**BYLAWS OF THE
MISSOURI CITY PARKS FOUNDATION
A TEXAS NON-PROFIT CORPORATION**

ARTICLE 1. DEFINITIONS.

1.1. In this Article:

Board means the Board of Directors of the Corporation.

City means the City of Missouri City, Texas.

City Council means the city council of the City of Missouri City, Texas.

Corporation means the Missouri City Parks Foundation.

ARTICLE 2. PURPOSE

2.1. The Corporation is organized exclusively for charitable and educational purposes allowed by law, including supporting the City in the City's acquisition, ownership, construction, development, improvement, operation, or maintenance of land, equipment and facilities owned or controlled by the City including land, facilities, equipment and activities for recreation, entertainment, sports, the arts, and similar activities that might benefit the citizens of the City of Missouri City.

2.2. The Corporation will focus its efforts on encouraging persons, businesses, and corporations, to make contributions of funds, equipment or donations of real estate or other property of value, to the Foundation.

2.3. The Corporation may not:

2.3.1. Engage in any activities that do not further its purposes as set forth in this Certificate or take any action that would be inconsistent with the requirements for a tax exemption for charitable organizations under Internal Revenue Code of 1986 and Section 501(c)(3) and Texas Tax Code Section 11.18(c) and related regulations and rulings;

2.3.2. Pay any of its net earnings for the benefit of any private individual, other than for services rendered or as provided for in these Bylaws; or

2.3.3. Devote a substantial part of its activities or income to attempting to influence legislation or the outcome of any public election.

Exhibit "B"

ARTICLE 3. POWERS

3.1. The Corporation has all the powers of a Texas non-profit corporation and will operate in compliance with State law, including Chapter 22 of the Texas Business Organization Code, the Corporation's Certificate of Formation, and these adopted Bylaws.

ARTICLE 4. OFFICES

4.1. The Corporation's initial office will be located at City Hall, 1522 Texas Parkway, Missouri City, Texas 77489.

ARTICLE 5. BOARD OF DIRECTORS

5.1. Number. The Board will have no less than five, but no more than fifteen directors.

5.2. Qualifications. To qualify to serve as a director, a person must be committed to achieving the Corporation's purpose with the financial skills, knowledge, experience or resources necessary to achieve those purposes.

5.3. Appointment, Vacancies, and Removal. The City Council appoints the persons to serve as directors on the Board, will fill vacancies on the Board, and may remove a director at any time.

5.4. Terms. Directors serve two-year terms that begin on July 1 and end on June 30. Directors continue to serve until their successors are appointed. To provide for staggered terms, the City Council may appoint a specified number of the initial directors to serve one-year terms.

5.5. Compensation and Expenses. Directors will not receive a salary or other fixed compensation for their service, but may be reimbursed for expenses incurred under written policies approved by the Board.

5.6. Meetings. Meetings will be held as requested by the President or a majority of the Board or at regular intervals as determined by the Board.

5.7. Quorum. A majority of the appointed directors are a quorum for the transaction of corporate business. The directors may, by resolution, approve procedures to allow directors who cannot attend a meeting to participate in the meeting by telephone or video conference and vote on matters that come before the board.

5.8. Executive Committee. The board of directors by resolution may elect three or more other directors to serve on an executive committee which will include the President that has and may exercise the authority of the board of directors to the extent specified in the resolution. The designation of the executive committee and the delegation of authority to the committee does not operate to relieve the board of directors, or an individual director, of any responsibility imposed on the board or director by law.

Exhibit "B"

5.9. Conflict of Interest. No director of the Board shall have an interest in any contract or transaction involving the Corporation in violation of any policy adopted by the City Council of the City of Missouri City or any charter provision of the City of Missouri City applicable to City officers and employees, Chapter 171 of the Texas Local Government Code, or any provision of any other law that establishes standards of conduct or governs interests in contracts by directors of nonprofit corporations.

ARTICLE 6. OFFICERS

6.1. Officers. The City Council will appoint a director to serve as president of the corporation, who serves at the pleasure of the City Council and may be removed at any time. The Board will elect directors to serve as vice-president, secretary, and treasurer, who serve at the pleasure of the board and may be removed at any time.

6.2. Term. Officers serve one-year terms, or until their successors are appointed.

6.3. President. The president presides at all Board meetings, supervises the business of the Corporation, and performs other duties assigned by the Board. The president executes contracts and other documents evidencing actions approved by the Board. Not less than once a year, the president will give a report to the City Council on the Corporation's activities and financial condition. The president may appoint directors to standing or temporary committees to assist or make recommendations to the Board.

6.4. Vice-President. The vice-president performs the duties of the president in the president's absence and performs other duties as assigned by the president or the Board.

6.5. Secretary. The secretary notifies the directors of Board meetings, records votes and minutes of the Board's meetings, is the custodian of the Corporation's records, and performs other duties as assigned by the president or the Board.

6.6. Treasurer. The treasurer keeps accurate accounts of the Corporations' expenditures and revenues, insures the Board's financial policies are followed, makes regular financial reports to the Board, provides for an independent audit of the Corporation's accounts as requested by the Board, and performs other duties as assigned by the president or the Board.

6.7. Compensation. Directors will not receive a salary or other fixed compensation for their service, but may be reimbursed for out-of-pocket expenses arising from their duties under policies approved by the Board.

Exhibit "B"

ARTICLE 7. FINANCE.

7.1. Fiscal Year. The Corporation's fiscal year is July 1st to June 30th.

7.2 Annual Budget. The Board will adopt an annual budget which specifies revenues and major expenditures by type and amount.

7.3 Checks, Drafts, or Orders for Payment. All checks, drafts, or orders for the payment of corporate funds may be signed manually or electronically, as approved by the corporate officers specified in a resolution adopted by the Board, or in the absence of a resolution, by at least two officers.

7.4. Deposits. All corporate funds will be deposited in a bank or other depositories selected by the Board.

ARTICLE 8. MISCELLANEOUS

8.1 Dissolution. Upon the Corporation's dissolution, its assets will be distributed to the City.

8.2. Amendment to Certificate of Formation or Bylaws. An amendment to the Corporation's Certificate of Formation or these Bylaws is not effective until approved by the Board and the City Council.

8.3. Controlling Law and Conflicts. These Bylaws are subject to the Texas Business Organization Code, including Chapter 22, governing nonprofit corporations. If there is a conflict between these Bylaws and the mandatory provisions of the Texas Business Organization Code, the latter controls.

8.4. Bylaws Effective Date. These Bylaws are effective on the date approved by the initial Board of Directors. Any amendments to the Bylaws are effective on the latest date of the dates approved by the Board and the City Council. The initial Bylaws were adopted by the initial Board of Directors on March 21, 2016.

Community Development Advisory Committee

Members with term expirations on 06.30.20

1. Eunice Reiter – Agreed to continue serving
2. Zelia Brown – Agreed to continue serving

Committee Members

- Position 1: Councilmember Cheryl Sterling, District A
Position 2: Councilmember Jeffrey Boney, District B
Position 3: Mayor Pro Tem Chris Preston, At Large Position
Position 4: Monica Rasmus, District A
Position 5: Bertha Eugene, District B
Position 6: Eunice Reiter, Citizen At Large
Position 7: Zelia Brown, Citizen At Large



Community Development Advisory Committee

New candidate applications

1. James Davidson, Jr., District B
2. Dr. Alice Thompson, District D
3. Mimi Kwan, District C
4. Raymond Richardson, District B



Construction Board of Adjustment & Appeals

Members with term expirations on 06.30.2020

1. George E. Johnson III – Agreed to continue serving
2. **Roger Morris**
 - No response
3. **Alternate Position Vacant**

Board Members

Position 1: **George E. Johnson III, District D**

Position 2: **Roger Morris, District A**

Position 3: Sammy Freeman, District D

Position 4: William W. Johnson, District D

Position 5: Daniel Silva, District A

Alternate: Warren Howard Waugh, District C

Alternate: Vacant



Electrical Board

Members with term expirations on 06.30.2020

1. Charles Jarvis – Agreed to continue serving

Board Members

Position 1: Buford Jurica, District C

Position 2: **Charles Jarvis, District D**

Position 3: Joe Scanlin, Chairman, District D

Position 4: Christopher Harvey - *CenterPoint Energy Representative*

Position 5: Frank Hester, District C



Parks Board

Members with terms expirations on 06.30.2020

1. Thomasine Johnson – Agreed to continue serving
2. Mary Ross – Agreed to continue serving
3. **Sharman McGilbert – Did not agree to continue serving**
4. Brian Merchant – Agreed to continue
5. Don Johnson – Agreed to continue serving
6. Buddy Snyder – Agreed to continue serving

Board Members:

- Position 1: Victoria Porter, D
Position 2: Thomasine Johnson, B
 Position 3: Raj Joseph, C
Position 4: Mary Ross, D
 Position 5: Claudia I. Garcia, B
Position 6: Sharman McGilbert, A
 Co-Chairman
 Position 7: Diane Giltner, C
Position 8: Brian Merchant, B
 Position 9: Llarance Turner, A
 Chairman
Position 10: Don Johnson, D
 Position 11: J.R. Atkins, C
Position 12: Buddy Snyder, B
 Position 13: Leslie Mack Jr., B

Parks Board Attendance (2019)

Missouri City Parks Board														2019 Member Attendance			
Board Member	Position/ District	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total Meetings Attended	Excused	Absent	Total Meetings
Victoria Porter	Position 1 D	NM	1	NM	A	1	1	NM	1	Exc	1	Exc	NM	5	2	1	8
Thomasine Johnson	Position 2 B	NM	A	NM	A	1	1	NM	1	1	1	A	NM	5	0	3	8
Pamela Andrews (res. 09/19)	Position 3 B	NM	A	NM	A	P	A	NM	A	VAC			NM				
Adrian Matteucci	Position 4 D	NM	1	NM	1	1	1	NM	1	1	1	1	NM	8	0	0	8
Loveless Mitchell	Position 5 A	NM	VAC	NM	VAC	VAC	VAC	NM		VAC			NM				
Sharman McGilbert Vice-Chair	Position 6 A	NM	1	NM	A	1	1	NM	A	1	1	1	NM	6	0	2	8
Diane Giltner	Position 7 C	NM	1	NM	1	1	1	NM	1	1	1	1	NM	8	0	0	8
Brian Merchant	Position 8 B	NM	1	NM	1	1	Exc	NM	1	1	1	1	NM	7	1	0	8
Llarance Turner Chairman	Position 9 A	NM	1	NM	1	A	1	NM	1	1	1	1	NM	7	0	1	8
Don Johnson	Position 10 D	NM	1	NM	1	1	1	NM	1	1	1	1	NM	8	0	0	8
J.R. Atkins	Position 11 C	NM	1	NM	A	1	A	NM	A	1	Exc	A	NM	3	1	4	8
Buddy Snyder Vice-Chair (as of 11/07/19)	Position 12 B	NM	1	NM	1	1	1	NM	1	1	1	1	NM	8	0	0	8
Alan Atwater (res. 5/19)	Position 13 D	NM	A	NM	P	P	VAC	NM					NM				
Claudia Ieth Garcia	Position 5 B	NM		NM				NM		Exc	1	1	NM	2	1	0	3
Leslie Mack Jr.	Position 13 B	NM		NM				NM		Exc	1	1	NM	2	1	0	3
Present	P																
Absent	A																
No Meeting	NM																
No Quorum	NO																
Seat Vacant	VAC																
Excused	Exc																

Parks Board Attendance (2020)

Missouri City Parks Board 2020 Member Attendance															Total Meetings Attended	Excused	Absent	Total Meetings
Board Member	Position/District	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec					
Victoria Porter	Position 1 D	NM	1	1	NM									2	0	0	2	
Thomasine Johnson	Position 2 B	NM	1	1	NM									2	0	0	2	
Raj Jospheh	Position 3	NM	1	1	NM									2	0	0	2	
Mary Ross	Position 4 D	NM	1	1	NM									2	0	0	2	
Claudia Iveth Garcia	Position 5 B	NM	1	EXC	NM									1	1	0	2	
Sharman McGilbert	Position 6 A	NM	1	EXC	NM									1	1	0	2	
Diane Giltner	Position 7 C	NM	1	1	NM									2	0	0	2	
Brian Merchart	Position 8 B	NM	1	EXC	NM									1	1	0	2	
Llarance Turner Chairman	Position 9 A	NM	1	1	NM									2	0	0	2	
Don Johnson	Position 10 D	NM	1	1	NM									2	0	0	2	
J.R. Atkins	Position 11 C	NM	A	A	NM									0	0	2	2	
Buddy Snyder Vice-Chair	Position 12 B	NM	1	1	NM									2	0	0	2	
Leslie Mack Jr.	Position 13 B	NM	1	1	NM									2	0	0	2	

Present	P
Absent	A
No Meeting	NM
No Quorum	NQ
Seat Vacant	VAC
Excused	Exc

Parks Board

New candidate applications

1. Lilian H. Davis – District D
2. Kymberly McMorries – District A
3. Valore Lott – District D
4. Reggie Abraham – District C
5. Everett Land - District B
6. Susan Dierker – District A

Planning & Zoning Commission

Members with term expirations on 06.30.2020

1. Gloria Lucas – Agreed to continue serving
2. Courtney Johnson Rose – Agreed to continue serving
3. Sonya Brown-Marshall – Agreed to continue serving
4. **James G. Norcom, III – Did not agree to continue serving**

Commission Members

Position 1: Gloria Lucas, A

Position 2: Courtney Johnson Rose, A

**Position 3: Sonya Brown-Marshall, D
Chair**

Position 4: James G. Norcom, III, B

Position 5: John T. O'Malley, D

Position 6: Monica L. Rasmus, A

Position 7: Hugh Brightwell, D

Position 8: James Bailey, C

Position 9: Timothy Haney, C

Vice-Chair



Planning & Zoning Commission Attendance (FY 2020)

PLANNING & ZONING COMMISSION ATTENDANCE
JULY 2019 – JUNE 2020

	Position		JULY	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	REG	SP
Gloria Lucas	Position 1	A	P	P	P	P	P	P	P	P	P	P			10/10	
Courtney Rose	Position 2	A	A	P	A	A	P	A	P	A	P	P			5/10	
Sonya B-M Chair	Position 3	D	P	P	P	P	P	A	P	P	P	P			9/10	
James Norcom III	Position 4	B	P	P	P	P	P	A	P	A	P	P			8/10	
John O'Malley	Position 5	D	P	P	P	P	A	P	P	P	P	P			9/10	
Monica L. Rasmus	Position 6	B	P	P	P	A	A	P	A	P	P	P			7/10	
Hugh Brightwell	Position 7	D	A	P	A	P	A	P	A	P	A	P			5/10	
James R. (Bob) Bailey	Position 8	C	P	P	A	A	P	P	P	P	A	P			7/10	
Tim Haney	Position 9 Vice Chair	C	P	P	P	A	P	P	P	P	P	P			9/10	

Planning & Zoning Commission

New candidate applications

1. Daniel Silva, District A
2. Karen Overton, District D
3. Rodney Griffin, District A
4. Peter Thompson, District D
5. John Conlon, District D



Zoning Board of Adjustment & Appeals

Members with term expirations on 06.30.2020

1. Roger Morris – No response
2. Denice Pringle – Agreed to continue serving
3. Cleotha Aldridge – Agreed to continue serving
4. Sharon Jurica – Agreed to continue serving

Board Members

Position 1: Joe Workman, D

- Vice Chairman

Position 2: Peter Thompson, D

Position 3: Robin Elackatt, D

Position 4: Roger Morris, A

- Chairman

Position 5: Denice Pringle, C

Alternate: J.R. Atkins, C

Alternate: Candance McCray, D

Alternate: Cleotha Aldridge, B

Alternate: Sharon Jurica, D



Zoning Board of Adjustment & Appeals

New candidate applications

1. William Booher, District D



Tax Increment Reinvestment Zone #3

Board Members

Position 1: Robert Hodge, D

Position 2: Reggie Abraham, C

Position 3: Vacancy left by the late David Reitz, C

Position 4: JaPaula Kemp, B

Position 5: Joyce Raynor, B

Position 6: Joe Workman, D (Chairman)

Position 7: Stephen Brown - *FBC Rep*

Position 8: David Sepulveda - *FBC Drainage District Rep*

Position 9: Sharon Jurica, C

Position 10: Marshall B. Heins - *HCC Rep*

Position 11: Frank Hester - *SPLID Rep*

Vacancy: Term Expires 12.31.2021

1. Position 3



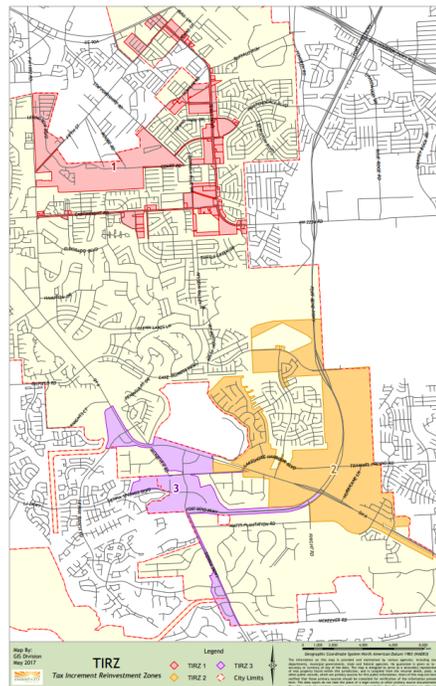
Tax Increment Reinvestment Zone #3

New candidate applications

- 1. Karen Overton, District D
- 2. Shaizad A Chatriwala, District C



Tax Increment Reinvestment Zones Map



Missouri City Parks Foundation

Members with term expirations on 06.30.2020

- 1. Harry Johnson
- 2. Anthony Snipes
- 3. E. Joyce Iyamu
- 4. Tom S. Nichols
- 5. Lisa Glenn
- 6. Krystal Touns
- 7. Bill Odle
- 8. Adrienne Barker
- 9. Jim Brown
- 10. Alice Aanstoos
- 11. Vacancy left by Tom Wilcox
- 12. Vacancy left by Gustave (Gus) Hawkins
- 13. Vacancy left by Marvin Marcell



Missouri City Parks Foundation Attendance Log

Missouri City Parks Foundation														Total	Excused	Absent	Total
2020 Member Attendance														Meetings			Meetings
Board Member	Position	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Attended			
Bill Odle	President (Until 06/30/2020)	1	1	1	1									4	0	0	4
Jim Browne	Vice President (Until 06/30/2020)	1	1	A	A									2	0	2	4
Lisa Glenn	Secretary (Until 06/30/2020)	1	1	1	1									4	0	0	4
Alice Aanstoos	Treasurer (Until 06/30/2020)	1	1	1	1									4	0	0	4
Adrienne Barker	Board Member (Until 06/30/2020)	1	1	A	1									3	0	1	4
E. Joyce Iyamu	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Harry Johnson	Board Member (Until 06/30/2020)	A	A	A	A									0	0	4	4
Tom Nichols	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Anthony Snipes	Board Member (Until 06/30/2020)	1	1	1	1									4	0	0	4
Vacant														0	0	0	0
Vacant														0	0	0	0
Vacant														0	0	0	0
Vacant														0	0	0	0

Present	P
Absent	A
No Meeting	NM
No Quorum	NQ
Seat Vacant	VAC
Excused	Exc

Charter Review Commission (*Recommendations*)

❖ Councilmember Sterling

1. Sonja Giddings, District A
2. Jeanette Quimby, District A
3. Sam Chatriwala, District C

New candidate applications

1. Robin Elackatt, District D
2. Joe Workman, District D
3. Eunice Reiter, District A
4. Joelynn C. Kelly, District B

❖ Mayor Ford

1. JaPaula Kemp, District B



Charter Review Commission (*previous members*)

❖ 2004 Commission Members

1. Joe Workman, District D
2. Carl Bowles, District A
3. Albert Glover, District B
4. Scott Moseley, District B
5. Allen Robinson, District A

❖ 2012 Commission Members

1. Eunice Reiter, District A
2. Albert Glover, District B
3. Scott Moseley, District B
4. Robert Burton, District C
5. Joe Workman, District D
6. Buddy Jimerson, District D, Alternate

❖ 2008 Commission Members

1. Joe Workman, District D
2. Carl Bowles, District A
3. Albert Glover, District B
4. Roger Morris, District A
5. Scott Moseley, District B

❖ 2016 Commission Members

1. Joe Workman, District D
2. Robin Elackatt, District C
3. Scott Moseley, District B
4. Eunice Reiter, District A
5. Cheryl Sterling, District A

